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# get action from policy network
def get_action(self, state):
    # Predicts the probability distribution for each action in the current state using the policy network.
    policy = self.model.predict(state)[0]

    # Randomly selects an action based on the predicted policy distribution to introduce exploration.
    return np.random.choice(self.action_size, 1, p=policy)[0]

# calculate discounted rewards
def discount_rewards(self, rewards):
    # Initialize an array to store discounted rewards, matching the shape of the rewards array.
    discounted_rewards = np.zeros_like(rewards)
    # Initialize the running total to accumulate discounted rewards.
    running_add = 0

    # Iterate over rewards in reverse order (from the end of the episode to the beginning).
    for t in reversed(range(0, len(rewards))):
        running_add = running_add * self.discount_factor + rewards[t]
        discounted_rewards[t] = running_add
    return discounted_rewards

# save states, actions and rewards for an episode
def append_sample(self, state, action, reward):
    # Stores the current state by appending it to the agent's list of states.
    self.states.append(state[0])
    # Adds the current reward to the agent's list of rewards.
    self.rewards.append(reward)

    # Creates a one-hot encoded vector representing the chosen action.
    act = np.zeros(self.action_size)
    act[action] = 1
    self.actions.append(act)

# update policy neural network
def train_model(self):
    # Computes the discounted rewards for the episode and normalizes them.
    discounted_rewards = np.float32(self.discount_rewards(self.rewards))
    discounted_rewards -= np.mean(discounted_rewards)
    discounted_rewards /= np.std(discounted_rewards)

    # Trains the policy network with states, actions, and normalized discounted rewards.
    self.optimizer([self.states, self.actions, discounted_rewards])
    # Resets states, actions, and rewards for the next episode.
    self.states, self.actions, self.rewards = [], [], []

```