

Raport

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Abstract

The analysis is based on PISA 2012 survey. In this report, we study how teenagers deal with broken technology (mobile phones). We observe differences between countries and check if there are any differences between gender within countries. We presented answers for a given problem to show how teenagers faces problems and which solutions are chosen most often.

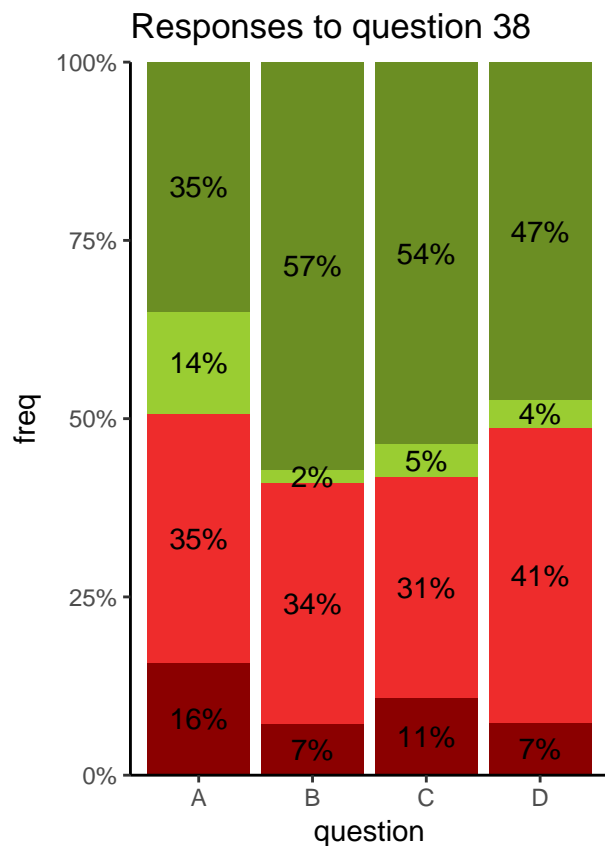
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1 Albania



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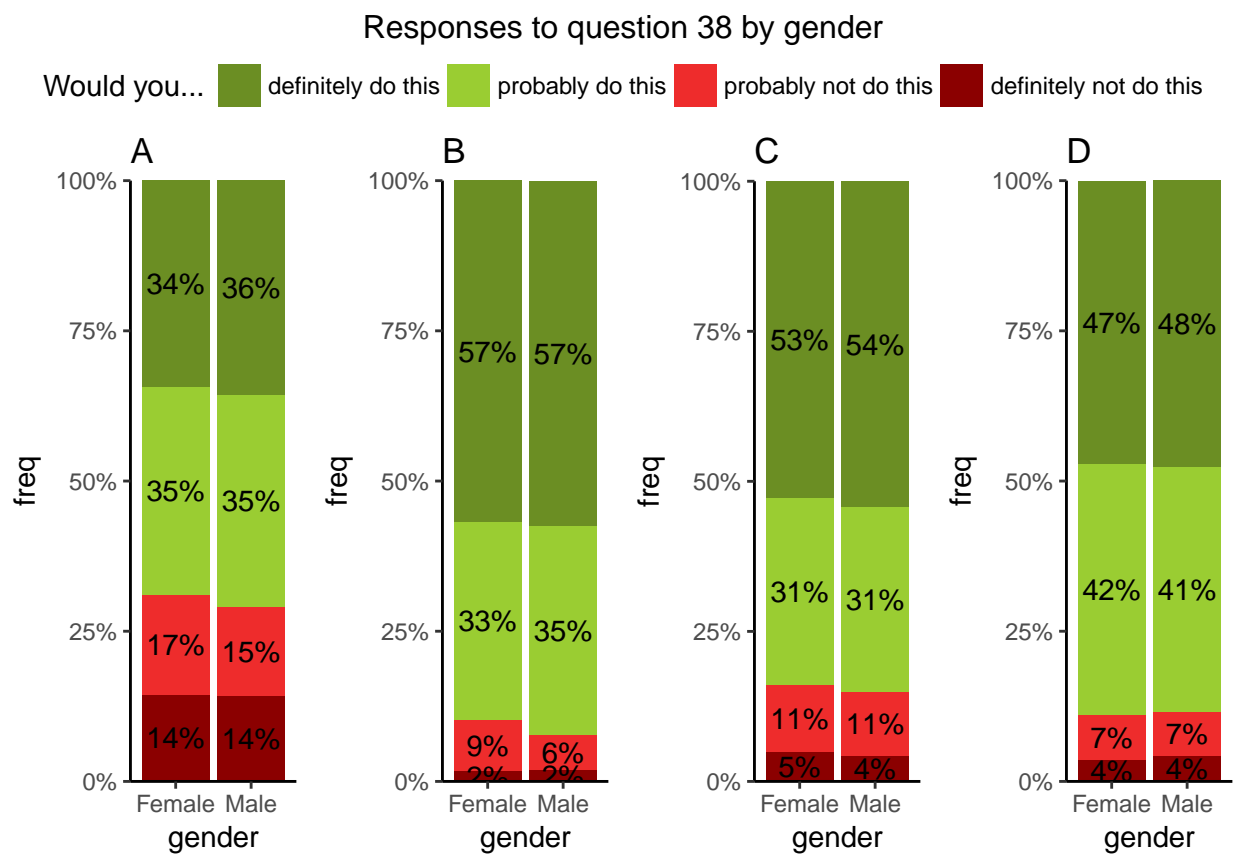
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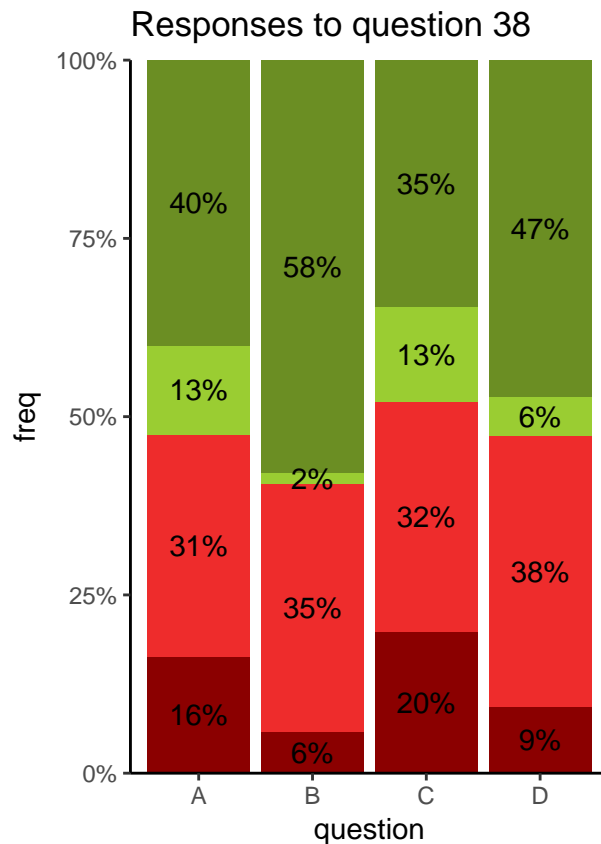
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2 United Arab Emirates



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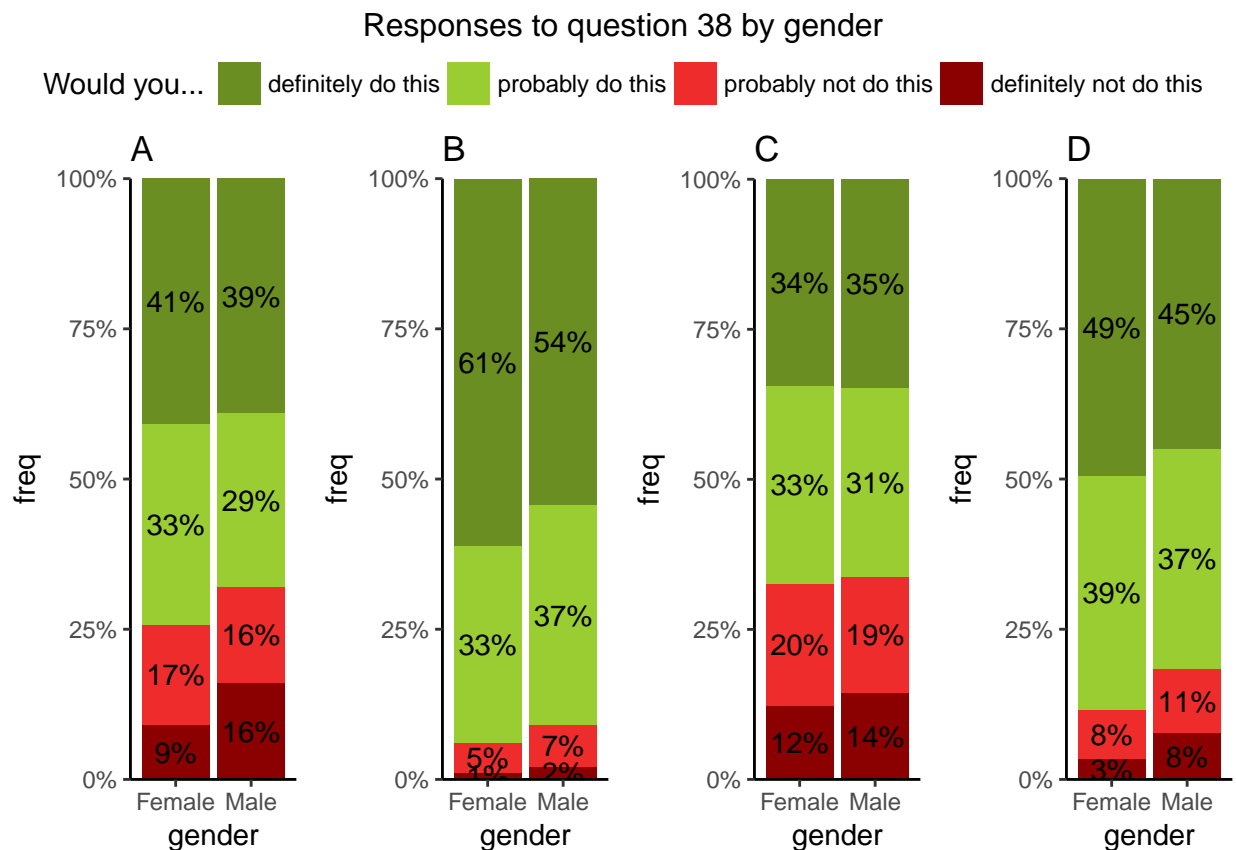
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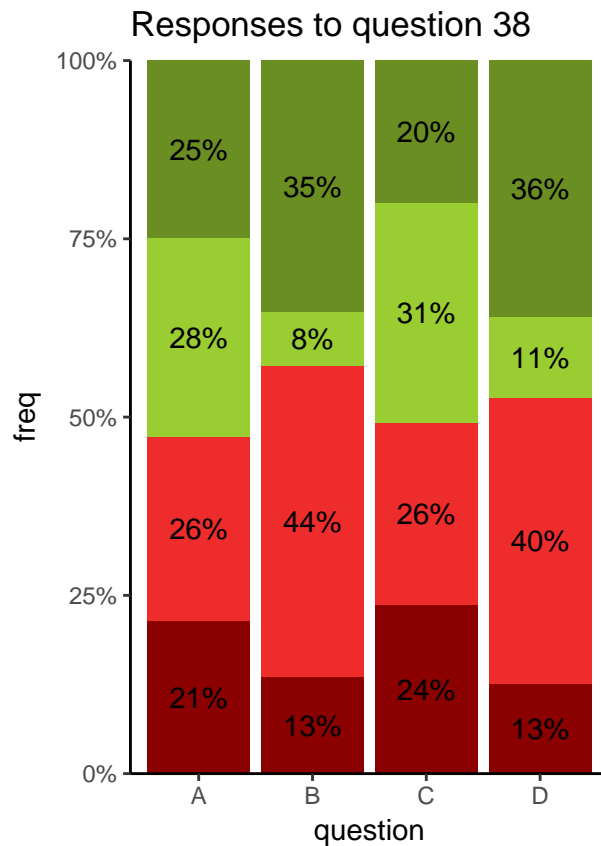
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3 Argentina



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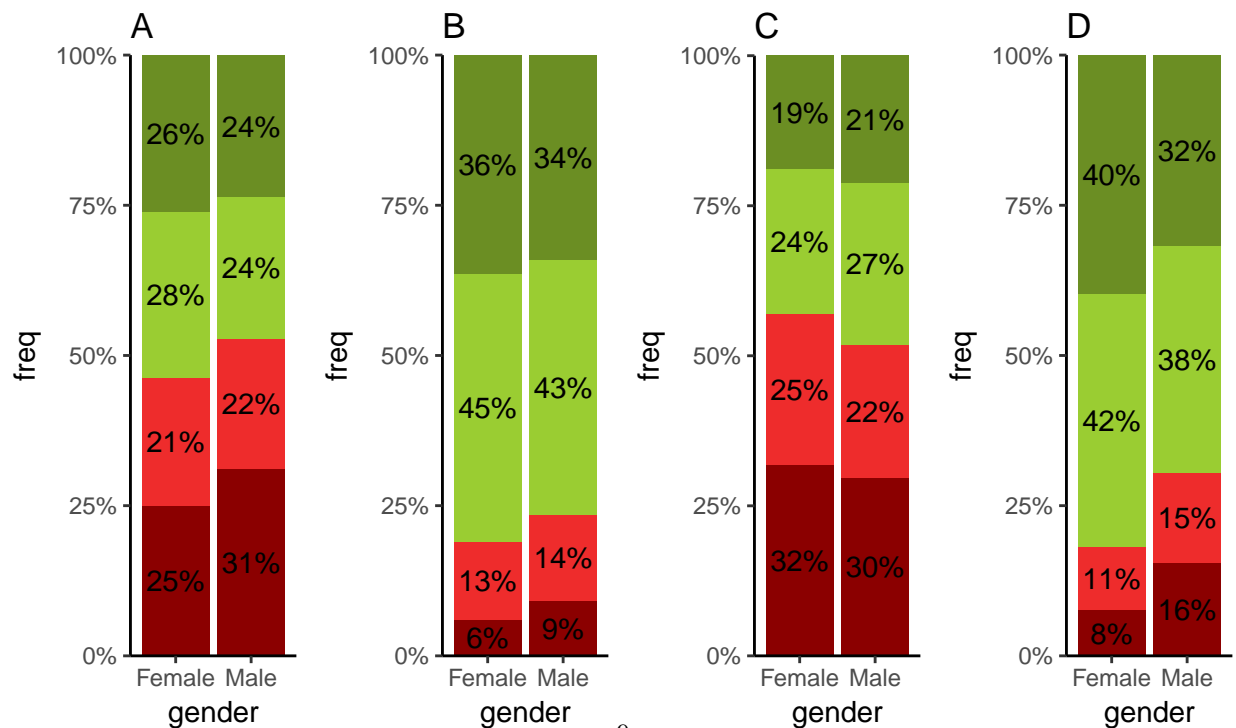
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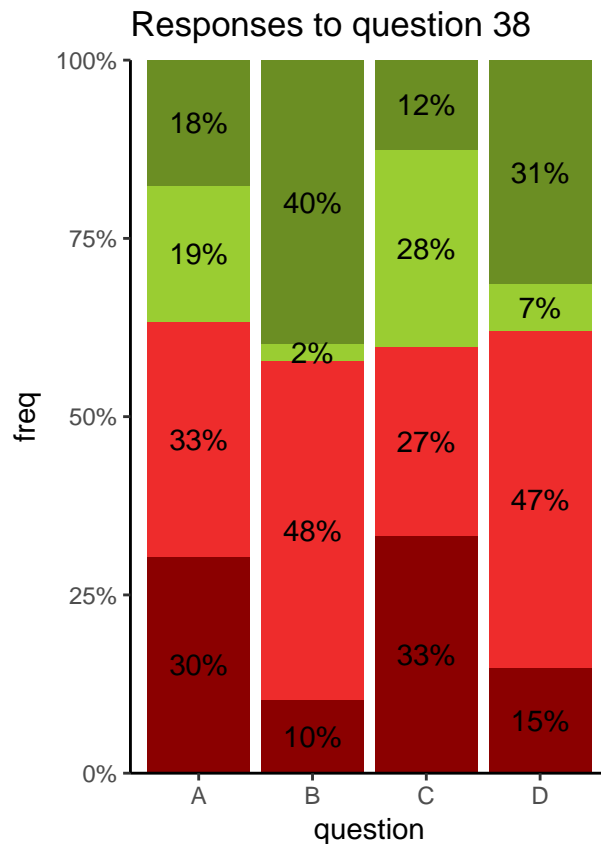
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Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



4 Australia



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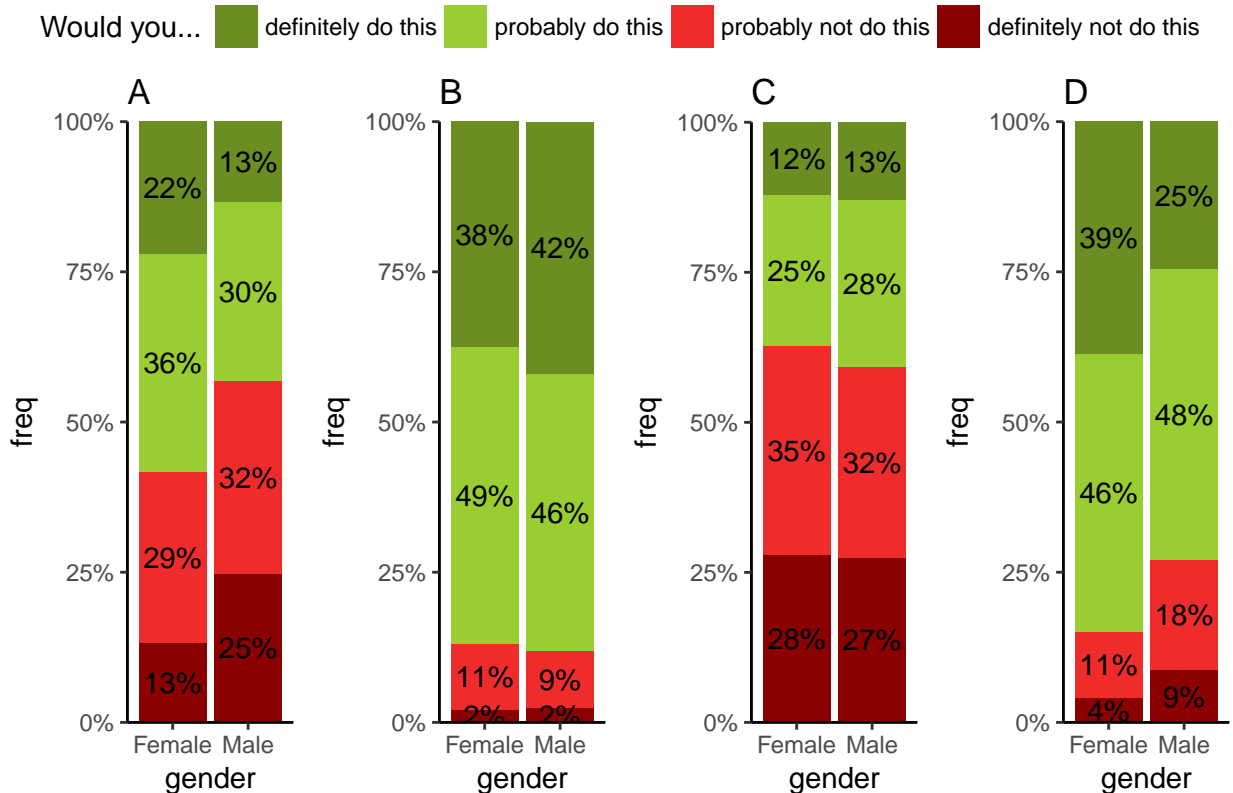
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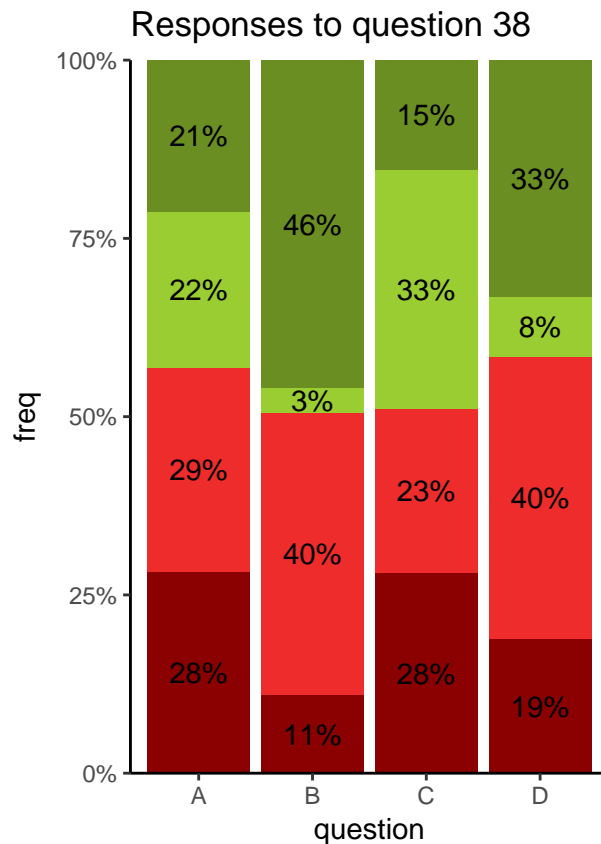
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5 Austria



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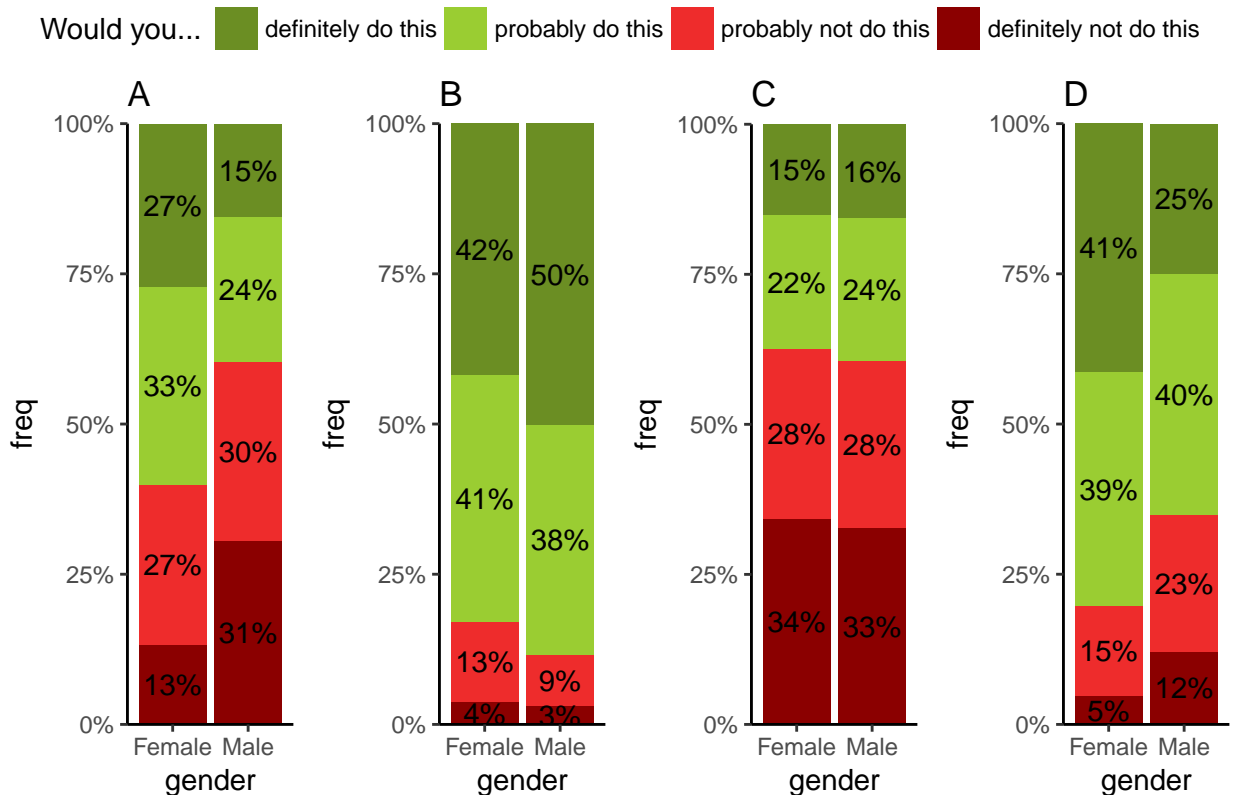
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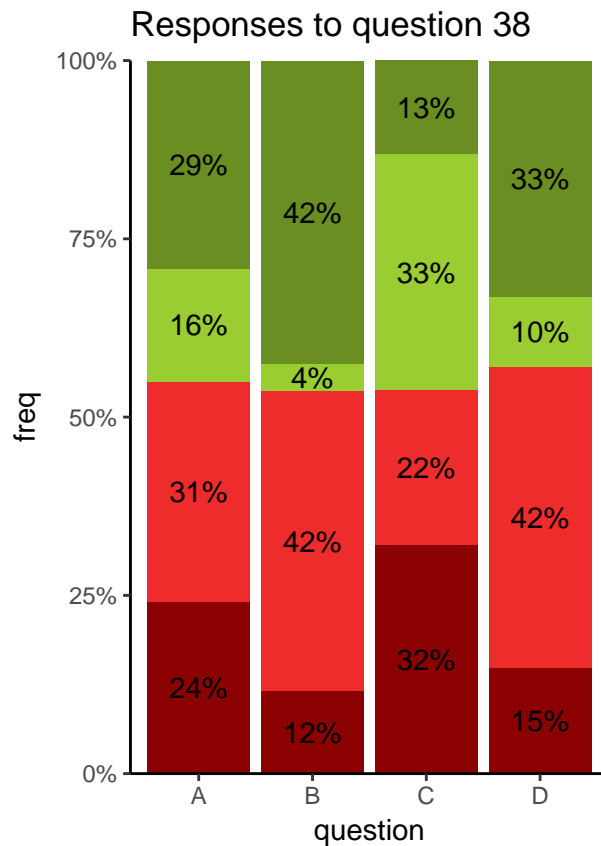
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6 Belgium



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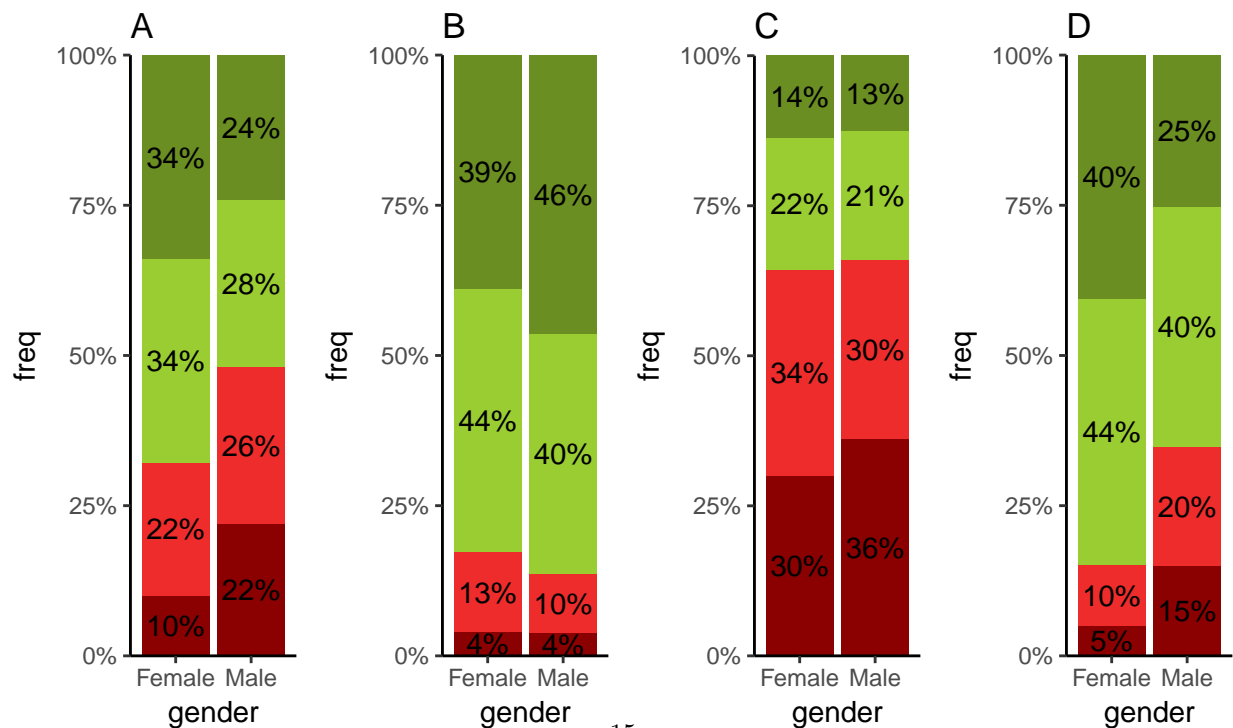
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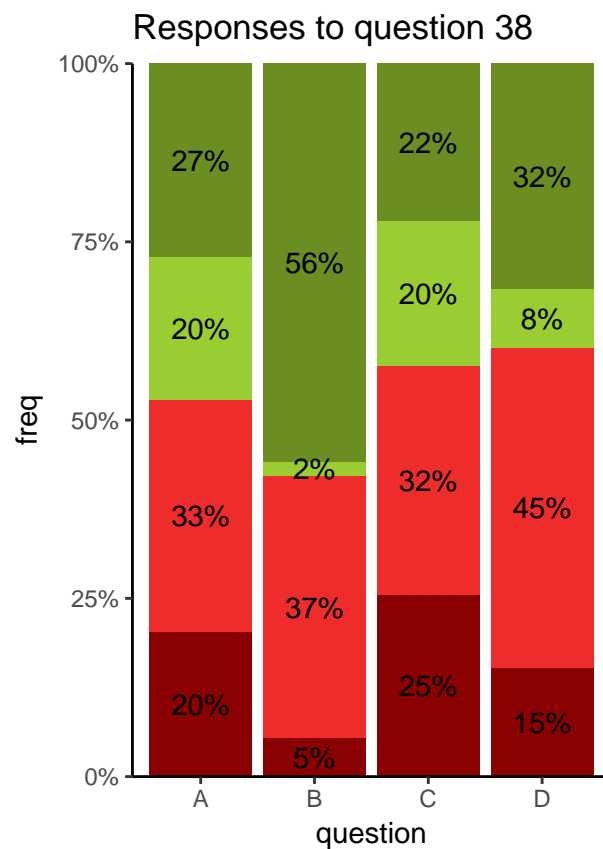
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7 Bulgaria



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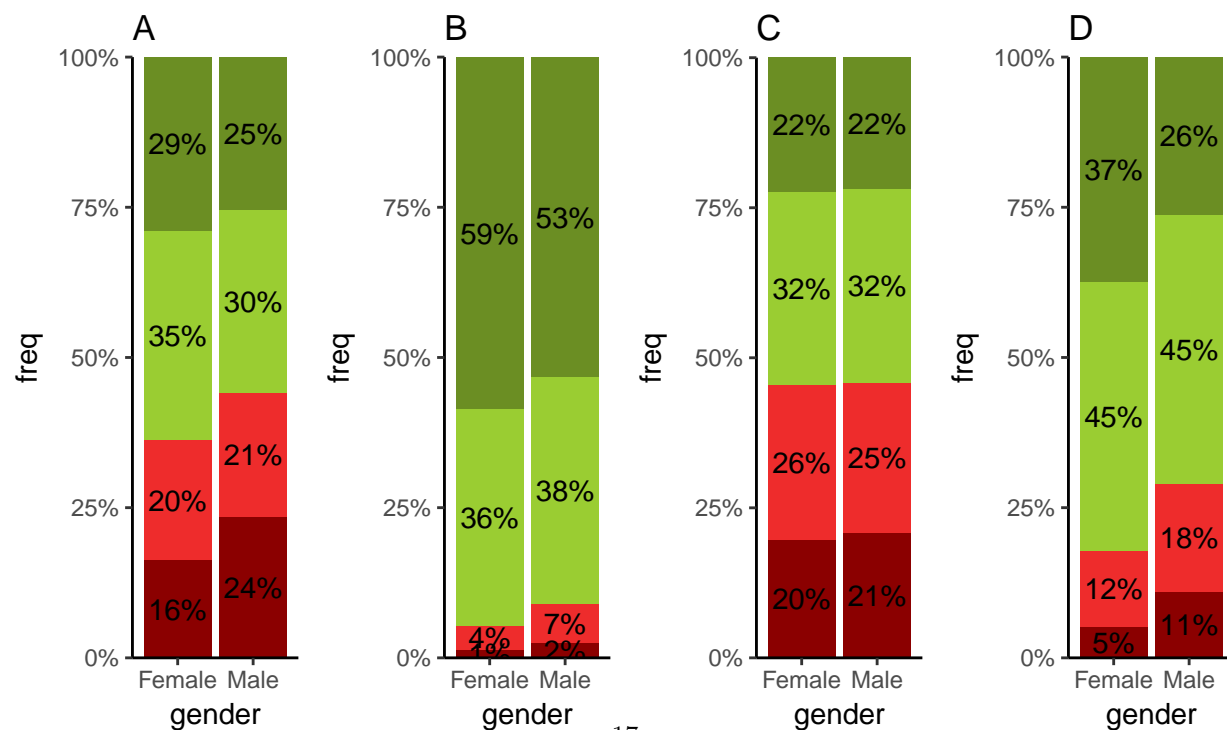
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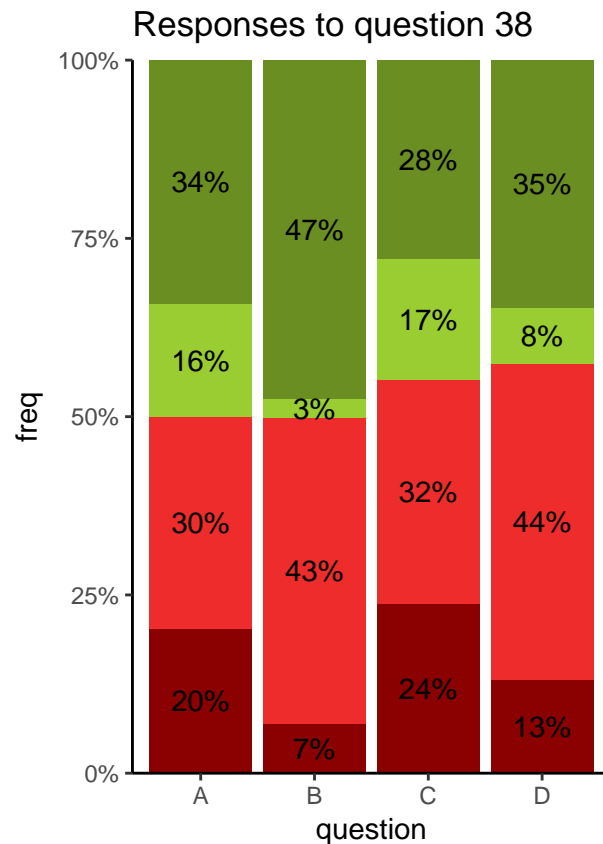
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8 Brazil



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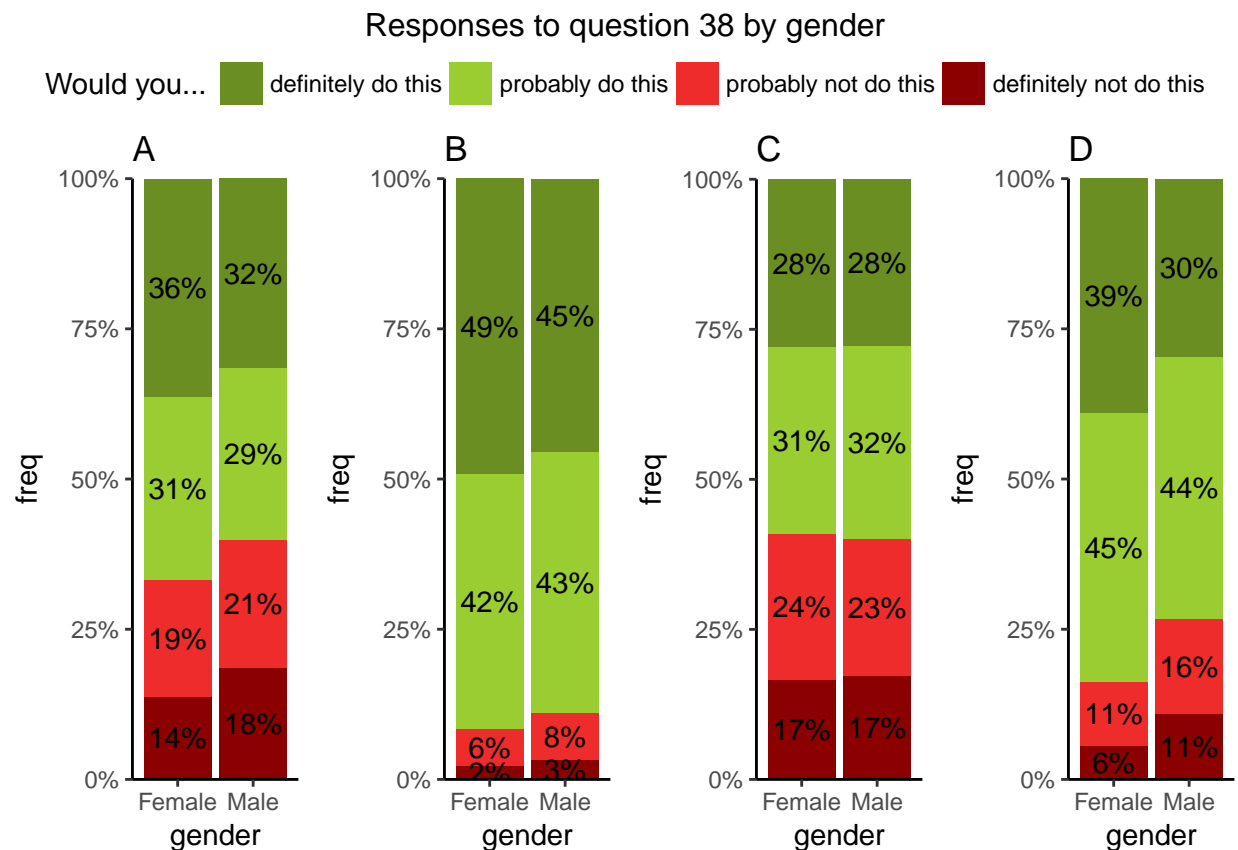
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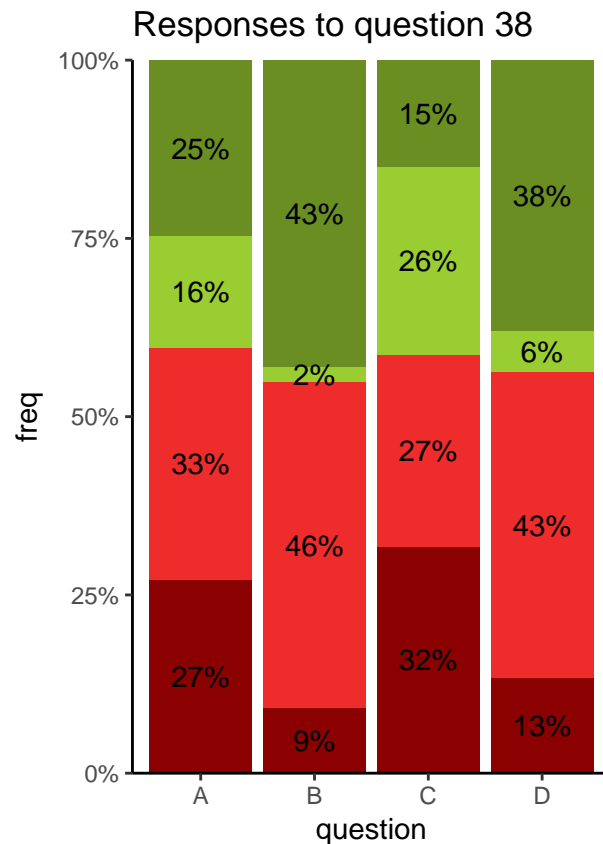
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9 Canada



