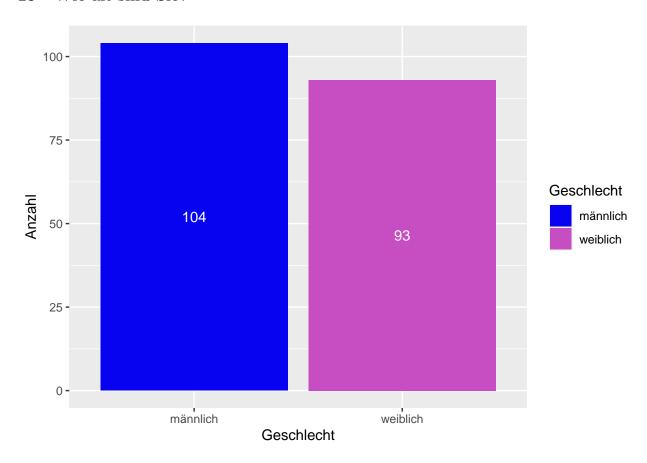
## Kanäle und Medien des digitalen Marketings

Thomas Schmid, Damian Krebs
12 6 2020

### Geschlecht Teilnehmende

#### 23 - Wie alt sind Sie?

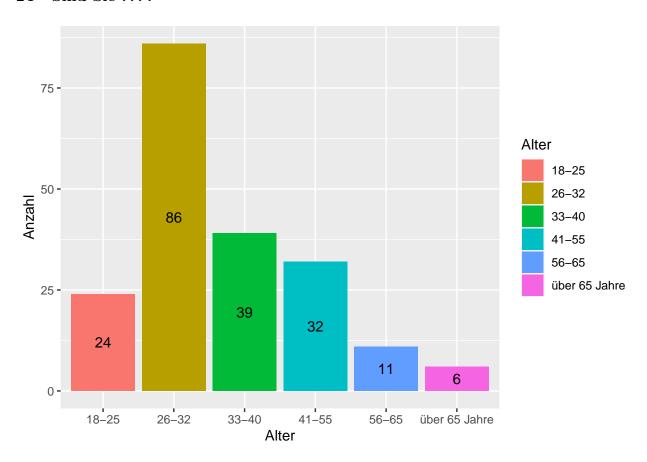


| $\overline{\mathrm{Nr}}$ | Feld       | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Geschlecht | 1       | 2       | 1     | 1.47       | 0.5                | 1      |

| Nr    | Feld     | Antwortanzahl |
|-------|----------|---------------|
| 1     | männlich | 52.79% (104)  |
| 2     | weiblich | 47.21% (93)   |
| Total |          | 100% (197)    |

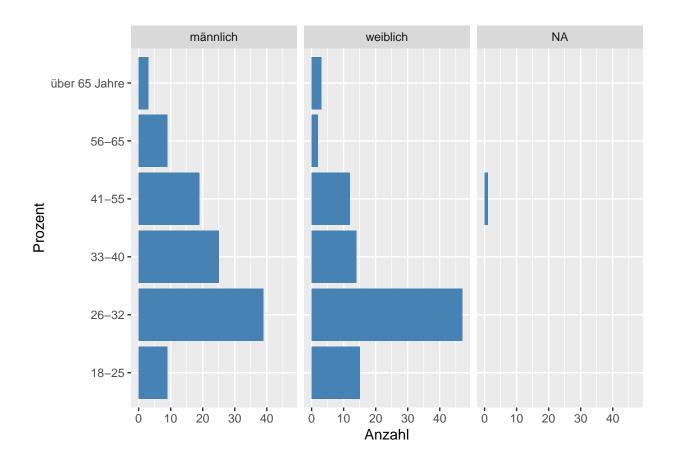
## Alter Teilnehmende

### 24 - Sind Sie ...?



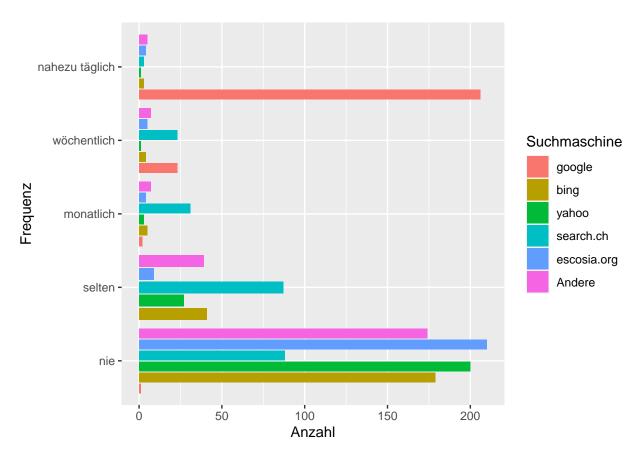
| Nr | Feld  | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------|---------|---------|-------|------------|--------------------|--------|
| 1  | Alter | 2       | 7       | 3     | 3.69       | 1.22               | 3      |

| Nr    | Feld           | Antwortanzahl |
|-------|----------------|---------------|
| 1     | unter 18 Jahre | 0.00% (0)     |
| 2     | 18-25          | 12.12% (24)   |
| 3     | 26-32          | 43.43% (86)   |
| 4     | 33-40          | 19.7% (39)    |
| 5     | 41-55          | 16.16% (32)   |
| 6     | 56-65          | 5.56% (11)    |
| 7     | über 65 Jahre  | 3.03% (6)     |
| Total |                | 100% (198)    |



#### Suchmaschienenpreferenzen

# 01 - Welche Such<br/>maschinen verwenden Sie für die Suche nach Informationen und wie oft?



 ${\bf TextAndere}$ 

Wikipedia

local.ch

Firefox

keine

Wikipedia

\_

Duckduckgo

DuckDuckgo

Erinnere mich gerade nicht

 ${\bf DuckDuckGo}$ 

 ${\bf DuckDuckGo}$ 

Brave

altavista

google scholar

Fireball

duckduckgo

Bibliothekskataloge, Swisslex, Swissbib

 ${\bf Duckduckgo}$ 

Wolfram Alpha

TextAndere

Safari

 ${\bf DuckDuckGo}$ 

Keine

Wikipedia

telsearch

 ${\rm duckduckgo}$ 

web.de

\_

Keine

duck duck go, Startpage (ja, ich weiss, die braucht hintenrum den gugel)

Duckduckgo

 ${\bf DuckDuckGo}$ 

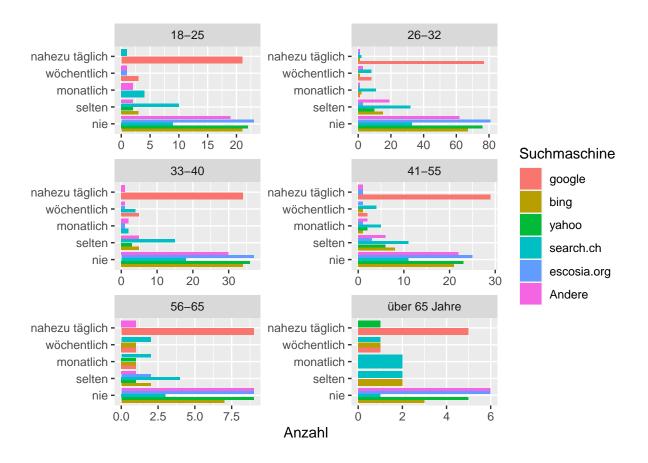
 ${\it duckduckgo.com}$ 

Safari

Duckduckgo

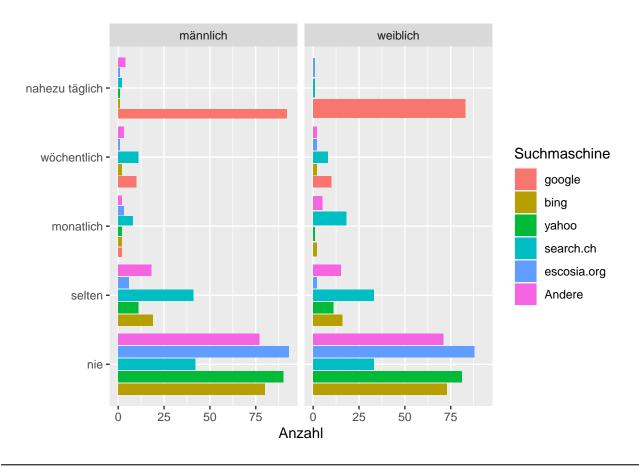
| $\overline{\mathrm{Nr}}$ | Feld        | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|-------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | google      | 1       | 5       | 5     | 4.87       | 0.43               | 5      |
| 2                        | bing        | 1       | 5       | 1     | 1.33       | 0.73               | 1      |
| 3                        | yahoo       | 1       | 5       | 1     | 1.17       | 0.50               | 1      |
| 4                        | search.ch   | 1       | 5       | 2     | 2.00       | 1.02               | 2      |
| 5                        | escosia.org | 1       | 5       | 1     | 1.21       | 0.74               | 1      |
| 6                        | Andere      | 1       | 5       | 1     | 1.41       | 0.86               | 1      |

| Nr | Feld        | nie          | selten      | monatlich   | wöchentlich | nahezu täglich | Summe |
|----|-------------|--------------|-------------|-------------|-------------|----------------|-------|
| 1  | google      | 0.43% (1)    | 0.00% (0)   | 0.86% (2)   | 9.91% (23)  | 88.79% (206)   | 232   |
| 2  | bing        | 76.29% (177) | 17.67% (41) | 2.16% (5)   | 1.72% (4)   | 1.29% (3)      | 230   |
| 3  | yahoo       | 85.34% (198) | 11.64% (27) | 1.29% (3)   | 0.43% (1)   | 0.43% (1)      | 230   |
| 4  | search.ch   | 37.07% (86)  | 37.5% (87)  | 13.36% (31) | 9.91% (23)  | 1.29% (3)      | 230   |
| 5  | escosia.org | 89.66% (208) | 3.88% (9)   | 1.72% (4)   | 2.16% (5)   | 1.72% (4)      | 230   |
| 6  | Andere      | 75% (174)    | 16.81% (39) | 3.02% (7)   | 3.02% (7)   | 2.16% (5)      | 232   |



| $\overline{\mathrm{Nr}}$ | Feld       | Auspraegung | nie         | selten      | monatlich   | wöchentlich | nahezu täglich | Summe |
|--------------------------|------------|-------------|-------------|-------------|-------------|-------------|----------------|-------|
| 1                        | google     | 18-25       | 0.00% (0)   | 0.00% (0)   | 0% (0)      | 12.5% (3)   | 87.5% (21)     | 24    |
| 1                        | google     | 26-32       | 0.00% (0)   | 0.00% (0)   | 1.16%(1)    | 9.3% (8)    | 89.53%(77)     | 86    |
| 1                        | google     | 33-40       | 0.00% (0)   | 0.00% (0)   | 0% (0)      | 12.82% (5)  | 87.18% (34)    | 39    |
| 1                        | google     | 41-55       | 0.00% (0)   | 0.00% (0)   | 0% (0)      | 6.25% (2)   | 93.75% (30)    | 32    |
| 1                        | google     | 56-65       | 0.00% (0)   | 0.00% (0)   | 9.09% (1)   | 9.09% (1)   | 81.82% (9)     | 11    |
| 1                        | google     | über 65     | 0.00% (0)   | 0.00% (0)   | 0% (0)      | 16.67% (1)  | 83.33% (5)     | 6     |
| 2                        | bing       | 18-25       | 87.5% (21)  | 12.5% (3)   | 0% (0)      | 0% (0)      | 0% (0)         | 24    |
| 2                        | bing       | 26-32       | 77.91% (67) | 17.44% (15) | 2.33% (2)   | 1.16% (1)   | 1.16% (1)      | 86    |
| 2                        | bing       | 33-40       | 87.18% (34) | 12.82% (5)  | 0% (0)      | 0% (0)      | 0% (0)         | 39    |
| 2                        | bing       | 41-55       | 67.74% (21) | 25.81% (8)  | 3.23% (1)   | 3.23% (1)   | 0% (0)         | 31    |
| 2                        | bing       | 56-65       | 63.64% (7)  | 18.18% (2)  | 9.09% (1)   | 9.09% (1)   | 0% (0)         | 11    |
| 2                        | bing       | über 65     | 40% (2)     | 40% (2)     | 0% (0)      | 20% (1)     | 0% (0)         | 5     |
| 3                        | yahoo      | 18-25       | 91.67% (22) | 8.33% (2)   | 0% (0)      | 0.00% (0)   | 0% (0)         | 24    |
| 3                        | yahoo      | 26-32       | 88.37% (76) | 11.63% (10) | 0% (0)      | 0.00% (0)   | 0% (0)         | 86    |
| 3                        | yahoo      | 33-40       | 92.31% (36) | 7.69% (3)   | 0% (0)      | 0.00% (0)   | 0% (0)         | 39    |
| 3                        | yahoo      | 41-55       | 74.19% (23) | 19.35% (6)  | 6.45% (2)   | 0.00% (0)   | 0% (0)         | 31    |
| 3                        | yahoo      | 56-65       | 81.82% (9)  | 9.09% (1)   | 9.09% (1)   | 0.00% (0)   | 0% (0)         | 11    |
| 3                        | yahoo      | über 65     | 80% (4)     | 0% (0)      | 0% (0)      | 0.00% (0)   | 20% (1)        | 5     |
| 4                        | search.ch  | 18-25       | 37.5% (9)   | 41.67% (10) | 16.67% (4)  | 0% (0)      | 4.17% (1)      | 24    |
| 4                        | search.ch  | 26-32       | 38.37% (33) | 37.21% (32) | 12.79% (11) | 9.3% (8)    | 2.33% (2)      | 86    |
| 4                        | search.ch  | 33-40       | 46.15% (18) | 38.46% (15) | 5.13% (2)   | 10.26% (4)  | 0% (0)         | 39    |
| 4                        | search.ch  | 41-55       | 32.26% (10) | 38.71% (12) | 16.13% (5)  | 12.9% (4)   | 0% (0)         | 31    |
| 4                        | search.ch  | 56-65       | 27.27% (3)  | 36.36% (4)  | 18.18% (2)  | 18.18% (2)  | 0% (0)         | 11    |
| 4                        | search.ch  | über 65     | 0% (0)      | 40% (2)     | 40% (2)     | 20% (1)     | 0% (0)         | 5     |
| 5                        | esosia.org | 18-25       | 95.83% (23) | 0% (0)      | 0% (0)      | 4.17% (1)   | 0% (0)         | 24    |

| Nr | Feld       | Auspraegung | nie         | selten      | monatlich | wöchentlich | nahezu täglich | Summe |
|----|------------|-------------|-------------|-------------|-----------|-------------|----------------|-------|
| 5  | esosia.org | 26-32       | 94.19% (81) | 3.49% (3)   | 1.16% (1) | 0% (0)      | 1.16% (1)      | 86    |
| 5  | esosia.org | 33-40       | 94.87% (37) | 0% (0)      | 2.56% (1) | 2.56% (1)   | 0% (0)         | 39    |
| 5  | esosia.org | 41-55       | 80.65% (25) | 9.68% (3)   | 3.23% (1) | 3.23% (1)   | 3.23% (1)      | 31    |
| 5  | esosia.org | 56-65       | 81.82% (9)  | 18.18% (2)  | 0% (0)    | 0% (0)      | 0% (0)         | 11    |
| 5  | esosia.org | über 65     | 100% (5)    | 0% (0)      | 0% (0)    | 0% (0)      | 0% (0)         | 5     |
| 6  | Andere     | 18-25       | 79.17% (19) | 8.33% (2)   | 8.33% (2) | 4.17% (1)   | 0% (0)         | 24    |
| 6  | Andere     | 26-32       | 72.09% (62) | 22.09% (19) | 1.16% (1) | 3.49% (3)   | 1.16% (1)      | 86    |
| 6  | Andere     | 33-40       | 76.92% (30) | 12.82% (5)  | 5.13% (2) | 2.56% (1)   | 2.56% (1)      | 39    |
| 6  | Andere     | 41-55       | 68.75% (22) | 18.75% (6)  | 6.25% (2) | 0% (0)      | 6.25% (2)      | 32    |
| 6  | Andere     | 56-65       | 81.82% (9)  | 9.09% (1)   | 0% (0)    | 0% (0)      | 9.09% (1)      | 11    |
| 6  | Andere     | über 65     | 100% (6)    | 0% (0)      | 0% (0)    | 0% (0)      | 0% (0)         | 6     |

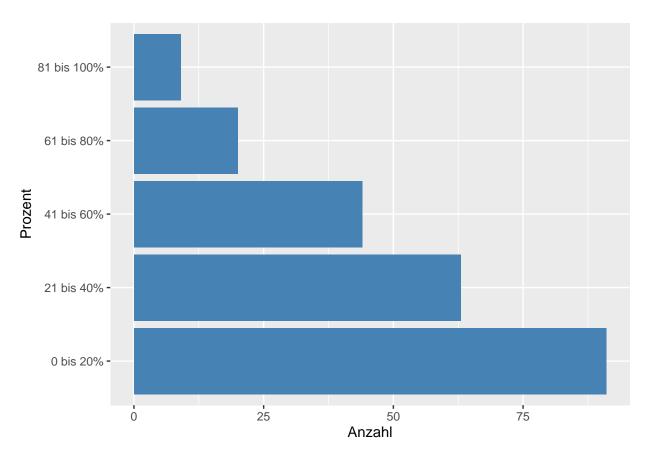


| Nr | Feld       | Auspraegung | nie       | selten    | monatlich | wöchentlich | nahezu täglich | Summe |
|----|------------|-------------|-----------|-----------|-----------|-------------|----------------|-------|
| 1  | google     | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 1  | google     | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 2  | bing       | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 2  | bing       | weiblich    | 0.00% (0) | 0.00% (0) | 0% (0)    | 0.00% (0)   | 0.00% (0)      | 0     |
| 3  | yahoo      | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 3  | yahoo      | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 4  | search.ch  | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 4  | search.ch  | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 10.75% (10) | 0.00% (0)      | 10    |
| 5  | esosia.org | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 5  | esosia.org | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 10    |

| Nr | Feld             | Auspraegung          | nie                    | selten | monatlich              | wöchentlich | nahezu täglich          | Summe   |
|----|------------------|----------------------|------------------------|--------|------------------------|-------------|-------------------------|---------|
| 6  | Andere<br>Andere | männlich<br>weiblich | 0.00% (0)<br>0.00% (0) | ( /    | 0.00% (0)<br>0.00% (0) | ( /         | 0.00% (0) $89.25% (83)$ | 0<br>93 |

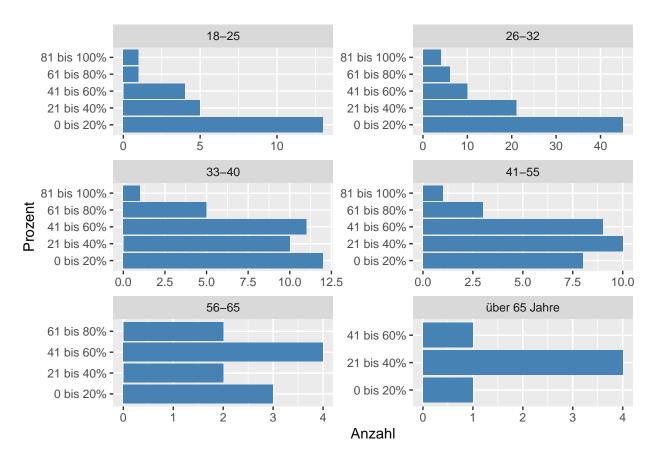
### Zeite Seite der Resultatseite

# 02 - In wie vielen Prozent der Fälle schauen Sie sich bei der Suche nach Informationendie zweite Resultatseite an?

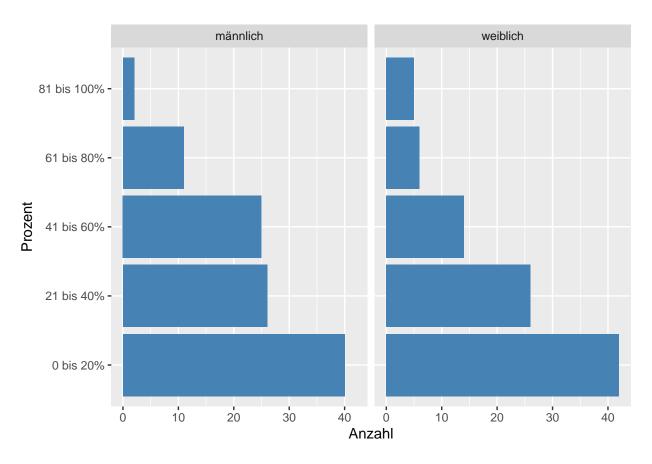


| $\overline{\mathrm{Nr}}$ | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Zweite Seite | 1       | 5       | 1     | 2.09       | 1.14               | 2      |

| Nr    | Feld          | Antwortanzahl |
|-------|---------------|---------------|
| 1     | 0 bis 20%     | 39.22% (91)   |
| 2     | 21 bis $40%$  | 27.16% (63)   |
| 3     | 41 bis $60%$  | 18.97% (44)   |
| 4     | 61 bis $80%$  | 8.62% (20)    |
| 5     | 81  bis  100% | 3.88% (9)     |
| Total |               | 100% (227)    |



| Nr    | Feld          | Auspraegung | Antwortanzahl |
|-------|---------------|-------------|---------------|
| 1     | 0 bis 20%     | männlich    | 38.46% (40)   |
| 1     | 0 bis $20\%$  | weiblich    | 45.16% (42)   |
| 2     | 21 bis $40%$  | männlich    | 25% (26)      |
| 2     | 21 bis $40%$  | weiblich    | 27.96% (26)   |
| 3     | 41 bis $60%$  | männlich    | 24.04% (25)   |
| 3     | 41 bis $60%$  | weiblich    | 15.05% (14)   |
| 4     | 61 bis $80%$  | männlich    | 10.58% (11)   |
| 4     | 61 bis $80%$  | weiblich    | 6.45% (6)     |
| 5     | 81 bis $100%$ | männlich    | 1.92% (2)     |
| 5     | 81 bis $100%$ | weiblich    | 5.38% (5)     |
| Total |               |             | (104)         |
| Total |               |             | (93)          |

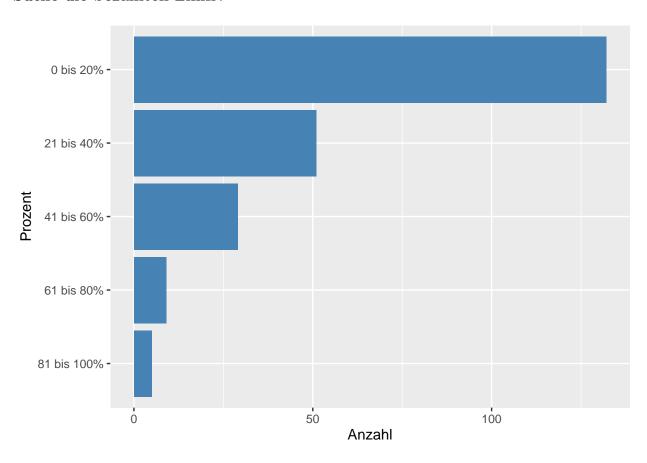


| Nr | Feld          | Auspraegung | Antwortanzahl |
|----|---------------|-------------|---------------|
| 1  | 0 bis 20%     | 18-25       | 54.17% (13)   |
| 1  | 0 bis $20\%$  | 26-32       | 52.33% (45)   |
| 1  | 0 bis $20\%$  | 33-40       | 30.77% (12)   |
| 1  | 0 bis $20\%$  | 41-55       | 25% (8)       |
| 1  | 0 bis $20\%$  | 56-65       | 27.27% (3)    |
| 1  | 0 bis $20\%$  | über 65     | 16.67% (1)    |
| 2  | 21 bis $40%$  | 18-25       | 20.83% (5)    |
| 2  | 21 bis $40%$  | 26-32       | 24.42% (21)   |
| 2  | 21 bis $40%$  | 33-40       | 25.64% (10)   |
| 2  | 21 bis $40%$  | 41-55       | 31.25% (10)   |
| 2  | 21 bis $40%$  | 56-65       | 18.18% (2)    |
| 2  | 21 bis $40%$  | über 65     | 66.67% (4)    |
| 3  | 41 bis $60%$  | 18-25       | 16.67% (4)    |
| 3  | 41 bis $60%$  | 26-32       | 11.63% (10)   |
| 3  | 41 bis $60%$  | 33-40       | 28.21% (11)   |
| 3  | 41 bis $60%$  | 41-55       | 28.12% (9)    |
| 3  | 41 bis $60%$  | 56-65       | 36.36% (4)    |
| 3  | 41 bis $60%$  | über 65     | 16.67% (1)    |
| 4  | 61 bis $80%$  | 18-25       | 4.17% (1)     |
| 4  | 61 bis $80%$  | 26-32       | 6.98% (6)     |
| 4  | 61 bis $80%$  | 33-40       | 12.82% (5)    |
| 4  | 61  bis  80%  | 41-55       | 9.38% (3)     |
| 4  | 61 bis $80%$  | 56-65       | 18.18% (2)    |
| 4  | 61 bis $80%$  | über 65     | 0% (0)        |
| 5  | 81 bis $100%$ | 18-25       | 4.17% (1)     |

| Nr    | Feld          | Auspraegung | Antwortanzahl |
|-------|---------------|-------------|---------------|
| 5     | 81 bis 100%   | 26-32       | 4.65% (4)     |
| 5     | 81 bis $100%$ | 33-40       | 2.56% (1)     |
| 5     | 81 bis $100%$ | 41-55       | 6.25% (2)     |
| 5     | 81 bis $100%$ | 56-65       | 0% (0)        |
| 5     | 81 bis $100%$ | über 65     | 0% (0)        |
| Total |               |             | (24)          |
| Total |               |             | (86)          |
| Total |               |             | (39)          |
| Total |               |             | (32)          |
| Total |               |             | (11)          |
| Total |               |             | (6)           |

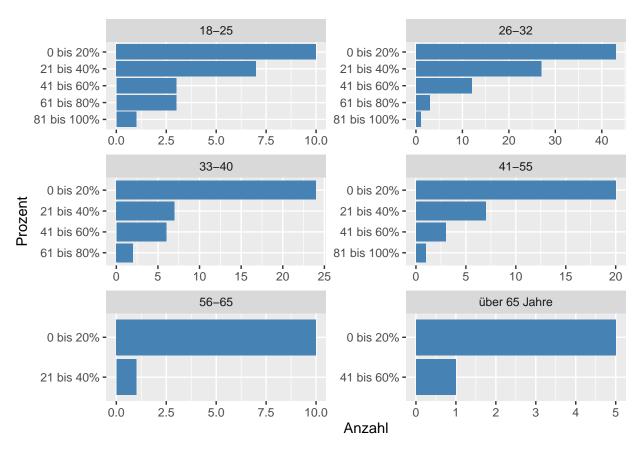
## Bezahlte Links

- In wie vielen Prozent der Fälle verwenden Sie auf der Resultatseite der Suche die bezahlten Links?

