# People who read manuals vs people who do not

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#### Abstract

The report is based on PISA 2012 survey. In the report we analyse the behaviour of people who read manuals and people who do not. We divide respondents into groups based on their eagerness to read a manual when their mobile phone breaks. In the first diagram we compare solving problems strategies of readers and non-readers. The second graph shows time spent on doing homework per week, depending on an individual's attitude to manual-reading. It can be observed that readers are less willing to give up or put off difficult problems. Moreover, they tend to devote more time for homework activities.

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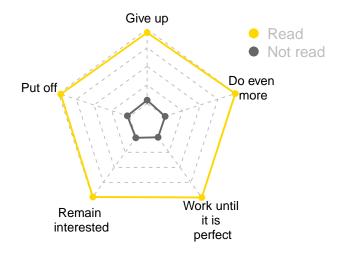
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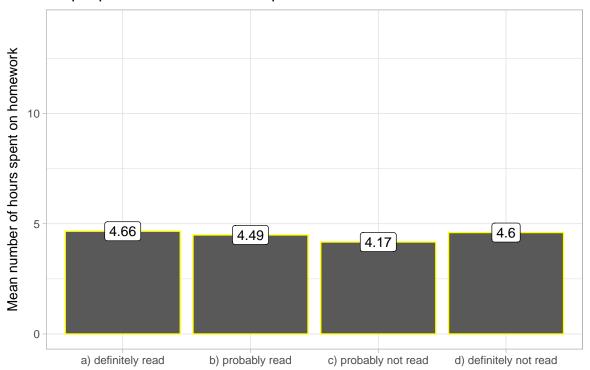
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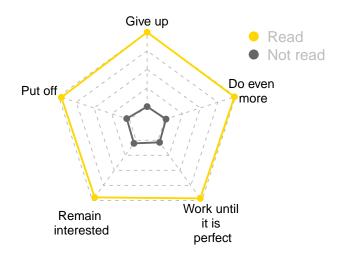
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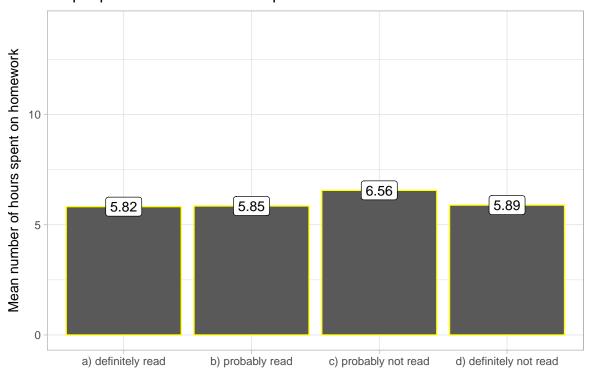




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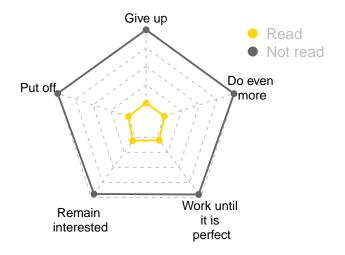
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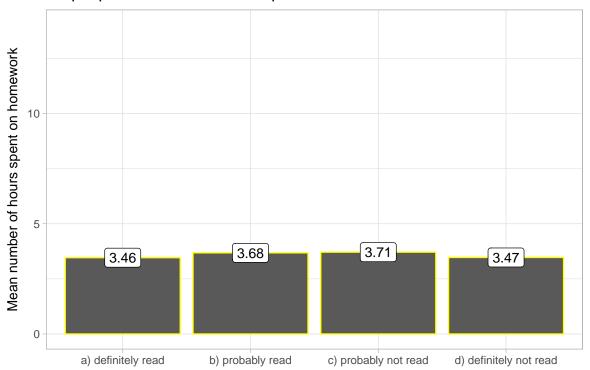




