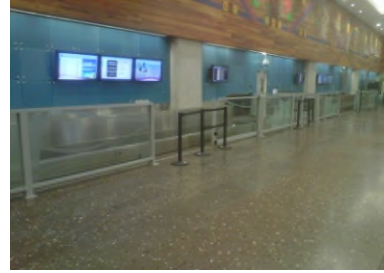


HONOLULU INTERNATIONAL AIRPORT HAWAIIAN AIRLINES TICKET COUNTER LOBBY RECONFIGURATION PROJECT



OWNER

HAWAIIAN AIRLINES, INC.

OWNER'S REPRESENTATIVE

AVAIR PROS

BNP PROJECT MANAGER

CAL TRUDEAU

LOCATION

HONOLULU, HI USA

CONTRACT PERIOD:

2010 – 2011

BHS AMOUNT: US \$250,000

TOTAL CONTRACT AMOUNT:

US \$1.2 MILLION

REFERENCE

TERRY TADLOCK

AVAIR PROS

5551 RIDGEWOOD DRIVE

SUITE 401

NAPLES, FL 34108

PHONE: (239) 262-0010

SCOPE OF SERVICES

CONCEPTUAL DESIGN

DESIGN DEVELOPMENT

CONTRACT DOCUMENTS

BIDDING AND PROCUREMENT

CONSTRUCTION MONITORING

This project at Honolulu International Airport consisted of the complete reconfiguration of Hawaiian's ticketing lobby support areas and infrastructure. The project eliminated the back wall style check-in positions to facilitate a "Self Service" Check-In process in the Lobby for everybody to check-in Lobby 3 and Lobby 2. Until self-bag tagging is approved in the U.S., HA will position a few agents in vicinity of each pod in Lobby 2.

Passengers progress through the various screens to check themselves in at the Self Service Kiosks and once they have completed the check-in process, an agent swipes an ID, printing the bag tags from the front of the kiosk. The agent places the tag on the bag and the passenger will be directed to one of two "bag drop" locations, depending on whether you are traveling overseas or interisland that will be located at both the Mauka and Makai ends of Lobby 2 and Lobby 3.

The phased-in project requirements consisted of relocation of the agriculture screening machines in line with the ticket counter conveyor belt, installation of Self Service kiosks, ticket counters, baggage conveyors, while maintaining operations.