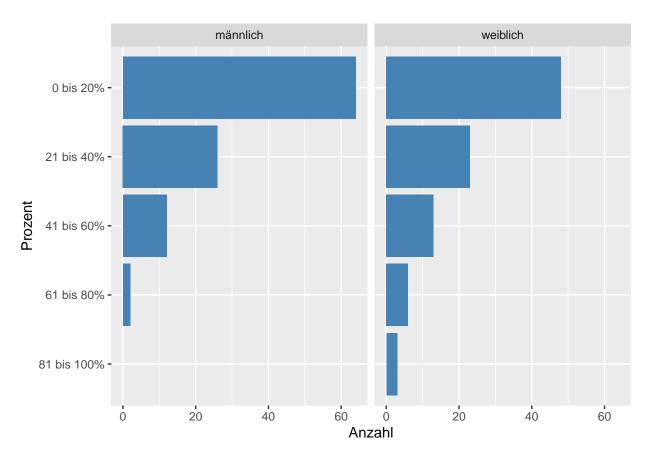


| Nr | Feld           | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|----------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Bezahlte Links | 1       | 5       | 5     | 4.31       | 0.99               | 5      |

| Nr    | Feld         | Antwortanzahl |
|-------|--------------|---------------|
| 1     | 81 bis 100%  | 2.16% (5)     |
| 2     | 61 bis $80%$ | 3.88% (9)     |
| 3     | 41 bis $60%$ | 12.5% (29)    |
| 4     | 21 bis $40%$ | 21.98% (51)   |
| 5     | 0 bis $20\%$ | 56.9% (132)   |
| Total |              | 100% (226)    |



| Nr    | Feld          | Auspraegung | Antwortanzahl |
|-------|---------------|-------------|---------------|
| 1     | 81 bis 100%   | männlich    | 0% (0)        |
| 1     | 81 bis $100%$ | weiblich    | 3.23% (3)     |
| 2     | 61 bis $80%$  | männlich    | 1.92% (2)     |
| 2     | 61 bis $80%$  | weiblich    | 6.45% (6)     |
| 3     | 41 bis $60%$  | männlich    | 11.54% (12)   |
| 3     | 41 bis $60%$  | weiblich    | 13.98% (13)   |
| 4     | 21 bis $40%$  | männlich    | 25% (26)      |
| 4     | 21 bis $40%$  | weiblich    | 24.73% (23)   |
| 5     | 0 bis $20\%$  | männlich    | 61.54% (64)   |
| 5     | 0 bis $20\%$  | weiblich    | 51.61% (48)   |
| Total |               |             | (104)         |
| Total |               |             | (93)          |

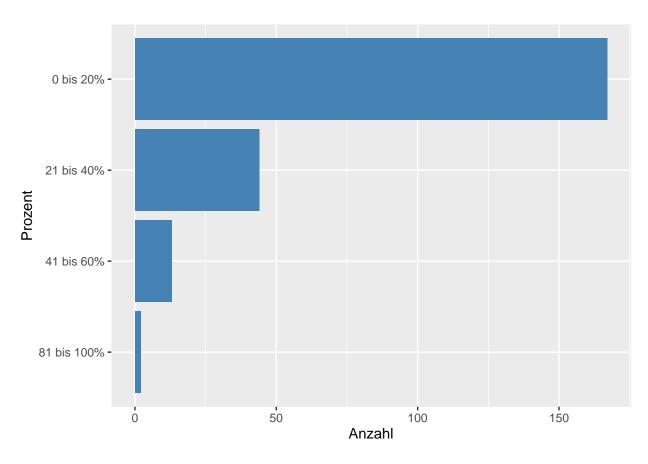


| Nr | Feld          | Auspraegung | Antwortanzahl |
|----|---------------|-------------|---------------|
| 1  | 81 bis 100%   | 18-25       | 4.17% (1)     |
| 1  | 81  bis  100% | 26-32       | 1.16% (1)     |
| 1  | 81 bis $100%$ | 33-40       | 0% (0)        |
| 1  | 81 bis $100%$ | 41-55       | 3.12% (1)     |
| 1  | 81 bis $100%$ | 56-65       | 0% (0)        |
| 1  | 81 bis $100%$ | über 65     | 0% (0)        |
| 2  | 61 bis $80%$  | 18-25       | 12.5% (3)     |
| 2  | 61 bis $80%$  | 26-32       | 3.49% (3)     |
| 2  | 61 bis $80%$  | 33-40       | 5.13% (2)     |
| 2  | 61 bis $80%$  | 41-55       | 0% (0)        |
| 2  | 61 bis $80%$  | 56-65       | 0% (0)        |
| 2  | 61 bis $80%$  | über 65     | 0% (0)        |
| 3  | 41 bis $60%$  | 18-25       | 12.5% (3)     |
| 3  | 41 bis $60%$  | 26-32       | 13.95% (12)   |
| 3  | 41 bis $60%$  | 33-40       | 15.38% (6)    |
| 3  | 41 bis $60%$  | 41-55       | 9.38% (3)     |
| 3  | 41 bis $60%$  | 56-65       | 0% (0)        |
| 3  | 41 bis $60%$  | über 65     | 16.67% (1)    |
| 4  | 21 bis $40%$  | 18-25       | 29.17% (7)    |
| 4  | 21 bis $40%$  | 26-32       | 31.4% (27)    |
| 4  | 21 bis $40%$  | 33-40       | 17.95% (7)    |
| 4  | 21 bis $40%$  | 41-55       | 21.88% (7)    |
| 4  | 21 bis $40%$  | 56-65       | 9.09% (1)     |
| 4  | 21 bis $40%$  | über 65     | 0% (0)        |
| 5  | 0 bis $20\%$  | 18-25       | 41.67% (10)   |

| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
| 5     | 0 bis 20%    | 26-32       | 50% (43)      |
| 5     | 0 bis $20\%$ | 33-40       | 61.54% (24)   |
| 5     | 0 bis $20\%$ | 41-55       | 65.62% (21)   |
| 5     | 0 bis $20\%$ | 56-65       | 90.91% (10)   |
| 5     | 0 bis $20\%$ | über 65     | 83.33% (5)    |
| Total |              |             | (24)          |
| Total |              |             | (86)          |
| Total |              |             | (39)          |
| Total |              |             | (32)          |
| Total |              |             | (11)          |
| Total |              |             | (6)           |

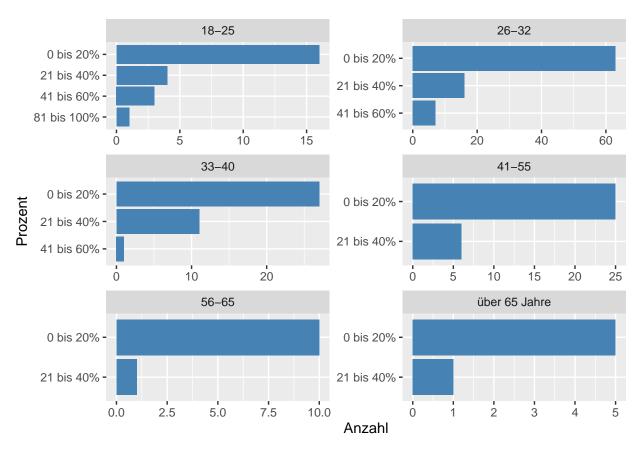
## Konsum aufgrund von bezahlten Links

- In wie vielen Prozent der Fälle haben Sie aufgrund von bezahlten Links Produkte oder Dienstleistungen konsumiert?

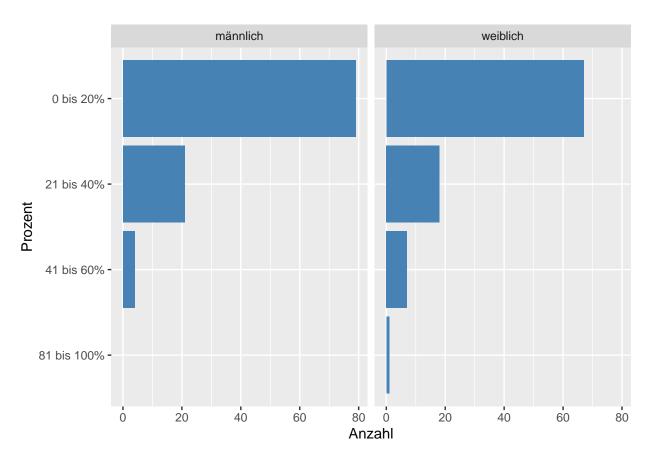


| $\overline{\mathrm{Nr}}$ | Feld   | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Konsum | 1       | 5       | 5     | 4.65       | 0.67               | 5      |

| Nr    | Feld         | Antwortanzahl |
|-------|--------------|---------------|
| 1     | 81 bis 100%  | 0.86% (2)     |
| 2     | 61 bis $80%$ | 0.00% (0)     |
| 3     | 41 bis $60%$ | 5.6% (13)     |
| 4     | 21 bis $40%$ | 18.97% (44)   |
| 5     | 0 bis $20\%$ | 71.98% (167)  |
| Total |              | 100% (226)    |



| Nr    | Feld          | Auspraegung | Antwortanzahl |
|-------|---------------|-------------|---------------|
| 1     | 81 bis 100%   | männlich    | 0% (0)        |
| 1     | 81 bis $100%$ | weiblich    | 1.08% (1)     |
| 2     | 61 bis $80%$  | männlich    | 3.85% (4)     |
| 2     | 61 bis $80%$  | weiblich    | 7.53% (7)     |
| 3     | 41 bis $60%$  | männlich    | 20.19% (21)   |
| 3     | 41 bis $60%$  | weiblich    | 19.35% (18)   |
| 4     | 21 bis $40%$  | männlich    | 75.96% (79)   |
| 4     | 21 bis $40%$  | weiblich    | 72.04% (67)   |
| 5     | 0 bis $20\%$  | männlich    | 0.00% (0)     |
| 5     | 0 bis $20\%$  | weiblich    | 0.00% (0)     |
| Total |               |             | (104)         |
| Total |               |             | $(93)^{'}$    |

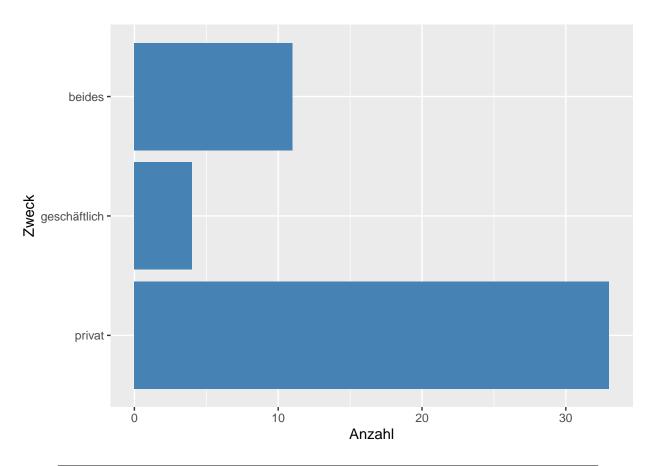


| Nr | Feld          | Auspraegung | Antwortanzahl |
|----|---------------|-------------|---------------|
| 1  | 81 bis 100%   | 18-25       | 4.17% (1)     |
| 1  | 81  bis  100% | 26-32       | 0% (0)        |
| 1  | 81 bis $100%$ | 33-40       | 0% (0)        |
| 1  | 81 bis $100%$ | 41-55       | 0% (0)        |
| 1  | 81 bis $100%$ | 56-65       | 0% (0)        |
| 1  | 81 bis $100%$ | über 65     | 0% (0)        |
| 2  | 61 bis $80%$  | 18-25       | 12.5% (3)     |
| 2  | 61 bis $80%$  | 26-32       | 8.14% (7)     |
| 2  | 61 bis $80%$  | 33-40       | 2.56% (1)     |
| 2  | 61 bis $80%$  | 41-55       | 0% (0)        |
| 2  | 61 bis $80%$  | 56-65       | 0% (0)        |
| 2  | 61 bis $80%$  | über 65     | 0% (0)        |
| 3  | 41 bis $60%$  | 18-25       | 16.67% (4)    |
| 3  | 41 bis $60%$  | 26-32       | 18.6% (16)    |
| 3  | 41 bis $60%$  | 33-40       | 28.21% (11)   |
| 3  | 41 bis $60%$  | 41-55       | 18.75% (6)    |
| 3  | 41 bis $60%$  | 56-65       | 9.09% (1)     |
| 3  | 41 bis $60%$  | über 65     | 16.67% (1)    |
| 4  | 21 bis $40%$  | 18-25       | 66.67% (16)   |
| 4  | 21 bis $40%$  | 26-32       | 73.26% (63)   |
| 4  | 21 bis $40%$  | 33-40       | 69.23% (27)   |
| 4  | 21 bis $40%$  | 41-55       | 81.25% (26)   |
| 4  | 21 bis $40%$  | 56-65       | 90.91% (10)   |
| 4  | 21 bis $40%$  | über 65     | 83.33% (5)    |
| 5  | 0 bis 20%     | 18-25       | 0.00% (0)     |

| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
| 5     | 0 bis 20%    | 26-32       | 0.00% (0)     |
| 5     | 0 bis $20\%$ | 33-40       | 0.00% (0)     |
| 5     | 0 bis $20\%$ | 41-55       | 0.00% (0)     |
| 5     | 0 bis $20\%$ | 56-65       | 0.00% (0)     |
| 5     | 0 bis $20\%$ | über 65     | 0.00% (0)     |
| Total |              |             | (24)          |
| Total |              |             | (86)          |
| Total |              |             | (39)          |
| Total |              |             | (32)          |
| Total |              |             | (11)          |
| Total |              |             | (6)           |

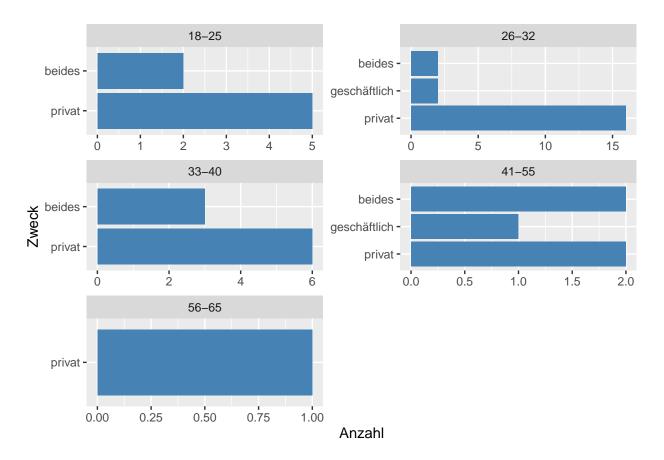
### Zweck des Kaufes

### 05 - Für welchen Zweck kauften Sie über bezahlte Links etwas ein?

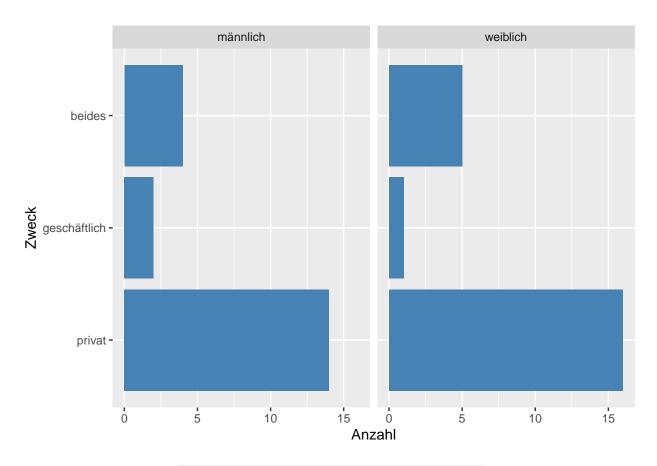


| Nr | Feld  | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------|---------|---------|-------|------------|--------------------|--------|
| 1  | Zweck | 1       | 3       | 1     | 1.54       | 0.85               | 1      |

| Nr    | Feld         | Antwortanzahl |
|-------|--------------|---------------|
| 1     | privat       | 14.22% (33)   |
| 2     | geschäftlich | 1.72% (4)     |
| 3     | beides       | 4.74% (11)    |
| Total |              | 100% (48)     |



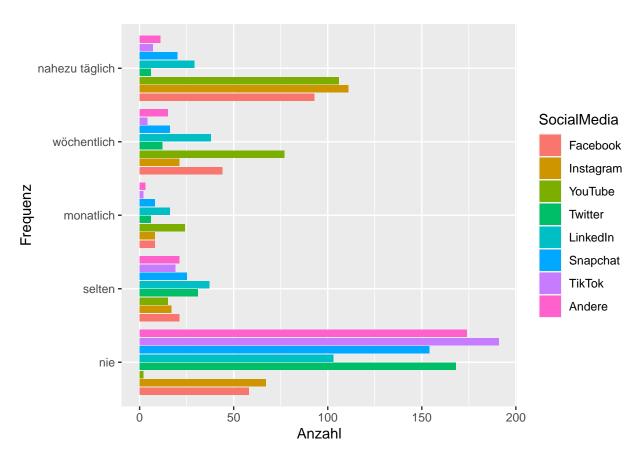
| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
| 1     | privat       | männlich    | 70% (14)      |
| 1     | privat       | weiblich    | 72.73% (16)   |
| 2     | geschäftlich | männlich    | 10% (2)       |
| 2     | geschäftlich | weiblich    | 4.55% (1)     |
| 3     | beides       | männlich    | 20% (4)       |
| 3     | beides       | weiblich    | 22.73% (5)    |
| Total |              |             | (20)          |
| Total |              |             | (22)          |



| Nr    | Feld         | Auspraegung | Antwortanzahl |
|-------|--------------|-------------|---------------|
| 1     | privat       | 18-25       | 71.43% (5)    |
| 1     | privat       | 26-32       | 80% (16)      |
| 1     | privat       | 33-40       | 66.67% (6)    |
| 1     | privat       | 41-55       | 40% (2)       |
| 1     | privat       | 56-65       | 100% (1)      |
| 1     | privat       | über 65     | NaN% (0)      |
| 2     | geschäftlich | 18-25       | 0% (0)        |
| 2     | geschäftlich | 26-32       | 10% (2)       |
| 2     | geschäftlich | 33-40       | 0% (0)        |
| 2     | geschäftlich | 41-55       | 20% (1)       |
| 2     | geschäftlich | 56-65       | 0% (0)        |
| 2     | geschäftlich | über 65     | NaN% (0)      |
| 3     | beides       | 18-25       | 28.57% (2)    |
| 3     | beides       | 26-32       | 10% (2)       |
| 3     | beides       | 33-40       | 33.33% (3)    |
| 3     | beides       | 41-55       | 40% (2)       |
| 3     | beides       | 56-65       | 0% (0)        |
| 3     | beides       | über 65     | NaN% (0)      |
| Total |              |             | (7)           |
| Total |              |             | (20)          |
| Total |              |             | (9)           |
| Total |              |             | (5)           |
| Total |              |             | (1)           |
| Total |              |             | (0)           |

#### Verwendung Social Media

#### 06 - Welche Social Media Kanäle verwenden Sie und wie oft?



#### AndereText

Xing

Jodel

keine weiteren

Whatsapp

Xing

Xing

sunrise Tv

keine mehr, Facebook habe ich nach 10 intensiven Jahren im September 2019 deaktiviert

Printerest

Telegram, Whats App

Whatsapp, Quizlet

LinkedIn

kenfm, nachdenkseiten, wissens manifaktur

Pinterest

Xing

Whatsapp

Xing

Keine Anderen

Wathsup

Strava / Fitbit

#### ${\bf Andere Text}$

pinterest

Strava, Xing, Pinterest, Tumblr Pinterest, community der newsplattformen

Xing

Pinterest

Discord, pinterest

XING Wikipedia Tumblr Pinterest

Whatsapp, Skype

Keine

Pinterest

Datingapps

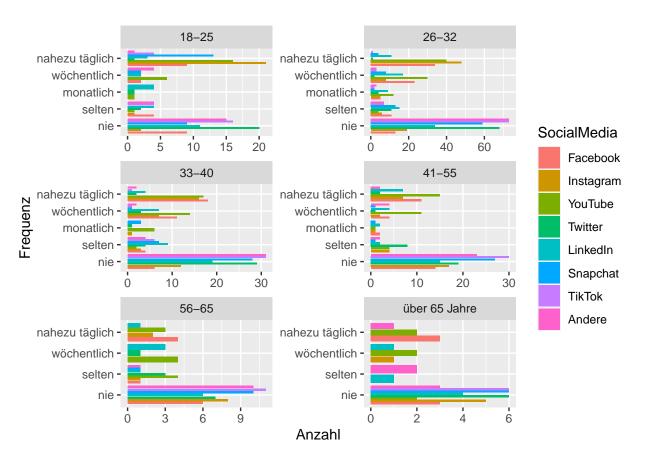
Reddit

Xing

| Nr | Feld      | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-----------|---------|---------|-------|------------|--------------------|--------|
| 1  | Facebook  | 1       | 5       | 5     | 3.42       | 1.68               | 4      |
| 2  | Instagram | 1       | 5       | 5     | 3.41       | 1.79               | 4      |
| 3  | YouTube   | 1       | 5       | 5     | 4.21       | 0.94               | 4      |
| 4  | Twitter   | 1       | 5       | 1     | 1.46       | 0.98               | 1      |
| 5  | LinkedIn  | 1       | 5       | 1     | 2.34       | 1.51               | 2      |
| 6  | Snapchat  | 1       | 5       | 1     | 1.76       | 1.33               | 1      |
| 7  | TikTok    | 1       | 5       | 1     | 1.28       | 0.84               | 1      |
| 8  | Andere    | 1       | 5       | 1     | 1.52       | 1.13               | 1      |

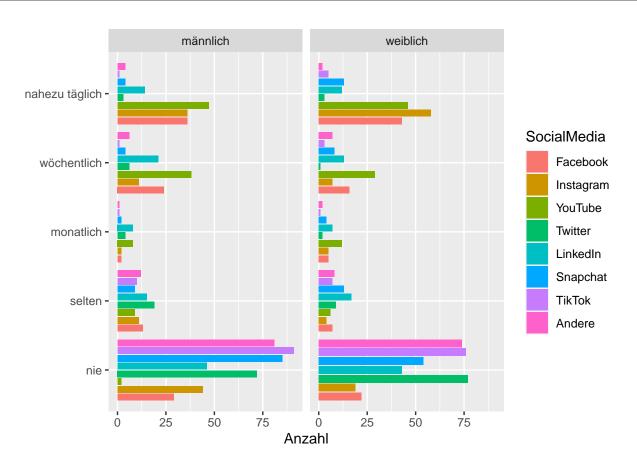
| $\overline{\mathrm{Nr}}$ | Feld      | nie          | selten      | monatlich   | wöchentlich | nahezu täglich | Summe |
|--------------------------|-----------|--------------|-------------|-------------|-------------|----------------|-------|
| 1                        | Facebook  | 25% (58)     | 9.05% (21)  | 3.45% (8)   | 18.97% (44) | 40.09% (93)    | 224   |
| 2                        | Instagram | 28.88% (67)  | 7.33% (17)  | 3.45% (8)   | 9.05% (21)  | 47.84% (111)   | 224   |
| 3                        | YouTube   | 0.86% (2)    | 6.47% (15)  | 10.34% (24) | 33.19% (77) | 45.69% (106)   | 224   |
| 4                        | Twitter   | 72.41% (168) | 13.36% (31) | 2.59% (6)   | 5.17% (12)  | 2.59% (6)      | 223   |
| 5                        | LinkedIn  | 44.4% (103)  | 15.95% (37) | 6.9% (16)   | 16.38% (38) | 12.5% (29)     | 223   |
| 6                        | Snapchat  | 66.38% (154) | 10.78% (25) | 3.45% (8)   | 6.9% (16)   | 8.62% (20)     | 223   |
| 7                        | TikTok    | 82.33% (191) | 8.19% (19)  | 0.86% (2)   | 1.72% (4)   | 3.02% (7)      | 223   |
| 8                        | Andere    | 75% (174)    | 9.05% (21)  | 1.29% (3)   | 6.47% (15)  | 4.74% (11)     | 224   |
|                          |           |              |             |             |             |                |       |

