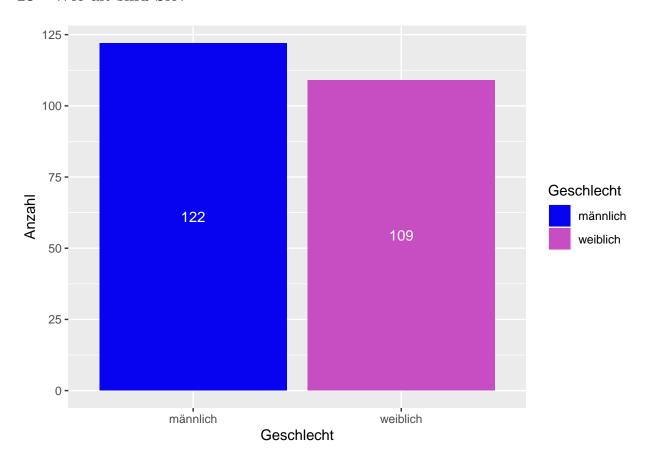
### Kanäle und Medien des digitalen Marketings

Thomas Schmid, Damian Krebs 12 6 2020

#### Geschlecht Teilnehmende

#### 23 - Wie alt sind Sie?

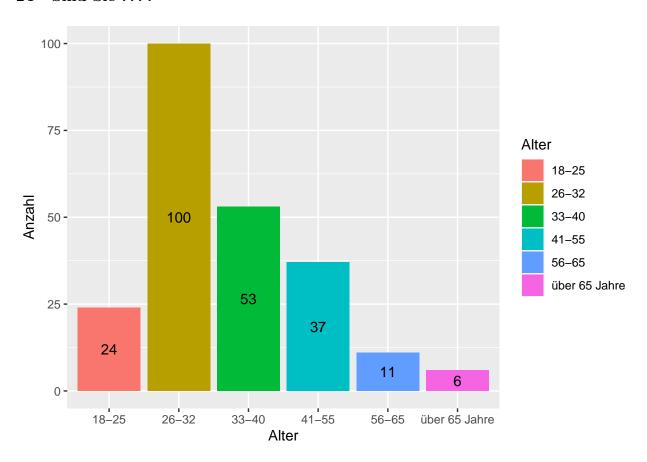


| $\overline{\mathrm{Nr}}$ | Feld       | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Geschlecht | 1       | 2       | 1     | 1.47       | 0.5                | 1      |

| Nr              | Feld                 | Antwortanzahl                              |
|-----------------|----------------------|--|
| 1<br>2<br>Total | männlich<br>weiblich | 52.81% (122)<br>47.19% (109)<br>100% (231) |

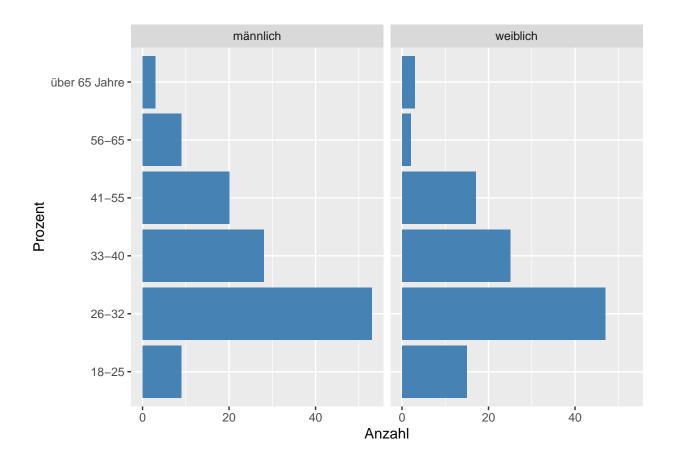
### Alter Teilnehmende

#### 24 - Sind Sie ...?



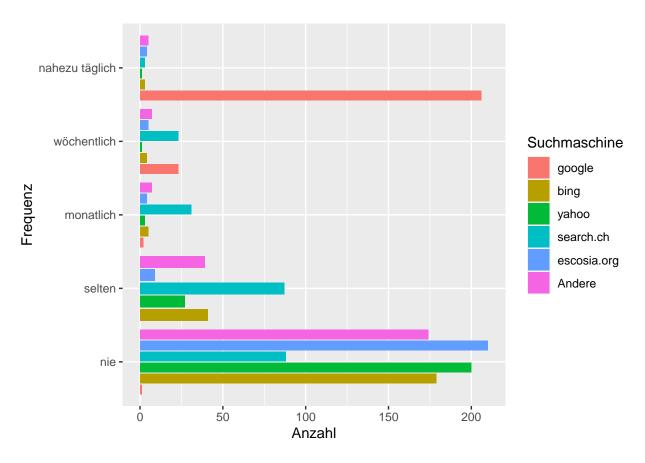
| $\overline{\mathrm{Nr}}$ | Feld  | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Alter | 2       | 7       | 3     | 3.69       | 1.16               | 3      |

| Nr    | Feld           | Antwortanzahl |
|-------|----------------|---------------|
| 1     | unter 18 Jahre | 0.00% (0)     |
| 2     | 18-25          | 10.39% (24)   |
| 3     | 26-32          | 43.29% (100)  |
| 4     | 33-40          | 22.94% (53)   |
| 5     | 41-55          | 16.02% (37)   |
| 6     | 56-65          | 4.76% (11)    |
| 7     | über 65 Jahre  | 2.6% (6)      |
| Total |                | 100% (231)    |



#### Suchmaschienenpräferenzen

## 01 - Welche Such<br/>maschinen verwenden Sie für die Suche nach Informationen und wie oft?



 ${\bf TextAndere}$ 

Wikipedia

local.ch

Firefox

keine

Wikipedia

\_

Duckduckgo

DuckDuckgo

Erinnere mich gerade nicht

 ${\bf DuckDuckGo}$ 

DuckDuckGo

Brave

altavista

google scholar

Fireball

duckduckgo

Bibliothekskataloge, Swisslex, Swissbib

Duckduckgo

Wolfram Alpha

TextAndere

Safari

 ${\bf DuckDuckGo}$ 

Keine

Wikipedia

telsearch

 ${\rm duckduckgo}$ 

web.de

\_

Keine

duck duck go, Startpage (ja, ich weiss, die braucht hintenrum den gugel)

Duckduckgo

 ${\bf DuckDuckGo}$ 

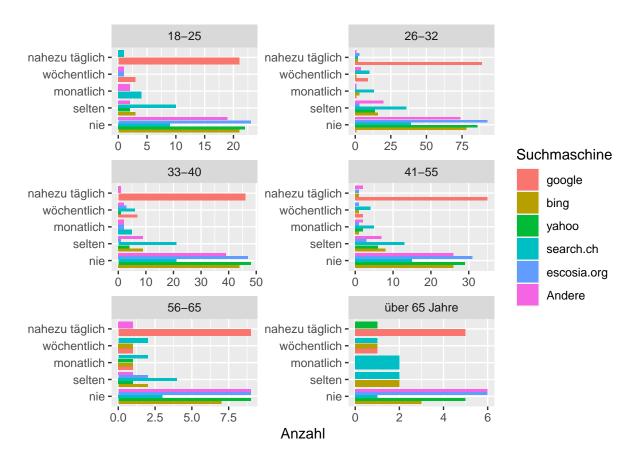
 ${\it duckduckgo.com}$ 

Safari

Duckduckgo

| $\overline{\mathrm{Nr}}$ | Feld        | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | google      | 1       | 5       | 5     | 4.87       | 0.43               | 5      |
| 2                        | bing        | 1       | 5       | 1     | 1.33       | 0.73               | 1      |
| 3                        | yahoo       | 1       | 5       | 1     | 1.17       | 0.50               | 1      |
| 4                        | search.ch   | 1       | 5       | 2     | 2.00       | 1.02               | 2      |
| 5                        | escosia.org | 1       | 5       | 1     | 1.21       | 0.74               | 1      |
| 6                        | Andere      | 1       | 5       | 1     | 1.41       | 0.86               | 1      |

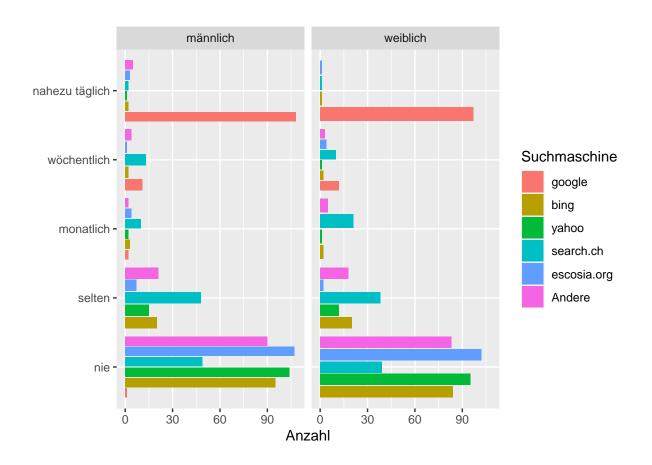
| Nr | Feld        | nie(1)       | selten(2)   | monatlich(3) | ${\it w\"{o}}{\it chentlich}(4)$ | nahezu täglich $(5)$ | Summe |
|----|-------------|--------------|-------------|--------------|----------------------------------|----------------------|-------|
| 1  | google      | 0.43% (1)    | 0.00% (0)   | 0.86% (2)    | 9.91% (23)                       | 88.79% (206)         | 232   |
| 2  | bing        | 76.96% (177) | 17.83% (41) | 2.17% (5)    | 1.74% (4)                        | 1.3% (3)             | 230   |
| 3  | yahoo       | 86.09% (198) | 11.74% (27) | 1.3% (3)     | 0.43% (1)                        | 0.43% (1)            | 230   |
| 4  | search.ch   | 37.39% (86)  | 37.83% (87) | 13.48% (31)  | 10% (23)                         | 1.3% (3)             | 230   |
| 5  | escosia.org | 90.43% (208) | 3.91% (9)   | 1.74% (4)    | 2.17% (5)                        | 1.74% (4)            | 230   |
| 6  | Andere      | 75% (174)    | 16.81% (39) | 3.02% (7)    | 3.02% (7)                        | 2.16% (5)            | 232   |



| Nr | Feld        | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | google      | 18-25       | 4       | 5       | 5     | 4.88       | 0.34               | 5      |
|    |             | 26-32       | 1       | 5       | 5     | 4.85       | 0.52               | 5      |
|    |             | 33-40       | 4       | 5       | 5     | 4.87       | 0.34               | 5      |
|    |             | 41-55       | 4       | 5       | 5     | 4.95       | 0.23               | 5      |
|    |             | 56-65       | 3       | 5       | 5     | 4.73       | 0.65               | 5      |
|    |             | über 65     | 4       | 5       | 5     | 4.83       | 0.41               | 5      |
| 2  | bing        | 18-25       | 1       | 2       | 1     | 1.12       | 0.34               | 1      |
|    |             | 26-32       | 1       | 5       | 1     | 1.33       | 0.77               | 1      |
|    |             | 33-40       | 1       | 2       | 1     | 1.17       | 0.38               | 1      |
|    |             | 41-55       | 1       | 5       | 1     | 1.47       | 0.91               | 1      |
|    |             | 56-65       | 1       | 4       | 1     | 1.64       | 1.03               | 1      |
|    |             | über 65     | 1       | 4       | 2     | 2.00       | 1.22               | 2      |
| 3  | yahoo       | 18-25       | 1       | 2       | 1     | 1.08       | 0.28               | 1      |
|    |             | 26-32       | 1       | 2       | 1     | 1.14       | 0.35               | 1      |
|    |             | 33-40       | 1       | 4       | 1     | 1.13       | 0.48               | 1      |
|    |             | 41-55       | 1       | 3       | 1     | 1.28       | 0.57               | 1      |
|    |             | 56-65       | 1       | 3       | 1     | 1.27       | 0.65               | 1      |
|    |             | über 65     | 1       | 5       | 1     | 1.80       | 1.79               | 1      |
| 4  | search.ch   | 18-25       | 1       | 5       | 2     | 1.92       | 0.97               | 2      |
|    |             | 26-32       | 1       | 5       | 1     | 2.00       | 1.05               | 2      |
|    |             | 33-40       | 1       | 4       | 2     | 1.92       | 0.98               | 2      |
|    |             | 41-55       | 1       | 4       | 1     | 1.97       | 1.00               | 2      |
|    |             | 56-65       | 1       | 4       | 2     | 2.27       | 1.10               | 2      |
|    |             | über 65     | 2       | 4       | 2     | 2.80       | 0.84               | 3      |
| 5  | escosia.org | 18-25       | 1       | 4       | 1     | 1.12       | 0.61               | 1      |

| Nr | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|-------------|---------|---------|-------|------------|--------------------|--------|
|    |        | 26-32       | 1       | 5       | 1     | 1.17       | 0.73               | 1      |
|    |        | 33-40       | 1       | 4       | 1     | 1.26       | 0.79               | 1      |
|    |        | 41-55       | 1       | 5       | 1     | 1.33       | 0.89               | 1      |
|    |        | 56-65       | 1       | 2       | 1     | 1.18       | 0.40               | 1      |
|    |        | über 65     | 1       | 1       | 1     | 1.00       | 0.00               | 1      |
| 6  | Andere | 18-25       | 1       | 4       | 1     | 1.38       | 0.82               | 1      |
|    |        | 26-32       | 1       | 5       | 1     | 1.38       | 0.79               | 1      |
|    |        | 33-40       | 1       | 5       | 1     | 1.43       | 0.89               | 1      |
|    |        | 41-55       | 1       | 5       | 1     | 1.51       | 1.02               | 1      |
|    |        | 56-65       | 1       | 5       | 1     | 1.45       | 1.21               | 1      |
|    |        | über 65     | 1       | 1       | 1     | 1.00       | 0.00               | 1      |

| Nr | Feld       | Auspraegung | nie(1)      | selten(2)   | monatlich(3) | wöchentlich(4) | nahezu täglich(5) | Summe |
|----|------------|-------------|-------------|-------------|--------------|----------------|-------------------|-------|
| 1  | google     | 18-25       | 0% (0)      | 0.00% (0)   | 0% (0)       | 12.5% (3)      | 87.5% (21)        | 24    |
|    |            | 26-32       | 1% (1)      | 0.00% (0)   | 1% (1)       | 9% (9)         | 89% (89)          | 100   |
|    |            | 33-40       | 0% (0)      | 0.00% (0)   | 0% (0)       | 13.21% (7)     | 86.79% (46)       | 53    |
|    |            | 41-55       | 0% (0)      | 0.00% (0)   | 0% (0)       | 5.41% (2)      | 94.59% (35)       | 37    |
|    |            | 56-65       | 0% (0)      | 0.00% (0)   | 9.09% (1)    | 9.09% (1)      | 81.82% (9)        | 11    |
|    |            | über 65     | 0% (0)      | 0.00% (0)   | 0% (0)       | 16.67% (1)     | 83.33% (5)        | 6     |
| 2  | bing       | 18-25       | 87.5% (21)  | 12.5% (3)   | 0% (0)       | 0% (0)         | 0% (0)            | 24    |
|    |            | 26-32       | 78% (78)    | 16% (16)    | 3% (3)       | 1% (1)         | 2% (2)            | 100   |
|    |            | 33-40       | 83.02% (44) | 16.98% (9)  | 0% (0)       | 0% (0)         | 0% (0)            | 53    |
|    |            | 41-55       | 69.44% (25) | 22.22% (8)  | 2.78% (1)    | 2.78% (1)      | 2.78% (1)         | 36    |
|    |            | 56-65       | 63.64% (7)  | 18.18% (2)  | 9.09% (1)    | 9.09% (1)      | 0% (0)            | 11    |
|    |            | über 65     | 40% (2)     | 40% (2)     | 0% (0)       | 20% (1)        | 0% (0)            | 5     |
| 3  | yahoo      | 18-25       | 91.67% (22) | 8.33% (2)   | 0% (0)       | 0% (0)         | 0% (0)            | 24    |
|    |            | 26-32       | 86% (86)    | 14% (14)    | 0% (0)       | 0% (0)         | 0% (0)            | 100   |
|    |            | 33-40       | 90.57% (48) | 7.55% (4)   | 0% (0)       | 1.89% (1)      | 0% (0)            | 53    |
|    |            | 41-55       | 77.78% (28) | 16.67% (6)  | 5.56% (2)    | 0% (0)         | 0% (0)            | 36    |
|    |            | 56-65       | 81.82% (9)  | 9.09% (1)   | 9.09% (1)    | 0% (0)         | 0% (0)            | 11    |
|    |            | über 65     | 80% (4)     | 0% (0)      | 0% (0)       | 0% (0)         | 20% (1)           | 5     |
| 4  | search.ch  | 18-25       | 37.5% (9)   | 41.67% (10) | 16.67% (4)   | 0% (0)         | 4.17% (1)         | 24    |
|    |            | 26-32       | 39% (39)    | 36% (36)    | 13% (13)     | 10% (10)       | 2% (2)            | 100   |
|    |            | 33-40       | 39.62% (21) | 39.62% (21) | 9.43% (5)    | 11.32% (6)     | 0% (0)            | 53    |
|    |            | 41-55       | 38.89% (14) | 36.11% (13) | 13.89% (5)   | 11.11% (4)     | 0% (0)            | 36    |
|    |            | 56-65       | 27.27% (3)  | 36.36% (4)  | 18.18% (2)   | 18.18% (2)     | 0% (0)            | 11    |
|    |            | über 65     | 0% (0)      | 40% (2)     | 40% (2)      | 20% (1)        | 0% (0)            | 5     |
| 5  | esosia.org | 18-25       | 95.83% (23) | 0% (0)      | 0% (0)       | 4.17% (1)      | 0% (0)            | 24    |
|    |            | 26-32       | 93% (93)    | 3% (3)      | 1% (1)       | 0% (0)         | 3% (3)            | 100   |
|    |            | 33-40       | 88.68% (47) | 1.89% (1)   | 3.77% (2)    | 5.66% (3)      | 0% (0)            | 53    |
|    |            | 41-55       | 83.33% (30) | 8.33% (3)   | 2.78% (1)    | 2.78% (1)      | 2.78% (1)         | 36    |
|    |            | 56-65       | 81.82% (9)  | 18.18% (2)  | 0% (0)       | 0% (0)         | 0% (0)            | 11    |
|    |            | über 65     | 100% (5)    | 0% (0)      | 0% (0)       | 0% (0)         | 0% (0)            | 5     |
| 6  | Andere     | 18-25       | 79.17% (19) | 8.33% (2)   | 8.33% (2)    | 4.17% (1)      | 0% (0)            | 24    |
|    |            | 26-32       | 74% (74)    | 20% (20)    | 1% (1)       | 4% (4)         | 1% (1)            | 100   |
|    |            | 33-40       | 73.58% (39) | 16.98% (9)  | 3.77% (2)    | 3.77% (2)      | 1.89% (1)         | 53    |
|    |            | 41-55       | 70.27% (26) | 18.92% (7)  | 5.41% (2)    | 0% (0)         | 5.41% (2)         | 37    |
|    |            | 56-65       | 81.82% (9)  | 9.09% (1)   | 0% (0)       | 0% (0)         | 9.09% (1)         | 11    |
|    |            | über 65     | 100% (6)    | 0% (0)      | 0% (0)       | 0% (0)         | 0% (0)            | 6     |



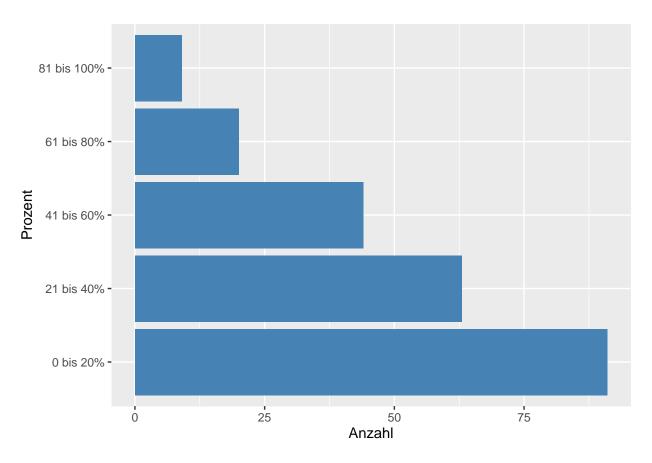
| Nr | Feld        | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | google      | männlich    | 1       | 5       | 5     | 4.84       | 0.51               | 5      |
|    |             | weiblich    | 4       | 5       | 5     | 4.89       | 0.31               | 5      |
| 2  | bing        | männlich    | 1       | 5       | 1     | 1.33       | 0.76               | 1      |
|    |             | weiblich    | 1       | 5       | 1     | 1.31       | 0.69               | 1      |
| 3  | yahoo       | männlich    | 1       | 5       | 1     | 1.19       | 0.54               | 1      |
|    |             | weiblich    | 1       | 4       | 1     | 1.16       | 0.46               | 1      |
| 4  | search.ch   | männlich    | 1       | 5       | 2     | 1.95       | 1.03               | 2      |
|    |             | weiblich    | 1       | 5       | 2     | 2.06       | 1.00               | 2      |
| 5  | escosia.org | männlich    | 1       | 5       | 1     | 1.25       | 0.78               | 1      |
|    |             | weiblich    | 1       | 5       | 1     | 1.17       | 0.69               | 1      |
| 6  | Andere      | männlich    | 1       | 5       | 1     | 1.47       | 0.99               | 1      |
|    |             | weiblich    | 1       | 4       | 1     | 1.34       | 0.70               | 1      |

| Nr | Feld       | Auspraegung | nie(1)       | selten(2)   | monatlich(3) | wöchentlich(4) | nahezu täglich(5) | Summe |
|----|------------|-------------|--------------|-------------|--------------|----------------|-------------------|-------|
| 1  | google     | männlich    | 0.82% (1)    | 0.00% (0)   | 1.64% (2)    | 9.02% (11)     | 88.52% (108)      | 122   |
|    |            | weiblich    | 0% (0)       | 0.00% (0)   | 0% (0)       | 11.01% (12)    | 88.99% (97)       | 109   |
| 2  | bing       | männlich    | 77.69% (94)  | 16.53% (20) | 2.48% (3)    | 1.65% (2)      | 1.65% (2)         | 121   |
|    |            | weiblich    | 76.85% (83)  | 18.52% (20) | 1.85% (2)    | 1.85% (2)      | 0.93% (1)         | 108   |
| 3  | yahoo      | männlich    | 85.12% (103) | 12.4% (15)  | 1.65% (2)    | 0% (0)         | 0.83% (1)         | 121   |
|    |            | weiblich    | 87.04% (94)  | 11.11% (12) | 0.93% (1)    | 0.93% (1)      | 0% (0)            | 108   |
| 4  | search.ch  | männlich    | 39.67% (48)  | 39.67% (48) | 8.26% (10)   | 10.74% (13)    | 1.65% (2)         | 121   |
|    |            | weiblich    | 35.19% (38)  | 35.19% (38) | 19.44% (21)  | 9.26% (10)     | 0.93% (1)         | 108   |
| 5  | esosia.org | männlich    | 87.6% (106)  | 5.79% (7)   | 3.31% (4)    | 0.83% (1)      | 2.48% (3)         | 121   |

| Nr | Feld   | Auspraegung                      | nie(1)                                     | selten(2)                               | monatlich(3)                     | ${\it w\"{o}chentlich}(4)$         | nahezu täglich(5)               | Summe             |
|----|--------|----------------------------------|--|---|----------------------------------|------------------------------------|---------------------------------|-------------------|
| 6  | Andere | weiblich<br>männlich<br>weiblich | 93.52% (101)<br>73.77% (90)<br>76.15% (83) | 1.85% (2)<br>17.21% (21)<br>16.51% (18) | 0% (0)<br>1.64% (2)<br>4.59% (5) | 3.7% (4)<br>3.28% (4)<br>2.75% (3) | 0.93% (1)<br>4.1% (5)<br>0% (0) | 108<br>122<br>109 |

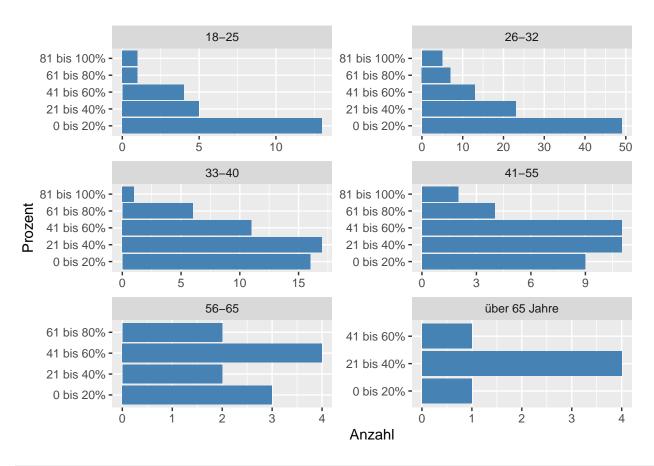
#### Zweite Seite der Resultatseite

# 02 - In wie vielen Prozent der Fälle schauen Sie sich bei der Suche nach Informationendie zweite Resultatseite an?



| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Zweite Seite | 1       | 5       | 1     | 2.09       | 1.14               | 2      |

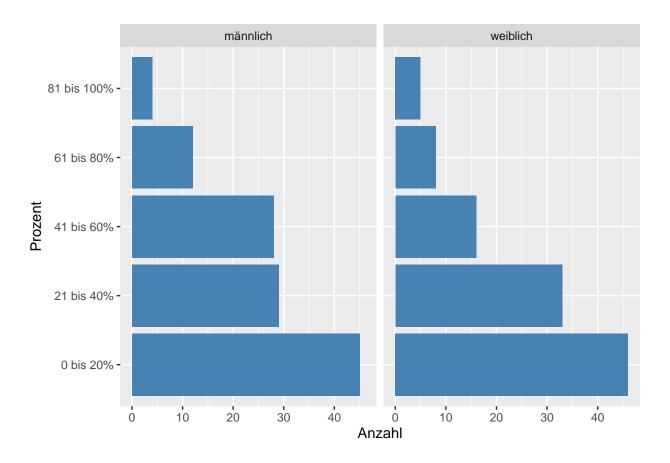
| Nr    | Feld          | Antwortanzahl |
|-------|---------------|---------------|
| 1     | 0 bis 20%     | 40.09% (91)   |
| 2     | 21 bis $40%$  | 27.75% (63)   |
| 3     | 41 bis $60%$  | 19.38% (44)   |
| 4     | 61 bis $80%$  | 8.81% (20)    |
| 5     | 81  bis  100% | 3.96% (9)     |
| Total |               | 100% (227)    |



| Nr | Feld        | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Zeite Seite | 18-25       | 1       | 5       | 1     | 1.83       | 1.13               | 1      |
|    |             | 26-32       | 1       | 5       | 1     | 1.93       | 1.18               | 1      |
|    |             | 33-40       | 1       | 5       | 2     | 2.20       | 1.08               | 2      |
|    |             | 41-55       | 1       | 5       | 3     | 2.43       | 1.14               | 2      |
|    |             | 56-65       | 1       | 4       | 3     | 2.45       | 1.13               | 3      |
|    |             | über 65     | 1       | 3       | 2     | 2.00       | 0.63               | 2      |

| $\overline{\mathrm{Nr}}$ | Feld         | Auspraegung | Antwortanzahl |
|--------------------------|--------------|-------------|---------------|
| 1                        | 0 bis 20%    | 18-25       | 54.17% (13)   |
|                          |              | 26-32       | 50.52% (49)   |
|                          |              | 33-40       | 31.37% (16)   |
|                          |              | 41-55       | 24.32% (9)    |
|                          |              | 56-65       | 27.27% (3)    |
|                          |              | über 65     | 16.67% (1)    |
| 2                        | 21 bis $40%$ | 18-25       | 20.83% (5)    |
|                          |              | 26-32       | 23.71% (23)   |
|                          |              | 33-40       | 33.33% (17)   |
|                          |              | 41-55       | 29.73% (11)   |
|                          |              | 56-65       | 18.18% (2)    |
|                          |              | über 65     | 66.67% (4)    |
| 3                        | 41 bis $60%$ | 18-25       | 16.67% (4)    |
|                          |              | 26-32       | 13.4% (13)    |
|                          |              | 33-40       | 21.57% (11)   |

| Nr    | Feld          | Auspraegung | Antwortanzahl |
|-------|---------------|-------------|---------------|
|       |               | 41-55       | 29.73% (11)   |
|       |               | 56-65       | 36.36% (4)    |
|       |               | über 65     | 16.67% (1)    |
| 4     | 61 bis $80%$  | 18-25       | 4.17% (1)     |
|       |               | 26-32       | 7.22% (7)     |
|       |               | 33-40       | 11.76% (6)    |
|       |               | 41-55       | 10.81% (4)    |
|       |               | 56-65       | 18.18% (2)    |
|       |               | über 65     | 0% (0)        |
| 5     | 81 bis $100%$ | 18-25       | 4.17% (1)     |
|       |               | 26-32       | 5.15% (5)     |
|       |               | 33-40       | 1.96% (1)     |
|       |               | 41-55       | 5.41% (2)     |
|       |               | 56-65       | 0% (0)        |
|       |               | über 65     | 0% (0)        |
| Total |               | 18-25       | (24)          |
| Total |               | 26-32       | (97)          |
| Total |               | 33-40       | (51)          |
| Total |               | 41-55       | (37)          |
| Total |               | 56-65       | (11)          |
| Total |               | über 65     | (6)           |

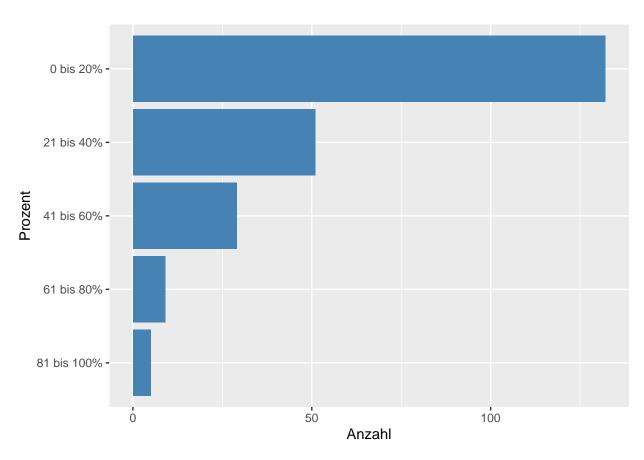


| Nr | Feld        | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Zeite Seite | männlich    | 1       | 5       | 1     | 2.16       | 1.15               | 2      |
|    |             | weiblich    | 1       | 5       | 1     | 2.01       | 1.14               | 2      |

| Nr    | Feld          | Auspraegung | Antwortanzahl |
|-------|---------------|-------------|---------------|
| 1     | 0 bis 20%     | männlich    | 38.14% (45)   |
|       |               | weiblich    | 42.59% (46)   |
| 2     | 21  bis  40%  | männlich    | 24.58% (29)   |
|       |               | weiblich    | 30.56% (33)   |
| 3     | 41 bis $60%$  | männlich    | 23.73% (28)   |
|       |               | weiblich    | 14.81% (16)   |
| 4     | 61 bis $80%$  | männlich    | 10.17% (12)   |
|       |               | weiblich    | 7.41% (8)     |
| 5     | 81 bis $100%$ | männlich    | 3.39% (4)     |
|       |               | weiblich    | 4.63% (5)     |
| Total |               | männlich    | (118)         |
| Total |               | weiblich    | (108)         |
|       |               |             |               |

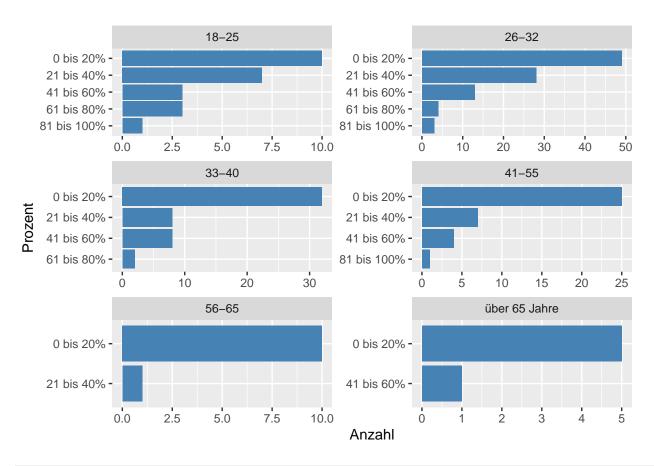
#### Bezahlte Links

- In wie vielen Prozent der Fälle verwenden Sie auf der Resultatseite der Suche die bezahlten Links?



| $\overline{\mathrm{Nr}}$ | Feld           | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|----------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Bezahlte Links | 1       | 5       | 5     | 4.31       | 0.99               | 5      |

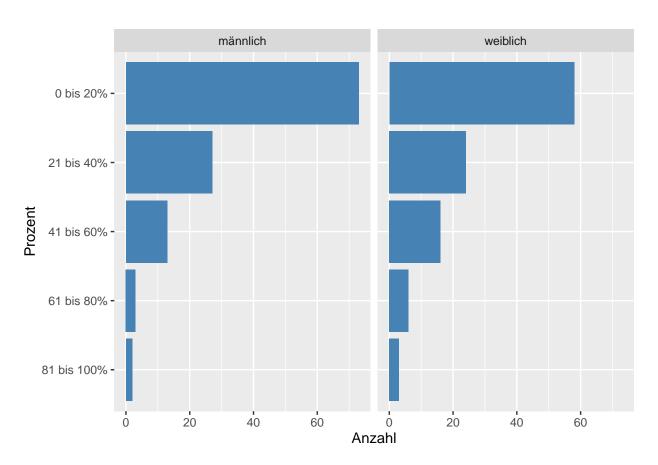
| Nr    | Feld         | Antwortanzahl |
|-------|--------------|---------------|
| 1     | 81 bis 100%  | 2.21% (5)     |
| 2     | 61 bis $80%$ | 3.98% (9)     |
| 3     | 41 bis $60%$ | 12.83% (29)   |
| 4     | 21 bis $40%$ | 22.57% (51)   |
| 5     | 0 bis $20\%$ | 58.41% (132)  |
| Total |              | 100% (226)    |



| Nr | Feld           | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|----------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Bezahlte Links | 18-25       | 1       | 5       | 5     | 3.92       | 1.21               | 4      |
|    |                | 26-32       | 1       | 5       | 5     | 4.20       | 1.03               | 5      |
|    |                | 33-40       | 2       | 5       | 5     | 4.40       | 0.90               | 5      |
|    |                | 41-55       | 1       | 5       | 5     | 4.49       | 0.90               | 5      |
|    |                | 56-65       | 4       | 5       | 5     | 4.91       | 0.30               | 5      |
|    |                | über 65     | 3       | 5       | 5     | 4.67       | 0.82               | 5      |

| Nr | Feld         | Auspraegung | Antwortanzahl |
|----|--------------|-------------|---------------|
| 1  | 81 bis 100%  | 18-25       | 4.17% (1)     |
|    |              | 26-32       | 3.09% (3)     |
|    |              | 33-40       | 0% (0)        |
|    |              | 41-55       | 2.7% (1)      |
|    |              | 56-65       | 0% (0)        |
|    |              | über 65     | 0% (0)        |
| 2  | 61 bis $80%$ | 18-25       | 12.5% (3)     |
|    |              | 26-32       | 4.12% (4)     |
|    |              | 33-40       | 4% (2)        |
|    |              | 41-55       | 0% (0)        |
|    |              | 56-65       | 0% (0)        |
|    |              | über 65     | 0% (0)        |
| 3  | 41 bis $60%$ | 18-25       | 12.5% (3)     |
|    |              | 26-32       | 13.4% (13)    |
|    |              | 33-40       | 16% (8)       |

| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
|       |              | 41-55       | 10.81% (4)    |
|       |              | 56-65       | 0% (0)        |
|       |              | über 65     | 16.67% (1)    |
| 4     | 21 bis $40%$ | 18-25       | 29.17% (7)    |
|       |              | 26-32       | 28.87% (28)   |
|       |              | 33-40       | 16% (8)       |
|       |              | 41-55       | 18.92% (7)    |
|       |              | 56-65       | 9.09% (1)     |
|       |              | über 65     | 0% (0)        |
| 5     | 0 bis $20\%$ | 18-25       | 41.67% (10)   |
|       |              | 26-32       | 50.52% (49)   |
|       |              | 33-40       | 64% (32)      |
|       |              | 41-55       | 67.57% (25)   |
|       |              | 56-65       | 90.91% (10)   |
|       |              | über 65     | 83.33% (5)    |
| Total |              | 18-25       | (24)          |
| Total |              | 26-32       | (97)          |
| Total |              | 33-40       | (50)          |
| Total |              | 41-55       | (37)          |
| Total |              | 56-65       | (11)          |
| Total |              | über $65$   | (6)           |