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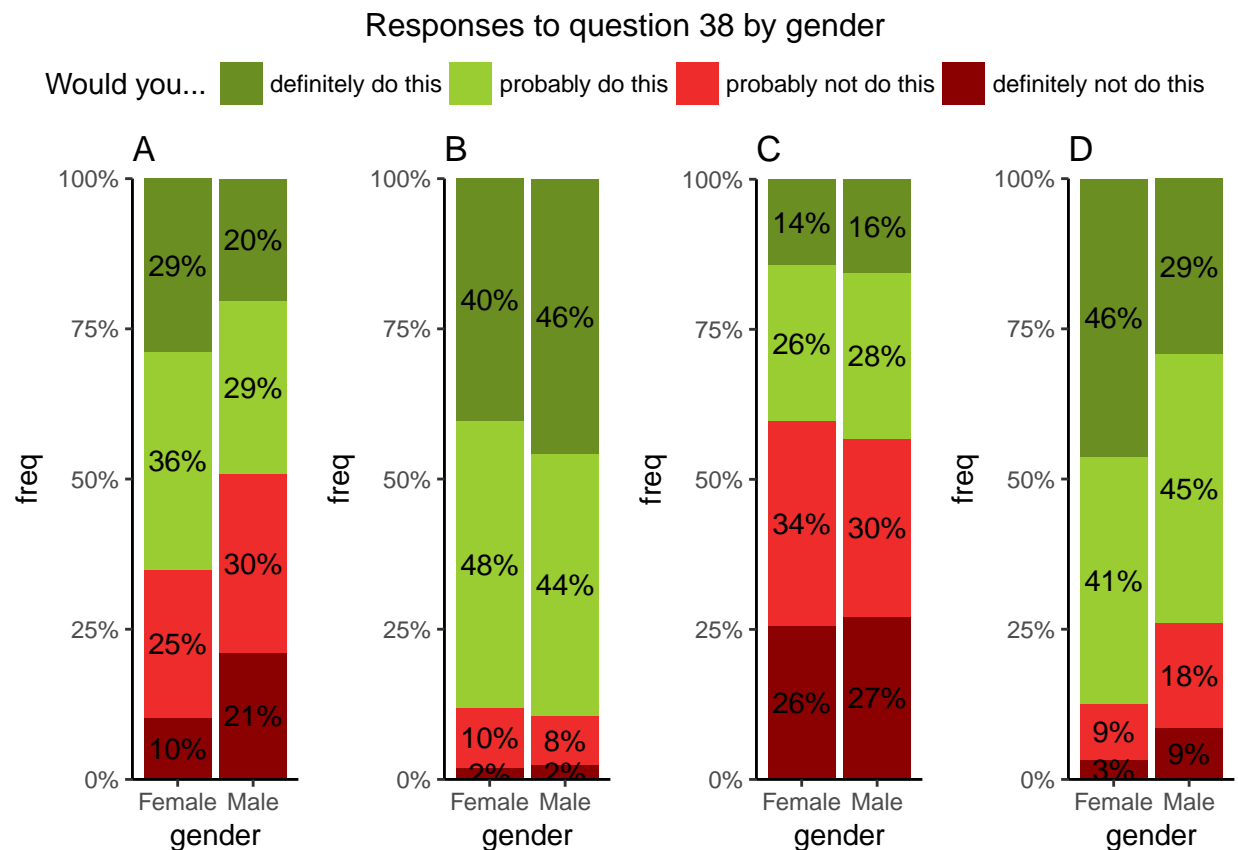
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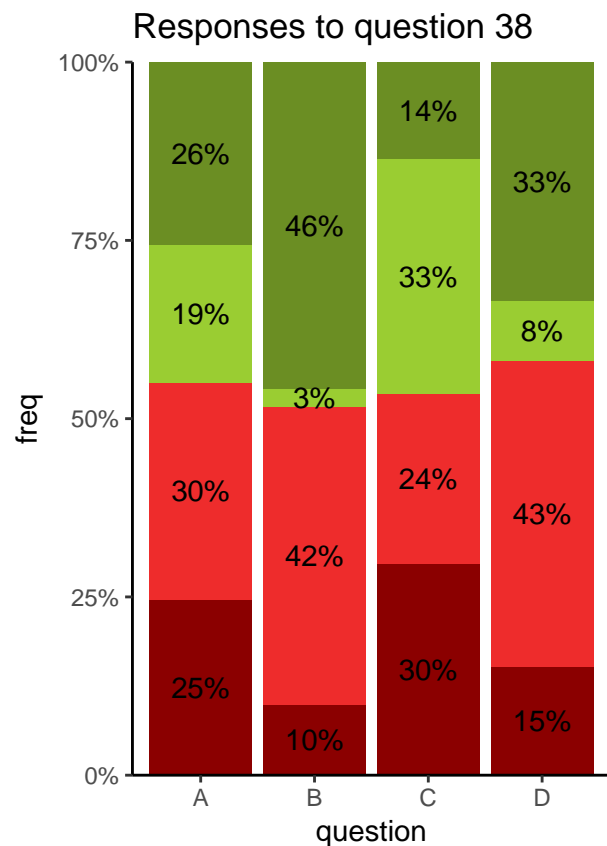
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10 Switzerland



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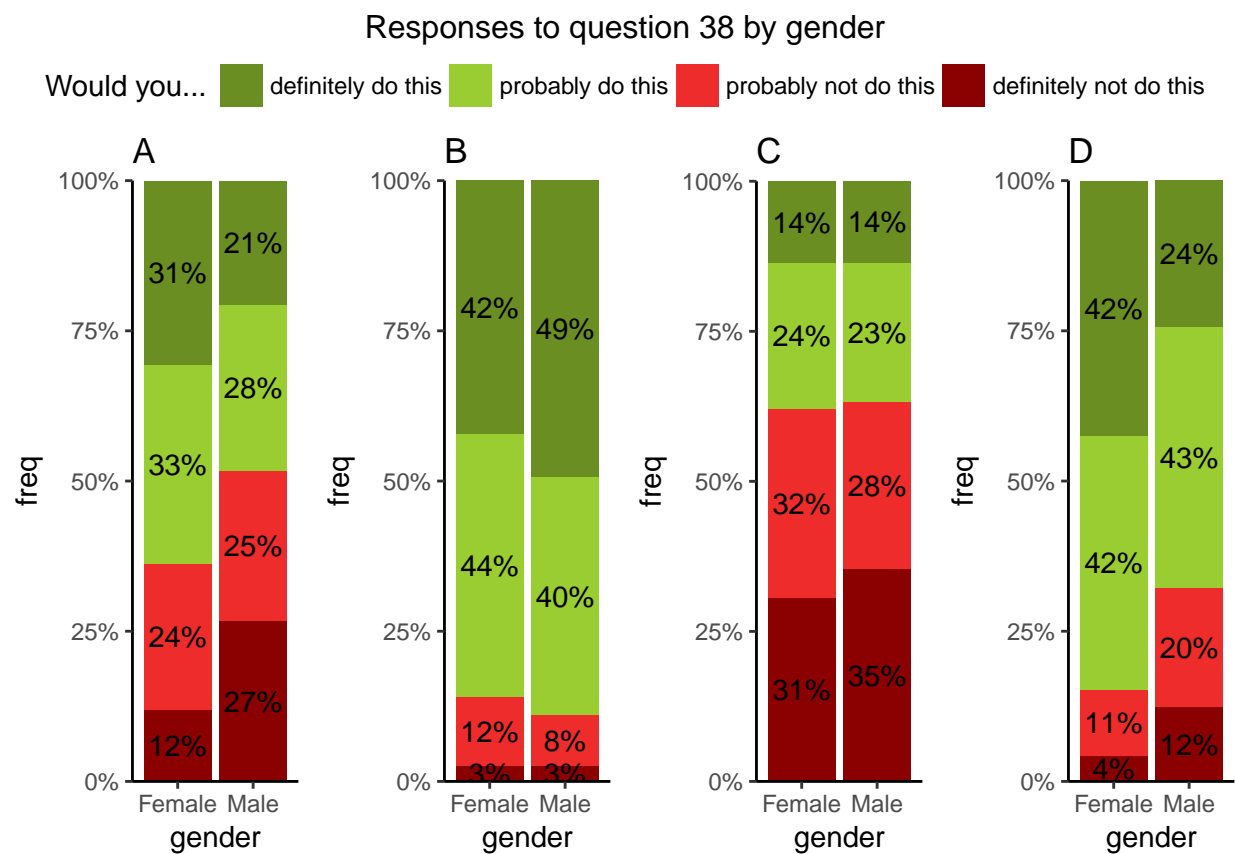
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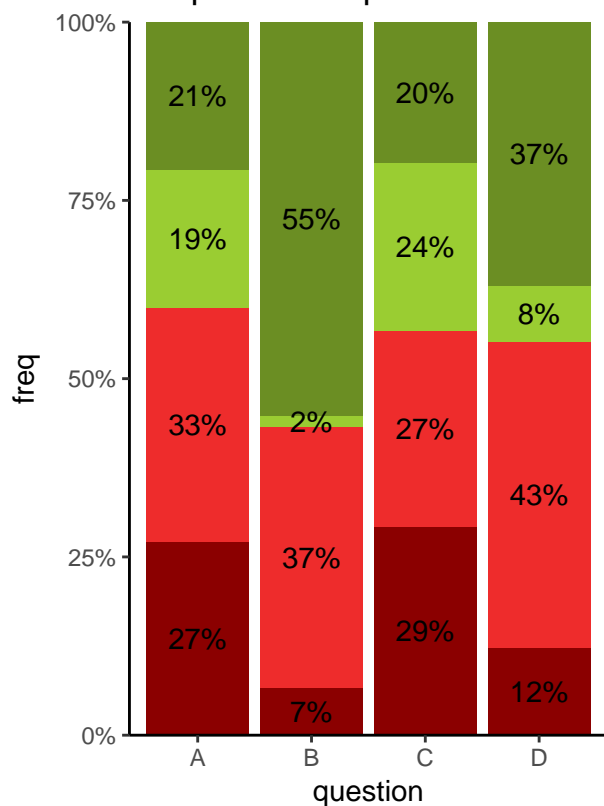
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11 Chile

Responses to question 38



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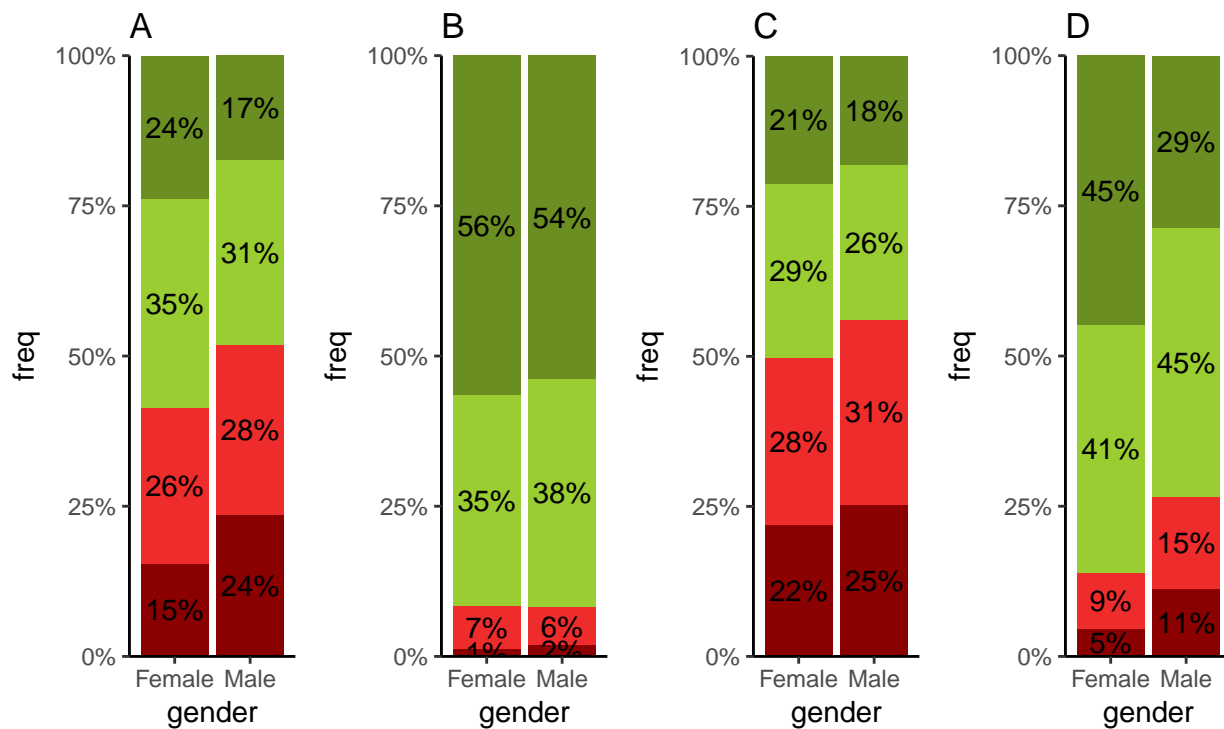
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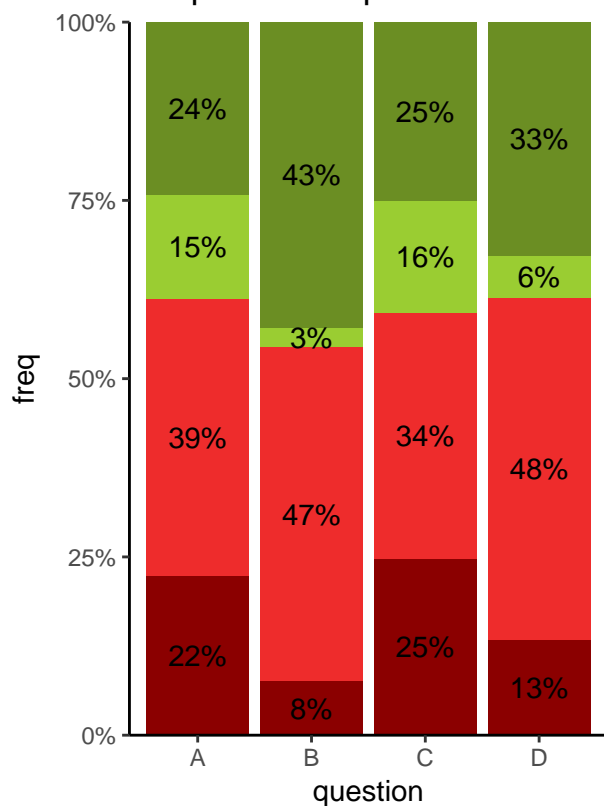
Responses to question 38 by gender

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12 Colombia

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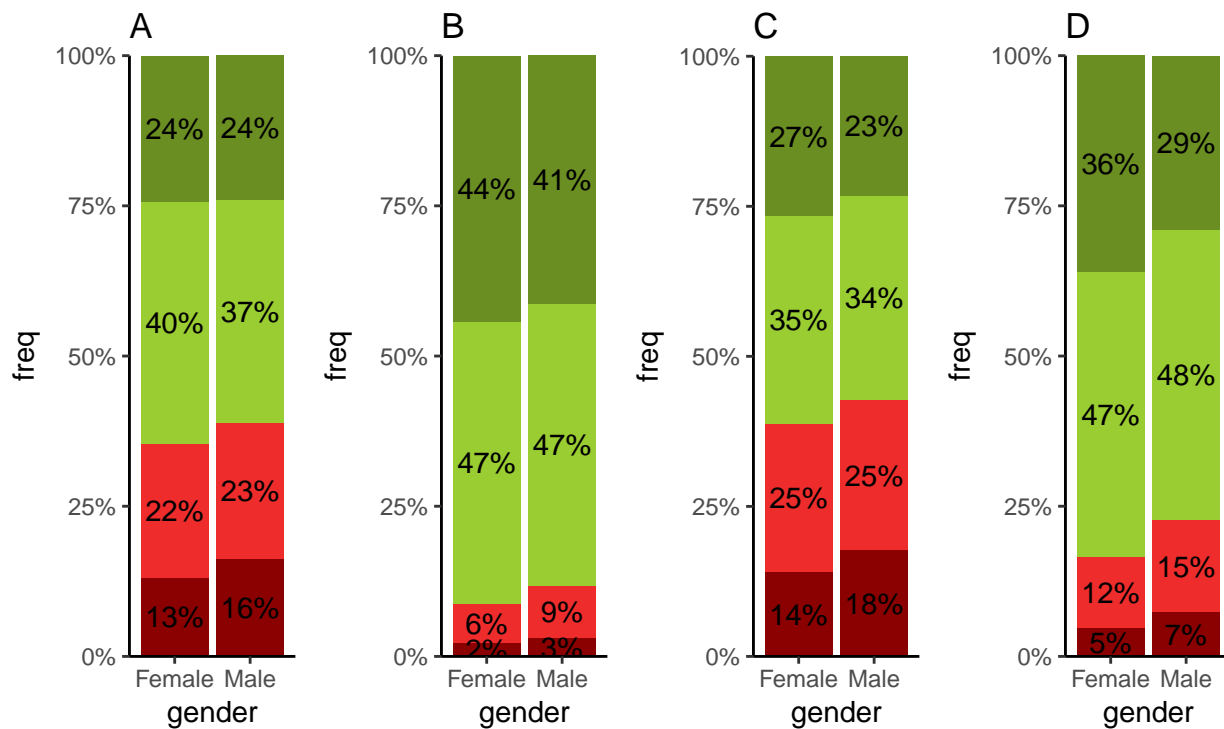
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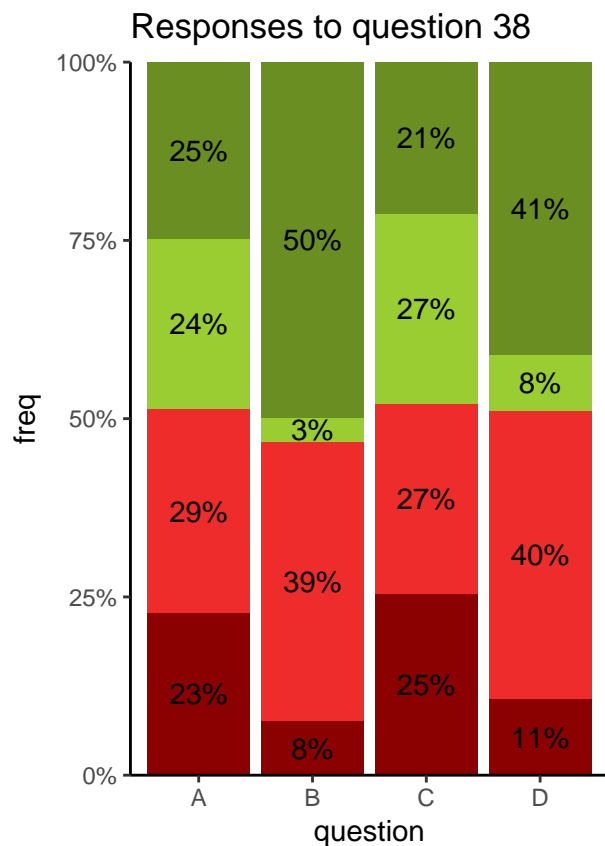
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13 Costa Rica



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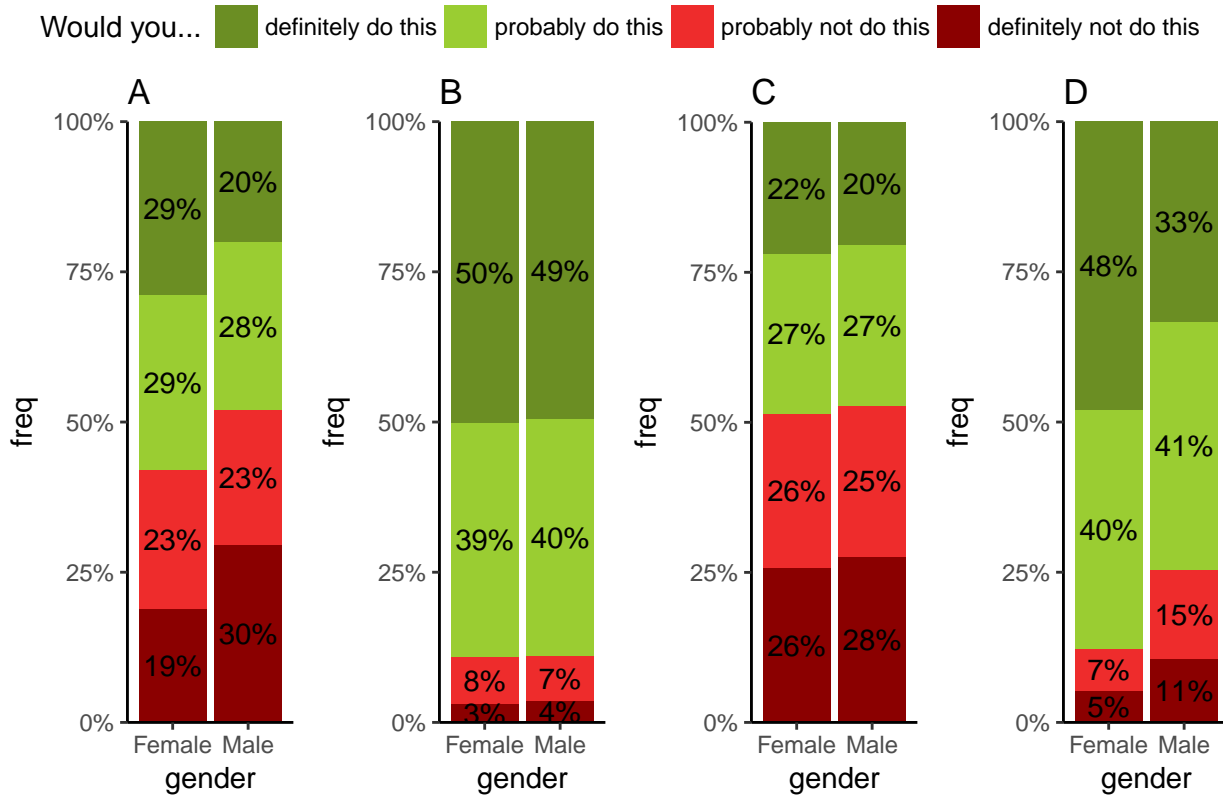
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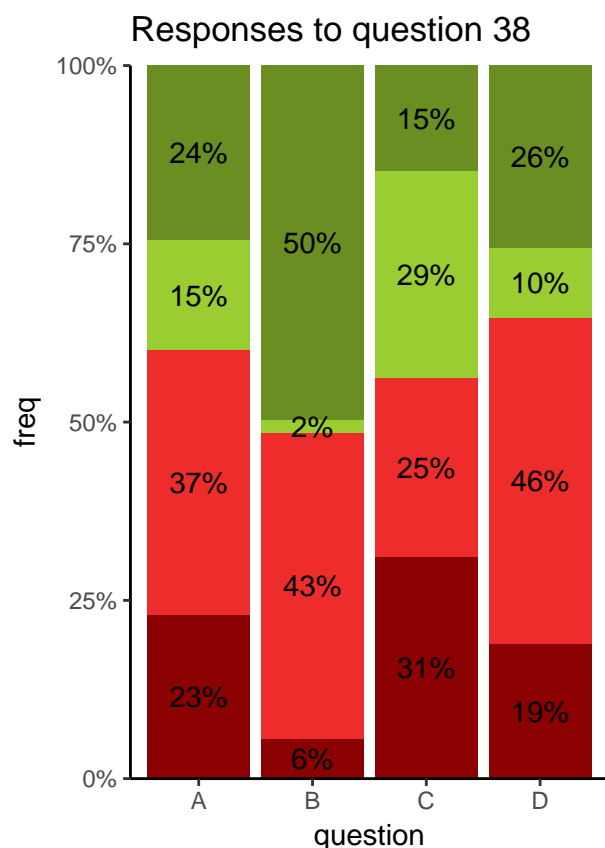
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14 Czech Republic



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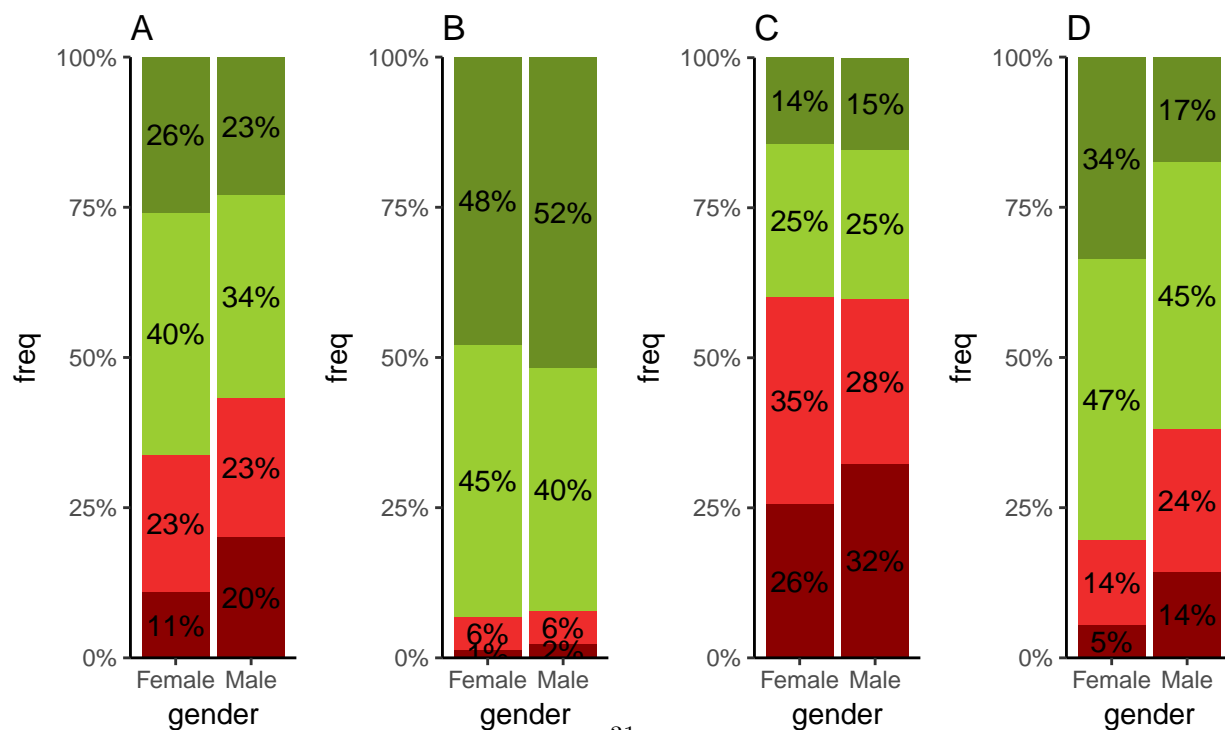
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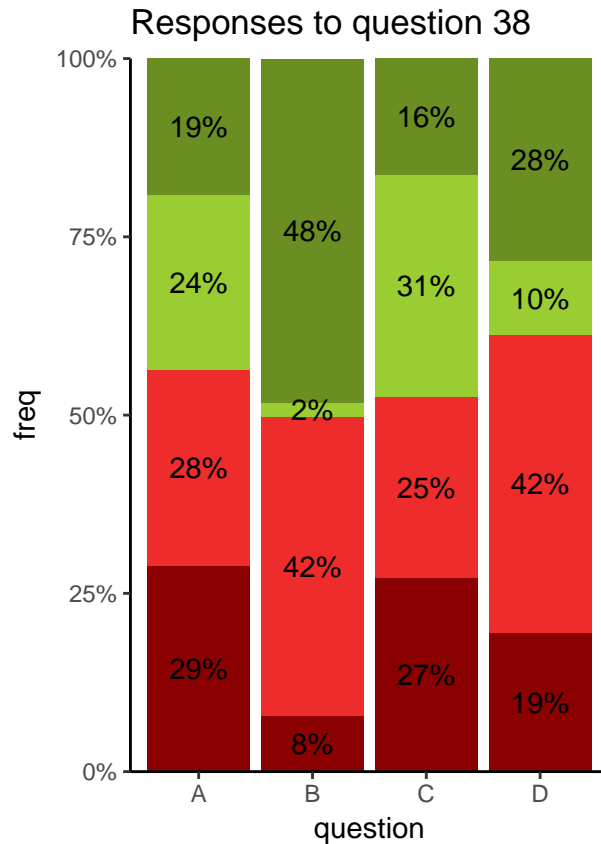
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15 Germany



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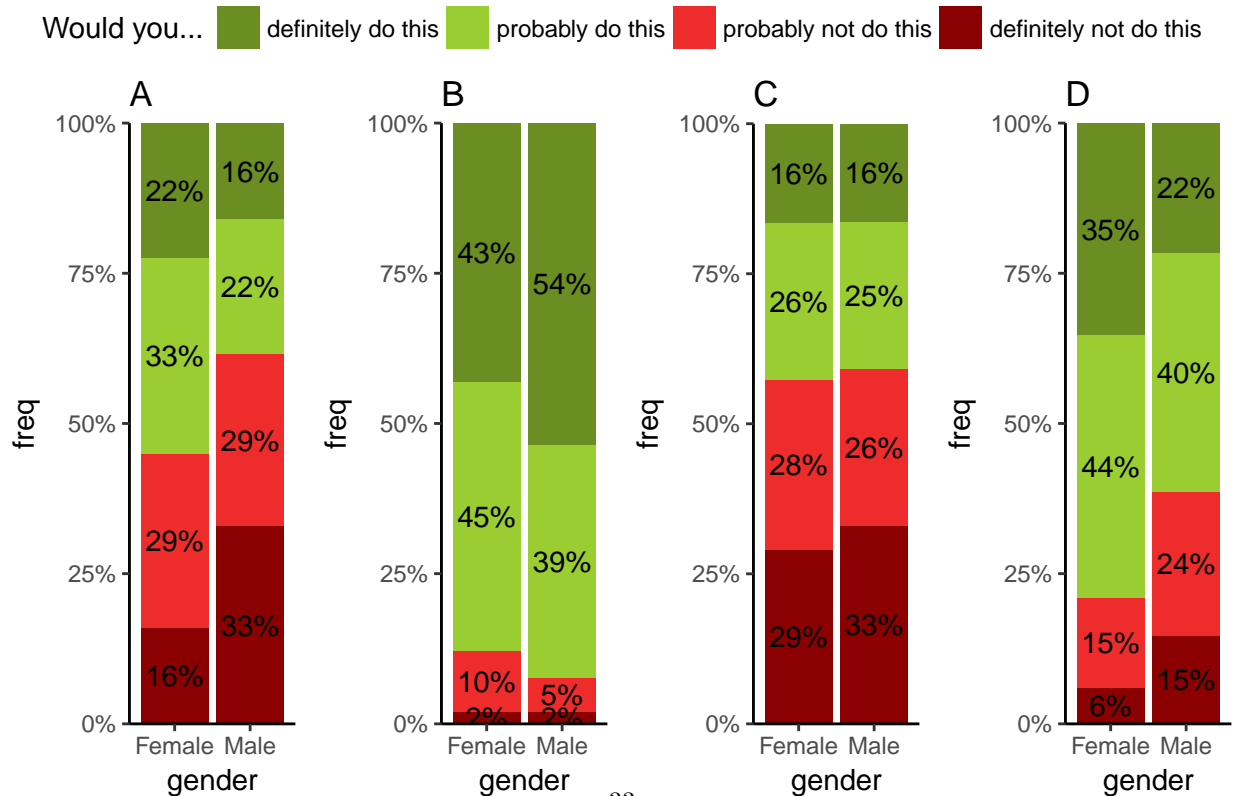
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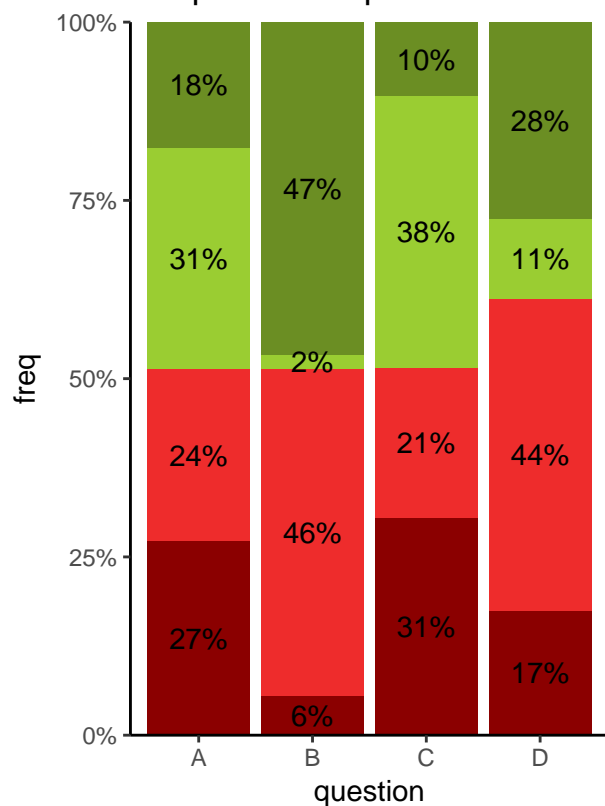
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Responses to question 38 by gender



16 Denmark

Responses to question 38



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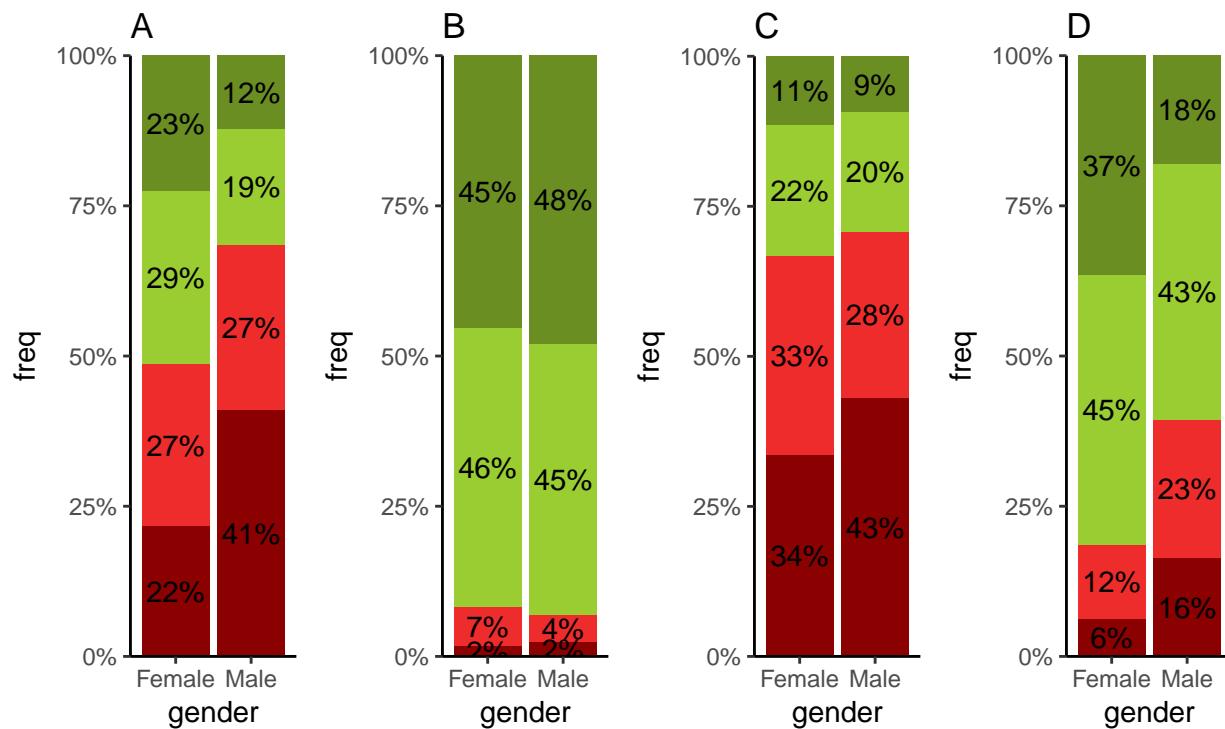
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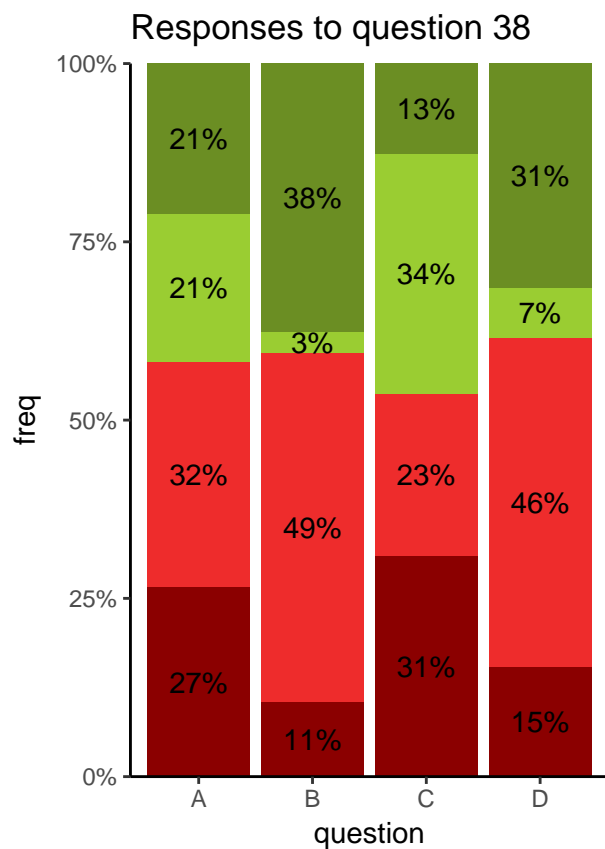
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17 Spain



