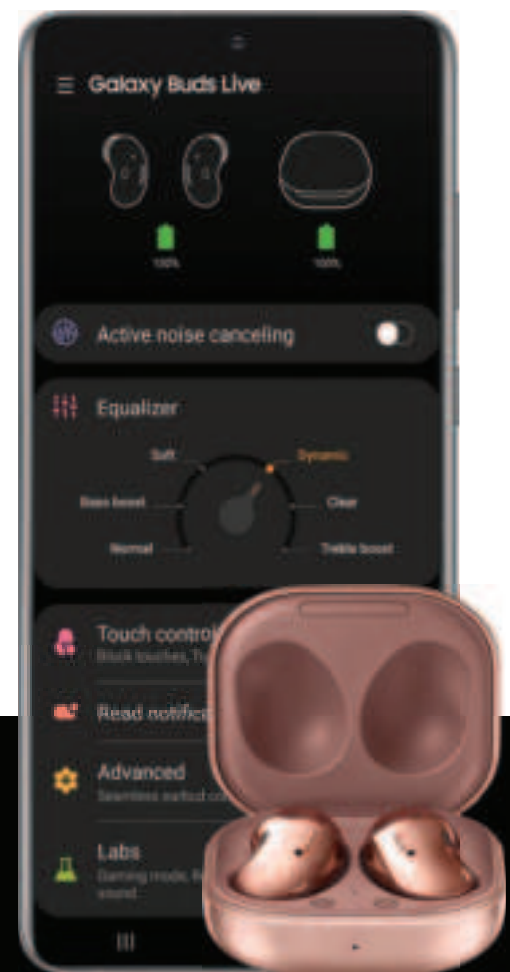


# SAMSUNG

## Galaxy Buds Live

# User manual



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# Getting started

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Device layout

Set up your device

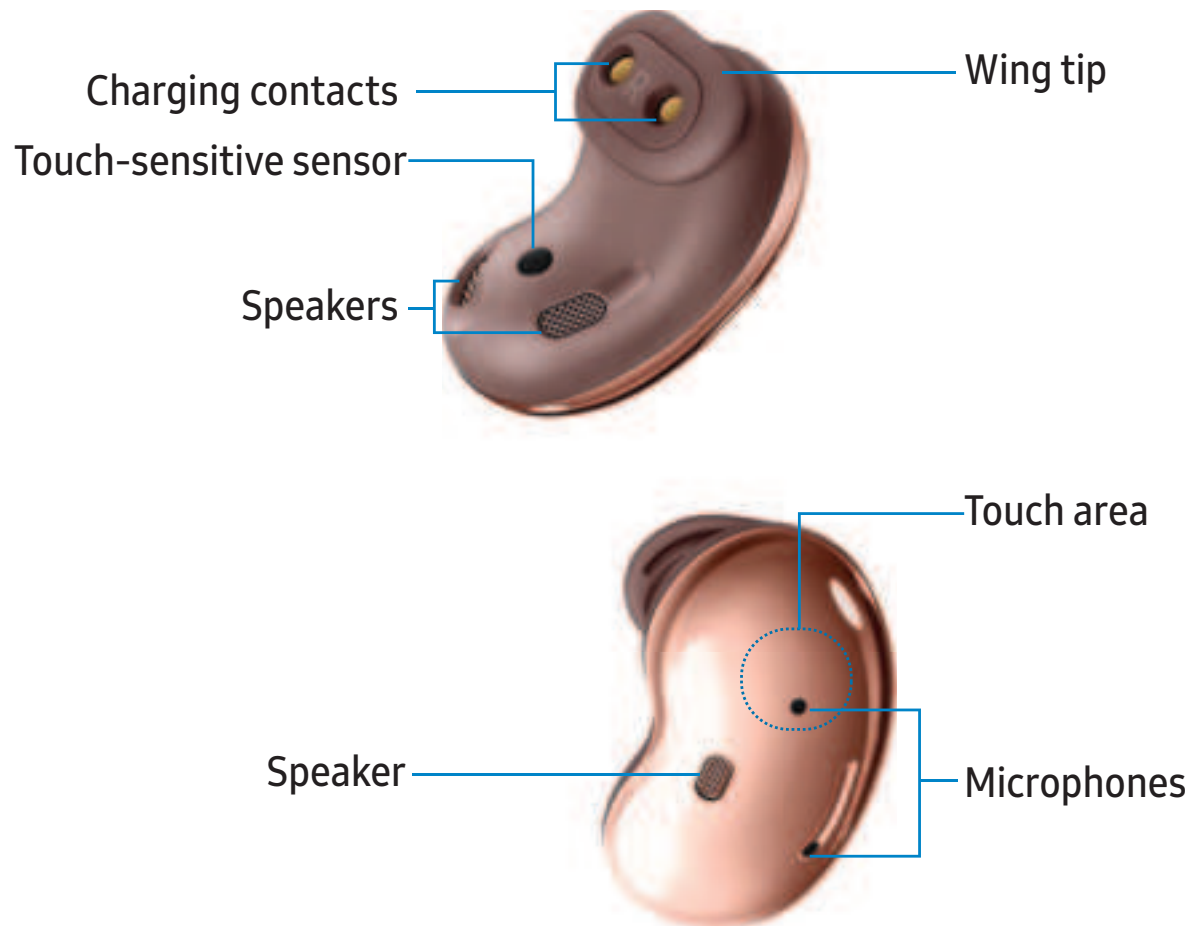
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# Device layout



