



JABEZ JEYARAJ RAVI

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PROFESSIONAL SUMMARY

Orderly System Analyst with 2.5 years of experience assessing, reconstructing and advancing computer systems. Delivered presentations to decision-makers with suggestions including project benefits. Technical and Client benefit information. Provided on job training to new employees.

ACCOMPLISHMENTS

- Received Extra Miler Award for the good work and productivity
- Nominated as the best performer in the team 3 times in a row since my joining in EY.

SKILLS

Technical Expertise:

- Experience in manual testing, Trouble shooting and Web application testing.
- Hands on experience in content management, Content uploading, HTML, SharePoint.
- Worked on Microsoft Excel, Power point for reporting and Operations Management.
- Hands on Experience in Test Strategy of Web applications.
- Hands on experience in Service Now tool.
- ERoom application(EMC corp tool), Certified eRoom coordinator Generation of ACL and AGE reports.

WORK HISTORY

IT Analyst | EY (Ernst & Young) - Bangalore, Karnataka

12/2015 - 06/2018

A result oriented professional with **2.5 years of experience** in IT operations .

- Planned and conceived computer systems using information engineering, data modeling and structured analysis.
- Delivered in-depth software training, imparting knowledge of best practices for protecting data and minimizing errors.
- Experience in Reporting, Training people on the process.
- Process excellent interpersonal, communication and organizational skills with proven abilities in team management, client relationship management and planning.
- Regular interaction with stakeholders/tool owners and Partners, brief them on storage, maintenance of portals, technical issues encountered.

EDUCATION

Presidency University, Bangalore

04/2015

Bachelor of Science: Computer Applications

Gossner College, Ranchi

06/2011

Pre University College: Accounts, Business, Economics And Maths

Sindhi High School, Bangalore

06/2009

High School Diploma

HOBBIES

Internet surfing, reading books, playing musical instruments, travelling.

LANGUAGES KNOWN

- English - Read, Write and Speak
- Hindi - Read, Write and Speak
- Tamil - Speak
- Kannada - Speak