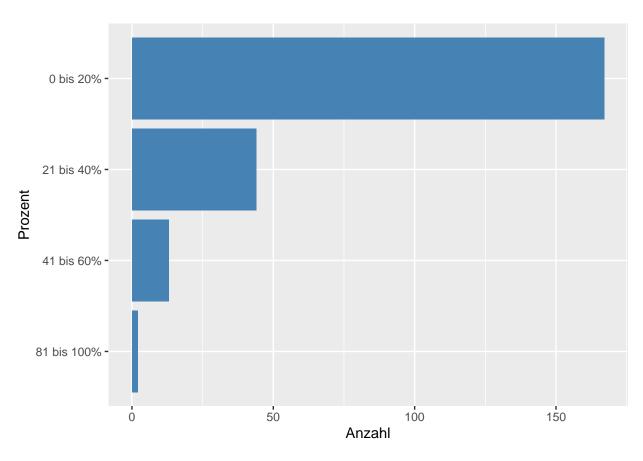


| $\overline{\mathrm{Nr}}$ | Feld           | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|----------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Bezahlte Links | männlich    | 1       | 5       | 5     | 4.41       | 0.91               | 5      |
|                          |                | weiblich    | 1       | 5       | 5     | 4.20       | 1.07               | 5      |

| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
| 1     | 81 bis 100%  | männlich    | 1.69% (2)     |
|       |              | weiblich    | 2.8% (3)      |
| 2     | 61 bis $80%$ | männlich    | 2.54% (3)     |
|       |              | weiblich    | 5.61% (6)     |
| 3     | 41  bis  60% | männlich    | 11.02% (13)   |
|       |              | weiblich    | 14.95% (16)   |
| 4     | 21 bis $40%$ | männlich    | 22.88% (27)   |
|       |              | weiblich    | 22.43% (24)   |
| 5     | 0 bis $20\%$ | männlich    | 61.86% (73)   |
|       |              | weiblich    | 54.21% (58)   |
| Total |              | männlich    | (118)         |
| Total |              | weiblich    | (107)         |
|       |              |             | ` /           |

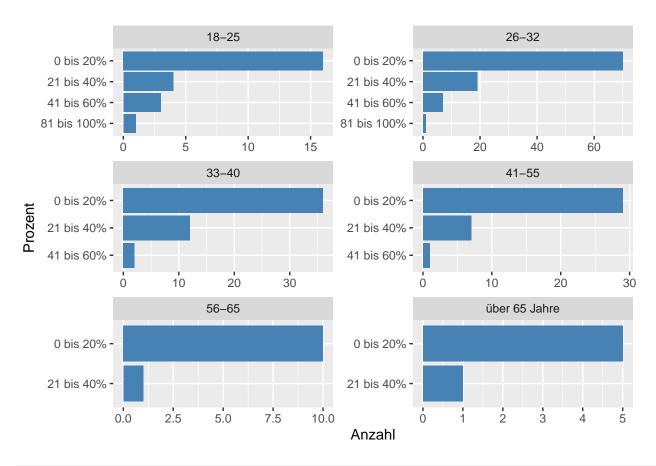
#### Konsum aufgrund von bezahlten Links

- In wie vielen Prozent der Fälle haben Sie aufgrund von bezahlten Links Produkte oder Dienstleistungen konsumiert?



| Nr | Feld   | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|---------|---------|-------|------------|--------------------|--------|
| 1  | Konsum | 1       | 5       | 5     | 4.65       | 0.67               | 5      |

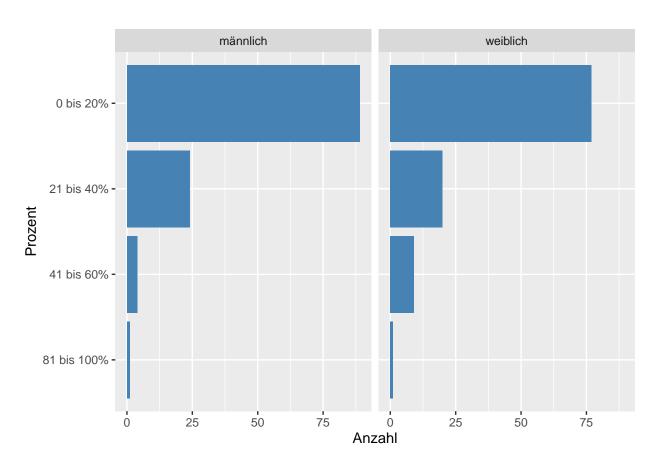
| Nr    | Feld          | Antwortanzahl |
|-------|---------------|---------------|
| 1     | 81  bis  100% | 0.88% (2)     |
| 2     | 61 bis $80%$  | 0.00% (0)     |
| 3     | 41 bis $60%$  | 5.75% (13)    |
| 4     | 21 bis $40%$  | 19.47% (44)   |
| 5     | 0 bis $20\%$  | 73.89% (167)  |
| Total |               | 100% (226)    |



| Nr | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Konsum | 18-25       | 1       | 5       | 5     | 4.42       | 1.02               | 5      |
|    |        | 26-32       | 1       | 5       | 5     | 4.62       | 0.71               | 5      |
|    |        | 33-40       | 3       | 5       | 5     | 4.68       | 0.55               | 5      |
|    |        | 41-55       | 3       | 5       | 5     | 4.76       | 0.49               | 5      |
|    |        | 56-65       | 4       | 5       | 5     | 4.91       | 0.30               | 5      |
|    |        | über 65     | 4       | 5       | 5     | 4.83       | 0.41               | 5      |

| Nr | Feld         | Auspraegung | Antwortanzahl |
|----|--------------|-------------|---------------|
| 1  | 81 bis 100%  | 18-25       | 4.17% (1)     |
|    |              | 26-32       | 1.03% (1)     |
|    |              | 33-40       | 0% (0)        |
|    |              | 41-55       | 0% (0)        |
|    |              | 56-65       | 0% (0)        |
|    |              | über 65     | 0% (0)        |
| 2  | 61 bis $80%$ | 18-25       | 0.00% (0)     |
|    |              | 26-32       | 0.00% (0)     |
|    |              | 33-40       | 0.00% (0)     |
|    |              | 41-55       | 0.00% (0)     |
|    |              | 56-65       | 0.00% (0)     |
|    |              | über 65     | 0.00% (0)     |
| 3  | 41 bis $60%$ | 18-25       | 12.5% (3)     |
|    |              | 26-32       | 7.22% (7)     |
|    |              | 33-40       | 4% (2)        |

| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
|       |              | 41-55       | 2.7% (1)      |
|       |              | 56-65       | 0% (0)        |
|       |              | über 65     | 0% (0)        |
| 4     | 21 bis $40%$ | 18-25       | 16.67% (4)    |
|       |              | 26-32       | 19.59% (19)   |
|       |              | 33-40       | 24% (12)      |
|       |              | 41-55       | 18.92% (7)    |
|       |              | 56-65       | 9.09% (1)     |
|       |              | über 65     | 16.67% (1)    |
| 5     | 0 bis $20\%$ | 18-25       | 66.67% (16)   |
|       |              | 26-32       | 72.16% (70)   |
|       |              | 33-40       | 72% (36)      |
|       |              | 41-55       | 78.38% (29)   |
|       |              | 56-65       | 90.91% (10)   |
|       |              | über 65     | 83.33% (5)    |
| Total |              | 18-25       | (24)          |
| Total |              | 26-32       | (97)          |
| Total |              | 33-40       | (50)          |
| Total |              | 41-55       | (37)          |
| Total |              | 56-65       | (11)          |
| Total |              | über 65     | (6)           |

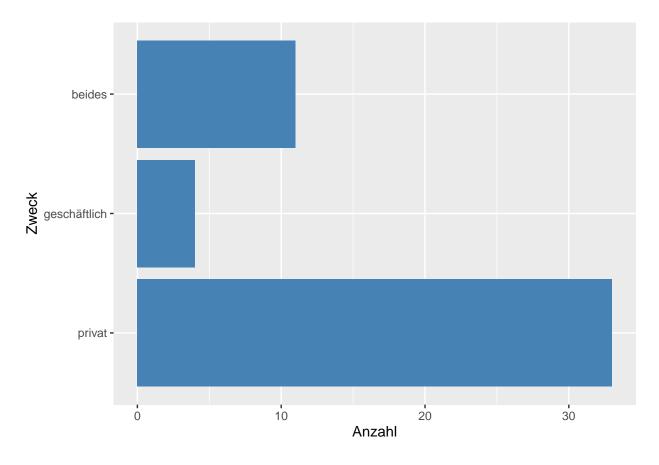


| Nr | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Konsum | männlich    | 1       | 5       | 1     | 2.16       | 1.15               | 2      |
|    |        | weiblich    | 1       | 5       | 1     | 2.01       | 1.14               | 2      |

| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
| 1     | 81 bis 100%  | männlich    | 0.85% (1)     |
|       |              | weiblich    | 0.93% (1)     |
| 2     | 61 bis $80%$ | männlich    | 0.00% (0)     |
|       |              | weiblich    | 0.00% (0)     |
| 3     | 41 bis $60%$ | männlich    | 3.39% (4)     |
|       |              | weiblich    | 8.41% (9)     |
| 4     | 21 bis $40%$ | männlich    | 20.34% (24)   |
|       |              | weiblich    | 18.69% (20)   |
| 5     | 0 bis $20\%$ | männlich    | 75.42% (89)   |
|       |              | weiblich    | 71.96% (77)   |
| Total |              | männlich    | (118)         |
| Total |              | weiblich    | (107)         |

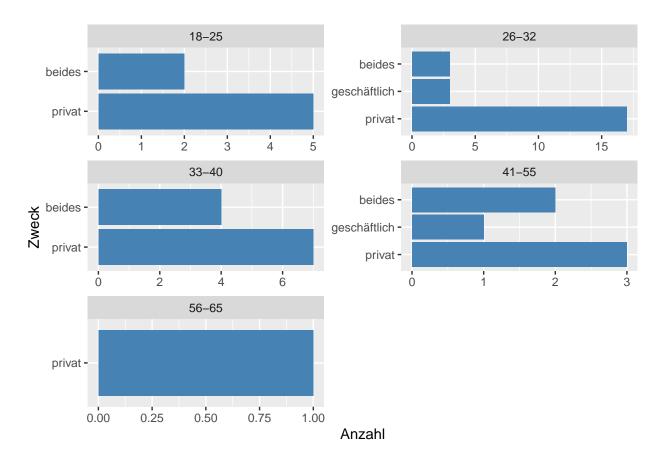
#### Zweck des Kaufes

#### - Für welchen Zweck kauften Sie über bezahlte Links etwas ein?



| Nr | Feld  | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------|---------|---------|-------|------------|--------------------|--------|
| 1  | Zweck | 1       | 3       | 1     | 1.54       | 0.85               | 1      |

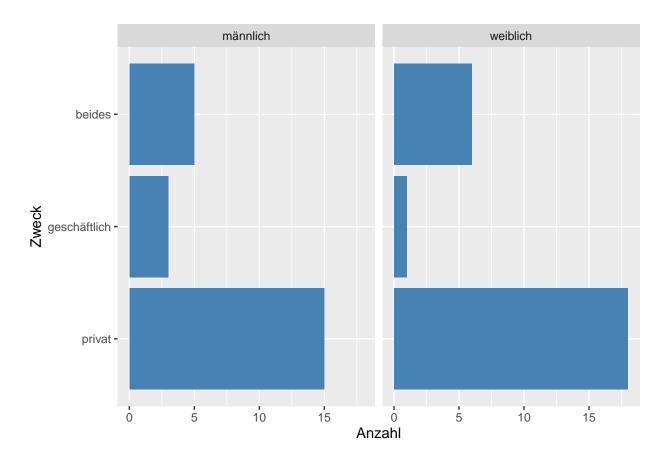
| Nr                   | Feld                             | Antwortanzahl  |
|----------------------|----------------------------------|--|
| 1<br>2<br>3<br>Total | privat<br>geschäftlich<br>beides | 68.75% (33)<br>8.33% (4)<br>22.92% (11)<br>100% (48) |



| Nr | Feld  | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Zweck | 18-25       | 1       | 3       | 1     | 1.57       | 0.98               | 1.0    |
|    |       | 26-32       | 1       | 3       | 1     | 1.39       | 0.72               | 1.0    |
|    |       | 33-40       | 1       | 3       | 1     | 1.73       | 1.01               | 1.0    |
|    |       | 41-55       | 1       | 3       | 1     | 1.83       | 0.98               | 1.5    |
|    |       | 56-65       | 1       | 1       | 1     | 1.00       |                    | 1.0    |

| Nr | Feld   | Auspraegung | Antwortanzahl |
|----|--------|-------------|---------------|
| 1  | privat | 18-25       | 71.43% (5)    |
|    |        | 26-32       | 73.91% (17)   |
|    |        | 33-40       | 63.64% (7)    |

| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
|       |              | 41-55       | 50% (3)       |
|       |              | 56-65       | 100% (1)      |
|       |              | über 65     | 0.00% (0)     |
| 2     | geschäftlich | 18-25       | 0% (0)        |
|       |              | 26-32       | 13.04% (3)    |
|       |              | 33-40       | 0% (0)        |
|       |              | 41-55       | 16.67% (1)    |
|       |              | 56-65       | 0% (0)        |
|       |              | über 65     | 0.00% (0)     |
| 3     | beides       | 18-25       | 28.57% (2)    |
|       |              | 26-32       | 13.04% (3)    |
|       |              | 33-40       | 36.36% (4)    |
|       |              | 41-55       | 33.33% (2)    |
|       |              | 56-65       | 0% (0)        |
|       |              | über 65     | 0.00% (0)     |
| Total |              | 18-25       | (7)           |
| Total |              | 26-32       | (23)          |
| Total |              | 33-40       | (11)          |
| Total |              | 41-55       | (6)           |
| Total |              | 56-65       | (1)           |
| Total |              | über 65     | (0)           |

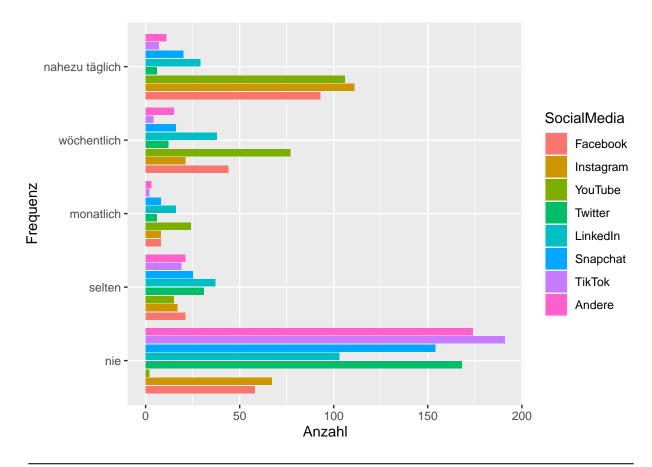


| $\overline{\mathrm{Nr}}$ | Feld  | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Zweck | männlich    | 1       | 3       | 1     | 1.57       | 0.84               | 1      |
|                          |       | weiblich    | 1       | 3       | 1     | 1.52       | 0.87               | 1      |

| Nr             | Feld         | Auspraegung          | Antwortanzahl           |
|----------------|--------------|----------------------|-------------------------|
| 1              | privat       | männlich<br>weiblich | 65.22% (15)<br>72% (18) |
| 2              | geschäftlich | männlich<br>weiblich | 13.04% (3)<br>4% (1)    |
| 3              | beides       | männlich<br>weiblich | 21.74% (5)<br>24% (6)   |
| Total<br>Total |              | männlich<br>weiblich | (23)<br>(25)            |

### Verwendung Social Media

#### ${\bf 06}$ - Welche Social Media Kanäle verwenden Sie und wie oft?



 ${\bf Andere Text}$ 

Xing Jodel  ${\bf Andere Text}$ 

keine weiteren

Whatsapp

Xing

Xing

sunrise Tv

keine mehr, Facebook habe ich nach 10 intensiven Jahren im September 2019 deaktiviert

Printerest

Telegram, Whats App

Whatsapp, Quizlet

LinkedIn

kenfm, nachdenkseiten, wissens manifaktur

Pinterest

Xing

Whatsapp

Xing

Keine Anderen

Wathsup

Strava / Fitbit

pinterest

Strava, Xing, Pinterest, Tumblr

Pinterest, community der newsplattformen

Xing

Pinterest

 ${\bf Discord,\ pinterest}$ 

-

 ${\bf XING}$  Wikipedia Tumbl<br/>r Pinterest

Whatsapp, Skype

\_

Keine

Pinterest

Datingapps

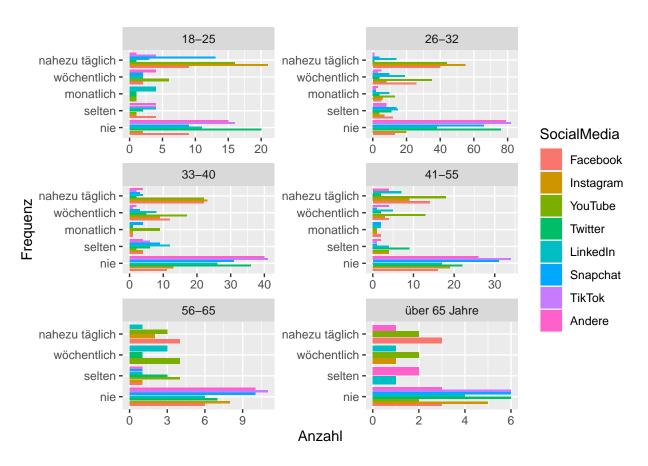
Reddit

Xing

| $\overline{\mathrm{Nr}}$ | Feld      | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-----------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Facebook  | 1       | 5       | 5     | 3.42       | 1.68               | 4      |
| 2                        | Instagram | 1       | 5       | 5     | 3.41       | 1.79               | 4      |
| 3                        | YouTube   | 1       | 5       | 5     | 4.21       | 0.94               | 4      |
| 4                        | Twitter   | 1       | 5       | 1     | 1.46       | 0.98               | 1      |
| 5                        | LinkedIn  | 1       | 5       | 1     | 2.34       | 1.51               | 2      |
| 6                        | Snapchat  | 1       | 5       | 1     | 1.76       | 1.33               | 1      |
| 7                        | TikTok    | 1       | 5       | 1     | 1.28       | 0.84               | 1      |
| 8                        | Andere    | 1       | 5       | 1     | 1.52       | 1.13               | 1      |

| Nr | Feld      | nie(1)       | selten(2)  | monatlich(3) | ${\it w\"{o}chentlich}(4)$ | nahezu täglich $(5)$ | Summe |
|----|-----------|--------------|------------|--------------|----------------------------|----------------------|-------|
| 1  | Facebook  | 25.89% (58)  | 9.38% (21) | 3.57% (8)    | 19.64% (44)                | 41.52% (93)          | 224   |
| 2  | Instagram | 29.91% (67)  | 7.59% (17) | 3.57% (8)    | 9.38% (21)                 | 49.55% (111)         | 224   |
| 3  | YouTube   | 0.89% (2)    | 6.7% (15)  | 10.71% (24)  | 34.38% (77)                | 47.32% (106)         | 224   |
| 4  | Twitter   | 75.34% (168) | 13.9% (31) | 2.69% (6)    | 5.38% (12)                 | 2.69% (6)            | 223   |

| Nr | Feld     | nie(1)       | selten(2)   | monatlich(3) | wöchentlich(4) | nahezu täglich(5) | Summe |
|----|----------|--------------|-------------|--------------|----------------|-------------------|-------|
| 5  | LinkedIn | 46.19% (103) | 16.59% (37) | 7.17% (16)   | 17.04% (38)    | 13% (29)          | 223   |
| 6  | Snapchat | 69.06% (154) | 11.21% (25) | 3.59% (8)    | 7.17% (16)     | 8.97% (20)        | 223   |
| 7  | TikTok   | 85.65% (191) | 8.52% (19)  | 0.9% (2)     | 1.79% (4)      | 3.14% (7)         | 223   |
| 8  | Andere   | 77.68% (174) | 9.38% (21)  | 1.34% (3)    | 6.7% (15)      | 4.91% (11)        | 224   |

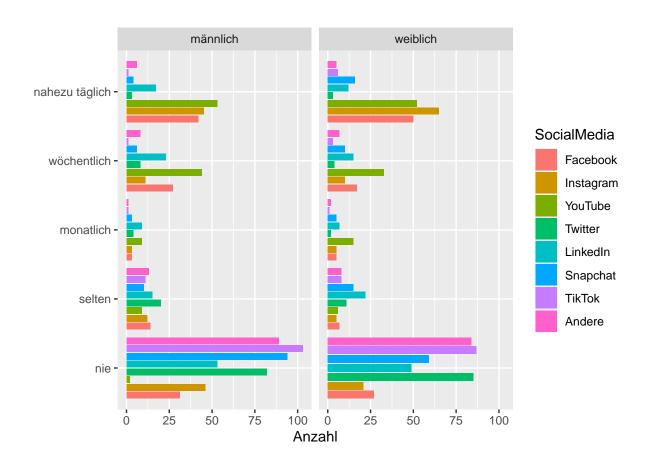


| Nr | Feld      | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-----------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Facebook  | 18-25       | 1       | 5       | 5     | 2.92       | 1.84               | 2.0    |
|    |           | 26-32       | 1       | 5       | 5     | 3.71       | 1.46               | 4.0    |
|    |           | 33-40       | 1       | 5       | 5     | 3.60       | 1.63               | 4.0    |
|    |           | 41-55       | 1       | 5       | 1     | 3.00       | 1.88               | 3.5    |
|    |           | 56-65       | 1       | 5       | 1     | 2.55       | 1.97               | 1.0    |
|    |           | über 65     | 1       | 5       | 5     | 3.00       | 2.19               | 3.0    |
| 2  | Instagram | 18-25       | 1       | 5       | 5     | 4.54       | 1.25               | 5.0    |
|    |           | 26-32       | 1       | 5       | 5     | 3.74       | 1.66               | 5.0    |
|    |           | 33-40       | 1       | 5       | 5     | 3.50       | 1.72               | 4.0    |
|    |           | 41-55       | 1       | 5       | 1     | 2.42       | 1.75               | 1.0    |
|    |           | 56-65       | 1       | 5       | 1     | 1.82       | 1.60               | 1.0    |
|    |           | über 65     | 1       | 4       | 1     | 1.50       | 1.22               | 1.0    |
| 3  | YouTube   | 18-25       | 2       | 5       | 5     | 4.54       | 0.78               | 5.0    |
|    |           | 26-32       | 2       | 5       | 5     | 4.24       | 0.84               | 4.0    |
|    |           | 33-40       | 2       | 5       | 5     | 4.18       | 0.87               | 4.0    |
|    |           | 41-55       | 2       | 5       | 5     | 4.25       | 0.97               | 4.5    |
|    |           | 56-65       | 2       | 5       | 4     | 3.55       | 1.29               | 4.0    |

| Nr | Feld     | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|----------|-------------|---------|---------|-------|------------|--------------------|--------|
|    |          | über 65     | 1       | 5       | 1     | 3.33       | 1.86               | 4.0    |
| 4  | Twitter  | 18-25       | 1       | 5       | 1     | 1.33       | 0.92               | 1.0    |
|    |          | 26-32       | 1       | 5       | 1     | 1.36       | 0.84               | 1.0    |
|    |          | 33-40       | 1       | 5       | 1     | 1.62       | 1.18               | 1.0    |
|    |          | 41-55       | 1       | 5       | 1     | 1.66       | 1.14               | 1.0    |
|    |          | 56-65       | 1       | 4       | 1     | 1.55       | 0.93               | 1.0    |
|    |          | über 65     | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
| 5  | LinkedIn | 18-25       | 1       | 5       | 1     | 2.25       | 1.45               | 2.0    |
|    |          | 26-32       | 1       | 5       | 1     | 2.54       | 1.53               | 2.0    |
|    |          | 33-40       | 1       | 5       | 1     | 2.04       | 1.38               | 1.0    |
|    |          | 41-55       | 1       | 5       | 1     | 2.46       | 1.67               | 2.0    |
|    |          | 56-65       | 1       | 5       | 1     | 2.27       | 1.62               | 1.0    |
|    |          | über 65     | 1       | 4       | 1     | 1.67       | 1.21               | 1.0    |
| 6  | Snapchat | 18-25       | 1       | 5       | 5     | 3.42       | 1.93               | 5.0    |
|    |          | 26-32       | 1       | 5       | 1     | 1.67       | 1.18               | 1.0    |
|    |          | 33-40       | 1       | 5       | 1     | 1.76       | 1.20               | 1.0    |
|    |          | 41-55       | 1       | 4       | 1     | 1.23       | 0.69               | 1.0    |
|    |          | 56-65       | 1       | 2       | 1     | 1.09       | 0.30               | 1.0    |
|    |          | über 65     | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
| 7  | TikTok   | 18-25       | 1       | 5       | 1     | 1.83       | 1.49               | 1.0    |
|    |          | 26-32       | 1       | 5       | 1     | 1.26       | 0.74               | 1.0    |
|    |          | 33-40       | 1       | 5       | 1     | 1.34       | 0.92               | 1.0    |
|    |          | 41-55       | 1       | 2       | 1     | 1.03       | 0.17               | 1.0    |
|    |          | 56-65       | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
|    |          | über 65     | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
| 8  | Andere   | 18-25       | 1       | 5       | 1     | 1.83       | 1.31               | 1.0    |
|    |          | 26-32       | 1       | 5       | 1     | 1.34       | 0.86               | 1.0    |
|    |          | 33-40       | 1       | 5       | 1     | 1.52       | 1.22               | 1.0    |
|    |          | 41-55       | 1       | 5       | 1     | 1.83       | 1.48               | 1.0    |
|    |          | 56-65       | 1       | 2       | 1     | 1.09       | 0.30               | 1.0    |
|    |          | über 65     | 1       | 5       | 1     | 2.00       | 1.55               | 1.5    |

| Nr | Feld      | Auspraegung | nie(1)      | selten(2)  | monatlich(3) | ${\it w\"{o}chentlich}(4)$ | nahezu täglich(5) | Summe |
|----|-----------|-------------|-------------|------------|--------------|----------------------------|-------------------|-------|
| 1  | Facebook  | 18-25       | 37.5% (9)   | 16.67% (4) | 0% (0)       | 8.33% (2)                  | 37.5% (9)         | 24    |
|    |           | 26-32       | 13.54% (13) | 12.5% (12) | 5.21% (5)    | 27.08% (26)                | 41.67% (40)       | 96    |
|    |           | 33-40       | 22% (11)    | 8% (4)     | 2% (1)       | 24% (12)                   | 44% (22)          | 50    |
|    |           | 41-55       | 44.44% (16) | 0% (0)     | 5.56% (2)    | 11.11% (4)                 | 38.89% (14)       | 36    |
|    |           | 56-65       | 54.55% (6)  | 9.09% (1)  | 0% (0)       | 0% (0)                     | 36.36% (4)        | 11    |
|    |           | über 65     | 50% (3)     | 0% (0)     | 0% (0)       | 0% (0)                     | 50% (3)           | 6     |
| 2  | Instagram | 18-25       | 8.33% (2)   | 4.17% (1)  | 0% (0)       | 0% (0)                     | 87.5% (21)        | 24    |
|    |           | 26-32       | 20.83% (20) | 7.29% (7)  | 6.25% (6)    | 8.33% (8)                  | 57.29% (55)       | 96    |
|    |           | 33-40       | 26% (13)    | 8% (4)     | 2% (1)       | 18% (9)                    | 46% (23)          | 50    |
|    |           | 41-55       | 52.78% (19) | 11.11% (4) | 2.78%(1)     | 8.33% (3)                  | 25% (9)           | 36    |
|    |           | 56-65       | 72.73% (8)  | 9.09% (1)  | 0% (0)       | 0% (0)                     | 18.18%(2)         | 11    |
|    |           | über 65     | 83.33% (5)  | 0% (0)     | 0% (0)       | 16.67% (1)                 | 0% (0)            | 6     |
| 3  | YouTube   | 18-25       | 0% (0)      | 4.17% (1)  | 4.17% (1)    | 25% (6)                    | 66.67% (16)       | 24    |
|    |           | 26-32       | 0% (0)      | 4.17% (4)  | 13.54% (13)  | 36.46% (35)                | 45.83% (44)       | 96    |
|    |           | 33-40       | 0% (0)      | 4% (2)     | 18% (9)      | 34% (17)                   | 44% (22)          | 50    |
|    |           | 41-55       | 0% (0)      | 11.11% (4) | 2.78% (1)    | 36.11% (13)                | 50% (18)          | 36    |
|    |           | 56-65       | 0% (0)      | 36.36% (4) | 0% (0)       | 36.36% (4)                 | 27.27% (3)        | 11    |
|    |           | über 65     | 33.33% (2)  | 0% (0)     | 0% (0)       | 33.33% (2)                 | 33.33% (2)        | 6     |
|    |           |             | ` '         |            |              | ` '                        | ` '               |       |

| Nr | Feld                      | Auspraegung | nie(1)      | selten(2)   | monatlich(3) | ${\it w\"{o}chentlich}(4)$ | nahezu täglich(5) | Summe |
|----|---------------------------|-------------|-------------|-------------|--------------|----------------------------|-------------------|-------|
| 4  | Twitter                   | 18-25       | 83.33% (20) | 8.33% (2)   | 4.17% (1)    | 0% (0)                     | 4.17% (1)         | 24    |
|    |                           | 26-32       | 79.17% (76) | 11.46% (11) | 4.17% (4)    | 4.17%(4)                   | 1.04% (1)         | 96    |
|    |                           | 33-40       | 72% (36)    | 12% (6)     | 2% (1)       | 10% (5)                    | 4% (2)            | 50    |
|    |                           | 41-55       | 62.86% (22) | 25.71%(9)   | 0% (0)       | 5.71% (2)                  | 5.71%(2)          | 35    |
|    |                           | 56-65       | 63.64% (7)  | 27.27% (3)  | 0% (0)       | 9.09% (1)                  | 0% (0)            | 11    |
|    |                           | über $65$   | 100% (6)    | 0% (0)      | 0% (0)       | 0% (0)                     | 0% (0)            | 6     |
| 5  | $\operatorname{LinkedIn}$ | 18-25       | 45.83% (11) | 16.67% (4)  | 16.67% (4)   | 8.33%(2)                   | 12.5%(3)          | 24    |
|    |                           | 26-32       | 39.58% (38) | 15.62% (15) | 10.42% (10)  | 19.79%(19)                 | 14.58%(14)        | 96    |
|    |                           | 33-40       | 52% (26)    | 24% (12)    | 0% (0)       | 16% (8)                    | 8% (4)            | 50    |
|    |                           | 41-55       | 48.57% (17) | 11.43% (4)  | 5.71%(2)     | 14.29%(5)                  | 20% (7)           | 35    |
|    |                           | 56-65       | 54.55% (6)  | 9.09% (1)   | 0% (0)       | 27.27% (3)                 | 9.09% (1)         | 11    |
|    |                           | über $65$   | 66.67% (4)  | 16.67%(1)   | 0% (0)       | 16.67% (1)                 | 0% (0)            | 6     |
| 6  | Snapchat                  | 18-25       | 37.5% (9)   | 0% (0)      | 0% (0)       | 8.33% (2)                  | 54.17% (13)       | 24    |
|    | _                         | 26-32       | 68.75% (66) | 14.58% (14) | 2.08%(2)     | 10.42%(10)                 | 4.17% (4)         | 96    |
|    |                           | 33-40       | 62% (31)    | 18% (9)     | 8% (4)       | 6% (3)                     | 6% (3)            | 50    |
|    |                           | 41-55       | 88.57% (31) | 2.86% (1)   | 5.71%(2)     | 2.86%(1)                   | 0% (0)            | 35    |
|    |                           | 56-65       | 90.91% (10) | 9.09% (1)   | 0% (0)       | 0% (0)                     | 0% (0)            | 11    |
|    |                           | über $65$   | 100% (6)    | 0% (0)      | 0% (0)       | 0% (0)                     | 0% (0)            | 6     |
| 7  | TikTok                    | 18-25       | 66.67% (16) | 16.67% (4)  | 0% (0)       | 0% (0)                     | 16.67% (4)        | 24    |
|    |                           | 26-32       | 85.42% (82) | 8.33% (8)   | 2.08%(2)     | 3.12%(3)                   | 1.04% (1)         | 96    |
|    |                           | 33-40       | 82% (41)    | 12% (6)     | 0% (0)       | 2% (1)                     | 4% (2)            | 50    |
|    |                           | 41-55       | 97.14% (34) | 2.86% (1)   | 0% (0)       | 0% (0)                     | 0% (0)            | 35    |
|    |                           | 56-65       | 100% (11)   | 0% (0)      | 0% (0)       | 0% (0)                     | 0% (0)            | 11    |
|    |                           | über $65$   | 100% (6)    | 0% (0)      | 0% (0)       | 0% (0)                     | 0% (0)            | 6     |
| 8  | Andere                    | 18-25       | 62.5%(15)   | 16.67% (4)  | 0% (0)       | 16.67% (4)                 | 4.17%(1)          | 24    |
|    |                           | 26-32       | 82.29% (79) | 8.33% (8)   | 3.12%(3)     | 5.21% (5)                  | 1.04% (1)         | 96    |
|    |                           | 33-40       | 80% (40)    | 8% (4)      | 0% (0)       | 4% (2)                     | 8% (4)            | 50    |
|    |                           | 41-55       | 72.22% (26) | 5.56%(2)    | 0% (0)       | 11.11% (4)                 | 11.11% (4)        | 36    |
|    |                           | 56-65       | 90.91% (10) | 9.09% (1)   | 0% (0)       | 0% (0)                     | 0% (0)            | 11    |
|    |                           | über 65     | 50% (3)     | 33.33%(2)   | 0% (0)       | 0% (0)                     | 16.67% (1)        | 6     |