21



| Nr | Feld                      | Auspraegung | nie         | selten      | monatlich   | wöchentlich | nahezu täglich | Summe |
|----|---------------------------|-------------|-------------|-------------|-------------|-------------|----------------|-------|
| 1  | Facebook                  | 18-25       | 37.5% (9)   | 16.67% (4)  | 0% (0)      | 8.33% (2)   | 37.5% (9)      | 24    |
| 1  | Facebook                  | 26-32       | 15.12% (13) | 12.79% (11) | 5.81% (5)   | 26.74% (23) | 39.53% (34)    | 86    |
| 1  | Facebook                  | 33-40       | 15.38% (6)  | 10.26% (4)  | 0% (0)      | 28.21% (11) | 46.15% (18)    | 39    |
| 1  | Facebook                  | 41-55       | 46.88% (15) | 0% (0)      | 6.25% (2)   | 12.5% (4)   | 34.38% (11)    | 32    |
| 1  | Facebook                  | 56-65       | 54.55% (6)  | 9.09% (1)   | 0% (0)      | 0% (0)      | 36.36% (4)     | 11    |
| 1  | Facebook                  | über 65     | 50% (3)     | 0% (0)      | 0% (0)      | 0% (0)      | 50% (3)        | 6     |
| 2  | Instagram                 | 18-25       | 8.33% (2)   | 4.17% (1)   | 0% (0)      | 0% (0)      | 87.5% (21)     | 24    |
| 2  | Instagram                 | 26-32       | 22.09% (19) | 6.98% (6)   | 5.81% (5)   | 9.3% (8)    | 55.81% (48)    | 86    |
| 2  | Instagram                 | 33-40       | 30.77% (12) | 7.69% (3)   | 2.56% (1)   | 17.95% (7)  | 41.03% (16)    | 39    |
| 2  | Instagram                 | 41-55       | 56.25% (18) | 12.5% (4)   | 3.12% (1)   | 6.25% (2)   | 21.88% (7)     | 32    |
| 2  | Instagram                 | 56-65       | 72.73% (8)  | 9.09% (1)   | 0% (0)      | 0% (0)      | 18.18% (2)     | 11    |
| 2  | Instagram                 | über 65     | 83.33% (5)  | 0% (0)      | 0% (0)      | 16.67% (1)  | 0% (0)         | 6     |
| 3  | YouTube                   | 18-25       | 0% (0)      | 4.17% (1)   | 4.17% (1)   | 25% (6)     | 66.67% (16)    | 24    |
| 3  | YouTube                   | 26-32       | 0% (0)      | 4.65% (4)   | 13.95% (12) | 34.88% (30) | 46.51% (40)    | 86    |
| 3  | YouTube                   | 33-40       | 0% (0)      | 5.13% (2)   | 15.38% (6)  | 35.9% (14)  | 43.59% (17)    | 39    |
| 3  | YouTube                   | 41-55       | 0% (0)      | 12.5% (4)   | 3.12% (1)   | 34.38% (11) | 50% (16)       | 32    |
| 3  | YouTube                   | 56-65       | 0% (0)      | 36.36% (4)  | 0% (0)      | 36.36% (4)  | 27.27% (3)     | 11    |
| 3  | YouTube                   | über 65     | 33.33% (2)  | 0% (0)      | 0% (0)      | 33.33% (2)  | 33.33% (2)     | 6     |
| 4  | Twitter                   | 18-25       | 83.33% (20) | 8.33% (2)   | 4.17% (1)   | 0% (0)      | 4.17% (1)      | 24    |
| 4  | Twitter                   | 26-32       | 79.07% (68) | 12.79% (11) | 4.65% (4)   | 2.33% (2)   | 1.16% (1)      | 86    |
| 4  | Twitter                   | 33-40       | 74.36% (29) | 10.26% (4)  | 2.56% (1)   | 7.69% (3)   | 5.13% (2)      | 39    |
| 4  | Twitter                   | 41-55       | 64.52% (20) | 25.81% (8)  | 0% (0)      | 3.23% (1)   | 6.45% (2)      | 31    |
| 4  | Twitter                   | 56-65       | 63.64% (7)  | 27.27% (3)  | 0% (0)      | 9.09% (1)   | 0% (0)         | 11    |
| 4  | Twitter                   | über 65     | 100% (6)    | 0% (0)      | 0% (0)      | 0% (0)      | 0% (0)         | 6     |
| 5  | $\operatorname{LinkedIn}$ | 18-25       | 45.83% (11) | 16.67% (4)  | 16.67% (4)  | 8.33% (2)   | 12.5% (3)      | 24    |
|    |                           |             |             |             |             |             |                |       |

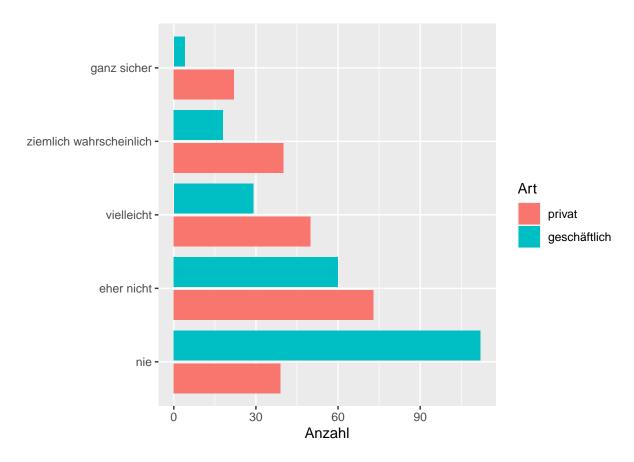
| Nr | Feld                      | Auspraegung | nie         | selten      | monatlich  | wöchentlich | nahezu täglich | Summe |
|----|---------------------------|-------------|-------------|-------------|------------|-------------|----------------|-------|
| 5  | LinkedIn                  | 26-32       | 39.53% (34) | 17.44% (15) | 10.47% (9) | 19.77% (17) | 12.79% (11)    | 86    |
| 5  | $\operatorname{LinkedIn}$ | 33-40       | 48.72% (19) | 23.08% (9)  | 0% (0)     | 17.95% (7)  | 10.26% (4)     | 39    |
| 5  | LinkedIn                  | 41-55       | 51.61% (16) | 6.45% (2)   | 6.45% (2)  | 12.9% (4)   | 22.58% (7)     | 31    |
| 5  | LinkedIn                  | 56-65       | 54.55% (6)  | 9.09% (1)   | 0% (0)     | 27.27% (3)  | 9.09% (1)      | 11    |
| 5  | $\operatorname{LinkedIn}$ | über 65     | 66.67% (4)  | 16.67%(1)   | 0% (0)     | 16.67% (1)  | 0% (0)         | 6     |
| 6  | Snapchat                  | 18-25       | 37.5% (9)   | 0% (0)      | 0% (0)     | 8.33% (2)   | 54.17% (13)    | 24    |
| 6  | Snapchat                  | 26-32       | 68.6% (59)  | 15.12% (13) | 2.33% (2)  | 9.3% (8)    | 4.65% (4)      | 86    |
| 6  | Snapchat                  | 33-40       | 71.79% (28) | 17.95% (7)  | 7.69% (3)  | 2.56% (1)   | 0% (0)         | 39    |
| 6  | Snapchat                  | 41-55       | 90.32% (28) | 3.23% (1)   | 3.23% (1)  | 3.23% (1)   | 0% (0)         | 31    |
| 6  | Snapchat                  | 56-65       | 90.91% (10) | 9.09% (1)   | 0% (0)     | 0% (0)      | 0% (0)         | 11    |
| 6  | Snapchat                  | über 65     | 100% (6)    | 0% (0)      | 0% (0)     | 0% (0)      | 0% (0)         | 6     |
| 7  | TikTok                    | 18-25       | 66.67% (16) | 16.67% (4)  | 0% (0)     | 0% (0)      | 16.67% (4)     | 24    |
| 7  | TikTok                    | 26-32       | 84.88% (73) | 8.14% (7)   | 2.33% (2)  | 3.49% (3)   | 1.16% (1)      | 86    |
| 7  | TikTok                    | 33-40       | 79.49% (31) | 15.38% (6)  | 0% (0)     | 2.56% (1)   | 2.56% (1)      | 39    |
| 7  | TikTok                    | 41-55       | 100% (31)   | 0% (0)      | 0% (0)     | 0% (0)      | 0% (0)         | 31    |
| 7  | TikTok                    | 56-65       | 100% (11)   | 0% (0)      | 0% (0)     | 0% (0)      | 0% (0)         | 11    |
| 7  | TikTok                    | über 65     | 100% (6)    | 0% (0)      | 0% (0)     | 0% (0)      | 0% (0)         | 6     |
| 8  | Andere                    | 18-25       | 62.5% (15)  | 16.67% (4)  | 0% (0)     | 16.67% (4)  | 4.17% (1)      | 24    |
| 8  | Andere                    | 26-32       | 84.88% (73) | 8.14% (7)   | 3.49% (3)  | 3.49% (3)   | 0% (0)         | 86    |
| 8  | Andere                    | 33-40       | 79.49% (31) | 10.26% (4)  | 0% (0)     | 5.13% (2)   | 5.13% (2)      | 39    |
| 8  | Andere                    | 41-55       | 71.88% (23) | 6.25% (2)   | 0% (0)     | 12.5% (4)   | 9.38% (3)      | 32    |
| 8  | Andere                    | 56-65       | 90.91% (10) | 9.09% (1)   | 0% (0)     | 0% (0)      | 0% (0)         | 11    |
| 8  | Andere                    | über 65     | 50% (3)     | 33.33% (2)  | 0% (0)     | 0% (0)      | 16.67% (1)     | 6     |



| Nr | Feld      | Auspraegung | nie         | selten    | monatlich | wöchentlich | nahezu täglich | Summe |
|----|-----------|-------------|-------------|-----------|-----------|-------------|----------------|-------|
| 1  | Facebook  | männlich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 1  | Facebook  | weiblich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 2  | Instagram | männlich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 2  | Instagram | weiblich    | 23.66% (22) | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 22    |
| 3  | YouTube   | männlich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 3  | YouTube   | weiblich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 22    |
| 4  | Twitter   | männlich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 4  | Twitter   | weiblich    | 0.00% (0)   | 7.53% (7) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 29    |
| 5  | LinkedIn  | männlich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 5  | LinkedIn  | weiblich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 29    |
| 6  | Snapchat  | männlich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 6  | Snapchat  | weiblich    | 0.00% (0)   | 0.00% (0) | 5.38% (5) | 0.00% (0)   | 0.00% (0)      | 34    |
| 7  | TikTok    | männlich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 7  | TikTok    | weiblich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 34    |
| 8  | Andere    | männlich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 0.00% (0)   | 0.00% (0)      | 0     |
| 8  | Andere    | weiblich    | 0.00% (0)   | 0.00% (0) | 0.00% (0) | 17.2% (16)  | 0.00% (0)      | 50    |
|    |           |             |             |           |           |             |                | 0     |
|    |           |             |             |           |           |             |                | 50    |
|    |           |             |             |           |           |             |                | 0     |
|    |           |             |             |           |           |             | 46.24% (43)    | 93    |

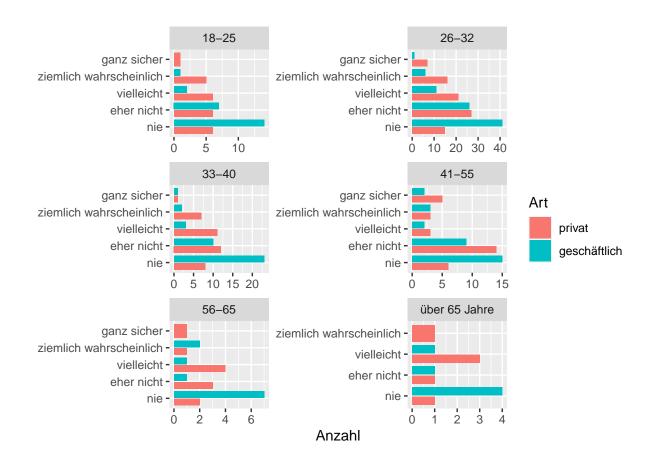
### Suche von Produkten oder Dienstleistungen in Social Media

## ${\bf 07}$ - Verwenden Sie auf der Suche nach neuen Produkten oder Dienstleistungen Social Media?

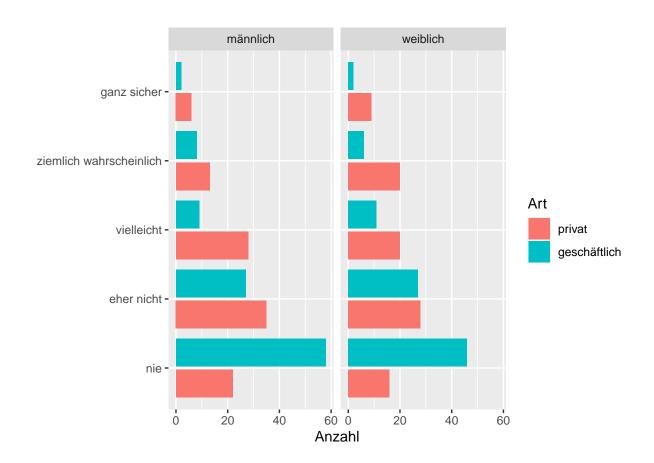


| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 5       | 2     | 2.70       | 1.23               | 2.5    |
| 2  | geschäftlich | 1       | 5       | 1     | 1.84       | 1.05               | 1.0    |

| Nr | Feld                   | nie                         | eher nicht | vielleicht | ziemlich wahrscheinlich | ganz sicher             | Summe |
|----|------------------------|-----------------------------|------------|------------|-------------------------|-------------------------|-------|
|    | privat<br>geschäftlich | 16.81% (39)<br>48.28% (112) | \ /        | \ /        | ` /                     | 9.48% (22)<br>1.72% (4) |       |



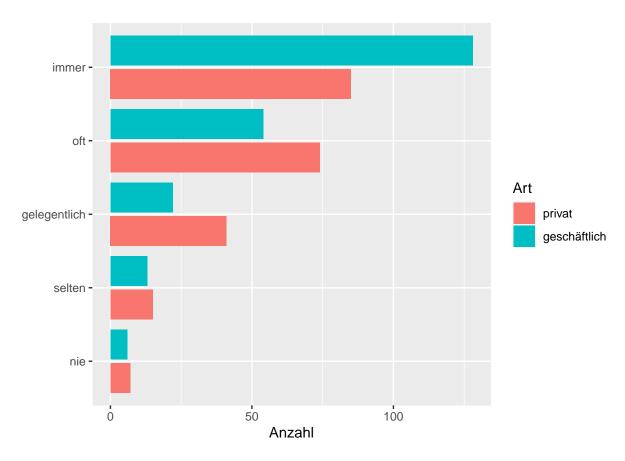
| Nr | Feld         | Auspraegung | nie         | eher nicht  | vielleicht | ziemlich wahrscheinlich | ganz sicher | Summe |
|----|--------------|-------------|-------------|-------------|------------|-------------------------|-------------|-------|
| 1  | privat       | 18-25       | 25% (6)     | 25% (6)     | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 12    |
| 1  | privat       | 26-32       | 17.44% (15) | 31.4% (27)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 42    |
| 1  | privat       | 33-40       | 20.51% (8)  | 30.77% (12) | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 20    |
| 1  | privat       | 41-55       | 18.75% (6)  | 46.88% (15) | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 21    |
| 1  | privat       | 56-65       | 18.18% (2)  | 27.27% (3)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 5     |
| 1  | privat       | über 65     | 16.67% (1)  | 16.67% (1)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 2     |
| 2  | geschäftlich | 18-25       | 58.33% (14) | 29.17% (7)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 21    |
| 2  | geschäftlich | 26-32       | 48.24% (41) | 30.59% (26) | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 67    |
| 2  | geschäftlich | 33-40       | 58.97% (23) | 25.64% (10) | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 33    |
| 2  | geschäftlich | 41-55       | 46.88% (15) | 28.12% (9)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 24    |
| 2  | geschäftlich | 56-65       | 63.64% (7)  | 9.09% (1)   | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 8     |
| 2  | geschäftlich | über 65     | 66.67% (4)  | 16.67% (1)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 5     |



| Nr | Feld         | Auspraegung | nie        | eher nicht  | vielleicht | ziemlich wahrscheinlich | ganz sicher | Summe |
|----|--------------|-------------|------------|-------------|------------|-------------------------|-------------|-------|
| 1  | privat       | männlich    | 0.00% (0)  | 0.00% (0)   | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 0     |
| 1  | privat       | weiblich    | 0.00% (0)  | 0.00% (0)   | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 0     |
| 2  | geschäftlich | männlich    | 0.00% (0)  | 0.00% (0)   | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 0     |
| 2  | geschäftlich | weiblich    | 17.2% (16) | 0.00% (0)   | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 16    |
|    |              |             | , ,        | , ,         | ` '        | , ,                     | . ,         | 0     |
|    |              |             |            |             |            |                         |             | 16    |
|    |              |             |            |             |            |                         |             | 0     |
|    |              |             |            | 30.11% (28) |            |                         |             | 44    |

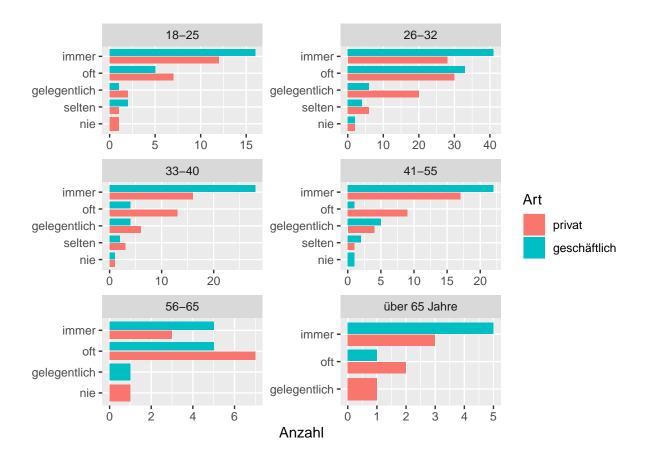
### Kommunikation mit Unternehmungen über Social Media

#### 08 - Kommunizieren Sie mit Unternehmen über Social Media Kanäle?

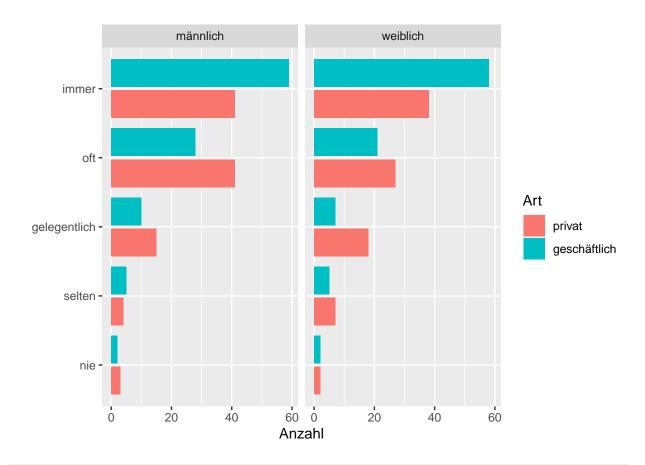


| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 5       | 5     | 3.97       | 1.06               | 4      |
| 2  | geschäftlich | 1       | 5       | 5     | 4.28       | 1.04               | 5      |

| Nr | Feld                   | nie | selten | gelegentlich | oft | immer                       | Summe      |
|----|------------------------|-----|--------|--------------|-----|-----------------------------|------------|
|    | privat<br>geschäftlich | \ / | \ /    | \ /          | \ / | 36.64% (85)<br>55.17% (128) | 222<br>223 |



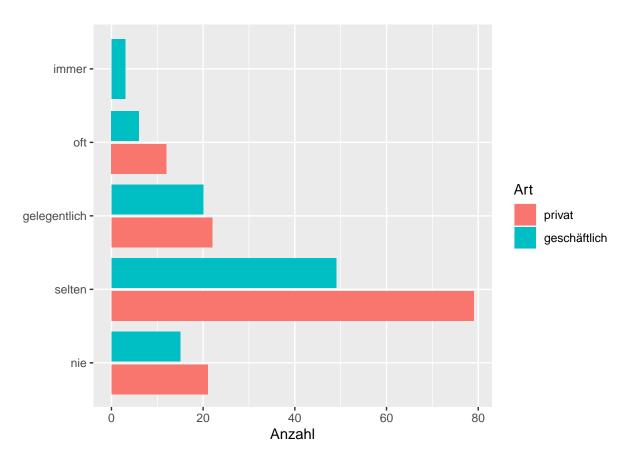
| Nr | Feld         | Auspraegung | nie       | selten    | gelegentlich | oft       | immer     | Summe |
|----|--------------|-------------|-----------|-----------|--------------|-----------|-----------|-------|
| 1  | privat       | 18-25       | 4.35% (1) | 4.35% (1) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 2     |
| 1  | privat       | 26-32       | 2.33% (2) | 6.98% (6) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 8     |
| 1  | privat       | 33-40       | 2.56% (1) | 7.69% (3) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 4     |
| 1  | privat       | 41-55       | 0% (0)    | 3.12% (1) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 1     |
| 1  | privat       | 56-65       | 9.09% (1) | 0% (0)    | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 1     |
| 1  | privat       | über 65     | 0% (0)    | 0% (0)    | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich | 18-25       | 0% (0)    | 8.33% (2) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 2     |
| 2  | geschäftlich | 26-32       | 2.33% (2) | 4.65% (4) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 6     |
| 2  | geschäftlich | 33-40       | 2.56% (1) | 5.13% (2) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 3     |
| 2  | geschäftlich | 41-55       | 3.12% (1) | 9.38% (3) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 4     |
| 2  | geschäftlich | 56-65       | 0% (0)    | 0% (0)    | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich | über 65     | 0% (0)    | 0% (0)    | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |



| Nr | Feld         | Auspraegung | nie       | selten    | gelegentlich | oft       | immer     | Summe |
|----|--------------|-------------|-----------|-----------|--------------|-----------|-----------|-------|
| 1  | privat       | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 1  | privat       | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich | weiblich    | 2.17% (2) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 2     |
|    |              |             | ` ′       | ` '       | ,            | ` '       | ` '       | 0     |
|    |              |             |           |           |              |           |           | 2     |
|    |              |             |           |           |              |           |           | 0     |
|    |              |             |           | 7.61% (7) |              |           |           | 9     |

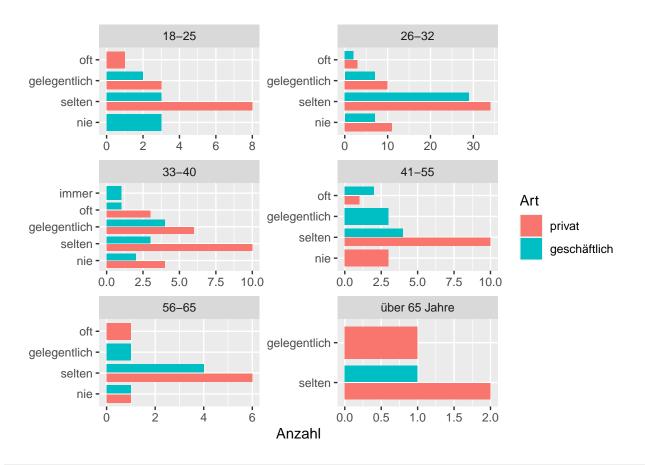
### Häufigkeit der Kommunikation über Social Media

## - Wie häufig kommunizieren Sie mit dem gleichen Unternehmen über einen Social Media Kanal?

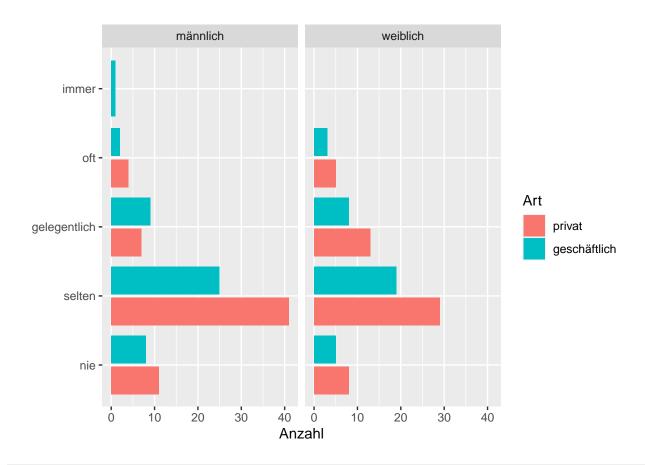


| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 4       | 2     | 2.19       | 0.81               | 2      |
| 2  | geschäftlich | 1       | 5       | 2     | 2.28       | 0.93               | 2      |

| Nr | Feld                   | nie | selten                     | gelegentlich | oft | immer | Summe |
|----|------------------------|-----|----------------------------|--------------|-----|-------|-------|
|    | privat<br>geschäftlich | \ / | 34.05% (79)<br>21.12% (49) | \ /          | \ / | \ /   |       |



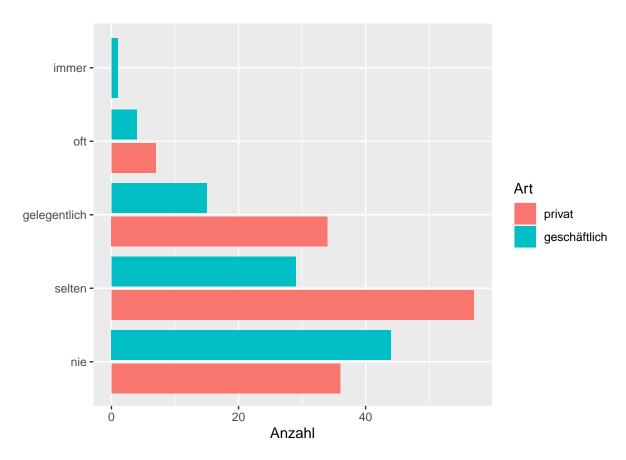
| Nr | Feld         | Auspraegung | nie         | selten      | gelegentlich | oft       | immer     | Summe |
|----|--------------|-------------|-------------|-------------|--------------|-----------|-----------|-------|
| 1  | privat       | 18-25       | 0% (0)      | 66.67% (8)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 8     |
| 1  | privat       | 26-32       | 18.97% (11) | 58.62% (34) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 45    |
| 1  | privat       | 33-40       | 17.39% (4)  | 43.48% (10) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 14    |
| 1  | privat       | 41-55       | 26.67% (4)  | 66.67% (10) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 14    |
| 1  | privat       | 56-65       | 12.5% (1)   | 75% (6)     | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 7     |
| 1  | privat       | über 65     | 0% (0)      | 66.67% (2)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 2     |
| 2  | geschäftlich | 18-25       | 37.5% (3)   | 37.5% (3)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 6     |
| 2  | geschäftlich | 26-32       | 15.56% (7)  | 64.44% (29) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 36    |
| 2  | geschäftlich | 33-40       | 18.18% (2)  | 27.27% (3)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 5     |
| 2  | geschäftlich | 41-55       | 0% (0)      | 40% (4)     | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 4     |
| 2  | geschäftlich | 56-65       | 16.67% (1)  | 66.67% (4)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 5     |
| 2  | geschäftlich | über 65     | 0% (0)      | 100% (1)    | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 1     |



| Nr | Feld                    | Auspraegung | nie        | selten      | gelegentlich | oft       | immer     | Summe |
|----|-------------------------|-------------|------------|-------------|--------------|-----------|-----------|-------|
| 1  | privat                  | männlich    | 0.00% (0)  | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 1  | $\operatorname{privat}$ | weiblich    | 0.00% (0)  | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich            | männlich    | 0.00% (0)  | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich            | weiblich    | 14.55% (8) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 8     |
|    |                         |             |            |             |              |           |           | 0     |
|    |                         |             |            |             |              |           |           | 8     |
|    |                         |             |            |             |              |           |           | 0     |
|    |                         |             |            | 52.73% (29) |              |           |           | 37    |

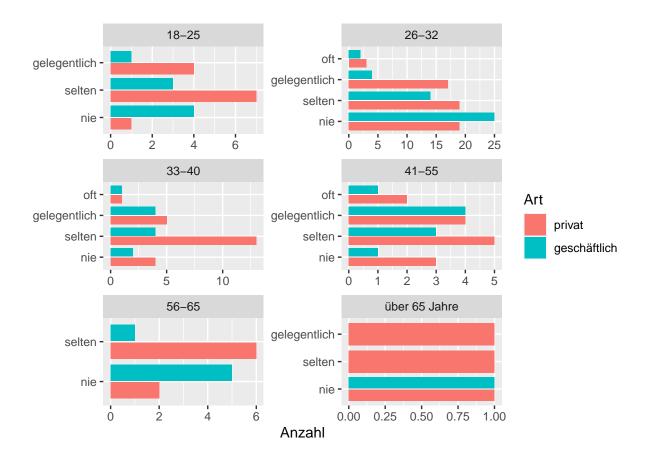
# Kauf über Social Media von Unternehmen mit welchen man kommuniziert

## 10 - Kaufen Sie Ihre Produkte oder Dienstleistungen bei dem Unternehmen ein, mit dem Sie über Social Media kommunizieren?