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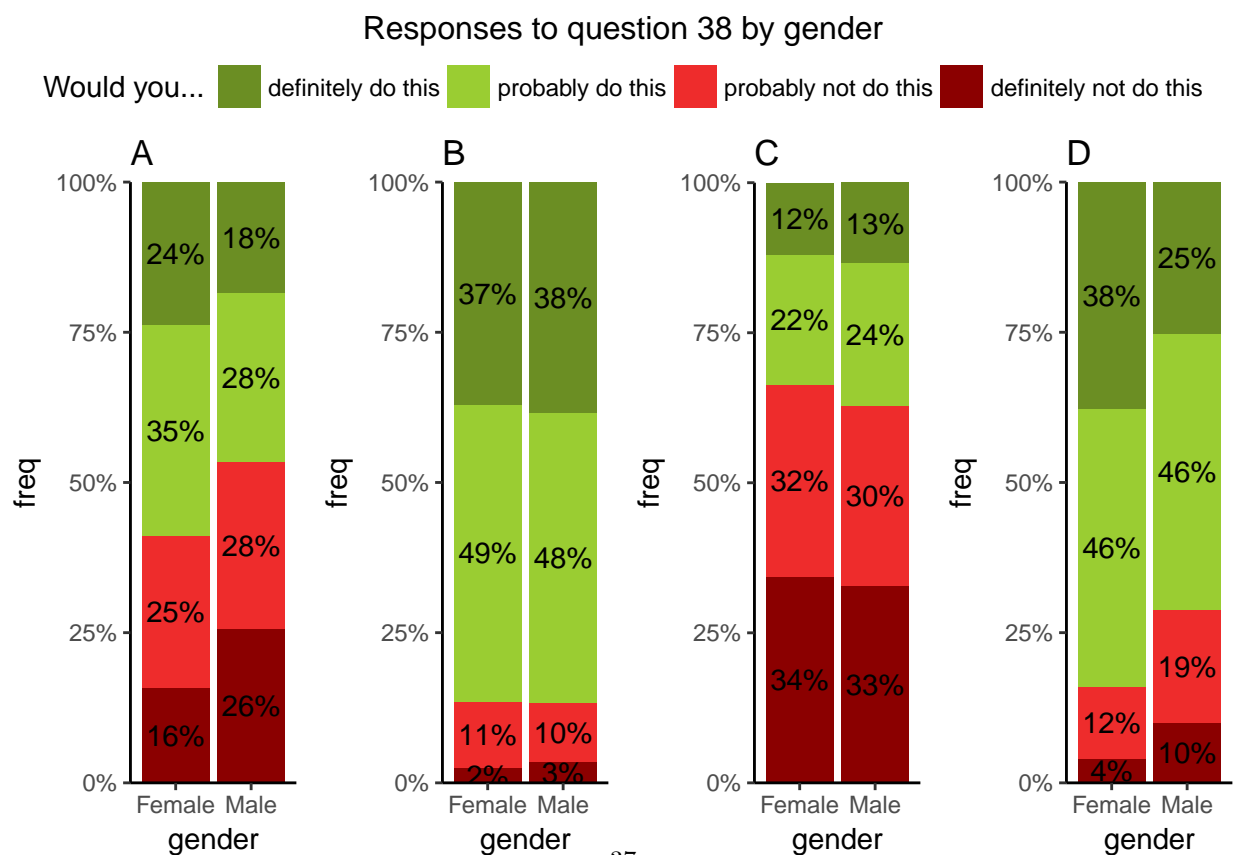
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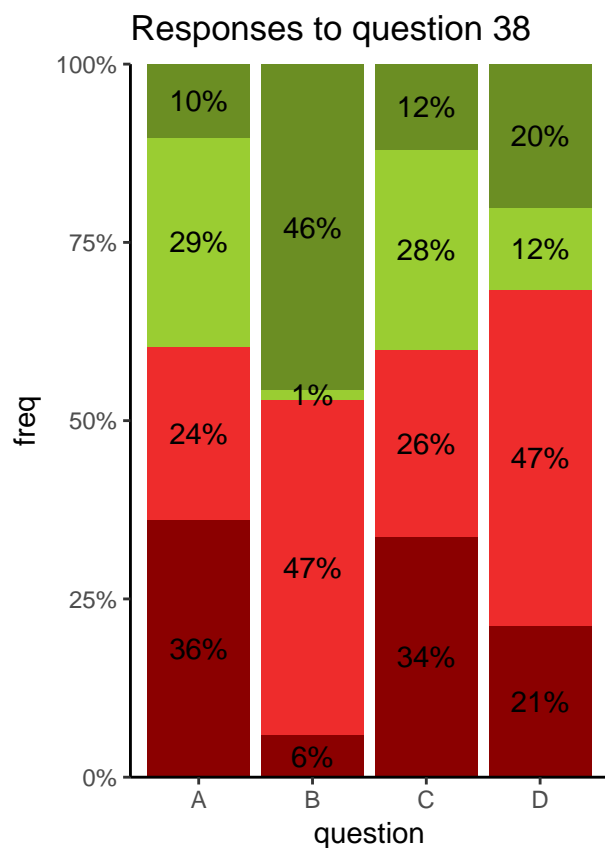
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18 Estonia



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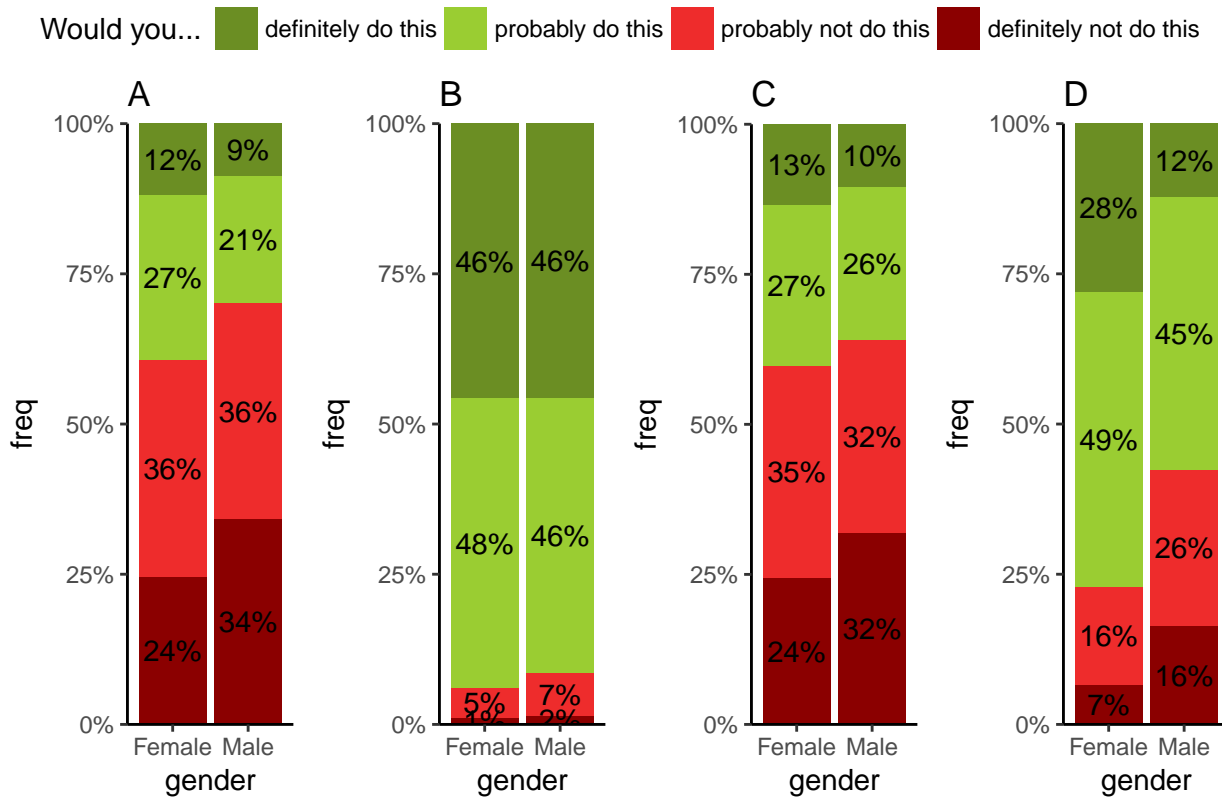
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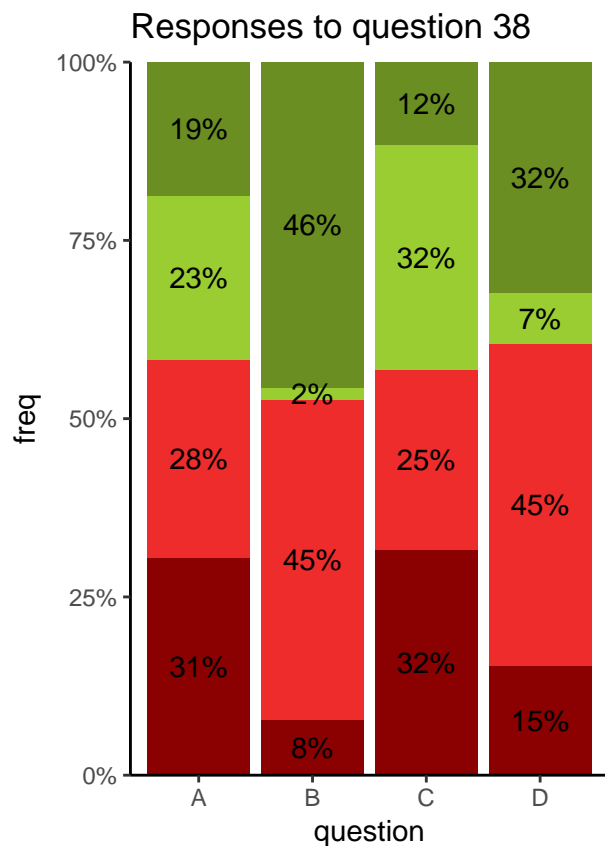
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Responses to question 38 by gender



19 Finland



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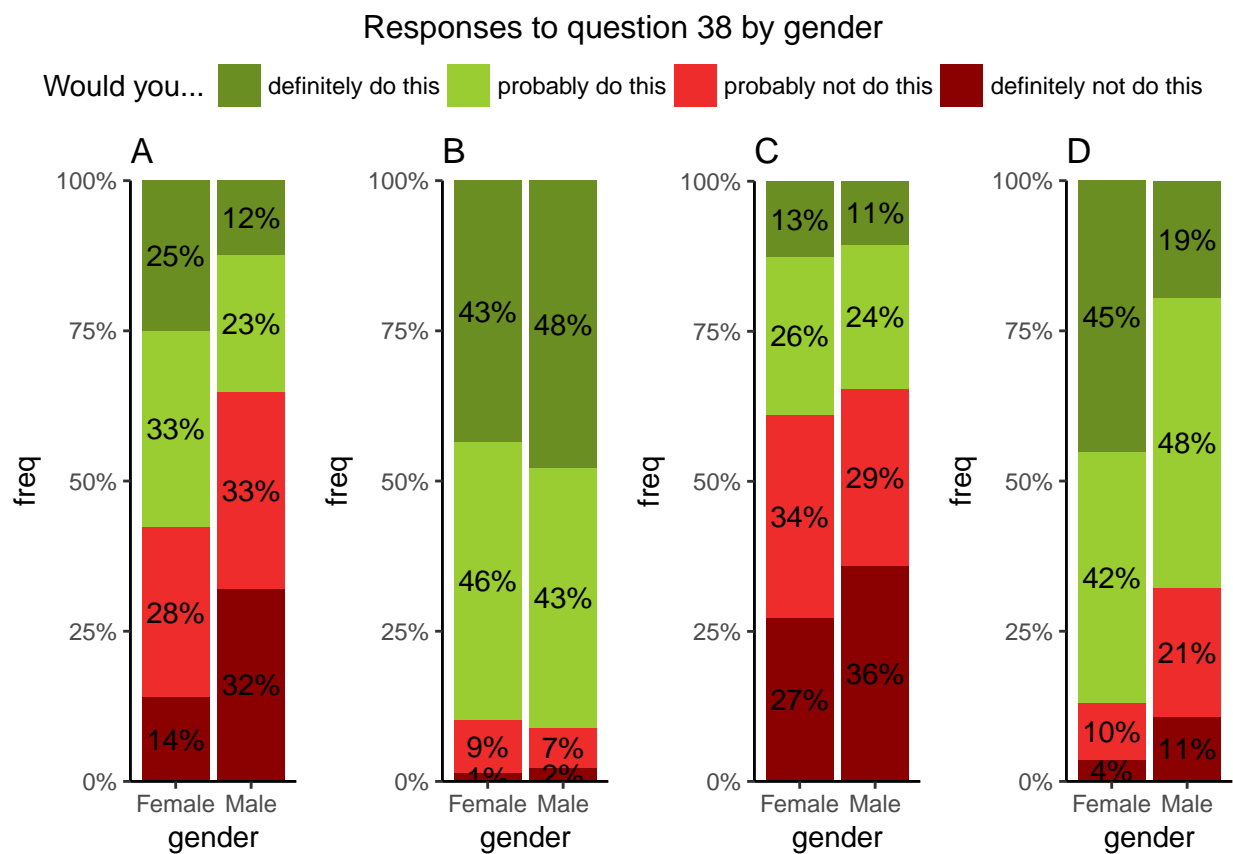
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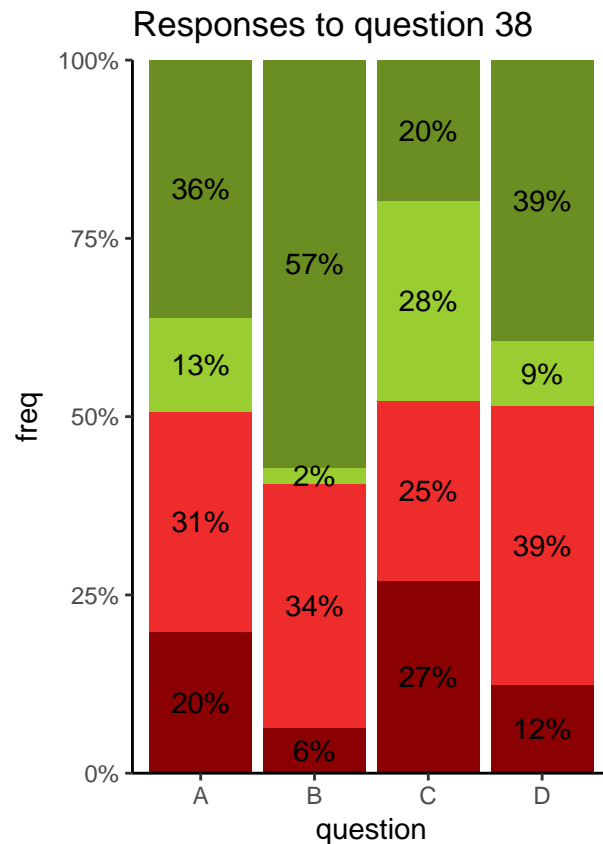
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20 France



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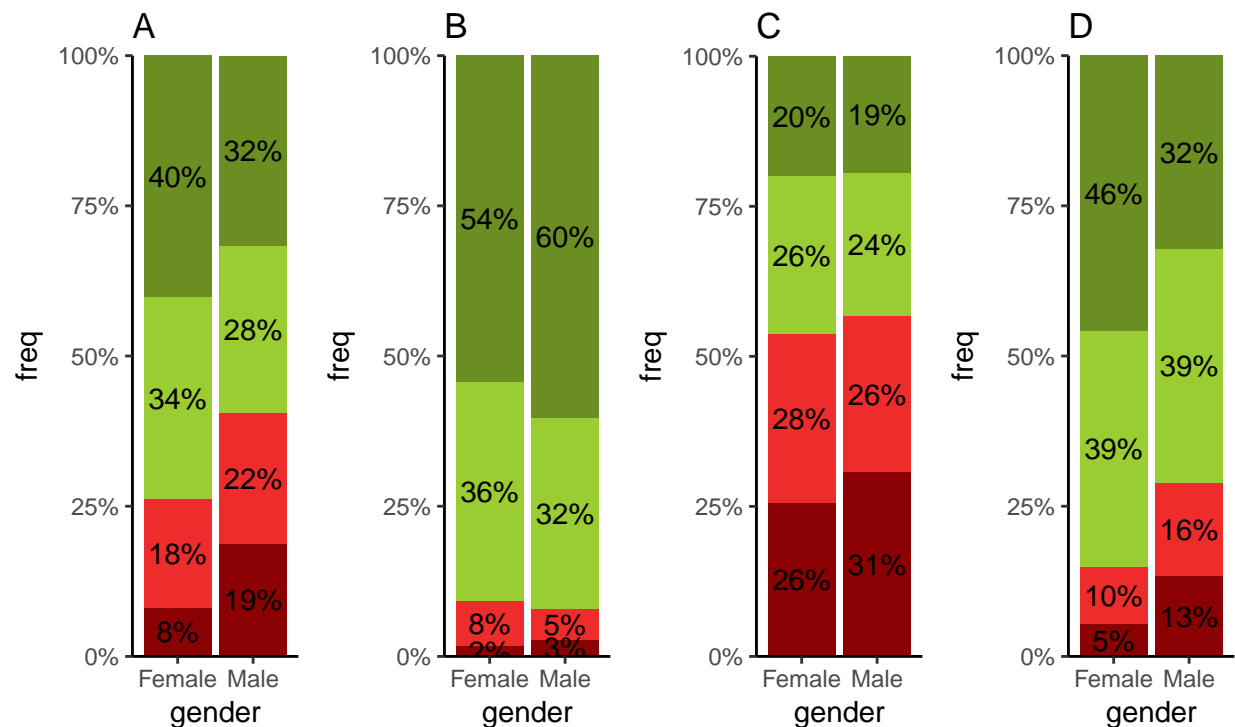
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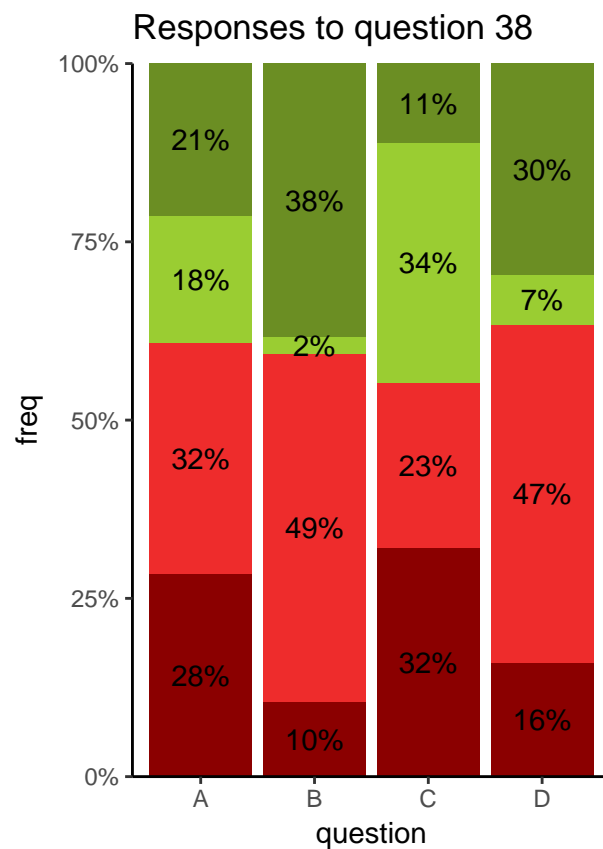
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Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



21 United Kingdom



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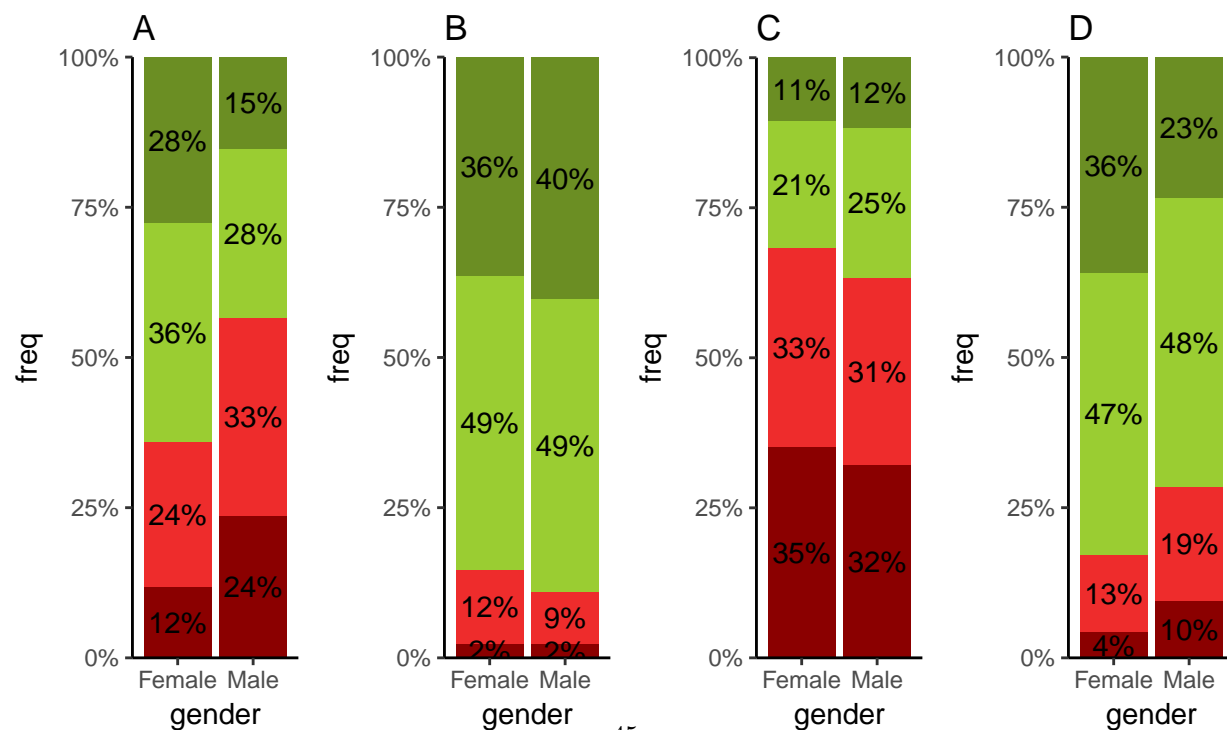
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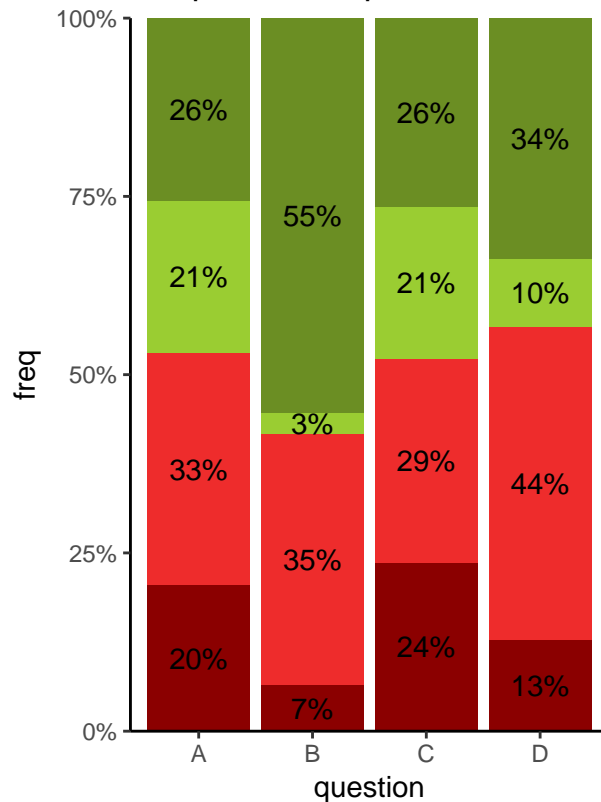
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22 Greece

Responses to question 38



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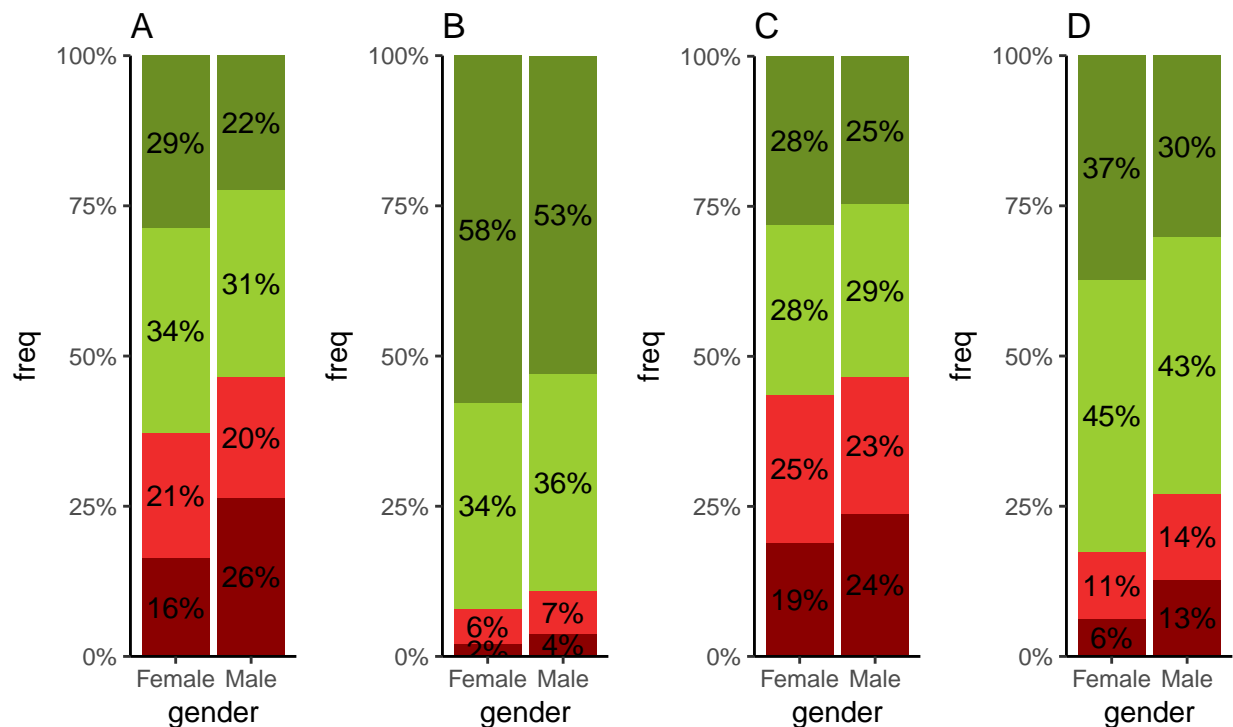
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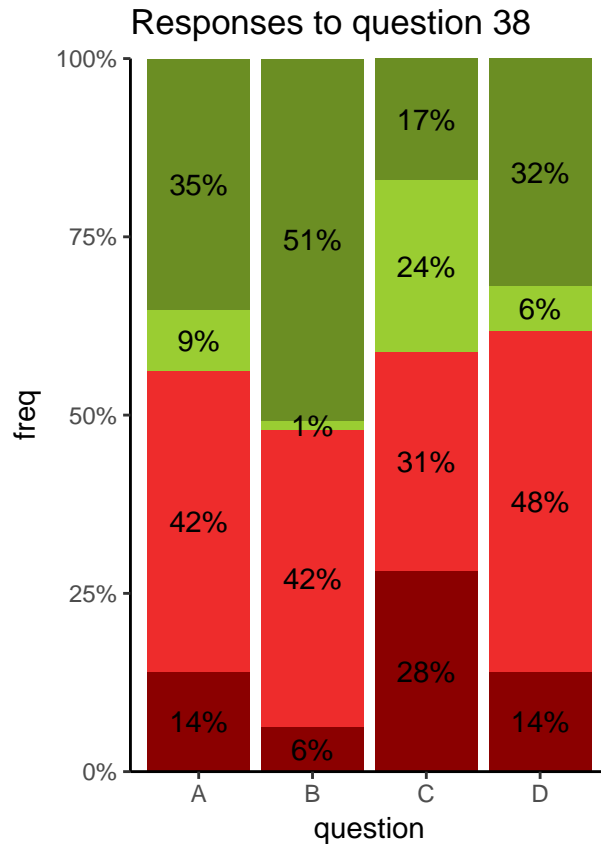
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Responses to question 38 by gender

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23 Hong Kong-China



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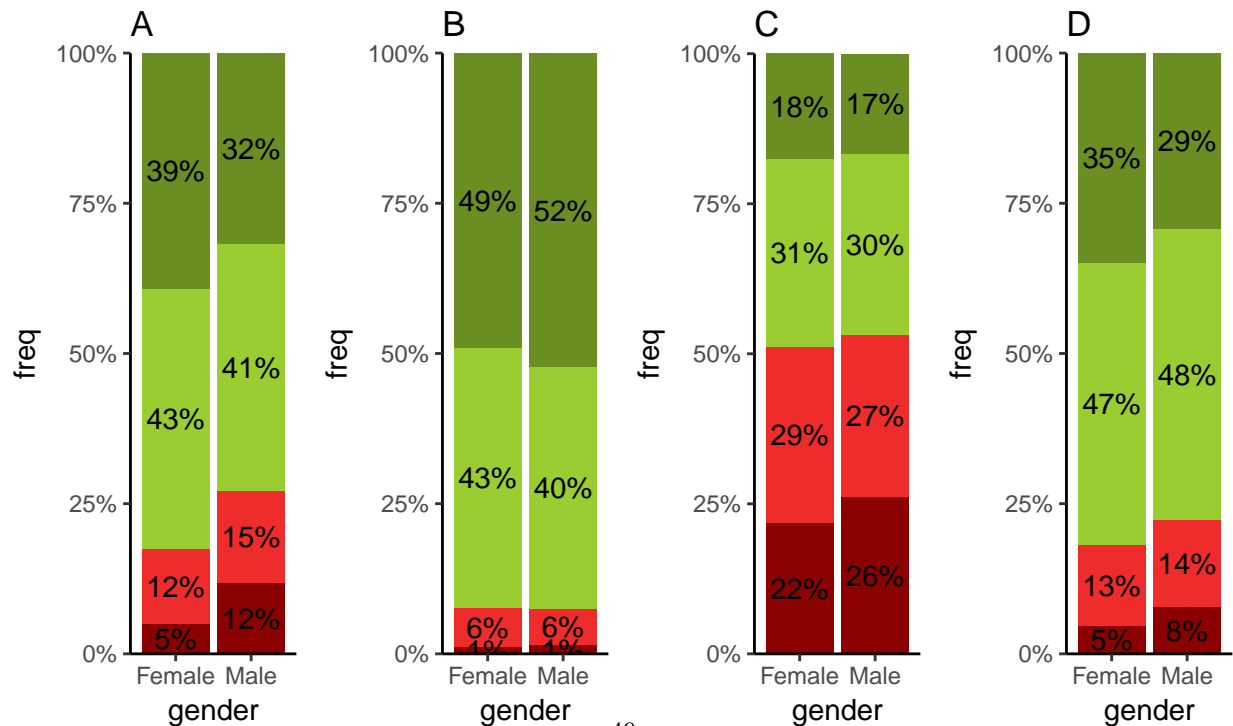
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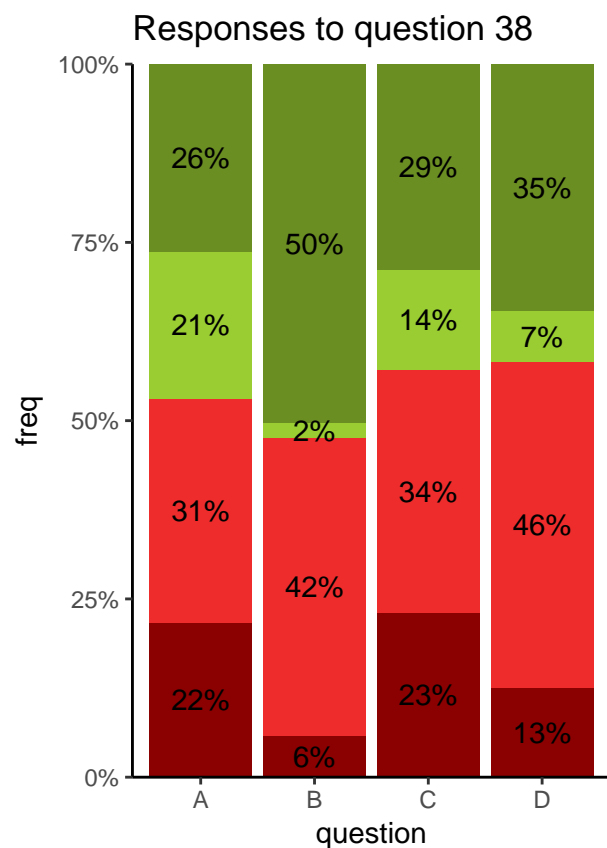
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Responses to question 38 by gender

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24 Croatia



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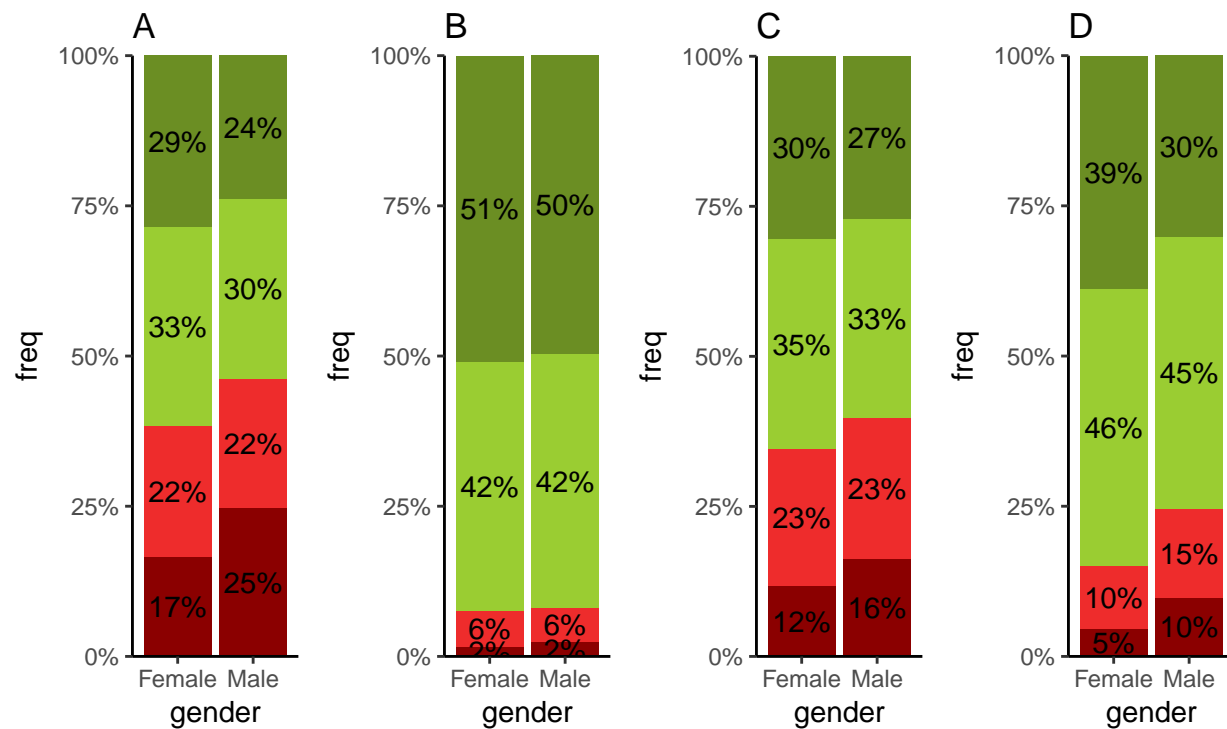
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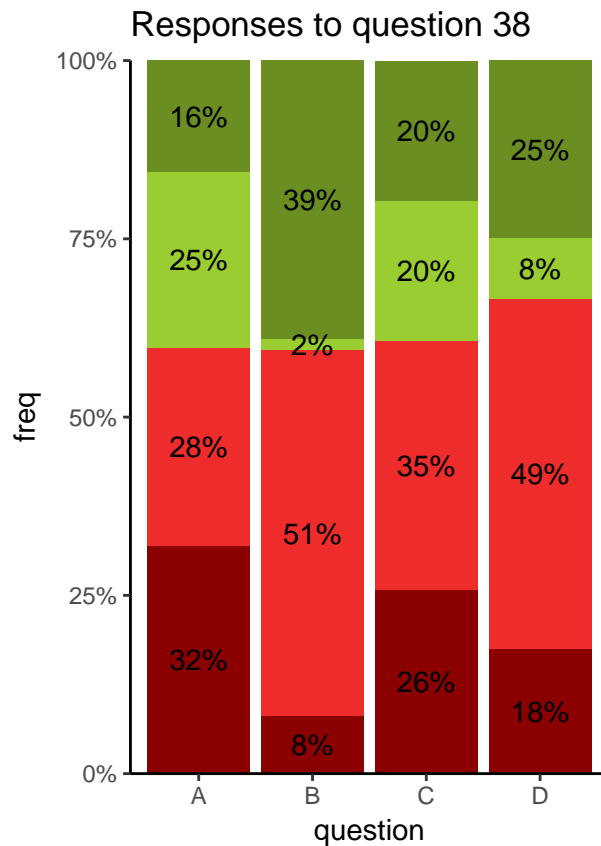
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25 Hungary



