SHEMA VIERRY

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kk 396ST, Kicukiro, Kigali

# PROFFESSIONAL SUMMARY

A passionate QA software tester with experience detecting defects in code, designing new software, and evaluating data reports. Skilled professional with an emphasis on engaging with developers to resolve issues and using automated and manual methods to break software programs. Displays excellent interpersonal communication, attention to detail, time management, discipline, and problem-solving skills.

# EXPERIENCE

**Devslab**

**Software Tester January,2023 - Present(Part Time Job)**

* Running test cases manually or using automated testing tools like Cypress.io and to verify the functionality of the software.
* Design, code, test, and maintain software applications or systems according to project requirements.
* Creating and maintaining test documentation including test plans, test cases, test reports, and other relevant artifacts.

**Tek Experts (OpenText) August,2022 – Present**

**Technical Support Engineer Level 2(OpenText LoadRunner and Performance Center)**

* Analyze and diagnose customer-reported issues with LoadRunner software .
* Utilize debugging tools, log analysis, and knowledge of performance testing concepts to identify the root cause of problems.
* Escalate complex technical issues to the product development teams when necessary.
* Collaborate with developers to reproduce and investigate customer-reported bugs.
* Diagnose and solve performance issues with advanced tools.
* Provide advanced guidance to customers on optimizing performance tests conducted with LoadRunner and JMeter.
* Provide expertise in integrating LoadRunner and JMeter with other testing tools, performance

monitoring solutions, and DevOps platforms.

**Tester Work**

**Software Tester (Part-time): February 2022 – August 2023**

* Review requirements, specifications and technical design documents to provide timely and meaningful feedback.
* Create detailed, comprehensive and well-structured test plans and test cases.
* Collaborate with product owners and software engineers to fix bugs and optimize performance.
* Test regression, acceptance, and integration on mobile platforms
* Identify, record, document thoroughly and track bugs.

**SOLVIT Africa**

**Backend Developer Intern January to August 2022**

* Developing and maintaining server-side logic and APIs using Laravel framework
* Designing and implementing efficient and scalable database structures and models
* Writing clean, reusable, and optimized code in PHP and Laravel
* Collaborating with the frontend development team to integrate server-side logic with the user interface
* Implementing authentication and authorization mechanisms, ensuring secure access to application resources
* Performing code reviews and providing constructive feedback to improve code quality and maintainability
* Project documentation using Swagger.

**ITDEVS**

**Software Developer December 2017 to 2018**

* Conducting thorough code reviews and assisting in the identification of potential bugs or vulnerabilities
* Ensuring adherence to coding standards, best practices, and security guidelines during development
* Effective in managing client relationships and collaborating with cross-functional teams Committed to continuous improvement and staying updated with industry trends.

# EDUCATION

Adventist University of Central Africa (2018-2023)

Bachelor Degree in Software Engineering

# CERTIFICATES

AWS Certified Cloud Practitioner (January 09, 2023)

2020 Nathan House: The Complete Cyber Security Course: Hackers Exposed

# CERTIFICATES

JMeter Postman Cypress.io PHP JavaScript Jira Selenium Agile/Scrum

# LANGUAGES

English Intermediate

French Intermediate

# REFERENCES

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| Irafasha Tuyisenge Hubert | Managing Director at Devslab |
|  | hubert@devslab.io/0788606765 |