# Set up your device

Learn more about your device hardware, assembling and charging, and how to get started using your new device.

## Charge the battery

Your device case is also the charger.



1. Place the earbuds into the charging case. For best results, do not insert earbuds in the charging case if they are wet or dirty.
2. Close the charging case, and either connect the USB cable as shown, or place the charging case on a wireless charger. The earbuds and charging case are charged simultaneously.



**CAUTION** The charging head for plugging the USB cable into a wall outlet is not included. Use only Samsung charging devices rated with an output voltage of 5v and an output current of over 150mA (sold separately). Samsung accessories are designed for your device to maximize battery life. Using other accessories may cause damage, and damage may not be covered by warranty.

While charging, the device and the charger may become hot. This does not affect the device's lifespan or performance and is in the device's normal range of operation.

Remove the device from the charger and wait for the device to cool down. For more information, visit <https://www.samsung.com/us/support/answer/ANS00076952>.




**NOTE** Do not disassemble, modify, or repair your device. Placing objects, such as magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, next to the device or charger may cause damage from the charger or device's magnetic field.

## Check the charge status

When you connect the earbuds and the charger case the LED indicators flash certain colors to indicate the battery level.




- **Green:** Fully charged or above 60% battery.
- **Yellow:** Between 30 and 60% battery.
- **Red:** Charging or below 30% battery.
- **Flashing Red:** Charging error. Reconnect the case and earbuds. If the error occurs again, contact a Samsung Service Center for service support.


 **NOTE** You can check the battery level for the case and earbuds in the Galaxy Wearable app. For more information, see [Battery level](#).

## Wireless PowerShare

Wirelessly charge your device using a supported Samsung smartphone. Some features are not available while sharing power.



1. From the smartphone, open the Notification panel and, tap  **Wireless PowerShare** to enable this feature.
2. With the smartphone face down, place the device on the back of the smartphone to charge. A notification sound or vibration occurs when charging begins.

 **NOTE** Wireless PowerShare works with most Qi-Certified devices. Requires minimum 30% battery to share. Speed and power efficiency of charge varies by device. May not work with some accessories, covers, or other manufacturer's devices. If you have trouble connecting or charging is slow, remove any cover from each device. May affect call reception or data services, depending on your network environment.

For best results when using Wireless PowerShare, please note:

- Remove any accessories or cover before using the feature. Depending on the type of accessory or cover, Wireless PowerShare may not work properly.
- The location of the wireless charging coil may vary by device, so you may need to adjust the placement to make a connection. When charging starts, a notification or vibration will occur, so the notification will help you know you've made a connection. During charging, do not move or use either device.



- Call reception or data services may be affected, depending on your network environment.
- Charging speed or efficiency can vary depending on device condition or surrounding environment.
- Do not use headphones.