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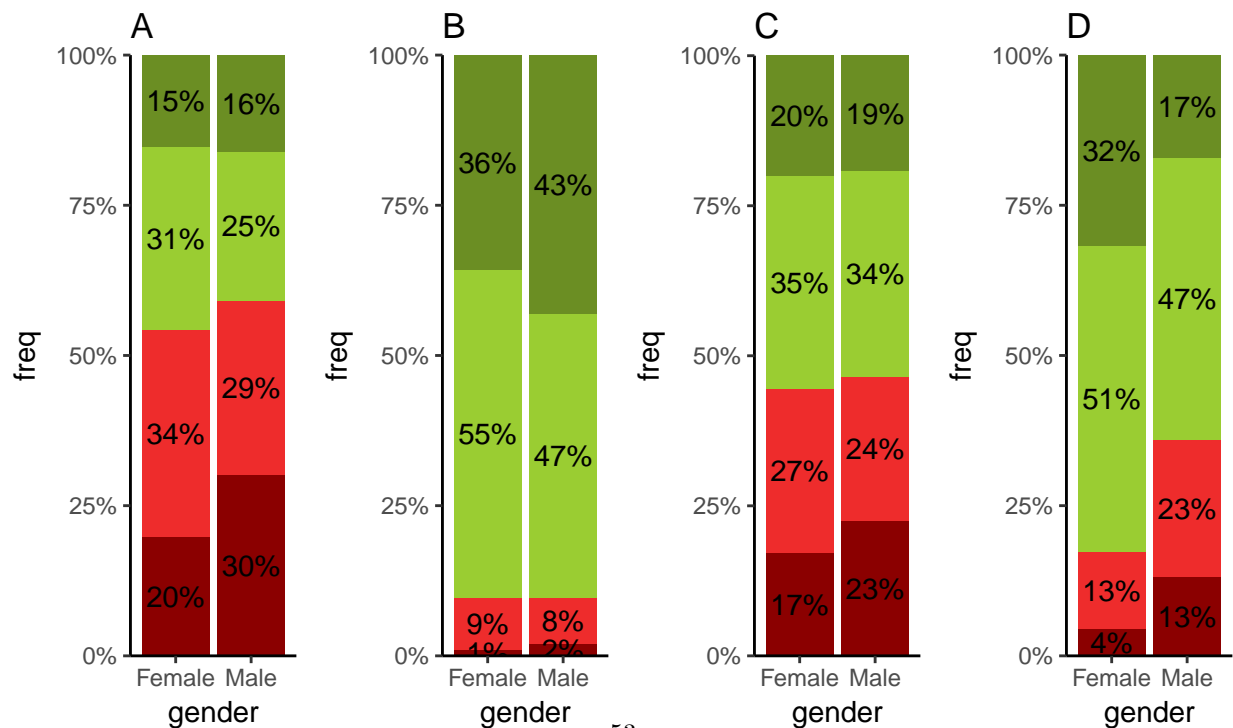
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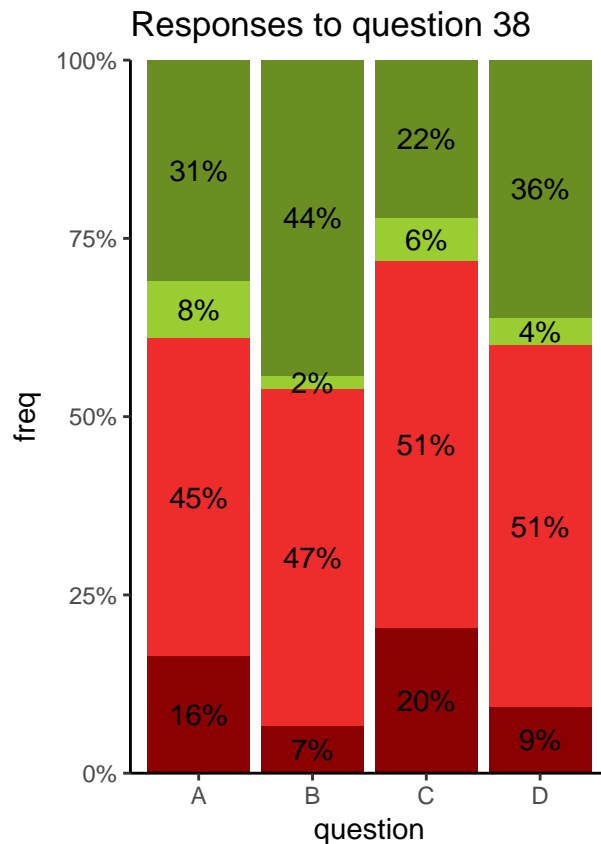
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26 Indonesia



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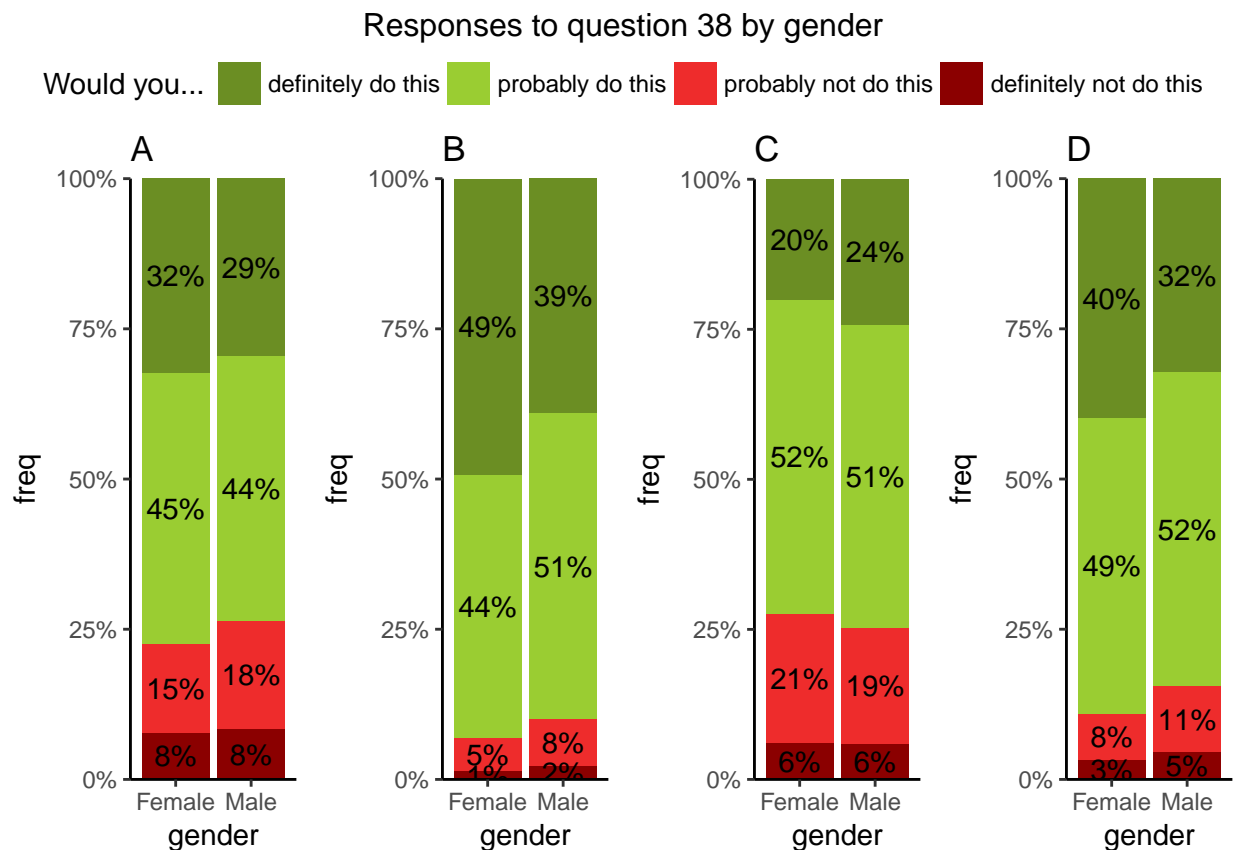
What would you do?

A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

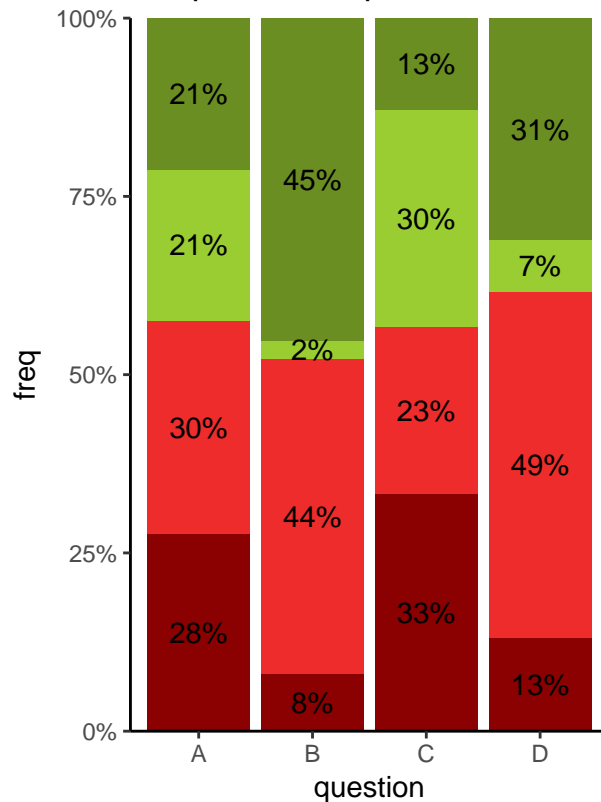
C = I read the manual.

D = I ask a friend for help.



27 Ireland

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

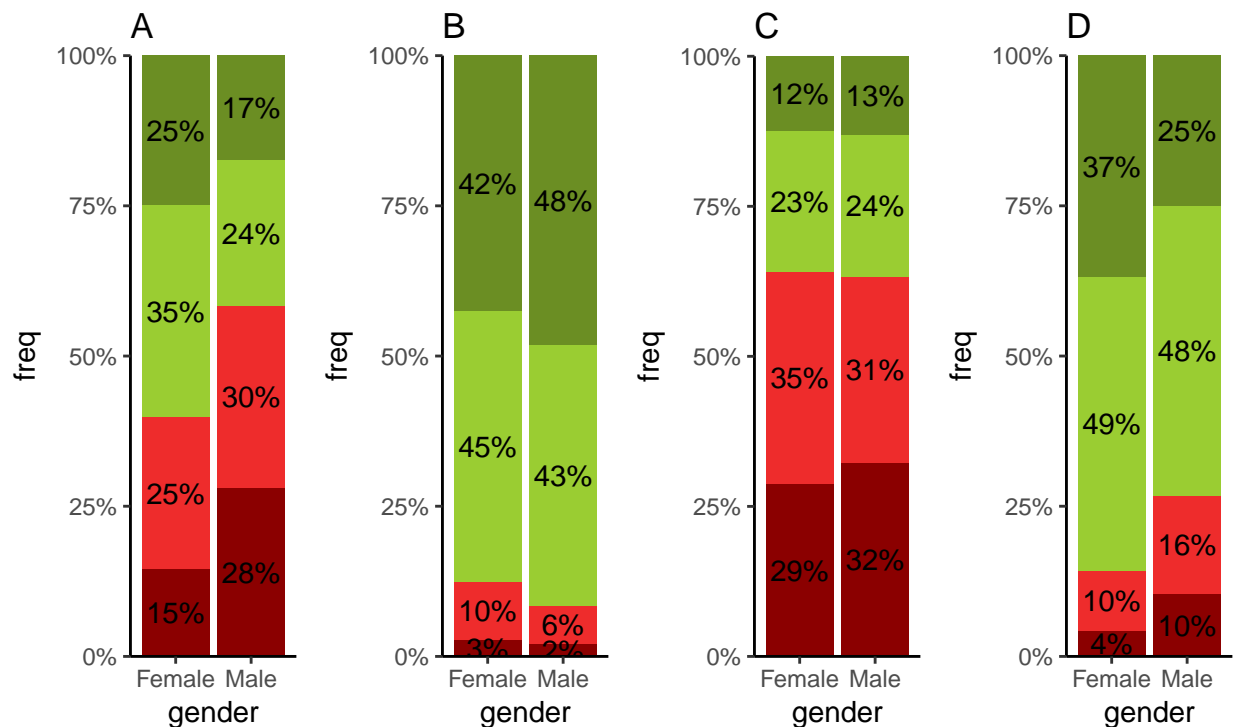
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

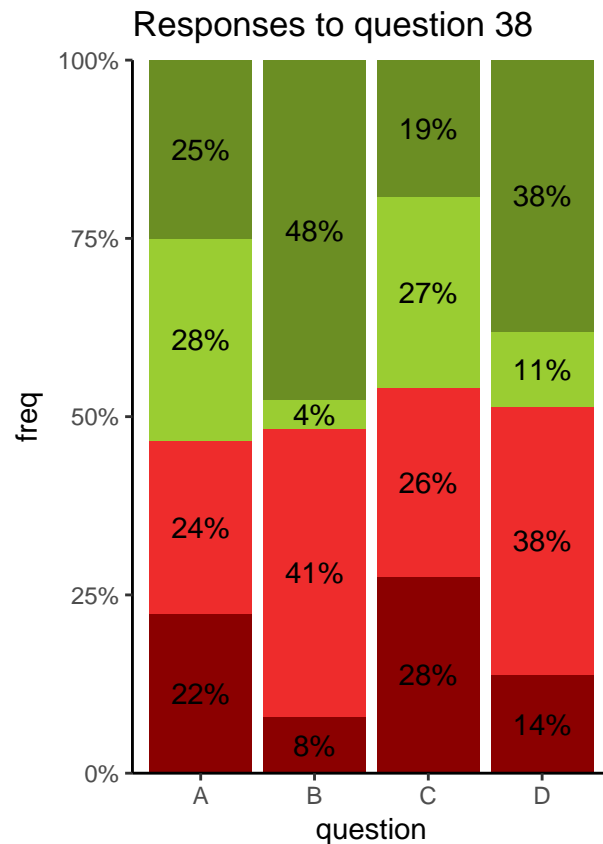
D = I ask a friend for help.

Responses to question 38 by gender

Would you... definitely do this probably do this probably not do this definitely not do this



28 Iceland



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

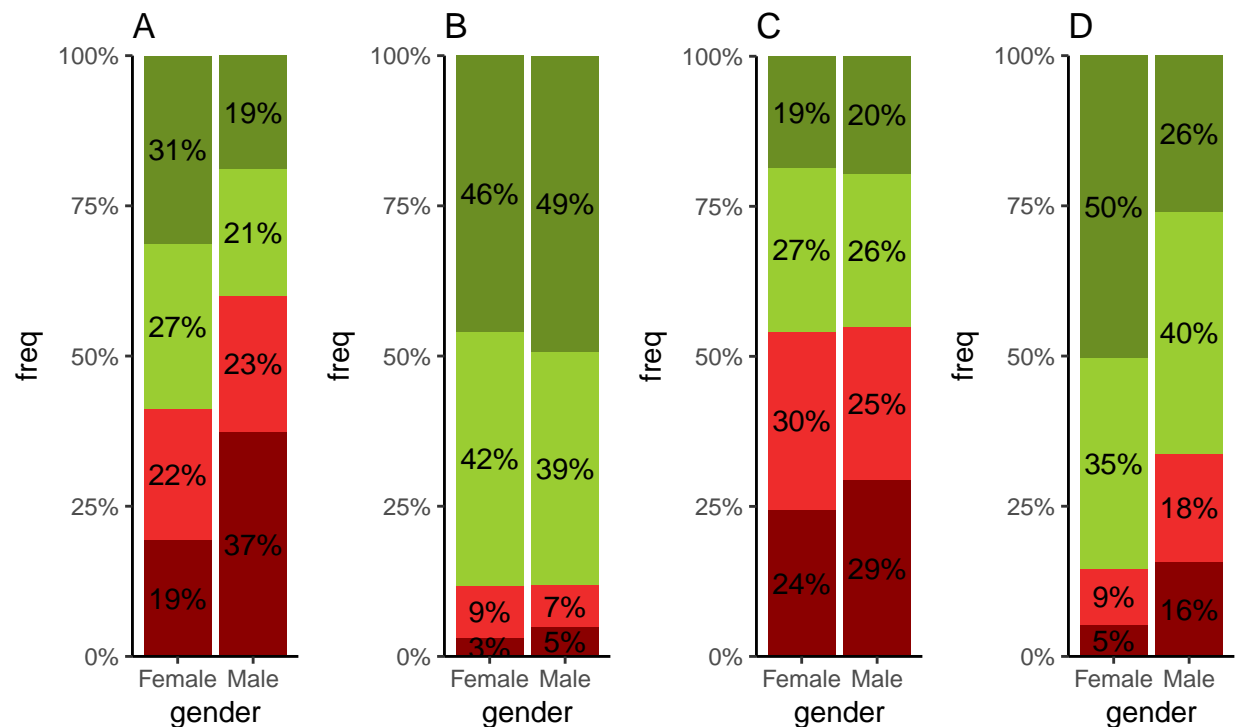
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

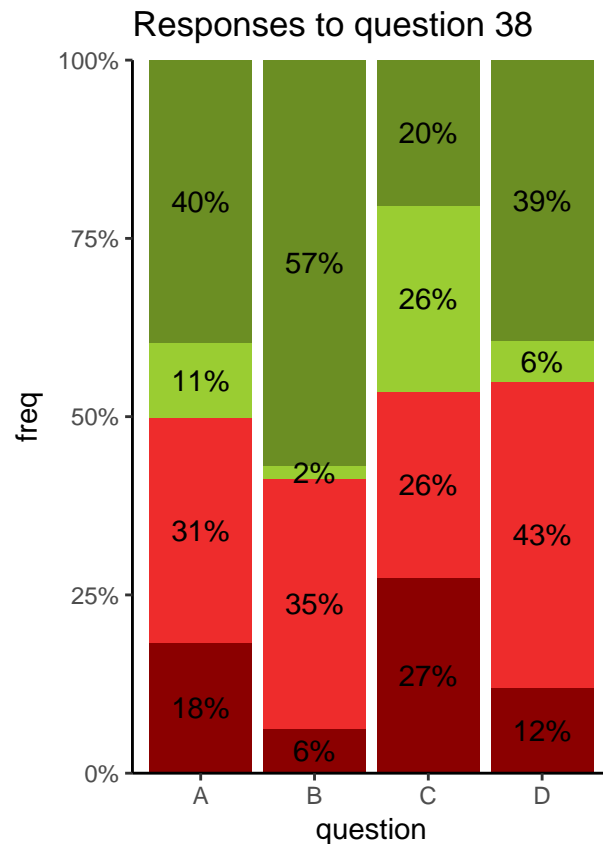
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



29 Israel



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

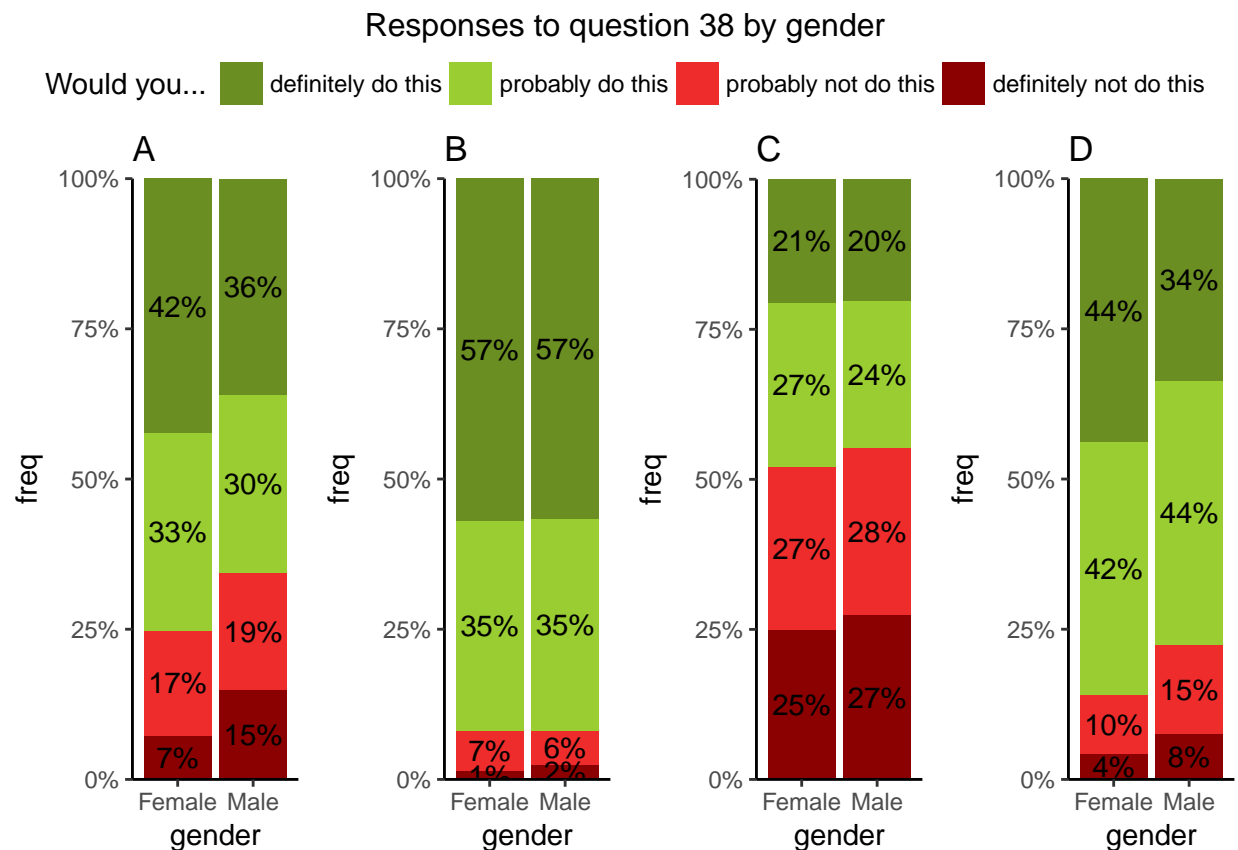
What would you do?

A = I press every button possible to find out what is wrong.

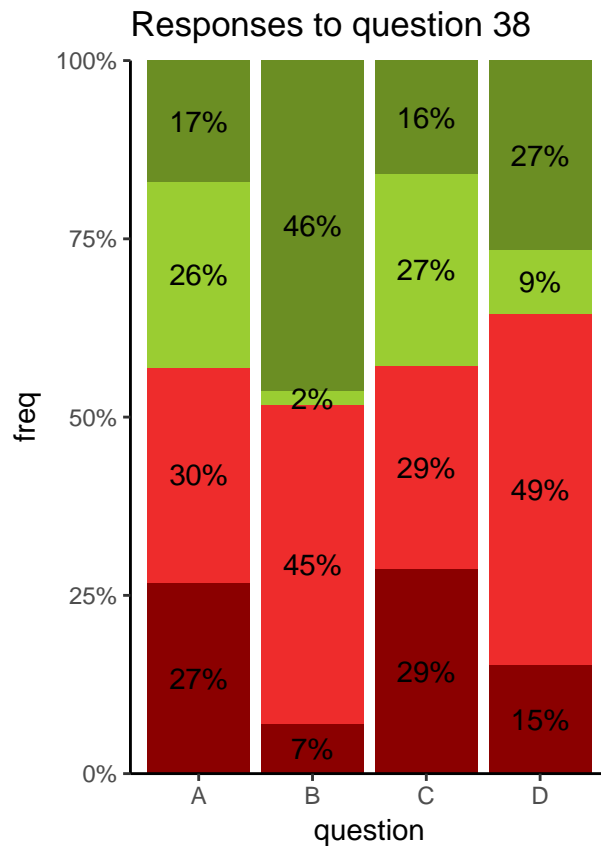
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.



30 Italy



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

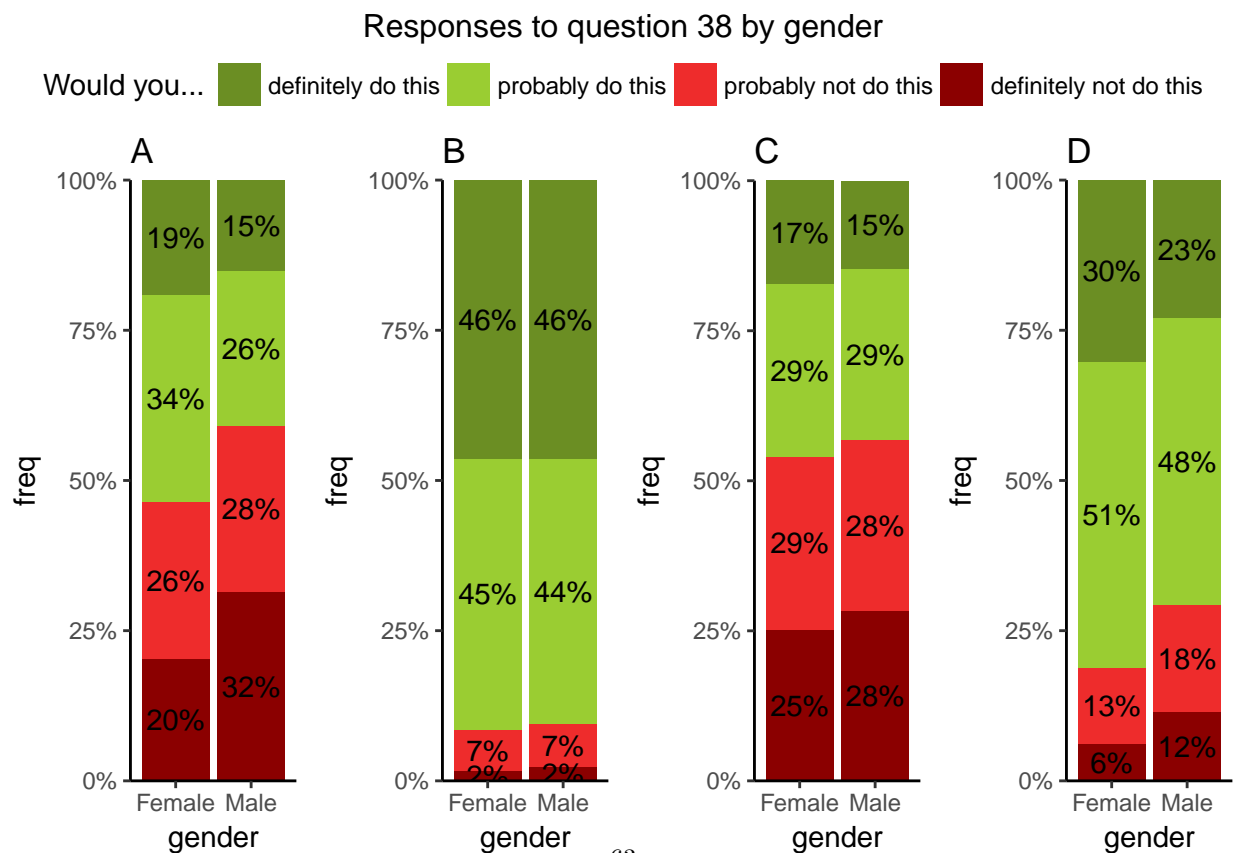
What would you do?

A = I press every button possible to find out what is wrong.

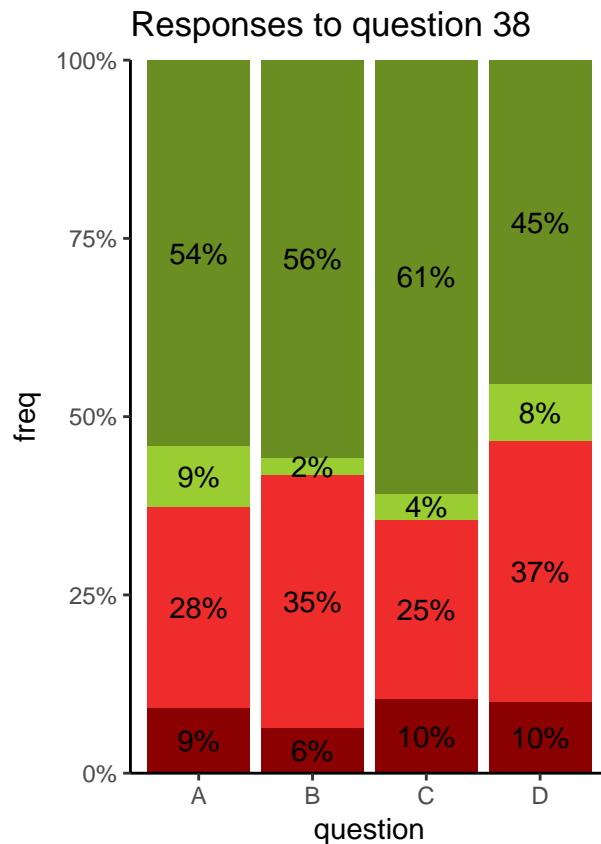
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.



31 Jordan



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

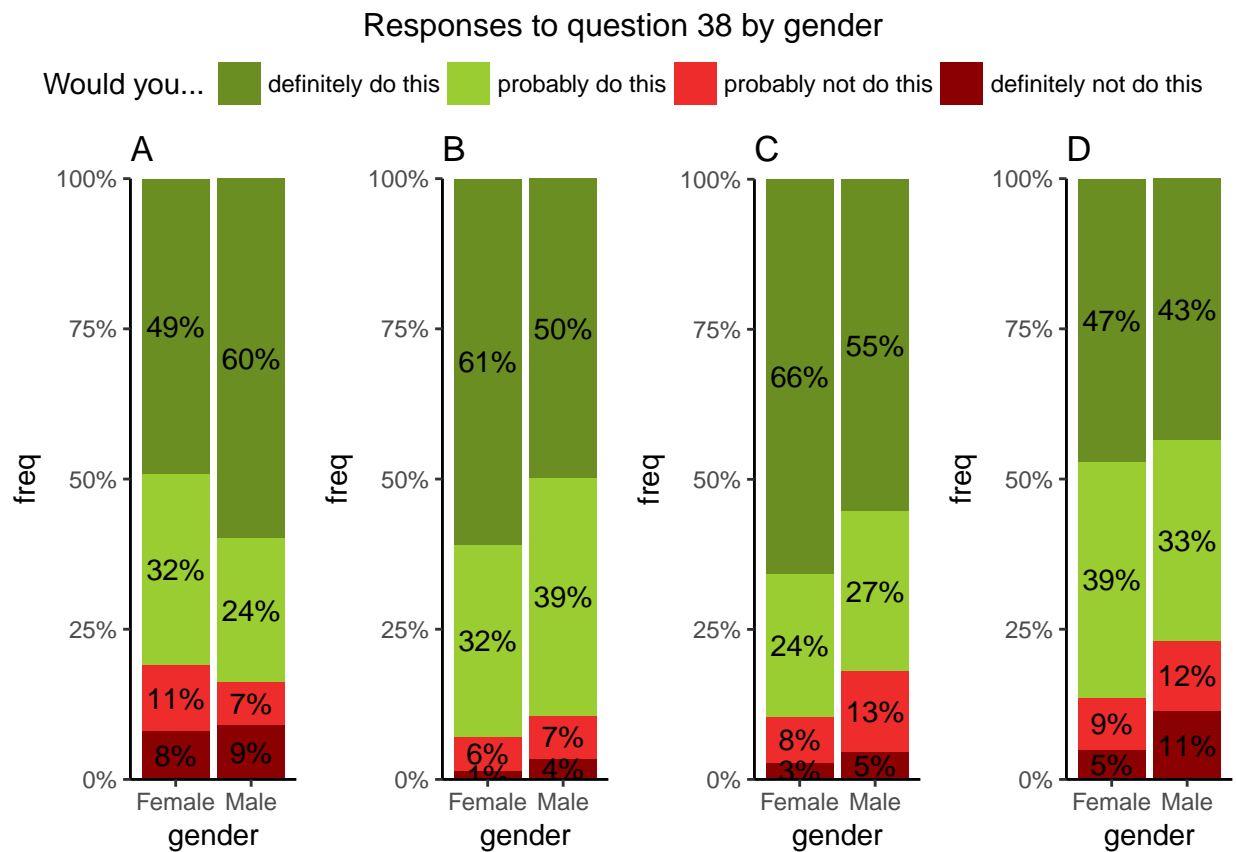
What would you do?

A = I press every button possible to find out what is wrong.

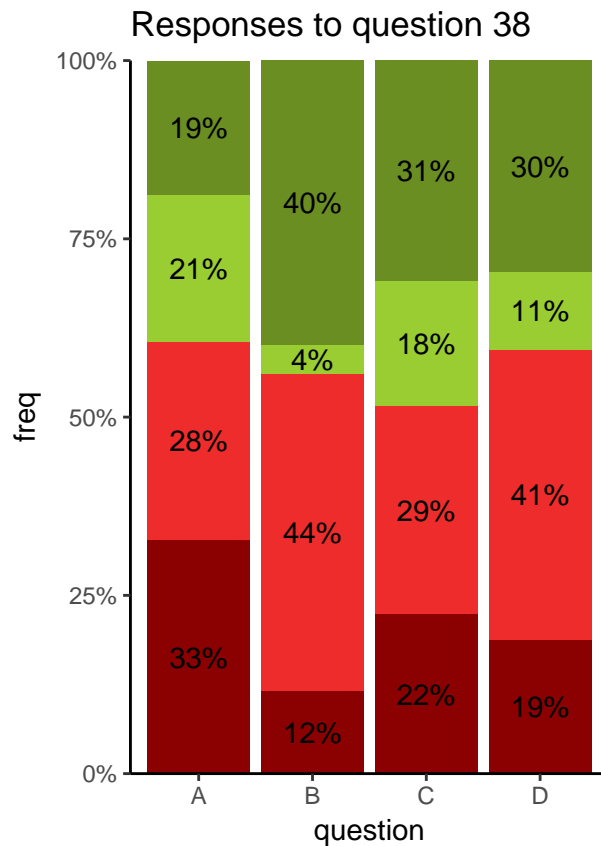
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.