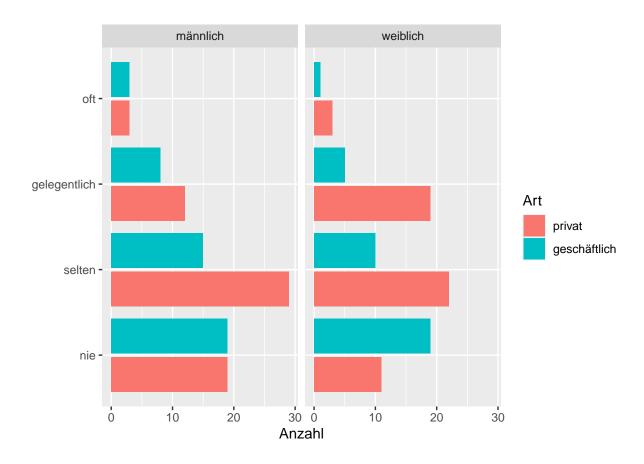


| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 4       | 2     | 2.09       | 0.85               | 2      |
| 2  | geschäftlich | 1       | 5       | 1     | 1.81       | 0.94               | 2      |

| $\overline{\mathrm{Nr}}$ | Feld         | nie         | selten      | gelegentlich | oft       | immer     | Summe |
|--------------------------|--------------|-------------|-------------|--------------|-----------|-----------|-------|
|                          | privat       | \ /         | 24.57% (57) | \ /          | \ /       | \ /       |       |
| 2                        | geschäftlich | 18.97% (44) | 12.5% (29)  | 6.47% (15)   | 1.72% (4) | 0.43% (1) | 93    |



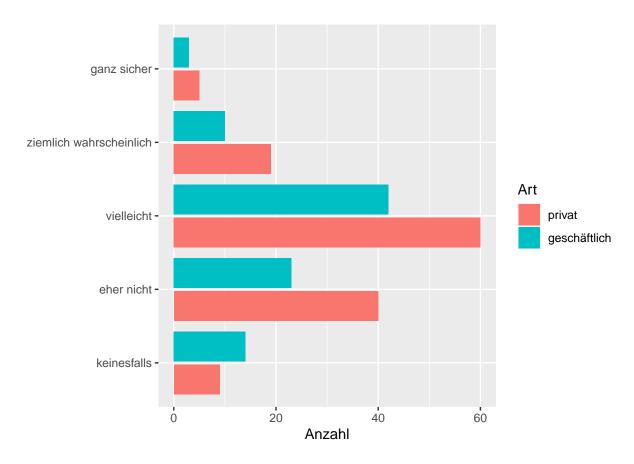
| Nr | Feld         | Auspraegung | nie         | selten      | gelegentlich | oft       | immer     | Summe |
|----|--------------|-------------|-------------|-------------|--------------|-----------|-----------|-------|
| 1  | privat       | 18-25       | 8.33% (1)   | 58.33% (7)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 8     |
| 1  | privat       | 26-32       | 32.76% (19) | 32.76% (19) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 38    |
| 1  | privat       | 33-40       | 17.39% (4)  | 56.52% (13) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 17    |
| 1  | privat       | 41-55       | 26.67% (4)  | 33.33% (5)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 9     |
| 1  | privat       | 56-65       | 25% (2)     | 75% (6)     | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 8     |
| 1  | privat       | über 65     | 33.33% (1)  | 33.33% (1)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 2     |
| 2  | geschäftlich | 18-25       | 50% (4)     | 37.5% (3)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 7     |
| 2  | geschäftlich | 26-32       | 55.56% (25) | 31.11% (14) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 39    |
| 2  | geschäftlich | 33-40       | 18.18% (2)  | 36.36% (4)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 6     |
| 2  | geschäftlich | 41-55       | 20% (2)     | 30% (3)     | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 5     |
| 2  | geschäftlich | 56-65       | 83.33% (5)  | 16.67% (1)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 6     |
| 2  | geschäftlich | über 65     | 100% (1)    | 0% (0)      | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 1     |



| Nr | Feld         | Auspraegung | nie       | selten    | gelegentlich | oft       | immer     | Summe |
|----|--------------|-------------|-----------|-----------|--------------|-----------|-----------|-------|
| 1  | privat       | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 1  | privat       | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich | weiblich    | 20% (11)  | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 11    |
|    |              |             | , ,       | . ,       | , ,          | , ,       | ` '       | 0     |
|    |              |             |           |           |              |           |           | 11    |
|    |              |             |           |           |              |           |           | 0     |
|    |              |             |           | 40% (22)  |              |           |           | 33    |

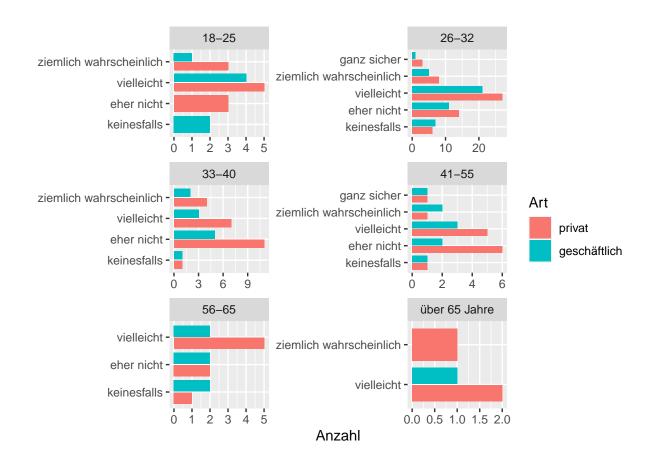
### Kauf der Angeboten bei der Konkurrenz

### - Kaufen Sie diese Produkte oder Dienstleistungen auch bei der Konkurrenz ein?

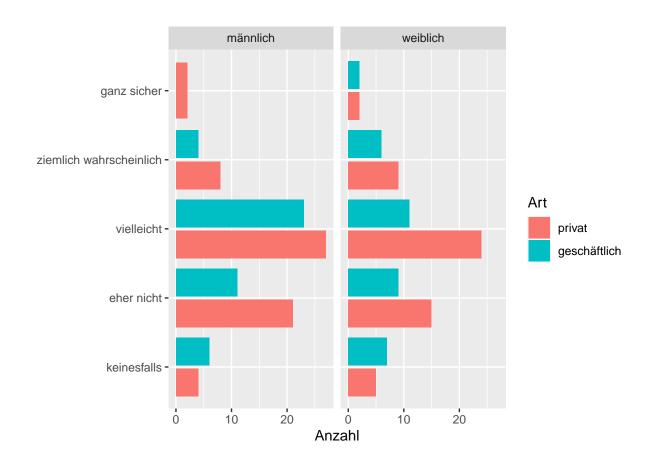


| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 5       | 3     | 2.78       | 0.91               | 3      |
| 2  | geschäftlich | 1       | 5       | 3     | 2.62       | 0.98               | 3      |

| Nr | Feld                   | keinesfalls | eher nicht                | vielleicht | ziemlich wahrscheinlich | ganz sicher            | Summe     |
|----|------------------------|-------------|---------------------------|------------|-------------------------|------------------------|-----------|
|    | privat<br>geschäftlich | \ /         | 17.24% (40)<br>9.91% (23) | \ /        | · /                     | 2.16% (5)<br>1.29% (3) | 133<br>92 |



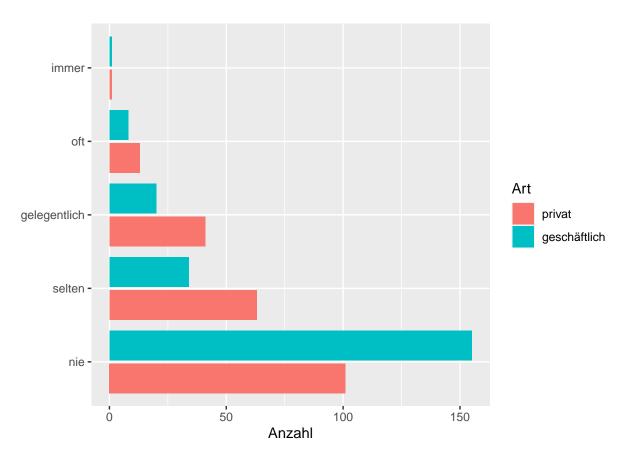
| Nr | Feld         | Auspraegung | keinesfalls | eher nicht  | vielleicht | ziemlich wahrscheinlich | ganz sicher | Summe |
|----|--------------|-------------|-------------|-------------|------------|-------------------------|-------------|-------|
| 1  | privat       | 18-25       | 0% (0)      | 27.27% (3)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 3     |
| 1  | privat       | 26-32       | 10.34% (6)  | 24.14% (14) | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 20    |
| 1  | privat       | 33-40       | 4.35% (1)   | 47.83% (11) | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 12    |
| 1  | privat       | 41-55       | 6.67% (1)   | 46.67% (7)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 8     |
| 1  | privat       | 56-65       | 12.5% (1)   | 25% (2)     | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 3     |
| 1  | privat       | über 65     | 0% (0)      | 0% (0)      | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 0     |
| 2  | geschäftlich | 18-25       | 28.57% (2)  | 0% (0)      | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 2     |
| 2  | geschäftlich | 26-32       | 15.56% (7)  | 24.44% (11) | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 18    |
| 2  | geschäftlich | 33-40       | 9.09% (1)   | 45.45% (5)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 6     |
| 2  | geschäftlich | 41-55       | 10% (1)     | 30% (3)     | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 4     |
| 2  | geschäftlich | 56-65       | 33.33% (2)  | 33.33% (2)  | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 4     |
| 2  | geschäftlich | über 65     | 0% (0)      | 0% (0)      | 0.00% (0)  | 0.00% (0)               | 0.00% (0)   | 0     |



| Nr | Feld             | Auspraegung          | keinesfalls                | eher nicht            | vielleicht             | ziemlich wahrscheinlich | ganz sicher            | Summe  |
|----|------------------|----------------------|----------------------------|-----------------------|------------------------|-------------------------|------------------------|--------|
| 1  | privat<br>privat | männlich<br>weiblich | $0.00\% (0) \\ 0.00\% (0)$ | 0.00% (0) $0.00% (0)$ | 0.00% (0)<br>0.00% (0) | 0.00% (0)<br>0.00% (0)  | 0.00% (0)<br>0.00% (0) | 0      |
| 2  | geschäftlich     | männlich             | 0.00% (0)                  | 0.00% (0)             | 0.00% (0)              | 0.00% (0)               | 0.00% (0)              | 0      |
| 2  | geschäftlich     | weiblich             | 9.09% (5)                  | 0.00% (0)             | 0.00% (0)              | 0.00% (0)               | 0.00% (0)              | 5<br>0 |
|    |                  |                      |                            |                       |                        |                         |                        | 5      |
|    |                  |                      |                            |                       |                        |                         |                        | 0      |
|    |                  |                      |                            | 27.27% (15)           |                        |                         |                        | 20     |

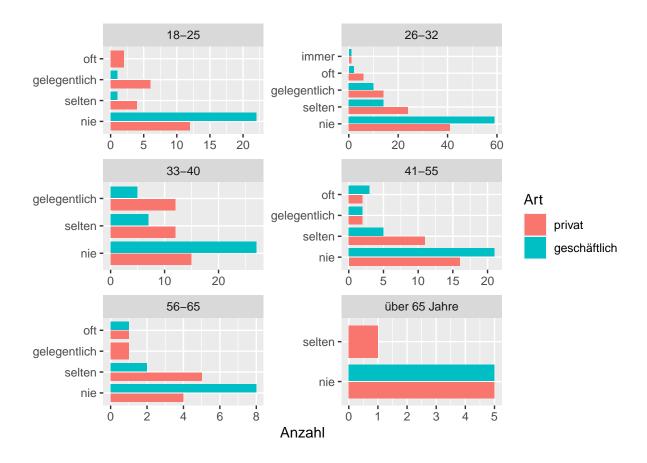
### Einfluss von Liks auf den Einkauf

# - Wie häufig wird Ihre Kaufentscheidung durch Likes von Bekannten und Freunden beeinflusst?

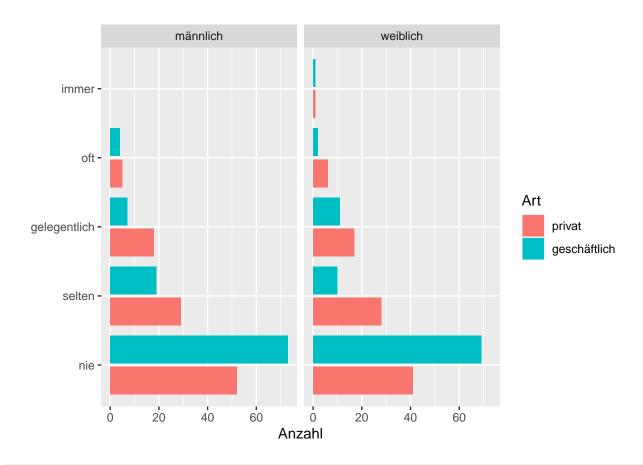


| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 5       | 1     | 1.86       | 0.95               | 2      |
| 2  | geschäftlich | 1       | 5       | 1     | 1.47       | 0.84               | 1      |

| Nr | Feld         | nie          | selten      | gelegentlich | oft       | immer     | Summe |
|----|--------------|--------------|-------------|--------------|-----------|-----------|-------|
| 1  | privat       | 43.53% (101) | 27.16% (63) | 17.67% (41)  | 5.6% (13) | 0.43% (1) | 219   |
| 2  | geschäftlich | 66.81% (155) | 14.66% (34) | 8.62% (20)   | 3.45% (8) | 0.43% (1) | 218   |



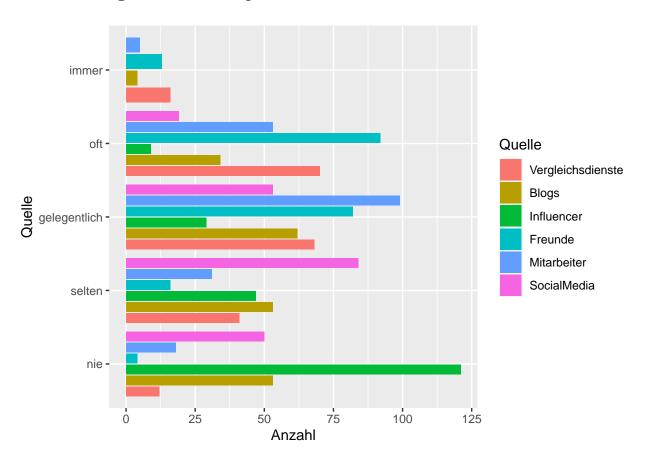
| Nr | Feld         | Auspraegung | nie         | selten      | gelegentlich | oft       | immer     | Summe |
|----|--------------|-------------|-------------|-------------|--------------|-----------|-----------|-------|
| 1  | privat       | 18-25       | 50% (12)    | 16.67% (4)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 16    |
| 1  | privat       | 26-32       | 47.67% (41) | 27.91% (24) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 65    |
| 1  | privat       | 33-40       | 38.46% (15) | 30.77% (12) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 27    |
| 1  | privat       | 41-55       | 53.12% (17) | 34.38% (11) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 28    |
| 1  | privat       | 56-65       | 36.36% (4)  | 45.45% (5)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 9     |
| 1  | privat       | über 65     | 83.33% (5)  | 16.67% (1)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 6     |
| 2  | geschäftlich | 18-25       | 91.67% (22) | 4.17% (1)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 23    |
| 2  | geschäftlich | 26-32       | 68.6% (59)  | 16.28% (14) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 73    |
| 2  | geschäftlich | 33-40       | 69.23% (27) | 17.95% (7)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 34    |
| 2  | geschäftlich | 41-55       | 68.75% (22) | 15.62% (5)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 27    |
| 2  | geschäftlich | 56-65       | 72.73% (8)  | 18.18% (2)  | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 10    |
| 2  | geschäftlich | über 65     | 100% (5)    | 0% (0)      | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 5     |



| Nr | Feld         | Auspraegung | nie         | selten      | gelegentlich | oft       | immer     | Summe |
|----|--------------|-------------|-------------|-------------|--------------|-----------|-----------|-------|
| 1  | privat       | männlich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 1  | privat       | weiblich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich | männlich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | geschäftlich | weiblich    | 44.09% (41) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 41    |
|    |              |             |             |             |              |           |           | 0     |
|    |              |             |             |             |              |           |           | 41    |
|    |              |             |             |             |              |           |           | 0     |
|    |              |             |             | 30.11% (28) |              |           |           | 69    |

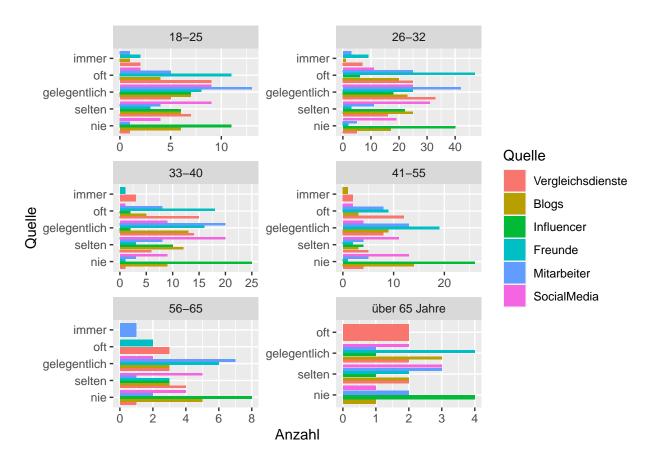
### Verwendete Quellen für die Suche nach Angeboten

# 13 - Auf welche Quellen greifen Sie bei Ihrer Suche nach neuen Produkten oder Dienstleistungen zurück... - privat



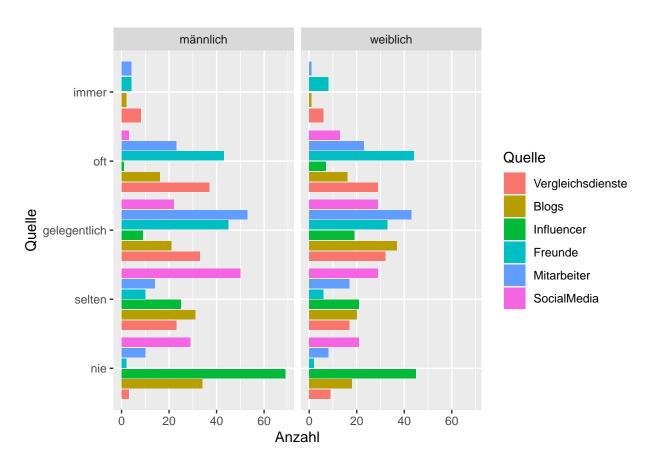
| Nr | Feld              | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Vergleichsdienste | 1       | 5       | 4     | 3.18       | 1.02               | 3      |
| 2  | Blogs             | 1       | 5       | 3     | 2.43       | 1.10               | 2      |
| 3  | Influencer        | 1       | 4       | 1     | 1.64       | 0.88               | 1      |
| 4  | Freunde           | 1       | 5       | 4     | 3.45       | 0.80               | 4      |
| 5  | Mitarbeiter       | 1       | 5       | 3     | 2.98       | 0.93               | 3      |
| 6  | SocialMedia       | 1       | 4       | 2     | 2.20       | 0.91               | 2      |

| Nr | Feld              | nie          | selten      | gelegentlich | oft         | immer     | Summe |
|----|-------------------|--------------|-------------|--------------|-------------|-----------|-------|
| 1  | Vergleichsdienste | 5.17% (12)   | 17.67% (41) | 29.31% (68)  | 30.17% (70) | 6.9% (16) | 207   |
| 2  | Blogs             | 22.84% (53)  | 22.84% (53) | 26.72% (62)  | 14.66% (34) | 1.72% (4) | 206   |
| 3  | Influencer        | 52.16% (121) | 20.26% (47) | 12.5% (29)   | 3.88% (9)   | 0.00% (0) | 206   |
| 4  | Freunde           | 1.72% (4)    | 6.9% (16)   | 35.34% (82)  | 39.66% (92) | 5.6% (13) | 207   |
| 5  | Mitarbeiter       | 7.76% (18)   | 13.36% (31) | 42.67% (99)  | 22.84% (53) | 2.16% (5) | 206   |
| 6  | SocialMedia       | 21.55% (50)  | 36.21% (84) | 22.84% (53)  | 8.19% (19)  | 0.00% (0) | 206   |



| $\overline{\mathrm{Nr}}$ | Feld              | Auspraegung | nie         | selten      | gelegentlich | oft         | immer      | Summe |
|--------------------------|-------------------|-------------|-------------|-------------|--------------|-------------|------------|-------|
| 1                        | Vergleichsdienste | 18-25       | 4.17% (1)   | 29.17% (7)  | 20.83% (5)   | 37.5% (9)   | 8.33% (2)  | 24    |
| 1                        | Vergleichsdienste | 26-32       | 5.81% (5)   | 18.6% (16)  | 38.37% (33)  | 29.07%(25)  | 8.14% (7)  | 86    |
| 1                        | Vergleichsdienste | 33-40       | 2.56% (1)   | 15.38% (6)  | 35.9% (14)   | 38.46% (15) | 7.69% (3)  | 39    |
| 1                        | Vergleichsdienste | 41-55       | 12.5% (4)   | 18.75% (6)  | 25% (8)      | 37.5% (12)  | 6.25% (2)  | 32    |
| 1                        | Vergleichsdienste | 56-65       | 9.09% (1)   | 36.36% (4)  | 27.27% (3)   | 27.27%(3)   | 0% (0)     | 11    |
| 1                        | Vergleichsdienste | über 65     | 0% (0)      | 33.33% (2)  | 33.33% (2)   | 33.33% (2)  | 0% (0)     | 6     |
| 2                        | Blogs             | 18-25       | 25% (6)     | 25% (6)     | 29.17% (7)   | 16.67% (4)  | 4.17% (1)  | 24    |
| 2                        | Blogs             | 26-32       | 19.77% (17) | 29.07% (25) | 26.74% (23)  | 23.26% (20) | 1.16% (1)  | 86    |
| 2                        | Blogs             | 33-40       | 23.08% (9)  | 30.77% (12) | 33.33% (13)  | 12.82% (5)  | 0% (0)     | 39    |
| 2                        | Blogs             | 41-55       | 48.39% (15) | 9.68% (3)   | 29.03% (9)   | 9.68% (3)   | 3.23% (1)  | 31    |
| 2                        | Blogs             | 56-65       | 45.45% (5)  | 27.27% (3)  | 27.27% (3)   | 0% (0)      | 0% (0)     | 11    |
| 2                        | Blogs             | über 65     | 16.67% (1)  | 33.33% (2)  | 50% (3)      | 0% (0)      | 0% (0)     | 6     |
| 3                        | Influencer        | 18-25       | 45.83% (11) | 25% (6)     | 29.17% (7)   | 0% (0)      | 0.00% (0)  | 24    |
| 3                        | Influencer        | 26-32       | 46.51% (40) | 25.58% (22) | 20.93% (18)  | 6.98% (6)   | 0.00% (0)  | 86    |
| 3                        | Influencer        | 33-40       | 64.1% (25)  | 25.64% (10) | 5.13% (2)    | 5.13% (2)   | 0.00% (0)  | 39    |
| 3                        | Influencer        | 41-55       | 87.1% (27)  | 12.9% (4)   | 0% (0)       | 0% (0)      | 0.00% (0)  | 31    |
| 3                        | Influencer        | 56-65       | 72.73% (8)  | 27.27% (3)  | 0% (0)       | 0% (0)      | 0.00% (0)  | 11    |
| 3                        | Influencer        | über 65     | 66.67% (4)  | 16.67% (1)  | 16.67% (1)   | 0% (0)      | 0.00% (0)  | 6     |
| 4                        | Freunde           | 18-25       | 0% (0)      | 12.5% (3)   | 33.33% (8)   | 45.83% (11) | 8.33% (2)  | 24    |
| 4                        | Freunde           | 26-32       | 2.33% (2)   | 3.49% (3)   | 29.07% (25)  | 54.65% (47) | 10.47% (9) | 86    |
| 4                        | Freunde           | 33-40       | 2.56% (1)   | 7.69% (3)   | 41.03% (16)  | 46.15% (18) | 2.56% (1)  | 39    |
| 4                        | Freunde           | 41-55       | 3.12% (1)   | 6.25% (2)   | 62.5% (20)   | 28.12% (9)  | 0% (0)     | 32    |
| 4                        | Freunde           | 56-65       | 0% (0)      | 27.27% (3)  | 54.55% (6)   | 18.18% (2)  | 0% (0)     | 11    |
| 4                        | Freunde           | über 65     | 0% (0)      | 33.33% (2)  | 66.67% (4)   | 0% (0)      | 0% (0)     | 6     |
| 5                        | Mitarbeiter       | 18-25       | 4.17% (1)   | 16.67% (4)  | 54.17% (13)  | 20.83% (5)  | 4.17% (1)  | 24    |