### Attach the wing tip

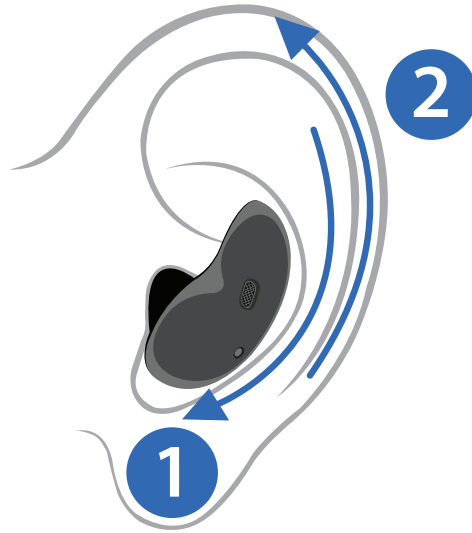
Before wearing the earbuds, be sure to attach the wing tips. Wearing the earbuds without wing tips may hurt your ears.



1. Select the wing tip size that best fits your ear.
2. Hold the wing tip for the left or right ear in one hand, and the corresponding earbud in the other.
3. Hook the wing tip's groove to the earbud's fixation hook on one side and gently pull the wing tip to cover the earbud. Do not pull the wing tip excessively when you attach or detach it because it may tear.
4. Follow the same procedure for the other earbud.

## Wear the earbuds

Place the earbuds in your ears correctly for a comfortable fit.



1. Select the right or left earbud, and insert the lower half (with the speakers) into the bottom part of the corresponding ear.
2. Tuck the top half of the earbud (with the wing tip) in the upper part of your ear. Adjust for a comfortable fit. The touch-sensitive sensor will detect that you are wearing the earbuds when you put them on and emit a sound.

## Coupling earbuds

Should you lose one of the earbuds, you can buy a replacement and couple the old and new earbuds together.

1. Insert the earbuds into the charging case. The earbud battery indicator light will flash red to indicate that the earbuds are not coupled.
2. Tap and hold the touch area on both earbuds for seven seconds or more. When the earbud battery indicator light flashes green and then turns off, the earbuds are coupled and ready for use.


# Start using your device

To start using your earbuds connect them to your device.

## Connect the earbuds to your phone

To connect your earbuds to a smartphone, install the Galaxy Wearable app on the smartphone. You can download the app from the Galaxy Store or the Google Play™ store.



Galaxy Wearable is compatible with select devices using Android 5.0 and later with at least 1.5 GB RAM. Supported devices may vary by carrier and device. Some features may not be available. For best results, connect with compatible Samsung Galaxy devices. Visit [samsung.com/us/support/owners/app/galaxy-wearable-watch](https://samsung.com/us/support/owners/app/galaxy-wearable-watch) for a list of compatible smartphones.

1. Open the charging case to enter Bluetooth pairing mode.
  - You can also enter Bluetooth pairing mode while wearing the earbuds by press and holding the left and right touch areas on the earbuds at the same time.
2. From the Apps screen of the smartphone, tap  **Galaxy Wearable**. If necessary, update the app to the latest version.
3. Tap **Get started** and select your device.
4. Follow the prompts to complete the connection.



**NOTE** When connecting earbuds with a mobile device that has a Samsung account, the earbud pairing information will be synced to other devices that use the same Samsung account.

## Disconnect

1. From  **Galaxy Wearable**, tap  **Menu**.
2. Tap **Disconnect**.

## Use touch controls

Use the touch area on the earbuds to control your music, phone calls, and other useful shortcuts without getting out your phone.



### Single tap

Lightly tap the touch pad one time for the following options:

- Play a track.
- Pause a track.

### Double tap

Quickly tap the touch pad two times for the following options:

- Play the next track.
- Answer or end a call.
- Place the current call on hold and answer a second incoming call.
- Switch between a current call and a call placed on hold.

## Triple tap

Quickly tap the touch pad three times for the following options:

- Play previous track.
- Start the current track over at the beginning.

## Touch and hold



Touch and hold the touch pad for the following options:


- Activate a custom shortcut. See [Touch controls](#) for more information.
- Decline a call.
- Turn the microphone on or off during a call.
- Retrieve a called placed on hold after ending the current call.