32 Japan



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

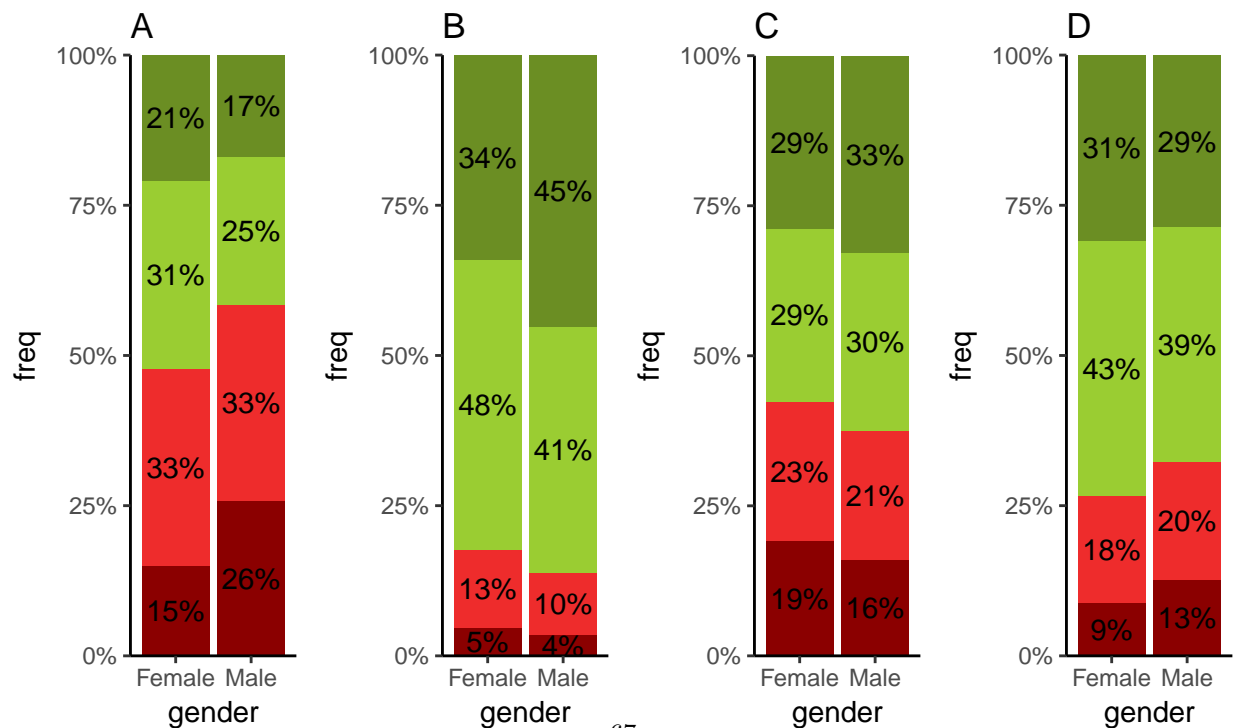
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

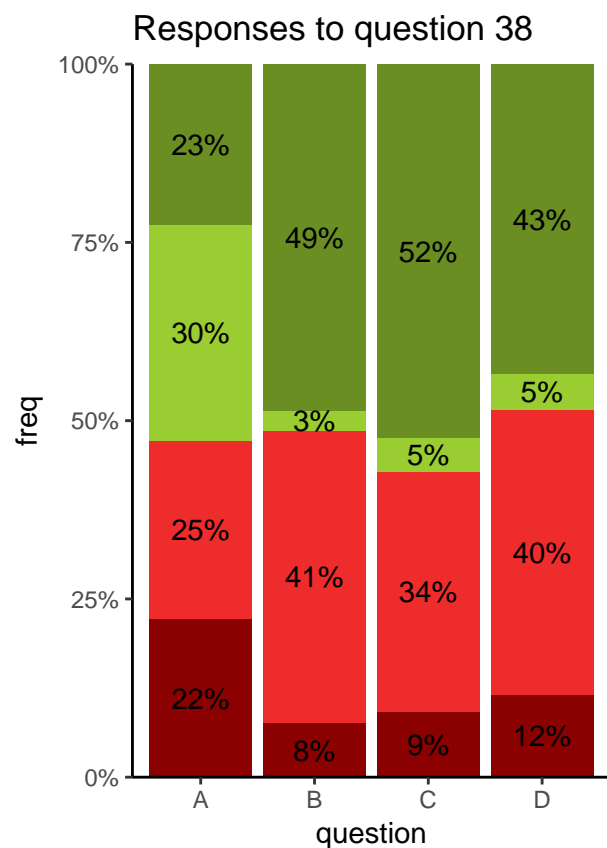
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



33 Kazakhstan



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

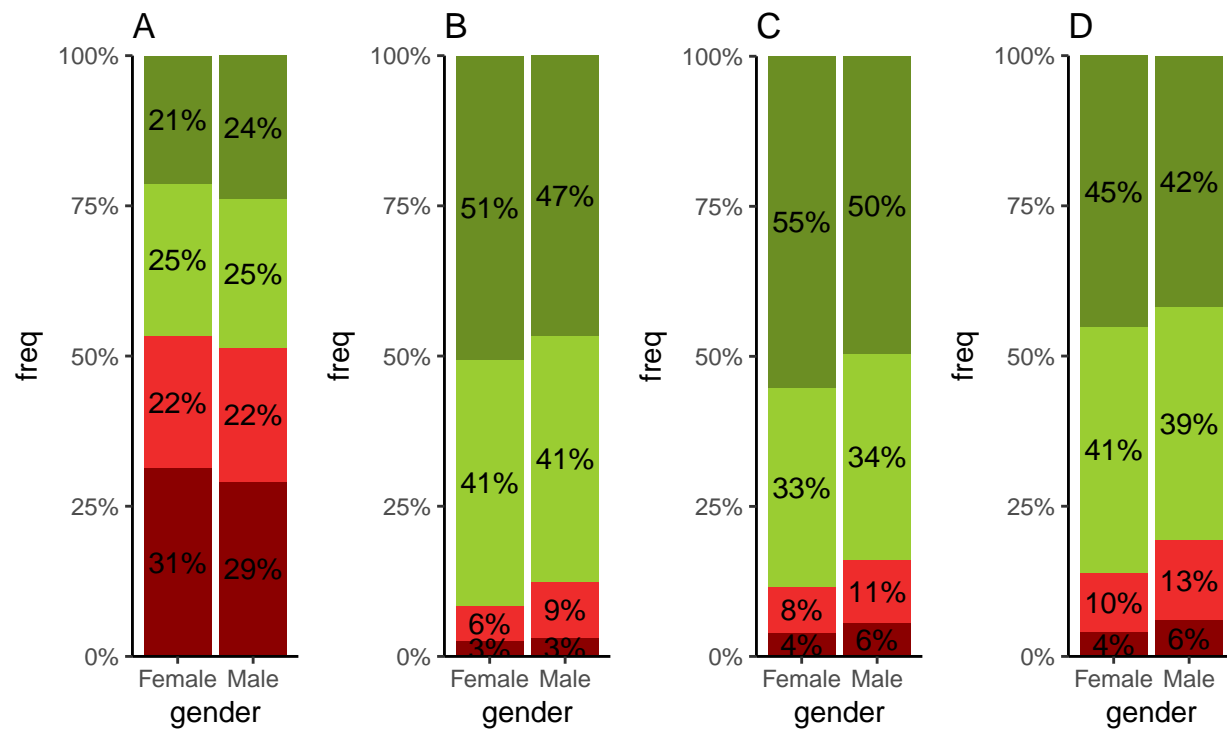
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.

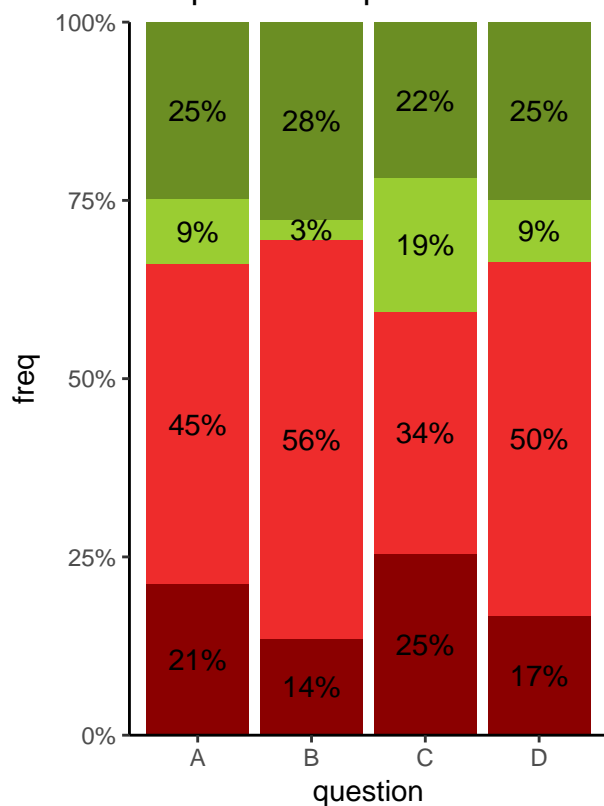
Responses to question 38 by gender

Would you... definitely do this probably do this probably not do this definitely not do this



34 Korea

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

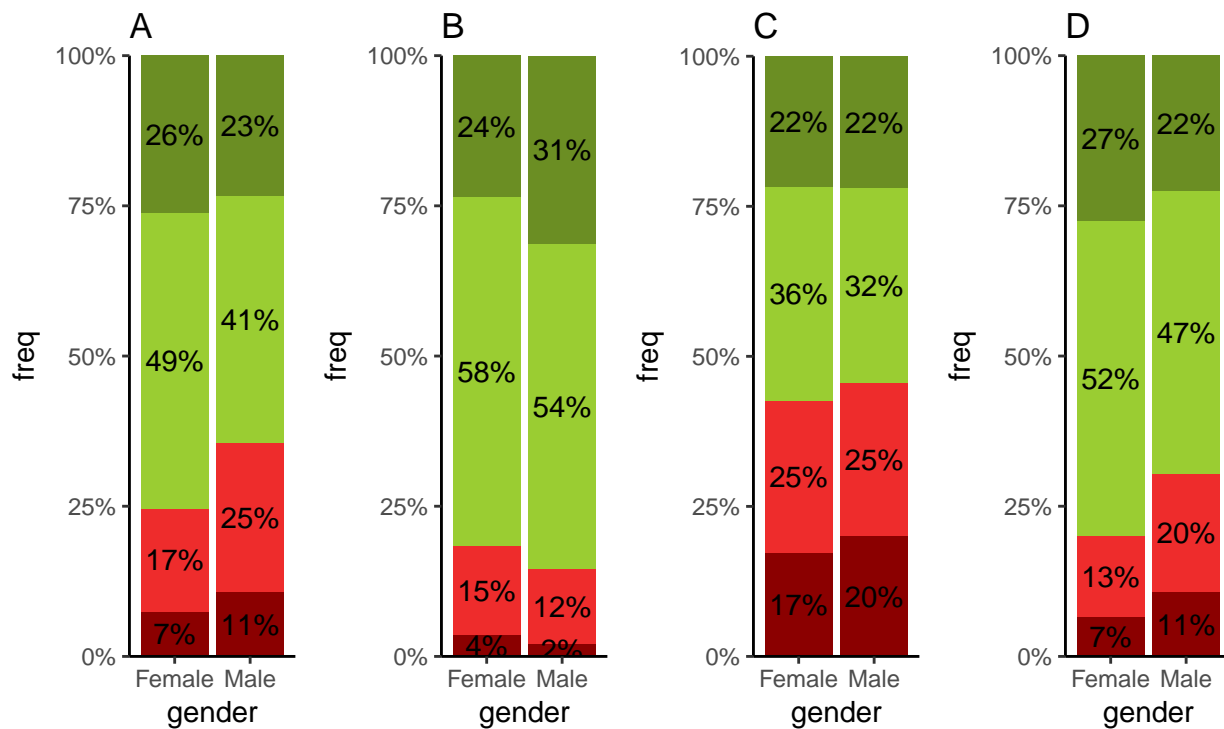
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

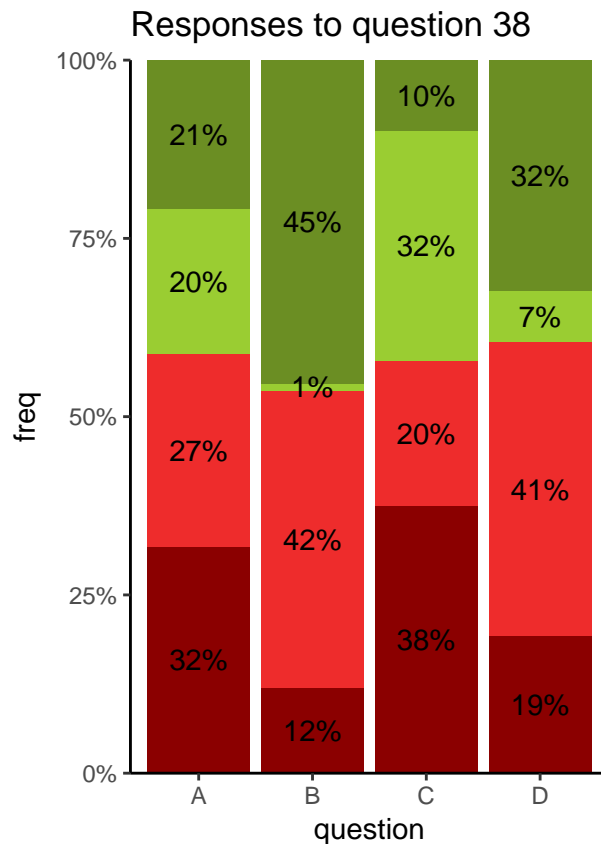
D = I ask a friend for help.

Responses to question 38 by gender

Would you... definitely do this probably do this probably not do this definitely not do this



35 Liechtenstein



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

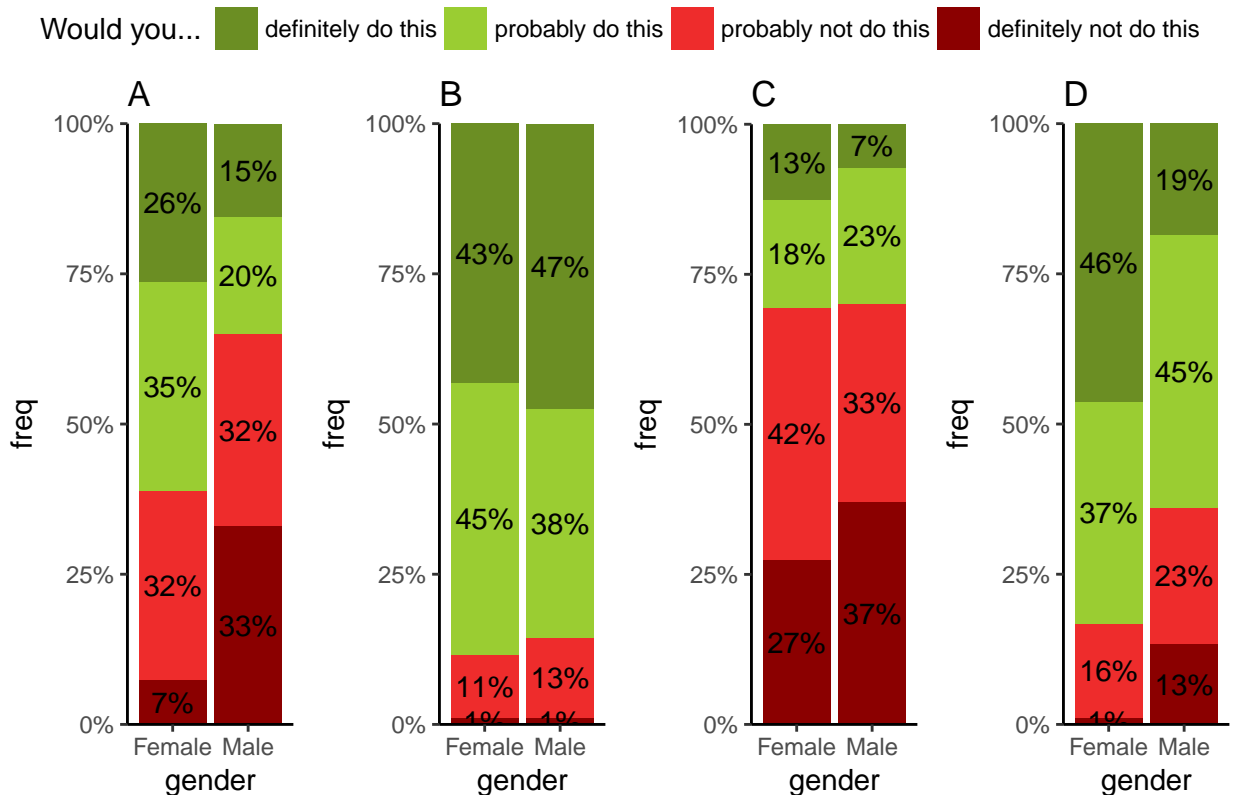
A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

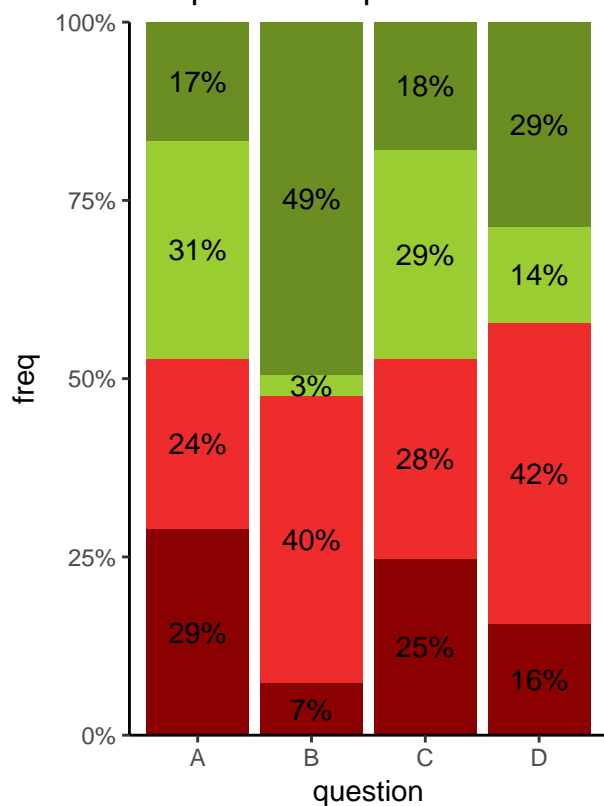
D = I ask a friend for help.

Responses to question 38 by gender



36 Lithuania

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

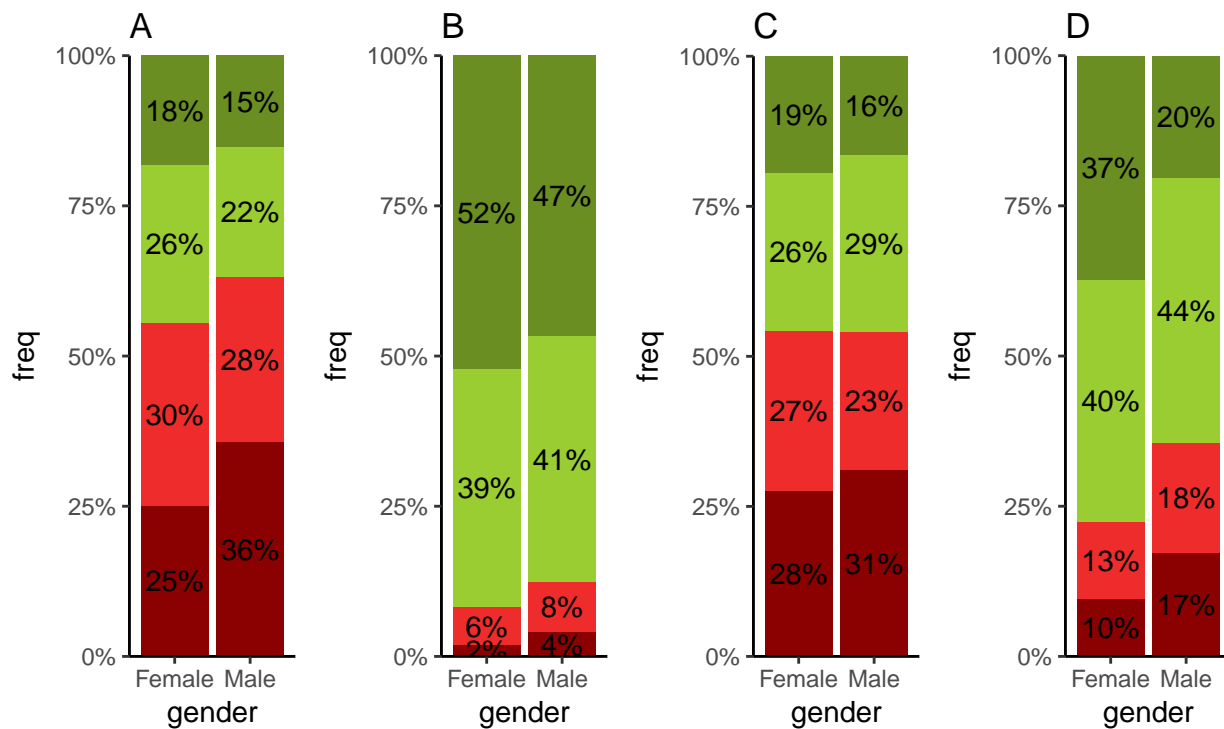
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

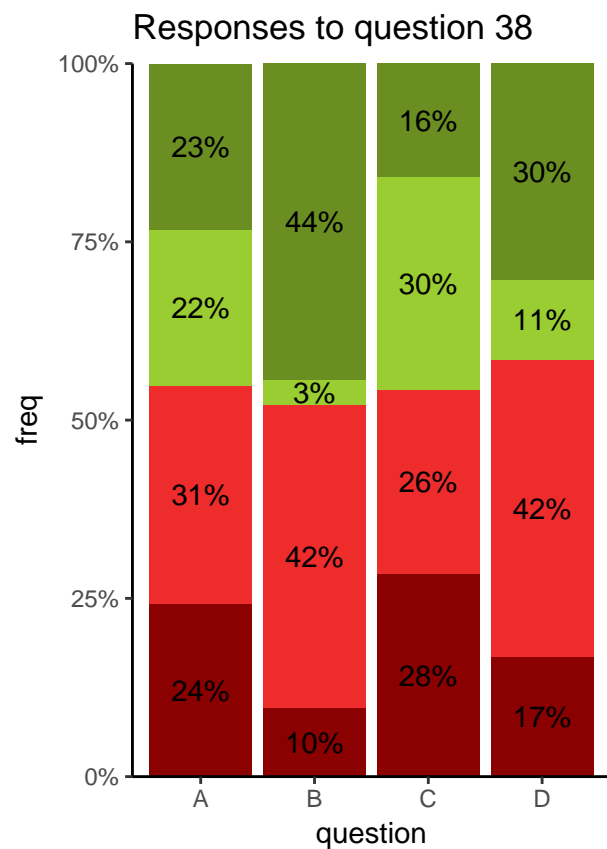
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



37 Luxembourg



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

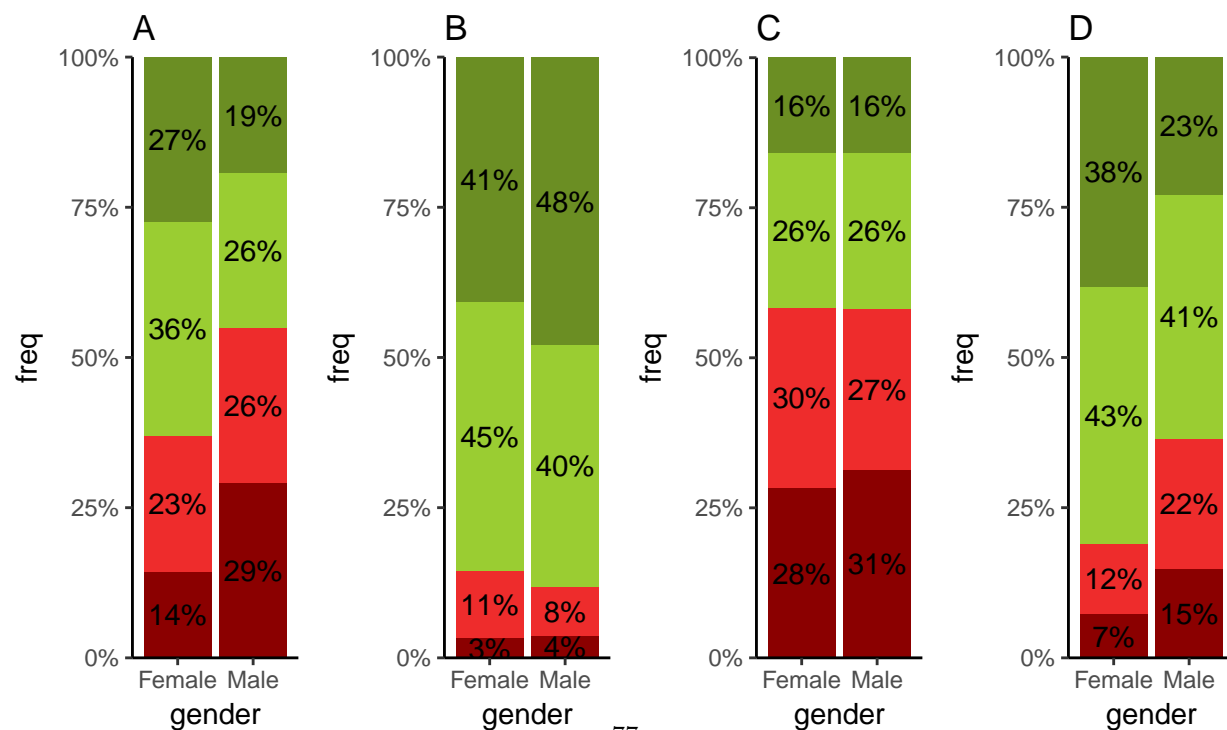
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

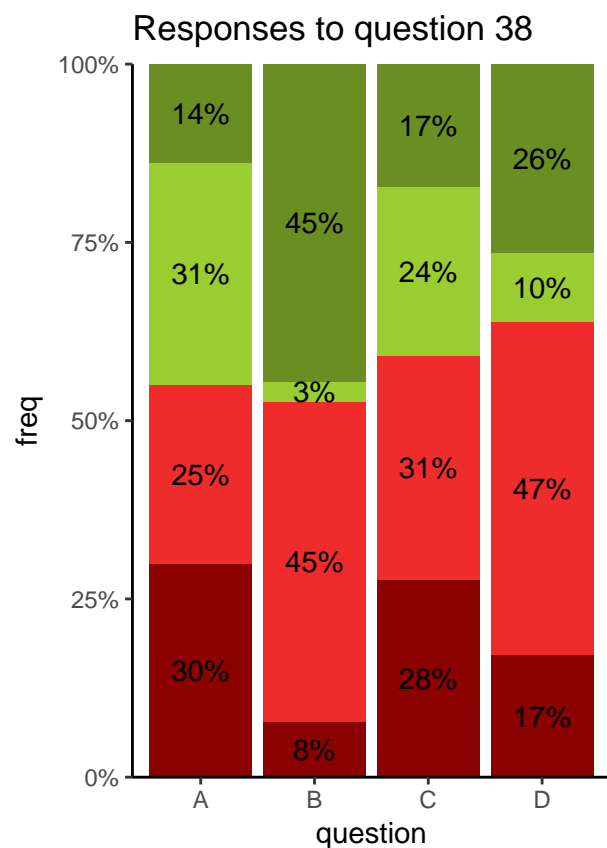
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



38 Latvia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

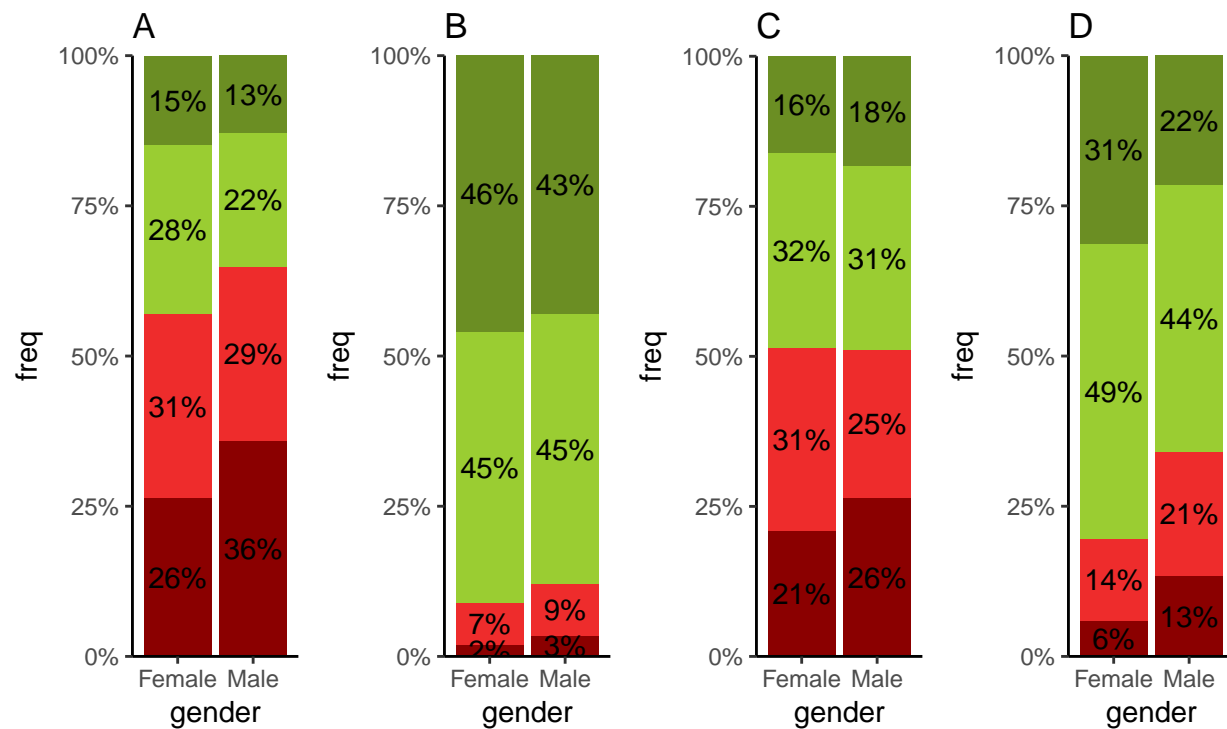
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

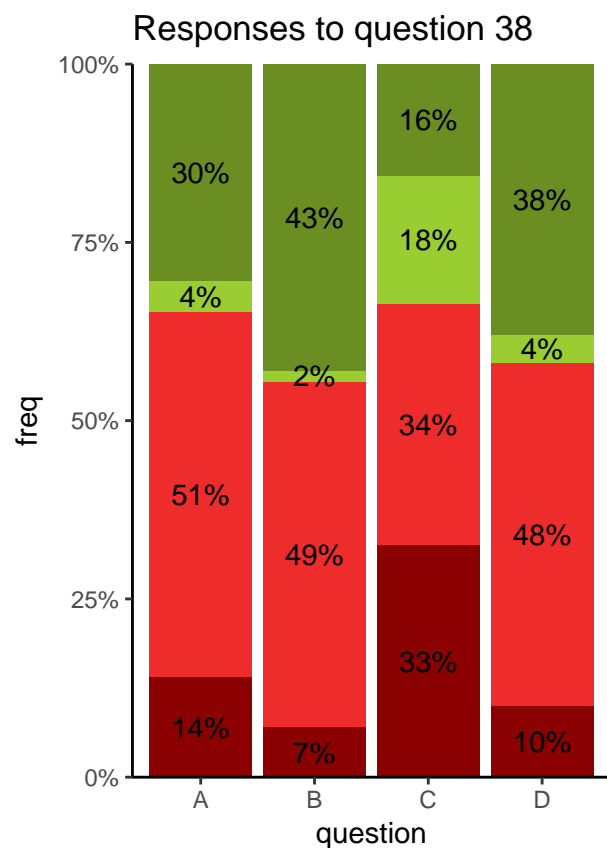
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



39 Macao-China



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

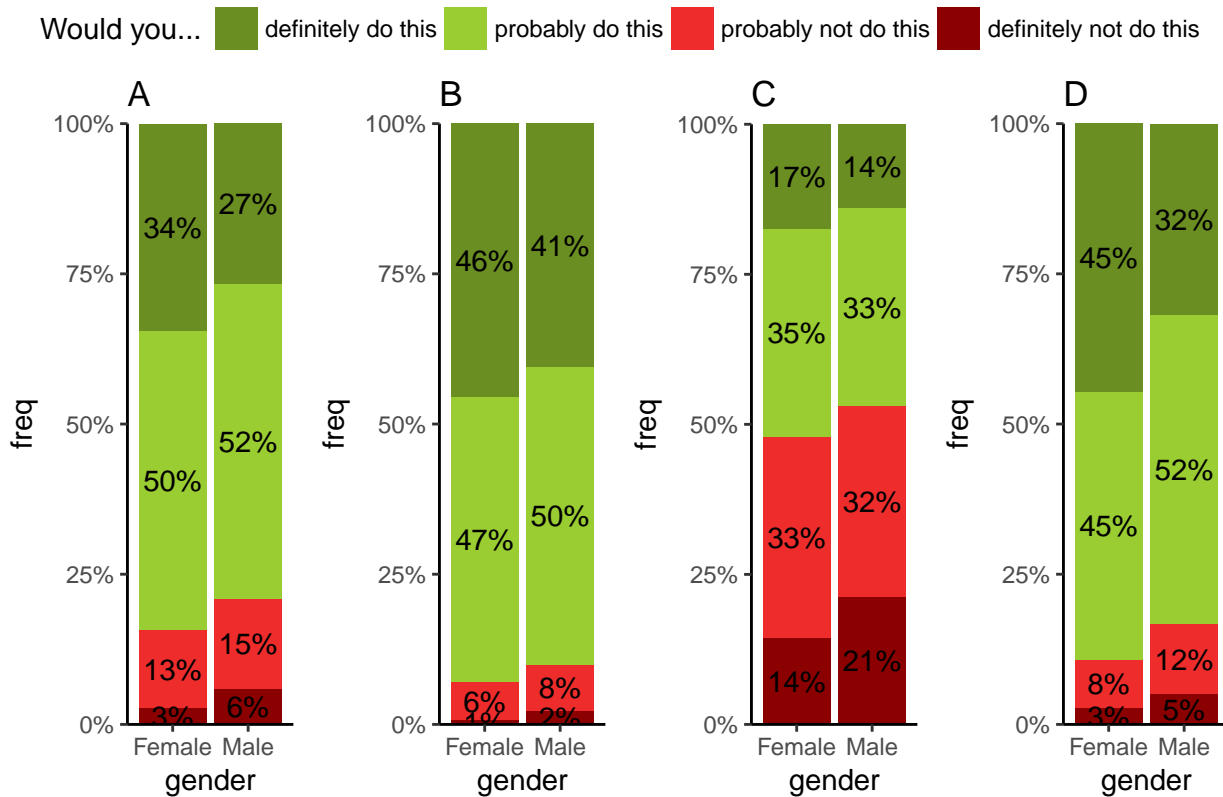
A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

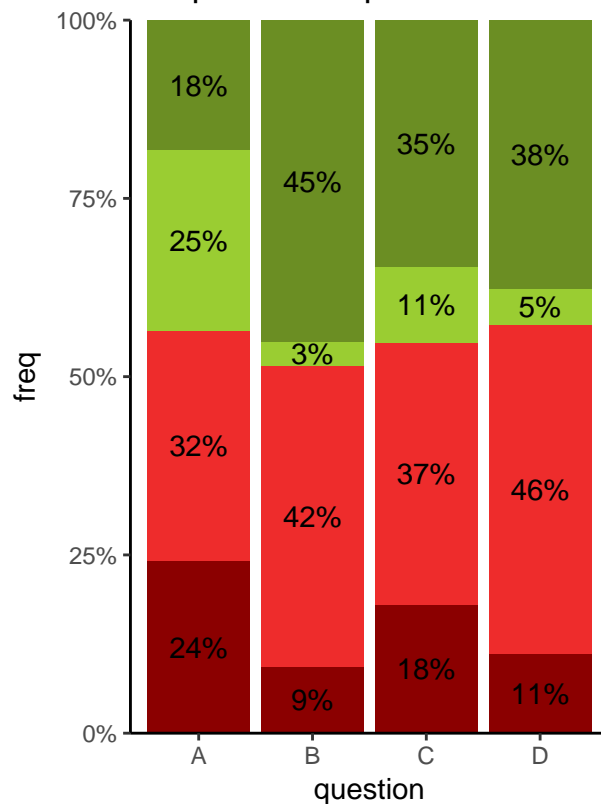
D = I ask a friend for help.

Responses to question 38 by gender



40 Mexico

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

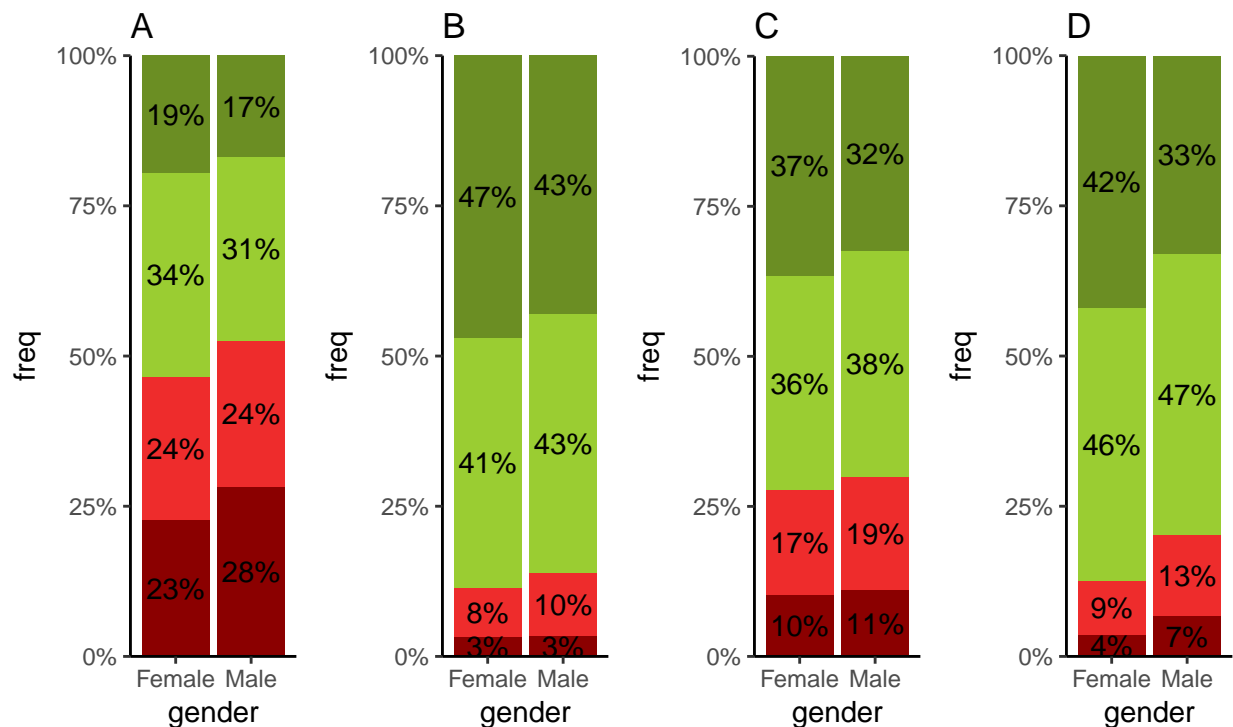
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

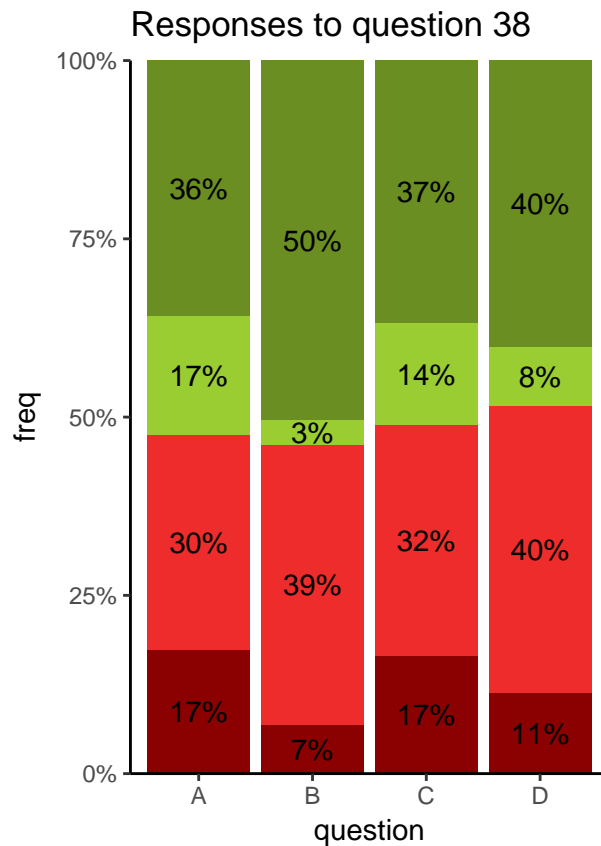
D = I ask a friend for help.