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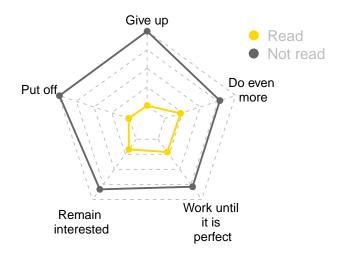
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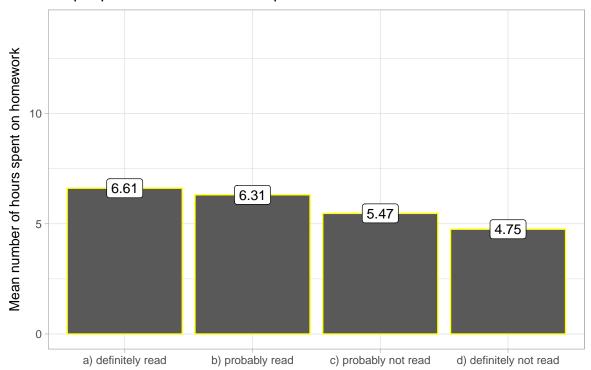




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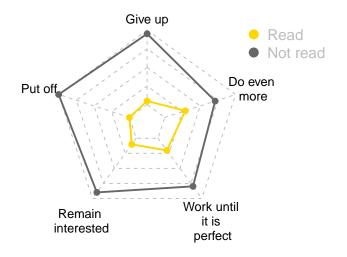
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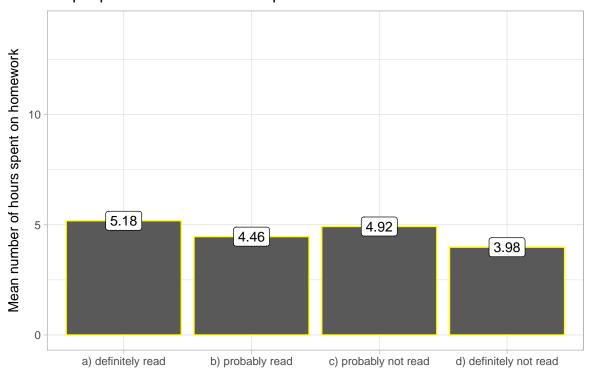




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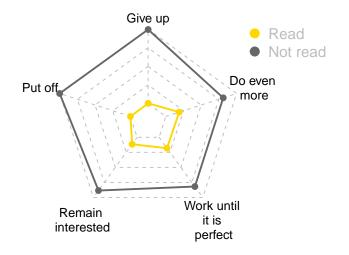
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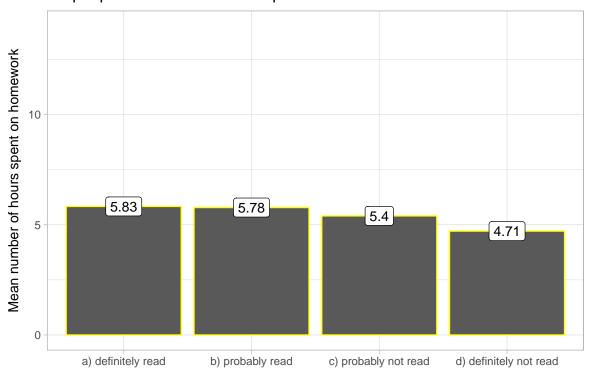




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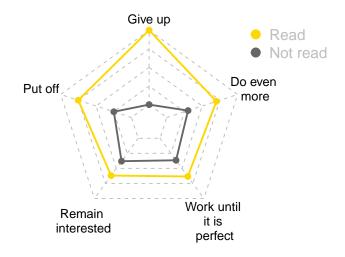
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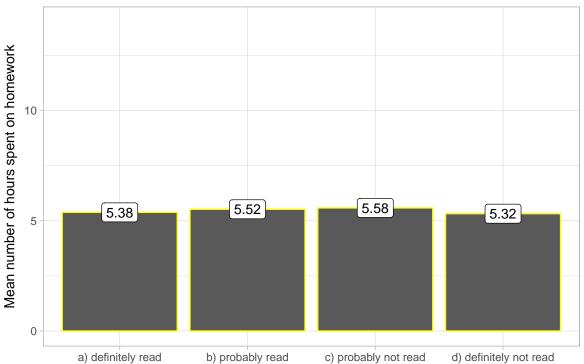