# Music features

Once connected to your phone, when you play music, videos, or other audio files the sound will come through your earbuds. You can use the touch area on the earbuds to control how the audio is played.

## Volume controls

You can adjust the volume by tapping and holding the touch area on your earbuds.

1. From  **Galaxy Wearable**, tap **Touch controls**.
2. Tap **Left** or **Right** and choose **Volume down** or **Volume up**. Once you have set this option for one earbud, the other will be automatically set.

## Adjust the volume

Once the touch control options are set, you can adjust the volume without using your phone.

- To turn the volume up, tap and hold the right earbud touch area until the volume has been increased the desired amount.
- To turn the volume down, tap and hold the left earbud touch area until the volume has been decreased the desired amount.

## Playback controls

Navigate your playlist using the touch area on your earbuds.


Single tap	Play/pause
Touch and hold	Launch supported music apps
Double tap	Next song
Triple tap	Previous song

# Call features

Answer and control calls using your earbuds.

## Incoming calls

When you receive a call while wearing the earbuds, the ringtone will play in the earbuds. You can also configure your earbuds say the phone number or name that is saved in your contacts of the incoming call.

1. From  **Galaxy Wearable**, tap **Read notification aloud**.
2. Tap **Incoming call** to enable voice notifications.
3. Tap **See all**, and tap the **drop down menu**.
4. Tap **All > Contacts** to enable this feature.

## Phone controls

Manage calls by tapping the touch area on your earbuds.

Touch and hold	Reject a call/mute
Double tap	Answer/end

## Call waiting

If you receive an incoming call while already on a call, the earbuds will emit a sound.

- To reject the incoming call and stay on the current call, touch and hold the touch area on either earbud.
- To answer the incoming call and place the current call on hold, double tap the touch area on either earbud.
- To switch between the current call and one placed on hold, double tap the touch area on either earbud.

# Galaxy Wearable app

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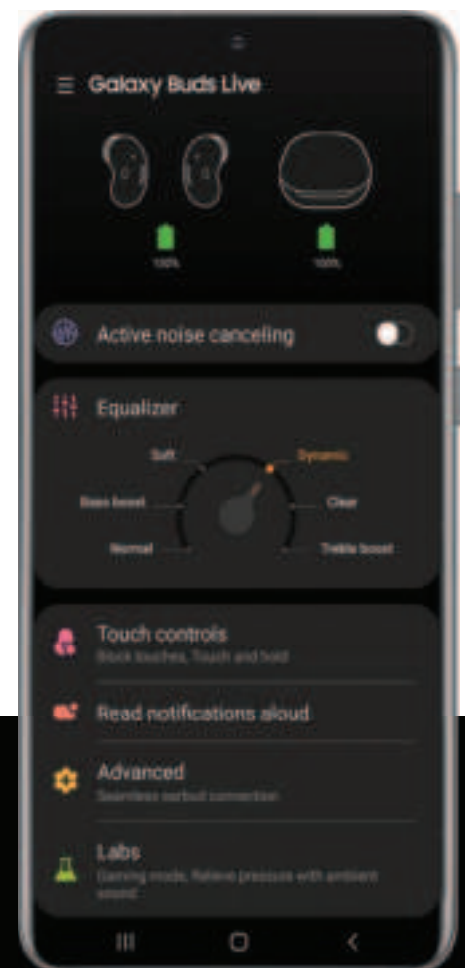
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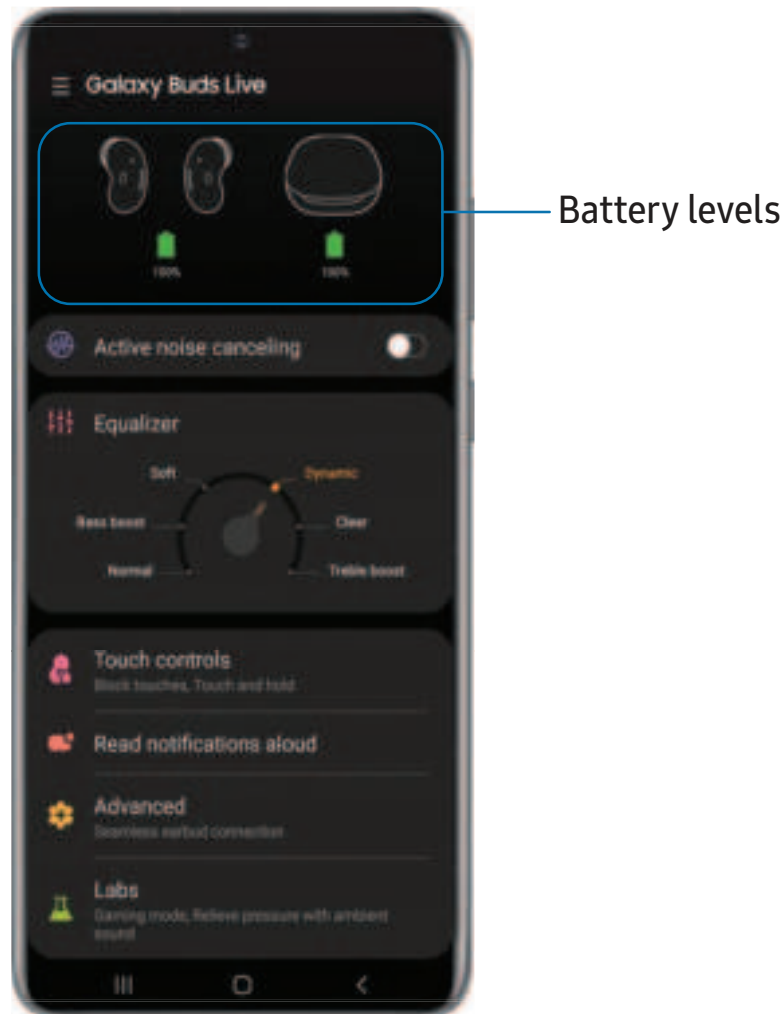