Responses to question 38 by gender

Would you... definitely do this probably do this probably not do this definitely not do this



41 Montenegro



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

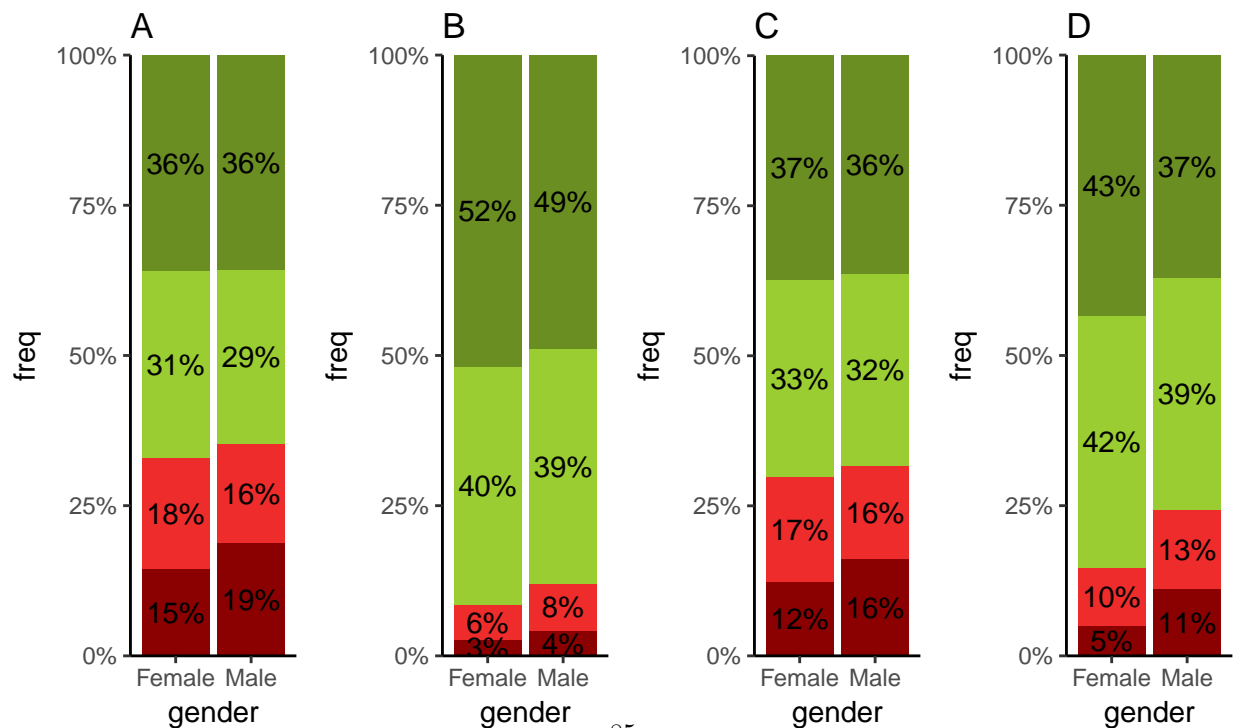
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

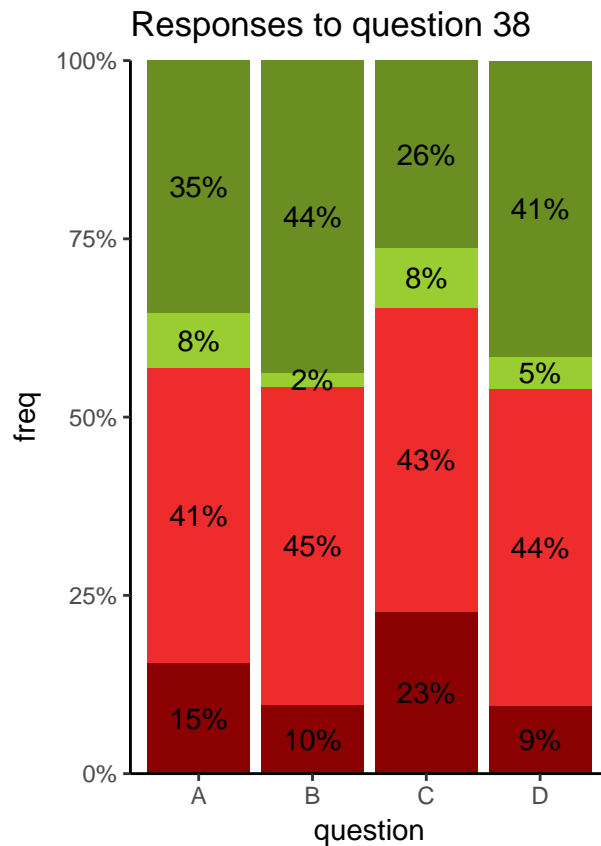
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



42 Malaysia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

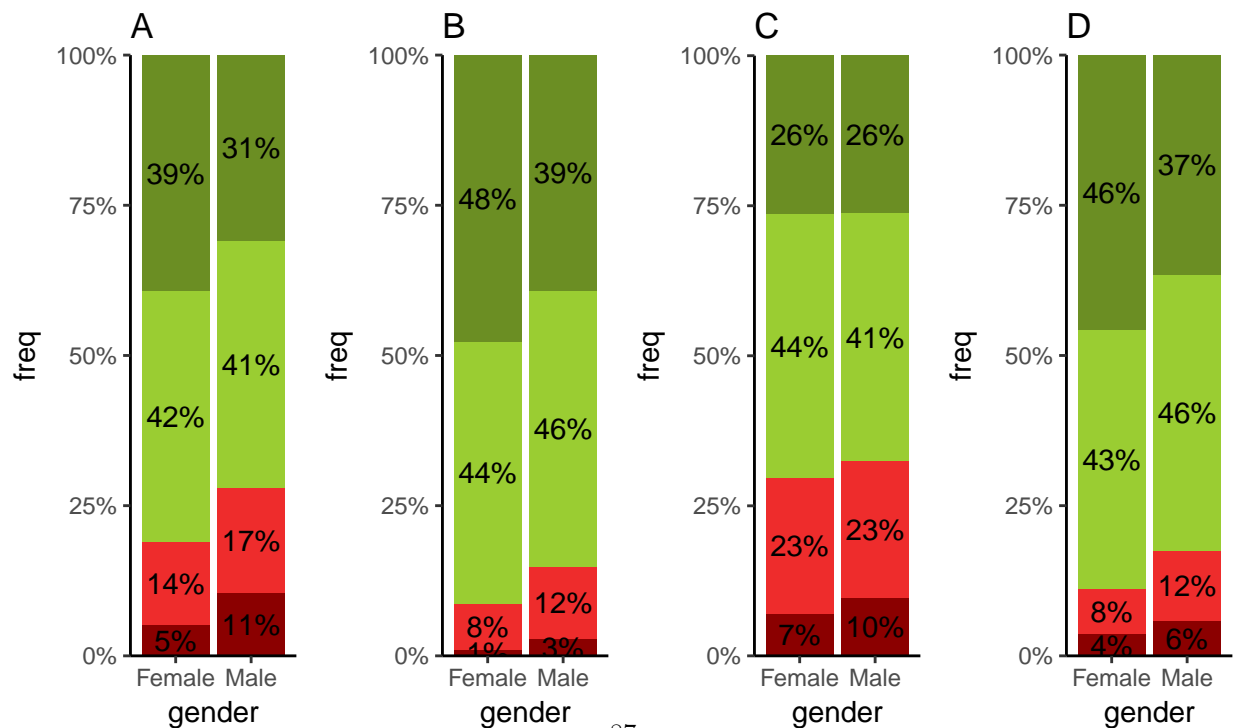
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.

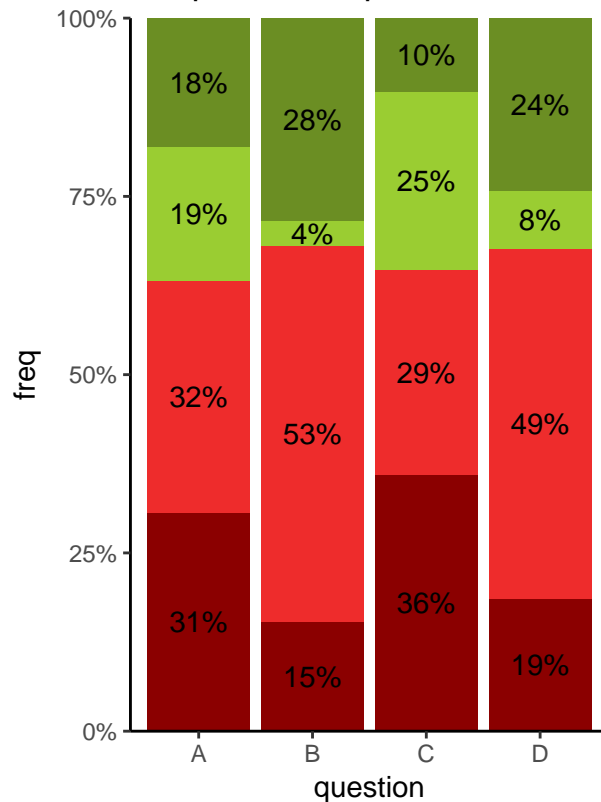
Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



43 Netherlands

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

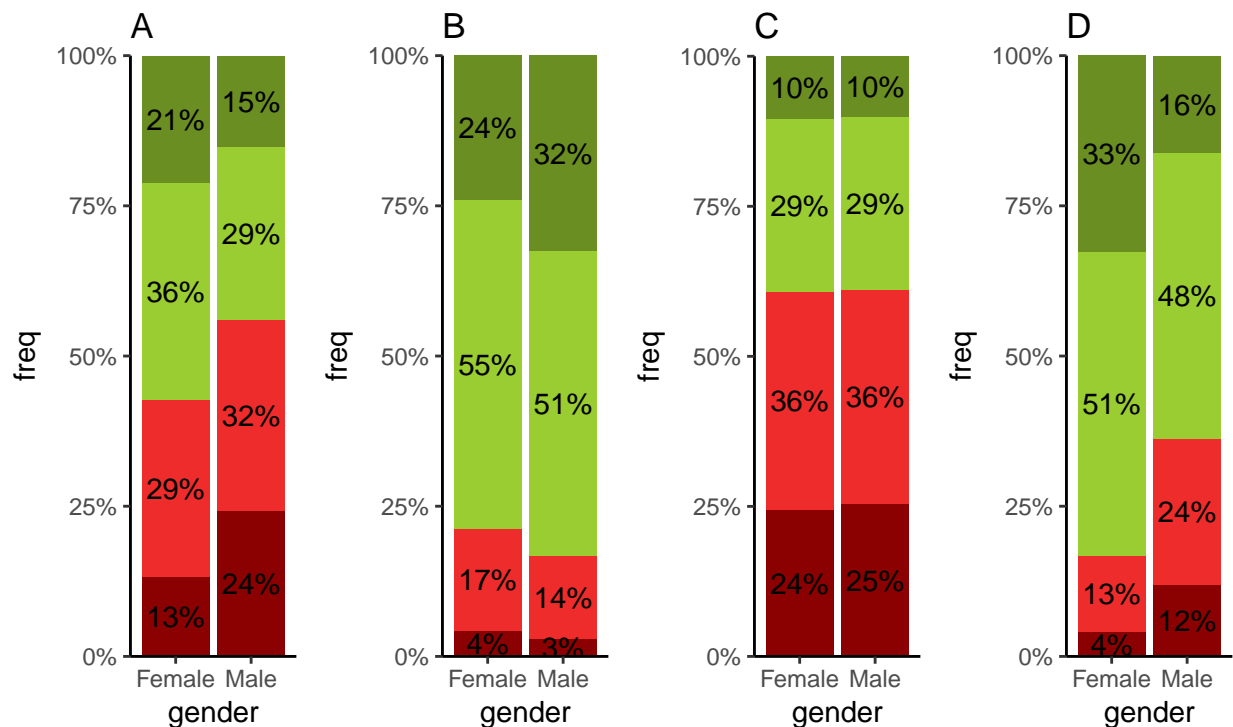
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

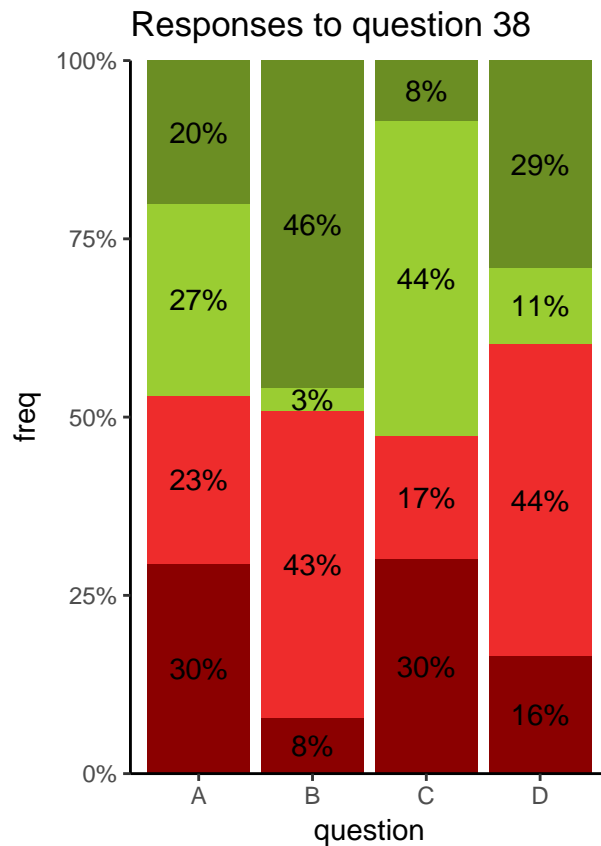
D = I ask a friend for help.

Responses to question 38 by gender

Would you... definitely do this probably do this probably not do this definitely not do this



44 Norway



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

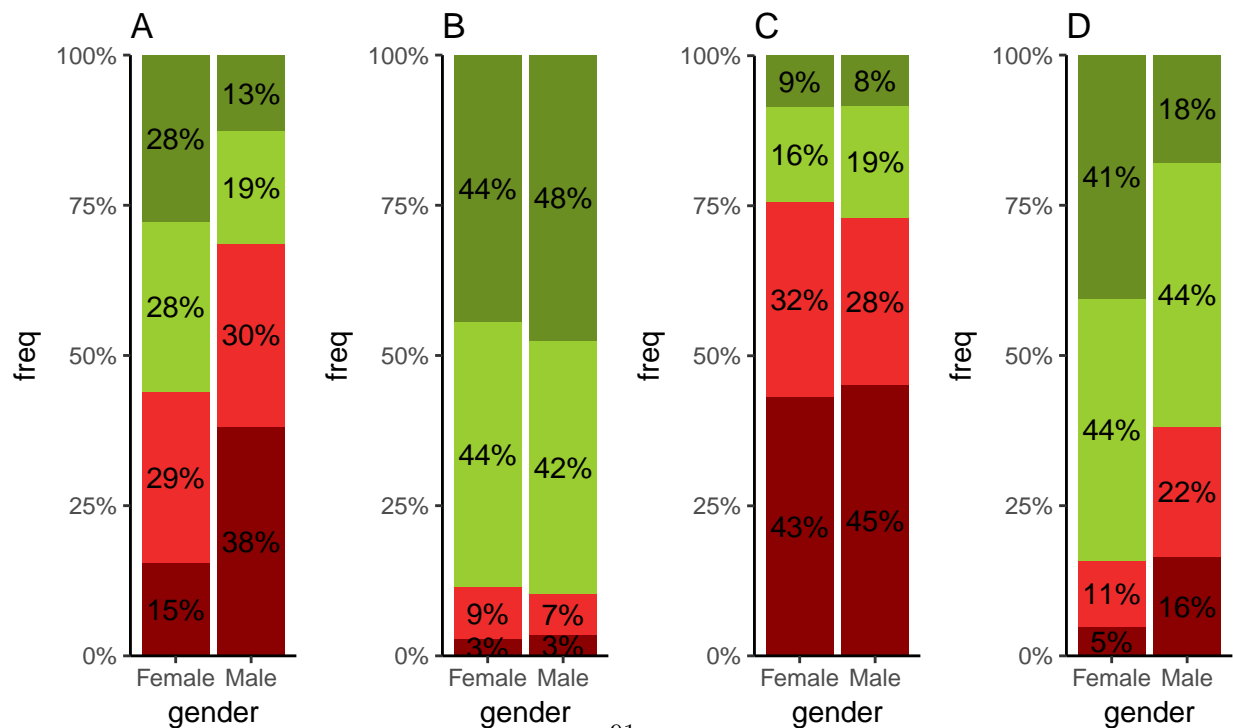
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.

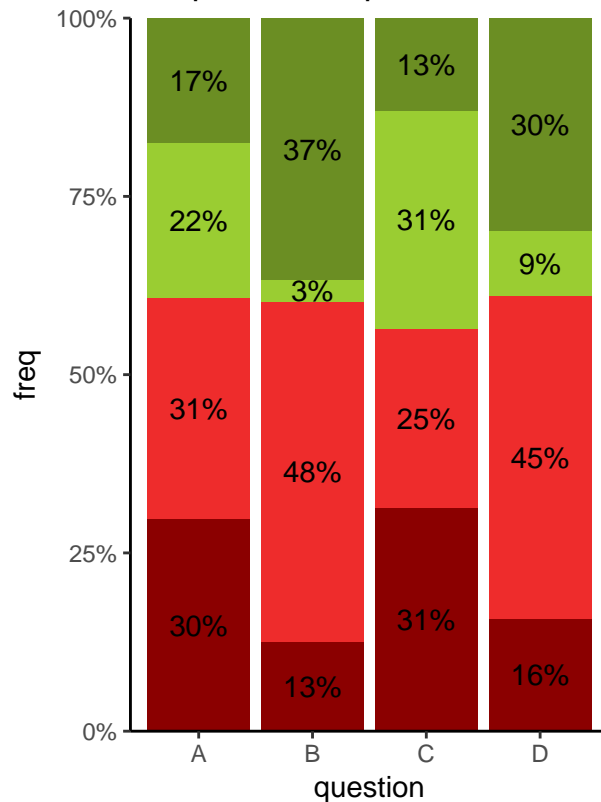
Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



45 New Zealand

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

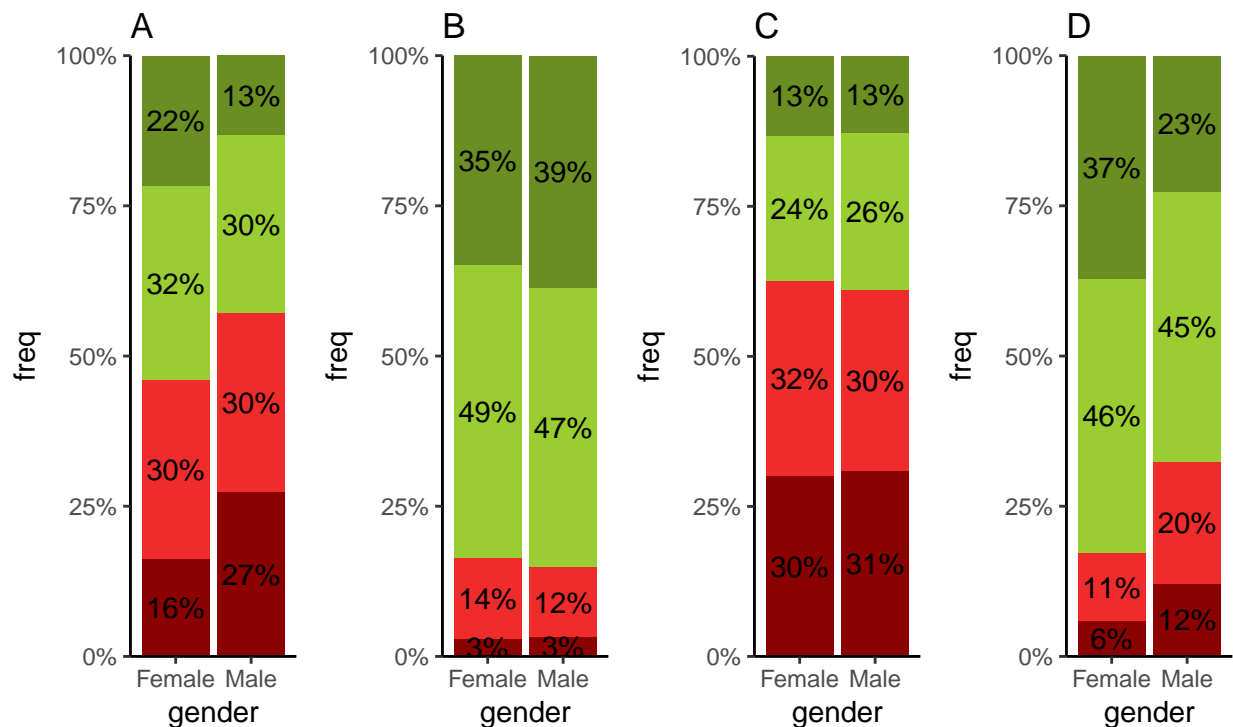
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

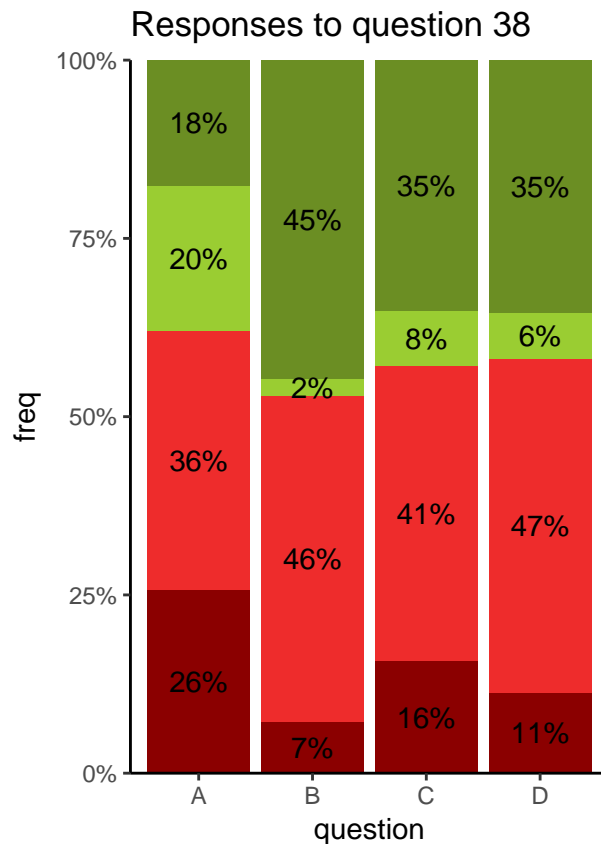
D = I ask a friend for help.

Responses to question 38 by gender

Would you... definitely do this probably do this probably not do this definitely not do this



46 Peru



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

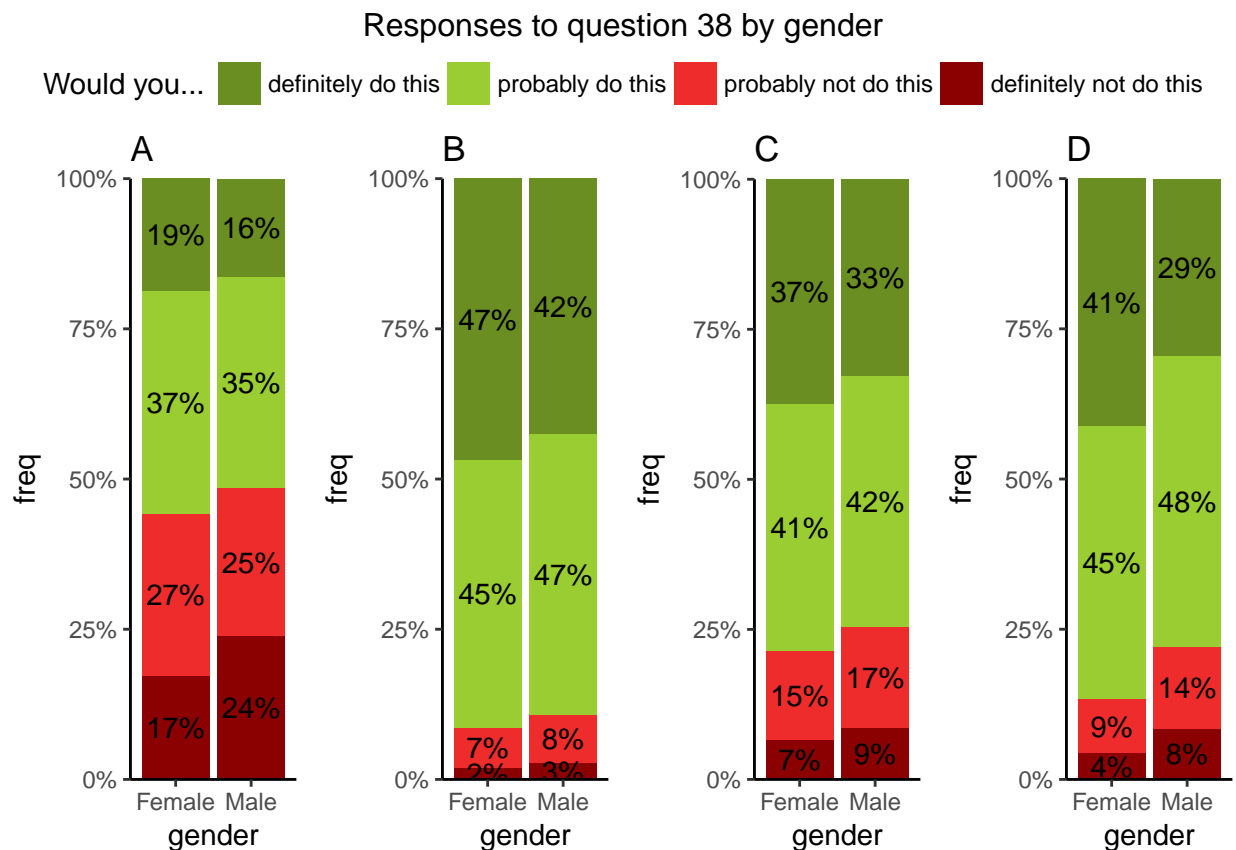
What would you do?

A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

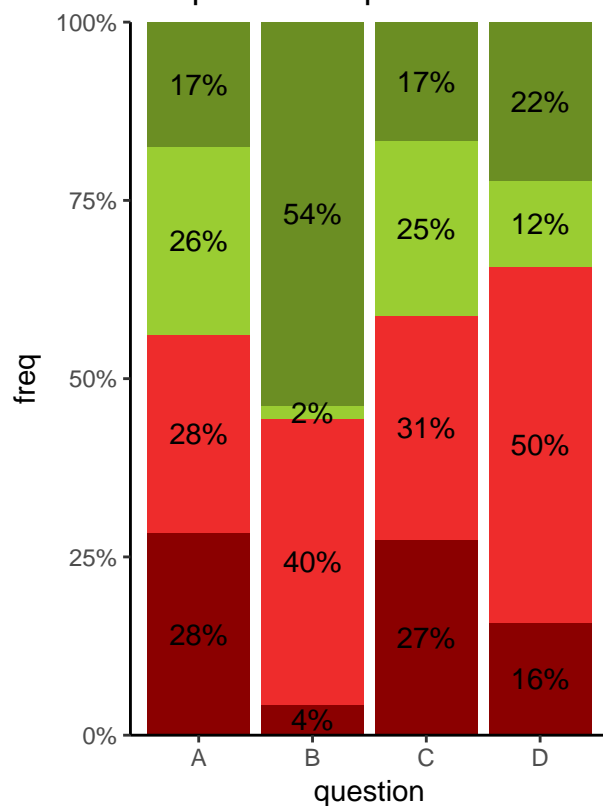
C = I read the manual.

D = I ask a friend for help.



47 Poland

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

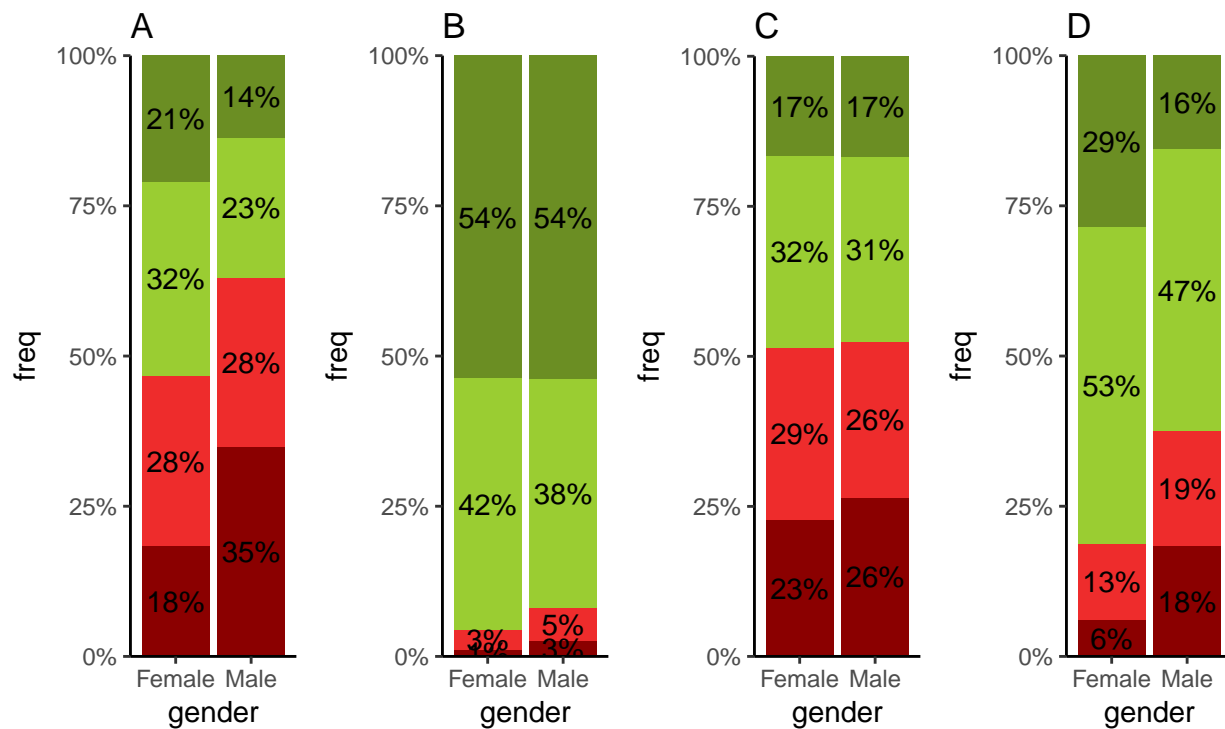
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

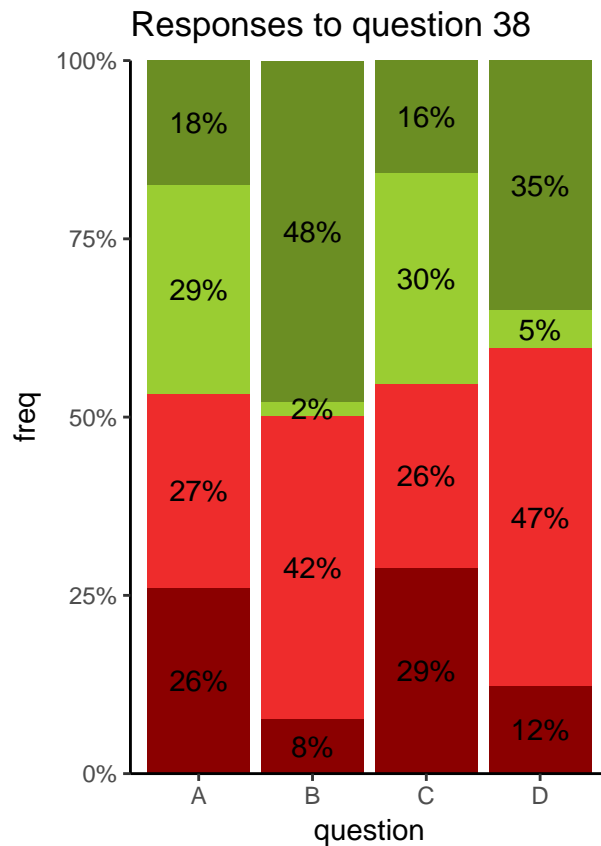
D = I ask a friend for help.