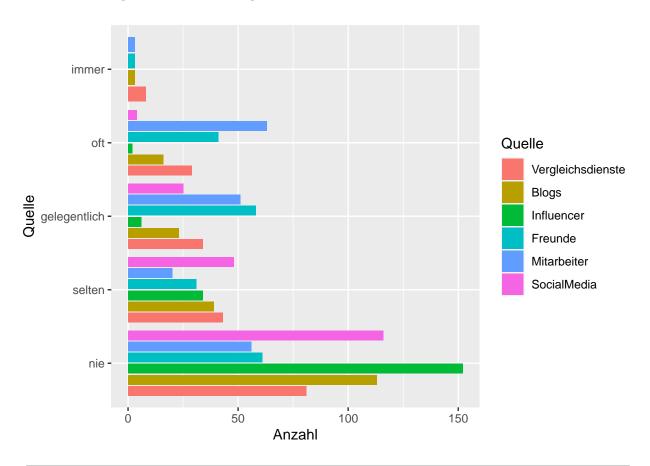
| Nr | Feld        | Auspraegung | nie         | selten      | gelegentlich | oft         | immer     | Summe |
|----|-------------|-------------|-------------|-------------|--------------|-------------|-----------|-------|
| 5  | Mitarbeiter | 26-32       | 5.81% (5)   | 12.79% (11) | 48.84% (42)  | 29.07% (25) | 3.49% (3) | 86    |
| 5  | Mitarbeiter | 33-40       | 7.69% (3)   | 20.51% (8)  | 51.28% (20)  | 20.51% (8)  | 0% (0)    | 39    |
| 5  | Mitarbeiter | 41-55       | 16.13% (5)  | 12.9% (4)   | 45.16% (14)  | 25.81% (8)  | 0% (0)    | 31    |
| 5  | Mitarbeiter | 56-65       | 18.18% (2)  | 9.09% (1)   | 63.64% (7)   | 0% (0)      | 9.09% (1) | 11    |
| 5  | Mitarbeiter | über 65     | 33.33% (2)  | 50% (3)     | 16.67% (1)   | 0% (0)      | 0% (0)    | 6     |
| 6  | SocialMedia | 18-25       | 16.67% (4)  | 37.5% (9)   | 37.5% (9)    | 8.33% (2)   | 0.00% (0) | 24    |
| 6  | SocialMedia | 26-32       | 22.09% (19) | 36.05% (31) | 29.07% (25)  | 12.79% (11) | 0.00% (0) | 86    |
| 6  | SocialMedia | 33-40       | 23.08% (9)  | 51.28% (20) | 23.08% (9)   | 2.56% (1)   | 0.00% (0) | 39    |
| 6  | SocialMedia | 41-55       | 41.94% (13) | 35.48% (11) | 16.13% (5)   | 6.45% (2)   | 0.00% (0) | 31    |
| 6  | SocialMedia | 56-65       | 36.36% (4)  | 45.45% (5)  | 18.18% (2)   | 0% (0)      | 0.00% (0) | 11    |
| 6  | SocialMedia | über 65     | 16.67% (1)  | 50% (3)     | 33.33% (2)   | 0% (0)      | 0.00% (0) | 6     |



| Nr | Feld              | Auspraegung | nie       | selten      | gelegentlich | oft       | immer     | Summe |
|----|-------------------|-------------|-----------|-------------|--------------|-----------|-----------|-------|
| 1  | Vergleichsdienste | männlich    | 0.00% (0) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 1  | Vergleichsdienste | weiblich    | 0.00% (0) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | Blogs             | männlich    | 0.00% (0) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | Blogs             | weiblich    | 9.68% (9) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 9     |
| 3  | Influencer        | männlich    | 0.00% (0) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 3  | Influencer        | weiblich    | 0.00% (0) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 9     |
| 4  | Freunde           | männlich    | 0.00% (0) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 4  | Freunde           | weiblich    | 0.00% (0) | 18.28% (17) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 26    |
| 5  | Mitarbeiter       | männlich    | 0.00% (0) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 5  | Mitarbeiter       | weiblich    | 0.00% (0) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 26    |

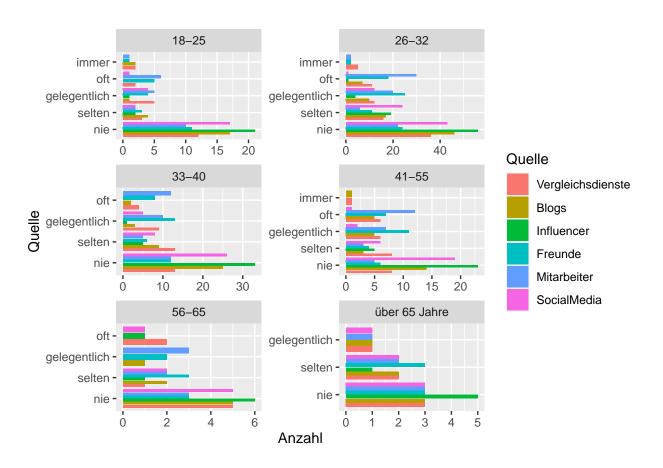
| Nr | Feld        | Auspraegung | nie       | selten    | gelegentlich | oft         | immer     | Summe |
|----|-------------|-------------|-----------|-----------|--------------|-------------|-----------|-------|
| 6  | SocialMedia | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0) | 0     |
| 6  | SocialMedia | weiblich    | 0.00% (0) | 0.00% (0) | 34.41% (32)  | 0.00% (0)   | 0.00% (0) | 58    |
|    |             |             |           |           |              |             |           | 0     |
|    |             |             |           |           |              |             |           | 58    |
|    |             |             |           |           |              |             |           | 0     |
|    |             |             |           |           |              | 31.18% (29) |           | 87    |
|    |             |             |           |           |              |             |           | 0     |
|    |             |             |           |           |              |             |           | 87    |
|    |             |             |           |           |              |             |           | 0     |
|    |             |             |           |           |              |             | 6.45% (6) | 93    |

# 13 - Auf welche Quellen greifen Sie bei Ihrer Suche nach neuen Produkten oder Dienstleistungen zurück... - geschäftlich



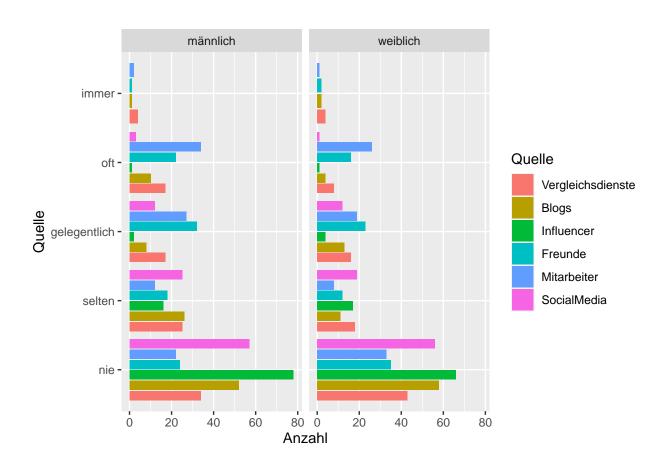
| Nr | Feld              | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Vergleichsdienste | 1       | 5       | 1     | 2.18       | 1.24               | 2      |
| 2  | Blogs             | 1       | 5       | 1     | 1.75       | 1.05               | 1      |
| 3  | Influencer        | 1       | 4       | 1     | 1.27       | 0.57               | 1      |
| 4  | Freunde           | 1       | 5       | 1     | 2.45       | 1.18               | 3      |
| 5  | Mitarbeiter       | 1       | 5       | 4     | 2.67       | 1.25               | 3      |
| 6  | SocialMedia       | 1       | 4       | 1     | 1.57       | 0.79               | 1      |

| Nr | Feld              | nie          | selten      | gelegentlich | oft         | immer     | Summe |
|----|-------------------|--------------|-------------|--------------|-------------|-----------|-------|
| 1  | Vergleichsdienste | 34.91% (81)  | 18.53% (43) | 14.66% (34)  | 12.5% (29)  | 3.45% (8) | 195   |
| 2  | Blogs             | 48.71% (113) | 16.81% (39) | 9.91% (23)   | 6.9% (16)   | 1.29% (3) | 194   |
| 3  | Influencer        | 65.52% (152) | 14.66% (34) | 2.59% (6)    | 0.86% (2)   | 0.00% (0) | 194   |
| 4  | Freunde           | 26.29% (61)  | 13.36% (31) | 25% (58)     | 17.67% (41) | 1.29% (3) | 194   |
| 5  | Mitarbeiter       | 24.14% (56)  | 8.62% (20)  | 21.98% (51)  | 27.16% (63) | 1.29% (3) | 193   |
| 6  | SocialMedia       | 50% (116)    | 20.69% (48) | 10.78% (25)  | 1.72% (4)   | 0.00% (0) | 193   |
|    |                   |              |             |              |             |           |       |



| Nr | Feld              | Auspraegung | nie         | selten      | gelegentlich | oft         | immer     | Summe |
|----|-------------------|-------------|-------------|-------------|--------------|-------------|-----------|-------|
| 1  | Vergleichsdienste | 18-25       | 50% (12)    | 12.5% (3)   | 20.83% (5)   | 8.33% (2)   | 8.33% (2) | 24    |
| 1  | Vergleichsdienste | 26-32       | 45% (36)    | 20% (16)    | 15% (12)     | 13.75% (11) | 6.25% (5) | 80    |
| 1  | Vergleichsdienste | 33-40       | 33.33% (13) | 33.33% (13) | 23.08% (9)   | 10.26% (4)  | 0% (0)    | 39    |
| 1  | Vergleichsdienste | 41-55       | 27.59% (8)  | 27.59% (8)  | 20.69% (6)   | 20.69% (6)  | 3.45% (1) | 29    |
| 1  | Vergleichsdienste | 56-65       | 62.5% (5)   | 12.5% (1)   | 0% (0)       | 25% (2)     | 0% (0)    | 8     |
| 1  | Vergleichsdienste | über 65     | 50% (3)     | 33.33% (2)  | 16.67% (1)   | 0% (0)      | 0% (0)    | 6     |
| 2  | Blogs             | 18-25       | 70.83% (17) | 16.67% (4)  | 4.17% (1)    | 0% (0)      | 8.33% (2) | 24    |
| 2  | Blogs             | 26-32       | 57.5% (46)  | 21.25% (17) | 12.5% (10)   | 8.75% (7)   | 0% (0)    | 80    |
| 2  | Blogs             | 33-40       | 64.1% (25)  | 23.08% (9)  | 7.69% (3)    | 5.13% (2)   | 0% (0)    | 39    |
| 2  | Blogs             | 41-55       | 50% (14)    | 10.71% (3)  | 17.86% (5)   | 17.86% (5)  | 3.57% (1) | 28    |
| 2  | Blogs             | 56-65       | 62.5% (5)   | 25% (2)     | 12.5% (1)    | 0% (0)      | 0% (0)    | 8     |
| 2  | Blogs             | über 65     | 50% (3)     | 33.33% (2)  | 16.67% (1)   | 0% (0)      | 0% (0)    | 6     |
| 3  | Influencer        | 18-25       | 87.5% (21)  | 8.33% (2)   | 4.17% (1)    | 0% (0)      | 0.00% (0) | 24    |
| 3  | Influencer        | 26-32       | 70% (56)    | 23.75% (19) | 5% (4)       | 1.25% (1)   | 0.00% (0) | 80    |
| 3  | Influencer        | 33-40       | 84.62% (33) | 12.82% (5)  | 2.56% (1)    | 0% (0)      | 0.00% (0) | 39    |

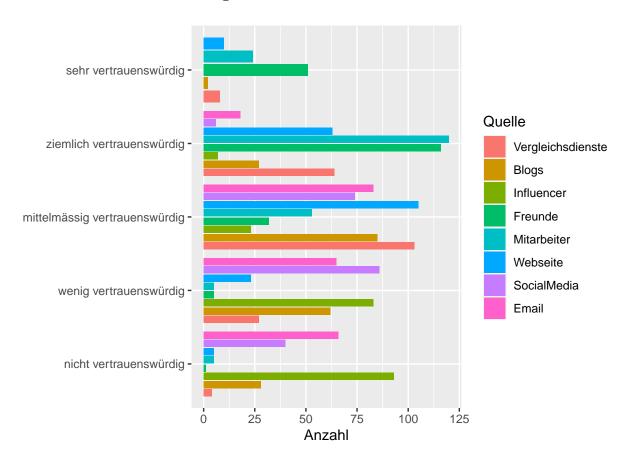
| Nr | Feld        | Auspraegung | nie         | selten      | gelegentlich | oft         | immer     | Summe |
|----|-------------|-------------|-------------|-------------|--------------|-------------|-----------|-------|
| 3  | Influencer  | 41-55       | 82.14% (23) | 17.86% (5)  | 0% (0)       | 0% (0)      | 0.00% (0) | 28    |
| 3  | Influencer  | 56-65       | 75% (6)     | 12.5% (1)   | 0% (0)       | 12.5% (1)   | 0.00% (0) | 8     |
| 3  | Influencer  | über 65     | 83.33% (5)  | 16.67% (1)  | 0% (0)       | 0% (0)      | 0.00% (0) | 6     |
| 4  | Freunde     | 18-25       | 45.83% (11) | 12.5% (3)   | 16.67% (4)   | 20.83% (5)  | 4.17% (1) | 24    |
| 4  | Freunde     | 26-32       | 30% (24)    | 13.75% (11) | 31.25% (25)  | 22.5% (18)  | 2.5% (2)  | 80    |
| 4  | Freunde     | 33-40       | 30.77% (12) | 15.38% (6)  | 33.33% (13)  | 20.51% (8)  | 0% (0)    | 39    |
| 4  | Freunde     | 41-55       | 21.43% (6)  | 14.29% (4)  | 39.29% (11)  | 25% (7)     | 0% (0)    | 28    |
| 4  | Freunde     | 56-65       | 37.5% (3)   | 37.5% (3)   | 25% (2)      | 0% (0)      | 0% (0)    | 8     |
| 4  | Freunde     | über 65     | 50% (3)     | 50% (3)     | 0% (0)       | 0% (0)      | 0% (0)    | 6     |
| 5  | Mitarbeiter | 18-25       | 41.67% (10) | 8.33% (2)   | 20.83% (5)   | 25% (6)     | 4.17% (1) | 24    |
| 5  | Mitarbeiter | 26-32       | 27.5% (22)  | 7.5% (6)    | 25% (20)     | 37.5% (30)  | 2.5% (2)  | 80    |
| 5  | Mitarbeiter | 33-40       | 30.77% (12) | 12.82% (5)  | 25.64% (10)  | 30.77% (12) | 0% (0)    | 39    |
| 5  | Mitarbeiter | 41-55       | 18.52% (5)  | 11.11% (3)  | 25.93% (7)   | 44.44% (12) | 0% (0)    | 27    |
| 5  | Mitarbeiter | 56-65       | 37.5% (3)   | 25% (2)     | 37.5% (3)    | 0% (0)      | 0% (0)    | 8     |
| 5  | Mitarbeiter | über 65     | 50% (3)     | 33.33% (2)  | 16.67% (1)   | 0% (0)      | 0% (0)    | 6     |
| 6  | SocialMedia | 18-25       | 70.83% (17) | 8.33% (2)   | 16.67% (4)   | 4.17% (1)   | 0.00% (0) | 24    |
| 6  | SocialMedia | 26-32       | 53.75% (43) | 30% (24)    | 15% (12)     | 1.25% (1)   | 0.00% (0) | 80    |
| 6  | SocialMedia | 33-40       | 66.67% (26) | 20.51% (8)  | 12.82% (5)   | 0% (0)      | 0.00% (0) | 39    |
| 6  | SocialMedia | 41-55       | 67.86% (19) | 21.43% (6)  | 7.14% (2)    | 3.57% (1)   | 0.00% (0) | 28    |
| 6  | SocialMedia | 56-65       | 62.5% (5)   | 25% (2)     | 0% (0)       | 12.5% (1)   | 0.00% (0) | 8     |
| 6  | SocialMedia | über 65     | 50% (3)     | 33.33% (2)  | 16.67% (1)   | 0% (0)      | 0.00% (0) | 6     |



| Nr | Feld              | Auspraegung | nie         | selten      | gelegentlich | oft       | immer     | Summe |
|----|-------------------|-------------|-------------|-------------|--------------|-----------|-----------|-------|
| 1  | Vergleichsdienste | männlich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 1  | Vergleichsdienste | weiblich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | Blogs             | männlich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | Blogs             | weiblich    | 48.31% (43) | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 43    |
| 3  | Influencer        | männlich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 3  | Influencer        | weiblich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 43    |
| 4  | Freunde           | männlich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 4  | Freunde           | weiblich    | 0.00% (0)   | 20.22% (18) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 61    |
| 5  | Mitarbeiter       | männlich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 5  | Mitarbeiter       | weiblich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 61    |
| 6  | SocialMedia       | männlich    | 0.00% (0)   | 0.00% (0)   | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 6  | SocialMedia       | weiblich    | 0.00% (0)   | 0.00% (0)   | 17.98% (16)  | 0.00% (0) | 0.00% (0) | 77    |
|    |                   |             |             |             |              |           |           | 0     |
|    |                   |             |             |             |              |           |           | 77    |
|    |                   |             |             |             |              |           |           | 0     |
|    |                   |             |             |             |              | 8.99% (8) |           | 85    |
|    |                   |             |             |             |              |           |           | 0     |
|    |                   |             |             |             |              |           |           | 85    |
|    |                   |             |             |             |              |           |           | 0     |
|    |                   |             |             |             |              |           | 4.49% (4) | 89    |

### Vertrauensürdigkeit von Quellen

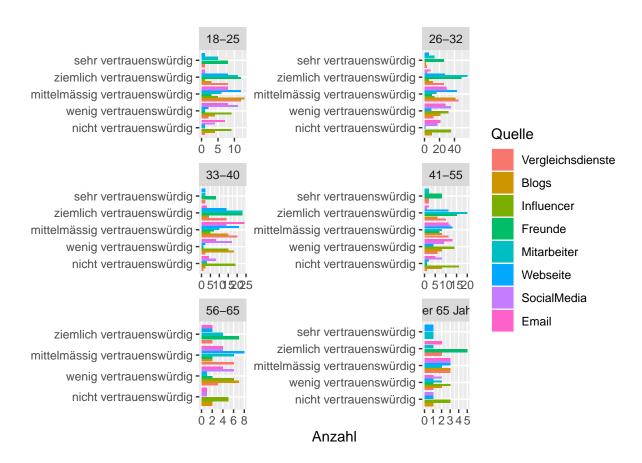
# 14 - Wie vertrauenswürdig stufen Sie nachfolgende Quellen ein, wenn Sie neue Produkte oder Dienstleistungen suchen?



| Nr | Feld              | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|-------------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Vergleichsdienste | 1       | 5       | 3     | 3.22       | 0.79               | 3      |
| 2  | Blogs             | 1       | 5       | 3     | 2.57       | 0.92               | 3      |
| 3  | Influencer        | 1       | 4       | 1     | 1.73       | 0.79               | 2      |
| 4  | Freunde           | 1       | 5       | 4     | 4.03       | 0.74               | 4      |
| 5  | Mitarbeiter       | 1       | 5       | 4     | 3.74       | 0.79               | 4      |
| 6  | Webseite          | 1       | 5       | 3     | 3.24       | 0.81               | 3      |
| 7  | SocialMedia       | 1       | 4       | 2     | 2.22       | 0.79               | 2      |
| 8  | Email             | 1       | 4       | 3     | 2.38       | 0.90               | 2      |

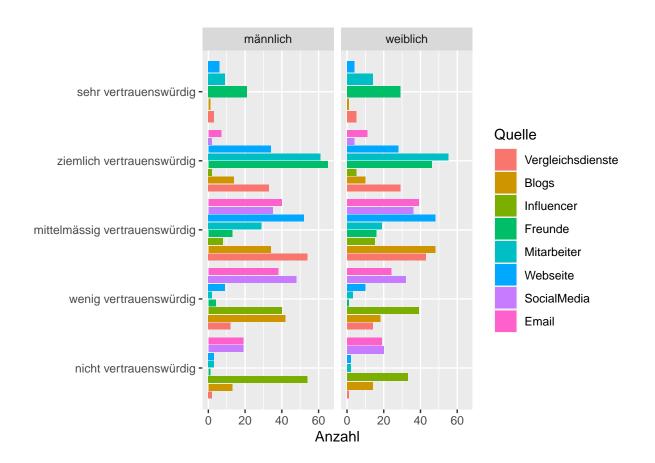
| Nr | Feld              | nicht vertr. | wenig vertr. | mittelmässig vertr. | ziemlich vertr. | sehr vertr. | Summe |
|----|-------------------|--------------|--------------|---------------------|-----------------|-------------|-------|
| 1  | Vergleichsdienste | 1.72% (4)    | 11.64% (27)  | 44.4% (103)         | 27.59% (64)     | 3.45% (8)   | 206   |
| 2  | Blogs             | 12.07% (28)  | 26.72% (62)  | 36.64% (85)         | 11.64% (27)     | 0.86% (2)   | 204   |
| 3  | Influencer        | 40.09% (93)  | 35.78% (83)  | 9.91% (23)          | 3.02% (7)       | 0.00% (0)   | 206   |
| 4  | Freunde           | 0.43% (1)    | 2.16% (5)    | 13.79% (32)         | 50% (116)       | 21.98% (51) | 205   |
| 5  | Mitarbeiter       | 2.16% (5)    | 2.16% (5)    | 22.84% (53)         | 51.72% (120)    | 10.34% (24) | 207   |
| 6  | Webseite          | 2.16% (5)    | 9.91% (23)   | 45.26% (105)        | 27.16% (63)     | 4.31% (10)  | 206   |
| 7  | SocialMedia       | 17.24% (40)  | 37.07% (86)  | 31.9% (74)          | 2.59% (6)       | 0.00% (0)   | 206   |

| Nr | Feld  | nicht vertr. | wenig vertr. | mittelmässig vertr. | ziemlich vertr. | sehr vertr. | Summe |
|----|-------|--------------|--------------|---------------------|-----------------|-------------|-------|
| 8  | Email | 17.24% (40)  | 28.02% (65)  | 35.78% (83)         | 7.76% (18)      | 0.00% (0)   | 206   |



| $\overline{\mathrm{Nr}}$ | Feld              | Auspraegung | nicht vertr. | wenig vertr. | mittelmässig vertr. | ziemlich vertr. | sehr vertr. |  |
|--------------------------|-------------------|-------------|--------------|--------------|---------------------|-----------------|-------------|--|
| 1                        | Vergleichsdienste | 18-25       | 4.17% (1)    | 8.33% (2)    | 50% (12)            | 33.33% (8)      | 4.17% (1)   |  |
| 1                        | Vergleichsdienste | 26-32       | 0% (0)       | 13.95%(12)   | 52.33% (45)         | 30.23% (26)     | 3.49% (3)   |  |
| 1                        | Vergleichsdienste | 33-40       | 2.56%(1)     | 5.13% (2)    | 51.28% (20)         | 35.9% (14)      | 5.13% (2)   |  |
| 1                        | Vergleichsdienste | 41-55       | 6.45% (2)    | 19.35%(6)    | 35.48% (11)         | 32.26%(10)      | 6.45% (2)   |  |
| 1                        | Vergleichsdienste | 56-65       | 0% (0)       | 27.27% (3)   | 54.55% (6)          | 18.18% (2)      | 0% (0)      |  |
| 1                        | Vergleichsdienste | über 65     | 0% (0)       | 16.67% (1)   | 50% (3)             | 33.33% (2)      | 0% (0)      |  |
| 2                        | Blogs             | 18-25       | 16.67% (4)   | 16.67% (4)   | 54.17%(13)          | 12.5% (3)       | 0% (0)      |  |
| 2                        | Blogs             | 26-32       | 11.76% (10)  | 24.71% (21)  | 48.24% (41)         | 12.94%(11)      | 2.35%(2)    |  |
| 2                        | Blogs             | 33-40       | 5.13% (2)    | 46.15% (18)  | 38.46% (15)         | 10.26% (4)      | 0% (0)      |  |
| 2                        | Blogs             | 41-55       | 26.67%(8)    | 26.67% (8)   | 26.67% (8)          | 20% (6)         | 0% (0)      |  |
| 2                        | Blogs             | 56-65       | 18.18% (2)   | 63.64% (7)   | 18.18% (2)          | 0% (0)          | 0% (0)      |  |
| 2                        | Blogs             | über 65     | 16.67% (1)   | 33.33% (2)   | 50% (3)             | 0% (0)          | 0% (0)      |  |
| 3                        | Influencer        | 18-25       | 37.5% (9)    | 37.5% (9)    | 20.83%(5)           | 4.17%(1)        | 0.00%(0)    |  |
| 3                        | Influencer        | 26-32       | 40.7% (35)   | 37.21%(32)   | 15.12% (13)         | 6.98% (6)       | 0.00% (0)   |  |
| 3                        | Influencer        | 33-40       | 48.72% (19)  | 38.46% (15)  | 12.82% (5)          | 0% (0)          | 0.00% (0)   |  |
| 3                        | Influencer        | 41-55       | 54.84% (17)  | 45.16% (14)  | 0% (0)              | 0% (0)          | 0.00% (0)   |  |
| 3                        | Influencer        | 56-65       | 45.45% (5)   | 54.55% (6)   | 0% (0)              | 0% (0)          | 0.00% (0)   |  |
| 3                        | Influencer        | über 65     | 50% (3)      | 50% (3)      | 0% (0)              | 0% (0)          | 0.00% (0)   |  |
| 4                        | Freunde           | 18-25       | 0% (0)       | 4.17% (1)    | 12.5%(3)            | 50% (12)        | 33.33%(8)   |  |
| 4                        | Freunde           | 26-32       | 0% (0)       | 0% (0)       | 11.76%(10)          | 57.65% (49)     | 30.59% (26) |  |