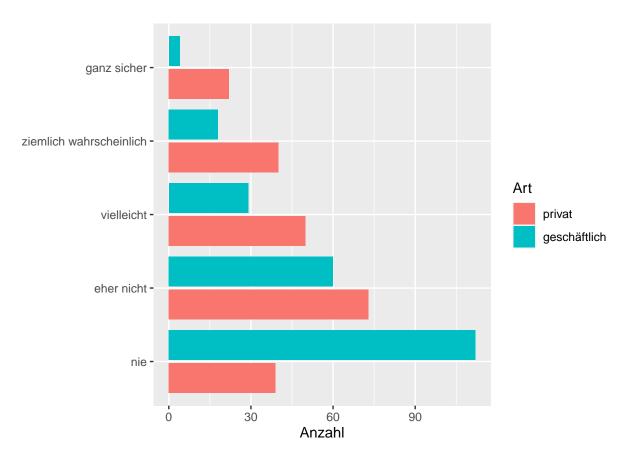
| Nr | Feld      | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-----------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Facebook  | männlich    | 1       | 5       | 5     | 3.30       | 1.67               | 4      |
|    |           | weiblich    | 1       | 5       | 5     | 3.53       | 1.70               | 4      |
| 2  | Instagram | männlich    | 1       | 5       | 1     | 2.97       | 1.83               | 3      |
|    |           | weiblich    | 1       | 5       | 5     | 3.88       | 1.63               | 5      |
| 3  | YouTube   | männlich    | 1       | 5       | 5     | 4.17       | 0.99               | 4      |
|    |           | weiblich    | 2       | 5       | 5     | 4.24       | 0.90               | 4      |
| 4  | Twitter   | männlich    | 1       | 5       | 1     | 1.55       | 1.02               | 1      |
|    |           | weiblich    | 1       | 5       | 1     | 1.37       | 0.92               | 1      |
| 5  | LinkedIn  | männlich    | 1       | 5       | 1     | 2.45       | 1.56               | 2      |
|    |           | weiblich    | 1       | 5       | 1     | 2.23       | 1.45               | 2      |
| 6  | Snapchat  | männlich    | 1       | 5       | 1     | 1.43       | 1.01               | 1      |
|    |           | weiblich    | 1       | 5       | 1     | 2.13       | 1.54               | 1      |
| 7  | TikTok    | männlich    | 1       | 5       | 1     | 1.17       | 0.56               | 1      |
|    |           | weiblich    | 1       | 5       | 1     | 1.41       | 1.06               | 1      |
| 8  | Andere    | männlich    | 1       | 5       | 1     | 1.54       | 1.14               | 1      |
|    |           | weiblich    | 1       | 5       | 1     | 1.50       | 1.12               | 1      |

| Nr | Feld      | Auspraegung | nie(1)      | selten(2)   | monatlich(3) | ${\it w\"{o}chentlich}(4)$ | nahezu täglich(5) | Summ |
|----|-----------|-------------|-------------|-------------|--------------|----------------------------|-------------------|------|
| 1  | Facebook  | männlich    | 26.5% (31)  | 11.97% (14) | 2.56% (3)    | 23.08% (27)                | 35.9% (42)        | 117  |
|    |           | weiblich    | 25.47% (27) | 6.6% (7)    | 4.72% (5)    | 16.04% (17)                | 47.17% (50)       | 106  |
| 2  | Instagram | männlich    | 39.32% (46) | 10.26% (12) | 2.56% (3)    | 9.4% (11)                  | 38.46% (45)       | 117  |
|    |           | weiblich    | 19.81% (21) | 4.72% (5)   | 4.72% (5)    | 9.43% (10)                 | 61.32% (65)       | 106  |
| 3  | YouTube   | männlich    | 1.71% (2)   | 7.69% (9)   | 7.69% (9)    | 37.61%(44)                 | 45.3% (53)        | 117  |

| Nr | Feld                      | Auspraegung | nie(1)       | selten(2)   | monatlich(3) | $w\ddot{o}chentlich(4)$ | nahezu täglich(5) | Summe |
|----|---------------------------|-------------|--------------|-------------|--------------|-------------------------|-------------------|-------|
|    |                           | weiblich    | 0% (0)       | 5.66% (6)   | 14.15% (15)  | 31.13% (33)             | 49.06% (52)       | 106   |
| 4  | Twitter                   | männlich    | 70.09% (82)  | 17.09% (20) | 3.42% (4)    | 6.84% (8)               | 2.56% (3)         | 117   |
|    |                           | weiblich    | 80.95% (85)  | 10.48% (11) | 1.9% (2)     | 3.81% (4)               | 2.86% (3)         | 105   |
| 5  | $\operatorname{LinkedIn}$ | männlich    | 45.3% (53)   | 12.82% (15) | 7.69% (9)    | 19.66% (23)             | 14.53% (17)       | 117   |
|    |                           | weiblich    | 46.67% (49)  | 20.95% (22) | 6.67% (7)    | 14.29% (15)             | 11.43% (12)       | 105   |
| 6  | Snapchat                  | männlich    | 80.34% (94)  | 8.55% (10)  | 2.56% (3)    | 5.13% (6)               | 3.42% (4)         | 117   |
|    |                           | weiblich    | 56.19% (59)  | 14.29% (15) | 4.76% (5)    | 9.52% (10)              | 15.24% (16)       | 105   |
| 7  | TikTok                    | männlich    | 88.03% (103) | 9.4% (11)   | 0.85% (1)    | 0.85% (1)               | 0.85% (1)         | 117   |
|    |                           | weiblich    | 82.86% (87)  | 7.62% (8)   | 0.95% (1)    | 2.86% (3)               | 5.71% (6)         | 105   |
| 8  | Andere                    | männlich    | 76.07% (89)  | 11.11% (13) | 0.85% (1)    | 6.84% (8)               | 5.13% (6)         | 117   |
|    |                           | weiblich    | 79.25% (84)  | 7.55% (8)   | 1.89% (2)    | 6.6% (7)                | 4.72% (5)         | 106   |

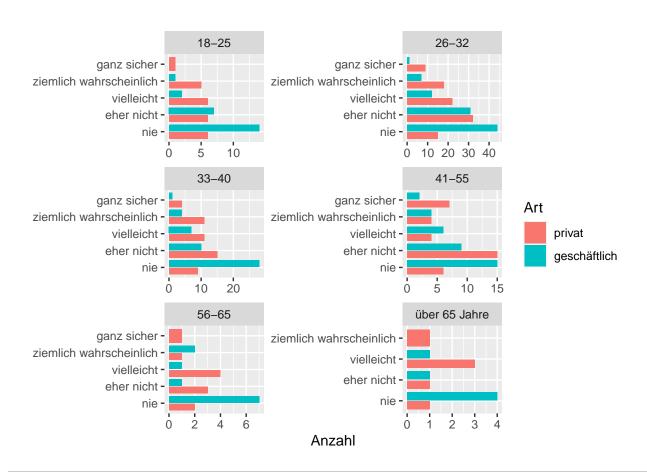
### Suche von Produkten oder Dienstleistungen in Social Media

## ${\bf 07}$ - Verwenden Sie auf der Suche nach neuen Produkten oder Dienstleistungen Social Media?



| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 5       | 2     | 2.70       | 1.23               | 2.5    |
| 2  | geschäftlich | 1       | 5       | 1     | 1.84       | 1.05               | 1.0    |

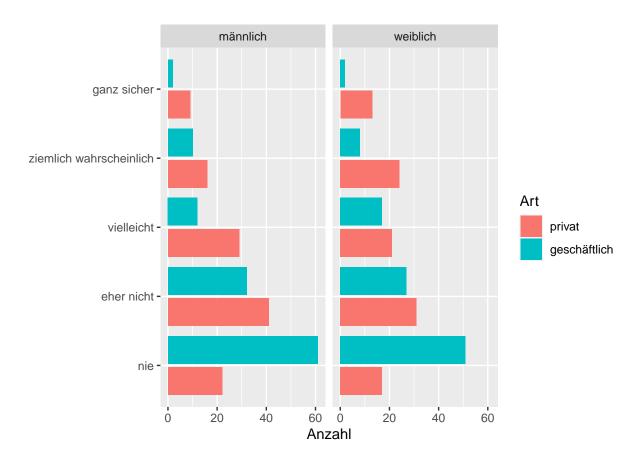
| Nr | Feld                   | nie(1)                      | eher nicht(2) | vielleicht(3) | ziemlich wahr.(4)         | ganz $sicher(5)$        | Summe      |
|----|------------------------|-----------------------------|---------------|---------------|---------------------------|-------------------------|------------|
|    | privat<br>geschäftlich | 17.41% (39)<br>50.22% (112) | ( /           | ` /           | 17.86% (40)<br>8.07% (18) | 9.82% (22)<br>1.79% (4) | 224<br>223 |



| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 18-25       | 1       | 5       | 1     | 2.54       | 1.22               | 2.5    |
|    |              | 26-32       | 1       | 5       | 2     | 2.73       | 1.21               | 3.0    |
|    |              | 33-40       | 1       | 5       | 2     | 2.72       | 1.23               | 3.0    |
|    |              | 41-55       | 1       | 5       | 2     | 2.75       | 1.40               | 2.0    |
|    |              | 56-65       | 1       | 5       | 3     | 2.64       | 1.21               | 3.0    |
|    |              | über 65     | 1       | 4       | 3     | 2.67       | 1.03               | 3.0    |
| 2  | geschäftlich | 18-25       | 1       | 4       | 1     | 1.58       | 0.83               | 1.0    |
|    |              | 26-32       | 1       | 5       | 1     | 1.84       | 0.98               | 2.0    |
|    |              | 33-40       | 1       | 5       | 1     | 1.80       | 1.09               | 1.0    |
|    |              | 41-55       | 1       | 5       | 1     | 2.14       | 1.25               | 2.0    |
|    |              | 56-65       | 1       | 4       | 1     | 1.82       | 1.25               | 1.0    |
|    |              | über 65     | 1       | 3       | 1     | 1.50       | 0.84               | 1.0    |

| Nr | Feld   | Auspraegung | nie(1)      | eher $nicht(2)$ | vielleicht(3) | ziemlich wahr.(4) | ganz $sicher(5)$ | Summe |
|----|--------|-------------|-------------|-----------------|---------------|-------------------|------------------|-------|
| 1  | privat | 18-25       | 25% (6)     | 25% (6)         | 25% (6)       | 20.83% (5)        | 4.17% (1)        | 24    |
|    |        | 26-32       | 15.62% (15) | 33.33% (32)     | 22.92% (22)   | 18.75% (18)       | 9.38% (9)        | 96    |
|    |        | 33-40       | 18% (9)     | 30% (15)        | 22% (11)      | 22% (11)          | 8% (4)           | 50    |

| Nr | Feld         | Auspraegung | nie(1)      | eher nicht(2) | vielleicht(3) | ziemlich wahr.(4) | ganz $sicher(5)$ | Summe |
|----|--------------|-------------|-------------|---------------|---------------|-------------------|------------------|-------|
|    |              | 41-55       | 16.67% (6)  | 41.67% (15)   | 11.11% (4)    | 11.11% (4)        | 19.44% (7)       | 36    |
|    |              | 56-65       | 18.18% (2)  | 27.27% (3)    | 36.36% (4)    | 9.09% (1)         | 9.09% (1)        | 11    |
|    |              | über 65     | 16.67% (1)  | 16.67% (1)    | 50% (3)       | 16.67% (1)        | 0% (0)           | 6     |
| 2  | geschäftlich | 18-25       | 58.33% (14) | 29.17% (7)    | 8.33% (2)     | 4.17% (1)         | 0% (0)           | 24    |
|    |              | 26-32       | 46.32% (44) | 32.63% (31)   | 12.63% (12)   | 7.37% (7)         | 1.05% (1)        | 95    |
|    |              | 33-40       | 56% (28)    | 20% (10)      | 14% (7)       | 8% (4)            | 2% (1)           | 50    |
|    |              | 41-55       | 41.67% (15) | 25% (9)       | 16.67% (6)    | 11.11% (4)        | 5.56% (2)        | 36    |
|    |              | 56-65       | 63.64% (7)  | 9.09% (1)     | 9.09% (1)     | 18.18% (2)        | 0% (0)           | 11    |
|    |              | über 65     | 66.67% (4)  | 16.67% (1)    | 16.67% (1)    | 0% (0)            | 0% (0)           | 6     |

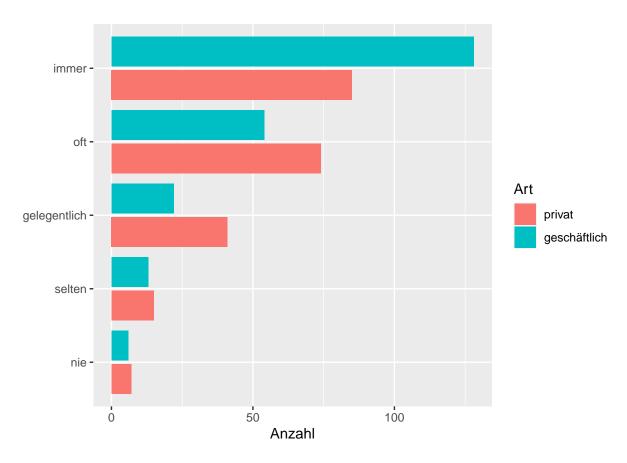


| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | männlich    | 1       | 5       | 2     | 2.56       | 1.17               | 2      |
|    |              | weiblich    | 1       | 5       | 2     | 2.86       | 1.28               | 3      |
| 2  | geschäftlich | männlich    | 1       | 5       | 1     | 1.80       | 1.04               | 1      |
|    |              | weiblich    | 1       | 5       | 1     | 1.89       | 1.06               | 2      |

| Nr | Feld         | Auspraegung          | nie(1)                    | eher nicht(2)              | vielleicht(3)              | ziemlich wahr.(4)          | ganz sicher(5)           | Summe      |
|----|--------------|----------------------|---------------------------|----------------------------|----------------------------|----------------------------|--------------------------|------------|
| 1  | privat       | männlich<br>weiblich | 18.8% (22)<br>16.04% (17) | 35.04% (41)<br>29.25% (31) | 24.79% (29)<br>19.81% (21) | 13.68% (16)<br>22.64% (24) | 7.69% (9)<br>12.26% (13) | 117<br>106 |
| 2  | geschäftlich |                      | 52.14% (61)               | ( )                        | 10.26% (12)<br>16.19% (17) | 8.55% (10)                 | 1.71% (2)<br>1.9% (2)    | 117<br>105 |

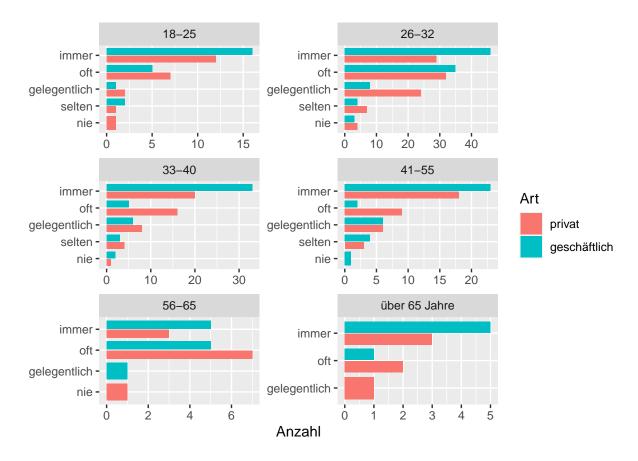
#### Kommunikation mit Unternehmen über Social Media

#### 08 - Kommunizieren Sie mit Unternehmen über Social Media Kanäle?



| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 5       | 5     | 3.97       | 1.06               | 4      |
| 2  | geschäftlich | 1       | 5       | 5     | 4.28       | 1.04               | 5      |

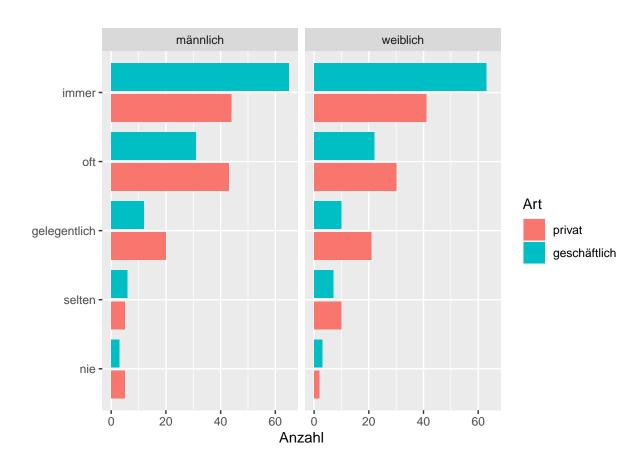
| Nr | Feld                   | nie(1) | selten(2) | gelegentlich(3)           | oft(4) | immer(5)                   | Summe |
|----|------------------------|--------|-----------|---------------------------|--------|----------------------------|-------|
|    | privat<br>geschäftlich | \ /    | \ /       | 18.47% (41)<br>9.87% (22) | ( /    | 38.29% (85)<br>57.4% (128) |       |



| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 18-25       | 1       | 5       | 5     | 4.22       | 1.09               | 5.0    |
|    |              | 26-32       | 1       | 5       | 4     | 3.78       | 1.09               | 4.0    |
|    |              | 33-40       | 1       | 5       | 5     | 4.02       | 1.05               | 4.0    |
|    |              | 41-55       | 2       | 5       | 5     | 4.17       | 1.00               | 4.5    |
|    |              | 56-65       | 1       | 5       | 4     | 4.00       | 1.10               | 4.0    |
|    |              | über 65     | 3       | 5       | 5     | 4.33       | 0.82               | 4.5    |
| 2  | geschäftlich | 18-25       | 2       | 5       | 5     | 4.46       | 0.93               | 5.0    |
|    |              | 26-32       | 1       | 5       | 5     | 4.22       | 0.99               | 4.0    |
|    |              | 33-40       | 1       | 5       | 5     | 4.31       | 1.16               | 5.0    |
|    |              | 41-55       | 1       | 5       | 5     | 4.17       | 1.23               | 5.0    |
|    |              | 56-65       | 3       | 5       | 5     | 4.36       | 0.67               | 4.0    |
|    |              | über 65     | 4       | 5       | 5     | 4.83       | 0.41               | 5.0    |

| Nr | Feld         | Auspraegung | nie(1)    | selten(2) | gelegentlich(3) | oft(4)      | immer(5)    | Summe |
|----|--------------|-------------|-----------|-----------|-----------------|-------------|-------------|-------|
| 1  | privat       | 18-25       | 4.35% (1) | 4.35% (1) | 8.7% (2)        | 30.43% (7)  | 52.17% (12) | 23    |
|    |              | 26-32       | 4.17% (4) | 7.29% (7) | 25% (24)        | 33.33% (32) | 30.21% (29) | 96    |
|    |              | 33-40       | 2.04% (1) | 8.16% (4) | 16.33% (8)      | 32.65% (16) | 40.82% (20) | 49    |
|    |              | 41-55       | 0% (0)    | 8.33% (3) | 16.67% (6)      | 25% (9)     | 50% (18)    | 36    |
|    |              | 56-65       | 9.09% (1) | 0% (0)    | 0% (0)          | 63.64% (7)  | 27.27% (3)  | 11    |
|    |              | über 65     | 0% (0)    | 0% (0)    | 16.67% (1)      | 33.33% (2)  | 50% (3)     | 6     |
| 2  | geschäftlich | 18-25       | 0% (0)    | 8.33% (2) | 4.17% (1)       | 20.83% (5)  | 66.67% (16) | 24    |
|    |              | 26-32       | 3.12% (3) | 4.17% (4) | 8.33% (8)       | 36.46% (35) | 47.92% (46) | 96    |
|    |              | 33-40       | 4.08% (2) | 6.12% (3) | 12.24% (6)      | 10.2% (5)   | 67.35% (33) | 49    |

| Nr | Feld | Auspraegung | nie(1)    | selten(2)  | gelegentlich(3) | oft(4)     | immer(5)    | Summe |
|----|------|-------------|-----------|------------|-----------------|------------|-------------|-------|
|    |      | 41-55       | 2.78% (1) | 11.11% (4) | 16.67% (6)      | 5.56% (2)  | 63.89% (23) | 36    |
|    |      | 56-65       | 0% (0)    | 0% (0)     | 9.09% (1)       | 45.45% (5) | 45.45% (5)  | 11    |
|    |      | über 65     | 0% (0)    | 0% (0)     | 0% (0)          | 16.67% (1) | 83.33% (5)  | 6     |

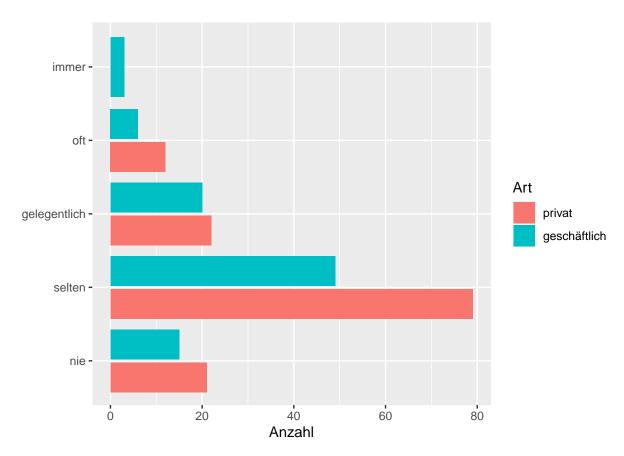


| $\overline{\mathrm{Nr}}$ | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | privat       | männlich    | 1       | 5       | 5     | 3.99       | 1.05               | 4      |
|                          |              | weiblich    | 1       | 5       | 5     | 3.94       | 1.08               | 4      |
| 2                        | geschäftlich | männlich    | 1       | 5       | 5     | 4.27       | 1.01               | 5      |
|                          |              | weiblich    | 1       | 5       | 5     | 4.29       | 1.07               | 5      |

| Nr | Feld         | Auspraegung | nie(1)    | selten(2)  | gelegentlich(3) | oft(4)      | immer(5)    | Summe |
|----|--------------|-------------|-----------|------------|-----------------|-------------|-------------|-------|
| 1  | privat       | männlich    | 4.27% (5) | 4.27% (5)  | 17.09% (20)     | 36.75% (43) | 37.61% (44) | 117   |
|    |              | weiblich    | 1.92% (2) | 9.62% (10) | 20.19% (21)     | 28.85% (30) | 39.42% (41) | 104   |
| 2  | geschäftlich | männlich    | 2.56% (3) | 5.13% (6)  | 10.26% (12)     | 26.5% (31)  | 55.56% (65) | 117   |
|    |              | weiblich    | 2.86% (3) | 6.67% (7)  | 9.52% (10)      | 20.95% (22) | 60% (63)    | 105   |

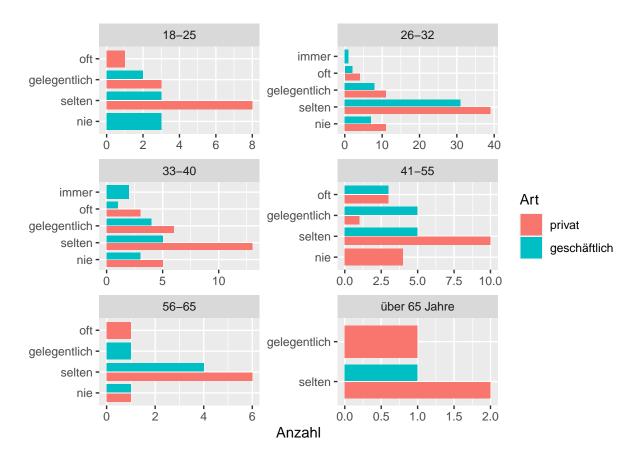
#### Häufigkeit der Kommunikation über Social Media

# - Wie häufig kommunizieren Sie mit dem gleichen Unternehmen über einen Social Media Kanal?



| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 4       | 2     | 2.19       | 0.81               | 2      |
| 2  | geschäftlich | 1       | 5       | 2     | 2.28       | 0.93               | 2      |

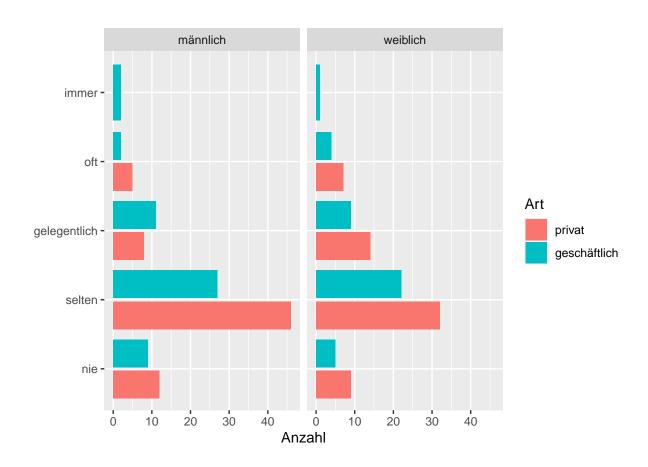
| Nr | Feld         | nie(1)      | selten(2)                  | gelegentlich(3) | oft(4)                  | immer(5)  | Summe |
|----|--------------|-------------|----------------------------|-----------------|-------------------------|-----------|-------|
|    | privat       | \ /         | 58.96% (79)<br>52.69% (49) | \ /             | 8.96% (12)<br>6.45% (6) | \ /       |       |
| Z  | geschattlich | 10.13% (13) | 52.09% (49)                | 21.51% (20)     | 0.45% (0)               | 3.23% (3) | 93    |



| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 18-25       | 2       | 4       | 2     | 2.42       | 0.67               | 2      |
|    |              | 26-32       | 1       | 4       | 2     | 2.12       | 0.76               | 2      |
|    |              | 33-40       | 1       | 4       | 2     | 2.26       | 0.90               | 2      |
|    |              | 41-55       | 1       | 4       | 2     | 2.17       | 0.99               | 2      |
|    |              | 56-65       | 1       | 4       | 2     | 2.12       | 0.83               | 2      |
|    |              | über 65     | 2       | 3       | 2     | 2.33       | 0.58               | 2      |
| 2  | geschäftlich | 18-25       | 1       | 3       | 2     | 1.88       | 0.83               | 2      |
|    |              | 26-32       | 1       | 5       | 2     | 2.16       | 0.80               | 2      |
|    |              | 33-40       | 1       | 5       | 2     | 2.60       | 1.30               | 2      |
|    |              | 41-55       | 2       | 4       | 2     | 2.85       | 0.80               | 3      |
|    |              | 56-65       | 1       | 3       | 2     | 2.00       | 0.63               | 2      |
|    |              | über 65     | 2       | 2       | 2     | 2.00       |                    | 2      |

| Nr   | Feld         | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)     | immer(5)   | Summe |
|------|--------------|-------------|-------------|-------------|-----------------|------------|------------|-------|
| 1    | privat       | 18-25       | 0% (0)      | 66.67% (8)  | 25% (3)         | 8.33% (1)  | 0.00% (0)  | 12    |
|      |              | 26-32       | 16.92% (11) | 60% (39)    | 16.92% (11)     | 6.15% (4)  | 0.00% (0)  | 65    |
|      |              | 33-40       | 18.52% (5)  | 48.15% (13) | 22.22% (6)      | 11.11% (3) | 0.00% (0)  | 27    |
|      |              | 41-55       | 22.22% (4)  | 55.56% (10) | 5.56% (1)       | 16.67% (3) | 0.00% (0)  | 18    |
|      |              | 56-65       | 12.5% (1)   | 75% (6)     | 0% (0)          | 12.5% (1)  | 0.00% (0)  | 8     |
|      |              | über 65     | 0% (0)      | 66.67% (2)  | 33.33% (1)      | 0% (0)     | 0.00% (0)  | 3     |
| $^2$ | geschäftlich | 18-25       | 37.5% (3)   | 37.5% (3)   | 25% (2)         | 0% (0)     | 0% (0)     | 8     |
|      |              | 26-32       | 14.29% (7)  | 63.27% (31) | 16.33% (8)      | 4.08% (2)  | 2.04% (1)  | 49    |
|      |              | 33-40       | 20% (3)     | 33.33% (5)  | 26.67% (4)      | 6.67% (1)  | 13.33% (2) | 15    |

| Nr | Feld | Auspraegung | nie(1)     | selten(2)  | gelegentlich(3) | oft(4)     | immer(5) | Summe |
|----|------|-------------|------------|------------|-----------------|------------|----------|-------|
|    |      | 41-55       | 0% (0)     | 38.46% (5) | 38.46% (5)      | 23.08% (3) | 0% (0)   | 13    |
|    |      | 56-65       | 16.67% (1) | 66.67% (4) | 16.67% (1)      | 0% (0)     | 0% (0)   | 6     |
|    |      | über $65$   | 0% (0)     | 100% (1)   | 0% (0)          | 0% (0)     | 0% (0)   | 1     |

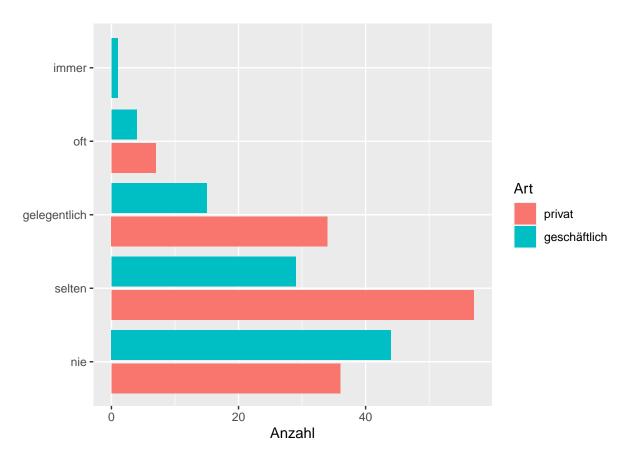


| $\overline{\mathrm{Nr}}$ | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | privat       | männlich    | 1       | 4       | 2     | 2.08       | 0.75               | 2      |
|                          |              | weiblich    | 1       | 4       | 2     | 2.31       | 0.86               | 2      |
| 2                        | geschäftlich | männlich    | 1       | 5       | 2     | 2.24       | 0.93               | 2      |
|                          |              | weiblich    | 1       | 5       | 2     | 2.37       | 0.92               | 2      |

| Nr | Feld         | Auspraegung | nie(1)     | selten(2)   | gelegentlich(3) | oft(4)     | immer(5)  | Summe |
|----|--------------|-------------|------------|-------------|-----------------|------------|-----------|-------|
| 1  | privat       | männlich    | 16.9% (12) | 64.79% (46) | 11.27% (8)      | 7.04% (5)  | 0.00% (0) | 71    |
|    |              | weiblich    | 14.52% (9) | 51.61% (32) | 22.58% (14)     | 11.29% (7) | 0.00% (0) | 62    |
| 2  | geschäftlich | männlich    | 17.65% (9) | 52.94% (27) | 21.57% (11)     | 3.92% (2)  | 3.92% (2) | 51    |
|    |              | weiblich    | 12.2% (5)  | 53.66% (22) | 21.95% (9)      | 9.76% (4)  | 2.44% (1) | 41    |

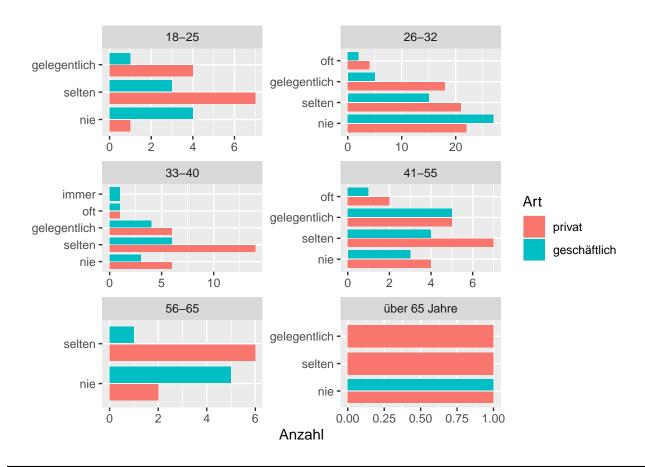
# Kauf über Social Media von Unternehmen, mit welchen man kommuniziert

### 10 - Kaufen Sie Ihre Produkte oder Dienstleistungen bei dem Unternehmen ein, mit dem Sie über Social Media kommunizieren?



| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 4       | 2     | 2.09       | 0.85               | 2      |
| 2  | geschäftlich | 1       | 5       | 1     | 1.81       | 0.94               | 2      |

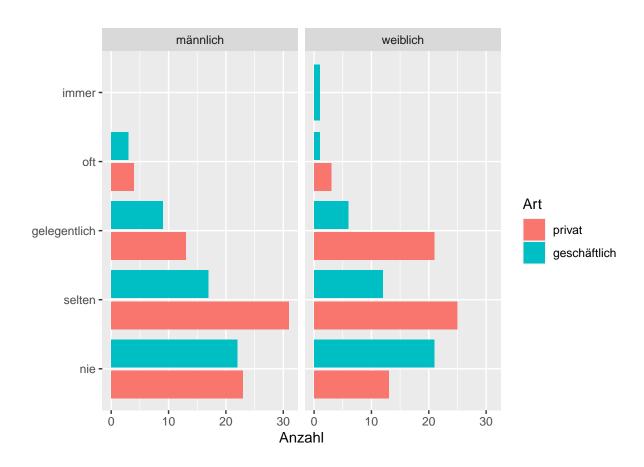
| $\overline{\mathrm{Nr}}$ | Feld         | nie(1)      | selten(2)   | gelegentlich(3)  | oft(4)    | immer(5)  | Summe |
|--------------------------|--------------|-------------|-------------|------------------|-----------|-----------|-------|
| 1                        | privat       | 26.87% (36) | 42.54% (57) | 25.37% (34)      | 5.22% (7) | 0.00% (0) | 134   |
| 2                        | geschäftlich | 47.31% (44) | 31.18% (29) | $16.13\% \ (15)$ | 4.3% (4)  | 1.08% (1) | 93    |



| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 18-25       | 1       | 3       | 2     | 2.25       | 0.62               | 2.0    |
|    |              | 26-32       | 1       | 4       | 1     | 2.06       | 0.93               | 2.0    |
|    |              | 33-40       | 1       | 4       | 2     | 2.07       | 0.78               | 2.0    |
|    |              | 41-55       | 1       | 4       | 2     | 2.28       | 0.96               | 2.0    |
|    |              | 56-65       | 1       | 2       | 2     | 1.75       | 0.46               | 2.0    |
|    |              | über 65     | 1       | 3       | 1     | 2.00       | 1.00               | 2.0    |
| 2  | geschäftlich | 18-25       | 1       | 3       | 1     | 1.62       | 0.74               | 1.5    |
|    |              | 26-32       | 1       | 4       | 1     | 1.63       | 0.83               | 1.0    |
|    |              | 33-40       | 1       | 5       | 2     | 2.40       | 1.12               | 2.0    |
|    |              | 41-55       | 1       | 4       | 3     | 2.31       | 0.95               | 2.0    |
|    |              | 56-65       | 1       | 2       | 1     | 1.17       | 0.41               | 1.0    |
|    |              | über 65     | 1       | 1       | 1     | 1.00       |                    | 1.0    |

| Nr | Feld         | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)     | immer(5)  | Summe |
|----|--------------|-------------|-------------|-------------|-----------------|------------|-----------|-------|
| 1  | privat       | 18-25       | 8.33% (1)   | 58.33% (7)  | 33.33% (4)      | 0% (0)     | 0.00% (0) | 12    |
|    |              | 26-32       | 33.85% (22) | 32.31% (21) | 27.69% (18)     | 6.15% (4)  | 0.00% (0) | 65    |
|    |              | 33-40       | 22.22% (6)  | 51.85% (14) | 22.22% (6)      | 3.7% (1)   | 0.00% (0) | 27    |
|    |              | 41-55       | 22.22% (4)  | 38.89% (7)  | 27.78% (5)      | 11.11% (2) | 0.00% (0) | 18    |
|    |              | 56-65       | 25% (2)     | 75% (6)     | 0% (0)          | 0% (0)     | 0.00% (0) | 8     |
|    |              | über 65     | 33.33% (1)  | 33.33% (1)  | 33.33% (1)      | 0% (0)     | 0.00% (0) | 3     |
| 2  | geschäftlich | 18-25       | 50% (4)     | 37.5% (3)   | 12.5% (1)       | 0% (0)     | 0% (0)    | 8     |
|    |              | 26-32       | 55.1% (27)  | 30.61% (15) | 10.2% (5)       | 4.08% (2)  | 0% (0)    | 49    |
|    |              | 33-40       | 20% (3)     | 40% (6)     | 26.67% (4)      | 6.67% (1)  | 6.67% (1) | 15    |

