

Tickets exchanged

Name:	COSTA/ROBERT E MR	Issued:	11 JAN 12
Ticket number:	0162137471337	Ticket value:	1671.20 USD
		Service charge due:	250.00 USD
		Balance due:	250.00 USD
Payment information: EF CAXXXXXXXXXXXXX3967 \$250.00USD			

Airline tickets are non-transferable. The name on your ticket must match the name on your government issued photo I.D. presented at time of check-in.

Passengers traveling on United Airlines (UA) carriers are subject to United's [contract of carriage](#), which is available for download at [united.com](#). The contract of carriage governs matters such as:

- [Check-in requirements](#) for domestic and international travel, including information about when service may be refused;
- [Limits on liability](#) for delay, damage or loss of baggage, including fragile or perishable goods;
- [Claims Restrictions](#), including time periods within which a passenger must file a claim or bring an action against the UA Carrier;
- [The UA Carriers' rights and limits on liability for delay or failure to perform service](#), including schedule changes, rerouting and substitution of alternate air carrier, aircraft or mode of travel;
- [Rules on overbooking and reconfirmation of reservations](#); and
- [Baggage policies](#), including carry-on allowances and size and weight restrictions for checked bags.

Baggage allowances and fees

United accepts one carry-on item of no more than 45 linear inches or 114 linear centimeters in the aircraft cabin, along with one personal item (such as a shoulder or laptop bag).

In general, checked baggage fees are charged at any point in the itinerary where bags are checked. For itineraries operated exclusively by United, United Express, Continental, Continental Express and/or Continental Connection, standard fees will apply to checked baggage with a maximum weight of 50 pounds (23 kg) per bag and a maximum outside linear dimension of 62 inches (157 cm) as follows:

- Within the U.S. (including Hawaii, Puerto Rico and the U.S. Virgin Islands) and between the U.S. and Canada: First checked bag \$25, second checked bag \$35
- Between the U.S./Canada and the Caribbean: First checked bag \$25, second checked bag \$40
- Between the U.S. and Mexico/Central America: First checked bag \$0, second checked bag \$40
- Between the U.S. and Asia/Australia/New Zealand/Micronesia/Europe/Middle East/South America (except Brazil and Venezuela): First checked bag \$0, second checked bag \$70
- Between the U.S. and Africa: First checked bag \$0, second checked bag \$70 (Fee applies only to/from Cameroon/Egypt/Malawi/Morocco/Zambia; all other African countries have a \$0 second bag fee.)
- Between the U.S. (except Hawaii) and Japan: First checked bag \$0, second checked bag \$0
- Between Hawaii, Micronesia and Japan: First checked bag \$0, second checked bag \$40

First and second checked bag fees do not apply to active-duty members of the U.S. military and their accompanying dependents, customers confirmed in United First®, United Business®, Continental First, Continental BusinessFirst® or Continental International Business, or to United Global ServicesSM, MileagePlus® 1K® or Premier Executive®, OnePass® Presidential Platinum, Platinum or Gold Elite or Star Alliance® Gold members, or Continental Airlines Presidential PlusSM primary cardmembers. First checked bag fee does not apply to MileagePlus Premier, OnePass Silver Elite or Star Alliance Silver members, MileagePlus Explorer cardmembers or OnePass Chase primary credit cardmembers.

For additional information regarding checked baggage fees, allowances, weight/size restrictions, exceptions, embargoes, or overweight, oversized, odd-sized and sporting equipment charges, go to [united.com/baggage](#) and select your special items and restrictions category.

For travel itineraries that include flights operated by our alliance partners or other airlines, different baggage fees may apply. Learn more at [united.com/baggageservices](#)

- Ticket rules: Ticket validity is based on fare and point of origin. Refundable tickets are valid for one year from date of issue. Nonrefundable tickets are valid as issued and, for travel originating in the U.S., will lose remaining value if changes are not made prior to your originally scheduled departure time on your current ticketed travel dates. Certain fees/changes may also apply. Advance seat assignments are subject to change due to schedule or aircraft changes.
**Award tickets are not eligible for mileage accrual.
- International travel: Be sure to bring a copy of your E-ticket receipt to the airport along with your passport and any other required travel documents. International travel information such as State Department advisories and visa information can be found through the [united.com Travel Requirements](#) page.
- Important travel tips: Please visit the [Traveler Guide](#) page at [united.com](#) for updated baggage policies, information about online and airport check-in, security screening procedures, flight status, airport maps, information for customers with special needs, in-flight movie schedules and more.

If you would like to [view or modify your itinerary](#), please visit [www.united.com](#) where you can also: