JEREMY SOTO FLORES

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🔗 Bold Profile

PROFESSIONAL SUMMARY

Software Developer dedicated to improving skills through hands-on learning and development work. Proficient in mobile and desktop development environments. Adept at using HTML5, JavaScript, CSS, React and other frameworks to produce clean code. Well-organized and collaborative team player with strong communication and analytical abilities.

SKILLS

- HTML
- CSS
- Bootstrap
- Tailwind
- Javascript
- JQuery
- React JS
- SQL
- Python
- GIT & GitHub
- Software Development Life Cycle (SDLC)
- Object-Oriented Programming
- Front-end Frameworks
- Problem-Solving

WORK HISTORY

Deli/Freezer/Cooler Associate, 03/2021 - Current
Sams Club, Mayaguez

- Enhanced customer satisfaction by maintaining clean, organized, and well-stocked cooler area.
- Improved inventory management by accurately tracking and organizing over 200 items from cooler merchandise.
- Ensured product freshness by routinely rotating items and removing expired products from shelves.
- Collaborated with team members to efficiently restock coolers during peak hours for seamless shopping experiences.
- Assisted in reducing shrinkage through diligent monitoring of cooler conditions and reporting any discrepancies.
- Increased efficiency by quickly unloading delivery trucks and promptly stocking cooler items.
- Supported store operations by participating in regular inventory counts and audits within cooler section.
- Streamlined vendor relations, verifying deliveries against invoices for accuracy and resolving discrepancies when needed.
- Optimized space utilization within coolers by strategically rearranging products for better organization and accessibility.
- Provided excellent customer service, answering questions about product availability, location, and storage recommendations in cooler area.
- Promoted teamwork environment by assisting colleagues with their tasks whenever necessary or requested.
- Demonstrated strong attention to detail by consistently checking price tags and labels for accuracy on all cooler merchandise.
- Suggested improvements to cooler layout through collaboration with management, resulting in increased sales of featured products.

Software Developer Intern, 06/2023 - 01/2024
OneGig, Remote Puerto Rico

- Collaborated with team members to design, develop, and launch user-friendly software product.
- Enhanced application functionality by implementing new features and fixing bugs in existing code.
- Developed thorough understanding of software development life cycle through hands-on experience.
- Contributed to improving overall software quality by participating in code reviews and providing constructive feedback.
- Assisted in creation of comprehensive documentation for developers and end-users alike.
- Implemented test-driven development practices to ensure robust and reliable software solutions.
- Developed strong problem-solving skills by troubleshooting complex issues during internship period.
- Streamlined development processes by creating reusable components that could be shared across projects.
- Showcased excellent time management skills while juggling multiple tasks simultaneously under tight deadlines.
- Participated in brainstorming sessions to generate innovative ideas, leading to several successful project outcomes.
- Improved communication skills while presenting progress updates at weekly team meetings and maintaining clear lines of communication with colleagues.
- Assisted senior developers with debugging complex issues that arose during testing phase.
- Acquired knowledge about industry best practices concerning security measures when implementing new modules or modifying existing ones.
- Participated actively in peer-to-peer learning opportunities which helped expand personal skillset as well as foster collaborative work environment.
- Demonstrated adaptability by swiftly learning and applying new technologies, tools, and methodologies as needed throughout internship period.
- Worked with developers to identify and remove software bugs.
- Delivered project reports and milestone updates to supervisor.
- Assisted with testing of client-server network components.
- Maintained strong knowledge of evolving technology trends.

Cafe Associate , 01/2018 - 03/2021
Sams Club, Mayaguez

- Enhanced customer satisfaction by providing efficient and friendly service in a fast-paced cafe environment.
- Boosted sales through upselling menu items and promoting daily specials to customers.
- Maintained a clean and organized workspace, ensuring compliance with health and safety regulations.
- Collaborated with team members to streamline processes and improve overall cafe operations.
- Prepared high-quality food and beverages, adhering to recipe guidelines and presentation standards.
- Provided exceptional customer service, addressing concerns promptly and professionally.

- Assisted in inventory management, tracking stock levels, and placing orders for necessary supplies.
- Supported training of new staff members, sharing best practices for success in their roles.
- Contributed to the development of seasonal menus, incorporating fresh ingredients for an enhanced dining experience.
- Increased repeat business by fostering positive relationships with regular customers.
- Managed cash register operations, ensuring accurate transactions and balancing end-of-day reports.
- Implemented cost-saving measures by reducing waste through proper portion control and storage techniques.
- Ensured seamless shift transitions by effectively communicating pertinent information between team members during handovers.
- Promoted a welcoming atmosphere by maintaining a clean dining area for guests'' comfort and enjoyment.
- Delivered consistent quality across all products through diligent adherence to established recipes and preparation methods.

Utility Clerk, 05/2016 - 07/2019
Econo Supermarket, Cabo Rojo, Puerto Rico

- Improved customer satisfaction by providing efficient and friendly bagging services.
- Assisted cashiers with swift transactions for streamlined checkout experience.
- Reduced wait times for customers by quickly and accurately bagging groceries.
- Ensured proper handling of fragile items to minimize breakages and complaints.
- Promoted store loyalty programs and special offers, boosting customer engagement.
- Maintained cleanliness of checkout area by regularly disposing of trash and wiping surfaces.
- Assisted customers with carrying heavy bags to their vehicles, enhancing overall service quality.
- Collaborated with fellow employees to maintain well-organized work environment for optimal productivity.
- Handled customer inquiries in polite manner, directing them to appropriate departments when necessary.
- Contributed to store''s positive reputation by consistently demonstrating professionalism and dedication to customer service.
- Increased efficiency by sorting items according to customers'' preferences or needs before bagging them.
- Supported store management in restocking shelves during slow periods, ensuring product availability for customers.
- Managed cart inventory at front of store, enabling smooth flow of traffic in and out of establishment.

EDUCATION

Certification, The Ultimate 2023 Fullstack Web Developer Bootcamp, 07/2023
Udemy - Online
Complete Web development bootcamp with the tools to prepare you for anything in this field.

- Advance HTML, CSS and Javascript
- jQuery
- React Js
- SQL
- Python
- Bootstrap
- Django
- Wagtail
- Tailwind
- API
- Git and Github
- Command Line

Bachelor of Science, Computer Science, 05/2016
Universidad Interamericana De Puerto Rico - San German

CERTIFICATIONS

- Foundations of Cybersecurity, Google - 01/2024
- Play it Safe: Manage Security Risks, Google - 01/2024
- Connect and Protect: Networks and Network Security, Google - 01/2024
- Assets,Treats, and Vulnerabilities, Google - 01/2024
- Share Data Through the Art of Visualization, Google - 01/2024
- Data,Data Everywhere, Google - 11/2023
- Ask Questions to Make Data-Driven Decisions, Google - 11/2023
- Process Data From Dirty To Clean, Google - 11/2023
- Analyze Data To Answer Questions, Google - 12/2023
- Introduction to Python, Sololearn - 08/2023
- Introduction to CSS, Sololearn - 06/2023
- Introduction to Javascript, Sololearn - 06/2023
- Introduction to HTML, Sololearn - 05/2023

LANGUAGES

Spanish: Native language

English: C1

Advanced