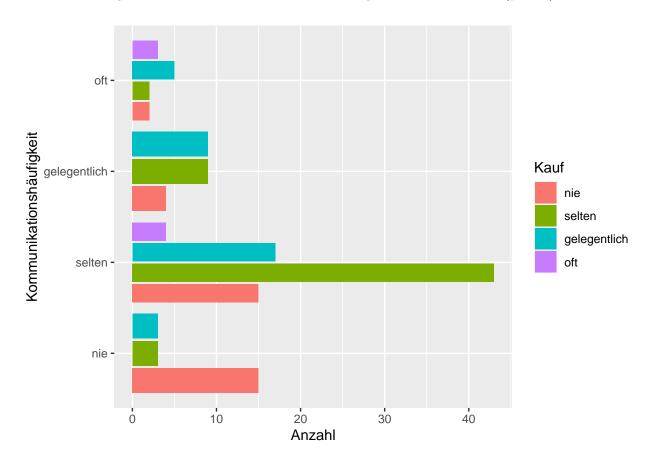
| Nr | Feld | Auspraegung | nie(1)     | selten(2)  | gelegentlich(3) | oft(4)    | immer(5) | Summe |
|----|------|-------------|------------|------------|-----------------|-----------|----------|-------|
|    |      | 41-55       | 23.08% (3) | 30.77% (4) | 38.46% (5)      | 7.69% (1) | 0% (0)   | 13    |
|    |      | 56-65       | 83.33% (5) | 16.67% (1) | 0% (0)          | 0% (0)    | 0% (0)   | 6     |
|    |      | über 65     | 100% (1)   | 0% (0)     | 0% (0)          | 0% (0)    | 0% (0)   | 1     |



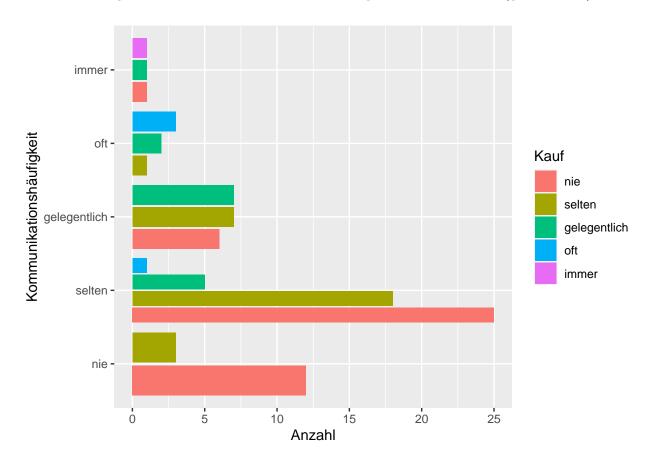
| $\overline{\mathrm{Nr}}$ | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | privat       | männlich    | 1       | 4       | 2     | 1.97       | 0.86               | 2      |
|                          |              | weiblich    | 1       | 4       | 2     | 2.23       | 0.84               | 2      |
| 2                        | geschäftlich | männlich    | 1       | 4       | 1     | 1.86       | 0.92               | 2      |
|                          |              | weiblich    | 1       | 5       | 1     | 1.76       | 0.97               | 1      |

| Nr | Feld         | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)    | immer(5)  | Summe |
|----|--------------|-------------|-------------|-------------|-----------------|-----------|-----------|-------|
| 1  | privat       | männlich    | 32.39% (23) | 43.66% (31) | 18.31% (13)     | 5.63% (4) | 0.00% (0) | 71    |
|    |              | weiblich    | 20.97% (13) | 40.32% (25) | 33.87% (21)     | 4.84% (3) | 0.00% (0) | 62    |
| 2  | geschäftlich | männlich    | 43.14% (22) | 33.33% (17) | 17.65% (9)      | 5.88% (3) | 0% (0)    | 51    |
|    |              | weiblich    | 51.22% (21) | 29.27% (12) | 14.63% (6)      | 2.44% (1) | 2.44% (1) | 41    |

#### Zusammenhang zwischen der Kommunikationshäufigkeit und dem Kauf (privat)

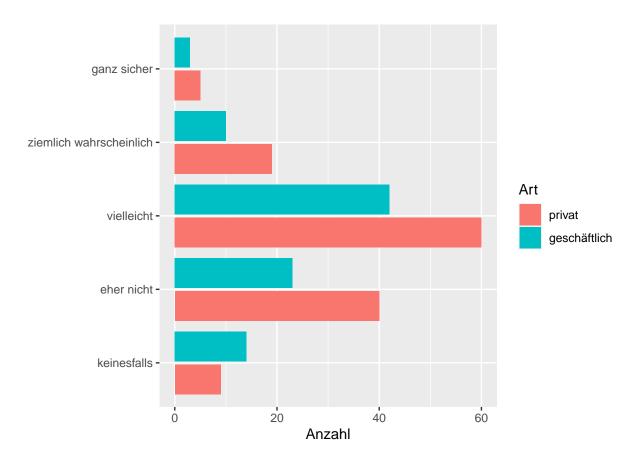


#### Zusammenhang zwischen der Kommunikationshäufigkeit und dem Kauf (geschäftlich)



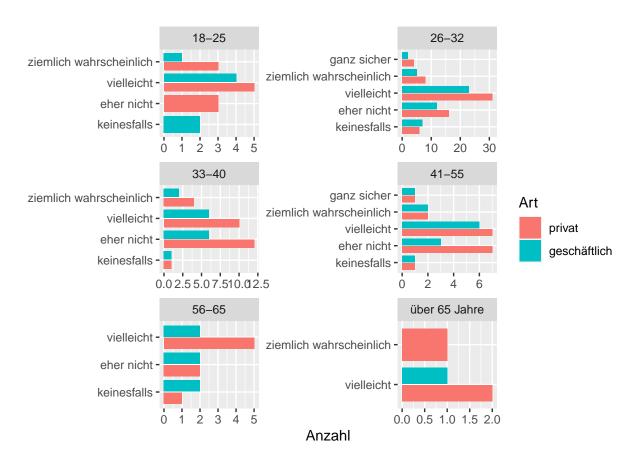
### Kauf von Angeboten bei der Konkurrenz

### - Kaufen Sie diese Produkte oder Dienstleistungen auch bei der Konkurrenz ein?



| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 5       | 3     | 2.78       | 0.91               | 3      |
| 2  | geschäftlich | 1       | 5       | 3     | 2.62       | 0.98               | 3      |

| Nr | Feld         | ${\it keines falls}(1)$ | eher nicht(2) | vielleicht(3) | ziemlich wahr.(4) | ganz $sicher(5)$ | Summe |
|----|--------------|-------------------------|---------------|---------------|-------------------|------------------|-------|
|    | privat       | 6.77% (9)               | 30.08% (40)   | 45.11% (60)   | 14.29% (19)       | 3.76% (5)        | 133   |
|    | geschäftlich | 15.22% (14)             | 25% (23)      | 45.65% (42)   | 10.87% (10)       | 3.26% (3)        | 92    |



| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 18-25       | 2       | 4       | 3     | 3.00       | 0.77               | 3      |
|    |              | 26-32       | 1       | 5       | 3     | 2.82       | 0.98               | 3      |
|    |              | 33-40       | 1       | 4       | 2     | 2.63       | 0.79               | 3      |
|    |              | 41-55       | 1       | 5       | 3     | 2.72       | 0.96               | 3      |
|    |              | 56-65       | 1       | 3       | 3     | 2.50       | 0.76               | 3      |
|    |              | über 65     | 3       | 4       | 3     | 3.33       | 0.58               | 3      |
| 2  | geschäftlich | 18-25       | 1       | 4       | 3     | 2.57       | 1.13               | 3      |
|    |              | 26-32       | 1       | 5       | 3     | 2.65       | 0.99               | 3      |
|    |              | 33-40       | 1       | 4       | 3     | 2.60       | 0.83               | 3      |
|    |              | 41-55       | 1       | 5       | 3     | 2.92       | 1.04               | 3      |
|    |              | 56-65       | 1       | 3       | 2     | 2.00       | 0.89               | 2      |
|    |              | über 65     | 3       | 3       | 3     | 3.00       |                    | 3      |

| Nr | Feld         | Auspraegung | keinesfalls(1) | eher nicht(2) | vielleicht(3) | ziemlich wahr.(4) | ganz sicher(5) | Sumn |
|----|--------------|-------------|----------------|---------------|---------------|-------------------|----------------|------|
| 1  | privat       | 18-25       | 0% (0)         | 27.27% (3)    | 45.45% (5)    | 27.27% (3)        | 0% (0)         | 11   |
|    |              | 26-32       | 9.23%(6)       | 24.62% (16)   | 47.69% (31)   | 12.31% (8)        | 6.15% (4)      | 65   |
|    |              | 33-40       | 3.7% (1)       | 44.44% (12)   | 37.04% (10)   | 14.81% (4)        | 0% (0)         | 27   |
|    |              | 41-55       | 5.56%(1)       | 38.89% (7)    | 38.89% (7)    | 11.11% (2)        | 5.56% (1)      | 18   |
|    |              | 56-65       | 12.5% (1)      | 25% (2)       | 62.5% (5)     | 0% (0)            | 0% (0)         | 8    |
|    |              | über 65     | 0% (0)         | 0% (0)        | 66.67% (2)    | 33.33% (1)        | 0% (0)         | 3    |
| 2  | geschäftlich | 18-25       | 28.57% (2)     | 0% (0)        | 57.14% (4)    | 14.29% (1)        | 0% (0)         | 7    |
|    |              | 26-32       | 14.29% (7)     | 24.49% (12)   | 46.94% (23)   | 10.2% (5)         | 4.08% (2)      | 49   |
|    |              | 33-40       | 6.67% (1)      | 40% (6)       | 40% (6)       | 13.33% (2)        | 0% (0)         | 15   |

| Nr | Feld | Auspraegung               | ${\it keines falls}(1)$ | eher nicht(2)            | vielleicht(3)            | ziemlich wahr.(4)    | ganz $sicher(5)$    | Summ    |
|----|------|---------------------------|-------------------------|--------------------------|--------------------------|----------------------|---------------------|---------|
|    |      | 41-55<br>56-65<br>üben 65 | 7.69% (1)<br>33.33% (2) | 23.08% (3)<br>33.33% (2) | 46.15% (6)<br>33.33% (2) | 15.38% (2)<br>0% (0) | 7.69% (1)<br>0% (0) | 13<br>6 |
|    |      | über 65                   | 0% (0)                  | 0% (0)                   | 100% (1)                 | 0% (0)               | 0% (0)              | 1       |

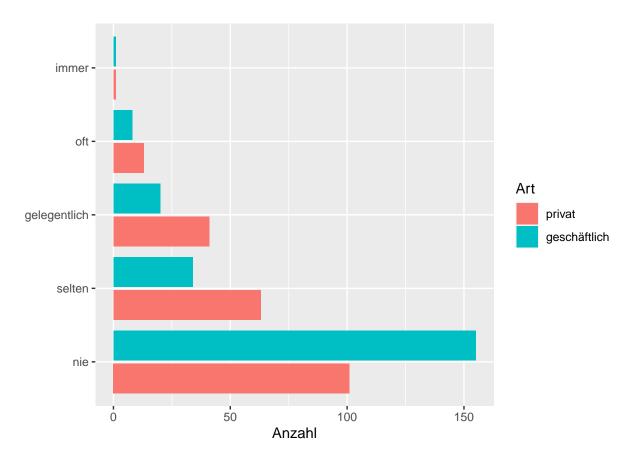


| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | männlich    | 1       | 5       | 3     | 2.74       | 0.90               | 3      |
|    |              | weiblich    | 1       | 5       | 3     | 2.81       | 0.92               | 3      |
| 2  | geschäftlich | männlich    | 1       | 5       | 3     | 2.62       | 0.88               | 3      |
|    |              | weiblich    | 1       | 5       | 3     | 2.66       | 1.09               | 3      |

| Nr | Feld         | Auspraegung          | keinesfalls(1)       | eher nicht(2)           | vielleicht(3)           | ziemlich wahr.(4)     | ganz sicher(5)      | Summ     |
|----|--------------|----------------------|----------------------|-------------------------|-------------------------|-----------------------|---------------------|----------|
| 1  | privat       | männlich             | 5.71% (4)            | 34.29% (24)             | 44.29% (31)             | 11.43% (8)            | 4.29% (3)           | 70       |
| 2  | geschäftlich | weiblich<br>männlich | 8.06% (5)<br>12% (6) | 25.81% (16)<br>26% (13) | 46.77% (29)<br>52% (26) | 16.13% (10)<br>8% (4) | 3.23% (2)<br>2% (1) | 62<br>50 |
|    |              | weiblich             | 17.07% (7)           | 24.39% (10)             | 39.02% (16)             | 14.63% (6)            | 4.88% (2)           | 41       |

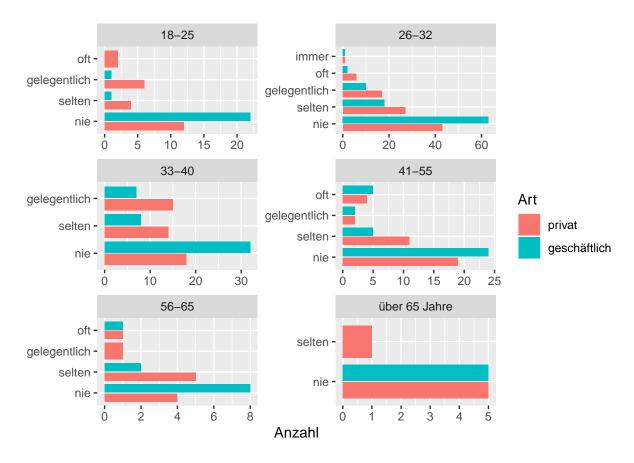
### Einfluss von Likes auf den Einkauf

### - Wie häufig wird Ihre Kaufentscheidung durch Likes von Bekannten und Freunden beeinflusst?



| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 5       | 1     | 1.86       | 0.95               | 2      |
| 2  | geschäftlich | 1       | 5       | 1     | 1.47       | 0.84               | 1      |

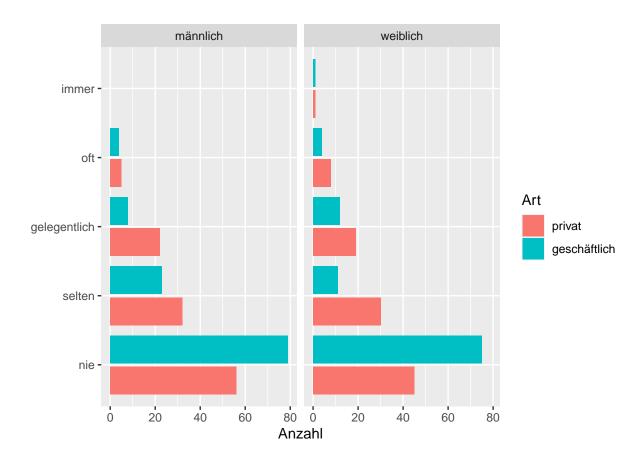
| Nr | Feld         | nie(1)           | selten(2)   | gelegentlich(3) | oft(4)     | immer(5)  | Summe |
|----|--------------|------------------|-------------|-----------------|------------|-----------|-------|
| 1  | privat       | 46.12% (101)     | 28.77% (63) | 18.72% (41)     | 5.94% (13) | 0.46% (1) | 219   |
| 2  | geschäftlich | $71.1\% \ (155)$ | 15.6% (34)  | 9.17% (20)      | 3.67% (8)  | 0.46% (1) | 218   |



| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 18-25       | 1       | 4       | 1     | 1.92       | 1.06               | 1.5    |
|    |              | 26-32       | 1       | 5       | 1     | 1.88       | 0.99               | 2.0    |
|    |              | 33-40       | 1       | 3       | 1     | 1.94       | 0.84               | 2.0    |
|    |              | 41-55       | 1       | 4       | 1     | 1.75       | 1.00               | 1.0    |
|    |              | 56-65       | 1       | 4       | 2     | 1.91       | 0.94               | 2.0    |
|    |              | über 65     | 1       | 2       | 1     | 1.17       | 0.41               | 1.0    |
| 2  | geschäftlich | 18-25       | 1       | 3       | 1     | 1.12       | 0.45               | 1.0    |
|    |              | 26-32       | 1       | 5       | 1     | 1.51       | 0.85               | 1.0    |
|    |              | 33-40       | 1       | 3       | 1     | 1.47       | 0.75               | 1.0    |
|    |              | 41-55       | 1       | 4       | 1     | 1.67       | 1.10               | 1.0    |
|    |              | 56-65       | 1       | 4       | 1     | 1.45       | 0.93               | 1.0    |
|    |              | über 65     | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |

| Nr | Feld         | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)     | immer(5)  | Summe |
|----|--------------|-------------|-------------|-------------|-----------------|------------|-----------|-------|
| 1  | privat       | 18-25       | 50% (12)    | 16.67% (4)  | 25% (6)         | 8.33% (2)  | 0% (0)    | 24    |
|    |              | 26-32       | 45.74% (43) | 28.72% (27) | 18.09% (17)     | 6.38% (6)  | 1.06% (1) | 94    |
|    |              | 33-40       | 38.3% (18)  | 29.79% (14) | 31.91% (15)     | 0% (0)     | 0% (0)    | 47    |
|    |              | 41-55       | 52.78% (19) | 30.56% (11) | 5.56% (2)       | 11.11% (4) | 0% (0)    | 36    |
|    |              | 56-65       | 36.36% (4)  | 45.45% (5)  | 9.09% (1)       | 9.09% (1)  | 0% (0)    | 11    |
|    |              | über 65     | 83.33% (5)  | 16.67% (1)  | 0% (0)          | 0% (0)     | 0% (0)    | 6     |
| 2  | geschäftlich | 18-25       | 91.67% (22) | 4.17% (1)   | 4.17% (1)       | 0% (0)     | 0% (0)    | 24    |
|    |              | 26-32       | 67.02% (63) | 19.15% (18) | 10.64% (10)     | 2.13% (2)  | 1.06% (1) | 94    |
|    |              | 33-40       | 68.09% (32) | 17.02% (8)  | 14.89% (7)      | 0% (0)     | 0% (0)    | 47    |

| Nr | Feld | Auspraegung | nie(1)      | selten(2)  | gelegentlich(3) | oft(4)     | immer(5) | Summe |
|----|------|-------------|-------------|------------|-----------------|------------|----------|-------|
|    |      | 41-55       | 66.67% (24) | 13.89% (5) | 5.56% (2)       | 13.89% (5) | 0% (0)   | 36    |
|    |      | 56-65       | 72.73% (8)  | 18.18% (2) | 0% (0)          | 9.09% (1)  | 0% (0)   | 11    |
|    |      | über 65     | 100% (5)    | 0% (0)     | 0% (0)          | 0% (0)     | 0% (0)   | 5     |

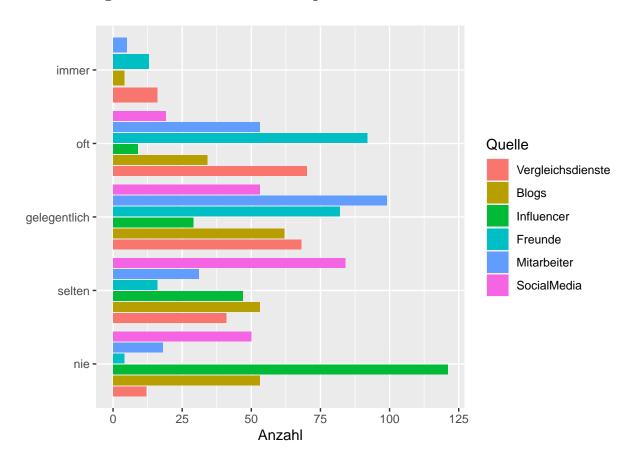


| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | männlich    | 1       | 4       | 1     | 1.79       | 0.90               | 2      |
|    |              | weiblich    | 1       | 5       | 1     | 1.93       | 1.01               | 2      |
| 2  | geschäftlich | männlich    | 1       | 4       | 1     | 1.45       | 0.78               | 1      |
|    |              | weiblich    | 1       | 5       | 1     | 1.50       | 0.92               | 1      |

| Nr | Feld         | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)    | immer(5)  | Summe |
|----|--------------|-------------|-------------|-------------|-----------------|-----------|-----------|-------|
| 1  | privat       | männlich    | 48.7% (56)  | 27.83% (32) | 19.13% (22)     | 4.35% (5) | 0% (0)    | 115   |
| 2  | 1 4 6 1 1    | weiblich    | 43.69% (45) | 29.13% (30) | 18.45% (19)     | 7.77% (8) | 0.97% (1) | 103   |
| 2  | geschäftlich | männlich    | 69.3% (79)  | 20.18% (23) | 7.02% (8)       | 3.51% (4) | 0% (0)    | 114   |
|    |              | weiblich    | 72.82% (75) | 10.68% (11) | 11.65% (12)     | 3.88% (4) | 0.97% (1) | 103   |

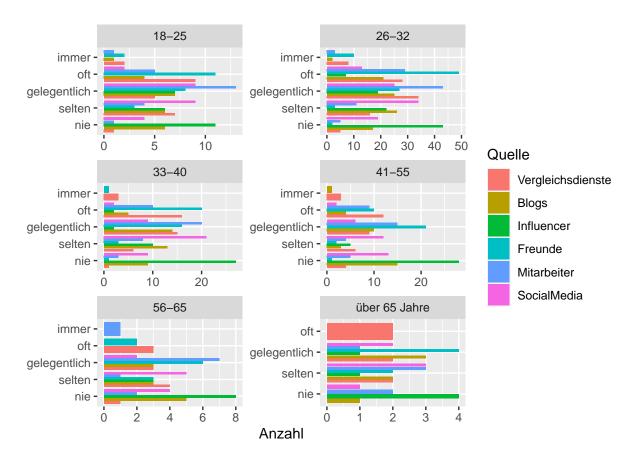
### Verwendete Quellen für die Suche nach Angeboten

## 13 - Auf welche Quellen greifen Sie bei Ihrer Suche nach neuen Produkten oder Dienstleistungen zurück und wie oft? - privat



| $\overline{\mathrm{Nr}}$ | Feld              | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-------------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Vergleichsdienste | 1       | 5       | 4     | 3.18       | 1.02               | 3      |
| 2                        | Blogs             | 1       | 5       | 3     | 2.43       | 1.10               | 2      |
| 3                        | Influencer        | 1       | 4       | 1     | 1.64       | 0.88               | 1      |
| 4                        | Freunde           | 1       | 5       | 4     | 3.45       | 0.80               | 4      |
| 5                        | Mitarbeiter       | 1       | 5       | 3     | 2.98       | 0.93               | 3      |
| 6                        | SocialMedia       | 1       | 4       | 2     | 2.20       | 0.91               | 2      |

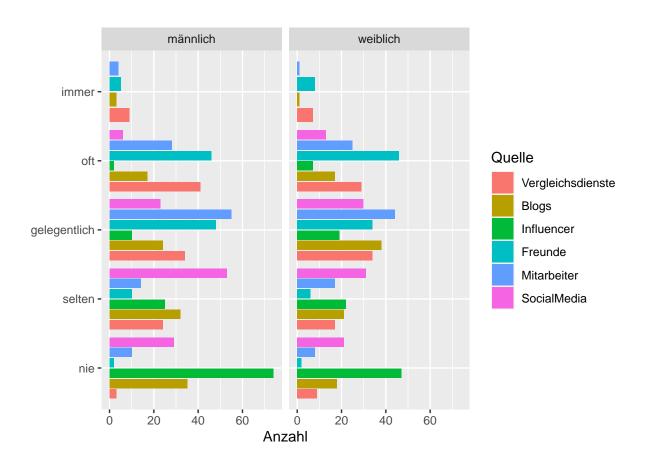
| Nr | Feld              | nie(1)       | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)   | Summe |
|----|-------------------|--------------|-------------|-----------------|-------------|------------|-------|
| 1  | Vergleichsdienste | 5.8% (12)    | 19.81% (41) | 32.85% (68)     | 33.82% (70) | 7.73% (16) | 207   |
| 2  | Blogs             | 25.73% (53)  | 25.73% (53) | 30.1% (62)      | 16.5% (34)  | 1.94% (4)  | 206   |
| 3  | Influencer        | 58.74% (121) | 22.82% (47) | 14.08% (29)     | 4.37% (9)   | 0.00% (0)  | 206   |
| 4  | Freunde           | 1.93% (4)    | 7.73% (16)  | 39.61% (82)     | 44.44% (92) | 6.28% (13) | 207   |
| 5  | Mitarbeiter       | 8.74% (18)   | 15.05% (31) | 48.06% (99)     | 25.73% (53) | 2.43% (5)  | 206   |
| 6  | SocialMedia       | 24.27% (50)  | 40.78% (84) | 25.73% (53)     | 9.22% (19)  | 0.00% (0)  | 206   |



| Nr | Feld        | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Blogs       | 18-25       | 1       | 5       | 4     | 3.17       | 1.09               | 3.0    |
|    | -           | 26-32       | 1       | 5       | 3     | 3.20       | 1.01               | 3.0    |
|    |             | 33-40       | 1       | 5       | 4     | 3.34       | 0.91               | 3.0    |
|    |             | 41-55       | 1       | 5       | 4     | 3.12       | 1.17               | 3.0    |
|    |             | 56-65       | 1       | 4       | 2     | 2.73       | 1.01               | 3.0    |
|    |             | über 65     | 2       | 4       | 2     | 3.00       | 0.89               | 3.0    |
| 2  | Freunde     | 18-25       | 1       | 5       | 3     | 2.50       | 1.18               | 2.5    |
|    |             | 26-32       | 1       | 5       | 2     | 2.62       | 1.10               | 3.0    |
|    |             | 33-40       | 1       | 4       | 3     | 2.37       | 0.97               | 2.0    |
|    |             | 41-55       | 1       | 5       | 1     | 2.18       | 1.24               | 2.0    |
|    |             | 56-65       | 1       | 3       | 1     | 1.82       | 0.87               | 2.0    |
|    |             | über 65     | 1       | 3       | 3     | 2.33       | 0.82               | 2.5    |
| 3  | Influencer  | 18-25       | 1       | 3       | 1     | 1.83       | 0.87               | 2.0    |
|    |             | 26-32       | 1       | 4       | 1     | 1.89       | 0.99               | 2.0    |
|    |             | 33-40       | 1       | 4       | 1     | 1.49       | 0.81               | 1.0    |
|    |             | 41-55       | 1       | 2       | 1     | 1.15       | 0.36               | 1.0    |
|    |             | 56-65       | 1       | 2       | 1     | 1.27       | 0.47               | 1.0    |
|    |             | über 65     | 1       | 3       | 1     | 1.50       | 0.84               | 1.0    |
| 4  | Mitarbeiter | 18-25       | 2       | 5       | 4     | 3.50       | 0.83               | 4.0    |
|    |             | 26 - 32     | 1       | 5       | 4     | 3.68       | 0.80               | 4.0    |
|    |             | 33-40       | 1       | 5       | 4     | 3.41       | 0.77               | 4.0    |
|    |             | 41-55       | 1       | 4       | 3     | 3.18       | 0.67               | 3.0    |
|    |             | 56-65       | 2       | 4       | 3     | 2.91       | 0.70               | 3.0    |
|    |             | über 65     | 2       | 3       | 3     | 2.67       | 0.52               | 3.0    |
| 5  | SocialMedia | 18-25       | 1       | 5       | 3     | 3.04       | 0.86               | 3.0    |

| Nr | Feld              | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|-------------|---------|---------|-------|------------|--------------------|--------|
|    |                   | 26-32       | 1       | 5       | 3     | 3.15       | 0.88               | 3.0    |
|    |                   | 33-40       | 1       | 4       | 3     | 2.90       | 0.86               | 3.0    |
|    |                   | 41-55       | 1       | 4       | 3     | 2.85       | 1.00               | 3.0    |
|    |                   | 56-65       | 1       | 5       | 3     | 2.73       | 1.10               | 3.0    |
|    |                   | über 65     | 1       | 3       | 2     | 1.83       | 0.75               | 2.0    |
| 6  | Vergleichsdienste | 18-25       | 1       | 4       | 3     | 2.38       | 0.88               | 2.0    |
|    | _                 | 26-32       | 1       | 4       | 2     | 2.35       | 0.97               | 2.0    |
|    |                   | 33-40       | 1       | 4       | 2     | 2.10       | 0.80               | 2.0    |
|    |                   | 41-55       | 1       | 4       | 1     | 1.91       | 0.91               | 2.0    |
|    |                   | 56-65       | 1       | 3       | 2     | 1.82       | 0.75               | 2.0    |
|    |                   | über 65     | 1       | 3       | 2     | 2.17       | 0.75               | 2.0    |

| Nr | Feld              | Auspraegung | nie(1)          | selten(2)     | gelegentlich(3)  | oft(4)          | immer(5)      | Summe |
|----|-------------------|-------------|-----------------|---------------|------------------|-----------------|---------------|-------|
| 1  | Vergleichsdienste | 18-25       | 4.17% (1)       | 29.17% (7)    | 20.83% (5)       | 37.5% (9)       | 8.33% (2)     | 24    |
|    |                   | 26-32       | 5.49% (5)       | 17.58% (16)   | 37.36% (34)      | 30.77% (28)     | 8.79% (8)     | 91    |
|    |                   | 33-40       | 2.44% (1)       | 14.63% (6)    | 36.59% (15)      | 39.02% (16)     | 7.32% (3)     | 41    |
|    |                   | 41-55       | 11.76% (4)      | 17.65% (6)    | 26.47% (9)       | 35.29% (12)     | 8.82% (3)     | 34    |
|    |                   | 56-65       | 9.09% (1)       | 36.36% (4)    | 27.27% (3)       | 27.27% (3)      | 0% (0)        | 11    |
|    |                   | über 65     | 0% (0)          | 33.33% (2)    | 33.33% (2)       | 33.33% (2)      | 0% (0)        | 6     |
| 2  | Blogs             | 18-25       | 25% (6)         | 25% (6)       | 29.17% (7)       | 16.67% (4)      | 4.17% (1)     | 24    |
|    |                   | 26-32       | 18.68% (17)     | 28.57% (26)   | 27.47% (25)      | 23.08% (21)     | 2.2% (2)      | 91    |
|    |                   | 33-40       | 21.95% (9)      | 31.71% (13)   | 34.15% (14)      | 12.2% (5)       | 0% (0)        | 41    |
|    |                   | 41-55       | 45.45% (15)     | 9.09% (3)     | 30.3% (10)       | 12.12% (4)      | 3.03% (1)     | 33    |
|    |                   | 56-65       | 45.45% (5)      | 27.27% (3)    | 27.27%(3)        | 0% (0)          | 0% (0)        | 11    |
|    |                   | über 65     | 16.67% (1)      | 33.33% (2)    | 50% (3)          | 0% (0)          | 0% (0)        | 6     |
| 3  | Influencer        | 18-25       | 45.83% (11)     | 25% (6)       | $29.17\%^{'}(7)$ | 0% (0)          | 0.00%(0)      | 24    |
|    |                   | 26-32       | 47.25% (43)     | 24.18% (22)   | 20.88% (19)      | 7.69% (7)       | 0.00% (0)     | 91    |
|    |                   | 33-40       | 65.85% (27)     | 24.39% (10)   | 4.88% (2)        | 4.88% (2)       | 0.00% (0)     | 41    |
|    |                   | 41-55       | 84.85% (28)     | 15.15% (5)    | 0% (0)           | 0% (0)          | 0.00% (0)     | 33    |
|    |                   | 56-65       | 72.73% (8)      | 27.27% (3)    | 0% (0)           | 0% (0)          | 0.00% (0)     | 11    |
|    |                   | über 65     | 66.67% (4)      | 16.67% (1)    | 16.67% (1)       | 0% (0)          | 0.00% (0)     | 6     |
| 4  | Freunde           | 18-25       | 0% (0)          | 12.5% (3)     | 33.33% (8)       | 45.83% (11)     | 8.33% (2)     | 24    |
|    |                   | 26-32       | 2.2% (2)        | $3.3\% \ (3)$ | 29.67% (27)      | 53.85% (49)     | 10.99% (10)   | 91    |
|    |                   | 33-40       | 2.44%(1)        | 7.32%(3)      | 39.02% (16)      | 48.78% (20)     | 2.44% (1)     | 41    |
|    |                   | 41-55       | 2.94% (1)       | 5.88% (2)     | $61.76\% \ (21)$ | 29.41% (10)     | 0% (0)        | 34    |
|    |                   | 56-65       | 0% (0)          | 27.27%(3)     | 54.55% (6)       | 18.18% (2)      | 0% (0)        | 11    |
|    |                   | über 65     | 0% (0)          | 33.33% (2)    | 66.67% (4)       | 0% (0)          | 0% (0)        | 6     |
| 5  | Mitarbeiter       | 18-25       | 4.17% (1)       | 16.67% (4)    | 54.17% (13)      | 20.83% (5)      | 4.17% (1)     | 24    |
|    |                   | 26-32       | 5.49% (5)       | 12.09% (11)   | 47.25% (43)      | 31.87% (29)     | $3.3\% \ (3)$ | 91    |
|    |                   | 33-40       | 7.32% (3)       | 19.51% (8)    | 48.78% (20)      | 24.39% (10)     | 0% (0)        | 41    |
|    |                   | 41-55       | 15.15%(5)       | 12.12% (4)    | 45.45% (15)      | 27.27% (9)      | 0% (0)        | 33    |
|    |                   | 56-65       | 18.18% (2)      | 9.09% (1)     | 63.64% (7)       | 0% (0)          | 9.09%(1)      | 11    |
|    |                   | über 65     | 33.33% (2)      | 50% (3)       | $16.67\% \ (1)$  | 0% (0)          | 0% (0)        | 6     |
| 6  | SocialMedia       | 18-25       | $16.67\% \ (4)$ | 37.5% (9)     | 37.5% (9)        | $8.33\%^{'}(2)$ | 0.00%(0)      | 24    |
|    |                   | 26-32       | 20.88% (19)     | 37.36% (34)   | 27.47%(25)       | 14.29% (13)     | 0.00% (0)     | 91    |
|    |                   | 33-40       | 21.95% (9)      | 51.22% (21)   | 21.95% (9)       | 4.88% (2)       | 0.00% (0)     | 41    |
|    |                   | 41-55       | 39.39% (13)     | 36.36% (12)   | 18.18% (6)       | 6.06% (2)       | 0.00% (0)     | 33    |
|    |                   | 56-65       | $36.36\% \ (4)$ | 45.45% (5)    | 18.18% (2)       | 0% (0)          | 0.00% (0)     | 11    |
|    |                   | über 65     | 16.67% (1)      | 50% (3)       | 33.33% (2)       | 0% (0)          | 0.00% (0)     | 6     |