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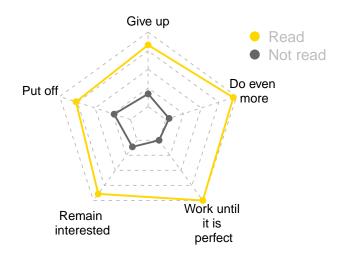
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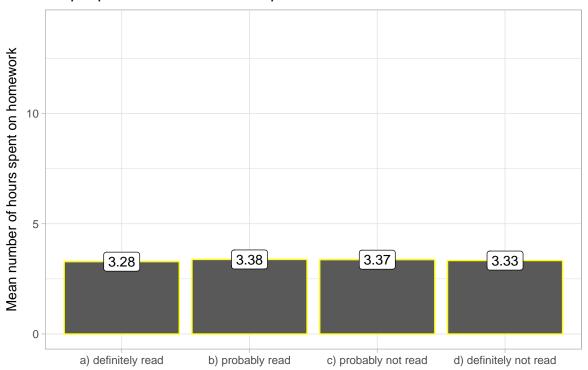




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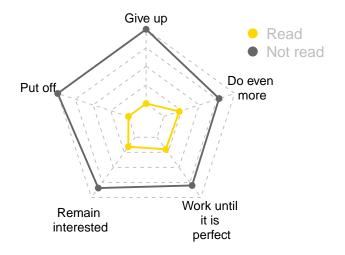
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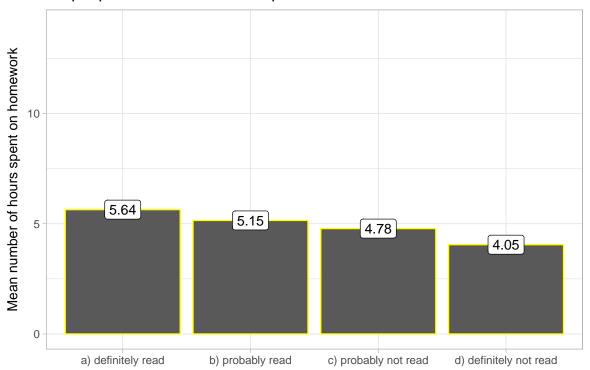




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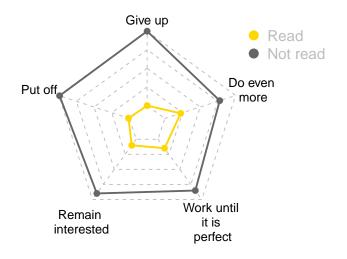
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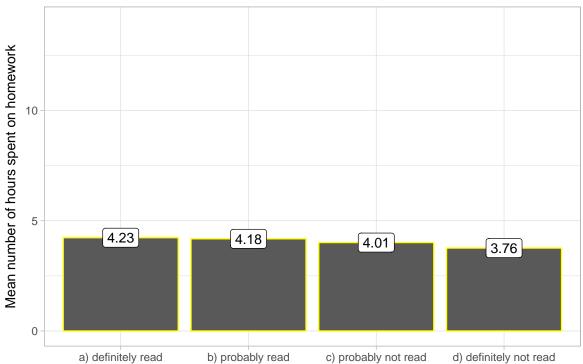




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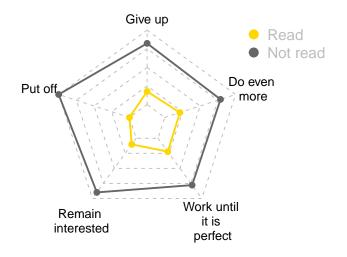
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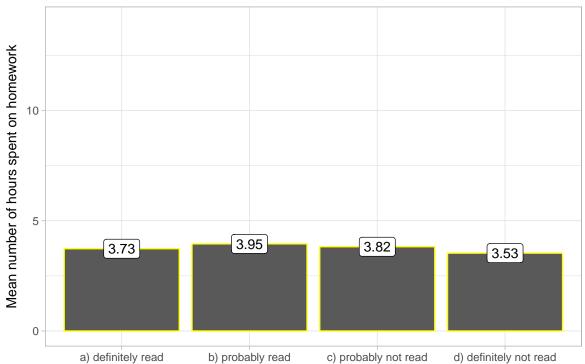




