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| Incident No - | |
| Ticket Raised - | 18 January 2019 |
| Date Started - | 28 January 2019 |
| Case Reproduced - | 28 January 2019 |
| Resolved - |  |
| Case Closed - |  |
| Days - |  |

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| Date | Day | OT(Y/N) | Works Done |
| 28 Jan 2019 | Mon | No | * Understood the functionality of REX. * Case reproduced in Hyvinkaa UAT. |
| 29 Jan 2019 | Tues | No | * Create case reproduction document. * Draft and share RCA. |
| 30 Jan 2019 | Wed | No | * Isolated place to change where required. |
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