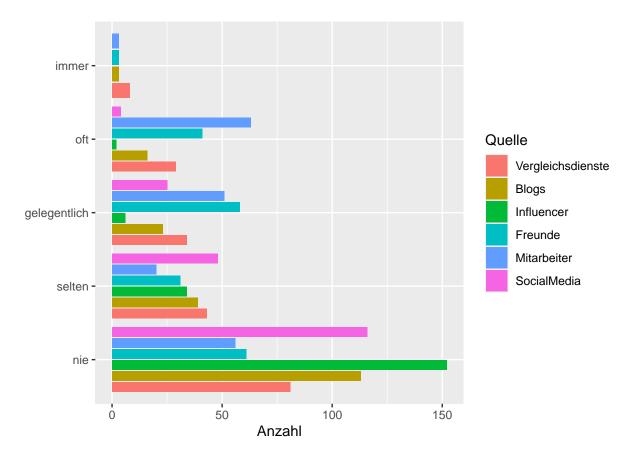


| Nr | Feld              | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Blogs             | männlich    | 1       | 5       | 4     | 3.26       | 0.98               | 3      |
|    |                   | weiblich    | 1       | 5       | 3     | 3.08       | 1.07               | 3      |
| 2  | Freunde           | männlich    | 1       | 5       | 1     | 2.29       | 1.15               | 2      |
|    |                   | weiblich    | 1       | 5       | 3     | 2.60       | 1.03               | 3      |
| 3  | Influencer        | männlich    | 1       | 4       | 1     | 1.46       | 0.74               | 1      |
|    |                   | weiblich    | 1       | 4       | 1     | 1.85       | 0.99               | 2      |
| 4  | Mitarbeiter       | männlich    | 1       | 5       | 3     | 3.38       | 0.79               | 3      |
|    |                   | weiblich    | 1       | 5       | 4     | 3.54       | 0.82               | 4      |
| 5  | SocialMedia       | männlich    | 1       | 5       | 3     | 3.02       | 0.94               | 3      |
|    |                   | weiblich    | 1       | 5       | 3     | 2.94       | 0.91               | 3      |
| 6  | Vergleichsdienste | männlich    | 1       | 4       | 2     | 2.05       | 0.83               | 2      |
|    |                   | weiblich    | 1       | 4       | 2     | 2.37       | 0.98               | 2      |

| Nr | Feld              | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)  | Summe |
|----|-------------------|-------------|-------------|-------------|-----------------|-------------|-----------|-------|
| 1  | Vergleichsdienste | männlich    | 2.7% (3)    | 21.62% (24) | 30.63% (34)     | 36.94% (41) | 8.11% (9) | 111   |
|    |                   | weiblich    | 9.38% (9)   | 17.71% (17) | 35.42% (34)     | 30.21% (29) | 7.29% (7) | 96    |
| 2  | Blogs             | männlich    | 31.53% (35) | 28.83% (32) | 21.62% (24)     | 15.32% (17) | 2.7% (3)  | 111   |
|    |                   | weiblich    | 18.95% (18) | 22.11% (21) | 40% (38)        | 17.89% (17) | 1.05% (1) | 95    |
| 3  | Influencer        | männlich    | 66.67% (74) | 22.52% (25) | 9.01% (10)      | 1.8% (2)    | 0.00% (0) | 111   |
|    |                   | weiblich    | 49.47% (47) | 23.16% (22) | 20% (19)        | 7.37% (7)   | 0.00% (0) | 95    |
| 4  | Freunde           | männlich    | 1.8% (2)    | 9.01% (10)  | 43.24% (48)     | 41.44% (46) | 4.5% (5)  | 111   |
|    |                   | weiblich    | 2.08% (2)   | 6.25% (6)   | 35.42% (34)     | 47.92% (46) | 8.33% (8) | 96    |
| 5  | Mitarbeiter       | männlich    | 9.01% (10)  | 12.61% (14) | 49.55% (55)     | 25.23% (28) | 3.6% (4)  | 111   |

| Nr | Feld        | Auspraegung                      | nie(1)                                  | selten(2)                                 | gelegentlich(3)                           | oft(4)                                  | immer(5)                            | Summe |
|----|-------------|----------------------------------|---|---|---|---|-------------------------------------|-------|
| 6  | SocialMedia | weiblich<br>männlich<br>weiblich | 8.42% (8)<br>26.13% (29)<br>22.11% (21) | 17.89% (17)<br>47.75% (53)<br>32.63% (31) | 46.32% (44)<br>20.72% (23)<br>31.58% (30) | 26.32% (25)<br>5.41% (6)<br>13.68% (13) | 1.05% (1)<br>0.00% (0)<br>0.00% (0) | 111   |

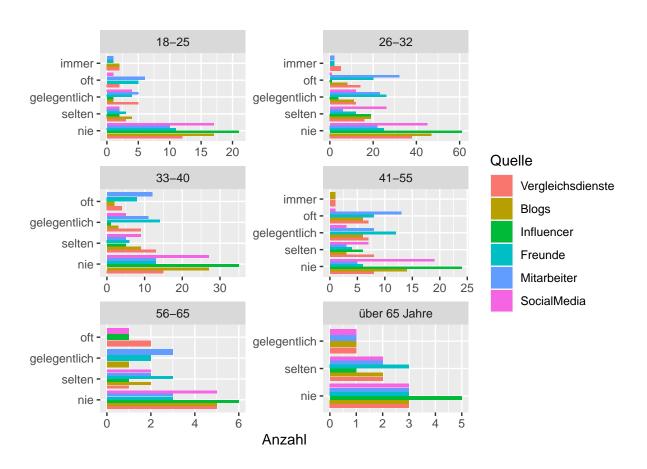
## - Auf welche Quellen greifen Sie bei Ihrer Suche nach neuen Produkten oder Dienstleistungen zurück und wie oft?- geschäftlich



| $\overline{\mathrm{Nr}}$ | Feld              | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-------------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Vergleichsdienste | 1       | 5       | 1     | 2.18       | 1.24               | 2      |
| 2                        | Blogs             | 1       | 5       | 1     | 1.75       | 1.05               | 1      |
| 3                        | Influencer        | 1       | 4       | 1     | 1.27       | 0.57               | 1      |
| 4                        | Freunde           | 1       | 5       | 1     | 2.45       | 1.18               | 3      |
| 5                        | Mitarbeiter       | 1       | 5       | 4     | 2.67       | 1.25               | 3      |
| 6                        | SocialMedia       | 1       | 4       | 1     | 1.57       | 0.79               | 1      |

| Nr | Feld              | nie(1)       | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)  | Summe |
|----|-------------------|--------------|-------------|-----------------|-------------|-----------|-------|
| 1  | Vergleichsdienste | 41.54% (81)  | 22.05% (43) | 17.44% (34)     | 14.87% (29) | 4.1% (8)  | 195   |
| 2  | Blogs             | 58.25% (113) | 20.1% (39)  | 11.86% (23)     | 8.25% (16)  | 1.55% (3) | 194   |
| 3  | Influencer        | 78.35% (152) | 17.53% (34) | 3.09% (6)       | 1.03% (2)   | 0.00% (0) | 194   |
| 4  | Freunde           | 31.44% (61)  | 15.98% (31) | 29.9% (58)      | 21.13% (41) | 1.55% (3) | 194   |
| 5  | Mitarbeiter       | 29.02% (56)  | 10.36% (20) | 26.42% (51)     | 32.64% (63) | 1.55% (3) | 193   |

| Nr | Feld        | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)    | immer(5)  | Summe |
|----|-------------|-------------|-------------|-----------------|-----------|-----------|-------|
| 6  | SocialMedia | 60.1% (116) | 24.87% (48) | 12.95% (25)     | 2.07% (4) | 0.00% (0) | 193   |

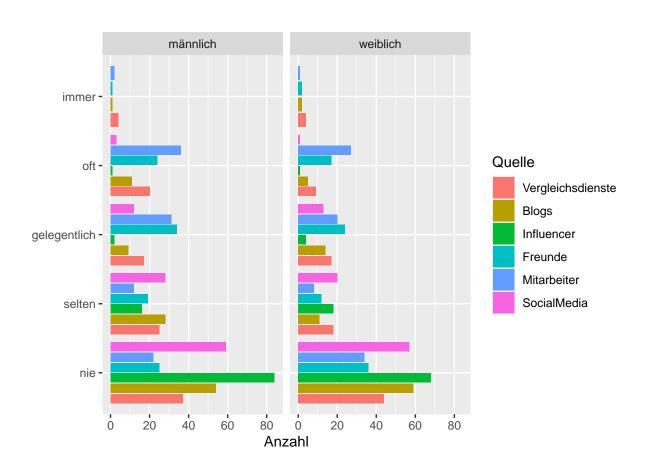


| Nr | Feld              | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Vergleichsdienste | 18-25       | 1       | 5       | 1     | 2.12       | 1.36               | 1.5    |
|    |                   | 26-32       | 1       | 5       | 1     | 2.20       | 1.33               | 2.0    |
|    |                   | 33-40       | 1       | 4       | 1     | 2.05       | 1.00               | 2.0    |
|    |                   | 41-55       | 1       | 5       | 1     | 2.52       | 1.21               | 2.0    |
|    |                   | 56-65       | 1       | 4       | 1     | 1.88       | 1.36               | 1.0    |
|    |                   | über 65     | 1       | 3       | 1     | 1.67       | 0.82               | 1.5    |
| 2  | Blogs             | 18-25       | 1       | 5       | 1     | 1.58       | 1.18               | 1.0    |
|    |                   | 26-32       | 1       | 4       | 1     | 1.76       | 1.01               | 1.0    |
|    |                   | 33-40       | 1       | 4       | 1     | 1.51       | 0.84               | 1.0    |
|    |                   | 41-55       | 1       | 5       | 1     | 2.23       | 1.33               | 2.0    |
|    |                   | 56-65       | 1       | 3       | 1     | 1.50       | 0.76               | 1.0    |
|    |                   | über 65     | 1       | 3       | 1     | 1.67       | 0.82               | 1.5    |
| 3  | Influencer        | 18-25       | 1       | 3       | 1     | 1.17       | 0.48               | 1.0    |
|    |                   | 26-32       | 1       | 4       | 1     | 1.35       | 0.63               | 1.0    |
|    |                   | 33-40       | 1       | 3       | 1     | 1.17       | 0.44               | 1.0    |
|    |                   | 41-55       | 1       | 2       | 1     | 1.20       | 0.41               | 1.0    |
|    |                   | 56-65       | 1       | 4       | 1     | 1.50       | 1.07               | 1.0    |
|    |                   | über 65     | 1       | 2       | 1     | 1.17       | 0.41               | 1.0    |
| 4  | Freunde           | 18-25       | 1       | 5       | 1     | 2.25       | 1.36               | 2.0    |
|    |                   | 26-32       | 1       | 5       | 3     | 2.55       | 1.21               | 3.0    |

| Nr | Feld        | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------|-------------|---------|---------|-------|------------|--------------------|--------|
|    |             | 33-40       | 1       | 4       | 3     | 2.41       | 1.14               | 3.0    |
|    |             | 41-55       | 1       | 4       | 3     | 2.73       | 1.08               | 3.0    |
|    |             | 56-65       | 1       | 3       | 1     | 1.88       | 0.83               | 2.0    |
|    |             | über 65     | 1       | 2       | 2     | 1.50       | 0.55               | 1.5    |
| 5  | Mitarbeiter | 18-25       | 1       | 5       | 1     | 2.42       | 1.38               | 2.5    |
|    |             | 26-32       | 1       | 5       | 4     | 2.84       | 1.25               | 3.0    |
|    |             | 33-40       | 1       | 4       | 1     | 2.54       | 1.23               | 3.0    |
|    |             | 41-55       | 1       | 4       | 4     | 3.00       | 1.13               | 3.0    |
|    |             | 56-65       | 1       | 3       | 1     | 2.00       | 0.93               | 2.0    |
|    |             | über 65     | 1       | 3       | 1     | 1.67       | 0.82               | 1.5    |
| 6  | SocialMedia | 18-25       | 1       | 4       | 1     | 1.54       | 0.93               | 1.0    |
|    |             | 26-32       | 1       | 4       | 1     | 1.63       | 0.77               | 1.0    |
|    |             | 33-40       | 1       | 3       | 1     | 1.46       | 0.71               | 1.0    |
|    |             | 41-55       | 1       | 4       | 1     | 1.53       | 0.82               | 1.0    |
|    |             | 56-65       | 1       | 4       | 1     | 1.62       | 1.06               | 1.0    |
|    |             | über 65     | 1       | 3       | 1     | 1.67       | 0.82               | 1.5    |

| Nr | Feld              | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)  | Summe |
|----|-------------------|-------------|-------------|-------------|-----------------|-------------|-----------|-------|
| 1  | Vergleichsdienste | 18-25       | 50% (12)    | 12.5% (3)   | 20.83% (5)      | 8.33% (2)   | 8.33% (2) | 24    |
|    |                   | 26-32       | 44.71% (38) | 18.82% (16) | 14.12% (12)     | 16.47% (14) | 5.88% (5) | 85    |
|    |                   | 33-40       | 36.59% (15) | 31.71% (13) | 21.95% (9)      | 9.76% (4)   | 0% (0)    | 41    |
|    |                   | 41-55       | 25.81% (8)  | 25.81% (8)  | 22.58% (7)      | 22.58% (7)  | 3.23% (1) | 31    |
|    |                   | 56-65       | 62.5% (5)   | 12.5% (1)   | 0% (0)          | 25% (2)     | 0% (0)    | 8     |
|    |                   | über 65     | 50% (3)     | 33.33% (2)  | 16.67% (1)      | 0% (0)      | 0% (0)    | 6     |
| 2  | Blogs             | 18-25       | 70.83% (17) | 16.67% (4)  | 4.17% (1)       | 0% (0)      | 8.33% (2) | 24    |
|    |                   | 26-32       | 55.29% (47) | 22.35% (19) | 12.94% (11)     | 9.41% (8)   | 0% (0)    | 85    |
|    |                   | 33-40       | 65.85% (27) | 21.95% (9)  | 7.32% (3)       | 4.88% (2)   | 0% (0)    | 41    |
|    |                   | 41-55       | 46.67% (14) | 10% (3)     | 20% (6)         | 20% (6)     | 3.33% (1) | 30    |
|    |                   | 56-65       | 62.5% (5)   | 25% (2)     | 12.5% (1)       | 0% (0)      | 0% (0)    | 8     |
|    |                   | über 65     | 50% (3)     | 33.33% (2)  | 16.67% (1)      | 0% (0)      | 0% (0)    | 6     |
| 3  | Influencer        | 18-25       | 87.5% (21)  | 8.33% (2)   | 4.17% (1)       | 0% (0)      | 0.00% (0) | 24    |
|    |                   | 26-32       | 71.76% (61) | 22.35% (19) | 4.71% (4)       | 1.18% (1)   | 0.00% (0) | 85    |
|    |                   | 33-40       | 85.37% (35) | 12.2% (5)   | 2.44% (1)       | 0% (0)      | 0.00% (0) | 41    |
|    |                   | 41-55       | 80% (24)    | 20% (6)     | 0% (0)          | 0% (0)      | 0.00% (0) | 30    |
|    |                   | 56-65       | 75% (6)     | 12.5% (1)   | 0% (0)          | 12.5% (1)   | 0.00% (0) | 8     |
|    |                   | über 65     | 83.33% (5)  | 16.67% (1)  | 0% (0)          | 0% (0)      | 0.00% (0) | 6     |
| 4  | Freunde           | 18-25       | 45.83% (11) | 12.5% (3)   | 16.67% (4)      | 20.83% (5)  | 4.17% (1) | 24    |
|    |                   | 26-32       | 29.41% (25) | 14.12% (12) | 30.59% (26)     | 23.53% (20) | 2.35% (2) | 85    |
|    |                   | 33-40       | 31.71% (13) | 14.63% (6)  | 34.15% (14)     | 19.51% (8)  | 0% (0)    | 41    |
|    |                   | 41-55       | 20% (6)     | 13.33% (4)  | 40% (12)        | 26.67% (8)  | 0% (0)    | 30    |
|    |                   | 56-65       | 37.5% (3)   | 37.5% (3)   | 25% (2)         | 0% (0)      | 0% (0)    | 8     |
|    |                   | über 65     | 50% (3)     | 50% (3)     | 0% (0)          | 0% (0)      | 0% (0)    | 6     |
| 5  | Mitarbeiter       | 18-25       | 41.67% (10) | 8.33% (2)   | 20.83% (5)      | 25% (6)     | 4.17% (1) | 24    |
|    |                   | 26-32       | 25.88% (22) | 7.06% (6)   | 27.06% (23)     | 37.65% (32) | 2.35% (2) | 85    |
|    |                   | 33-40       | 31.71% (13) | 12.2% (5)   | 26.83% (11)     | 29.27% (12) | 0% (0)    | 41    |
|    |                   | 41-55       | 17.24% (5)  | 10.34% (3)  | 27.59% (8)      | 44.83% (13) | 0% (0)    | 29    |
|    |                   | 56-65       | 37.5% (3)   | 25% (2)     | 37.5% (3)       | 0% (0)      | 0% (0)    | 8     |
|    |                   | über 65     | 50% (3)     | 33.33% (2)  | 16.67% (1)      | 0% (0)      | 0% (0)    | 6     |
| 6  | SocialMedia       | 18-25       | 70.83% (17) | 8.33% (2)   | 16.67% (4)      | 4.17% (1)   | 0.00% (0) | 24    |
|    |                   | 26-32       | 53.57% (45) | 30.95% (26) | 14.29% (12)     | 1.19% (1)   | 0.00% (0) | 84    |
|    |                   | 33-40       | 65.85% (27) | 21.95% (9)  | 12.2% (5)       | 0% (0)      | 0.00% (0) | 41    |
|    |                   |             |             |             |                 |             |           |       |

| Nr | Feld | Auspraegung    | nie(1)                   | selten(2)             | gelegentlich(3)   | oft(4)                 | immer(5)               | Summe   |
|----|------|----------------|--------------------------|-----------------------|-------------------|------------------------|------------------------|---------|
|    |      | 41-55<br>56-65 | 63.33% (19)<br>62.5% (5) | 23.33% (7)<br>25% (2) | 10% (3)<br>0% (0) | 3.33% (1)<br>12.5% (1) | 0.00% (0)<br>0.00% (0) | 30<br>8 |
|    |      | über 65        | 50% (3)                  | 33.33% (2)            | 16.67% (1)        | 0% (0)                 |                        |         |



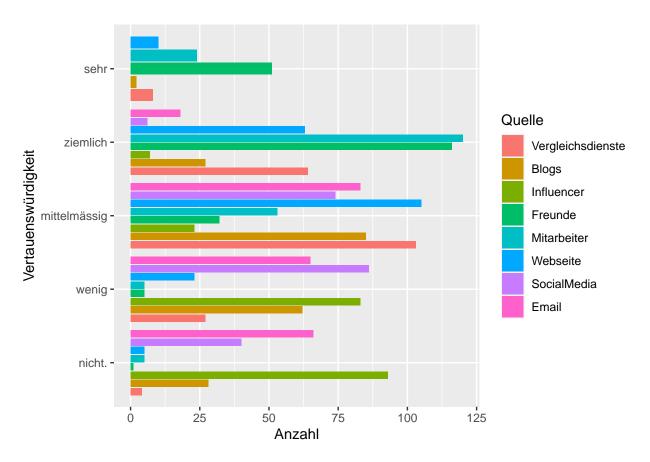
| Nr | Feld              | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Vergleichsdienste | männlich    | 1       | 5       | 1     | 2.31       | 1.25               | 2      |
|    |                   | weiblich    | 1       | 5       | 1     | 2.03       | 1.21               | 2      |
| 2  | Blogs             | männlich    | 1       | 5       | 1     | 1.81       | 1.05               | 1      |
|    | -                 | weiblich    | 1       | 5       | 1     | 1.68       | 1.06               | 1      |
| 3  | Influencer        | männlich    | 1       | 4       | 1     | 1.22       | 0.52               | 1      |
|    |                   | weiblich    | 1       | 4       | 1     | 1.32       | 0.61               | 1      |
| 4  | Freunde           | männlich    | 1       | 5       | 3     | 2.58       | 1.12               | 3      |
|    |                   | weiblich    | 1       | 5       | 1     | 2.31       | 1.24               | 2      |
| 5  | Mitarbeiter       | männlich    | 1       | 5       | 4     | 2.84       | 1.18               | 3      |
|    |                   | weiblich    | 1       | 5       | 1     | 2.48       | 1.30               | 3      |
| 6  | SocialMedia       | männlich    | 1       | 4       | 1     | 1.60       | 0.81               | 1      |
|    |                   | weiblich    | 1       | 4       | 1     | 1.54       | 0.78               | 1      |

| Nr | Feld              | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)  | Summe |
|----|-------------------|-------------|-------------|-------------|-----------------|-------------|-----------|-------|
| 1  | Vergleichsdienste | männlich    | 35.92% (37) | 24.27% (25) | 16.5% (17)      | 19.42% (20) | 3.88% (4) | 103   |
|    |                   | weiblich    | 47.83% (44) | 19.57% (18) | 18.48% (17)     | 9.78% (9)   | 4.35% (4) | 92    |

| Nr | Feld        | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)  | Summe |
|----|-------------|-------------|-------------|-------------|-----------------|-------------|-----------|-------|
| 2  | Blogs       | männlich    | 52.43% (54) | 27.18% (28) | 8.74% (9)       | 10.68% (11) | 0.97% (1) | 103   |
|    |             | weiblich    | 64.84% (59) | 12.09% (11) | 15.38% (14)     | 5.49% (5)   | 2.2% (2)  | 91    |
| 3  | Influencer  | männlich    | 81.55% (84) | 15.53% (16) | 1.94% (2)       | 0.97% (1)   | 0.00% (0) | 103   |
|    |             | weiblich    | 74.73% (68) | 19.78% (18) | 4.4% (4)        | 1.1% (1)    | 0.00% (0) | 91    |
| 4  | Freunde     | männlich    | 24.27% (25) | 18.45% (19) | 33.01% (34)     | 23.3% (24)  | 0.97% (1) | 103   |
|    |             | weiblich    | 39.56% (36) | 13.19% (12) | 26.37% (24)     | 18.68% (17) | 2.2% (2)  | 91    |
| 5  | Mitarbeiter | männlich    | 21.36% (22) | 11.65% (12) | 30.1% (31)      | 34.95% (36) | 1.94% (2) | 103   |
|    |             | weiblich    | 37.78% (34) | 8.89% (8)   | 22.22% (20)     | 30% (27)    | 1.11% (1) | 90    |
| 6  | SocialMedia | männlich    | 57.84% (59) | 27.45% (28) | 11.76% (12)     | 2.94% (3)   | 0.00% (0) | 102   |
|    |             | weiblich    | 62.64% (57) | 21.98% (20) | 14.29% (13)     | 1.1% (1)    | 0.00% (0) | 91    |

### Vertrauenswürdigkeit der Quellen

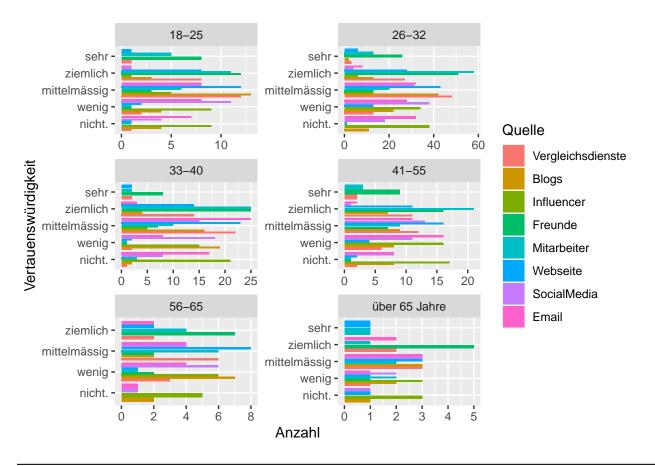
## 14 - Wie vertrauenswürdig stufen Sie nachfolgende Quellen ein, wenn Sie neue Produkte oder Dienstleistungen suchen?



| $\overline{\mathrm{Nr}}$ | Feld              | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-------------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Vergleichsdienste | 1       | 5       | 3     | 3.22       | 0.79               | 3      |
| 2                        | Blogs             | 1       | 5       | 3     | 2.57       | 0.92               | 3      |
| 3                        | Influencer        | 1       | 4       | 1     | 1.73       | 0.79               | 2      |
| 4                        | Freunde           | 1       | 5       | 4     | 4.03       | 0.74               | 4      |

| $\overline{\mathrm{Nr}}$ | Feld        | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 5                        | Mitarbeiter | 1       | 5       | 4     | 3.74       | 0.79               | 4      |
| 6                        | Webseite    | 1       | 5       | 3     | 3.24       | 0.81               | 3      |
| 7                        | SocialMedia | 1       | 4       | 2     | 2.22       | 0.79               | 2      |
| 8                        | Email       | 1       | 4       | 3     | 2.38       | 0.90               | 2      |

| Nr | Feld              | nicht.(1)   | wenig(2)    | mittelmässig(3) | ziemlich(4)  | sehr(5)     | Summe |
|----|-------------------|-------------|-------------|-----------------|--------------|-------------|-------|
| 1  | Vergleichsdienste | 1.94% (4)   | 13.11% (27) | 50% (103)       | 31.07% (64)  | 3.88% (8)   | 206   |
| 2  | Blogs             | 13.73% (28) | 30.39% (62) | 41.67% (85)     | 13.24% (27)  | 0.98% (2)   | 204   |
| 3  | Influencer        | 45.15% (93) | 40.29% (83) | 11.17% (23)     | 3.4% (7)     | 0.00% (0)   | 206   |
| 4  | Freunde           | 0.49% (1)   | 2.44% (5)   | 15.61% (32)     | 56.59% (116) | 24.88% (51) | 205   |
| 5  | Mitarbeiter       | 2.42% (5)   | 2.42% (5)   | 25.6% (53)      | 57.97% (120) | 11.59% (24) | 207   |
| 6  | Webseite          | 2.43% (5)   | 11.17% (23) | 50.97% (105)    | 30.58% (63)  | 4.85% (10)  | 206   |
| 7  | SocialMedia       | 19.42% (40) | 41.75% (86) | 35.92% (74)     | 2.91% (6)    | 0.00% (0)   | 206   |
| 8  | Email             | 19.42% (40) | 31.55% (65) | 40.29% (83)     | 8.74% (18)   | 0.00% (0)   | 206   |

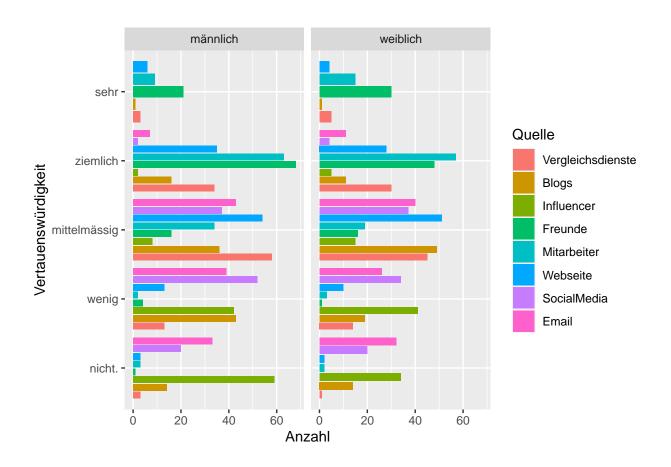


| Nr | Feld              | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Vergleichsdienste | 18-25       | 1       | 5       | 3     | 3.25       | 0.85               | 3.0    |
|    |                   | 26-32       | 2       | 5       | 3     | 3.22       | 0.73               | 3.0    |
|    |                   | 33-40       | 1       | 5       | 3     | 3.34       | 0.76               | 3.0    |
|    |                   | 41-55       | 1       | 5       | 3     | 3.15       | 1.00               | 3.0    |
|    |                   | 56-65       | 2       | 4       | 3     | 2.91       | 0.70               | 3.0    |

| Nr | Feld          | Auspraegung | Minimum       | Maximum       | Modus            | Mittelwert          | Standardabweichung | Median |
|----|---------------|-------------|---------------|---------------|------------------|---------------------|--------------------|--------|
|    |               | über 65     | 2             | 4             | 3                | 3.17                | 0.75               | 3.0    |
| 2  | Blogs         | 18-25       | 1             | 4             | 3                | 2.62                | 0.92               | 3.0    |
|    | -             | 26-32       | 1             | 5             | 3                | 2.70                | 0.94               | 3.0    |
|    |               | 33-40       | 1             | 4             | 2                | 2.54                | 0.74               | 2.0    |
|    |               | 41-55       | 1             | 4             | 3                | 2.47                | 1.11               | 2.5    |
|    |               | 56-65       | 1             | 3             | 2                | 2.00                | 0.63               | 2.0    |
|    |               | über 65     | 1             | 3             | 3                | 2.33                | 0.82               | 2.5    |
| 3  | Influencer    | 18-25       | 1             | 4             | 2                | 1.92                | 0.88               | 2.0    |
|    |               | 26-32       | 1             | 4             | 1                | 1.86                | 0.90               | 2.0    |
|    |               | 33-40       | 1             | 3             | 1                | 1.61                | 0.70               | 1.0    |
|    |               | 41-55       | 1             | 2             | 1                | 1.48                | 0.51               | 1.0    |
|    |               | 56-65       | 1             | $\frac{1}{2}$ | $\overset{-}{2}$ | 1.55                | 0.52               | 2.0    |
|    |               | über 65     | 1             | 2             | 2                | 1.50                | 0.55               | 1.5    |
| 4  | Freunde       | 18-25       | $\frac{1}{2}$ | 5             | 4                | 4.12                | 0.80               | 4.0    |
| -  | Trodingo      | 26-32       | 3             | 5             | 4                | 4.14                | 0.65               | 4.0    |
|    |               | 33-40       | 2             | 5             | 4                | 3.98                | 0.69               | 4.0    |
|    |               | 41-55       | 1             | 5             | 4                | 3.97                | 0.88               | 4.0    |
|    |               | 56-65       | $\frac{1}{2}$ | 4             | 4                | 3.45                | 0.82               | 4.0    |
|    |               | über 65     | $\frac{2}{2}$ | 4             | 4                | 3.67                | 0.82               | 4.0    |
| 5  | Mitarbeiter   | 18-25       | 1             | 5             | 4                | 3.75                | 0.99               | 4.0    |
| 9  | Williambereer | 26-32       | 3             | 5             | 4                | 3.92                | 0.60               | 4.0    |
|    |               | 33-40       | 1             | 5             | 4                | 3.52                | 0.92               | 4.0    |
|    |               | 41-55       | 1             | 5             | 4                | 3.74                | 0.75               | 4.0    |
|    |               | 56-65       | 2             | 4             | 3                | 3.74 $3.27$         | 0.65               | 3.0    |
|    |               | über 65     | $\frac{2}{2}$ | 5             | 2                | 3.27                | 1.17               | 3.0    |
| c  | Webseite      |             |               |               | 3                | $\frac{3.17}{3.25}$ | 0.85               |        |
| 6  | vveoseite     | 18-25       | 1             | 5             |                  |                     |                    | 3.0    |
|    |               | 26-32       | 1             | 5             | 3                | 3.27                | 0.83               | 3.0    |
|    |               | 33-40       | 2             | 5             | 3                | 3.39                | 0.67               | 3.0    |
|    |               | 41-55       | 1             | 4             | 3                | 3.09                | 0.84               | 3.0    |
|    |               | 56-65       | 2             | 4             | 3                | 3.09                | 0.54               | 3.0    |
| _  | C . 13.5 11   | über 65     | 1             | 5             | 3                | 2.83                | 1.33               | 3.0    |
| 7  | SocialMedia   | 18-25       | 1             | 4             | 2                | 2.25                | 0.79               | 2.0    |
|    |               | 26-32       | 1             | 4             | 2                | 2.23                | 0.82               | 2.0    |
|    |               | 33-40       | 1             | 3             | 2                | 2.17                | 0.74               | 2.0    |
|    |               | 41-55       | 1             | 4             | 3                | 2.21                | 0.86               | 2.0    |
|    |               | 56-65       | 1             | 3             | 2                | 2.27                | 0.65               | 2.0    |
|    |               | über 65     | 1             | 3             | 3                | 2.33                | 0.82               | 2.5    |
| 8  | Email         | 18-25       | 1             | 4             | 3                | 2.12                | 0.90               | 2.0    |
|    |               | 26-32       | 1             | 4             | 3                | 2.27                | 0.94               | 2.0    |
|    |               | 33-40       | 1             | 4             | 3                | 2.63                | 0.80               | 3.0    |
|    |               | 41-55       | 1             | 4             | 2                | 2.33                | 0.78               | 2.0    |
|    |               | 56-65       | 1             | 4             | 3                | 2.64                | 0.92               | 3.0    |
|    |               | über 65     | 2             | 4             | 3                | 3.17                | 0.75               | 3.0    |

| Nr | Feld              | Auspraegung | nicht.(1) | wenig(2)    | mittelmässig(3) | ziemlich(4) | sehr(5)   | Sumn |
|----|-------------------|-------------|-----------|-------------|-----------------|-------------|-----------|------|
| 1  | Vergleichsdienste | 18-25       | 4.17% (1) | 8.33% (2)   | 50% (12)        | 33.33% (8)  | 4.17% (1) | 24   |
|    |                   | 26-32       | 0% (0)    | 14.29% (13) | 52.75% (48)     | 29.67% (27) | 3.3% (3)  | 91   |
|    |                   | 33-40       | 2.44% (1) | 4.88% (2)   | 53.66% (22)     | 34.15% (14) | 4.88% (2) | 41   |
|    |                   | 41-55       | 6.06% (2) | 18.18% (6)  | 36.36% (12)     | 33.33% (11) | 6.06% (2) | 33   |
|    |                   | 56-65       | 0% (0)    | 27.27% (3)  | 54.55% (6)      | 18.18% (2)  | 0% (0)    | 11   |
|    |                   | über 65     | 0% (0)    | 16.67% (1)  | 50% (3)         | 33.33% (2)  | 0% (0)    | 6    |
|    |                   |             |           |             |                 |             |           |      |