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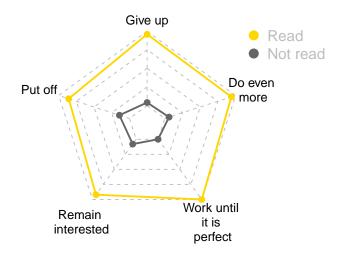
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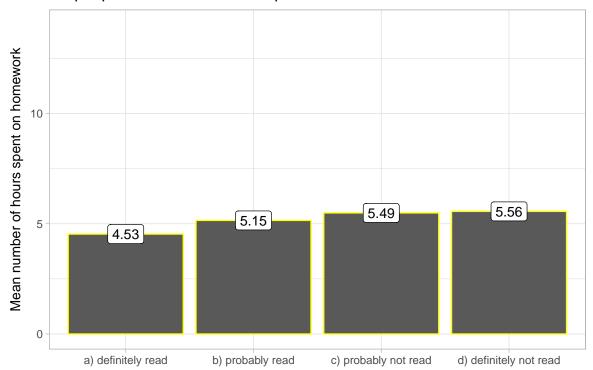




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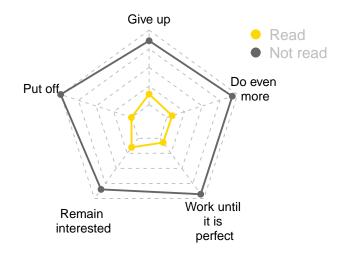
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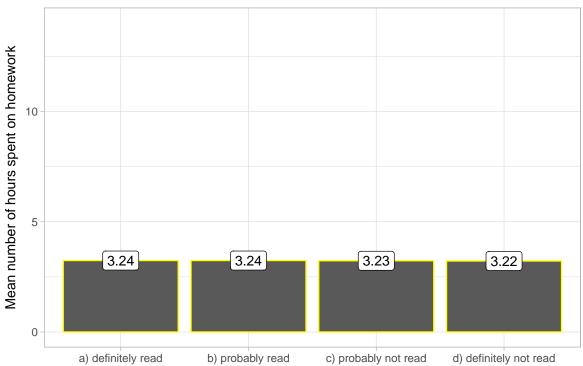




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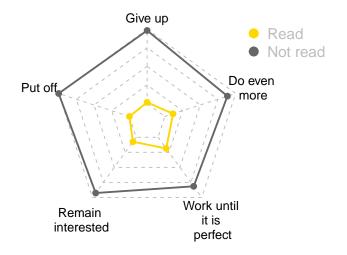
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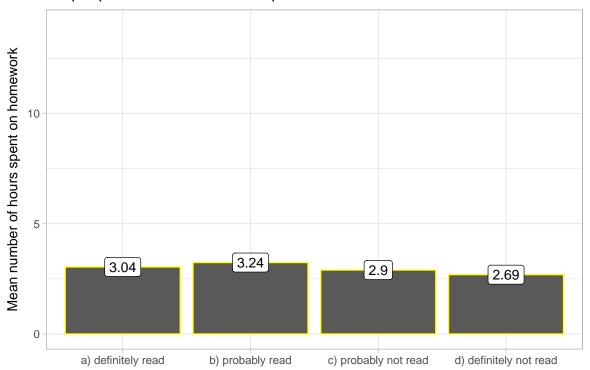




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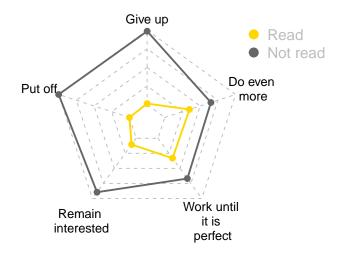
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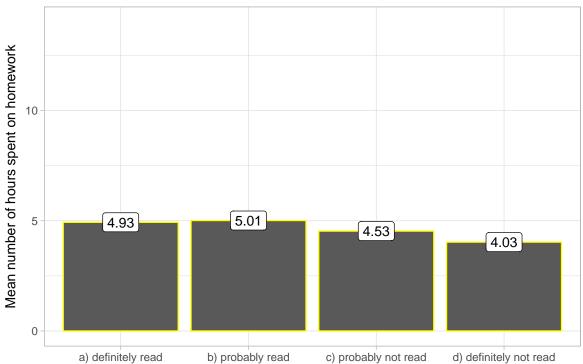




