

# Terms and Conditions for iSkill Academy

**Effective Date:** 11 June 2025

These Terms and Conditions ("Terms") govern your access to and use of iSkill Academy's services, including our website, online courses, the iSkill App (our LMS), and related platforms and tools. By enrolling or participating in our services, you agree to comply with these Terms.

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## 1. Enrollment & User Accounts

- You must provide accurate, complete, and current information during registration.
  - You are responsible for maintaining the confidentiality of your account credentials.
  - You must be at least 13 years old to use our platform.
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## 2. Use of Services

- All content, including videos, course materials, and assessments, is for personal, non-commercial use only.
  - You agree not to copy, distribute, or share course materials without written permission.
  - Misuse, abuse, or any attempt to damage or disrupt the iSkill App or related services may lead to suspension or termination of access.
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## 3. Payments & Refunds

- Course fees must be paid in full or via approved installment plans.
- All payments are processed securely through third-party gateways.

- Refund requests must comply with our Refund Policy (available on our website or by request).
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## **4. Certificates & Assessments**

- Certificates of Completion are awarded based on the successful completion of final projects and assessments.
  - iSkill Academy reserves the right to withhold certificates if plagiarism or misconduct is detected.
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## **5. Intellectual Property**

- All content and trademarks on the platform are owned by or licensed to iSkill Academy.
  - You may not reuse, reproduce, or resell any course content without explicit permission.
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## **6. Code of Conduct**

- Treat instructors and fellow students with respect.
  - Do not engage in harassment, hate speech, or disruptive behavior.
  - Violations may lead to disciplinary action or expulsion from the platform.
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## **7. Modifications & Availability**

- We may update course content, software, or features without prior notice.

- Service may be interrupted for maintenance, updates, or unforeseen issues. We are not liable for such interruptions.
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## 8. Limitation of Liability

- iSkill Academy is not liable for indirect or consequential damages resulting from your use of the platform.
  - We do not guarantee job placement or outcomes but provide tools and training to support your growth.
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## 9. Termination

- We may suspend or terminate your access for breach of these Terms or unlawful use of our services.
  - Upon termination, your access to course content and student records may be revoked.
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## 10. Governing Law

These Terms are governed by the laws of the Republic of South Africa. Disputes will be resolved under South African jurisdiction.

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## 11. Contact Us

For questions regarding these Terms, please contact:

**iSkill Academy**

 Email: [legal@iskillacademy.com](mailto:legal@iskillacademy.com)

 Website: [www.iskillacademy.com](http://www.iskillacademy.com)