Responses to question 38 by gender

Would you... definitely do this probably do this probably not do this definitely not do this



48 Portugal



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

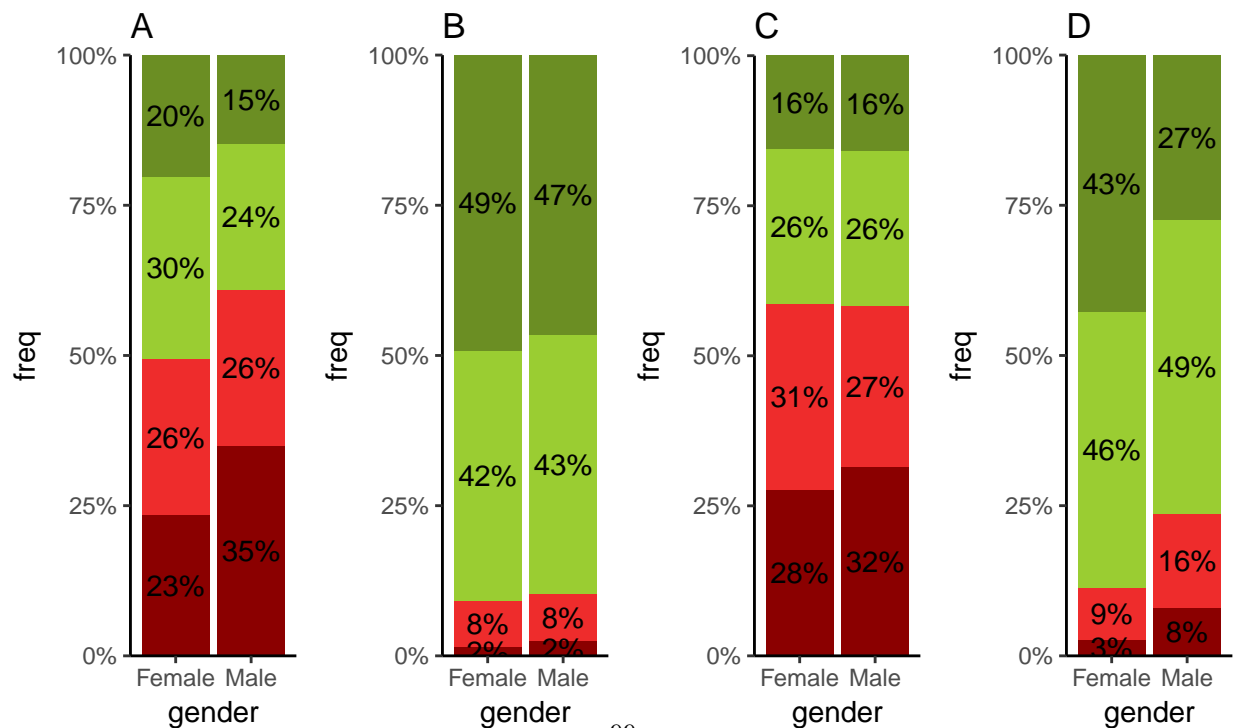
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

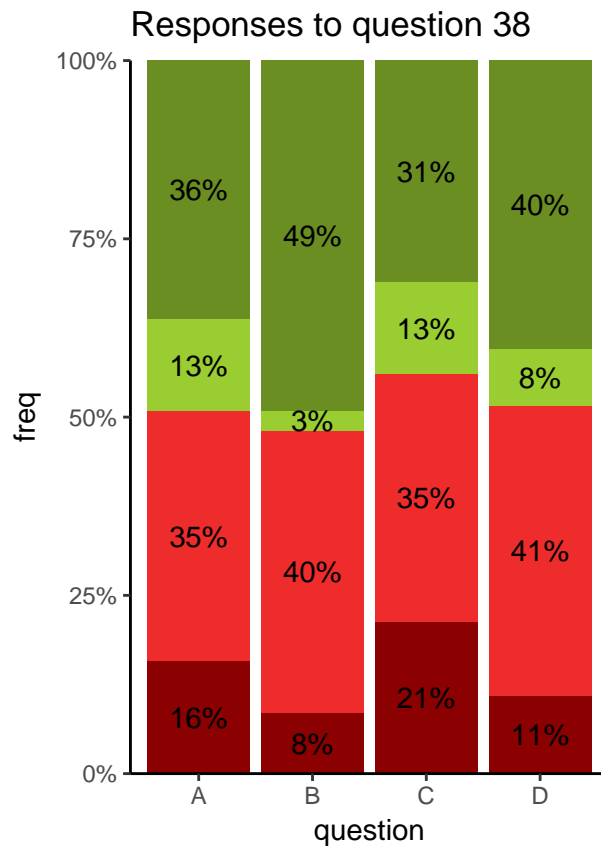
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



49 Qatar



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

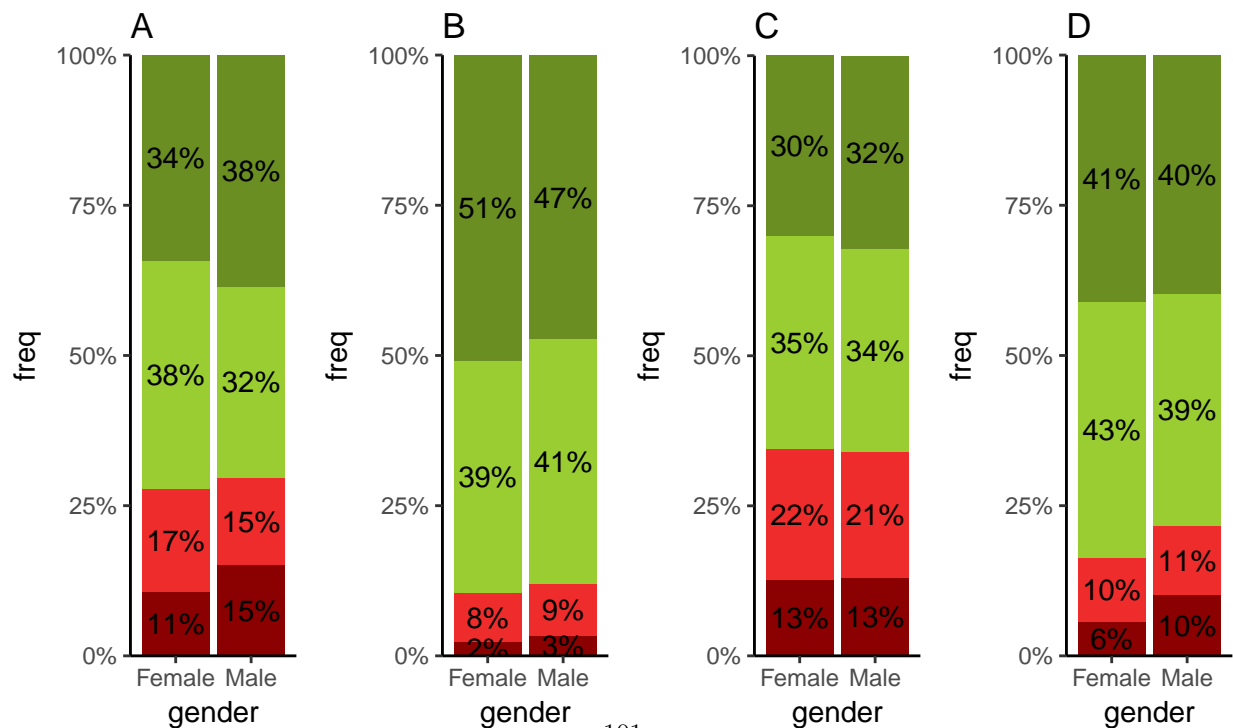
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

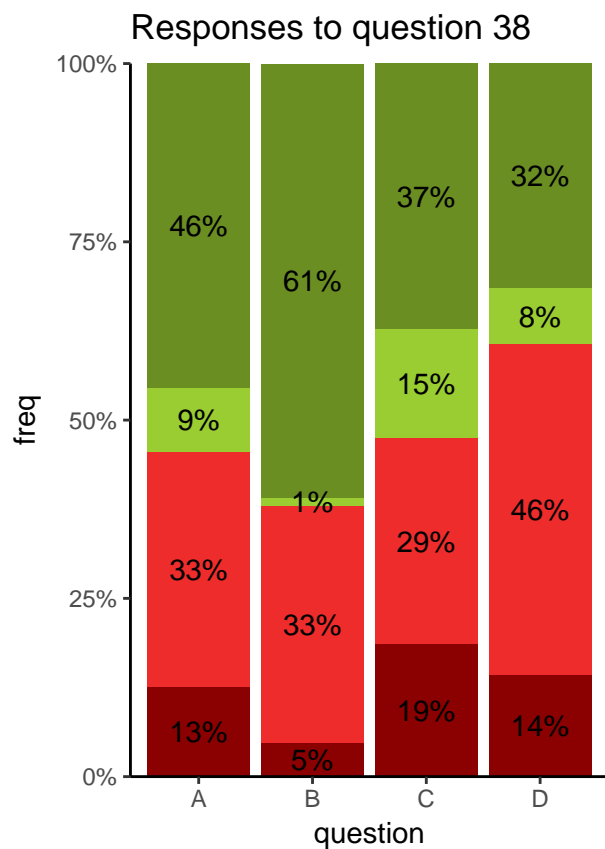
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



50 China-Shanghai



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

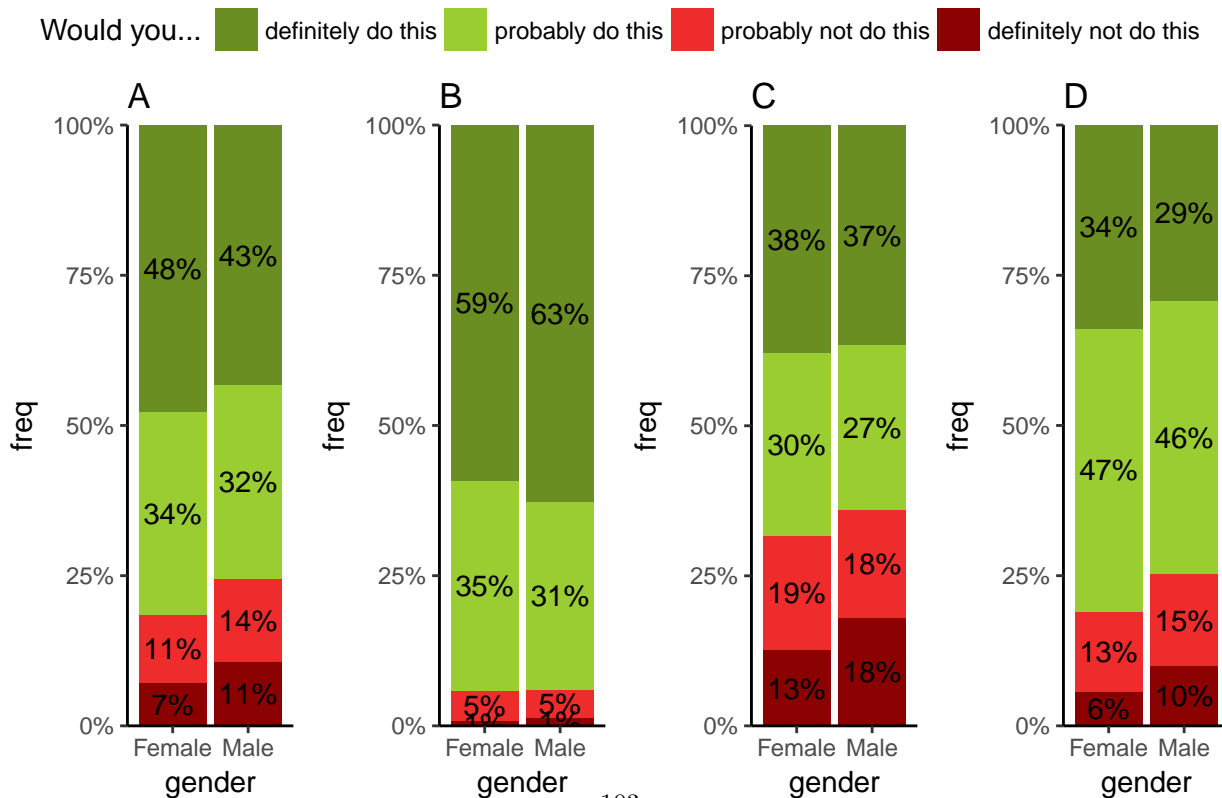
A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

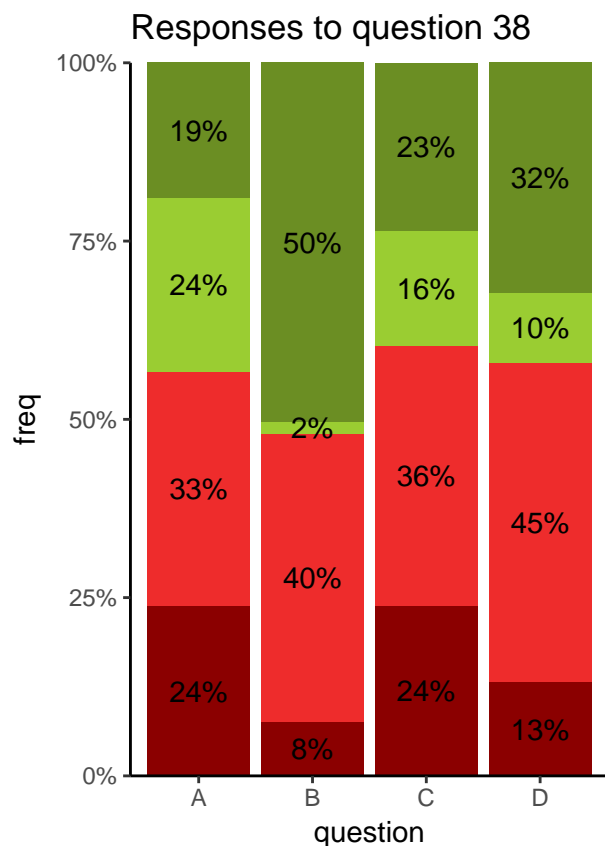
C = I read the manual.

D = I ask a friend for help.

Responses to question 38 by gender



51 Perm(Russian Federation)



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

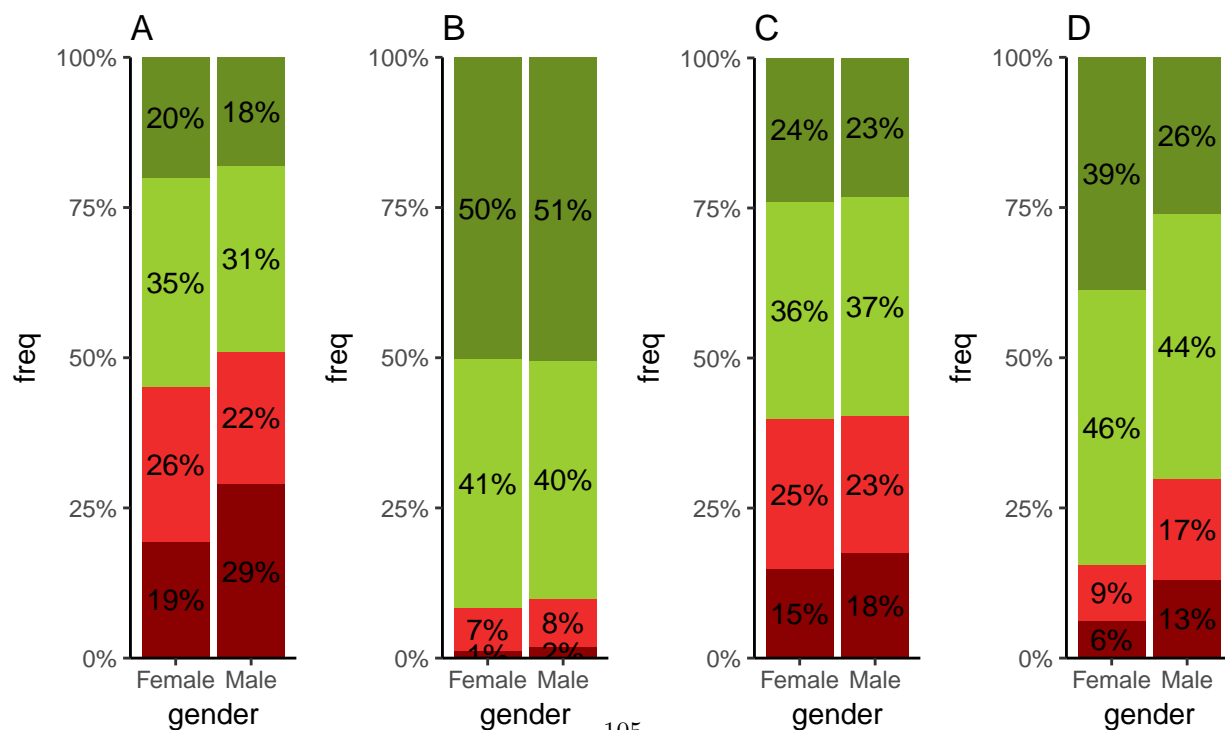
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.

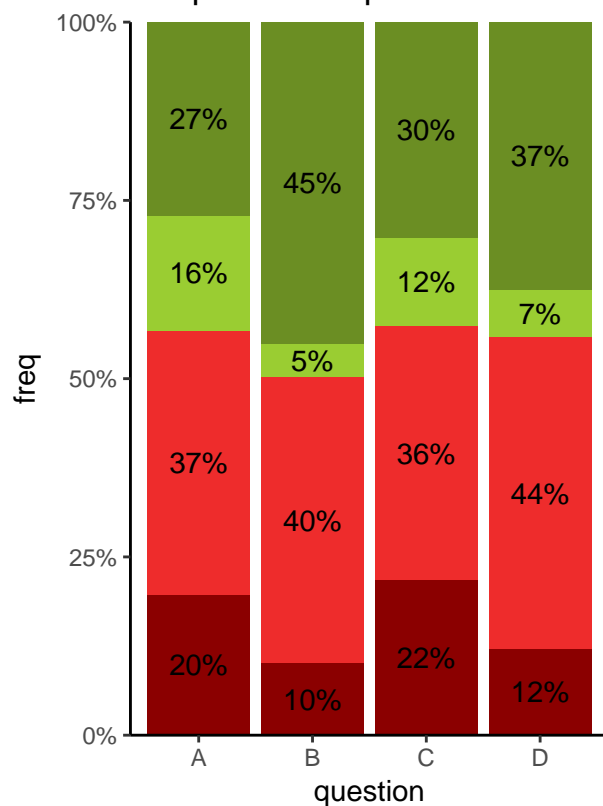
Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



52 Romania

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

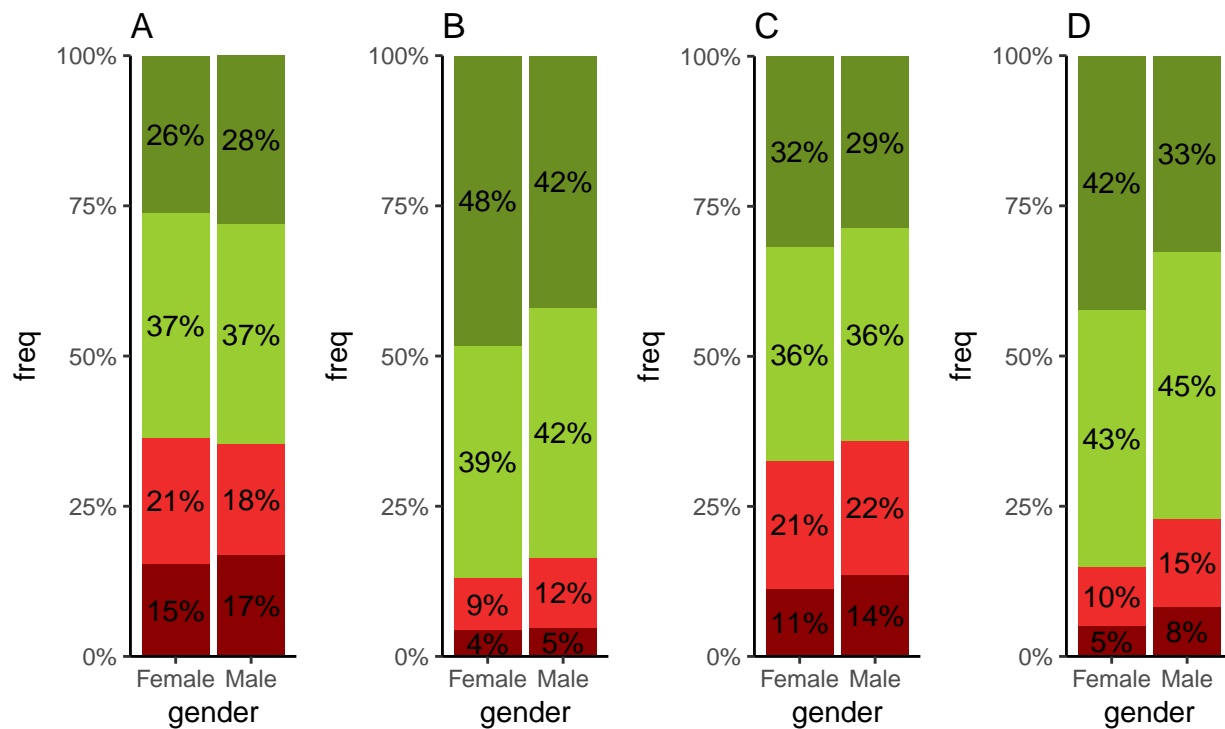
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

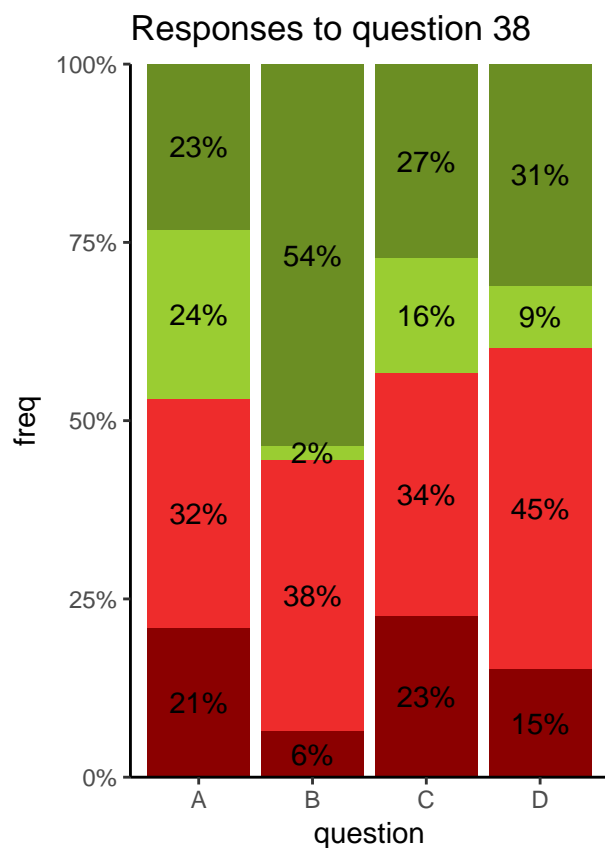
D = I ask a friend for help.

Responses to question 38 by gender

Would you... definitely do this probably do this probably not do this definitely not do this



53 Russian Federation



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

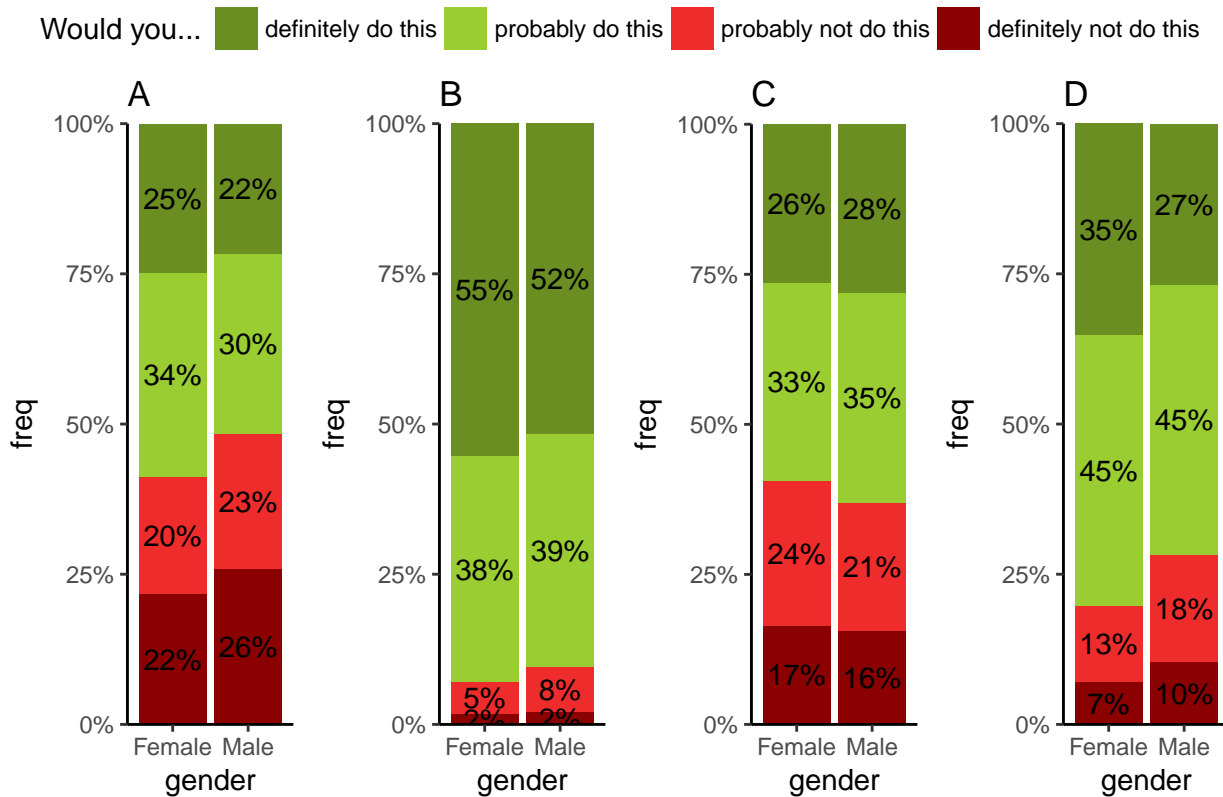
A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

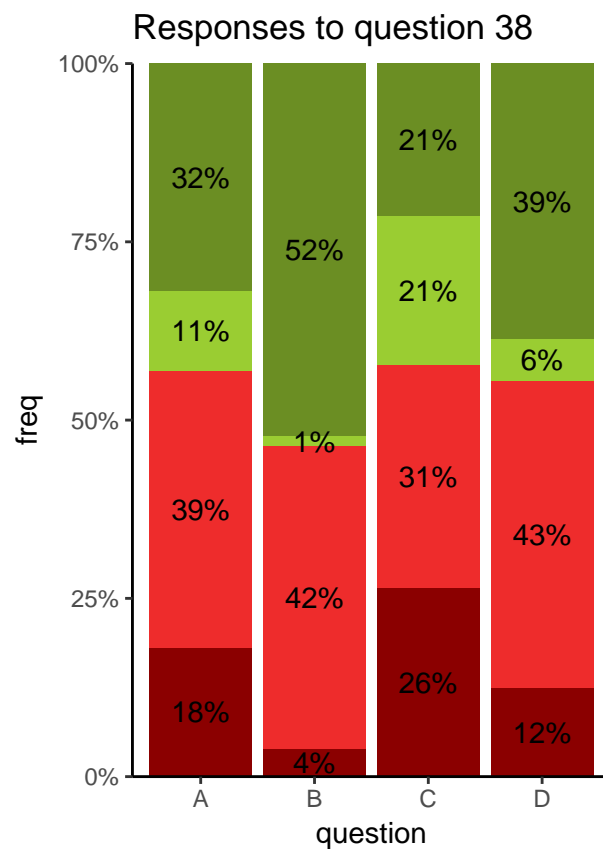
C = I read the manual.

D = I ask a friend for help.

Responses to question 38 by gender



54 Singapore



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

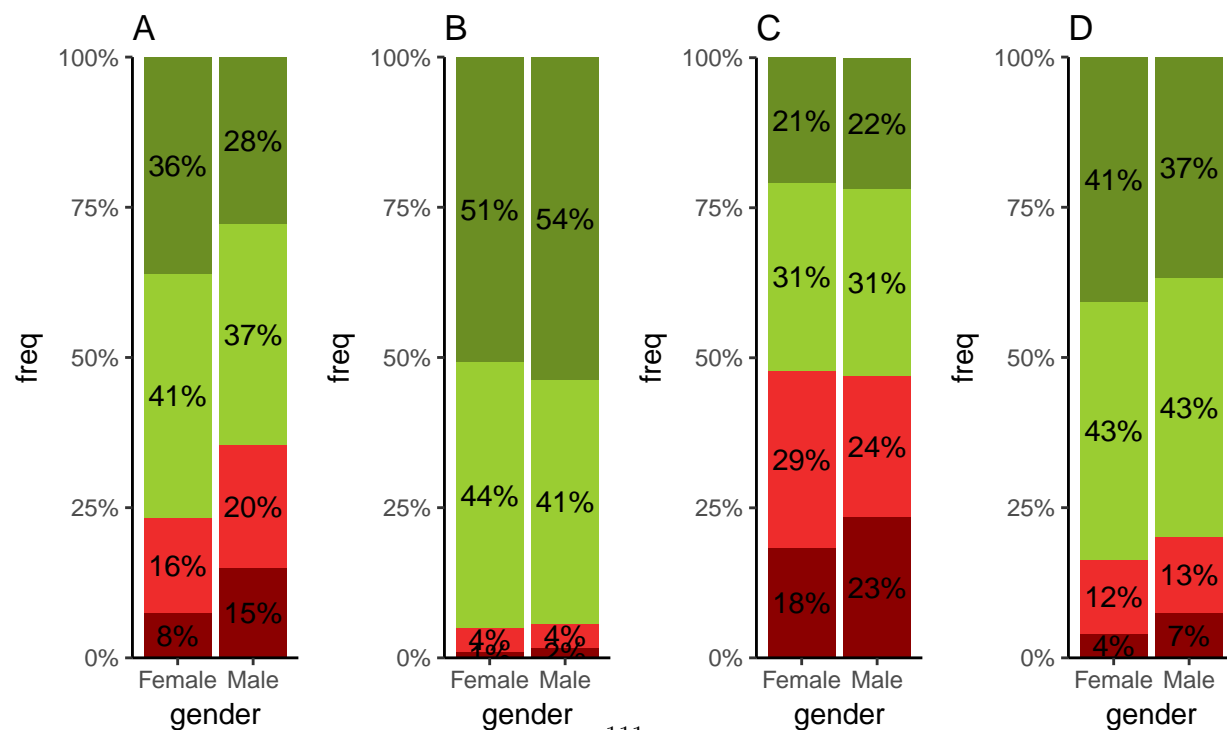
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

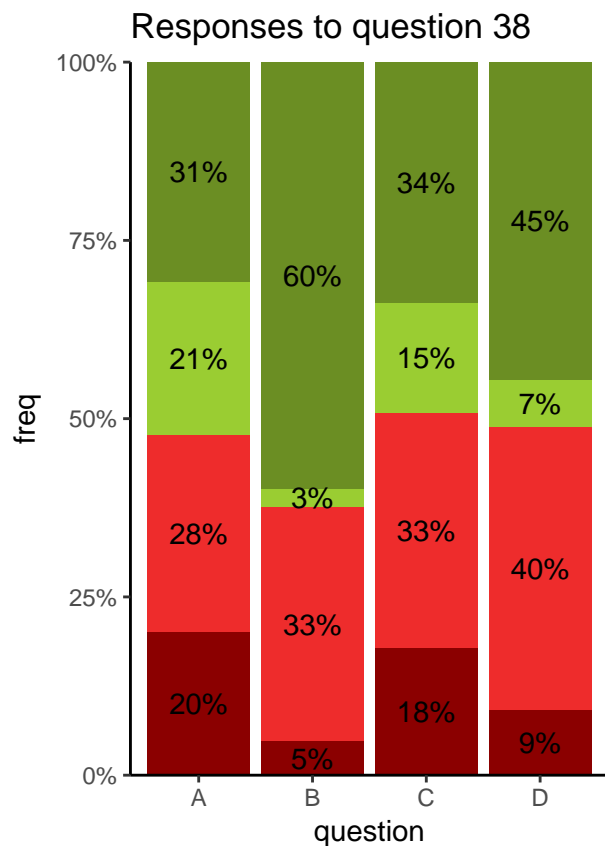
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



55 Serbia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

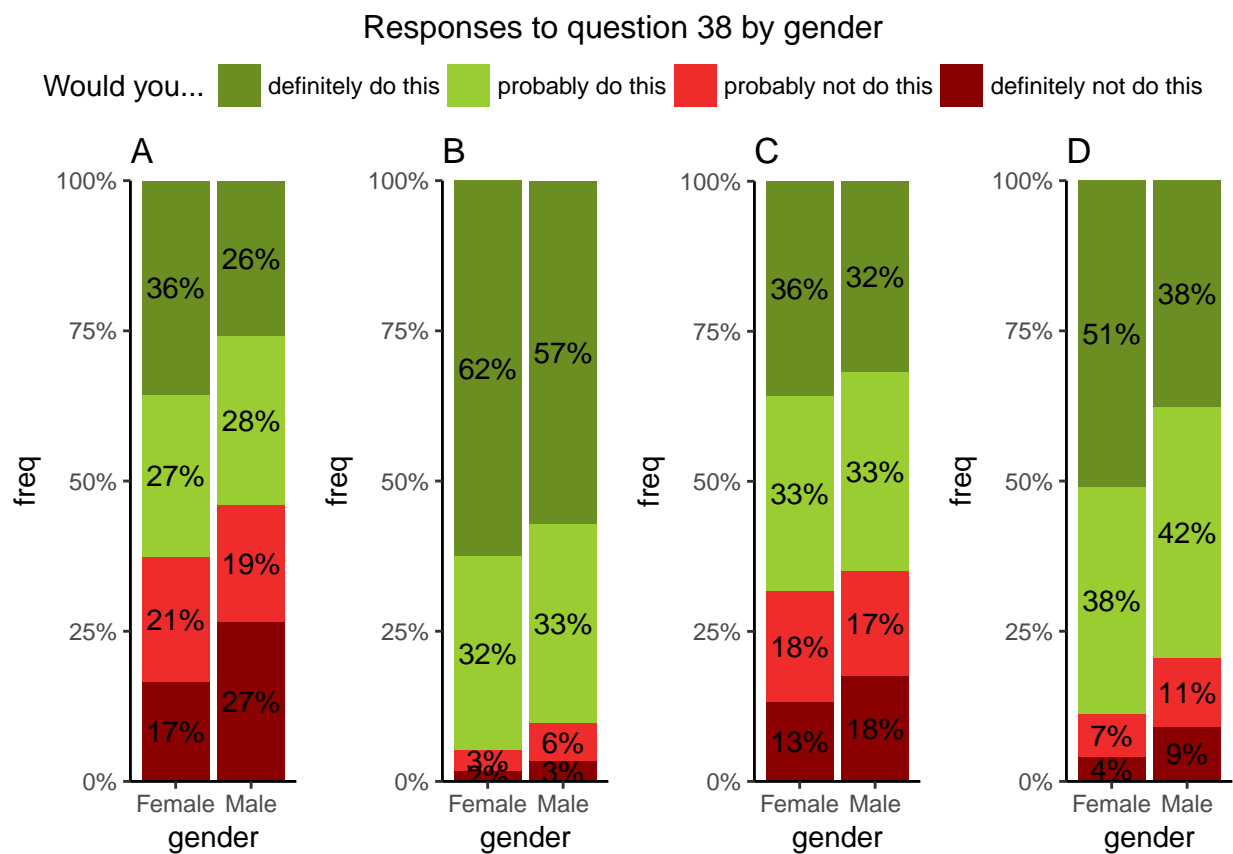
What would you do?

A = I press every button possible to find out what is wrong.

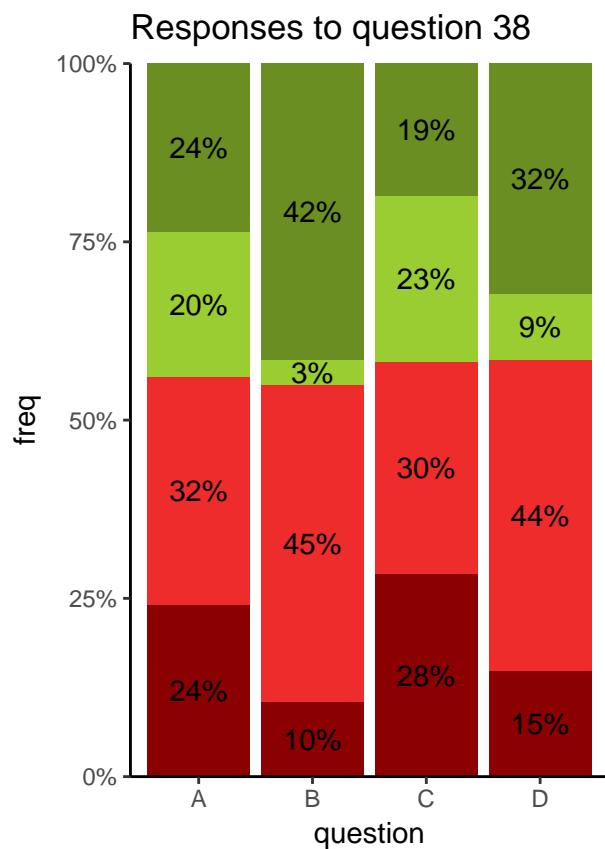
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.



56 Slovak Republic



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

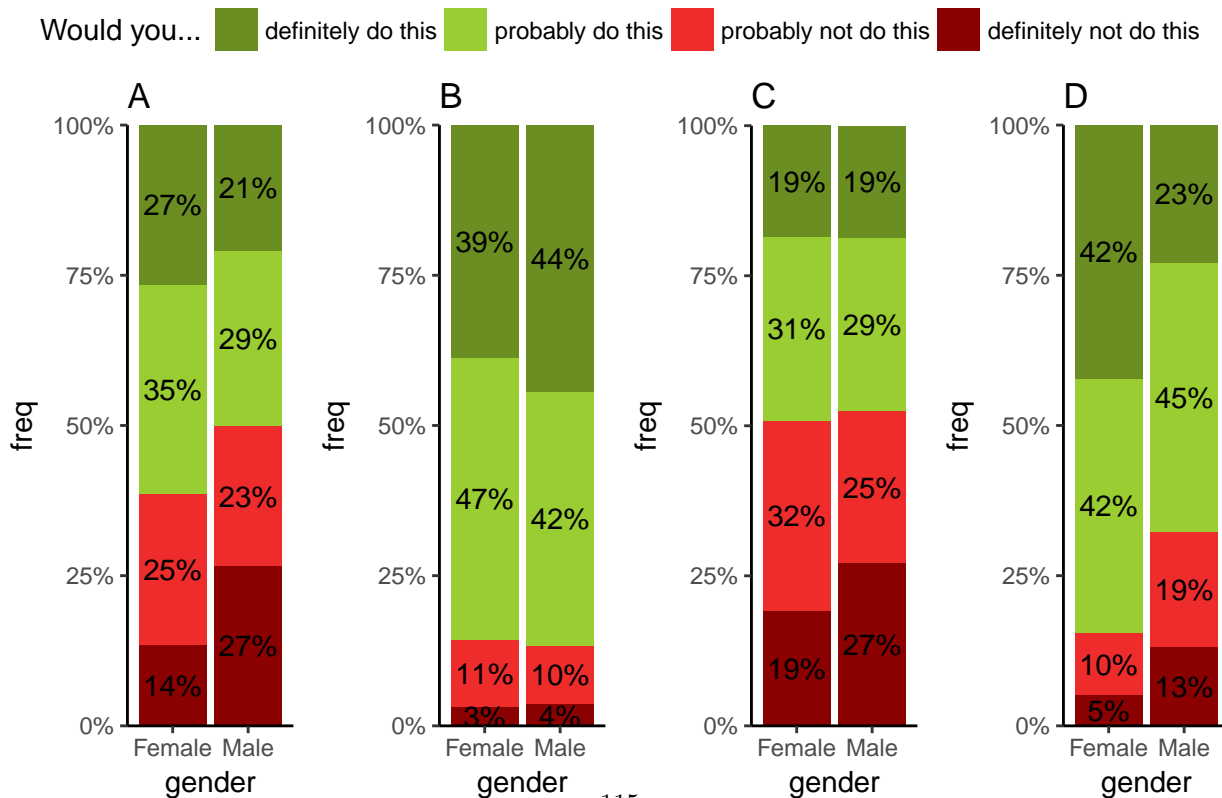
A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

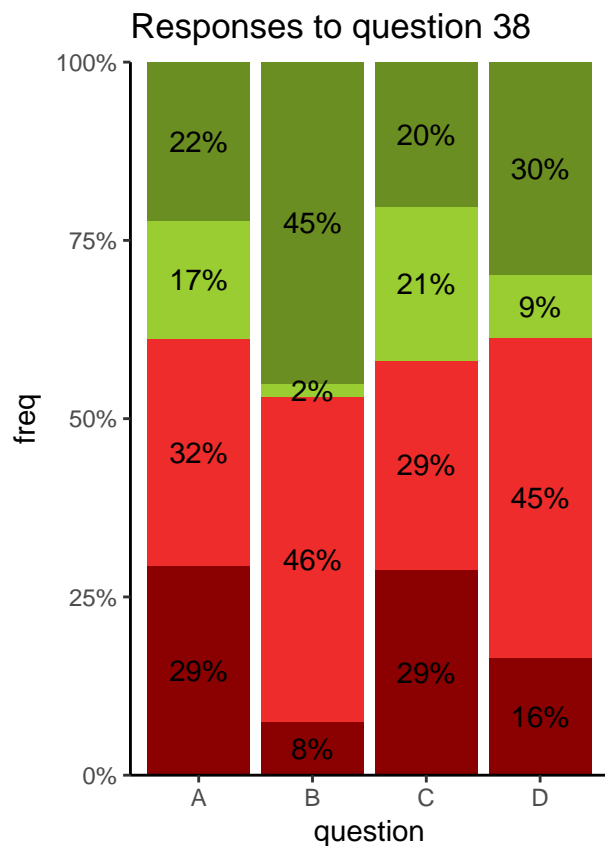
C = I read the manual.

D = I ask a friend for help.