| Nr | Feld        | Auspraegung | nicht vertr. | wenig vertr. | mittelmässig vertr. | ziemlich vertr. | sehr vertr. |
|----|-------------|-------------|--------------|--------------|---------------------|-----------------|-------------|
| 4  | Freunde     | 33-40       | 0% (0)       | 2.56% (1)    | 17.95% (7)          | 58.97% (23)     | 20.51% (8)  |
| 4  | Freunde     | 41-55       | 3.23% (1)    | 0% (0)       | 22.58% (7)          | 48.39% (15)     | 25.81% (8)  |
| 4  | Freunde     | 56-65       | 0% (0)       | 18.18% (2)   | 18.18% (2)          | 63.64% (7)      | 0% (0)      |
| 4  | Freunde     | über 65     | 0% (0)       | 16.67% (1)   | 0% (0)              | 83.33% (5)      | 0% (0)      |
| 5  | Mitarbeiter | 18-25       | 4.17%(1)     | 4.17% (1)    | 25% (6)             | 45.83% (11)     | 20.83% (5)  |
| 5  | Mitarbeiter | 26-32       | 0% (0)       | 0% (0)       | 18.6% (16)          | 66.28% (57)     | 15.12% (13) |
| 5  | Mitarbeiter | 33-40       | 7.69%(3)     | 2.56%(1)     | 25.64% (10)         | 58.97% (23)     | 5.13% (2)   |
| 5  | Mitarbeiter | 41-55       | 3.12% (1)    | 0% (0)       | 28.12% (9)          | 62.5% (20)      | 6.25% (2)   |
| 5  | Mitarbeiter | 56-65       | 0% (0)       | 9.09%(1)     | 54.55% (6)          | 36.36%(4)       | 0% (0)      |
| 5  | Mitarbeiter | über 65     | 0% (0)       | 33.33%(2)    | 33.33% (2)          | 16.67% (1)      | 16.67% (1)  |
| 6  | Webseite    | 18-25       | 4.17%(1)     | 8.33% (2)    | 50% (12)            | 33.33% (8)      | 4.17% (1)   |
| 6  | Webseite    | 26-32       | 1.16% (1)    | 10.47%(9)    | 50% (43)            | $31.4\% \ (27)$ | 6.98% (6)   |
| 6  | Webseite    | 33-40       | 0% (0)       | 5.13% (2)    | 53.85% (21)         | 35.9% (14)      | 5.13% (2)   |
| 6  | Webseite    | 41-55       | 6.45% (2)    | 12.9% (4)    | 45.16% (14)         | 35.48% (11)     | 0% (0)      |
| 6  | Webseite    | 56-65       | 0% (0)       | 9.09% (1)    | 72.73% (8)          | 18.18% (2)      | 0% (0)      |
| 6  | Webseite    | über 65     | 16.67% (1)   | 16.67% (1)   | 50% (3)             | 0% (0)          | 16.67% (1)  |
| 7  | SocialMedia | 18-25       | 16.67% (4)   | 45.83% (11)  | 33.33% (8)          | 4.17% (1)       | 0.00% (0)   |
| 7  | SocialMedia | 26-32       | 19.77% (17)  | 40.7% (35)   | 34.88% (30)         | 4.65% (4)       | 0.00% (0)   |
| 7  | SocialMedia | 33-40       | 20.51% (8)   | 43.59% (17)  | 35.9% (14)          | 0% (0)          | 0.00% (0)   |
| 7  | SocialMedia | 41-55       | 25.81% (8)   | 32.26% (10)  | 38.71% (12)         | 3.23% (1)       | 0.00% (0)   |
| 7  | SocialMedia | 56-65       | 9.09% (1)    | 54.55% (6)   | 36.36% (4)          | 0% (0)          | 0.00% (0)   |
| 7  | SocialMedia | über 65     | 16.67% (1)   | 33.33% (2)   | 50% (3)             | 0% (0)          | 0.00% (0)   |
| 8  | Email       | 18-25       | 29.17% (7)   | 33.33% (8)   | 33.33% (8)          | 4.17% (1)       | 0.00% (0)   |
| 8  | Email       | 26-32       | 24.42% (21)  | 32.56% (28)  | 33.72% (29)         | 9.3% (8)        | 0.00% (0)   |
| 8  | Email       | 33-40       | 10.26% (4)   | 20.51% (8)   | 61.54% (24)         | 7.69% (3)       | 0.00% (0)   |
| 8  | Email       | 41-55       | 12.9% (4)    | 45.16% (14)  | 35.48% (11)         | 6.45% (2)       | 0.00% (0)   |
| 8  | Email       | 56-65       | 9.09% (1)    | 36.36% (4)   | 36.36% (4)          | 18.18% (2)      | 0.00% (0)   |
| 8  | Email       | über 65     | 0% (0)       | 16.67% (1)   | 50% (3)             | 33.33% (2)      | 0.00% (0)   |
|    |             |             |              |              |                     |                 |             |



| Nr | Feld              | Auspraegung | nicht vertr. | wenig vertr. | mittelmässig vertr. | ziemlich vertr. | sehr vertr. | Su |
|----|-------------------|-------------|--------------|--------------|---------------------|-----------------|-------------|----|
| 1  | Vergleichsdienste | männlich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 1  | Vergleichsdienste | weiblich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 2  | Blogs             | männlich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 2  | Blogs             | weiblich    | 1.09% (1)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 1  |
| 3  | Influencer        | männlich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 3  | Influencer        | weiblich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 1  |
| 4  | Freunde           | männlich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 4  | Freunde           | weiblich    | 0.00% (0)    | 15.22% (14)  | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 15 |
| 5  | Mitarbeiter       | männlich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 5  | Mitarbeiter       | weiblich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 15 |
| 6  | Webseite          | männlich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 6  | Webseite          | weiblich    | 0.00% (0)    | 0.00% (0)    | 46.74% (43)         | 0.00% (0)       | 0.00% (0)   | 58 |
| 7  | SocialMedia       | männlich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 7  | SocialMedia       | weiblich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 58 |
| 8  | Email             | männlich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 0.00% (0)       | 0.00% (0)   | 0  |
| 8  | Email             | weiblich    | 0.00% (0)    | 0.00% (0)    | 0.00% (0)           | 31.52% (29)     | 0.00% (0)   | 87 |
|    |                   |             |              |              |                     |                 |             | 0  |
|    |                   |             |              |              |                     |                 |             | 87 |
|    |                   |             |              |              |                     |                 |             | 0  |
|    |                   |             |              |              |                     |                 | 5.43% (5)   | 92 |

#### $Gr\"{u}nde\ Email\_Newsletter$

#### 15 - Aus welchen Gründen melden Sie sich für einen Email-Newsletter an?

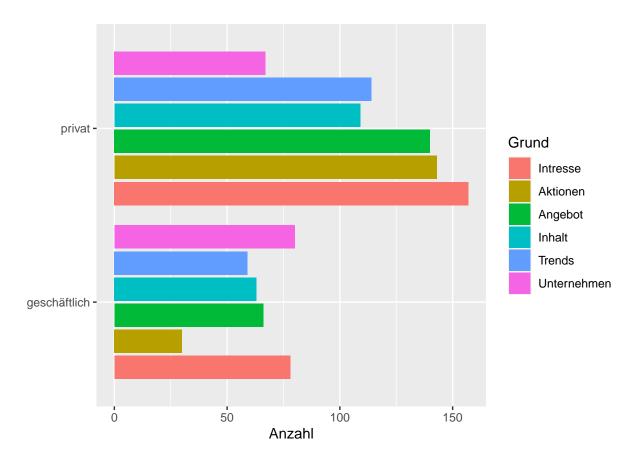
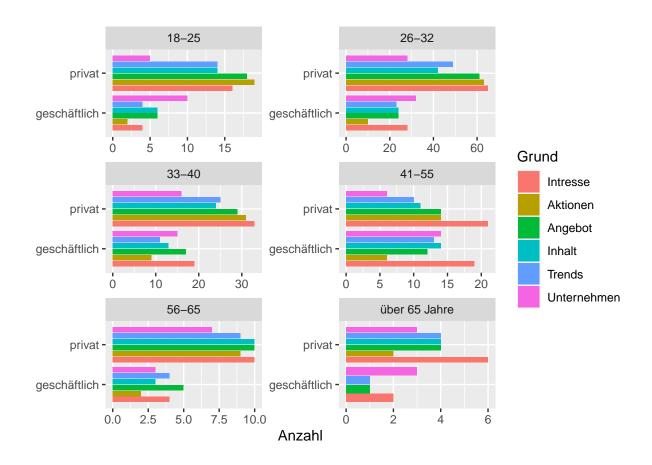


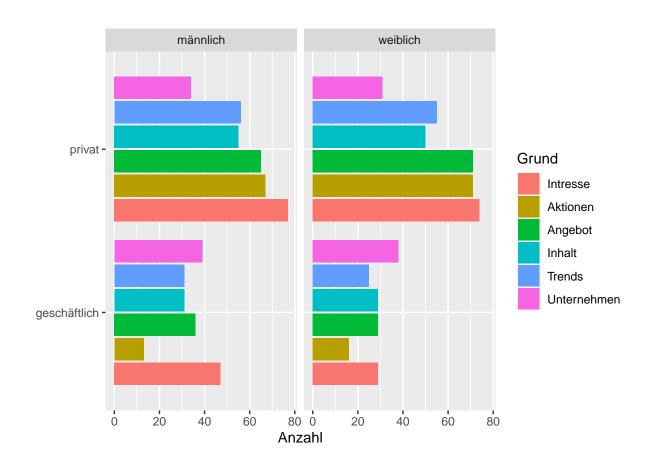
Table 67: privat

| Nr | Feld        | Email-Newsletter  | Summe |
|----|-------------|-------------------|-------|
| 1  | Intresse    | 67.67% (157)      | 157   |
| 2  | Aktionen    | $61.64\% \ (143)$ | 143   |
| 3  | Angebot     | 60.34% (140)      | 140   |
| 4  | Inhalt      | 46.98% (109)      | 109   |
| 5  | Trends      | 49.14% (114)      | 114   |
| 6  | Unternehmen | 28.88% (67)       | 67    |
|    |             |                   |       |

Table 68: geschäftlich

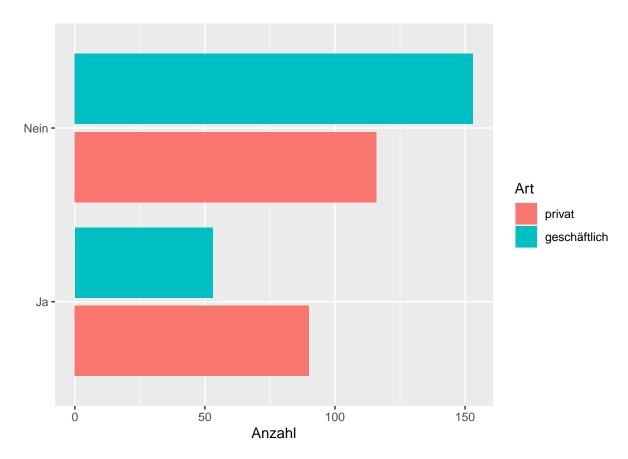
| Nr | Feld        | Email-Newsletter | Summe |
|----|-------------|------------------|-------|
| 1  | Intresse    | 33.62% (78)      | 78    |
| 2  | Aktionen    | 12.93% (30)      | 30    |
| 3  | Angebot     | 28.45% (66)      | 66    |
| 4  | Inhalt      | 27.16% (63)      | 63    |
| 5  | Trends      | 25.43% (59)      | 59    |
| 6  | Unternehmen | 34.48% (80)      | 80    |





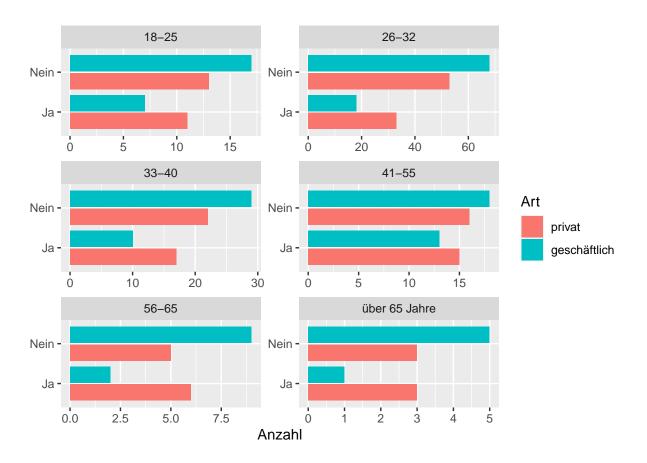
### Einkauf aufgrund eines nicht abonnierten Emails

16 - Haben Sie schon jemals ein Produkt oder eine Dienstleistung eingekauft, welche von einem nicht abonnierten Email-Newsletter kam?

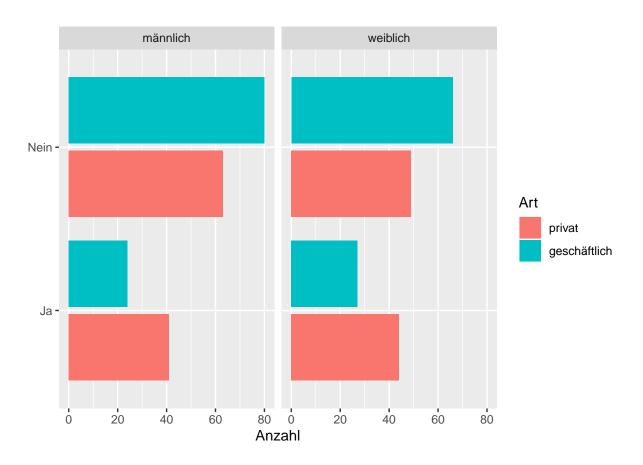


| Nr | Feld         | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------------|---------|---------|-------|------------|--------------------|--------|
| 1  | privat       | 1       | 2       | 2     | 1.56       | 0.50               | 2      |
| 2  | geschäftlich | 1       | 2       | 2     | 1.74       | 0.44               | 2      |

| Nr | Feld                   | Ja                         | Nein  | Summe      |
|----|------------------------|----------------------------|-------|------------|
|    | privat<br>geschäftlich | 38.79% (90)<br>22.84% (53) | ` / . | 206<br>206 |



| Nr | Feld         | Auspraegung | Ja          | Nein        | Summe |
|----|--------------|-------------|-------------|-------------|-------|
| 1  | privat       | 18-25       | 45.83% (11) | 54.17% (13) | 24    |
| 1  | privat       | 26-32       | 38.37% (33) | 61.63% (53) | 86    |
| 1  | privat       | 33-40       | 43.59% (17) | 56.41% (22) | 39    |
| 1  | privat       | 41-55       | 50% (16)    | 50% (16)    | 32    |
| 1  | privat       | 56-65       | 54.55% (6)  | 45.45% (5)  | 11    |
| 1  | privat       | über 65     | 50% (3)     | 50% (3)     | 6     |
| 2  | geschäftlich | 18-25       | 29.17% (7)  | 70.83% (17) | 24    |
| 2  | geschäftlich | 26-32       | 20.93% (18) | 79.07% (68) | 86    |
| 2  | geschäftlich | 33-40       | 25.64% (10) | 74.36% (29) | 39    |
| 2  | geschäftlich | 41-55       | 40.62% (13) | 59.38% (19) | 32    |
| 2  | geschäftlich | 56-65       | 18.18% (2)  | 81.82% (9)  | 11    |
| 2  | geschäftlich | über 65     | 16.67% (1)  | 83.33% (5)  | 6     |



| Nr            | Feld                         | Auspraegung          | Ja                      | Nein                       | Summe   |
|---------------|------------------------------|----------------------|-------------------------|----------------------------|---------|
| 1<br>1        | privat<br>privat             | männlich<br>weiblich | 0.00% (0)<br>0.00% (0)  | 0.00% (0)<br>0.00% (0)     | 0 0     |
| $\frac{2}{2}$ | geschäftlich<br>geschäftlich | männlich<br>weiblich | 0.00% (0) $47.31% (44)$ | $0.00\% (0) \\ 0.00\% (0)$ | 0<br>44 |
|               |                              |                      |                         |                            | $0\\44$ |
|               |                              |                      |                         | 52.69% (49)                | 0<br>93 |

### $Be vorzugte\ Kommunikations art$

# 17- Welche Kommunikationsarten bevorzugen Sie zwischen Ihnen und einem Unternehmen?(maximal 4)

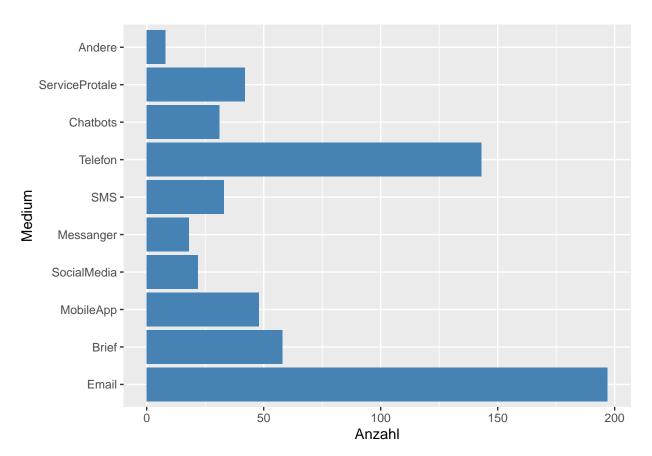
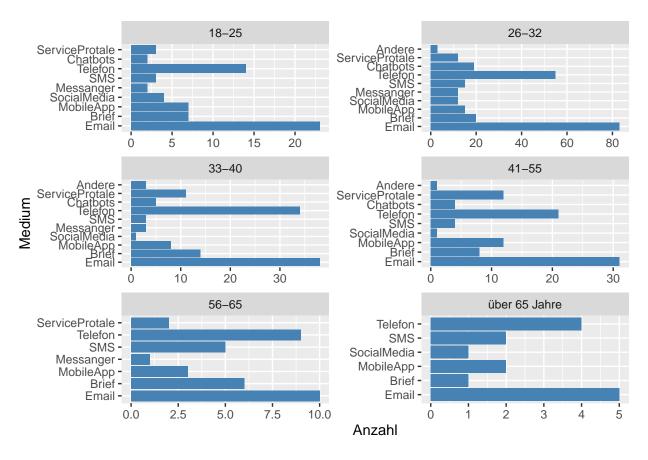


Table 73: privat

| AndereText          |
|---------------------|
| Face to face        |
| Website             |
| Jira/Slack          |
| WhatsApp            |
| Pers"nlich          |
| Keine               |
| pers"nliche Treffen |
| Physisch            |
|                     |

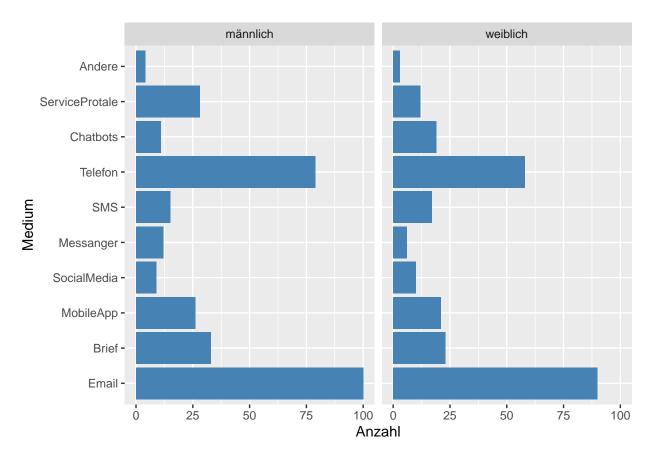
| Nr | Feld        | Antwortanzahl |
|----|-------------|---------------|
| 1  | Email       | (197)         |
| 2  | Brief       | (58)          |
| 3  | MobileApp   | (48)          |
| 4  | SocialMedia | (22)          |
| 5  | Messanger   | (18)          |

| Nr | Feld           | Antwortanzahl |
|----|----------------|---------------|
| 1  | SMS            | (33)          |
| 2  | Telefon        | (143)         |
| 3  | Chatbots       | (31)          |
| 4  | ServiceProtale | (42)          |
| 5  | Andere         | (8)           |



| $\overline{\mathrm{Nr}}$ | Feld               | Auspraegung | Antwortanzahl |
|--------------------------|--------------------|-------------|---------------|
| 1                        | Email              | 18-25       | (23)          |
| 1                        | Email              | 26-32       | (83)          |
| 1                        | Email              | 33-40       | (38)          |
| 1                        | Email              | 41-55       | (31)          |
| 1                        | Email              | 56-65       | (10)          |
| 1                        | Email              | über 65     | (5)           |
| 2                        | Brief              | 18-25       | (7)           |
| 2                        | Brief              | 26-32       | (20)          |
| 2                        | Brief              | 33-40       | (14)          |
| 2                        | Brief              | 41-55       | (8)           |
| 2                        | Brief              | 56-65       | (6)           |
| 2                        | Brief              | über 65     | (1)           |
| 3                        | MobileApp          | 18-25       | (7)           |
| 3                        | MobileApp          | 26-32       | (15)          |
| 3                        | MobileApp          | 33-40       | (8)           |
| 3                        | ${\bf Mobile App}$ | 41-55       | (12)          |
|                          |                    |             |               |

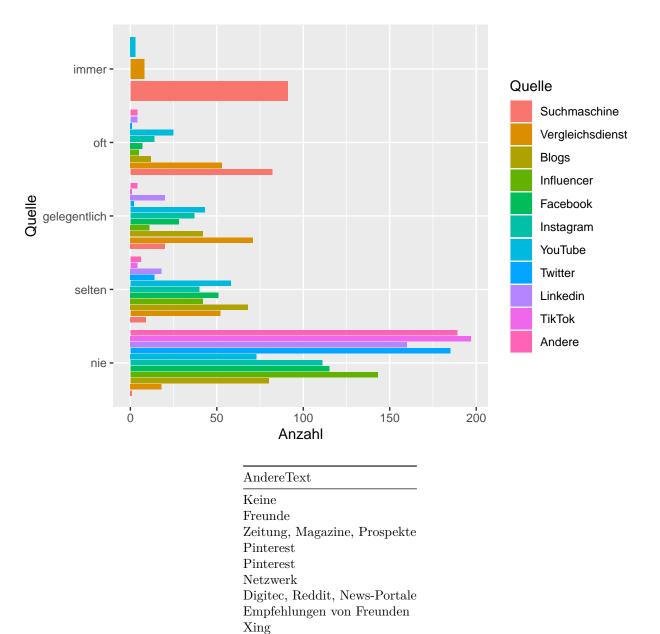
| $\overline{\mathrm{Nr}}$ | Feld           | Auspraegung | Antwortanzahl |
|--------------------------|----------------|-------------|---------------|
| 3                        | MobileApp      | 56-65       | (3)           |
| 3                        | MobileApp      | über 65     | (2)           |
| 4                        | SocialMedia    | 18-25       | (4)           |
| 4                        | SocialMedia    | 26-32       | (12)          |
| 4                        | SocialMedia    | 33-40       | (1)           |
| 4                        | SocialMedia    | 41-55       | (1)           |
| 4                        | SocialMedia    | 56-65       | (0)           |
| 4                        | SocialMedia    | über 65     | (1)           |
| 5                        | Messanger      | 18-25       | (2)           |
| 5                        | Messanger      | 26-32       | (12)          |
| 5                        | Messanger      | 33-40       | (3)           |
| 5                        | Messanger      | 41-55       | (0)           |
| 5                        | Messanger      | 56-65       | (1)           |
| 5                        | Messanger      | über 65     | (0)           |
| 6                        | SMS            | 18-25       | (3)           |
| 6                        | SMS            | 26-32       | (15)          |
| 6                        | SMS            | 33-40       | (3)           |
| 6                        | SMS            | 41-55       | (4)           |
| 6                        | SMS            | 56-65       | (5)           |
| 6                        | SMS            | über 65     | (2)           |
| 7                        | Telefon        | 18-25       | (14)          |
| 7                        | Telefon        | 26-32       | (55)          |
| 7                        | Telefon        | 33-40       | (34)          |
| 7                        | Telefon        | 41-55       | (22)          |
| 7                        | Telefon        | 56-65       | (9)           |
| 7                        | Telefon        | über 65     | (4)           |
| 8                        | Chatbots       | 18-25       | (2)           |
| 8                        | Chatbots       | 26-32       | (19)          |
| 8                        | Chatbots       | 33-40       | (5)           |
| 8                        | Chatbots       | 41-55       | (4)           |
| 8                        | Chatbots       | 56-65       | (0)           |
| 8                        | Chatbots       | über 65     | (0)           |
| 9                        | ServiceProtale | 18-25       | (3)           |
| 9                        | ServiceProtale | 26-32       | (12)          |
| 9                        | ServiceProtale | 33-40       | (11)          |
| 9                        | ServiceProtale | 41-55       | (12)          |
| 9                        | ServiceProtale | 56-65       | (2)           |
| 9                        | ServiceProtale | über 65     | (0)           |
| 10                       | Andere         | 18-25       | (0)           |
| 10                       | Andere         | 26-32       | (3)           |
| 10                       | Andere         | 33-40       | (3)           |
| 10                       | Andere         | 41-55       | (1)           |
| 10                       | Andere         | 56-65       | (0)           |
| 10                       | Andere         | über 65     | (0)           |



| Nr     | Feld           | Auspraegung | Antwortanzahl |
|--------|----------------|-------------|---------------|
| 1      | Email          | männlich    | (0)           |
| 1      | Email          | weiblich    | (0)           |
| $^{2}$ | Brief          | männlich    | (90)          |
| $^{2}$ | Brief          | weiblich    | (0)           |
| 3      | MobileApp      | männlich    | (0)           |
| 3      | MobileApp      | weiblich    | (0)           |
| 4      | SocialMedia    | männlich    | (0)           |
| 4      | SocialMedia    | weiblich    | (0)           |
| 5      | Messanger      | männlich    | (0)           |
| 5      | Messanger      | weiblich    | (0)           |
| 6      | SMS            | männlich    | (0)           |
| 6      | SMS            | weiblich    | (0)           |
| 7      | Telefon        | männlich    | (0)           |
| 7      | Telefon        | weiblich    | (0)           |
| 8      | Chatbots       | männlich    | (0)           |
| 8      | Chatbots       | weiblich    | (0)           |
| 9      | ServiceProtale | männlich    | (0)           |
| 9      | ServiceProtale | weiblich    | (0)           |
| 10     | Andere         | männlich    | (0)           |
| 10     | Andere         | weiblich    | (0)           |

#### Quellen verwendung um Angebote zu suchen

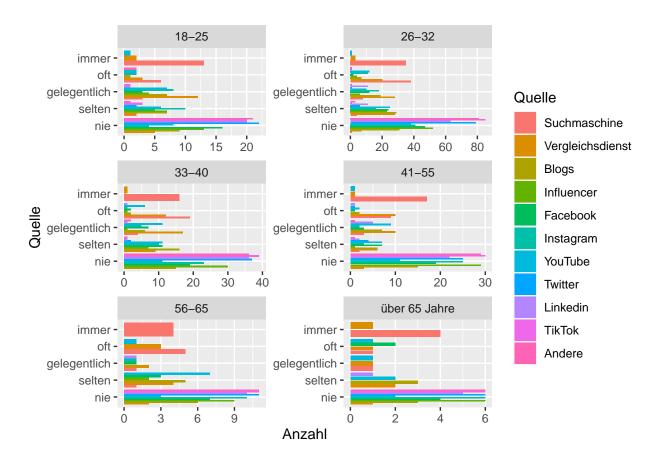
## - Wie häufig verwenden Sie die folgenden Quellen,<br/>um neue Produkte oder Dienstleistungen zu suchen?



| $\overline{\mathrm{Nr}}$ | Feld             | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|------------------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Suchmaschine     | 1       | 5       | 5     | 4.25       | 0.84               | 4      |
| 2                        | Vergleichsdienst | 1       | 5       | 3     | 2.91       | 1.02               | 3      |
| 3                        | Blogs            | 1       | 4       | 1     | 1.93       | 0.92               | 2      |
| 4                        | Influencer       | 1       | 4       | 1     | 1.39       | 0.71               | 1      |
| 5                        | Facebook         | 1       | 4       | 1     | 1.64       | 0.85               | 1      |
| 6                        | Instagram        | 1       | 4       | 1     | 1.77       | 0.98               | 1      |

