



# JUAN CANO-SELLES

## PROGRAM MANAGER

### CONTACT

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Braunschweig, DE — Zürich ready to re-locate

### EDUCATION

#### Master in Engineering Telecommunication

EQF Level 7

Miguel Hernández University

Alicante, ES

### CERTIFICATIONS

PMP — Project Management Professional (2025)

SAFe Product Owner / Product Manager (2021)

### SKILLS

**Delivery:** CR intake, SLA control, incident triage, release planning

**Agile:** Scrum/SAFe, backlog priorit., stakeholder alignment

**Cloud:** AWS, Azure, CI/CD, Jira, Confluence, BI dashboards

**Ops:** RCA, change control, KPI dashboards, risk tracking

### LANGUAGES

Spanish (native)

English (professional)

German (business fluent)

French (beginner)

### PROFILE

- PMP-certified programme manager with 10 years' experience leading cloud and mobile platform delivery in regulated environments.
- Skilled in managing client change requests, SLAs, and multi-tenant release cycles for global stakeholders.
- Experienced in Agile scaling, backlog governance, and cross-functional coordination between Product, DevOps, and Service Delivery.

### PROFESSIONAL EXPERIENCE

#### SENIOR PROGRAM MANAGER — AUTOMOTIVE CLOUD— CARIAD SE Mar 2024 – Sep 2025

Wolfsburg, DE

- Directed a transformation programme in Volkswagen Automotive Cloud covering all Group brands and markets, reporting to C-level leadership.
- Managed prioritisation and funding across 12 teams and 6 units with an eight-figure budget, ensuring end-to-end visibility and delivery compliance.
- Introduced automated reporting tools (Copilot) and KPI dashboards to enhance transparency and SLA governance.

#### SENIOR PRODUCT OWNER — SERVICE ACTIVATION— CARIAD SE Nov 2020 – Mar 2024

Wolfsburg, DE

- Owned delivery of the global Licence & Service Activation platform for millions of vehicles in compliance-driven markets.
- Standardised workflows (SLAs, templates, RACI, release procedures) improving defect resolution and client satisfaction.
- Reduced operational costs by ~70% through data-driven optimisation and architecture redesign.

#### TECHNICAL PROJECT LEAD — CONNECTIVITY— SEAT S.A. Mar 2019 – Nov 2020

Barcelona, ES

- Led integration of connected services (eCall, remote unlock) and managed homologation, testing, and readiness gates.

#### CONSULTANT ENGINEER — IOT & QA— AKKA Technologies Oct 2015 – Mar 2019

Barcelona, ES

- Delivered firmware and web solutions for IoT projects and automated QA pipelines for automotive clients.