Responses to question 38 by gender



57 Slovenia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

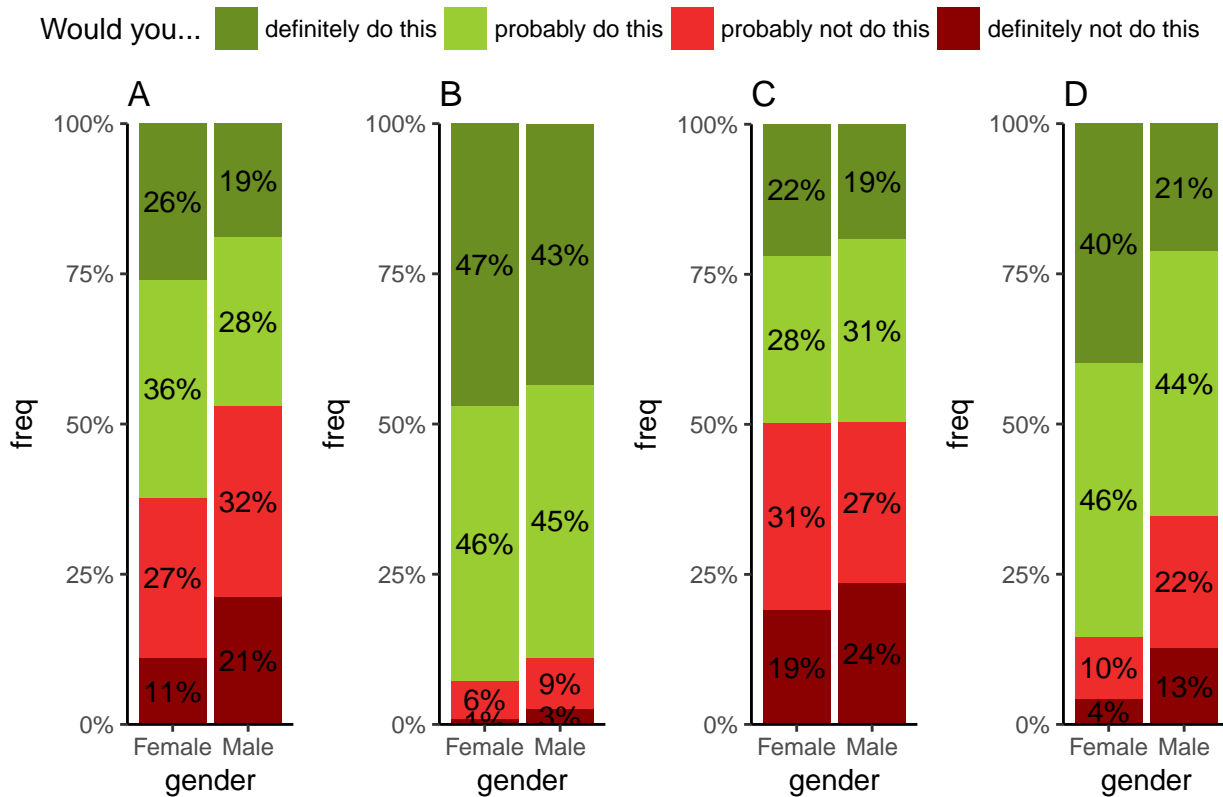
A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

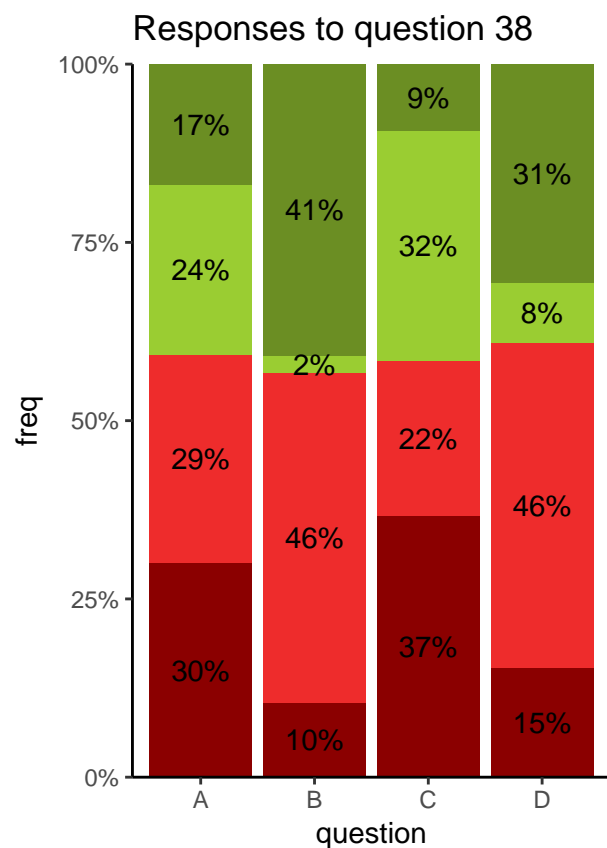
C = I read the manual.

D = I ask a friend for help.

Responses to question 38 by gender



58 Sweden



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

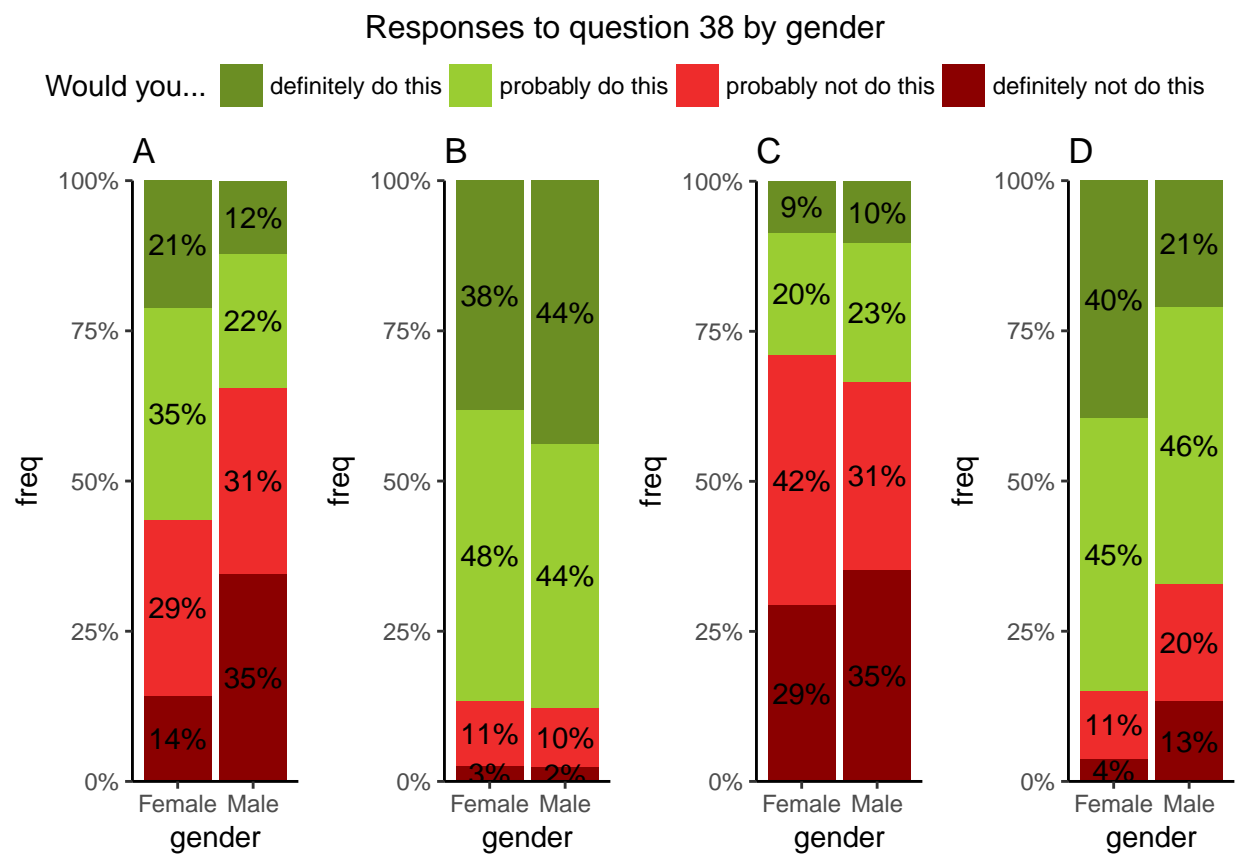
What would you do?

A = I press every button possible to find out what is wrong.

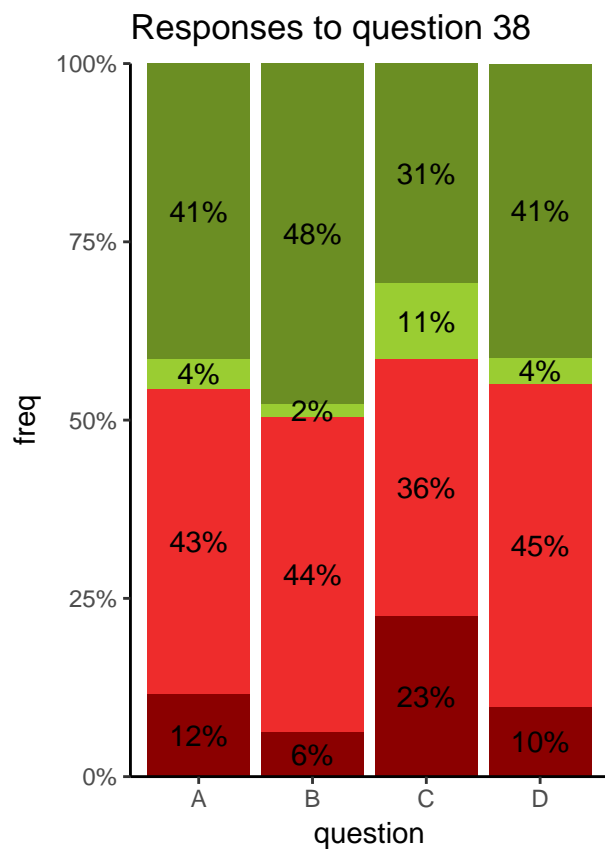
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.



59 Chinese Taipei



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

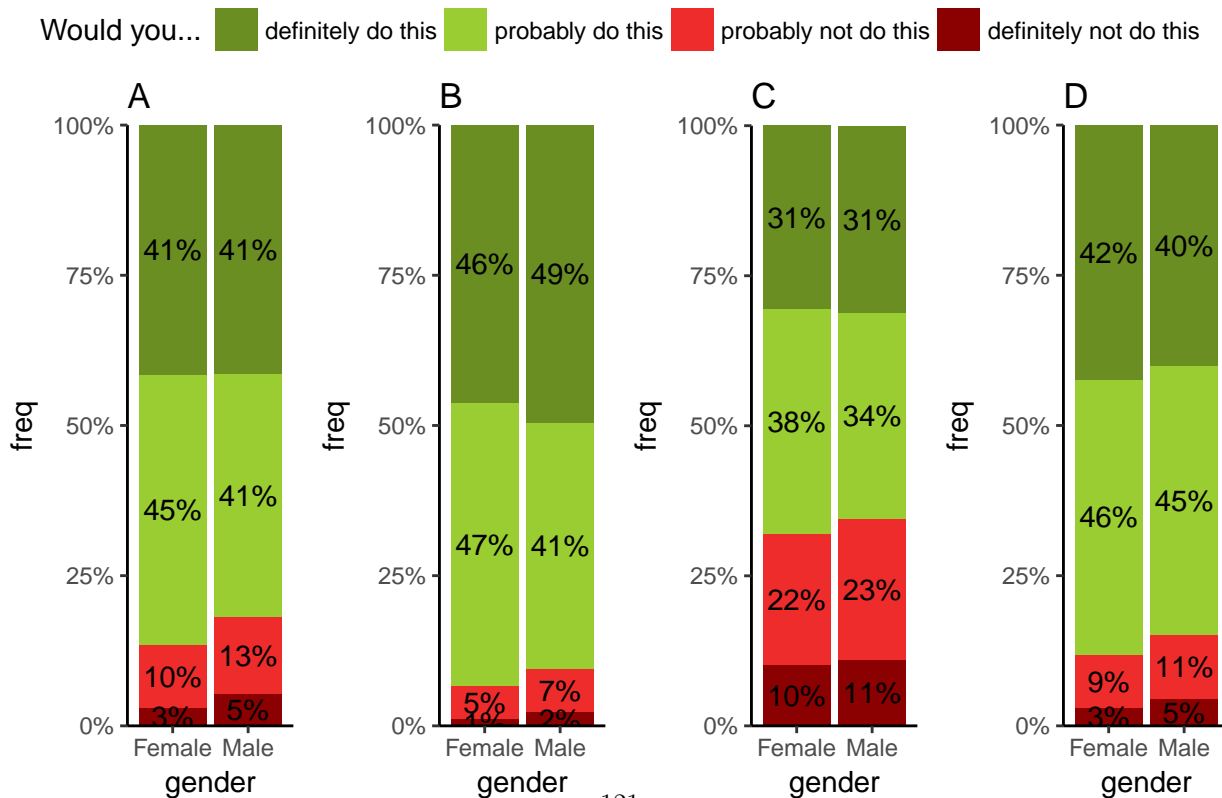
A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

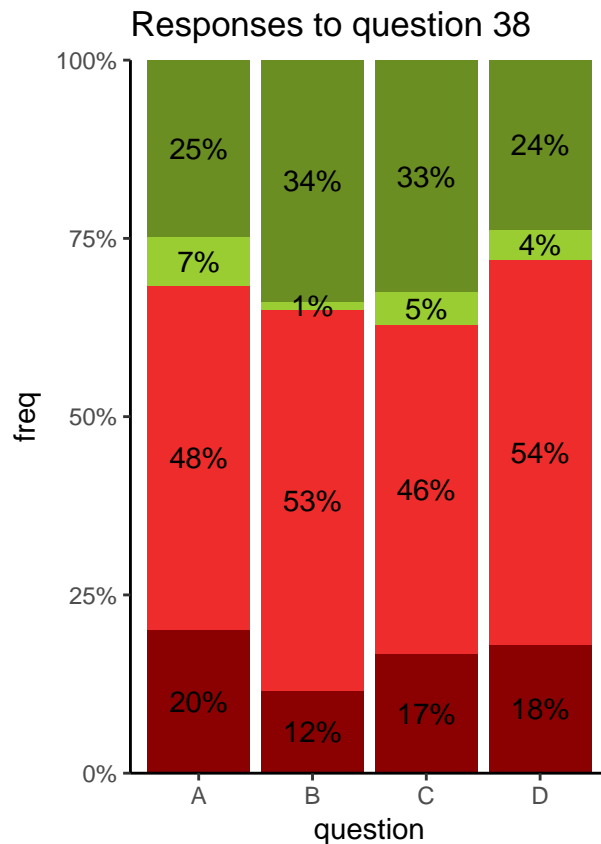
C = I read the manual.

D = I ask a friend for help.

Responses to question 38 by gender



60 Thailand



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

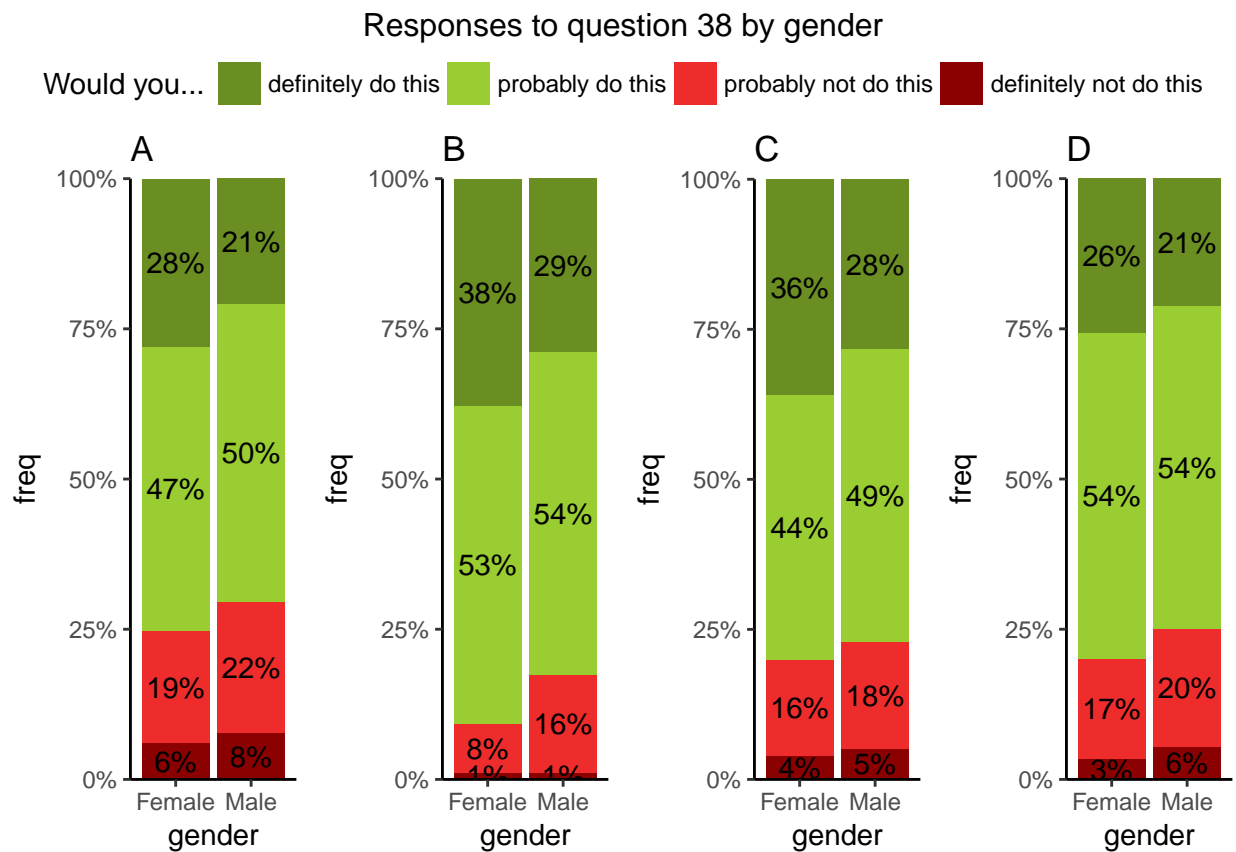
What would you do?

A = I press every button possible to find out what is wrong.

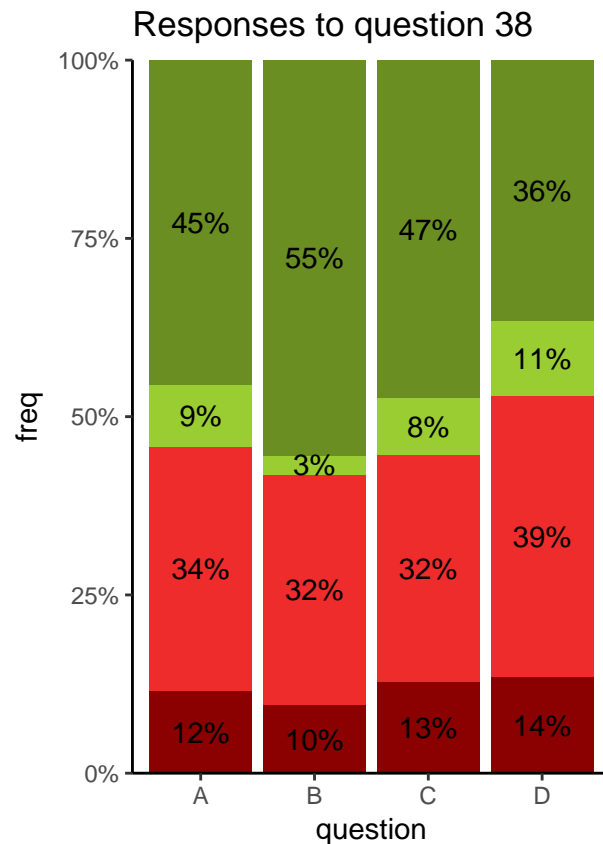
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.



61 Tunisia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

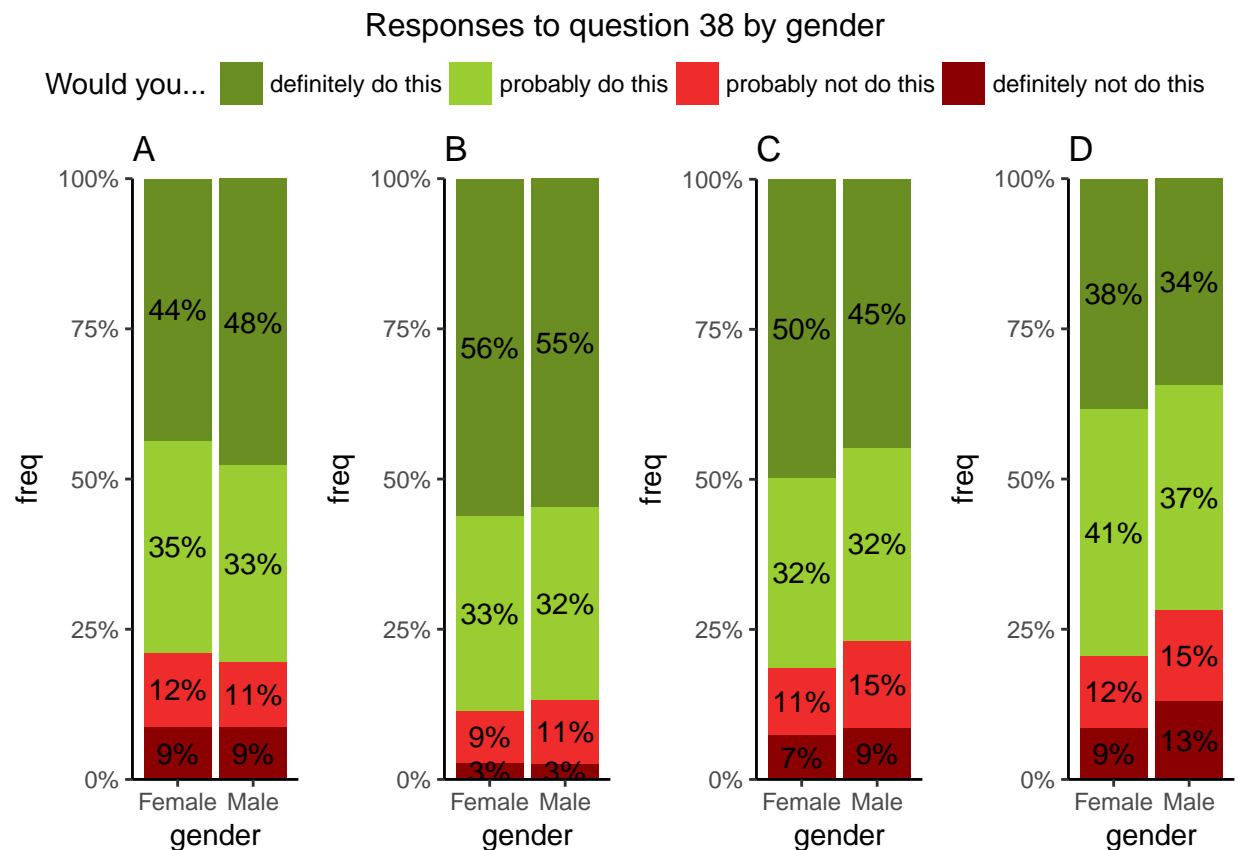
What would you do?

A = I press every button possible to find out what is wrong.

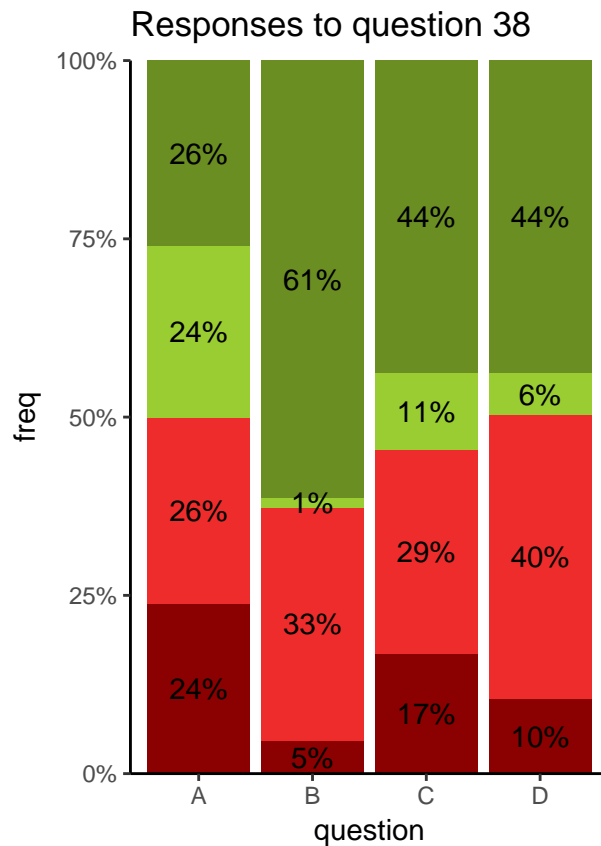
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.



62 Turkey



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

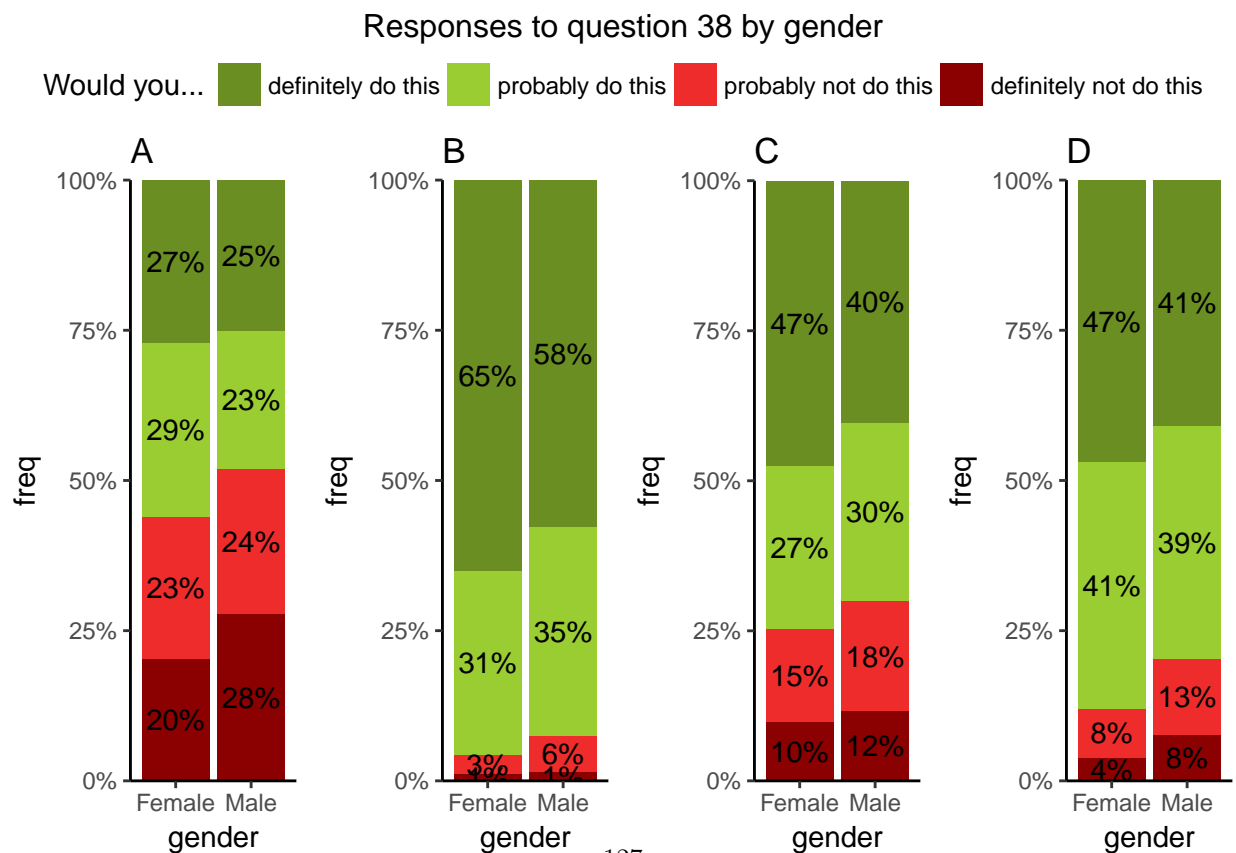
What would you do?

A = I press every button possible to find out what is wrong.

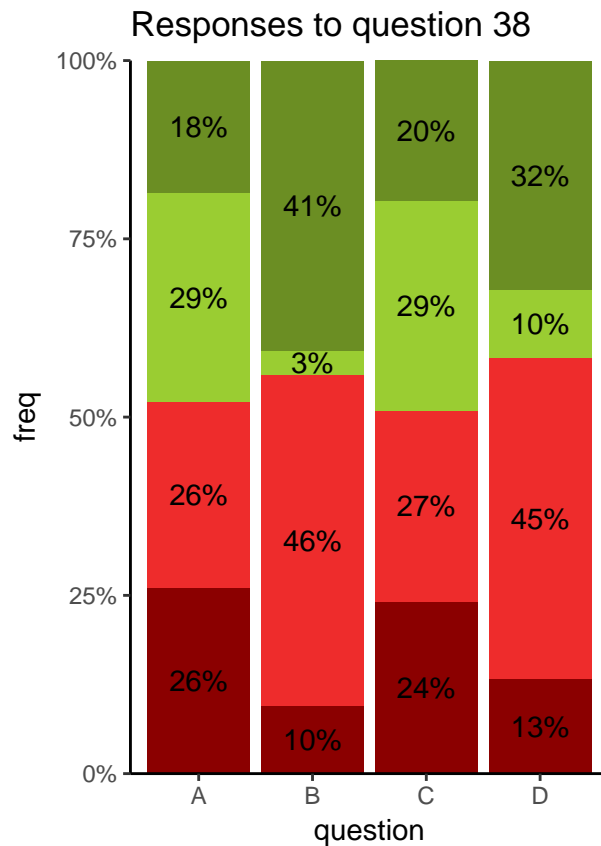
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.



63 Uruguay



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

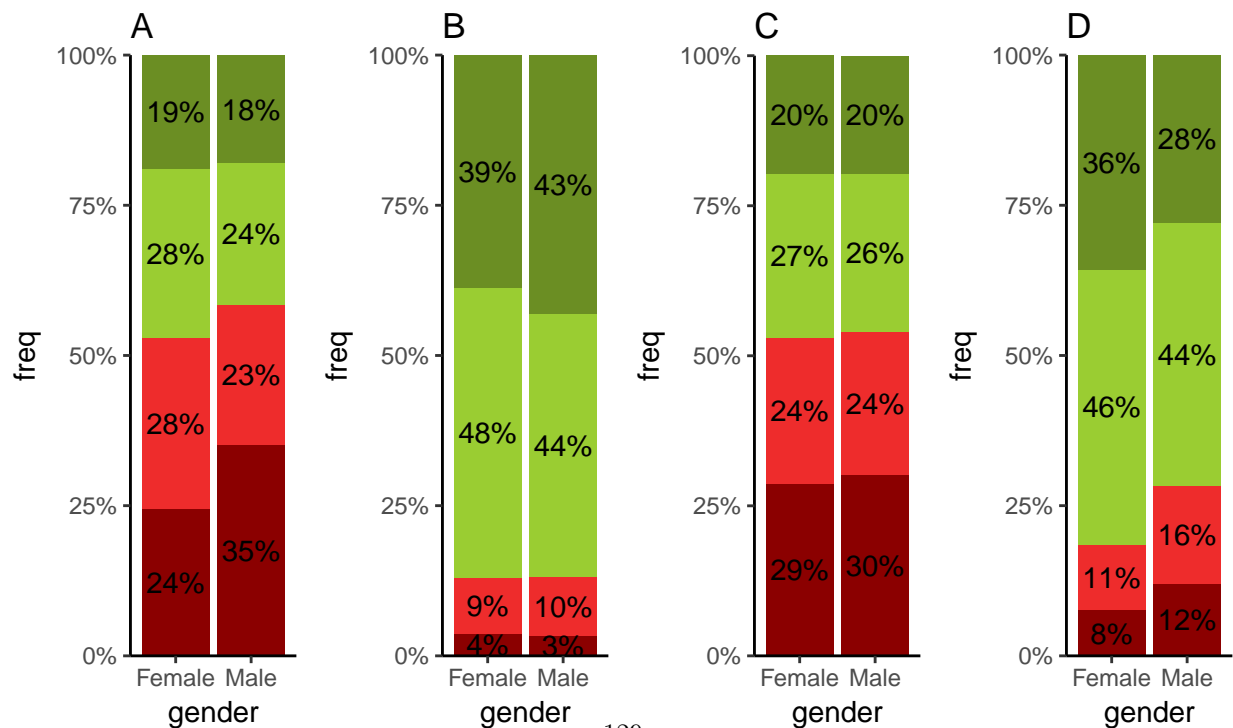
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

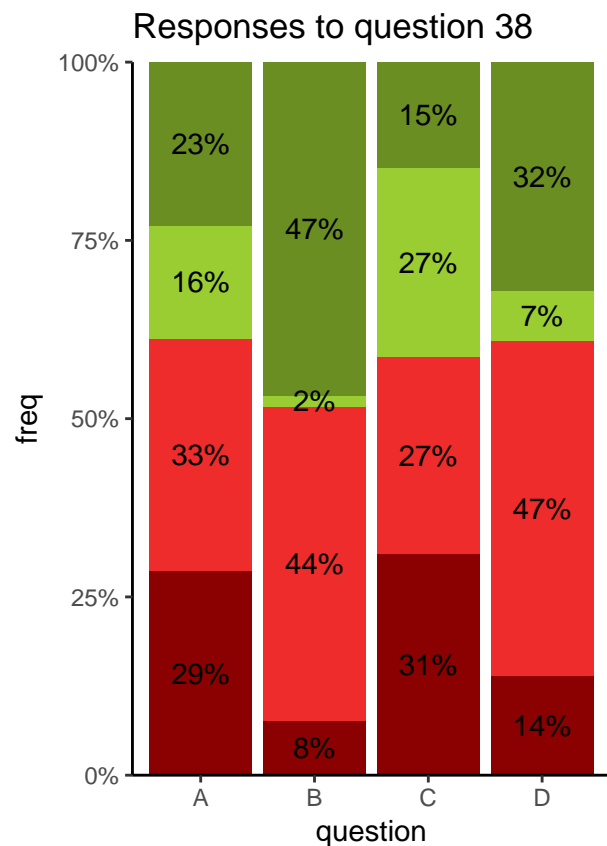
D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



64 United States of America



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

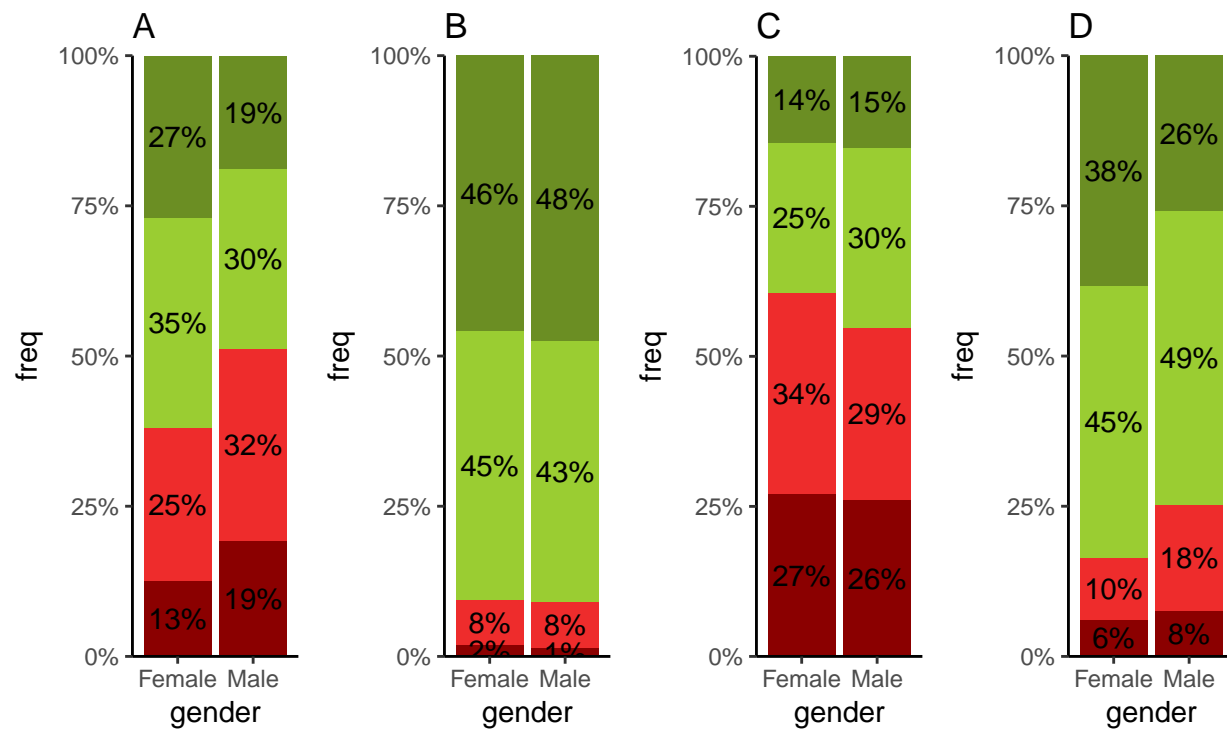
B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.

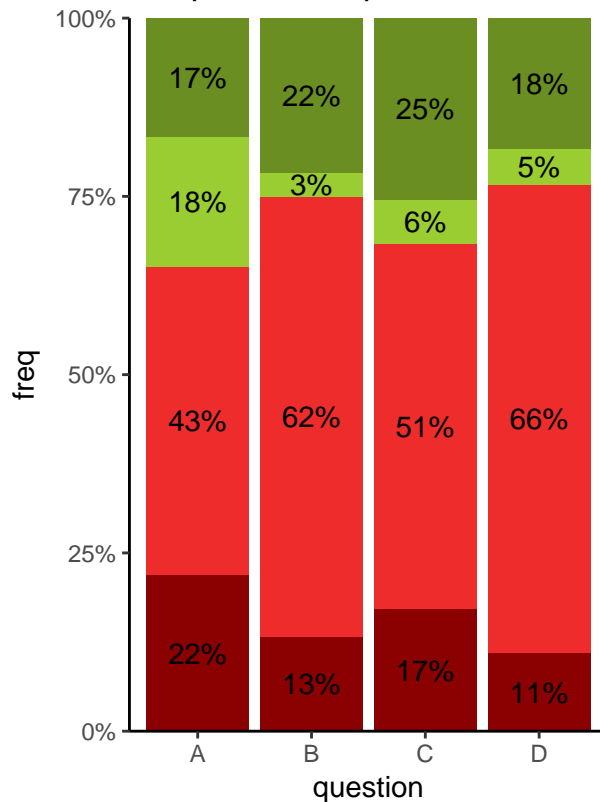
Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this



65 Vietnam

Responses to question 38



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to find out what is wrong.

B = I think about what might have caused the problem and what I can do to solve it.

C = I read the manual.

D = I ask a friend for help.

Responses to question 38 by gender

Would you... ■ definitely do this ■ probably do this ■ probably not do this ■ definitely not do this

