Jake Allport

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WORK EXPERIENCE

SOCIAL SECURITY ADMINISTRATION   Oct. 2022 – Present
Application Software Developer   *Philadelphia, PA*
- C# .NET Web Application & SQL Server
  - Design and develop web applications & SQL DBs based on user requirements
  - Provide support for in use applications, including bug fixes and documentation
  - Utilize Azure DevOps to create pipelines for continuous integration
  - Managing Queries and Stored Procedures executed by web applications
- Intranet Website
  - Keep region's internal website up to date and maintained
  - Creating new pages, utilizing HTML5/JavaScript/Css & Powershell
  - Using image modifying tools to update and create static images/logos/banners
- Training Employees
  - Create examples instruction and documentation on utilizing Git, and Azure DevOps
  - **Impact:** Provided support and knowledge share to employees, increasing productivity

TS PARTNERS   July 2019 – Oct. 2022
Software Developer   *KOP, PA*
- Backend Java development
  - Fix bugs, and implement features on the backend with Java.
  - Managing SQL queries via Oracle/Sql Server and Reports Generated with Jasper/Crystal
  - Reviewing and submitting merge requests via Git and GitLab
- Mentoring new employees
  - Providing lesson plans for company procedures, technologies and codebase.
  - **Impact**: This streamlined our hiring process and lead to more productive employees in shorter time
- Converting Crystal Report Templates to JasperSoft Reports.
  - **Impact**: This provided increased functionality, speed and used open source software rather than Crystal's proprietary licensed software

GOLO, LLC   Feb. 2019 – Jul 2019
IT Business Analyst Internship   *Newark, DE*
- Analyze customer behavior to improve customer engagement & acquisition
- Fix bugs with HTML5/Javascript on Ecommerce website
- Provide onsite IT support and assistance to employees

LERNER COLLEGE   Jan 2017 – Feb. 2019
IT Technician   *Newark, DE*
- Provide software/ hardware/network support for call-ins, walk-ins and ticket submissions
- Deploy hardware for faculty
- Image lab computers

EDUCATION

University of Delaware   Graduation 2019
BA, Computer Science | Associate of Arts   *Newark, DE*

SKILLS

Java; C#; SDLC; GIT; Azure DevOps;GitHub; PL/T/SQL;HTML5;JavaScript; Troubleshooting; Debugging;Computer Building;