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| **SECTION - A** | | | |
| **Issue Details** | | | |
| **Screen / Process Name:** | REX | **Functional Area:** | Production, UAT |
| **Reported On:** | 18-Jan-19 | **Reported By:** | Jani Mononen |
| **Incident No.:** | IN00405523 | **Severity:** | P4 |
| **Facility:** | Finland, Hyvinkaa |  |  |
| **Issue Description** (*With error message or screen shot if any*):  In the production side the users have reported me that REX doesn't validate sales order. The operators told me that when replenishing order bound materials you can basically pick any order-bound material as long as the KM-code matches.  Also, sometimes REX behaves the following way:  1. KM123456 is an order bound component, let's say for order SO123456.  2. KM123456 is in LUNE123456.  3. The quantity of KM123456 is 10 pcs and all of those are for 10 different orders.  4. When replenishing 1 pc of KM123456 for order SO123456 REX will replenish anything between 1-10 pcs; it could be the whole quantity or a few pcs of KM123456 --> this shouldn't happen, because only of KM123456 is valid for SO123456. | | | |

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| **SECTION - B** | | | |
| **Root Cause Analysis** | | | |
| **Analysis Done By:** | Abinash Mishra | **Analysis On:** | 28-Jan-19 |
| **Reviewed By:** | Subhash Singh | **Reviewed On:** | 6-Feb-19 |
| **Issue Analysis Detail** (*with screen shot*):  REX Process:   1. TO selection. 2. Container to replenish. 3. Quantity to replenish. 4. Material allocation.   In the above flow there was no validation for Order Bound materials from the Container.  Example: A material can be replenished even if it’s bounded to other sales order.   1. LUNE10001015 having material KM829311G12 is bounded to 2 different sales order (1 quantity to each).      1. TONHE00728 is for sales order no 350195116. (Which is bounded for only 1 in quantity)      1. But user can replenish 2 quantities.     Which is wrong and shouldn’t be allowed. | | | |
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| **SECTION - C** | | | |
| **Issue Resolution** | | | |
| **Resolved By:** | Shiv Patel | **Resolved On:** | 6-Feb-18 |
| **Reviewed By:** | Subhash Singh | **Reviewed On:** | 6-Feb-18 |
| **Issue Resolution Detail** (*with screen shot*):  Validating Sales Order while replenishing a material from a container. | | | |