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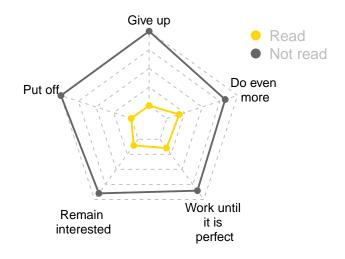
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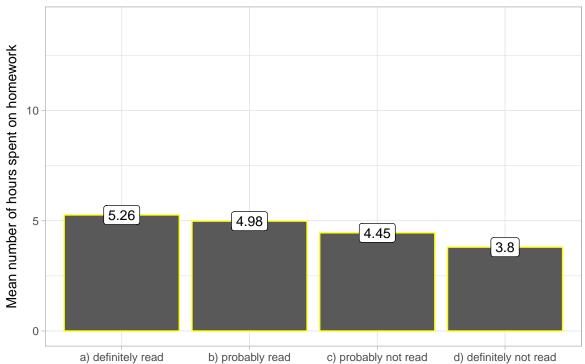




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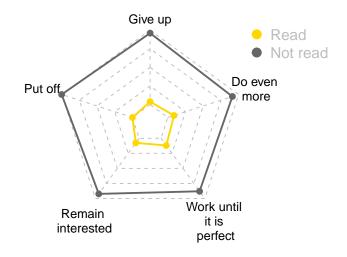
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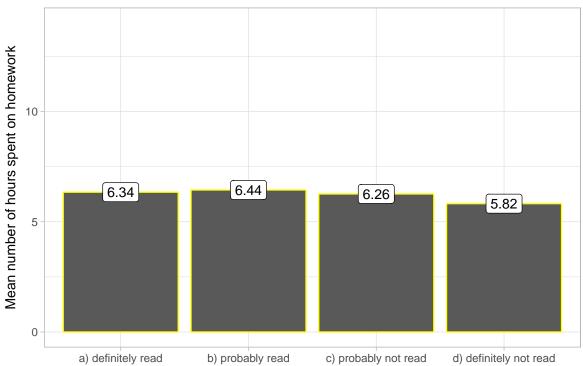




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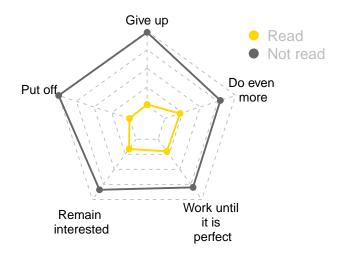
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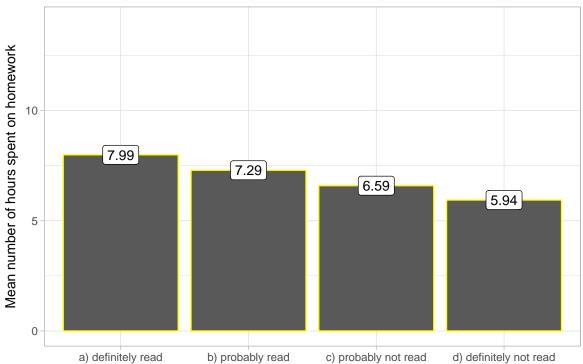




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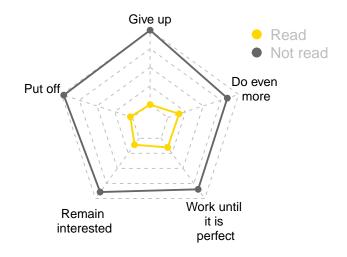
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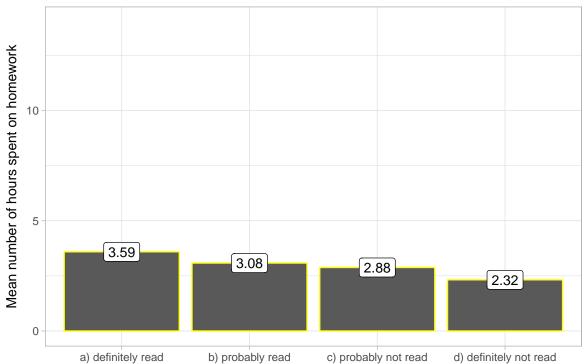




