

# Juan Cano-Selles

## Program Manager — Cloud, Data & Service Delivery

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Braunschweig, DE — open to relocate to Zürich, CH

## Profile

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- Certified **PMP (2025)** and **SAFe Product Owner (2021)** with 10+ years in engineering and technology delivery.
- Led **cloud, data, and automation programmes** in Europe with focus on governance, quality, and timely execution.
- Experienced in multi-vendor environments, KPI/SLA governance, and stakeholder management in operational contexts.
- Technical grounding in hybrid-cloud platforms (AWS, Azure, Kubernetes) combined with service delivery leadership.

## Core Competencies

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- **Service Delivery Management:** KPI tracking, SLA monitoring, incident/risk management, continuous improvement (ITIL practices familiarity).
- **Programme Leadership:** Multi-project coordination, governance cadence, resource and financial oversight.
- **Client & Stakeholder Engagement:** Executive communication, roadmap alignment, escalation handling.
- **Technology Domains:** Cloud delivery, data analytics enablement, process automation, CI/CD, DevOps, hybrid architectures.

## Professional Experience

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### Program Manager — Automotive Cloud Delivery

Mar 2024 – Sep 2025 | Wolfsburg, Germany

*CARIAD SE (Volkswagen Group)*

- Coordinated delivery for Volkswagen's Automotive Cloud across 12 Agile teams and 6 organisational units.
- Set up delivery governance for service operations: dashboards, SLA monitoring, risk registers, and status reviews.
- Served as main delivery contact for senior stakeholders, aligning scope, priorities, and quality expectations.
- Managed an 8-figure budget and supplier performance within a multi-vendor environment.
- Aligned Cloud, DevOps, and Data teams to improve release readiness and resource allocation.
- Supported transition to operations and continuous improvement across run activities.

### Senior Product Owner — License & Service Activation

Nov 2020 – Mar 2024 | Wolfsburg, Germany

*CARIAD SE (Volkswagen Group)*

- Owned backlog and delivery for the platform enabling digital service activation across multiple markets.
- Standardised delivery workflows, incident and change intake, and release procedures with engineering and QA.
- Defined KPIs and acceptance criteria; introduced adoption and operational metrics to guide the roadmap.
- Prepared leadership reviews with data-driven reporting and risk/issue status.

### Technical Project Lead — Connectivity Systems

Mar 2019 – Nov 2020 | Barcelona, Spain

*SEAT S.A.*

- Led integration and validation of the Online Connectivity Unit (OCU) supporting remote and safety functions.
- Coordinated suppliers and internal teams; ensured compliance with European quality and regulatory standards.

## **Consultant Engineer — IoT & QA Automation**

Oct 2015 – Mar 2019 | Barcelona, Spain

*AKKA Technologies*

- Developed automated QA and CI/CD pipelines for connected systems to improve delivery reliability.
- Worked with OEM clients on validation frameworks in multi-project environments.

## **Education**

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### **Master in Engineering — Telecommunication (EQF Level 7)**

2013 | Alicante, Spain

*Miguel Hernández University*

## **Certifications**

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- Project Management Professional (PMP) — PMI, 2025
- Certified SAFe Product Owner / Product Manager — Scaled Agile, 2021

## **Languages**

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- Spanish (native), English (professional), German (business fluent), French (beginner)