Users:

- Children
- Families
- Adults
- Teachers
- Elderly
- animals
- EMS Workers
- anyone trying to go into the hospitals
- People who are tired of waiting
- Hospital Workers

What influences the Problem:

- Long Wait Times
- Confusion
- Slow Service
- getting lost in the hospital
- Older people not wanting to fill out information
- Short staffed emergency rooms
- Extreme amounts of paperwork
- if you just need a check-up you shouldn't have to wait an hour
- Old technology
- Insurance

what the app can do:

- Can give you an approximated wait time
- Help you check in faster
- Provides a map of the hospital
- Do paper work online
- Has a section for FAQ's
- Fastest routes
- Help you find a loved one in the hospital
- Gives directions to the hospital
- Cut down your wait time
- Make your trip to the hospital a little less stressful

problems that may happen:

- kids may struggle to use it
- App could run slow due to high usage
- Older people may struggle to use it
- Some hospitals may not cooperate
- Wait times could be inaccurate
- Bugs/Glitches
- people may feel like they should come first over outhers
- Internet access
- vehicle access
- App may crash at very bad timing

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