| Nr | Feld        | Auspraegung | nicht.(1)   | wenig(2)    | mittelmässig(3) | ziemlich(4)   | sehr(5)     | Summ |
|----|-------------|-------------|-------------|-------------|-----------------|---------------|-------------|------|
| 2  | Blogs       | 18-25       | 16.67% (4)  | 16.67% (4)  | 54.17% (13)     | 12.5% (3)     | 0% (0)      | 24   |
|    |             | 26-32       | 12.22% (11) | 24.44% (22) | 46.67% (42)     | 14.44% (13)   | 2.22% (2)   | 90   |
|    |             | 33-40       | 4.88% (2)   | 46.34% (19) | 39.02% (16)     | 9.76% (4)     | 0% (0)      | 41   |
|    |             | 41-55       | 25% (8)     | 25% (8)     | 28.12% (9)      | 21.88% (7)    | 0% (0)      | 32   |
|    |             | 56-65       | 18.18% (2)  | 63.64% (7)  | 18.18% (2)      | 0% (0)        | 0% (0)      | 11   |
|    |             | über 65     | 16.67% (1)  | 33.33% (2)  | 50% (3)         | 0% (0)        | 0% (0)      | 6    |
| 3  | Influencer  | 18-25       | 37.5% (9)   | 37.5% (9)   | 20.83% (5)      | 4.17% (1)     | 0.00% (0)   | 24   |
|    |             | 26-32       | 41.76% (38) | 37.36% (34) | 14.29% (13)     | 6.59% (6)     | 0.00% (0)   | 91   |
|    |             | 33-40       | 51.22% (21) | 36.59% (15) | 12.2% (5)       | 0% (0)        | 0.00% (0)   | 41   |
|    |             | 41-55       | 51.52% (17) | 48.48% (16) | 0% (0)          | 0% (0)        | 0.00% (0)   | 33   |
|    |             | 56-65       | 45.45% (5)  | 54.55% (6)  | 0% (0)          | 0% (0)        | 0.00% (0)   | 11   |
|    |             | über 65     | 50% (3)     | 50% (3)     | 0% (0)          | 0% (0)        | 0.00% (0)   | 6    |
| 4  | Freunde     | 18-25       | $0\% \ (0)$ | 4.17% (1)   | 12.5%(3)        | 50% (12)      | 33.33%(8)   | 24   |
|    |             | 26-32       | 0% (0)      | 0% (0)      | 14.44% (13)     | 56.67% (51)   | 28.89% (26) | 90   |
|    |             | 33-40       | 0% (0)      | 2.44%(1)    | 17.07% (7)      | 60.98% (25)   | 19.51% (8)  | 41   |
|    |             | 41-55       | 3.03%(1)    | 0% (0)      | 21.21% (7)      | 48.48% (16)   | 27.27% (9)  | 33   |
|    |             | 56-65       | 0% (0)      | 18.18% (2)  | 18.18% (2)      | 63.64% (7)    | 0% (0)      | 11   |
|    |             | über 65     | 0% (0)      | 16.67% (1)  | 0% (0)          | 83.33% (5)    | 0% (0)      | 6    |
| 5  | Mitarbeiter | 18-25       | 4.17%(1)    | 4.17% (1)   | 25% (6)         | 45.83% (11)   | 20.83% (5)  | 24   |
|    |             | 26-32       | 0% (0)      | 0% (0)      | 21.98% (20)     | 63.74% (58)   | 14.29% (13) | 91   |
|    |             | 33-40       | 7.32%(3)    | 2.44%(1)    | 24.39% (10)     | 60.98% (25)   | 4.88% (2)   | 41   |
|    |             | 41-55       | 2.94% (1)   | 0% (0)      | 26.47% (9)      | 61.76% (21)   | 8.82% (3)   | 34   |
|    |             | 56-65       | 0% (0)      | 9.09%(1)    | 54.55% (6)      | 36.36% (4)    | 0% (0)      | 11   |
|    |             | über 65     | 0% (0)      | 33.33%(2)   | 33.33% (2)      | 16.67% (1)    | 16.67% (1)  | 6    |
| 6  | Webseite    | 18-25       | 4.17%(1)    | 8.33% (2)   | 50% (12)        | 33.33% (8)    | 4.17% (1)   | 24   |
|    |             | 26-32       | 1.1% (1)    | 14.29% (13) | 47.25% (43)     | 30.77% (28)   | 6.59% (6)   | 91   |
|    |             | 33-40       | 0% (0)      | 4.88% (2)   | 56.1% (23)      | 34.15% (14)   | 4.88% (2)   | 41   |
|    |             | 41-55       | 6.06%(2)    | 12.12%(4)   | 48.48% (16)     | 33.33% (11)   | 0% (0)      | 33   |
|    |             | 56-65       | 0% (0)      | 9.09% (1)   | 72.73% (8)      | 18.18% (2)    | 0% (0)      | 11   |
|    |             | über 65     | 16.67% (1)  | 16.67%(1)   | 50% (3)         | 0% (0)        | 16.67% (1)  | 6    |
| 7  | SocialMedia | 18-25       | 16.67% (4)  | 45.83% (11) | 33.33%(8)       | 4.17%(1)      | 0.00% (0)   | 24   |
|    |             | 26-32       | 19.78% (18) | 41.76% (38) | 34.07% (31)     | $4.4\% \ (4)$ | 0.00% (0)   | 91   |
|    |             | 33-40       | 19.51% (8)  | 43.9% (18)  | 36.59% (15)     | 0% (0)        | 0.00% (0)   | 41   |
|    |             | 41-55       | 24.24% (8)  | 33.33% (11) | 39.39% (13)     | 3.03%(1)      | 0.00% (0)   | 33   |
|    |             | 56-65       | 9.09% (1)   | 54.55% (6)  | 36.36% (4)      | 0% (0)        | 0.00% (0)   | 11   |
|    |             | über 65     | 16.67%(1)   | 33.33% (2)  | 50% (3)         | 0% (0)        | 0.00% (0)   | 6    |
| 8  | Email       | 18-25       | 29.17% (7)  | 33.33% (8)  | 33.33%(8)       | 4.17%(1)      | 0.00% (0)   | 24   |
|    |             | 26-32       | 25.27% (23) | 30.77% (28) | 35.16% (32)     | 8.79% (8)     | 0.00% (0)   | 91   |
|    |             | 33-40       | 12.2% (5)   | 19.51% (8)  | 60.98% (25)     | 7.32% (3)     | 0.00% (0)   | 41   |
|    |             | 41-55       | 12.12% (4)  | 48.48% (16) | 33.33% (11)     | 6.06% (2)     | 0.00% (0)   | 33   |
|    |             | 56-65       | 9.09% (1)   | 36.36% (4)  | 36.36% (4)      | 18.18% (2)    | 0.00% (0)   | 11   |
|    |             | über 65     | 0% (0)      | 16.67% (1)  | 50% (3)         | 33.33% (2)    | 0.00% (0)   | 6    |



| Nr | Feld              | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Vergleichsdienste | männlich    | 1       | 5       | 3     | 3.19       | 0.78               | 3      |
|    |                   | weiblich    | 1       | 5       | 3     | 3.25       | 0.81               | 3      |
| 2  | Blogs             | männlich    | 1       | 5       | 2     | 2.52       | 0.93               | 2      |
|    |                   | weiblich    | 1       | 5       | 3     | 2.64       | 0.91               | 3      |
| 3  | Influencer        | männlich    | 1       | 4       | 1     | 1.58       | 0.71               | 1      |
|    |                   | weiblich    | 1       | 4       | 2     | 1.91       | 0.85               | 2      |
| 4  | Freunde           | männlich    | 1       | 5       | 4     | 3.95       | 0.75               | 4      |
|    |                   | weiblich    | 2       | 5       | 4     | 4.13       | 0.72               | 4      |
| 5  | Mitarbeiter       | männlich    | 1       | 5       | 4     | 3.66       | 0.77               | 4      |
|    |                   | weiblich    | 1       | 5       | 4     | 3.83       | 0.80               | 4      |
| 6  | Webseite          | männlich    | 1       | 5       | 3     | 3.25       | 0.84               | 3      |
|    |                   | weiblich    | 1       | 5       | 3     | 3.23       | 0.78               | 3      |
| 7  | SocialMedia       | männlich    | 1       | 4       | 2     | 2.19       | 0.74               | 2      |
|    |                   | weiblich    | 1       | 4       | 3     | 2.26       | 0.84               | 2      |
| 8  | Email             | männlich    | 1       | 4       | 3     | 2.32       | 0.86               | 2      |
|    |                   | weiblich    | 1       | 4       | 3     | 2.46       | 0.93               | 3      |

| Nr | Feld              | Auspraegung | nicht.(1)   | wenig(2)    | mittelmässig(3) | ziemlich(4) | sehr(5)   | Summ |
|----|-------------------|-------------|-------------|-------------|-----------------|-------------|-----------|------|
| 1  | Vergleichsdienste | männlich    | 2.7% (3)    | 11.71% (13) | 52.25% (58)     | 30.63% (34) | 2.7% (3)  | 111  |
|    |                   | weiblich    | 1.05% (1)   | 14.74% (14) | 47.37% (45)     | 31.58% (30) | 5.26% (5) | 95   |
| 2  | Blogs             | männlich    | 12.73% (14) | 39.09% (43) | 32.73% (36)     | 14.55% (16) | 0.91% (1) | 110  |
|    |                   | weiblich    | 14.89% (14) | 20.21% (19) | 52.13% (49)     | 11.7% (11)  | 1.06% (1) | 94   |
| 3  | Influencer        | männlich    | 53.15% (59) | 37.84% (42) | 7.21% (8)       | 1.8% (2)    | 0.00% (0) | 111  |

| Nr | Feld        | Auspraegung | nicht.(1)   | wenig(2)    | $mittelm\ddot{a}ssig(3)$ | ziemlich(4) | sehr(5)     | Summ |
|----|-------------|-------------|-------------|-------------|--------------------------|-------------|-------------|------|
|    |             | weiblich    | 35.79% (34) | 43.16% (41) | 15.79% (15)              | 5.26% (5)   | 0.00% (0)   | 95   |
| 4  | Freunde     | männlich    | 0.91% (1)   | 3.64% (4)   | 14.55% (16)              | 61.82% (68) | 19.09% (21) | 110  |
|    |             | weiblich    | 0% (0)      | 1.05% (1)   | 16.84% (16)              | 50.53% (48) | 31.58% (30) | 95   |
| 5  | Mitarbeiter | männlich    | 2.7% (3)    | 1.8% (2)    | 30.63% (34)              | 56.76% (63) | 8.11% (9)   | 111  |
|    |             | weiblich    | 2.08% (2)   | 3.12% (3)   | 19.79% (19)              | 59.38% (57) | 15.62% (15) | 96   |
| 6  | Webseite    | männlich    | 2.7% (3)    | 11.71% (13) | 48.65% (54)              | 31.53% (35) | 5.41% (6)   | 111  |
|    |             | weiblich    | 2.11% (2)   | 10.53% (10) | 53.68% (51)              | 29.47% (28) | 4.21% (4)   | 95   |
| 7  | SocialMedia | männlich    | 18.02% (20) | 46.85% (52) | 33.33% (37)              | 1.8% (2)    | 0.00% (0)   | 111  |
|    |             | weiblich    | 21.05% (20) | 35.79% (34) | 38.95% (37)              | 4.21% (4)   | 0.00% (0)   | 95   |
| 8  | Email       | männlich    | 19.82% (22) | 35.14% (39) | 38.74% (43)              | 6.31% (7)   | 0.00% (0)   | 111  |
|    |             | weiblich    | 18.95% (18) | 27.37% (26) | 42.11% (40)              | 11.58% (11) | 0.00% (0)   | 95   |

### Gründe für Email-Newsletter Anmeldung

#### 15 - Aus welchen Gründen melden Sie sich für einen Email-Newsletter an?

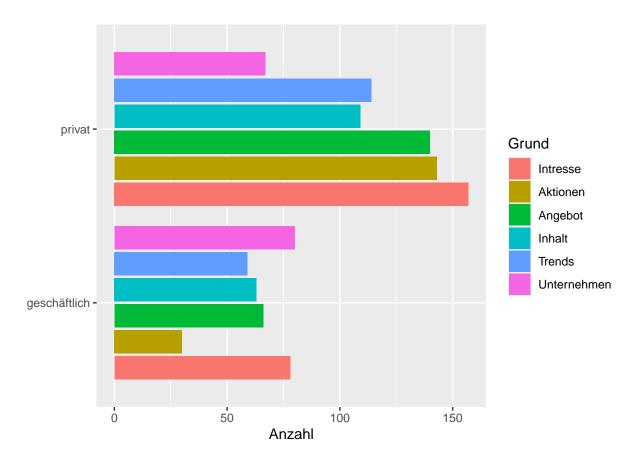


Table 97: privat

| Nr | Feld     | Email-Newsletter | Summe |
|----|----------|------------------|-------|
| 1  | Intresse | 100% (157)       | 157   |
| 2  | Aktionen | 100% (143)       | 143   |
| 3  | Angebot  | 100% (140)       | 140   |

| Nr | Feld        | Email-Newsletter | Summe |
|----|-------------|------------------|-------|
| 4  | Inhalt      | 100% (109)       | 109   |
| 5  | Trends      | 100% (114)       | 114   |
| 6  | Unternehmen | 100% (67)        | 67    |

Table 98: geschäftlich

| Nr | Feld        | Email-Newsletter | Summe |
|----|-------------|------------------|-------|
| 1  | Intresse    | 100% (78)        | 78    |
| 2  | Aktionen    | 100% (30)        | 30    |
| 3  | Angebot     | 100% (66)        | 66    |
| 4  | Inhalt      | 100% (63)        | 63    |
| 5  | Trends      | 100% (59)        | 59    |
| 6  | Unternehmen | 100% (80)        | 80    |

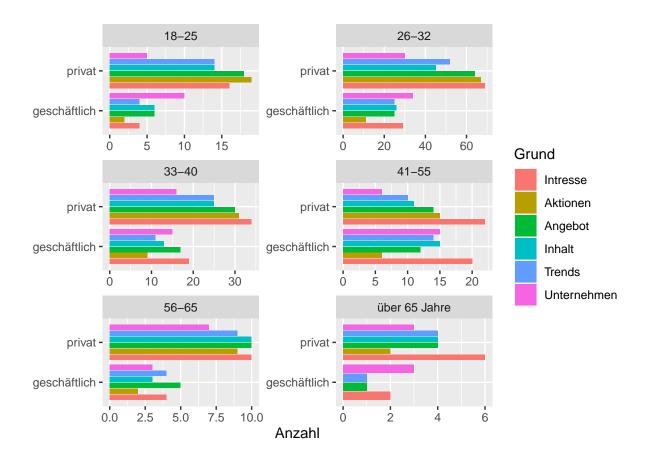


Table 99: private

| Nr | Feld     | Auspraegung | Antwortanzahl |
|----|----------|-------------|---------------|
| 1  | Intresse | 18-25       | (16)          |
|    |          | 26-32       | (69)          |
|    |          | 33-40       | (34)          |
|    |          | 41-55       | (22)          |

| Nr | Feld        | Auspraegung | Antwortanzahl |
|----|-------------|-------------|---------------|
|    |             | 56-65       | (10)          |
|    |             | über 65     | (6)           |
| 2  | Aktionen    | 18-25       | (19)          |
|    |             | 26-32       | (67)          |
|    |             | 33-40       | (31)          |
|    |             | 41-55       | (15)          |
|    |             | 56-65       | (9)           |
|    |             | über 65     | (2)           |
| 3  | Angebot     | 18-25       | (18)          |
|    |             | 26-32       | (64)          |
|    |             | 33-40       | (30)          |
|    |             | 41-55       | (14)          |
|    |             | 56-65       | (10)          |
|    |             | über 65     | (4)           |
| 4  | Inhalt      | 18-25       | (14)          |
|    |             | 26-32       | (45)          |
|    |             | 33-40       | (25)          |
|    |             | 41-55       | (11)          |
|    |             | 56-65       | (10)          |
|    |             | über 65     | (4)           |
| 5  | Trends      | 18-25       | (14)          |
|    |             | 26-32       | (52)          |
|    |             | 33-40       | (25)          |
|    |             | 41-55       | (10)          |
|    |             | 56-65       | (9)           |
|    |             | über 65     | (4)           |
| 6  | Unternehmen | 18-25       | (5)           |
|    |             | 26-32       | (30)          |
|    |             | 33-40       | (16)          |
|    |             | 41-55       | (6)           |
|    |             | 56-65       | (7)           |
|    |             | über 65     | (3)           |

Table 100: geschäftlich

|       | uspraegung                        | Antwortanzahl   |
|-------|-----------------------------------|---|
| se 1  | 8-25                              | (4)   |
| 2     | 6-32                              | (29)  |
| 3     | 3-40                              | (19)  |
| 4     | 1-55                              | (20)  |
| 5     | 6-65                              | (4)   |
| ü     | ber 65                            | (2)   |
| nen 1 | 8-25                              | (2)   |
| 2     | 6-32                              | (11)  |
| 3     | 3-40                              | (9)   |
| 4     | 1-55                              | (6)   |
| 5     | 6-65                              | (2)   |
| ü     | ber 65                            | (0)   |
| ot 1  | 8-25                              | (6)   |
| 2     | 6-32                              | (25)  |
| 3     | 3-40                              | (17)  |
| r     | 2 3 4 5 ü nen 1 2 3 4 5 ü oot 1 2 | 26-32<br>33-40<br>41-55<br>56-65<br>über 65<br>nen 18-25<br>26-32<br>33-40<br>41-55<br>56-65<br>über 65 |

| Nr | Feld        | Auspraegung | Antwortanzahl |
|----|-------------|-------------|---------------|
|    |             | 41-55       | (12)          |
|    |             | 56-65       | (5)           |
|    |             | über 65     | (1)           |
| 4  | Inhalt      | 18-25       | (6)           |
|    |             | 26-32       | (26)          |
|    |             | 33-40       | (13)          |
|    |             | 41-55       | (15)          |
|    |             | 56-65       | (3)           |
|    |             | über 65     | (0)           |
| 5  | Trends      | 18-25       | (4)           |
|    |             | 26-32       | (25)          |
|    |             | 33-40       | (11)          |
|    |             | 41-55       | (14)          |
|    |             | 56-65       | (4)           |
|    |             | über 65     | (1)           |
| 6  | Unternehmen | 18-25       | (10)          |
|    |             | 26-32       | (34)          |
|    |             | 33-40       | (15)          |
|    |             | 41-55       | (15)          |
|    |             | 56-65       | (3)           |
|    |             | über 65     | (3)           |

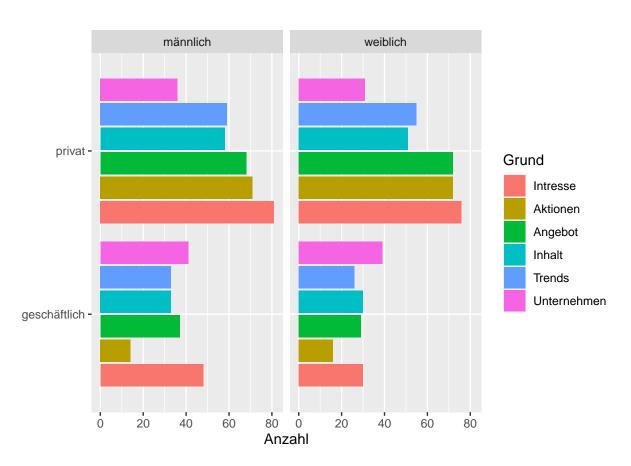


Table 101: private

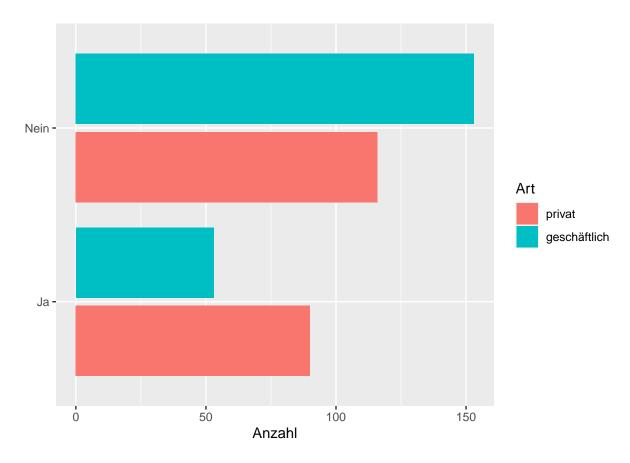
| Nr | Feld        | Auspraegung | Antwortanzahl |
|----|-------------|-------------|---------------|
| 1  | Intresse    | männlich    | (81)          |
|    |             | weiblich    | (76)          |
| 2  | Aktionen    | männlich    | (71)          |
|    |             | weiblich    | (72)          |
| 3  | Angebot     | männlich    | (68)          |
|    |             | weiblich    | (72)          |
| 4  | Inhalt      | männlich    | (58)          |
|    |             | weiblich    | (51)          |
| 5  | Trends      | männlich    | (59)          |
|    |             | weiblich    | (55)          |
| 6  | Unternehmen | männlich    | (36)          |
|    |             | weiblich    | (31)          |

Table 102: geschäftlich

| $\overline{\mathrm{Nr}}$ | Feld        | Auspraegung | Antwortanzahl |
|--------------------------|-------------|-------------|---------------|
| 1                        | Intresse    | männlich    | (48)          |
|                          |             | weiblich    | (30)          |
| 2                        | Aktionen    | männlich    | (14)          |
|                          |             | weiblich    | (16)          |
| 3                        | Angebot     | männlich    | (37)          |
|                          | _           | weiblich    | (29)          |
| 4                        | Inhalt      | männlich    | (33)          |
|                          |             | weiblich    | (30)          |
| 5                        | Trends      | männlich    | (33)          |
|                          |             | weiblich    | (26)          |
| 6                        | Unternehmen | männlich    | (41)          |
|                          |             | weiblich    | (39)          |

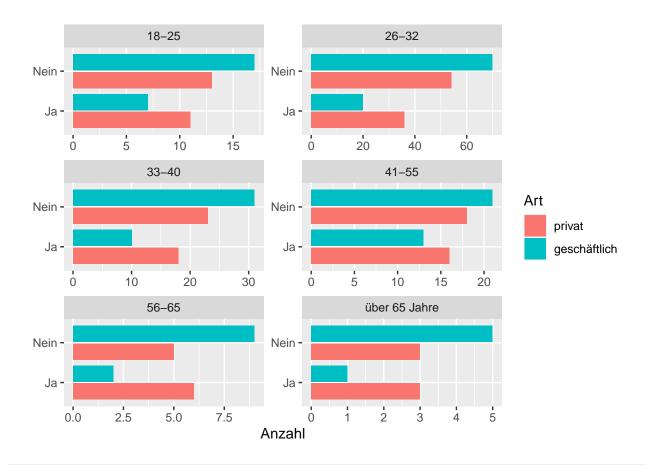
### Einkauf aufgrund eines nicht abonnierten Email-Newsletter

16 - Haben Sie schon jemals ein Produkt oder eine Dienstleistung eingekauft, welche von einem nicht abonnierten Email-Newsletter kam?



| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 2       | 2     | 1.56       | 0.50               | 2      |
| 2  | geschäftlich | 1       | 2       | 2     | 1.74       | 0.44               | 2      |

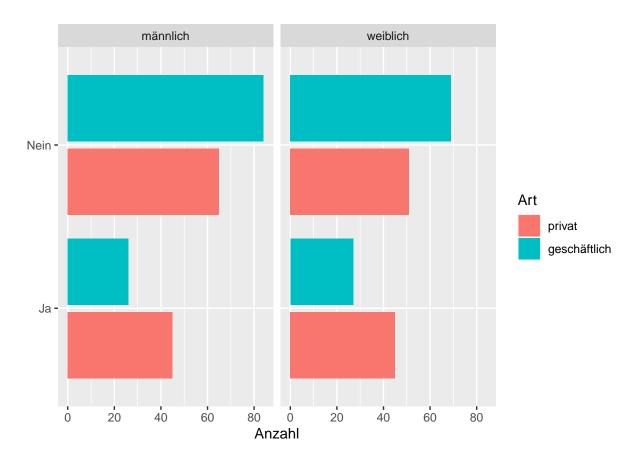
| Nr | Feld                   | Ja(1) | Nein(2)                      | Summe |
|----|------------------------|-------|------------------------------|-------|
|    | privat<br>geschäftlich | \ /   | 56.31% (116)<br>74.27% (153) |       |



| Nr | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 18-25       | 1       | 2       | 2     | 1.54       | 0.51               | 2.0    |
|    |              | 26-32       | 1       | 2       | 2     | 1.60       | 0.49               | 2.0    |
|    |              | 33-40       | 1       | 2       | 2     | 1.56       | 0.50               | 2.0    |
|    |              | 41-55       | 1       | 2       | 2     | 1.53       | 0.51               | 2.0    |
|    |              | 56-65       | 1       | 2       | 1     | 1.45       | 0.52               | 1.0    |
|    |              | über 65     | 1       | 2       | 2     | 1.50       | 0.55               | 1.5    |
| 2  | geschäftlich | 18-25       | 1       | 2       | 2     | 1.71       | 0.46               | 2.0    |
|    |              | 26-32       | 1       | 2       | 2     | 1.78       | 0.42               | 2.0    |
|    |              | 33-40       | 1       | 2       | 2     | 1.76       | 0.43               | 2.0    |
|    |              | 41-55       | 1       | 2       | 2     | 1.62       | 0.49               | 2.0    |
|    |              | 56-65       | 1       | 2       | 2     | 1.82       | 0.40               | 2.0    |
|    |              | über 65     | 1       | 2       | 2     | 1.83       | 0.41               | 2.0    |

| Nr | Feld         | Auspraegung | Ja(1)       | Nein(2)     | Summe |
|----|--------------|-------------|-------------|-------------|-------|
| 1  | privat       | 18-25       | 45.83% (11) | 54.17% (13) | 24    |
|    |              | 26-32       | 40% (36)    | 60% (54)    | 90    |
|    |              | 33-40       | 43.9% (18)  | 56.1% (23)  | 41    |
|    |              | 41-55       | 47.06% (16) | 52.94% (18) | 34    |
|    |              | 56-65       | 54.55% (6)  | 45.45% (5)  | 11    |
|    |              | über 65     | 50% (3)     | 50% (3)     | 6     |
| 2  | geschäftlich | 18-25       | 29.17% (7)  | 70.83% (17) | 24    |
|    |              | 26-32       | 22.22% (20) | 77.78% (70) | 90    |
|    |              | 33-40       | 24.39% (10) | 75.61% (31) | 41    |

| $\overline{\mathrm{Nr}}$ | Feld | Auspraegung               | Ja(1)                                   | Nein(2)                                 | Summe         |
|--------------------------|------|---------------------------|---|---|---------------|
|                          |      | 41-55<br>56-65<br>über 65 | 38.24% (13)<br>18.18% (2)<br>16.67% (1) | 61.76% (21)<br>81.82% (9)<br>83.33% (5) | 34<br>11<br>6 |



| $\overline{\mathrm{Nr}}$ | Feld         | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | privat       | männlich    | 1       | 2       | 2     | 1.59       | 0.49               | 2      |
|                          |              | weiblich    | 1       | 2       | 2     | 1.53       | 0.50               | 2      |
| 2                        | geschäftlich | männlich    | 1       | 2       | 2     | 1.76       | 0.43               | 2      |
|                          |              | weiblich    | 1       | 2       | 2     | 1.72       | 0.45               | 2      |

| Nr | Feld         | Auspraegung          | Ja(1)                     | Nein(2)                    | Summe     |
|----|--------------|----------------------|---------------------------|----------------------------|-----------|
| 1  | privat       | männlich             | 40.91% (45)               | 59.09% (65)                | 110       |
| 2  | geschäftlich | weiblich<br>männlich | 46.88% (45) $23.64% (26)$ | 53.12% (51)<br>76.36% (84) | 96<br>110 |
|    | Ü            | weiblich             | 28.12% (27)               | 71.88% (69)                | 96        |

### $Be vorzugte\ Kommunikations art$

## 17- Welche Kommunikationsarten bevorzugen Sie zwischen Ihnen und einem Unternehmen? (maximal 4)

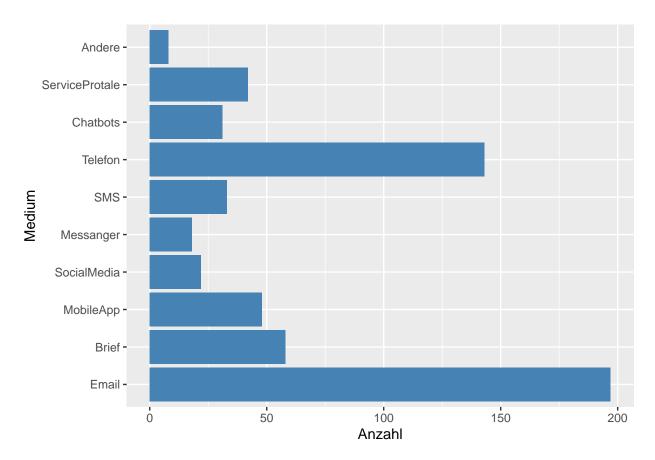
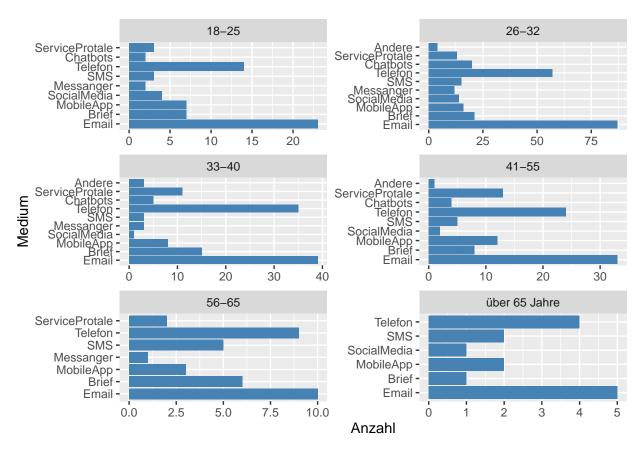


Table 109: privat

| AndereText          |
|---------------------|
| Face to face        |
| Website             |
| Jira/Slack          |
| WhatsApp            |
| Pers"nlich          |
| Keine               |
| pers"nliche Treffen |
| Physisch            |
|                     |

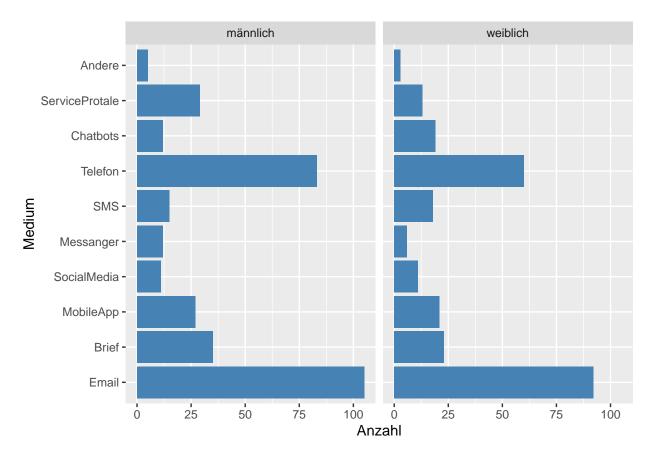
| Nr | Feld        | Antwortanzahl |
|----|-------------|---------------|
| 1  | Email       | (197)         |
| 2  | Brief       | (58)          |
| 3  | MobileApp   | (48)          |
| 4  | SocialMedia | (22)          |
| 5  | Messanger   | (18)          |

| Nr | Feld           | Antwortanzahl |
|----|----------------|---------------|
| 6  | SMS            | (33)          |
| 7  | Telefon        | (143)         |
| 8  | Chatbots       | (31)          |
| 9  | ServiceProtale | (42)          |
| 10 | Andere         | (8)           |



| Nr | Feld      | Auspraegung | Antwortanzahl |
|----|-----------|-------------|---------------|
| 1  | Email     | 18-25       | (23)          |
|    |           | 26-32       | (87)          |
|    |           | 33-40       | (39)          |
|    |           | 41-55       | (33)          |
|    |           | 56-65       | (10)          |
|    |           | über 65     | (5)           |
| 2  | Brief     | 18-25       | (7)           |
|    |           | 26-32       | (21)          |
|    |           | 33-40       | (15)          |
|    |           | 41-55       | (8)           |
|    |           | 56-65       | (6)           |
|    |           | über 65     | (1)           |
| 3  | MobileApp | 18-25       | (7)           |
|    |           | 26-32       | (16)          |
|    |           | 33-40       | (8)           |
|    |           | 41-55       | (12)          |

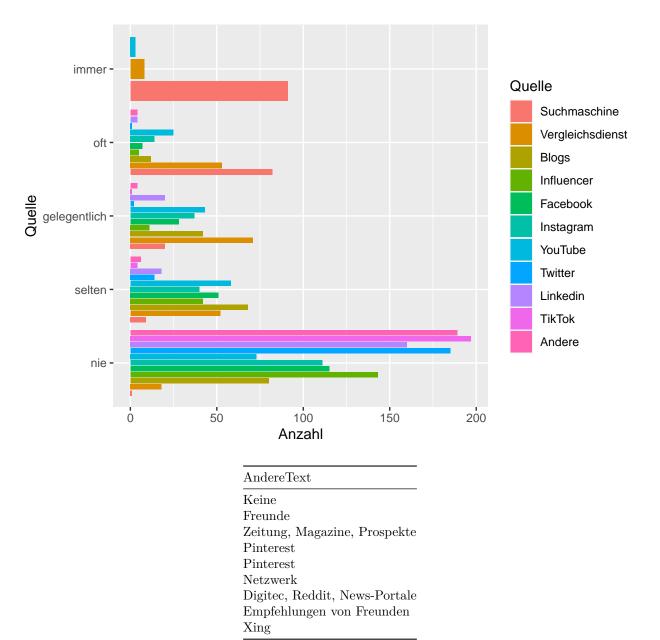
| Nr | Feld           | Auspraegung | Antwortanzahl |
|----|----------------|-------------|---------------|
|    |                | 56-65       | (3)           |
| 4  | SocialMedia    | über 65     | (2)           |
|    |                | 18-25       | (4)           |
|    |                | 26-32       | (14)          |
|    |                | 33-40       | (1)           |
|    |                | 41-55       | (2)           |
|    |                | 56-65       | (0)           |
| 5  | Messanger      | über 65     | (1)           |
|    |                | 18-25       | (2)           |
|    |                | 26-32       | (12)          |
|    |                | 33-40       | (3)           |
|    |                | 41-55       | (0)           |
|    |                | 56-65       | (1)           |
| 6  | SMS            | über 65     | (0)           |
|    |                | 18-25       | (3)           |
|    |                | 26-32       | (15)          |
|    |                | 33-40       | (3)           |
|    |                | 41-55       | (5)           |
| 7  | Telefon        | 56-65       | (5)           |
|    |                | über 65     | (2)           |
|    |                | 18-25       | (14)          |
|    |                | 26-32       | (57)          |
|    |                | 33-40       | (35)          |
|    |                | 41-55       | (24)          |
|    |                | 56-65       | (9)           |
|    |                | über 65     | (4)           |
| 8  | Chatbots       | 18-25       | (2)           |
|    |                | 26-32       | (20)          |
|    |                | 33-40       | (5)           |
|    |                | 41-55       | (4)           |
|    |                | 56-65       | (0)           |
|    |                | über 65     | (0)           |
| 9  | ServiceProtale | 18-25       | (3)           |
|    |                | 26-32       | (13)          |
|    |                | 33-40       | (11)          |
|    |                | 41-55       | (13)          |
|    |                | 56-65       | (2)           |
| 10 | Andere         | über 65     | (0)           |
|    |                | 18-25       | (0)           |
|    |                | 26-32       | (4)           |
|    |                | 33-40       | (3)           |
|    |                | 41-55       | (1)           |
|    |                | 56-65       | (0)           |
|    |                | über 65     | (0)           |



| $\overline{\mathrm{Nr}}$ | Feld           | Auspraegung | Antwortanzahl |
|--------------------------|----------------|-------------|---------------|
| 1                        | Email          | männlich    | (105)         |
|                          |                | weiblich    | (92)          |
| 2                        | Brief          | männlich    | (35)          |
|                          |                | weiblich    | (23)          |
| 3                        | MobileApp      | männlich    | (27)          |
|                          |                | weiblich    | (21)          |
| 4                        | SocialMedia    | männlich    | (11)          |
|                          |                | weiblich    | (11)          |
| 5                        | Messanger      | männlich    | (12)          |
|                          |                | weiblich    | (6)           |
| 6                        | SMS            | männlich    | (15)          |
|                          |                | weiblich    | (18)          |
| 7                        | Telefon        | männlich    | (83)          |
|                          |                | weiblich    | (60)          |
| 8                        | Chatbots       | männlich    | (12)          |
|                          |                | weiblich    | (19)          |
| 9                        | ServiceProtale | männlich    | (29)          |
|                          |                | weiblich    | (13)          |
| 10                       | Andere         | männlich    | (5)           |
|                          |                | weiblich    | (3)           |

### Verwendete Quellen, um Angebote zu suchen

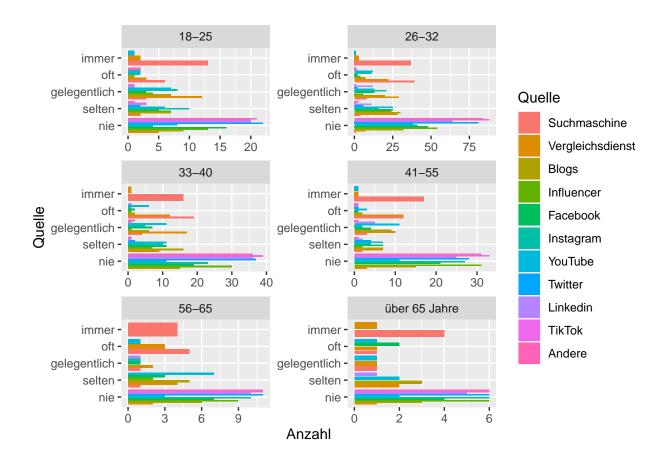
## 18 - Wie häufig verwenden Sie die folgenden Quellen, um neue Produkte oder Dienstleistungen zu suchen?