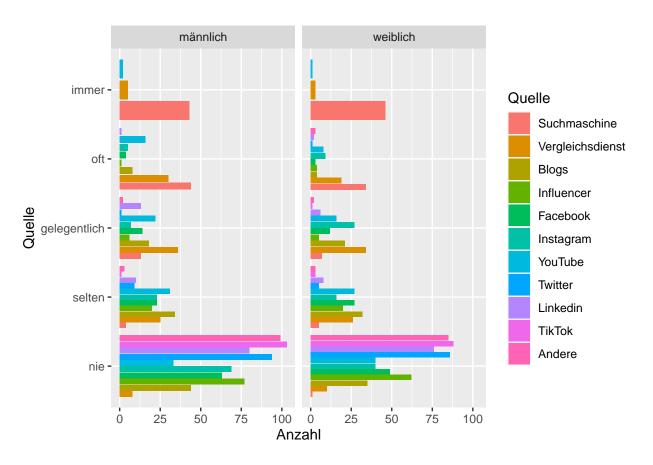
| Nr | Feld     | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|----------|---------|---------|-------|------------|--------------------|--------|
| 7  | YouTube  | 1       | 5       | 1     | 2.14       | 1.09               | 2      |
| 8  | Twitter  | 1       | 4       | 1     | 1.10       | 0.38               | 1      |
| 9  | Linkedin | 1       | 4       | 1     | 1.35       | 0.74               | 1      |
| 10 | TikTok   | 1       | 3       | 1     | 1.03       | 0.20               | 1      |
| 11 | Andere   | 1       | 4       | 1     | 1.13       | 0.52               | 1      |

| Nr | Feld             | nie          | selten      | gelegentlich | oft         | immer       | Summe |
|----|------------------|--------------|-------------|--------------|-------------|-------------|-------|
| 1  | Suchmaschine     | 0.43% (1)    | 3.88% (9)   | 8.62% (20)   | 35.34% (82) | 39.22% (91) | 203   |
| 2  | Vergleichsdienst | 7.76% (18)   | 22.41% (52) | 30.6% (71)   | 22.84% (53) | 3.45% (8)   | 202   |
| 3  | Blogs            | 34.48% (80)  | 29.31% (68) | 18.1% (42)   | 5.17% (12)  | 0.00% (0)   | 202   |
| 4  | Influencer       | 61.64% (143) | 18.1% (42)  | 4.74% (11)   | 2.16% (5)   | 0.00% (0)   | 201   |
| 5  | Facebook         | 49.57% (115) | 21.98% (51) | 12.07% (28)  | 3.02% (7)   | 0.00% (0)   | 201   |
| 6  | Instagram        | 47.84% (111) | 17.24% (40) | 15.95% (37)  | 6.03% (14)  | 0.00% (0)   | 202   |
| 7  | YouTube          | 31.47% (73)  | 25% (58)    | 18.53% (43)  | 10.78% (25) | 1.29% (3)   | 202   |
| 8  | Twitter          | 79.74% (185) | 6.03% (14)  | 0.86% (2)    | 0.43% (1)   | 0.00% (0)   | 202   |
| 9  | Linkedin         | 68.97% (160) | 7.76% (18)  | 8.62% (20)   | 1.72% (4)   | 0.00% (0)   | 202   |
| 10 | TikTok           | 84.91% (197) | 1.72% (4)   | 0.43% (1)    | 0.00% (0)   | 0.00% (0)   | 202   |
| 11 | Andere           | 81.47% (189) | 2.59% (6)   | 1.72% (4)    | 1.72% (4)   | 0.00% (0)   | 203   |



| $\overline{\mathrm{Nr}}$ | Feld             | Auspraegung | nie         | selten          | gelegentlich | oft         | immer       | Summe |
|--------------------------|------------------|-------------|-------------|-----------------|--------------|-------------|-------------|-------|
| 1                        | Suchmaschine     | 18-25       | 0% (0)      | 8.33% (2)       | 12.5% (3)    | 25% (6)     | 54.17% (13) | 24    |
| 1                        | Suchmaschine     | 26-32       | 1.16% (1)   | 4.65% (4)       | 9.3% (8)     | 44.19% (38) | 40.7% (35)  | 86    |
| 1                        | Suchmaschine     | 33-40       | 0% (0)      | 0% (0)          | 10.26% (4)   | 48.72% (19) | 41.03% (16) | 39    |
| 1                        | Suchmaschine     | 41-55       | 0% (0)      | 6.25%(2)        | 9.38% (3)    | 31.25% (10) | 53.12% (17) | 32    |
| 1                        | Suchmaschine     | 56-65       | 0% (0)      | 9.09% (1)       | 9.09% (1)    | 45.45% (5)  | 36.36% (4)  | 11    |
| 1                        | Suchmaschine     | über 65     | 0% (0)      | 0% (0)          | 16.67% (1)   | 16.67% (1)  | 66.67% (4)  | 6     |
| 2                        | Vergleichsdienst | 18-25       | 20.83% (5)  | 8.33% (2)       | 50% (12)     | 12.5% (3)   | 8.33% (2)   | 24    |
| 2                        | Vergleichsdienst | 26-32       | 8.14% (7)   | 32.56% (28)     | 32.56% (28)  | 23.26% (20) | 3.49% (3)   | 86    |
| 2                        | Vergleichsdienst | 33-40       | 0% (0)      | 23.08% (9)      | 43.59% (17)  | 30.77% (12) | 2.56% (1)   | 39    |
| 2                        | Vergleichsdienst | 41-55       | 9.68% (3)   | 22.58% (7)      | 32.26% (10)  | 32.26% (10) | 3.23% (1)   | 31    |
| 2                        | Vergleichsdienst | 56-65       | 18.18% (2)  | 36.36% (4)      | 18.18% (2)   | 27.27% (3)  | 0% (0)      | 11    |
| 2                        | Vergleichsdienst | über 65     | 16.67% (1)  | 33.33% (2)      | 16.67% (1)   | 16.67% (1)  | 16.67% (1)  | 6     |
| 3                        | Blogs            | 18-25       | 37.5% (9)   | 29.17% (7)      | 29.17% (7)   | 4.17% (1)   | 0.00% (0)   | 24    |
| 3                        | Blogs            | 26-32       | 36.05% (31) | 33.72% (29)     | 22.09% (19)  | 8.14% (7)   | 0.00% (0)   | 86    |
| 3                        | Blogs            | 33-40       | 38.46% (15) | 41.03% (16)     | 15.38% (6)   | 5.13% (2)   | 0.00% (0)   | 39    |
| 3                        | Blogs            | 41-55       | 48.39% (15) | 22.58% (7)      | 22.58% (7)   | 6.45% (2)   | 0.00% (0)   | 31    |
| 3                        | Blogs            | 56-65       | 54.55% (6)  | 45.45% (5)      | 0% (0)       | 0% (0)      | 0.00% (0)   | 11    |
| 3                        | Blogs            | über 65     | 50% (3)     | 50% (3)         | 0% (0)       | 0% (0)      | 0.00% (0)   | 6     |
| 4                        | Influencer       | 18-25       | 54.17% (13) | 29.17% (7)      | 16.67% (4)   | 0% (0)      | 0.00% (0)   | 24    |
| 4                        | Influencer       | 26-32       | 61.18% (52) | 27.06% (23)     | 7.06% (6)    | 4.71% (4)   | 0.00% (0)   | 85    |
| 4                        | Influencer       | 33-40       | 76.92% (30) | 17.95% (7)      | 2.56% (1)    | 2.56% (1)   | 0.00% (0)   | 39    |
| 4                        | Influencer       | 41-55       | 96.77% (30) | 3.23% (1)       | 0% (0)       | 0% (0)      | 0.00% (0)   | 31    |
| 4                        | Influencer       | 56-65       | 81.82% (9)  | 18.18% (2)      | 0% (0)       | 0% (0)      | 0.00% (0)   | 11    |
| 4                        | Influencer       | über 65     | 100% (6)    | 0% (0)          | 0% (0)       | 0% (0)      | 0.00% (0)   | 6     |
| 5                        | Facebook         | 18-25       | 66.67% (16) | 20.83% (5)      | 12.5% (3)    | 0% (0)      | 0.00% (0)   | 24    |
| 5                        | Facebook         | 26-32       | 55.29% (47) | 28.24% (24)     | 14.12% (12)  | 2.35% (2)   | 0.00% (0)   | 85    |
| 5                        | Facebook         | 33-40       | 48.72% (19) | 28.21% (11)     | 17.95% (7)   | 5.13% (2)   | 0.00% (0)   | 39    |
| 5                        | Facebook         | 41-55       | 64.52% (20) | 22.58% (7)      | 9.68% (3)    | 3.23% (1)   | 0.00% (0)   | 31    |
| 5                        | Facebook         | 56-65       | 63.64% (7)  | 27.27% (3)      | 9.09% (1)    | 0% (0)      | 0.00% (0)   | 11    |
| 5                        | Facebook         | über 65     | 66.67% (4)  | 0% (0)          | 0% (0)       | 33.33% (2)  | 0.00% (0)   | 6     |
| 6                        | Instagram        | 18-25       | 16.67% (4)  | 41.67% (10)     | 33.33% (8)   | 8.33% (2)   | 0.00% (0)   | 24    |
| 6                        | Instagram        | 26-32       | 47.67% (41) | $18.6\% \ (16)$ | 20.93% (18)  | 12.79% (11) | 0.00% (0)   | 86    |
| 6                        | Instagram        | 33-40       | 58.97% (23) | 25.64% (10)     | 12.82% (5)   | 2.56% (1)   | 0.00% (0)   | 39    |
| 6                        | Instagram        | 41-55       | 83.87% (26) | 9.68% (3)       | 6.45% (2)    | 0% (0)      | 0.00% (0)   | 31    |
| 6                        | Instagram        | 56-65       | 90.91% (10) | 0% (0)          | 9.09% (1)    | 0% (0)      | 0.00% (0)   | 11    |
| 6                        | Instagram        | über 65     | 100% (6)    | 0% (0)          | 0% (0)       | 0% (0)      | 0.00% (0)   | 6     |
| 7                        | YouTube          | 18-25       | 33.33% (8)  | 25% (6)         | 29.17% (7)   | 8.33% (2)   | 4.17% (1)   | 24    |
| 7                        | YouTube          | 26-32       | 44.19% (38) | 29.07% (25)     | 11.63% (10)  | 13.95% (12) | 1.16% (1)   | 86    |
| 7                        | YouTube          | 33-40       | 28.21% (11) | 28.21% (11)     | 28.21% (11)  | 15.38% (6)  | 0% (0)      | 39    |
| 7                        | YouTube          | 41-55       | 35.48% (11) | 22.58% (7)      | 32.26% (10)  | 6.45% (2)   | 3.23% (1)   | 31    |
| 7                        | YouTube          | 56-65       | 27.27% (3)  | 63.64% (7)      | 0% (0)       | 9.09% (1)   | 0% (0)      | 11    |
| 7                        | YouTube          | über 65     | 33.33% (2)  | 33.33% (2)      | 16.67% (1)   | 16.67% (1)  | 0% (0)      | 6     |
| 8                        | Twitter          | 18-25       | 91.67% (22) | 8.33% (2)       | 0% (0)       | 0% (0)      | 0.00% (0)   | 24    |
| 8                        | Twitter          | 26-32       | 91.86% (79) | 6.98% (6)       | 1.16% (1)    | 0% (0)      | 0.00% (0)   | 86    |
| 8                        | Twitter          | 33-40       | 94.87% (37) | 5.13% (2)       | 0% (0)       | 0% (0)      | 0.00% (0)   | 39    |
| 8                        | Twitter          | 41-55       | 83.87% (26) | 12.9% (4)       | 0% (0)       | 3.23% (1)   | 0.00% (0)   | 31    |
| 8                        | Twitter          | 56-65       | 100% (11)   | 0% (0)          | 0% (0)       | 0% (0)      | 0.00% (0)   | 11    |
| 8                        | Twitter          | über 65     | 100% (6)    | 0% (0)          | 0% (0)       | 0% (0)      | 0.00% (0)   | 6     |
| 9                        | Linkedin         | 18-25       | 83.33% (20) | 12.5% (3)       | 4.17% (1)    | 0% (0)      | 0.00% (0)   | 24    |
| 9                        | Linkedin         | 26-32       | 73.26% (63) | 12.79% (11)     | 12.79% (11)  | 1.16% (1)   | 0.00% (0)   | 86    |
| 9                        | Linkedin         | 33-40       | 92.31% (36) | 2.56% (1)       | 2.56% (1)    | 2.56% (1)   | 0.00% (0)   | 39    |
| 9                        | Linkedin         | 41-55       | 74.19% (23) | 6.45% (2)       | 16.13% (5)   | 3.23% (1)   | 0.00% (0)   | 31    |

| Nr | Feld     | Auspraegung | nie         | selten     | gelegentlich | oft       | immer     | Summe |
|----|----------|-------------|-------------|------------|--------------|-----------|-----------|-------|
| 9  | Linkedin | 56-65       | 90.91% (10) | 0% (0)     | 9.09% (1)    | 0% (0)    | 0.00% (0) | 11    |
| 9  | Linkedin | über 65     | 83.33% (5)  | 16.67% (1) | 0% (0)       | 0% (0)    | 0.00% (0) | 6     |
| 10 | TikTok   | 18-25       | 83.33% (20) | 12.5% (3)  | 4.17% (1)    | 0.00% (0) | 0.00% (0) | 24    |
| 10 | TikTok   | 26-32       | 98.84% (85) | 1.16% (1)  | 0% (0)       | 0.00% (0) | 0.00% (0) | 86    |
| 10 | TikTok   | 33-40       | 100% (39)   | 0% (0)     | 0% (0)       | 0.00% (0) | 0.00% (0) | 39    |
| 10 | TikTok   | 41-55       | 100% (31)   | 0% (0)     | 0% (0)       | 0.00% (0) | 0.00% (0) | 31    |
| 10 | TikTok   | 56-65       | 100% (11)   | 0% (0)     | 0% (0)       | 0.00% (0) | 0.00% (0) | 11    |
| 10 | TikTok   | über 65     | 100% (6)    | 0% (0)     | 0% (0)       | 0.00% (0) | 0.00% (0) | 6     |
| 11 | Andere   | 18-25       | 87.5% (21)  | 4.17% (1)  | 0% (0)       | 8.33% (2) | 0.00% (0) | 24    |
| 11 | Andere   | 26-32       | 94.19% (81) | 3.49% (3)  | 1.16% (1)    | 1.16% (1) | 0.00% (0) | 86    |
| 11 | Andere   | 33-40       | 92.31% (36) | 2.56% (1)  | 5.13% (2)    | 0% (0)    | 0.00% (0) | 39    |
| 11 | Andere   | 41-55       | 90.62% (29) | 3.12% (1)  | 3.12% (1)    | 3.12% (1) | 0.00% (0) | 32    |
| 11 | Andere   | 56-65       | 100% (11)   | 0% (0)     | 0% (0)       | 0% (0)    | 0.00% (0) | 11    |
| 11 | Andere   | über 65     | 100% (6)    | 0% (0)     | 0% (0)       | 0% (0)    | 0.00% (0) | 6     |

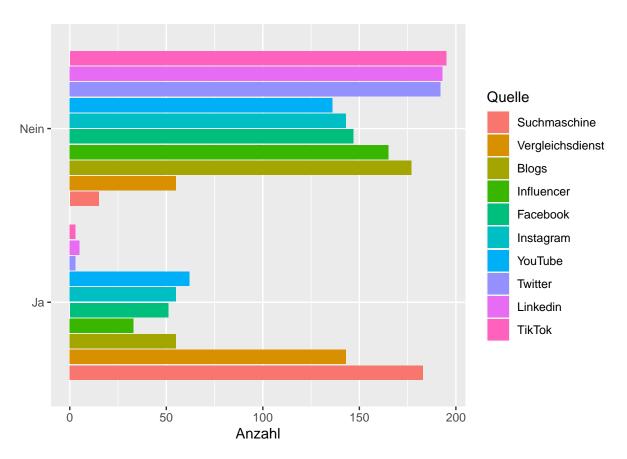


| Nr | Feld             | Auspraegung | nie       | selten    | gelegentlich | oft       | immer     | Summe |
|----|------------------|-------------|-----------|-----------|--------------|-----------|-----------|-------|
| 1  | Suchmaschine     | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 1  | Suchmaschine     | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | Vergleichsdienst | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 2  | Vergleichsdienst | weiblich    | 1.08% (1) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 1     |
| 3  | Blogs            | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |
| 3  | Blogs            | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 1     |
| 4  | Influencer       | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0) | 0.00% (0) | 0     |

| Nr | Feld       | Auspraegung | nie       | selten    | gelegentlich | oft         | immer       | Summe |
|----|------------|-------------|-----------|-----------|--------------|-------------|-------------|-------|
| 4  | Influencer | weiblich    | 0.00% (0) | 5.38% (5) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 6     |
| 5  | Facebook   | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 0     |
| 5  | Facebook   | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 6     |
| 6  | Instagram  | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 0     |
| 6  | Instagram  | weiblich    | 0.00% (0) | 0.00% (0) | 7.53% (7)    | 0.00% (0)   | 0.00% (0)   | 13    |
| 7  | YouTube    | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 0     |
| 7  | YouTube    | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 13    |
| 8  | Twitter    | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 0     |
| 8  | Twitter    | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 36.56% (34) | 0.00% (0)   | 47    |
| 9  | Linkedin   | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 0     |
| 9  | Linkedin   | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 47    |
| 10 | TikTok     | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | 0     |
| 10 | TikTok     | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 49.46% (46) | 93    |
| 11 | Andere     | männlich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | (0)   |
| 11 | Andere     | weiblich    | 0.00% (0) | 0.00% (0) | 0.00% (0)    | 0.00% (0)   | 0.00% (0)   | (0)   |

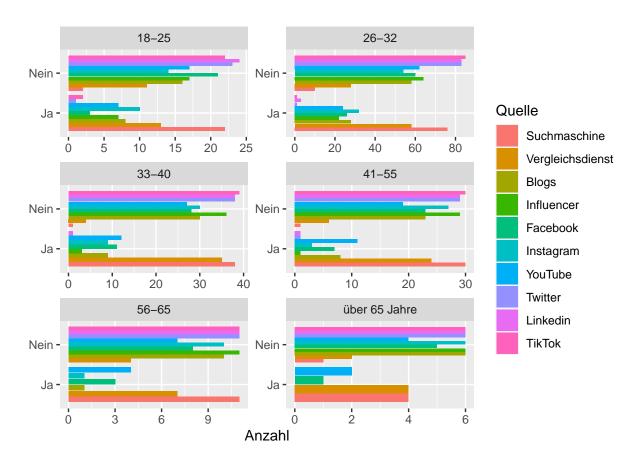
### Einkauf aufgrund von Quellen

# - Haben Sie bereits Produkte oder Dienstleistungen eingekauft aufgrund folgender Quellen?



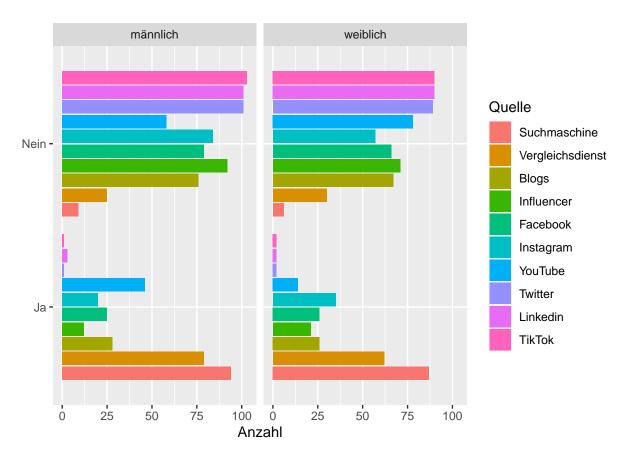
| Nr | Feld             | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|------------------|---------|---------|-------|------------|--------------------|--------|
| 1  | Suchmaschine     | 1       | 2       | 1     | 1.08       | 0.27               | 1      |
| 2  | Vergleichsdienst | 1       | 2       | 1     | 1.28       | 0.45               | 1      |
| 3  | Blogs            | 1       | 2       | 2     | 1.72       | 0.45               | 2      |
| 4  | Influencer       | 1       | 2       | 2     | 1.83       | 0.37               | 2      |
| 5  | Facebook         | 1       | 2       | 2     | 1.74       | 0.44               | 2      |
| 6  | Instagram        | 1       | 2       | 2     | 1.72       | 0.45               | 2      |
| 7  | YouTube          | 1       | 2       | 2     | 1.69       | 0.46               | 2      |
| 8  | Twitter          | 1       | 2       | 2     | 1.98       | 0.12               | 2      |
| 9  | Linkedin         | 1       | 2       | 2     | 1.97       | 0.16               | 2      |
| 10 | TikTok           | 1       | 2       | 2     | 1.98       | 0.12               | 2      |

| Nr | Feld             | Ja           | Nein         | Summe |
|----|------------------|--------------|--------------|-------|
| 1  | Suchmaschine     | 78.88% (183) | 6.47% (15)   | 198   |
| 2  | Vergleichsdienst | 61.64% (143) | 23.71% (55)  | 198   |
| 3  | Blogs            | 23.71% (55)  | 61.64% (143) | 198   |
| 4  | Influencer       | 14.22% (33)  | 71.12% (165) | 198   |
| 5  | Facebook         | 21.98% (51)  | 63.36% (147) | 198   |
| 6  | Instagram        | 23.71% (55)  | 61.64% (143) | 198   |
| 7  | YouTube          | 26.72% (62)  | 58.62% (136) | 198   |
| 8  | Twitter          | 1.29% (3)    | 82.76% (192) | 195   |
| 9  | Linkedin         | 2.16% (5)    | 83.19% (193) | 198   |
| 10 | TikTok           | 1.29% (3)    | 84.05% (195) | 198   |



| Nr | Feld             | Auspraegung | Ja          | Nein        | Summe |
|----|------------------|-------------|-------------|-------------|-------|
| 1  | Suchmaschine     | 18-25       | 91.67% (22) | 8.33% (2)   | 24    |
| 1  | Suchmaschine     | 26-32       | 88.37% (76) | 11.63% (10) | 86    |
| 1  | Suchmaschine     | 33-40       | 97.44% (38) | 2.56% (1)   | 39    |
| 1  | Suchmaschine     | 41-55       | 96.77% (30) | 3.23% (1)   | 31    |
| 1  | Suchmaschine     | 56-65       | 100% (11)   | 0% (0)      | 11    |
| 1  | Suchmaschine     | über 65     | 80% (4)     | 20% (1)     | 5     |
| 2  | Vergleichsdienst | 18-25       | 54.17% (13) | 45.83% (11) | 24    |
| 2  | Vergleichsdienst | 26-32       | 67.44% (58) | 32.56% (28) | 86    |
| 2  | Vergleichsdienst | 33-40       | 89.74% (35) | 10.26% (4)  | 39    |
| 2  | Vergleichsdienst | 41-55       | 80% (24)    | 20% (6)     | 30    |
| 2  | Vergleichsdienst | 56-65       | 63.64% (7)  | 36.36% (4)  | 11    |
| 2  | Vergleichsdienst | über 65     | 66.67% (4)  | 33.33% (2)  | 6     |
| 3  | Blogs            | 18-25       | 33.33% (8)  | 66.67% (16) | 24    |
| 3  | Blogs            | 26-32       | 32.56% (28) | 67.44% (58) | 86    |
| 3  | Blogs            | 33-40       | 23.08% (9)  | 76.92% (30) | 39    |
| 3  | Blogs            | 41-55       | 26.67% (8)  | 73.33% (22) | 30    |
| 3  | Blogs            | 56-65       | 9.09% (1)   | 90.91% (10) | 11    |
| 3  | Blogs            | über 65     | 0% (0)      | 100% (6)    | 6     |
| 4  | Influencer       | 18-25       | 29.17% (7)  | 70.83% (17) | 24    |
| 4  | Influencer       | 26-32       | 25.58% (22) | 74.42% (64) | 86    |
| 4  | Influencer       | 33-40       | 7.69% (3)   | 92.31% (36) | 39    |
| 4  | Influencer       | 41-55       | 3.33% (1)   | 96.67% (29) | 30    |
| 4  | Influencer       | 56-65       | 0% (0)      | 100% (11)   | 11    |
| 4  | Influencer       | über 65     | 0% (0)      | 100% (6)    | 6     |
| 5  | Facebook         | 18-25       | 12.5% (3)   | 87.5% (21)  | 24    |
| 5  | Facebook         | 26-32       | 30.23% (26) | 69.77% (60) | 86    |
| 5  | Facebook         | 33-40       | 28.21% (11) | 71.79% (28) | 39    |
| 5  | Facebook         | 41-55       | 23.33% (7)  | 76.67% (23) | 30    |
| 5  | Facebook         | 56-65       | 27.27% (3)  | 72.73% (8)  | 11    |
| 5  | Facebook         | über 65     | 16.67% (1)  | 83.33% (5)  | 6     |
| 6  | Instagram        | 18-25       | 41.67% (10) | 58.33% (14) | 24    |
| 6  | Instagram        | 26-32       | 37.21% (32) | 62.79% (54) | 86    |
| 6  | Instagram        | 33-40       | 23.08% (9)  | 76.92% (30) | 39    |
| 6  | Instagram        | 41-55       | 10% (3)     | 90% (27)    | 30    |
| 6  | Instagram        | 56-65       | 9.09% (1)   | 90.91% (10) | 11    |
| 6  | Instagram        | über 65     | 0% (0)      | 100% (6)    | 6     |
| 7  | YouTube          | 18-25       | 29.17% (7)  | 70.83% (17) | 24    |
| 7  | YouTube          | 26-32       | 27.91% (24) | 72.09% (62) | 86    |
| 7  | YouTube          | 33-40       | 30.77% (12) | 69.23% (27) | 39    |
| 7  | YouTube          | 41-55       | 36.67% (11) | 63.33% (19) | 30    |
| 7  | YouTube          | 56-65       | 36.36% (4)  | 63.64% (7)  | 11    |
| 7  | YouTube          | über 65     | 33.33% (2)  | 66.67% (4)  | 6     |
| 8  | Twitter          | 18-25       | 4.17% (1)   | 95.83% (23) | 24    |
| 8  | Twitter          | 26-32       | 1.19% (1)   | 98.81% (83) | 84    |
| 8  | Twitter          | 33-40       | 0% (0)      | 100% (38)   | 38    |
| 8  | Twitter          | 41-55       | 3.33% (1)   | 96.67% (29) | 30    |
| 8  | Twitter          | 56-65       | 0% (0)      | 100% (11)   | 11    |
| 8  | Twitter          | über 65     | 0% (0)      | 100% (6)    | 6     |
| 9  | Linkedin         | 18-25       | 0% (0)      | 100% (24)   | 24    |
| 9  | Linkedin         | 26-32       | 3.49% (3)   | 96.51% (83) | 86    |
| 9  | Linkedin         | 33-40       | 2.56% (1)   | 97.44% (38) | 39    |
| 9  | Linkedin         | 41-55       | 3.33% (1)   | 96.67% (29) | 30    |

| $\overline{\mathrm{Nr}}$ | Feld     | Auspraegung | Ja        | Nein        | Summe |
|--------------------------|----------|-------------|-----------|-------------|-------|
| 9                        | Linkedin | 56-65       | 0% (0)    | 100% (11)   | 11    |
| 9                        | Linkedin | über 65     | 0% (0)    | 100% (6)    | 6     |
| 10                       | TikTok   | 18-25       | 8.33% (2) | 91.67% (22) | 24    |
| 10                       | TikTok   | 26-32       | 1.16% (1) | 98.84% (85) | 86    |
| 10                       | TikTok   | 33-40       | 0% (0)    | 100% (39)   | 39    |
| 10                       | TikTok   | 41-55       | 0% (0)    | 100% (30)   | 30    |
| 10                       | TikTok   | 56-65       | 0% (0)    | 100% (11)   | 11    |
| 10                       | TikTok   | über 65     | 0% (0)    | 100% (6)    | 6     |