# Battery level

The Galaxy Wearable app displays the battery level for the earbuds and charging case at the top of the screen. When the battery is low a notification will display on your phone.

- Open  Galaxy Wearable to view the battery percentage for the earbuds and charging case.




# Noise canceling

Enable the noise canceling feature to reduce unwanted ambient sounds.

- From  Galaxy Wearable, tap **Active noise canceling** to enable this feature.

# Equalizer

Select from six different equalizer presets for a unique sound.

- From  **Galaxy Wearable**, tap an option under Equalizer to change the sound settings.

## Touch controls


Tap the touch area on your earbuds to activate different controls. The left and right earbuds can be assigned different shortcuts.



**TIP** If the touch controls become unresponsive, place the earbuds in the charging case for seven seconds or more to restart them.


## Customize touch controls

Set the shortcuts for each earbud.

1. From  **Galaxy Wearable**, tap **Touch controls**.
2. Tap **Left** or **Right** and tap an option to set the touch control for that earbud:
  - **Active noise canceling**: Activate the noise canceling feature. For more information, see [Noise canceling](#).
  - **Voice command**: Activate Bixby.
  - **Volume up or Volume down**: The right earbud is volume up, and the left is volume down. Once one has been set, the other will automatically update to the volume control option.
  - **Spotify**: Launch the Spotify app.


## Block touch controls

Prevent unintended actions by turning off the touch controls.

1. From  **Galaxy Wearable**, tap **Touch controls**.
2. Tap **Block touches** to disable the touch control feature.

# Read notifications aloud

Have text notifications from your phone read aloud on your earbuds.


1. From  **Galaxy Wearable**, tap **Read notification aloud**.
2. Tap **On** to enable the feature.
  - To hear notifications from your phone on your earbuds, even while using your phone, tap **Read aloud while using phone**.
  - To choose which app notifications are read aloud, tap an app in the list. You can tap **See all** for additional apps. Sort the list by **Read aloud**, **Not read aloud**, and **All**.

## Advanced

Explore the earbud's advanced features.


### Bixby voice wake-up

Activate Bixby by saying "Hi Bixby" while wearing your earbuds. Not all Bixby functions are available. This option is available only when connected to Bixby-enabled Samsung phones.