| $\overline{\mathrm{Nr}}$ | Feld             | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|------------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Suchmaschine     | 1       | 5       | 5     | 4.25       | 0.84               | 4      |
| 2                        | Vergleichsdienst | 1       | 5       | 3     | 2.91       | 1.02               | 3      |
| 3                        | Blogs            | 1       | 4       | 1     | 1.93       | 0.92               | 2      |
| 4                        | Influencer       | 1       | 4       | 1     | 1.39       | 0.71               | 1      |
| 5                        | Facebook         | 1       | 4       | 1     | 1.64       | 0.85               | 1      |
| 6                        | Instagram        | 1       | 4       | 1     | 1.77       | 0.98               | 1      |

| $\overline{\mathrm{Nr}}$ | Feld     | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|----------|---------|---------|-------|------------|--------------------|--------|
| 7                        | YouTube  | 1       | 5       | 1     | 2.14       | 1.09               | 2      |
| 8                        | Twitter  | 1       | 4       | 1     | 1.10       | 0.38               | 1      |
| 9                        | Linkedin | 1       | 4       | 1     | 1.35       | 0.74               | 1      |
| 10                       | TikTok   | 1       | 3       | 1     | 1.03       | 0.20               | 1      |
| 11                       | Andere   | 1       | 4       | 1     | 1.13       | 0.52               | 1      |

| Nr | Feld             | nie(1)       | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)    | Summe |
|----|------------------|--------------|-------------|-----------------|-------------|-------------|-------|
| 1  | Suchmaschine     | 0.49% (1)    | 4.43% (9)   | 9.85% (20)      | 40.39% (82) | 44.83% (91) | 203   |
| 2  | Vergleichsdienst | 8.91% (18)   | 25.74% (52) | 35.15% (71)     | 26.24% (53) | 3.96% (8)   | 202   |
| 3  | Blogs            | 39.6% (80)   | 33.66% (68) | 20.79% (42)     | 5.94% (12)  | 0.00% (0)   | 202   |
| 4  | Influencer       | 71.14% (143) | 20.9% (42)  | 5.47% (11)      | 2.49% (5)   | 0.00% (0)   | 201   |
| 5  | Facebook         | 57.21% (115) | 25.37% (51) | 13.93% (28)     | 3.48% (7)   | 0.00% (0)   | 201   |
| 6  | Instagram        | 54.95% (111) | 19.8% (40)  | 18.32% (37)     | 6.93% (14)  | 0.00% (0)   | 202   |
| 7  | YouTube          | 36.14% (73)  | 28.71% (58) | 21.29% (43)     | 12.38% (25) | 1.49% (3)   | 202   |
| 8  | Twitter          | 91.58% (185) | 6.93% (14)  | 0.99% (2)       | 0.5% (1)    | 0.00% (0)   | 202   |
| 9  | Linkedin         | 79.21% (160) | 8.91% (18)  | 9.9% (20)       | 1.98% (4)   | 0.00% (0)   | 202   |
| 10 | TikTok           | 97.52% (197) | 1.98% (4)   | 0.5% (1)        | 0.00% (0)   | 0.00% (0)   | 202   |
| 11 | Andere           | 93.1% (189)  | 2.96% (6)   | 1.97% (4)       | 1.97% (4)   | 0.00% (0)   | 203   |

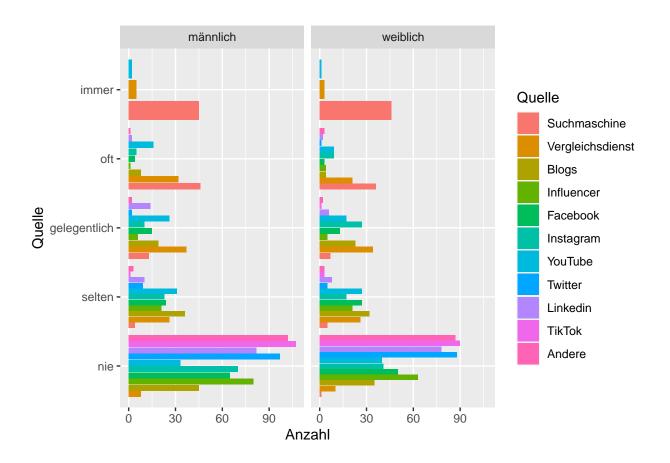


| Nr | Feld             | Auspraegung | Minimum | Maximum       | Modus | Mittelwert | Standardabweichung | Median |
|----|------------------|-------------|---------|---------------|-------|------------|--------------------|--------|
| 1  | Suchmaschine     | 18-25       | 2       | 5             | 5     | 4.25       | 0.99               | 5.0    |
|    |                  | 26-32       | 1       | 5             | 4     | 4.20       | 0.87               | 4.0    |
|    |                  | 33-40       | 3       | 5             | 4     | 4.31       | 0.66               | 4.0    |
|    |                  | 41-55       | 2       | 5             | 5     | 4.29       | 0.87               | 4.5    |
|    |                  | 56-65       | 2       | 5             | 4     | 4.09       | 0.94               | 4.0    |
|    |                  | über 65     | 3       | 5             | 5     | 4.50       | 0.84               | 5.0    |
| 2  | Vergleichsdienst | 18-25       | 1       | 5             | 3     | 2.79       | 1.18               | 3.0    |
|    |                  | 26-32       | 1       | 5             | 3     | 2.84       | 1.00               | 3.0    |
|    |                  | 33-40       | 2       | 5             | 3     | 3.13       | 0.80               | 3.0    |
|    |                  | 41-55       | 1       | 5             | 4     | 3.03       | 1.05               | 3.0    |
|    |                  | 56-65       | 1       | 4             | 2     | 2.55       | 1.13               | 2.0    |
|    |                  | über 65     | 1       | 5             | 2     | 2.83       | 1.47               | 2.5    |
| 3  | Blogs            | 18-25       | 1       | 4             | 1     | 2.00       | 0.93               | 2.0    |
|    |                  | 26-32       | 1       | 4             | 1     | 2.02       | 0.95               | 2.0    |
|    |                  | 33-40       | 1       | 4             | 2     | 1.87       | 0.86               | 2.0    |
|    |                  | 41-55       | 1       | 4             | 1     | 1.94       | 1.00               | 2.0    |
|    |                  | 56-65       | 1       | 2             | 1     | 1.45       | 0.52               | 1.0    |
|    |                  | über 65     | 1       | 2             | 1     | 1.50       | 0.55               | 1.5    |
| 4  | Influencer       | 18-25       | 1       | 3             | 1     | 1.62       | 0.77               | 1.0    |
|    |                  | 26-32       | 1       | 4             | 1     | 1.55       | 0.82               | 1.0    |
|    |                  | 33-40       | 1       | 4             | 1     | 1.31       | 0.66               | 1.0    |
|    |                  | 41-55       | 1       | 2             | 1     | 1.06       | 0.24               | 1.0    |
|    |                  | 56-65       | 1       | 2             | 1     | 1.18       | 0.40               | 1.0    |
|    |                  | über 65     | 1       | 1             | 1     | 1.00       | 0.00               | 1.0    |
| 5  | Facebook         | 18-25       | 1       | 3             | 1     | 1.46       | 0.72               | 1.0    |
|    |                  | 26-32       | 1       | 4             | 1     | 1.65       | 0.82               | 1.0    |
|    |                  | 33-40       | 1       | 4             | 1     | 1.79       | 0.92               | 2.0    |
|    |                  | 41-55       | 1       | 4             | 1     | 1.55       | 0.83               | 1.0    |
|    |                  | 56-65       | 1       | 3             | 1     | 1.45       | 0.69               | 1.0    |
|    |                  | über 65     | 1       | 4             | 1     | 2.00       | 1.55               | 1.0    |
| 6  | Instagram        | 18-25       | 1       | 4             | 2     | 2.33       | 0.87               | 2.0    |
|    |                  | 26-32       | 1       | 4             | 1     | 2.02       | 1.10               | 2.0    |
|    |                  | 33-40       | 1       | 4             | 1     | 1.59       | 0.82               | 1.0    |
|    |                  | 41-55       | 1       | 3             | 1     | 1.24       | 0.56               | 1.0    |
|    |                  | 56-65       | 1       | 3             | 1     | 1.18       | 0.60               | 1.0    |
|    |                  | über 65     | 1       | 1             | 1     | 1.00       | 0.00               | 1.0    |
| 7  | YouTube          | 18-25       | 1       | 5             | 1     | 2.25       | 1.15               | 2.0    |
| •  | 1041400          | 26-32       | 1       | 5             | 1     | 2.02       | 1.11               | 2.0    |
|    |                  | 33-40       | 1       | 4             | 2     | 2.31       | 1.06               | 2.0    |
|    |                  | 41-55       | 1       | 5             | 1     | 2.27       | 1.13               | 2.0    |
|    |                  | 56-65       | 1       | $\frac{3}{4}$ | 2     | 1.91       | 0.83               | 2.0    |
|    |                  | über 65     | 1       | 4             | 1     | 2.17       | 1.17               | 2.0    |
| 8  | Twitter          | 18-25       | 1       | 2             | 1     | 1.08       | 0.28               | 1.0    |
| O  | 1 W10001         | 26-32       | 1       | 3             | 1     | 1.11       | 0.38               | 1.0    |
|    |                  | 33-40       | 1       | 2             | 1     | 1.05       | 0.22               | 1.0    |
|    |                  | 41-55       | 1       | $\frac{2}{4}$ | 1     | 1.03       | 0.60               | 1.0    |
|    |                  | 56-65       | 1       | 1             | 1     | 1.00       | 0.00               | 1.0    |
|    |                  | über 65     | 1       | 1             | 1     | 1.00       | 0.00               | 1.0    |
| 9  | Linkedin         | 18-25       | 1       | 3             | 1     | 1.00       | 0.51               | 1.0    |
| 9  | Limouni          | 26-32       | 1       | 4             | 1     | 1.46       | 0.81               | 1.0    |
|    |                  | 33-40       | 1       | 4             | 1     | 1.15       | 0.59               | 1.0    |
|    |                  | 00-40       | 1       | 4             | T     | 1.10       | 0.09               | 1.0    |

| Nr | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|-------------|---------|---------|-------|------------|--------------------|--------|
|    |        | 56-65       | 1       | 3       | 1     | 1.18       | 0.60               | 1.0    |
|    |        | über 65     | 1       | 2       | 1     | 1.17       | 0.41               | 1.0    |
| 10 | TikTok | 18-25       | 1       | 3       | 1     | 1.21       | 0.51               | 1.0    |
|    |        | 26-32       | 1       | 2       | 1     | 1.01       | 0.11               | 1.0    |
|    |        | 33-40       | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
|    |        | 41-55       | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
|    |        | 56-65       | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
|    |        | über 65     | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
| 11 | Andere | 18-25       | 1       | 4       | 1     | 1.29       | 0.86               | 1.0    |
|    |        | 26-32       | 1       | 4       | 1     | 1.09       | 0.42               | 1.0    |
|    |        | 33-40       | 1       | 3       | 1     | 1.13       | 0.47               | 1.0    |
|    |        | 41-55       | 1       | 4       | 1     | 1.18       | 0.63               | 1.0    |
|    |        | 56-65       | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |
|    |        | über 65     | 1       | 1       | 1     | 1.00       | 0.00               | 1.0    |

| Nr | Feld             | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)    | Summe |
|----|------------------|-------------|-------------|-------------|-----------------|-------------|-------------|-------|
| 1  | Suchmaschine     | 18-25       | 0% (0)      | 8.33% (2)   | 12.5% (3)       | 25% (6)     | 54.17% (13) | 24    |
|    |                  | 26-32       | 1.12% (1)   | 4.49% (4)   | 8.99% (8)       | 43.82% (39) | 41.57% (37) | 89    |
|    |                  | 33-40       | 0% (0)      | 0% (0)      | 10.26% (4)      | 48.72% (19) | 41.03% (16) | 39    |
|    |                  | 41-55       | 0% (0)      | 5.88% (2)   | 8.82% (3)       | 35.29% (12) | 50% (17)    | 34    |
|    |                  | 56-65       | 0% (0)      | 9.09% (1)   | 9.09% (1)       | 45.45% (5)  | 36.36% (4)  | 11    |
|    |                  | über 65     | 0% (0)      | 0% (0)      | 16.67% (1)      | 16.67% (1)  | 66.67% (4)  | 6     |
| 2  | Vergleichsdienst | 18-25       | 20.83% (5)  | 8.33% (2)   | 50% (12)        | 12.5% (3)   | 8.33% (2)   | 24    |
|    |                  | 26-32       | 7.87% (7)   | 31.46% (28) | 32.58% (29)     | 24.72% (22) | 3.37% (3)   | 89    |
|    |                  | 33-40       | 0% (0)      | 23.08% (9)  | 43.59% (17)     | 30.77% (12) | 2.56% (1)   | 39    |
|    |                  | 41-55       | 9.09% (3)   | 21.21% (7)  | 30.3% (10)      | 36.36% (12) | 3.03% (1)   | 33    |
|    |                  | 56-65       | 18.18% (2)  | 36.36% (4)  | 18.18% (2)      | 27.27% (3)  | 0% (0)      | 11    |
|    |                  | über 65     | 16.67% (1)  | 33.33% (2)  | 16.67% (1)      | 16.67% (1)  | 16.67% (1)  | 6     |
| 3  | Blogs            | 18-25       | 37.5% (9)   | 29.17% (7)  | 29.17% (7)      | 4.17% (1)   | 0.00% (0)   | 24    |
|    |                  | 26-32       | 35.96% (32) | 33.71% (30) | 22.47% (20)     | 7.87% (7)   | 0.00% (0)   | 89    |
|    |                  | 33-40       | 38.46% (15) | 41.03% (16) | 15.38% (6)      | 5.13% (2)   | 0.00% (0)   | 39    |
|    |                  | 41-55       | 45.45% (15) | 21.21% (7)  | 27.27% (9)      | 6.06% (2)   | 0.00% (0)   | 33    |
|    |                  | 56-65       | 54.55% (6)  | 45.45% (5)  | 0% (0)          | 0% (0)      | 0.00% (0)   | 11    |
|    |                  | über 65     | 50% (3)     | 50% (3)     | 0% (0)          | 0% (0)      | 0.00% (0)   | 6     |
| 4  | Influencer       | 18-25       | 54.17% (13) | 29.17% (7)  | 16.67% (4)      | 0% (0)      | 0.00% (0)   | 24    |
|    |                  | 26-32       | 61.36% (54) | 27.27% (24) | 6.82% (6)       | 4.55% (4)   | 0.00% (0)   | 88    |
|    |                  | 33-40       | 76.92% (30) | 17.95% (7)  | 2.56% (1)       | 2.56% (1)   | 0.00% (0)   | 39    |
|    |                  | 41-55       | 93.94% (31) | 6.06% (2)   | 0% (0)          | 0% (0)      | 0.00% (0)   | 33    |
|    |                  | 56-65       | 81.82% (9)  | 18.18% (2)  | 0% (0)          | 0% (0)      | 0.00% (0)   | 11    |
|    |                  | über 65     | 100% (6)    | 0% (0)      | 0% (0)          | 0% (0)      | 0.00% (0)   | 6     |
| 5  | Facebook         | 18-25       | 66.67% (16) | 20.83% (5)  | 12.5% (3)       | 0% (0)      | 0.00% (0)   | 24    |
|    |                  | 26-32       | 54.55% (48) | 28.41% (25) | 14.77% (13)     | 2.27% (2)   | 0.00% (0)   | 88    |
|    |                  | 33-40       | 48.72% (19) | 28.21% (11) | 17.95% (7)      | 5.13% (2)   | 0.00% (0)   | 39    |
|    |                  | 41-55       | 63.64% (21) | 21.21% (7)  | 12.12% (4)      | 3.03% (1)   | 0.00% (0)   | 33    |
|    |                  | 56-65       | 63.64% (7)  | 27.27% (3)  | 9.09% (1)       | 0% (0)      | 0.00% (0)   | 11    |
|    |                  | über 65     | 66.67% (4)  | 0% (0)      | 0% (0)          | 33.33% (2)  | 0.00% (0)   | 6     |
| 6  | Instagram        | 18-25       | 16.67% (4)  | 41.67% (10) | 33.33% (8)      | 8.33% (2)   | 0.00% (0)   | 24    |
|    |                  | 26-32       | 46.07% (41) | 17.98% (16) | 23.6% (21)      | 12.36% (11) | 0.00% (0)   | 89    |
|    |                  | 33-40       | 58.97% (23) | 25.64% (10) | 12.82%(5)       | 2.56% (1)   | 0.00% (0)   | 39    |
|    |                  | 41-55       | 81.82% (27) | 12.12% (4)  | 6.06% (2)       | 0% (0)      | 0.00% (0)   | 33    |
|    |                  | 56-65       | 90.91% (10) | 0% (0)      | 9.09% (1)       | 0% (0)      | 0.00% (0)   | 11    |
|    |                  |             |             |             |                 |             |             |       |

| Nr | Feld     | Auspraegung | nie(1)      | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)  | Summe |
|----|----------|-------------|-------------|-------------|-----------------|-------------|-----------|-------|
|    |          | über 65     | 100% (6)    | 0% (0)      | 0% (0)          | 0% (0)      | 0.00% (0) | 6     |
| 7  | YouTube  | 18-25       | 33.33% (8)  | 25% (6)     | 29.17% (7)      | 8.33% (2)   | 4.17% (1) | 24    |
|    |          | 26-32       | 42.7% (38)  | 28.09% (25) | 14.61% (13)     | 13.48% (12) | 1.12% (1) | 89    |
|    |          | 33-40       | 28.21% (11) | 28.21% (11) | 28.21% (11)     | 15.38% (6)  | 0% (0)    | 39    |
|    |          | 41-55       | 33.33% (11) | 21.21% (7)  | 33.33% (11)     | 9.09% (3)   | 3.03%(1)  | 33    |
|    |          | 56-65       | 27.27% (3)  | 63.64% (7)  | 0% (0)          | 9.09% (1)   | 0% (0)    | 11    |
|    |          | über $65$   | 33.33% (2)  | 33.33% (2)  | 16.67% (1)      | 16.67%(1)   | 0% (0)    | 6     |
| 8  | Twitter  | 18-25       | 91.67% (22) | 8.33% (2)   | 0% (0)          | 0% (0)      | 0.00% (0) | 24    |
|    |          | 26-32       | 91.01% (81) | 6.74% (6)   | 2.25% (2)       | 0% (0)      | 0.00% (0) | 89    |
|    |          | 33-40       | 94.87% (37) | 5.13% (2)   | 0% (0)          | 0% (0)      | 0.00% (0) | 39    |
|    |          | 41-55       | 84.85% (28) | 12.12% (4)  | 0% (0)          | 3.03% (1)   | 0.00% (0) | 33    |
|    |          | 56-65       | 100% (11)   | 0% (0)      | 0% (0)          | 0% (0)      | 0.00% (0) | 11    |
|    |          | über $65$   | 100% (6)    | 0% (0)      | 0% (0)          | 0% (0)      | 0.00% (0) | 6     |
| 9  | Linkedin | 18-25       | 83.33% (20) | 12.5% (3)   | 4.17% (1)       | 0% (0)      | 0.00% (0) | 24    |
|    |          | 26-32       | 71.91% (64) | 12.36% (11) | 13.48% (12)     | 2.25% (2)   | 0.00% (0) | 89    |
|    |          | 33-40       | 92.31% (36) | 2.56% (1)   | 2.56% (1)       | 2.56% (1)   | 0.00% (0) | 39    |
|    |          | 41-55       | 75.76% (25) | 6.06% (2)   | 15.15% (5)      | 3.03% (1)   | 0.00% (0) | 33    |
|    |          | 56-65       | 90.91% (10) | 0% (0)      | 9.09% (1)       | 0% (0)      | 0.00% (0) | 11    |
|    |          | über 65     | 83.33% (5)  | 16.67% (1)  | 0% (0)          | 0% (0)      | 0.00% (0) | 6     |
| 10 | TikTok   | 18-25       | 83.33% (20) | 12.5% (3)   | 4.17% (1)       | 0.00% (0)   | 0.00% (0) | 24    |
|    |          | 26-32       | 98.88% (88) | 1.12% (1)   | 0% (0)          | 0.00% (0)   | 0.00% (0) | 89    |
|    |          | 33-40       | 100% (39)   | 0% (0)      | 0% (0)          | 0.00% (0)   | 0.00% (0) | 39    |
|    |          | 41-55       | 100% (33)   | 0% (0)      | 0% (0)          | 0.00% (0)   | 0.00% (0) | 33    |
|    |          | 56-65       | 100% (11)   | 0% (0)      | 0% (0)          | 0.00% (0)   | 0.00% (0) | 11    |
|    |          | über 65     | 100% (6)    | 0% (0)      | 0% (0)          | 0.00% (0)   | 0.00% (0) | 6     |
| 11 | Andere   | 18-25       | 87.5% (21)  | 4.17% (1)   | 0% (0)          | 8.33% (2)   | 0.00% (0) | 24    |
|    |          | 26-32       | 94.38% (84) | 3.37% (3)   | 1.12% (1)       | 1.12% (1)   | 0.00% (0) | 89    |
|    |          | 33-40       | 92.31% (36) | 2.56% (1)   | 5.13% (2)       | 0% (0)      | 0.00% (0) | 39    |
|    |          | 41-55       | 91.18% (31) | 2.94% (1)   | 2.94% (1)       | 2.94% (1)   | 0.00% (0) | 34    |
|    |          | 56-65       | 100% (11)   | 0% (0)      | 0% (0)          | 0% (0)      | 0.00% (0) | 11    |
|    |          | über 65     | 100% (6)    | 0% (0)      | 0% (0)          | 0% (0)      | 0.00% (0) | 6     |

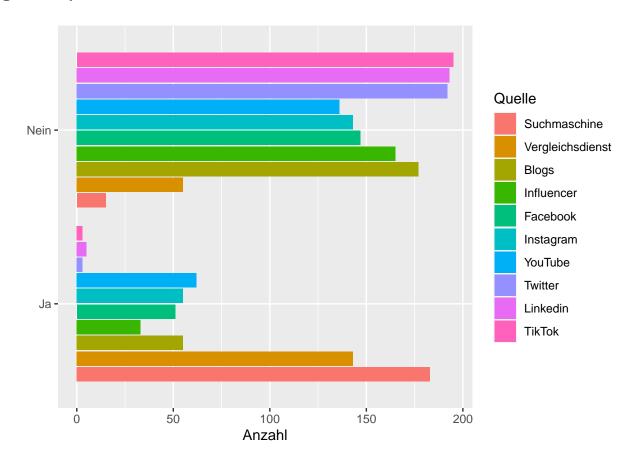


| Nr | Feld             | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Suchmaschine     | männlich    | 2       | 5       | 4     | 4.22       | 0.80               | 4      |
|    |                  | weiblich    | 1       | 5       | 5     | 4.27       | 0.89               | 4      |
| 2  | Vergleichsdienst | männlich    | 1       | 5       | 3     | 3.00       | 1.01               | 3      |
|    |                  | weiblich    | 1       | 5       | 3     | 2.80       | 1.01               | 3      |
| 3  | Blogs            | männlich    | 1       | 4       | 1     | 1.91       | 0.94               | 2      |
|    |                  | weiblich    | 1       | 4       | 1     | 1.96       | 0.89               | 2      |
| 4  | Influencer       | männlich    | 1       | 4       | 1     | 1.33       | 0.63               | 1      |
|    |                  | weiblich    | 1       | 4       | 1     | 1.46       | 0.79               | 1      |
| 5  | Facebook         | männlich    | 1       | 4       | 1     | 1.61       | 0.86               | 1      |
|    |                  | weiblich    | 1       | 4       | 1     | 1.67       | 0.84               | 1      |
| 6  | Instagram        | männlich    | 1       | 4       | 1     | 1.54       | 0.85               | 1      |
|    |                  | weiblich    | 1       | 4       | 1     | 2.04       | 1.06               | 2      |
| 7  | YouTube          | männlich    | 1       | 5       | 1     | 2.29       | 1.11               | 2      |
|    |                  | weiblich    | 1       | 5       | 1     | 1.98       | 1.05               | 2      |
| 8  | Twitter          | männlich    | 1       | 3       | 1     | 1.12       | 0.38               | 1      |
|    |                  | weiblich    | 1       | 4       | 1     | 1.09       | 0.38               | 1      |
| 9  | Linkedin         | männlich    | 1       | 4       | 1     | 1.41       | 0.79               | 1      |
|    |                  | weiblich    | 1       | 4       | 1     | 1.28       | 0.68               | 1      |
| 10 | TikTok           | männlich    | 1       | 2       | 1     | 1.01       | 0.10               | 1      |
|    |                  | weiblich    | 1       | 3       | 1     | 1.05       | 0.27               | 1      |
| 11 | Andere           | männlich    | 1       | 4       | 1     | 1.09       | 0.42               | 1      |
|    |                  | weiblich    | 1       | 4       | 1     | 1.17       | 0.61               | 1      |

| Nr | Feld             | Auspraegung | nie(1)       | selten(2)   | gelegentlich(3) | oft(4)      | immer(5)    | Summe |
|----|------------------|-------------|--------------|-------------|-----------------|-------------|-------------|-------|
| 1  | Suchmaschine     | männlich    | 0% (0)       | 3.7% (4)    | 12.04% (13)     | 42.59% (46) | 41.67% (45) | 108   |
|    |                  | weiblich    | 1.05% (1)    | 5.26% (5)   | 7.37% (7)       | 37.89% (36) | 48.42% (46) | 95    |
| 2  | Vergleichsdienst | männlich    | 7.41% (8)    | 24.07% (26) | 34.26% (37)     | 29.63% (32) | 4.63% (5)   | 108   |
|    |                  | weiblich    | 10.64% (10)  | 27.66% (26) | 36.17% (34)     | 22.34% (21) | 3.19% (3)   | 94    |
| 3  | Blogs            | männlich    | 41.67% (45)  | 33.33% (36) | 17.59% (19)     | 7.41% (8)   | 0.00% (0)   | 108   |
|    |                  | weiblich    | 37.23% (35)  | 34.04% (32) | 24.47% (23)     | 4.26% (4)   | 0.00% (0)   | 94    |
| 4  | Influencer       | männlich    | 74.07% (80)  | 19.44% (21) | 5.56% (6)       | 0.93% (1)   | 0.00% (0)   | 108   |
|    |                  | weiblich    | 67.74% (63)  | 22.58% (21) | 5.38% (5)       | 4.3% (4)    | 0.00% (0)   | 93    |
| 5  | Facebook         | männlich    | 60.19% (65)  | 22.22% (24) | 13.89% (15)     | 3.7% (4)    | 0.00% (0)   | 108   |
|    |                  | weiblich    | 53.76% (50)  | 29.03% (27) | 13.98% (13)     | 3.23% (3)   | 0.00% (0)   | 93    |
| 6  | Instagram        | männlich    | 64.81% (70)  | 21.3% (23)  | 9.26% (10)      | 4.63% (5)   | 0.00% (0)   | 108   |
|    |                  | weiblich    | 43.62% (41)  | 18.09% (17) | 28.72% (27)     | 9.57% (9)   | 0.00% (0)   | 94    |
| 7  | YouTube          | männlich    | 30.56% (33)  | 28.7% (31)  | 24.07% (26)     | 14.81% (16) | 1.85% (2)   | 108   |
|    |                  | weiblich    | 42.55% (40)  | 28.72% (27) | 18.09% (17)     | 9.57% (9)   | 1.06% (1)   | 94    |
| 8  | Twitter          | männlich    | 89.81% (97)  | 8.33% (9)   | 1.85% (2)       | 0% (0)      | 0.00% (0)   | 108   |
|    |                  | weiblich    | 93.62% (88)  | 5.32% (5)   | 0% (0)          | 1.06% (1)   | 0.00% (0)   | 94    |
| 9  | Linkedin         | männlich    | 75.93% (82)  | 9.26% (10)  | 12.96% (14)     | 1.85% (2)   | 0.00% (0)   | 108   |
|    |                  | weiblich    | 82.98% (78)  | 8.51% (8)   | 6.38% (6)       | 2.13% (2)   | 0.00% (0)   | 94    |
| 10 | TikTok           | männlich    | 99.07% (107) | 0.93% (1)   | 0% (0)          | 0.00% (0)   | 0.00% (0)   | 108   |
|    |                  | weiblich    | 95.74% (90)  | 3.19% (3)   | 1.06% (1)       | 0.00% (0)   | 0.00% (0)   | 94    |
| 11 | Andere           | männlich    | 94.44% (102) | 2.78% (3)   | 1.85% (2)       | 0.93% (1)   | 0.00% (0)   | 108   |
|    |                  | weiblich    | 91.58% (87)  | 3.16% (3)   | 2.11% (2)       | 3.16% (3)   | 0.00% (0)   | 95    |

### Einkauf aufgrund von Quellen

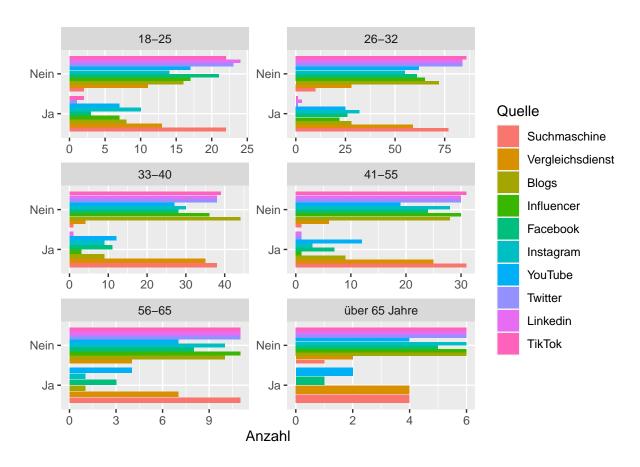
# - Haben Sie bereits Produkte oder Dienstleistungen eingekauft aufgrund folgender Quellen?



| Nr | Feld             | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|------------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Suchmaschine     | 1       | 2       | 1     | 1.08       | 0.27               | 1      |
| 2  | Vergleichsdienst | 1       | 2       | 1     | 1.28       | 0.45               | 1      |
| 3  | Blogs            | 1       | 2       | 2     | 1.72       | 0.45               | 2      |
| 4  | Influencer       | 1       | 2       | 2     | 1.83       | 0.37               | 2      |
| 5  | Facebook         | 1       | 2       | 2     | 1.74       | 0.44               | 2      |
| 6  | Instagram        | 1       | 2       | 2     | 1.72       | 0.45               | 2      |
| 7  | YouTube          | 1       | 2       | 2     | 1.69       | 0.46               | 2      |
| 8  | Twitter          | 1       | 2       | 2     | 1.98       | 0.12               | 2      |
| 9  | Linkedin         | 1       | 2       | 2     | 1.97       | 0.16               | 2      |
| 10 | TikTok           | 1       | 2       | 2     | 1.98       | 0.12               | 2      |

| Nr | Feld             | Ja(1)        | Nein(2)      | Summe |
|----|------------------|--------------|--------------|-------|
| 1  | Suchmaschine     | 92.42% (183) | 7.58% (15)   | 198   |
| 2  | Vergleichsdienst | 72.22% (143) | 27.78% (55)  | 198   |
| 3  | Blogs            | 27.78% (55)  | 72.22% (143) | 198   |
| 4  | Influencer       | 16.67% (33)  | 83.33% (165) | 198   |
| 5  | Facebook         | 25.76% (51)  | 74.24% (147) | 198   |

| $\overline{\mathrm{Nr}}$ | Feld      | Ja(1)       | Nein(2)      | Summe |
|--------------------------|-----------|-------------|--------------|-------|
| 6                        | Instagram | 27.78% (55) | 72.22% (143) | 198   |
| 7                        | YouTube   | 31.31% (62) | 68.69% (136) | 198   |
| 8                        | Twitter   | 1.54% (3)   | 98.46% (192) | 195   |
| 9                        | Linkedin  | 2.53% (5)   | 97.47% (193) | 198   |
| 10                       | TikTok    | 1.52% (3)   | 98.48% (195) | 198   |



