Juan Cano-Selles

Program Manager / Senior Product Owner — Cloud & Platform Delivery

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Braunschweig, DE — open to relocate to Zürich, CH

Profile

- Certified **PMP (2025)** and **SAFe Product Owner (2021)** with 10+ years in engineering, digital product, and cloud delivery.

- Led end-to-end programs across Europe for multi-brand, multi-tenant cloud platforms in the automotive domain.

- Expert in release management, incident prioritization, and stakeholder alignment across distributed Agile teams.

- Combines customer-centric delivery with strong governance of KPIs, SLAs, and change management processes.

Core Competencies

- **Program & Service Delivery:** Change request intake, incident triage, backlog governance, SLA reporting, root-cause analysis.

- **Release Management:** Planning and coordination of multi-client releases, regression testing cycles, and code-freeze windows.

- **Agile Leadership:** Scrum/SAFe practices, PI planning, cross-team synchronization, transparent prioritization.

- **Cloud & Tooling:** AWS, Azure, CI/CD, Power BI dashboards, Jira, Confluence, and DevOps coordination.

Professional Experience

Program Manager — Automotive Cloud Delivery   Mar 2024 – Sep 2025 | Wolfsburg, Germany
CARIAD SE (Volkswagen Group)

– Directed cross-brand delivery for Volkswagen's Automotive Cloud, coordinating 12 Agile teams and 6 organizational units.

– Governed release calendar and environment readiness; ensured transparent prioritization of incidents and change requests.

– Implemented KPI dashboards and executive reporting for performance, adoption, and SLA compliance.

– Acted as single point of contact for escalation and release alignment across Product, DevOps, and executive stakeholders.

Senior Product Owner — License & Service Activation   Nov 2020 – Mar 2024 | Wolfsburg, Germany
CARIAD SE (Volkswagen Group)

– Owned end-to-end platform lifecycle enabling activation of digital services across global markets.

– Standardized delivery workflows, reducing defect resolution time by 30% through shared backlog and SLA tracking.

– Defined KPIs, acceptance criteria, and release procedures in coordination with engineering and QA teams.

– Introduced structured feedback loops and adoption metrics to guide roadmap iterations.

Technical Project Lead — Connectivity Systems   Mar 2019 – Nov 2020 | Barcelona, Spain
SEAT S.A.

– Led validation and integration of the Online Connectivity Unit (OCU), enabling remote and safety services across EU markets.

– Coordinated multidisciplinary engineering teams and managed stakeholder communication across suppliers and regulators.

Consultant Engineer — IoT & QA Automation   Oct 2015 – Mar 2019 | Stuttgart & Ingolstadt, Germany
AKKA Technologies

- Developed automated test and CI pipelines for connected systems, increasing delivery reliability and release speed.

- Supported multiple OEM clients, balancing requirements and quality objectives in a multi-tenant setup.

Education

Master in Engineering — Telecommunication (EQF Level 7)   2013 | Alicante, Spain
Miguel Hernández University

Certifications

- Project Management Professional (PMP) — PMI, 2025

- Certified SAFe Product Owner / Product Manager — Scaled Agile, 2021

Languages

- Spanish (native), English (professional), German (business fluent), French (beginner)