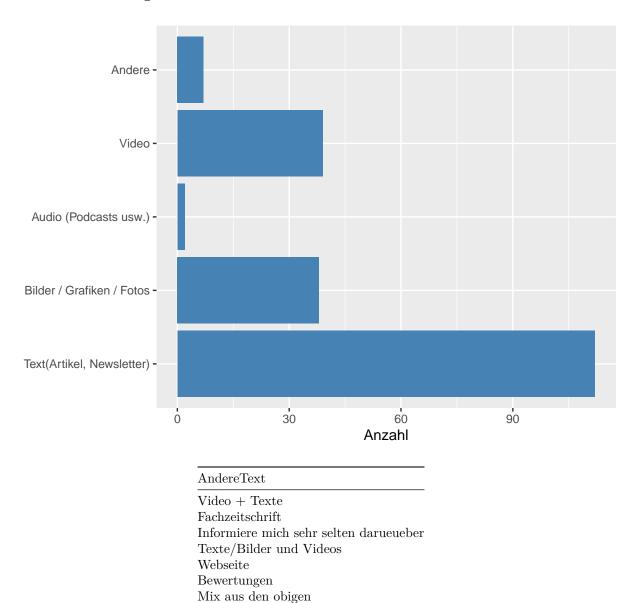


| Nr | Feld             | Auspraegung | Ja          | Nein      | Summe |
|----|------------------|-------------|-------------|-----------|-------|
| 1  | Suchmaschine     | männlich    | 0.00% (0)   | 0.00% (0) | 0     |
| 1  | Suchmaschine     | weiblich    | 0.00% (0)   | 0.00% (0) | 0     |
| 2  | Vergleichsdienst | männlich    | 0.00% (0)   | 0.00% (0) | 0     |
| 2  | Vergleichsdienst | weiblich    | 93.55% (87) | 0.00% (0) | 87    |
| 3  | Blogs            | männlich    | 0.00% (0)   | 0.00% (0) | 0     |
| 3  | Blogs            | weiblich    | 0.00% (0)   | 0.00% (0) | 87    |
| 4  | Influencer       | männlich    | 0.00% (0)   | 0.00% (0) | 0     |
| 4  | Influencer       | weiblich    | 0.00% (0)   | 6.45% (6) | 93    |
| 5  | Facebook         | männlich    | 0.00% (0)   | 0.00% (0) | (0)   |
| 5  | Facebook         | weiblich    | 0.00% (0)   | 0.00% (0) | (0)   |
| 6  | Instagram        | männlich    | 0.00% (0)   | 0.00% (0) | (0)   |
| 6  | Instagram        | weiblich    | 0.00% (0)   | 0.00% (0) | (0)   |
| 7  | YouTube          | männlich    | 0.00% (0)   | 0.00% (0) | (0)   |
|    |                  |             |             |           |       |

| Nr | Feld     | Auspraegung | Ja        | Nein      | Summe |
|----|----------|-------------|-----------|-----------|-------|
| 7  | YouTube  | weiblich    | 0.00% (0) | 0.00% (0) | (0)   |
| 8  | Twitter  | männlich    | 0.00% (0) | 0.00% (0) | (0)   |
| 8  | Twitter  | weiblich    | 0.00% (0) | 0.00% (0) | (0)   |
| 9  | Linkedin | männlich    | 0.00% (0) | 0.00% (0) | (0)   |
| 9  | Linkedin | weiblich    | 0.00% (0) | 0.00% (0) | (0)   |
| 10 | TikTok   | männlich    | 0.00% (0) | 0.00% (0) | (0)   |
| 10 | TikTok   | weiblich    | 0.00% (0) | 0.00% (0) | (0)   |

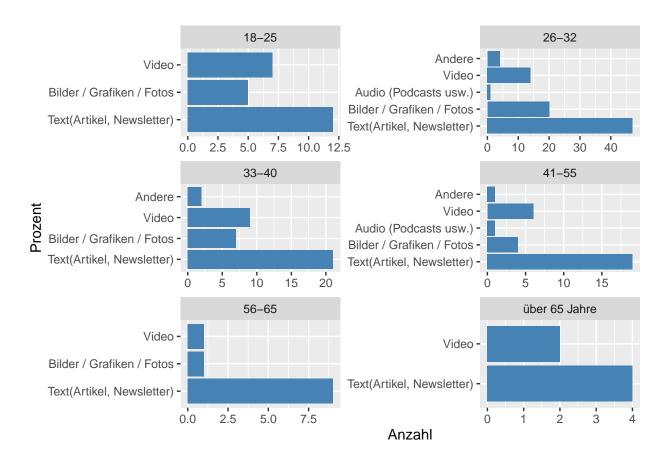
#### Medien

#### 20 - Welches Medium verwenden Sie aktuell, wenn Sie sich über neue Produkte oder Dienstleistungen informieren?



| Nr | Feld   | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|----|--------|---------|---------|-------|------------|--------------------|--------|
| 1  | Medium | 1       | 5       | 1     | 1.94       | 1.3                | 1      |

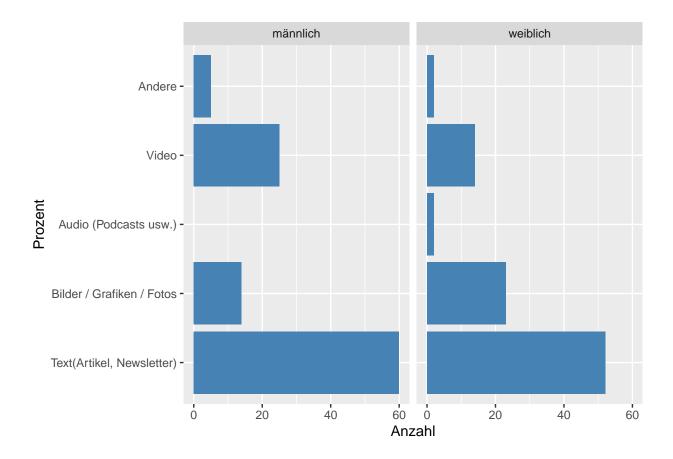
| 1 Text(Artikel, Newsletter) 48.28% (112) 2 Bilder / Grafiken / Fotos 16.38% (38) 3 Audio (Podcasts usw.) 0.86% (2) 4 Video 16.81% (39) 5 Andere 3.02% (7) |       |                           |               |
|---|-------|---------------------------|---------------|
| 2 Bilder / Grafiken / Fotos 16.38% (38) 3 Audio (Podcasts usw.) 0.86% (2) 4 Video 16.81% (39) 5 Andere 3.02% (7)  | Nr    | Feld                      | Antwortanzahl |
| 3 Audio (Podcasts usw.) 0.86% (2)<br>4 Video 16.81% (39)<br>5 Andere 3.02% (7)  | 1     | Text(Artikel, Newsletter) | 48.28% (112)  |
| 4 Video 16.81% (39)<br>5 Andere 3.02% (7)   | 2     | Bilder / Grafiken / Fotos | 16.38% (38)   |
| 5 Andere $3.02\%$ (7)   | 3     | Audio (Podcasts usw.)     | 0.86% (2)     |
|   | 4     | Video                     | 16.81% (39)   |
| Total 100% (198)  | 5     | Andere                    | 3.02% (7)     |
| 10070 (100)   | Total |                           | 100% (198)    |



- ## Warning in
- ## getfrequenz1DimensionGeschlecht(q20\_MediumAktuellJoinedGeschlecht, : NAs
- ## durch Umwandlung erzeugt

| $\overline{\mathrm{Nr}}$ | Feld                      | Auspraegung | Antwortanzahl |
|--------------------------|---------------------------|-------------|---------------|
| 1                        | Text(Artikel, Newsletter) | männlich    | 60% (1)       |
| 1                        | Text(Artikel, Newsletter) | weiblich    | 50% (2)       |
| 2                        | Bilder / Grafiken / Fotos | männlich    | 14% (1)       |
| 2                        | Bilder / Grafiken / Fotos | weiblich    | 22.12% (2)    |
| 3                        | Audio (Podcasts usw.)     | männlich    | 0% (1)        |

| Nr    | Feld                  | Auspraegung | Antwortanzahl |
|-------|-----------------------|-------------|---------------|
| 3     | Audio (Podcasts usw.) | weiblich    | 1.92% (2)     |
| 4     | Video                 | männlich    | 25% (1)       |
| 4     | Video                 | weiblich    | 13.46% (2)    |
| 5     | Andere                | männlich    | 0% (1)        |
| 5     | Andere                | weiblich    | 0% (2)        |
| Total |                       |             | (5)           |
| Total |                       |             | (10)          |

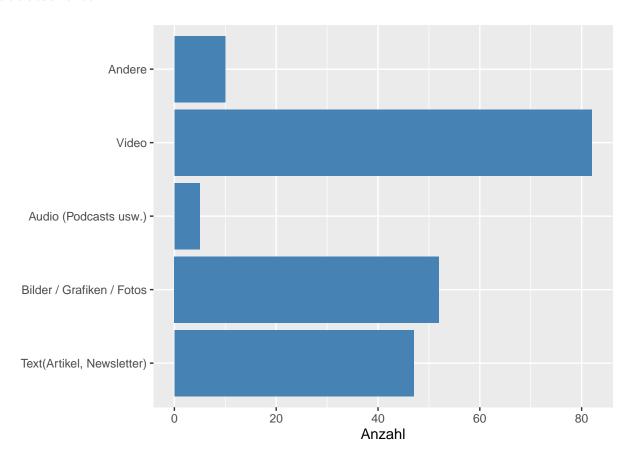


## Warning in getfrequenz1DimensionAlter(q20\_MediumAktuellJoinedAlter,
## factor(levels2)): NAs durch Umwandlung erzeugt

| Nr | Feld                      | Auspraegung | Antwortanzahl |
|----|---------------------------|-------------|---------------|
| 1  | Text(Artikel, Newsletter) | 18-25       | 12% (2)       |
| 1  | Text(Artikel, Newsletter) | 26-32       | 195.83% (3)   |
| 1  | Text(Artikel, Newsletter) | 33-40       | 24.42% (4)    |
| 1  | Text(Artikel, Newsletter) | 41-55       | 48.72% (5)    |
| 1  | Text(Artikel, Newsletter) | 56-65       | 28.12% (6)    |
| 1  | Text(Artikel, Newsletter) | über 65     | 36.36% (7)    |
| 2  | Bilder / Grafiken / Fotos | 18-25       | 5% (2)        |
| 2  | Bilder / Grafiken / Fotos | 26-32       | 83.33% (3)    |
| 2  | Bilder / Grafiken / Fotos | 33-40       | 8.14% (4)     |
| 2  | Bilder / Grafiken / Fotos | 41-55       | 12.82% (5)    |

| Nr    | Feld                      | Auspraegung | Antwortanzahl |
|-------|---------------------------|-------------|---------------|
| 2     | Bilder / Grafiken / Fotos | 56-65       | 3.12% (6)     |
| 2     | Bilder / Grafiken / Fotos | über 65     | 0% (7)        |
| 3     | Audio (Podcasts usw.)     | 18-25       | 0% (2)        |
| 3     | Audio (Podcasts usw.)     | 26-32       | 4.17% (3)     |
| 3     | Audio (Podcasts usw.)     | 33-40       | 0% (4)        |
| 3     | Audio (Podcasts usw.)     | 41-55       | 2.56% (5)     |
| 3     | Audio (Podcasts usw.)     | 56-65       | 0% (6)        |
| 3     | Audio (Podcasts usw.)     | über 65     | 0% (7)        |
| 4     | Video                     | 18-25       | 7% (2)        |
| 4     | Video                     | 26-32       | 58.33% (3)    |
| 4     | Video                     | 33-40       | 10.47% (4)    |
| 4     | Video                     | 41-55       | 15.38% (5)    |
| 4     | Video                     | 56-65       | 3.12% (6)     |
| 4     | Video                     | über 65     | 18.18% (7)    |
| 5     | Andere                    | 18-25       | 0% (2)        |
| 5     | Andere                    | 26-32       | 0% (3)        |
| 5     | Andere                    | 33-40       | 0% (4)        |
| 5     | Andere                    | 41-55       | 0% (5)        |
| 5     | Andere                    | 56-65       | 0% (6)        |
| 5     | Andere                    | über 65     | 0% (7)        |
| Total |                           |             | (5)           |
| Total |                           |             | (10)          |
| Total |                           |             | (15)          |
| Total |                           |             | (20)          |
| Total |                           |             | (25)          |
| Total |                           |             | (30)          |

### 21 - Welches Medium würden Sie sich in Zukunft vermehrt wünschen für Werbebotschaften?



#### AndereText

Brauche eigentlich nichts

Keine

Weniger Werbung

Videoanleitungenp

Kein - werbeueberflut

Eigentlich keine

keines

Keine

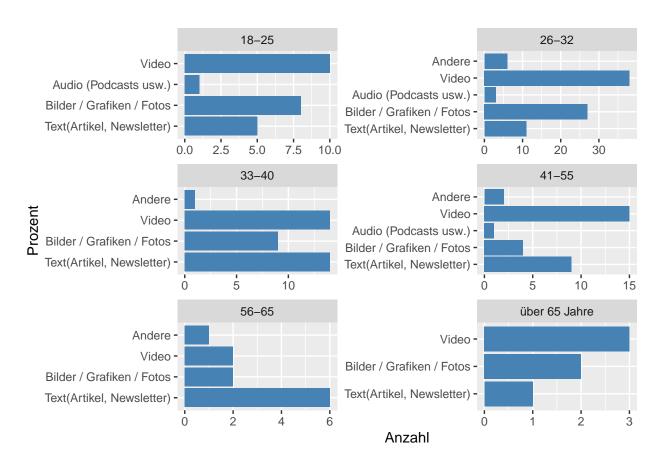
Ich m"chte keine Werbebotschaften, sondern unabh,,ngige Tester konsumieren

Keine

| $\overline{\mathrm{Nr}}$ | Feld   | Minimum | Maximum | Modus | Mittelwert | Standardabweichung | Median |
|--------------------------|--------|---------|---------|-------|------------|--------------------|--------|
| 1                        | Medium | 1       | 5       | 4     | 2.78       | 1.34               | 2      |

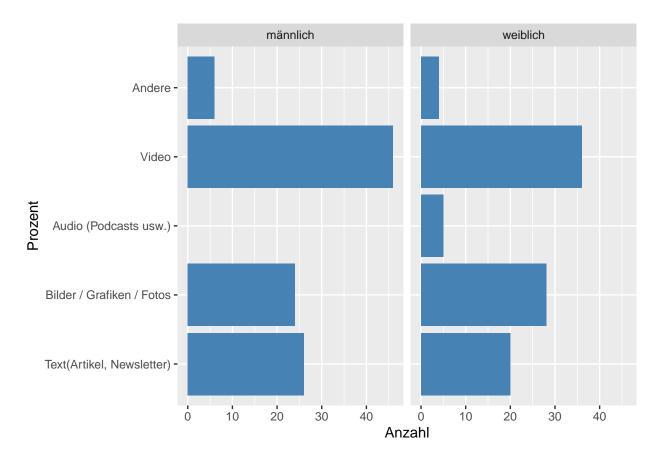
| $\overline{\mathrm{Nr}}$ | Feld                      | Antwortanzahl |
|--------------------------|---------------------------|---------------|
| 1                        | Text(Artikel, Newsletter) | 20.26% (47)   |
| 2                        | Bilder / Grafiken / Fotos | 22.41% (52)   |
| 3                        | Audio (Podcasts usw.)     | 2.16% (5)     |

| Nr         | Feld   | Antwortanzahl         |
|------------|--------|-----------------------|
| 4          | Video  | 35.34% (82)           |
| 5<br>Total | Andere | 4.31% (10) 100% (196) |



- ## Warning in
- ## getfrequenz1DimensionGeschlecht(q21\_MediumZukunftJoinedGeschlecht, : NAs
- ## durch Umwandlung erzeugt

| Nr    | Feld                      | Auspraegung | Antwortanzahl |
|-------|---------------------------|-------------|---------------|
| 1     | Text(Artikel, Newsletter) | männlich    | 26% (1)       |
| 1     | Text(Artikel, Newsletter) | weiblich    | 19.61% (2)    |
| 2     | Bilder / Grafiken / Fotos | männlich    | 24% (1)       |
| 2     | Bilder / Grafiken / Fotos | weiblich    | 27.45% (2)    |
| 3     | Audio (Podcasts usw.)     | männlich    | 0% (1)        |
| 3     | Audio (Podcasts usw.)     | weiblich    | 4.9% (2)      |
| 4     | Video                     | männlich    | 46% (1)       |
| 4     | Video                     | weiblich    | 35.29% (2)    |
| 5     | Andere                    | männlich    | 0% (1)        |
| 5     | Andere                    | weiblich    | 0% (2)        |
| Total |                           |             | (5)           |
| Total |                           |             | (10)          |



## Warning in getfrequenz1DimensionAlter(q21\_MediumZukunftJoinedAlter,
## factor(levels2)): NAs durch Umwandlung erzeugt

| Nr | Feld                      | Auspraegung | Antwortanzahl |
|----|---------------------------|-------------|---------------|
| 1  | Text(Artikel, Newsletter) | 18-25       | 5% (2)        |
| 1  | Text(Artikel, Newsletter) | 26-32       | 45.83% (3)    |
| 1  | Text(Artikel, Newsletter) | 33-40       | 16.47% (4)    |
| 1  | Text(Artikel, Newsletter) | 41-55       | 26.32% (5)    |
| 1  | Text(Artikel, Newsletter) | 56-65       | 18.75% (6)    |
| 1  | Text(Artikel, Newsletter) | über 65     | 9.09% (7)     |
| 2  | Bilder / Grafiken / Fotos | 18-25       | 8% (2)        |
| 2  | Bilder / Grafiken / Fotos | 26-32       | 112.5% (3)    |
| 2  | Bilder / Grafiken / Fotos | 33-40       | 10.59% (4)    |
| 2  | Bilder / Grafiken / Fotos | 41-55       | 10.53% (5)    |
| 2  | Bilder / Grafiken / Fotos | 56-65       | 6.25% (6)     |
| 2  | Bilder / Grafiken / Fotos | über 65     | 18.18% (7)    |
| 3  | Audio (Podcasts usw.)     | 18-25       | 1% (2)        |
| 3  | Audio (Podcasts usw.)     | 26-32       | 12.5% (3)     |
| 3  | Audio (Podcasts usw.)     | 33-40       | 0% (4)        |
| 3  | Audio (Podcasts usw.)     | 41-55       | 2.63% (5)     |
| 3  | Audio (Podcasts usw.)     | 56-65       | 0% (6)        |
| 3  | Audio (Podcasts usw.)     | über 65     | 0% (7)        |
| 4  | Video                     | 18-25       | 10%(2)        |
| 4  | Video                     | 26-32       | 158.33% (3)   |

| Nr    | Feld   | Auspraegung | Antwortanzahl |
|-------|--------|-------------|---------------|
| 4     | Video  | 33-40       | 16.47% (4)    |
| 4     | Video  | 41-55       | 39.47% (5)    |
| 4     | Video  | 56-65       | 6.25% (6)     |
| 4     | Video  | über 65     | 27.27% (7)    |
| 5     | Andere | 18-25       | 0% (2)        |
| 5     | Andere | 26-32       | 0% (3)        |
| 5     | Andere | 33-40       | 0% (4)        |
| 5     | Andere | 41-55       | 0% (5)        |
| 5     | Andere | 56-65       | 0% (6)        |
| 5     | Andere | über 65     | 0% (7)        |
| Total |        |             | (5)           |
| Total |        |             | (10)          |
| Total |        |             | (15)          |
| Total |        |             | (20)          |
| Total |        |             | (25)          |
| Total |        |             | (30)          |

- Welches Medium vermittelt die Vorteile eines Produkts oder einer Dienstleistung aus Ihrer Sicht am besten?

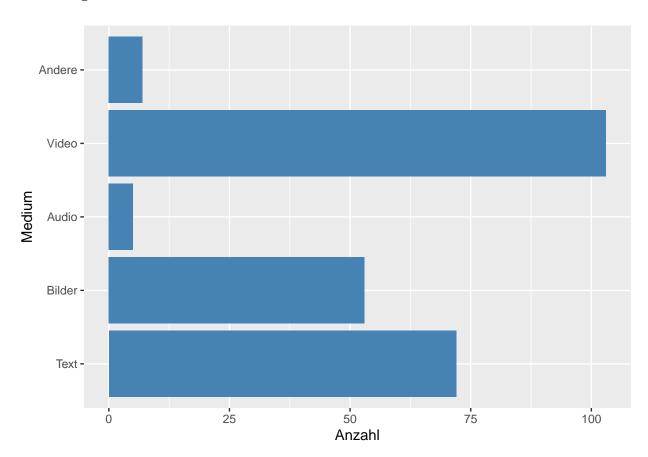


Table 96: privat

#### AndereText

Fachzeitschrift

Kombination aus Text und Bild

Die Wahrheit

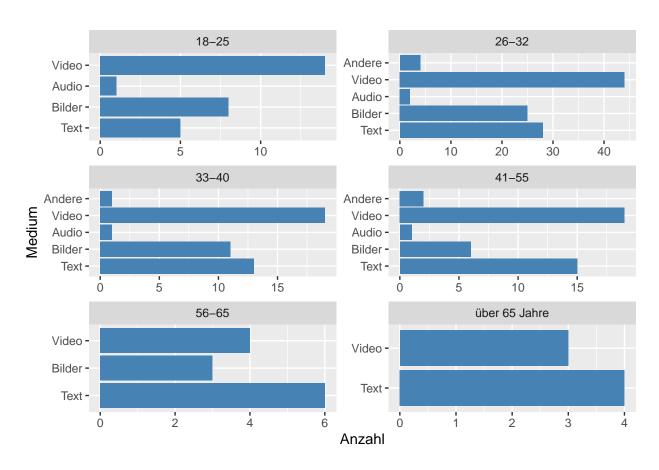
Bewertungen

Das kommt ganz auf die Dienstleistung darauf an. Gewisse Dinge per Texte (Technische Details) andere (Erkl,,rungsbeduerftige Produkte) per Video

Mix: Specs in Text, Verwendung in Video

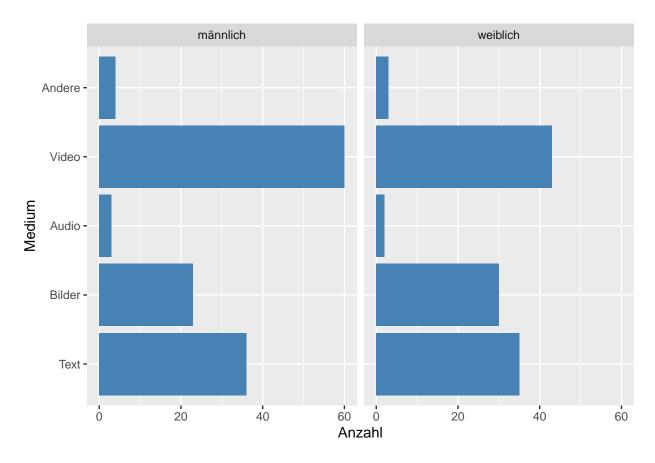
Abh,,ngig vom Produkt

| Nr | Feld   | Antwortanzahl |
|----|--------|---------------|
| 1  | Text   | (72)          |
| 2  | Bilder | (53)          |
| 3  | Audio  | (5)           |
| 4  | Video  | (103)         |
| 5  | Andere | (7)           |



| Nr | Feld | Auspraegung | Antwortanzahl |
|----|------|-------------|---------------|
| 1  | Text | 18-25       | (5)           |
| 1  | Text | 26-32       | (28)          |

| $\overline{\mathrm{Nr}}$ | Feld   | Auspraegung | Antwortanzahl |
|--------------------------|--------|-------------|---------------|
| 1                        | Text   | 33-40       | (13)          |
| 1                        | Text   | 41-55       | (16)          |
| 1                        | Text   | 56-65       | (6)           |
| 1                        | Text   | über 65     | (4)           |
| 2                        | Bilder | 18-25       | (8)           |
| 2                        | Bilder | 26-32       | (25)          |
| 2                        | Bilder | 33-40       | (11)          |
| 2                        | Bilder | 41-55       | (6)           |
| 2                        | Bilder | 56-65       | (3)           |
| 2                        | Bilder | über 65     | (0)           |
| 3                        | Audio  | 18-25       | (1)           |
| 3                        | Audio  | 26-32       | (2)           |
| 3                        | Audio  | 33-40       | (1)           |
| 3                        | Audio  | 41-55       | (1)           |
| 3                        | Audio  | 56-65       | (0)           |
| 3                        | Audio  | über 65     | (0)           |
| 4                        | Video  | 18-25       | (14)          |
| 4                        | Video  | 26-32       | (44)          |
| 4                        | Video  | 33-40       | (19)          |
| 4                        | Video  | 41-55       | (19)          |
| 4                        | Video  | 56-65       | (4)           |
| 4                        | Video  | über 65     | (3)           |
| 5                        | Andere | 18-25       | (0)           |
| 5                        | Andere | 26-32       | (4)           |
| 5                        | Andere | 33-40       | (1)           |
| 5                        | Andere | 41-55       | (2)           |
| 5                        | Andere | 56-65       | (0)           |
| 5                        | Andere | über 65     | (0)           |



| Nr | Feld   | Auspraegung | Antwortanzahl |
|----|--------|-------------|---------------|
| 1  | Text   | männlich    | (0)           |
| 1  | Text   | weiblich    | (0)           |
| 2  | Bilder | männlich    | (35)          |
| 2  | Bilder | weiblich    | (0)           |
| 3  | Audio  | männlich    | (0)           |
| 3  | Audio  | weiblich    | (0)           |
| 4  | Video  | männlich    | (0)           |
| 4  | Video  | weiblich    | (0)           |
| 5  | Andere | männlich    | (0)           |
| 5  | Andere | weiblich    | (0)           |