

Assignment 1

Name:

My name is James Philip Eland

Student Number:

My student number is s3909450

Student email address:

My student email address is s3909450@student.rmit.edu.au



Picture of me:

Nationality and Culture:

Australian. Father being English and mother being South African

Education:

Went to Chipping Norton Public School from 2008-2014. Holsworthy High School 2015-2020

Languages spoken:

English (knows a little bit of Japanese but not enough to hold a conversation)

Facts about myself:

I have done GKR Karate for 12 years and this year will be the 13th year. I am the 2012 national karate champion. Has 2 female ginger cats (names are Sienna and Eliza). Has done swimming for numerous of years and has made it to zone swimming for 7 years straight and made it too regional once. I play video games but more specifically on PS4. I enjoy watching anime and Youtube about Rubix cubes and gaming.

Ideal Job

The job advertisement:

<https://www.seek.com.au/job/51796014?type=standard#searchRequestToken=29e9ef0b-5d5a-40fa-ba6d-e449dbe0c6d4>

IT Analyst

Cameo Global Inc.

[More jobs from this company](#)

Job description- You must provide support of unified communication products for Windows, Mac, iOS and android.

A description of the job and how it appeals to me:

Provide resolution of the procedure for requests from the client base submitted by automated means. This position appeals to me because I enjoy finding what the problem is and then fixing it for people. It is something I enjoy doing and that is why it appeals to me.

Skills, qualifications and requirements needed:

The skills required are Good experience using WebEx Teams. Experience providing technical support. Good experience learning applications. Desktop support experience. Demonstrate the ability to analyze, troubleshoot, and resolve issues of varying complexity with minimal supervision. Apply established solutions to solve known issues and assist in the development of solutions for new issues. Manage multiple, simultaneous projects and cases while maintaining predefined service levels and high customer satisfaction.

Skills, qualifications and any experience that I may have:

The requirements for this job are needing to be familiar with WebEx Meetings, CUCM, Cisco Telephony (9900 Series, 7900 Series, 8800 Series), Cisco Video Endpoints (DX, MX, SX, Tandberg, WebEx Board / Room 55,70 / Room Kit), Jabber / Softclients, Cisco Collaboration.

A plan on how i can get the job:

I currently have no qualifications or experience for this job but I do have the communication skills to get what the client wants and I am learning to manage multiple simultaneous projects and cases at the moment

A plan for me to get those skills is to learn skills and meet the requirements to eventually be eligible for the job. I would learn the skills slowly first and then. One by one go down what the requirements are and learn them to then eventually meet the requirements and learnt all of the skills

Personal Profile

<https://psychcentral.com/quizzes/personality-quiz#5>

What do the results of these tests mean for you?

The test results don't really mean anything to me because I might have different answers as I grow up and will have the results changed because of the changes of me growing up. I take the results with a grain of salt and not pay that much attention to it. This is because I expected the results that I had received. It is nothing special for me at least.

How do you think these results may influence your behaviour in a team?

Other people in the team might find them useful and learn from it but my behaviour stays the same when I am working alone or in a team. The results have no influence on me what so ever. The results mean very little to me at least.

How should you take this into account when forming a team?

When forming a team, we need to have a balance of all different types of people so that when a situation arises then. The team is able to sort out the problem and create a solution to then not make the same problem. Balance of people is vital when it comes to team making. I prefer having a well-balanced team that takes their time and shows their work and co-operate with each other than a team that just rushes everything and argues with everything and doesn't settle any arguments.

Another online test weblink

<https://psychcentral.com/quizzes/personality-quiz#5>

Project Idea

Overview (100 words)

A program which allows you to refresh any web page of your choosing. This program will allow you to sit back on your computer and let this program run in the background and refresh all the

pages and notifies you when a webpage has been updated. This will allow you to not have to refresh the page when you want to refresh it. This is helpful when you are busy doing something and your hands are busy doing something else. The program can have multiple URL links and you can also have a timer on how long the program will refresh the page for you

Motivation (100 words)

The motivation behind this project idea is to help others that are expecting some sort of news or any updates on a website or even multiple websites. I would like to have a program to be created which allows you to do other things while the program refreshes for you. This is because we do not know when the website will be updated so a person does not have to be at the computer all day pressing the F5 key or clicking on the refresh button on the website, making it easier for everyone to not have to do this.

Description (500 words)

When you open up the program. It will ask you for your email address and/or phone number so that the program can then alert you when required. The program will ask for URL links that you would like to enter. You then copy the URL links into a box. Once you have inserted all of the URL links you wanted, you would be asked to set a refresh timer on and for how long this program would like to last. For example, you can insert two weblinks and have the program refresh one weblink every 10 seconds lasting for one week while the other refreshes for one hour lasting fifty-two weeks. The program will then refresh those weblinks at each increment for the duration you have set. Once a page has been updated. The program will send you a notification saying that a URL link you have chosen has been updated and will give you the link for you to then click on to. The program also allows you to add and remove the 'jobs' whenever you like and you are even able to edit the increments and the duration whenever you like. The program will run in the background and will not disturb you until a webpage has been updated. The program will stop refreshing a page when the URL link becomes invalid, the duration of the set time runs out or when the user wants it to cancel it. This program will remember every URL link that you have entered and may suggest you URL links that you may like to keep inform.

Tools and Technologies (100 words)

The program will need to be written up by a programming language that the computer can support. This will require the computer to be updated and have a recent operating system that allows to run this program.

Skills required (100 words)

This will require really complex coding and up-to-date resources to make sure the links are up and running. It will require a lot of people to work together on making sure that the code can work consistently on all sorts of website links and make sure that it refreshes for you.

Outcome (100 words)

If this project is successful. Then people will be able to stay informed on what has changed on the URL links that they have selected. This will then help people by not having people refresh pages all of the time to find out if something new was even going to happen soon let alone if something will even change.