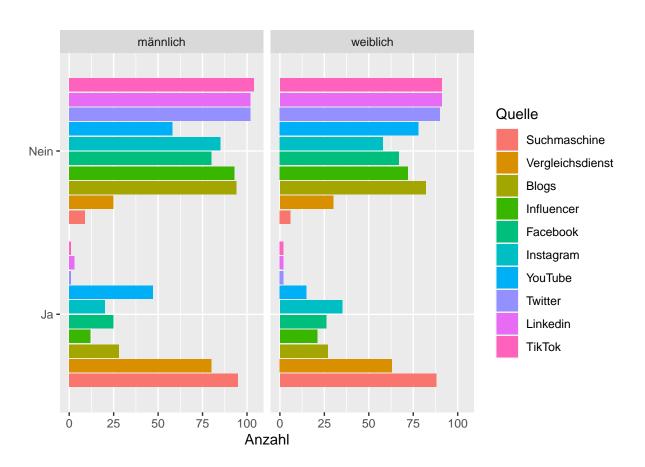
| Nr | Feld             | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Suchmaschine     | 18-25       | 1       | 2       | 1     | 1.08       | 0.28               | 1      |
|    |                  | 26-32       | 1       | 2       | 1     | 1.11       | 0.32               | 1      |
|    |                  | 33-40       | 1       | 2       | 1     | 1.03       | 0.16               | 1      |
|    |                  | 41-55       | 1       | 2       | 1     | 1.03       | 0.18               | 1      |
|    |                  | 56-65       | 1       | 1       | 1     | 1.00       | 0.00               | 1      |
|    |                  | über 65     | 1       | 2       | 1     | 1.20       | 0.45               | 1      |
| 2  | Vergleichsdienst | 18-25       | 1       | 2       | 1     | 1.46       | 0.51               | 1      |
|    |                  | 26-32       | 1       | 2       | 1     | 1.32       | 0.47               | 1      |
|    |                  | 33-40       | 1       | 2       | 1     | 1.10       | 0.31               | 1      |
|    |                  | 41-55       | 1       | 2       | 1     | 1.19       | 0.40               | 1      |
|    |                  | 56-65       | 1       | 2       | 1     | 1.36       | 0.50               | 1      |
|    |                  | über 65     | 1       | 2       | 1     | 1.33       | 0.52               | 1      |
| 3  | Blogs            | 18-25       | 1       | 2       | 2     | 1.67       | 0.48               | 2      |
|    |                  | 26-32       | 1       | 2       | 2     | 1.68       | 0.47               | 2      |
|    |                  | 33-40       | 1       | 2       | 2     | 1.77       | 0.43               | 2      |
|    |                  | 41-55       | 1       | 2       | 2     | 1.71       | 0.46               | 2      |

| Nr | Feld       | Auspraegung | Minimum       | Maximum       | Modus          | Mittelwert | Standardabweichung | Median         |
|----|------------|-------------|---------------|---------------|----------------|------------|--------------------|----------------|
|    |            | 56-65       | 1             | 2             | 2              | 1.91       | 0.30               | 2              |
|    |            | über 65     | 2             | 2             | 2              | 2.00       | 0.00               | 2              |
| 4  | Influencer | 18-25       | 1             | 2             | 2              | 1.71       | 0.46               | 2              |
|    |            | 26-32       | 1             | 2             | 2              | 1.75       | 0.44               | 2              |
|    |            | 33-40       | 1             | 2             | 2              | 1.92       | 0.27               | 2              |
|    |            | 41-55       | 1             | 2             | 2              | 1.97       | 0.18               | 2              |
|    |            | 56-65       | 2             | 2             | 2              | 2.00       | 0.00               | 2              |
|    |            | über $65$   | 2             | 2             | 2              | 2.00       | 0.00               | 2              |
| 5  | Facebook   | 18-25       | 1             | 2             | 2              | 1.88       | 0.34               | 2              |
|    |            | 26-32       | 1             | 2             | 2              | 1.70       | 0.46               | 2              |
|    |            | 33-40       | 1             | 2             | 2              | 1.72       | 0.46               | 2              |
|    |            | 41-55       | 1             | 2             | 2              | 1.77       | 0.43               | 2              |
|    |            | 56-65       | 1             | 2             | 2              | 1.73       | 0.47               | 2              |
|    |            | über 65     | 1             | 2             | 2              | 1.83       | 0.41               | 2              |
| 6  | Instagram  | 18-25       | 1             | 2             | 2              | 1.58       | 0.50               | 2              |
|    | O          | 26-32       | 1             | 2             | 2              | 1.63       | 0.49               | 2              |
|    |            | 33-40       | 1             | 2             | 2              | 1.77       | 0.43               | 2              |
|    |            | 41-55       | 1             | 2             | 2              | 1.90       | 0.30               | 2              |
|    |            | 56-65       | 1             | $\frac{1}{2}$ | $\overline{2}$ | 1.91       | 0.30               | $\overline{2}$ |
|    |            | über 65     | 2             | 2             | $\frac{2}{2}$  | 2.00       | 0.00               | 2              |
| 7  | YouTube    | 18-25       | 1             | 2             | $\frac{1}{2}$  | 1.71       | 0.46               | 2              |
| •  | 1041400    | 26-32       | 1             | 2             | 2              | 1.71       | 0.46               | 2              |
|    |            | 33-40       | 1             | 2             | 2              | 1.69       | 0.47               | 2              |
|    |            | 41-55       | 1             | 2             | 2              | 1.61       | 0.50               | 2              |
|    |            | 56-65       | 1             | 2             | 2              | 1.64       | 0.50               | 2              |
|    |            | über 65     | 1             | 2             | 2              | 1.67       | 0.52               | 2              |
| 8  | Twitter    | 18-25       | 1             | $\frac{2}{2}$ | $\frac{2}{2}$  | 1.96       | 0.20               | 2              |
| 0  | 1 W100C1   | 26-32       | 1             | $\frac{2}{2}$ | 2              | 1.99       | 0.11               | 2              |
|    |            | 33-40       | 2             | $\frac{2}{2}$ | $\frac{2}{2}$  | 2.00       | 0.00               | 2              |
|    |            | 41-55       | 1             | $\frac{2}{2}$ | $\frac{2}{2}$  | 1.97       | 0.18               | 2              |
|    |            | 56-65       | 2             | $\frac{2}{2}$ | $\frac{2}{2}$  | 2.00       | 0.00               | 2              |
|    |            | über 65     | $\frac{2}{2}$ | $\frac{2}{2}$ | $\frac{2}{2}$  | 2.00       | 0.00               | $\frac{2}{2}$  |
| 9  | Linkedin   | 18-25       | $\frac{2}{2}$ | $\frac{2}{2}$ | $\frac{2}{2}$  | 2.00       | 0.00               | 2              |
| Э  | Linkedin   | 26-32       | 1             | $\frac{2}{2}$ | $\frac{2}{2}$  | 1.97       | 0.18               | $\frac{2}{2}$  |
|    |            | 33-40       | 1             | $\frac{2}{2}$ | $\frac{2}{2}$  | 1.97       | 0.16               | 2              |
|    |            | 41-55       | 1             | $\frac{2}{2}$ | $\frac{2}{2}$  | 1.97       | 0.18               | $\frac{2}{2}$  |
|    |            | 56-65       | $\frac{1}{2}$ | $\frac{2}{2}$ | $\frac{2}{2}$  | 2.00       | 0.00               | $\frac{2}{2}$  |
|    |            |             | $\frac{2}{2}$ |               |                |            |                    |                |
| 10 | m:1-m-1-   | über 65     |               | 2             | 2              | 2.00       | 0.00               | 2              |
| 10 | TikTok     | 18-25       | 1             | 2             | 2              | 1.92       | 0.28               | 2              |
|    |            | 26-32       | 1             | 2             | 2              | 1.99       | 0.11               | 2              |
|    |            | 33-40       | 2             | 2             | 2              | 2.00       | 0.00               | 2              |
|    |            | 41-55       | 2             | 2             | 2              | 2.00       | 0.00               | 2              |
|    |            | 56-65       | 2             | 2             | 2              | 2.00       | 0.00               | 2              |
|    |            | über 65     | 2             | 2             | 2              | 2.00       | 0.00               | 2              |

| Nr | Feld         | Auspraegung | Ja(1)       | Nein(2)     | Summe |
|----|--------------|-------------|-------------|-------------|-------|
| 1  | Suchmaschine | 18-25       | 91.67% (22) | 8.33% (2)   | 24    |
|    |              | 26-32       | 88.51% (77) | 11.49% (10) | 87    |
|    |              | 33-40       | 97.44% (38) | 2.56% (1)   | 39    |
|    |              | 41-55       | 96.88% (31) | 3.12% (1)   | 32    |
|    |              | 56-65       | 100% (11)   | 0% (0)      | 11    |

| Nr | Feld             | Auspraegung | Ja(1)       | Nein(2)     | Summe |
|----|------------------|-------------|-------------|-------------|-------|
|    |                  | über $65$   | 80% (4)     | 20% (1)     | 5     |
| 2  | Vergleichsdienst | 18-25       | 54.17% (13) | 45.83% (11) | 24    |
|    |                  | 26-32       | 67.82% (59) | 32.18% (28) | 87    |
|    |                  | 33-40       | 89.74% (35) | 10.26% (4)  | 39    |
|    |                  | 41-55       | 80.65% (25) | 19.35% (6)  | 31    |
|    |                  | 56-65       | 63.64% (7)  | 36.36% (4)  | 11    |
|    |                  | über 65     | 66.67% (4)  | 33.33% (2)  | 6     |
| 3  | Blogs            | 18-25       | 33.33% (8)  | 66.67% (16) | 24    |
|    |                  | 26-32       | 32.18% (28) | 67.82% (59) | 87    |
|    |                  | 33-40       | 23.08% (9)  | 76.92% (30) | 39    |
|    |                  | 41-55       | 29.03% (9)  | 70.97% (22) | 31    |
|    |                  | 56-65       | 9.09% (1)   | 90.91% (10) | 11    |
|    |                  | über 65     | 0% (0)      | 100% (6)    | 6     |
| 4  | Influencer       | 18-25       | 29.17% (7)  | 70.83% (17) | 24    |
|    |                  | 26-32       | 25.29% (22) | 74.71% (65) | 87    |
|    |                  | 33-40       | 7.69% (3)   | 92.31% (36) | 39    |
|    |                  | 41-55       | 3.23% (1)   | 96.77% (30) | 31    |
|    |                  | 56-65       | 0% (0)      | 100% (11)   | 11    |
|    |                  | über 65     | 0% (0)      | 100% (6)    | 6     |
| 5  | Facebook         | 18-25       | 12.5% (3)   | 87.5% (21)  | 24    |
|    |                  | 26-32       | 29.89% (26) | 70.11% (61) | 87    |
|    |                  | 33-40       | 28.21% (11) | 71.79% (28) | 39    |
|    |                  | 41-55       | 22.58% (7)  | 77.42% (24) | 31    |
|    |                  | 56-65       | 27.27% (3)  | 72.73% (8)  | 11    |
|    |                  | über 65     | 16.67% (1)  | 83.33% (5)  | 6     |
| 6  | Instagram        | 18-25       | 41.67% (10) | 58.33% (14) | 24    |
|    |                  | 26-32       | 36.78% (32) | 63.22% (55) | 87    |
|    |                  | 33-40       | 23.08% (9)  | 76.92% (30) | 39    |
|    |                  | 41-55       | 9.68% (3)   | 90.32% (28) | 31    |
|    |                  | 56-65       | 9.09% (1)   | 90.91% (10) | 11    |
|    |                  | über 65     | 0% (0)      | 100% (6)    | 6     |
| 7  | YouTube          | 18-25       | 29.17% (7)  | 70.83% (17) | 24    |
|    |                  | 26-32       | 28.74% (25) | 71.26% (62) | 87    |
|    |                  | 33-40       | 30.77% (12) | 69.23% (27) | 39    |
|    |                  | 41-55       | 38.71% (12) | 61.29% (19) | 31    |
|    |                  | 56-65       | 36.36% (4)  | 63.64% (7)  | 11    |
|    | -                | über 65     | 33.33% (2)  | 66.67% (4)  | 6     |
| 8  | Twitter          | 18-25       | 4.17% (1)   | 95.83% (23) | 24    |
|    |                  | 26-32       | 1.18% (1)   | 98.82% (84) | 85    |
|    |                  | 33-40       | 0% (0)      | 100% (38)   | 38    |
|    |                  | 41-55       | 3.23% (1)   | 96.77% (30) | 31    |
|    |                  | 56-65       | 0% (0)      | 100% (11)   | 11    |
| 0  | T . 1 1.         | über 65     | 0% (0)      | 100% (6)    | 6     |
| 9  | Linkedin         | 18-25       | 0% (0)      | 100% (24)   | 24    |
|    |                  | 26-32       | 3.45% (3)   | 96.55% (84) | 87    |
|    |                  | 33-40       | 2.56% (1)   | 97.44% (38) | 39    |
|    |                  | 41-55       | 3.23% (1)   | 96.77% (30) | 31    |
|    |                  | 56-65       | 0% (0)      | 100% (11)   | 11    |
| 10 | m:1 m 1          | über 65     | 0% (0)      | 100% (6)    | 6     |
| 10 | TikTok           | 18-25       | 8.33% (2)   | 91.67% (22) | 24    |
|    |                  | 26-32       | 1.15% (1)   | 98.85% (86) | 87    |
|    |                  | 33-40       | 0% (0)      | 100% (39)   | 39    |

| Nr | Feld | Auspraegung | Ja(1)  | Nein(2)   | Summe |
|----|------|-------------|--------|-----------|-------|
|    |      | 41-55       | 0% (0) | 100% (31) | 31    |
|    |      | 56-65       | 0% (0) | 100% (11) | 11    |
|    |      | über 65     | 0% (0) | 100% (6)  | 6     |



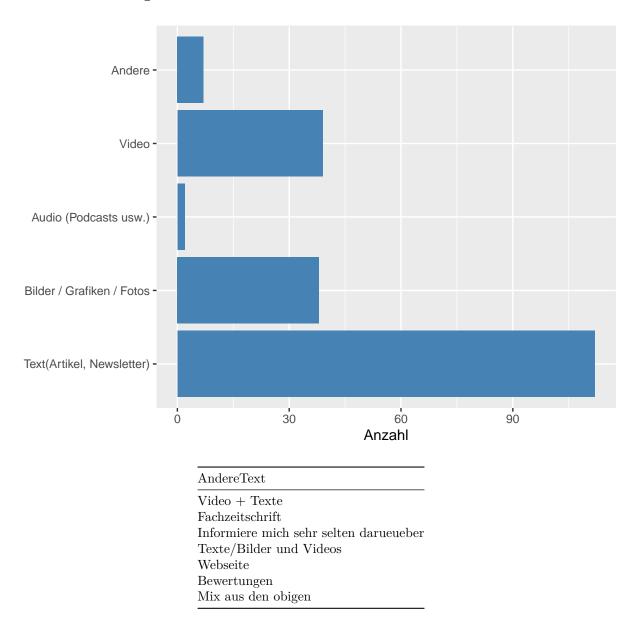
| Nr   | Feld             | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|------|------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1    | Suchmaschine     | männlich    | 1       | 2       | 1     | 1.09       | 0.28               | 1      |
|      |                  | weiblich    | 1       | 2       | 1     | 1.06       | 0.25               | 1      |
| $^2$ | Vergleichsdienst | männlich    | 1       | 2       | 1     | 1.24       | 0.43               | 1      |
|      |                  | weiblich    | 1       | 2       | 1     | 1.32       | 0.47               | 1      |
| 3    | Blogs            | männlich    | 1       | 2       | 2     | 1.73       | 0.44               | 2      |
|      |                  | weiblich    | 1       | 2       | 2     | 1.71       | 0.46               | 2      |
| 4    | Influencer       | männlich    | 1       | 2       | 2     | 1.89       | 0.32               | 2      |
|      |                  | weiblich    | 1       | 2       | 2     | 1.77       | 0.42               | 2      |
| 5    | Facebook         | männlich    | 1       | 2       | 2     | 1.76       | 0.43               | 2      |
|      |                  | weiblich    | 1       | 2       | 2     | 1.72       | 0.45               | 2      |
| 6    | Instagram        | männlich    | 1       | 2       | 2     | 1.81       | 0.39               | 2      |
|      |                  | weiblich    | 1       | 2       | 2     | 1.62       | 0.49               | 2      |
| 7    | YouTube          | männlich    | 1       | 2       | 2     | 1.55       | 0.50               | 2      |
|      |                  | weiblich    | 1       | 2       | 2     | 1.84       | 0.37               | 2      |
| 8    | Twitter          | männlich    | 1       | 2       | 2     | 1.99       | 0.10               | 2      |
|      |                  | weiblich    | 1       | 2       | 2     | 1.98       | 0.15               | 2      |
| 9    | Linkedin         | männlich    | 1       | 2       | 2     | 1.97       | 0.17               | 2      |
|      |                  | weiblich    | 1       | 2       | 2     | 1.98       | 0.15               | 2      |

| Nr | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|-------------|---------|---------|-------|------------|--------------------|--------|
| 10 | TikTok | männlich    | 1       | 2       | 2     | 1.99       | 0.10               | 2      |
|    |        | weiblich    | 1       | 2       | 2     | 1.98       | 0.15               | 2      |

| $\overline{\mathrm{Nr}}$ | Feld             | Auspraegung | Ja(1)       | Nein(2)      | Summe |
|--------------------------|------------------|-------------|-------------|--------------|-------|
| 1                        | Suchmaschine     | männlich    | 91.35% (95) | 8.65% (9)    | 104   |
|                          |                  | weiblich    | 93.62% (88) | 6.38% (6)    | 94    |
| $^{2}$                   | Vergleichsdienst | männlich    | 76.19% (80) | 23.81%(25)   | 105   |
|                          |                  | weiblich    | 67.74% (63) | 32.26% (30)  | 93    |
| 3                        | Blogs            | männlich    | 26.67% (28) | 73.33% (77)  | 105   |
|                          | -                | weiblich    | 29.03% (27) | 70.97% (66)  | 93    |
| 4                        | Influencer       | männlich    | 11.43% (12) | 88.57% (93)  | 105   |
|                          |                  | weiblich    | 22.58% (21) | 77.42% (72)  | 93    |
| 5                        | Facebook         | männlich    | 23.81% (25) | 76.19% (80)  | 105   |
|                          |                  | weiblich    | 27.96% (26) | 72.04% (67)  | 93    |
| 6                        | Instagram        | männlich    | 19.05% (20) | 80.95% (85)  | 105   |
|                          |                  | weiblich    | 37.63% (35) | 62.37% (58)  | 93    |
| 7                        | YouTube          | männlich    | 44.76% (47) | 55.24% (58)  | 105   |
|                          |                  | weiblich    | 16.13% (15) | 83.87% (78)  | 93    |
| 8                        | Twitter          | männlich    | 0.97% (1)   | 99.03% (102) | 103   |
|                          |                  | weiblich    | 2.17% (2)   | 97.83% (90)  | 92    |
| 9                        | Linkedin         | männlich    | 2.86% (3)   | 97.14% (102) | 105   |
|                          |                  | weiblich    | 2.15% (2)   | 97.85% (91)  | 93    |
| 10                       | TikTok           | männlich    | 0.95% (1)   | 99.05% (104) | 105   |
|                          |                  | weiblich    | 2.15% (2)   | 97.85% (91)  | 93    |

#### Medien

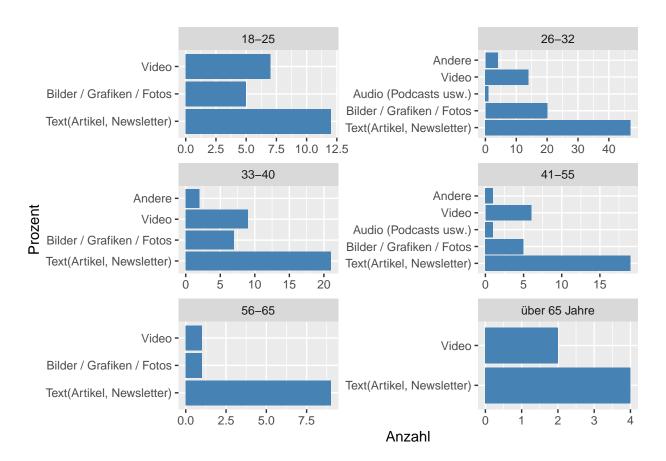
## - Welches Medium verwenden Sie aktuell, wenn Sie sich über neue Produkte oder Dienstleistungen informieren?



| Nr | Feld   | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|---------|---------|-------|------------|--------------------|--------|
| 1  | Medium | 1       | 5       | 1     | 1.94       | 1.3                | 1      |

| Nr | Feld                      | Antwortanzahl |
|----|---------------------------|---------------|
| 1  | Text(Artikel, Newsletter) | 56.57% (112)  |
| 2  | Bilder / Grafiken / Fotos | 19.19% (38)   |
| 3  | Audio (Podcasts usw.)     | 1.01% (2)     |

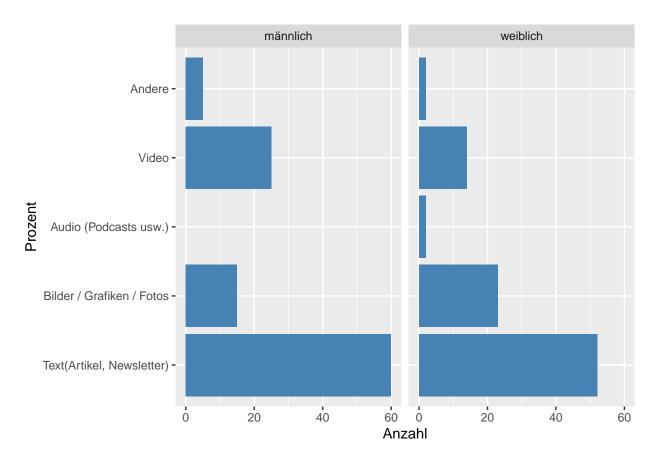
| Nr    | Feld   | Antwortanzahl |
|-------|--------|---------------|
| 4     | Video  | 19.7% (39)    |
| 5     | Andere | 3.54% (7)     |
| Total |        | 100% (198)    |



| $\overline{\mathrm{Nr}}$ | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Medium | 18-25       | 1       | 4       | 1     | 2.08       | 1.32               | 1.5    |
|                          |        | 26-32       | 1       | 5       | 1     | 1.93       | 1.28               | 1.0    |
|                          |        | 33-40       | 1       | 5       | 1     | 2.08       | 1.40               | 1.0    |
|                          |        | 41-55       | 1       | 5       | 1     | 1.91       | 1.30               | 1.0    |
|                          |        | 56-65       | 1       | 4       | 1     | 1.36       | 0.92               | 1.0    |
|                          |        | über 65     | 1       | 4       | 1     | 2.00       | 1.55               | 1.0    |

| Nr | Feld                      | Auspraegung | Antwortanzahl |
|----|---------------------------|-------------|---------------|
| 1  | Text(Artikel, Newsletter) | 18-25       | 50% (12)      |
|    | ,                         | 26-32       | 54.65% (47)   |
|    |                           | 33-40       | 53.85% (21)   |
|    |                           | 41-55       | 59.38% (19)   |
|    |                           | 56-65       | 81.82% (9)    |
|    |                           | über 65     | 66.67% (4)    |
| 2  | Bilder / Grafiken / Fotos | 18-25       | 20.83% (5)    |
|    | ,                         | 26-32       | 23.26% (20)   |

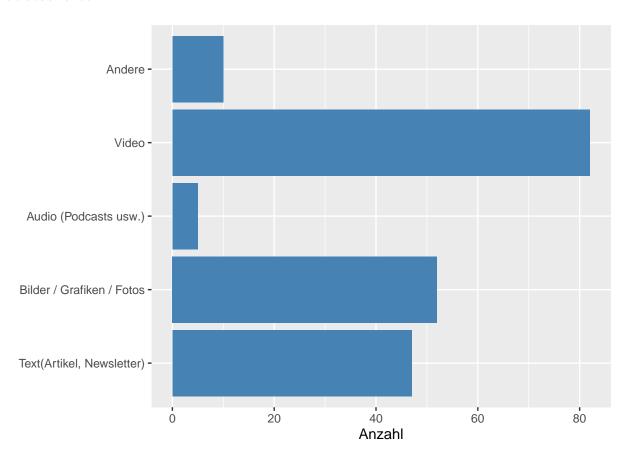
| Nr    | Feld                  | Auspraegung | Antwortanzahl |
|-------|-----------------------|-------------|---------------|
|       |                       | 33-40       | 17.95% (7)    |
|       |                       | 41-55       | 15.62% (5)    |
|       |                       | 56-65       | 9.09% (1)     |
|       |                       | über 65     | 0% (0)        |
| 3     | Audio (Podcasts usw.) | 18-25       | 0% (0)        |
|       | ,                     | 26-32       | 1.16% (1)     |
|       |                       | 33-40       | 0% (0)        |
|       |                       | 41-55       | 3.12% (1)     |
|       |                       | 56-65       | 0% (0)        |
|       |                       | über 65     | 0% (0)        |
| 4     | Video                 | 18-25       | 29.17% (7)    |
|       |                       | 26-32       | 16.28% (14)   |
|       |                       | 33-40       | 23.08% (9)    |
|       |                       | 41-55       | 18.75% (6)    |
|       |                       | 56-65       | 9.09% (1)     |
|       |                       | über 65     | 33.33% (2)    |
| 5     | Andere                | 18-25       | 0% (0)        |
|       |                       | 26-32       | 4.65% (4)     |
|       |                       | 33-40       | 5.13% (2)     |
|       |                       | 41-55       | 3.12% (1)     |
|       |                       | 56-65       | 0% (0)        |
|       |                       | über 65     | 0% (0)        |
| Total |                       | 18-25       | (24)          |
| Total |                       | 26-32       | (86)          |
| Total |                       | 33-40       | (39)          |
| Total |                       | 41-55       | (32)          |
| Total |                       | 56-65       | (11)          |
| Total |                       | über 65     | (6)           |



| Nr | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Medium | männlich    | 1       | 5       | 1     | 2.05       | 1.40               | 1      |
|    |        | weiblich    | 1       | 5       | 1     | 1.83       | 1.17               | 1      |

| Nr    | Feld                      | Auspraegung | Antwortanzahl |
|-------|---------------------------|-------------|---------------|
| 1     | Text(Artikel, Newsletter) | männlich    | 57.14% (60)   |
|       |                           | weiblich    | 55.91% (52)   |
| 2     | Bilder / Grafiken / Fotos | männlich    | 14.29% (15)   |
|       |                           | weiblich    | 24.73% (23)   |
| 3     | Audio (Podcasts usw.)     | männlich    | 0% (0)        |
|       |                           | weiblich    | 2.15% (2)     |
| 4     | Video                     | männlich    | 23.81% (25)   |
|       |                           | weiblich    | 15.05% (14)   |
| 5     | Andere                    | männlich    | 4.76% (5)     |
|       |                           | weiblich    | 2.15% (2)     |
| Total |                           | männlich    | (105)         |
| Total |                           | weiblich    | (93)          |

### 21 - Welches Medium würden Sie sich in Zukunft vermehrt wünschen für Werbebotschaften?



#### AndereText

Brauche eigentlich nichts

Keine

Weniger Werbung

Videoanleitungenp

Kein - werbeueberflut

Eigentlich keine

keines

Keine

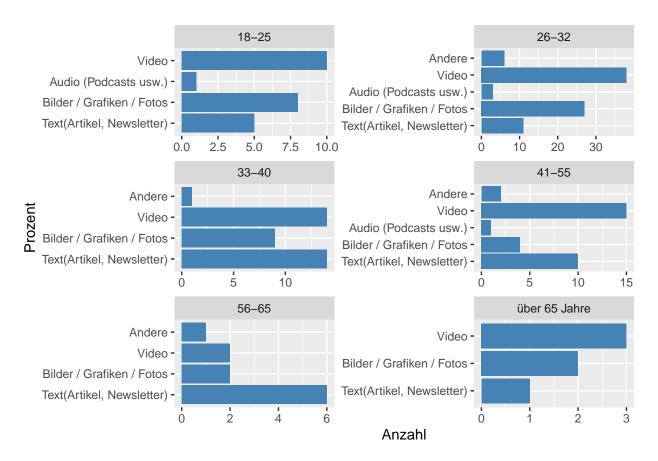
Ich möchte keine Werbebotschaften, sondern unabh, ngige Tester konsumieren

Keine

| $\overline{\mathrm{Nr}}$ | Feld   | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Medium | 1       | 5       | 4     | 2.78       | 1.34               | 2      |

| Nr | Feld                      | Antwortanzahl |
|----|---------------------------|---------------|
| 1  | Text(Artikel, Newsletter) | 23.98% (47)   |
| 2  | Bilder / Grafiken / Fotos | 26.53% (52)   |
| 3  | Audio (Podcasts usw.)     | 2.55% (5)     |

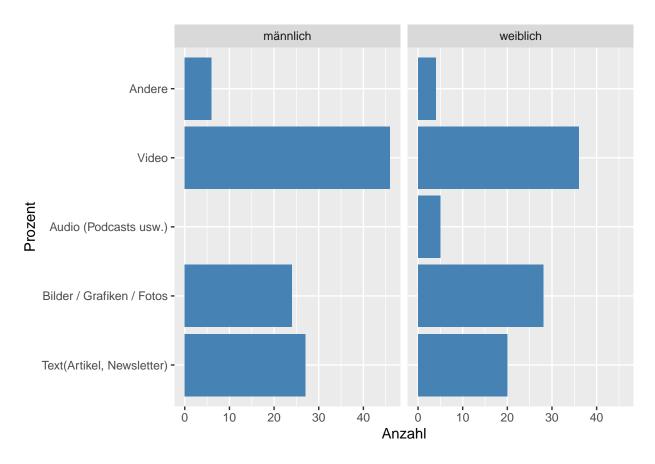
| Nr    | Feld   | Antwortanzahl |
|-------|--------|---------------|
| 4     | Video  | 41.84% (82)   |
| 5     | Andere | 5.1% (10)     |
| Total |        | 100% (196)    |



| Nr | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Medium | 18-25       | 1       | 4       | 4     | 2.67       | 1.24               | 2      |
|    |        | 26-32       | 1       | 5       | 4     | 3.01       | 1.26               | 4      |
|    |        | 33-40       | 1       | 5       | 1     | 2.45       | 1.39               | 2      |
|    |        | 41-55       | 1       | 5       | 4     | 2.84       | 1.46               | 4      |
|    |        | 56-65       | 1       | 5       | 1     | 2.09       | 1.51               | 1      |
|    |        | über 65     | 1       | 4       | 4     | 2.83       | 1.33               | 3      |

| Nr | Feld                      | Auspraegung | Antwortanzahl |
|----|---------------------------|-------------|---------------|
| 1  | Text(Artikel, Newsletter) | 18-25       | 20.83% (5)    |
|    | ,                         | 26-32       | 12.94% (11)   |
|    |                           | 33-40       | 36.84% (14)   |
|    |                           | 41-55       | 31.25% (10)   |
|    |                           | 56-65       | 54.55% (6)    |
|    |                           | über 65     | 16.67% (1)    |
| 2  | Bilder / Grafiken / Fotos | 18-25       | 33.33% (8)    |
|    | ,                         | 26-32       | 31.76% (27)   |

| Nr    | Feld                  | Auspraegung | Antwortanzahl |
|-------|-----------------------|-------------|---------------|
|       |                       | 33-40       | 23.68% (9)    |
|       |                       | 41-55       | 12.5% (4)     |
|       |                       | 56-65       | 18.18%(2)     |
|       |                       | über 65     | 33.33% (2)    |
| 3     | Audio (Podcasts usw.) | 18-25       | 4.17% (1)     |
|       | ,                     | 26-32       | 3.53% (3)     |
|       |                       | 33-40       | 0% (0)        |
|       |                       | 41-55       | 3.12% (1)     |
|       |                       | 56-65       | 0% (0)        |
|       |                       | über 65     | 0% (0)        |
| 4     | Video                 | 18-25       | 41.67% (10)   |
|       |                       | 26-32       | 44.71% (38)   |
|       |                       | 33-40       | 36.84% (14)   |
|       |                       | 41-55       | 46.88% (15)   |
|       |                       | 56-65       | 18.18% (2)    |
|       |                       | über 65     | 50% (3)       |
| 5     | Andere                | 18-25       | 0% (0)        |
|       |                       | 26-32       | 7.06% (6)     |
|       |                       | 33-40       | 2.63% (1)     |
|       |                       | 41-55       | 6.25% (2)     |
|       |                       | 56-65       | 9.09% (1)     |
|       |                       | über 65     | 0% (0)        |
| Total |                       | 18-25       | (24)          |
| Total |                       | 26-32       | (85)          |
| Total |                       | 33-40       | (38)          |
| Total |                       | 41-55       | (32)          |
| Total |                       | 56-65       | (11)          |
| Total |                       | über 65     | (6)           |



| Nr | Feld   | Auspraegung | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Medium | männlich    | 1       | 5       | 4     | 2.81       | 1.39               | 4      |
|    |        | weiblich    | 1       | 5       | 4     | 2.74       | 1.29               | 2      |

| Nr    | Feld                      | Auspraegung | Antwortanzahl |
|-------|---------------------------|-------------|---------------|
| 1     | Text(Artikel, Newsletter) | männlich    | 26.21% (27)   |
|       |                           | weiblich    | 21.51% (20)   |
| 2     | Bilder / Grafiken / Fotos | männlich    | 23.3% (24)    |
|       |                           | weiblich    | 30.11% (28)   |
| 3     | Audio (Podcasts usw.)     | männlich    | 0% (0)        |
|       |                           | weiblich    | 5.38% (5)     |
| 4     | Video                     | männlich    | 44.66% (46)   |
|       |                           | weiblich    | 38.71% (36)   |
| 5     | Andere                    | männlich    | 5.83% (6)     |
|       |                           | weiblich    | 4.3% (4)      |
| Total |                           | männlich    | (103)         |
| Total |                           | weiblich    | (93)          |

# 22 - Welches Medium vermittelt die Vorteile eines Produkts oder einer Dienstleistung aus Ihrer Sicht am besten?

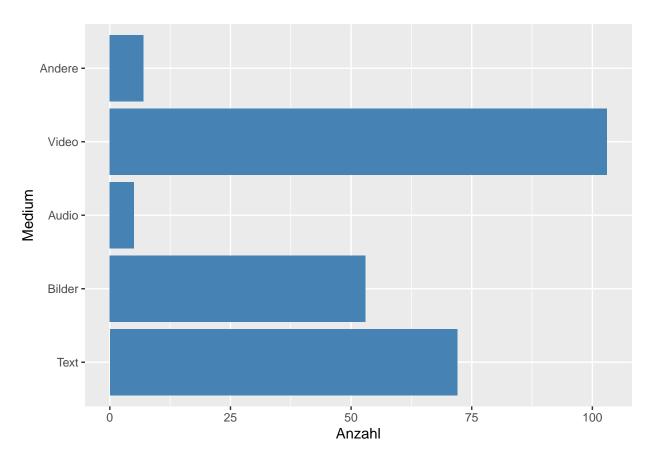


Table 140: privat

#### ${\bf Andere Text}$

Fachzeitschrift

Kombination aus Text und Bild

Die Wahrheit

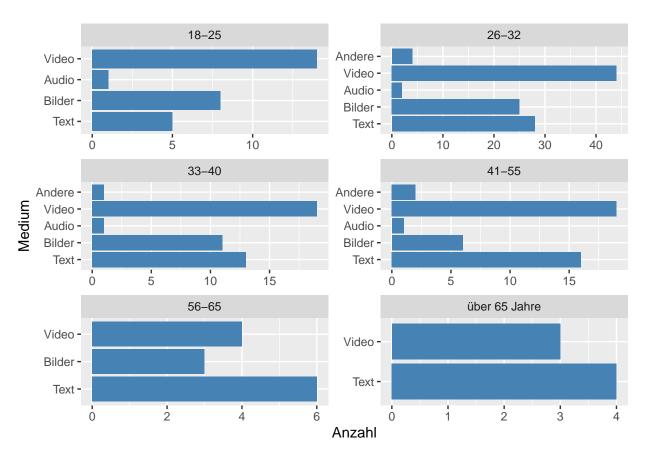
Bewertungen

Das kommt ganz auf die Dienstleistung darauf an. Gewisse Dinge per Texte (Technische Details) andere (Erkl,,rungsbeduerftige Produkte) per Video

Mix: Specs in Text, Verwendung in Video

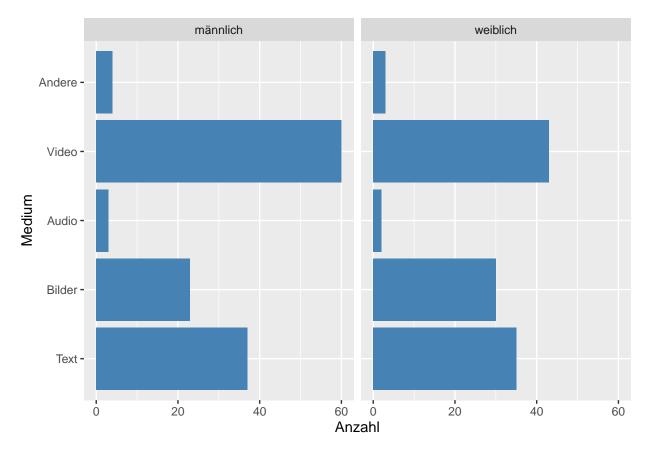
Abh,,ngig vom Produkt

| $\overline{\mathrm{Nr}}$ | Feld   | Antwortanzahl |
|--------------------------|--------|---------------|
| 1                        | Text   | (72)          |
| 2                        | Bilder | (53)          |
| 3                        | Audio  | (5)           |
| 4                        | Video  | (103)         |
| 5                        | Andere | (7)           |



| Nr | Feld   | Auspraegung | Antwortanzahl |
|----|--------|-------------|---------------|
| 1  | Text   | 18-25       | (5)           |
|    |        | 26-32       | (28)          |
|    |        | 33-40       | (13)          |
|    |        | 41-55       | (16)          |
|    |        | 56-65       | (6)           |
|    |        | über 65     | (4)           |
| 2  | Bilder | 18-25       | (8)           |
|    |        | 26-32       | (25)          |
|    |        | 33-40       | (11)          |
|    |        | 41-55       | (6)           |
|    |        | 56-65       | (3)           |
|    |        | über 65     | (0)           |
| 3  | Audio  | 18-25       | (1)           |
|    |        | 26-32       | (2)           |
|    |        | 33-40       | (1)           |
|    |        | 41-55       | (1)           |
|    |        | 56-65       | (0)           |
|    |        | über 65     | (0)           |
| 4  | Video  | 18-25       | (14)          |
|    |        | 26-32       | (44)          |
|    |        | 33-40       | (19)          |
|    |        | 41-55       | (19)          |
|    |        | 56-65       | (4)           |
|    |        | über 65     | (3)           |
| 5  | Andere | 18-25       | (0)           |
|    |        |             |               |

| $\overline{\mathrm{Nr}}$ | Feld | Auspraegung | Antwortanzahl |
|--------------------------|------|-------------|---------------|
|                          |      | 26-32       | (4)           |
|                          |      | 33-40       | (1)           |
|                          |      | 41-55       | (2)           |
|                          |      | 56-65       | (0)           |
|                          |      | über 65     | (0)           |



| Nr | Feld   | Auspraegung | Antwortanzahl |
|----|--------|-------------|---------------|
| 1  | Text   | männlich    | (37)          |
|    |        | weiblich    | (35)          |
| 2  | Bilder | männlich    | (23)          |
|    |        | weiblich    | (30)          |
| 3  | Audio  | männlich    | (3)           |
|    |        | weiblich    | (2)           |
| 4  | Video  | männlich    | (60)          |
|    |        | weiblich    | (43)          |
| 5  | Andere | männlich    | (4)           |
|    |        | weiblich    | (3)           |