- From  **Galaxy Wearable**, tap **Advanced** > **Bixby voice wake-up** to enable the feature.

### Seamless earbud connection

Switch quickly to nearby devices without disconnecting your earbuds or turning on pairing mode. This works with any nearby device that's signed in to your Samsung account, even if it has never paired with your earbuds before.


1. From  **Galaxy Wearable**, tap **Advanced** > **Seamless earbud connection**.
2. Tap **On** to enable the feature.

## Labs

Explore the earbud's experimental features.


## Gaming mode

Minimize the audio delay for vivid, synchronized gaming sound. For the best experience, keep your earbuds near your phone. This feature is only available when connecting with a Samsung mobile device.

1. From  Galaxy Wearable, tap Labs.
2. Tap Gaming mode to enable the feature.



## Relieve pressure with ambient sound

This feature can prevent a feeling of stuffiness or compression when you're not using active noise canceling.

1. From  Galaxy Wearable, tap Labs.
2. Tap Relieve pressure with ambient sound to enable the feature.

## Find my earbuds

If you misplace your earbuds, your phone can help you find it.


1. From  Galaxy Wearable, tap Find my earbuds.
2. Tap  Start. The earbuds will start beeping.
3. Tap Stop once you have located your earbuds.

## General

Configure your earbud's general settings.


### Reset

Reset settings to their factory default values and delete all data.

1. From  Galaxy Wearable, tap Reset
2. Tap Reset again to confirm and start the reset.


# Earbuds software update

Update your earbud's software for the latest features.

- From  Galaxy Wearable, tap **Earbuds software update**.
  - **Download and install:** Check for software updates for your earbuds.
  - **Last update:** View information about the last software update.


# Tips and user manual

Learn useful tips to get the most out of your device, and view the user manual.

- From  Galaxy Wearable, tap **Tips and user manual**.
  - Swipe right and left to view useful tips.
  - Tap **User manual** to view the manual.

# About earbuds

View information about the earbuds.

- From  Galaxy Wearable, tap **About earbuds** for the following information:
  - Device name, model and serial number
  - Legal information
  - Software information
  - Battery information

# Learn more

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## Videos

[youtube.com/samsungcare](https://youtube.com/samsungcare)

## Tips

[samsung.com/us/support/tips](https://samsung.com/us/support/tips)

## Samsung Care

[samsung.com/us/support](https://samsung.com/us/support)

## Talk to an agent

Contact us on Facebook Messenger

Find us on Facebook

Follow us on Twitter

# Legal information

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READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.

**Arbitration Agreement** - This Product is subject to a binding arbitration agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. ("Samsung"). You can opt out of the agreement within 30 calendar days of the first consumer purchase by emailing [optout@sea.samsung.com](mailto:optout@sea.samsung.com) or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The full Arbitration Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available online at <https://www.samsung.com/us/Legal/Gear-HSGuide>.


## Samsung Knox

Samsung Knox is Samsung's security platform and is a mark for a Samsung device tested for security with enterprise use in mind. Additional licensing fee may be required. For more information about Knox, please refer to: [samsung.com/us/knox](https://samsung.com/us/knox).

## Restricting children's access to your mobile device

Your device is not a toy. Do not allow children to play with it because they could hurt themselves and others, or damage the device. Keep the device and all its parts and accessories out of the reach of small children.

# Interference from Magnets

 **WARNING: Potential Interference with Medical Devices from Magnets.** The device contains magnets which may interfere with medical devices such as pacemakers, implantable cardioverter defibrillator, or insulin pumps. IF YOU ARE A USER OF ANY OF THESE MEDICAL DEVICES, PLEASE CONSULT WITH YOUR PHYSICIAN.

Do not store or place your device near magnetic fields. Magnetic stripe cards, including credit cards, phone cards, passbooks, hotel keys, and boarding passes, may be damaged by the magnets in the device.

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Some multimedia (audio/video) files contain Digital Rights Management (DRM) technology to verify you have the right to use the files. Preloaded apps on your device may not be compatible with DRM-protected files.

Screen images are simulated. Appearance of device may vary.



The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory. The available capacity may change when you upgrade the device.

Please check with your service provider to verify qualifying services/features.