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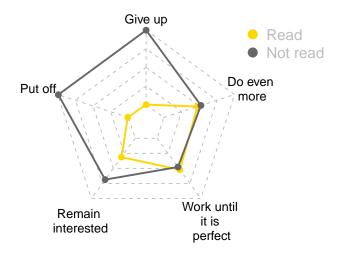
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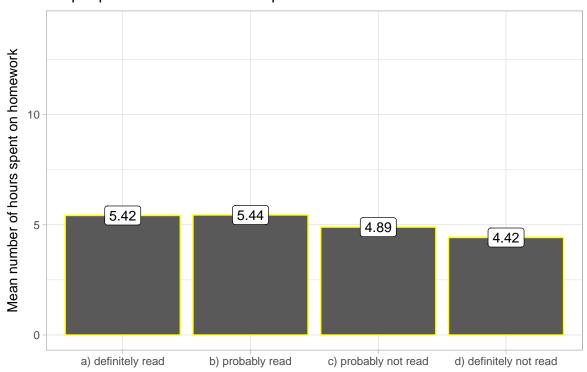




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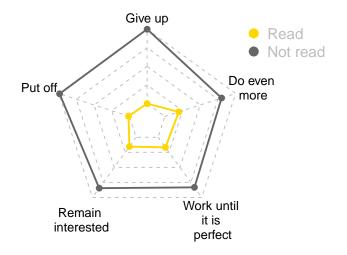
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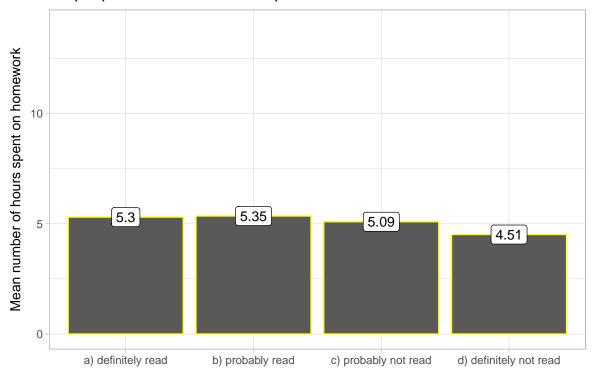




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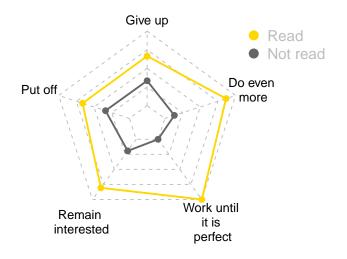
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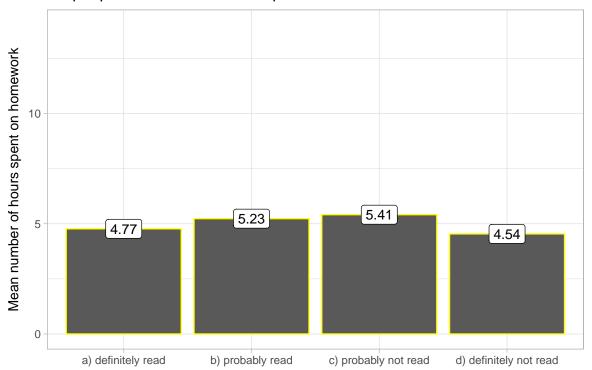




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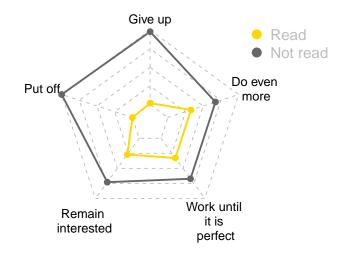
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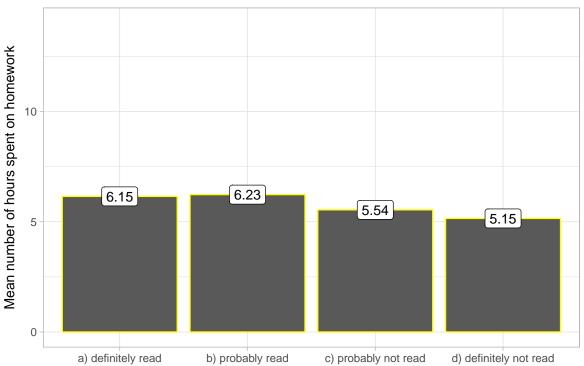




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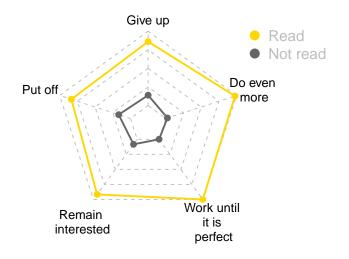
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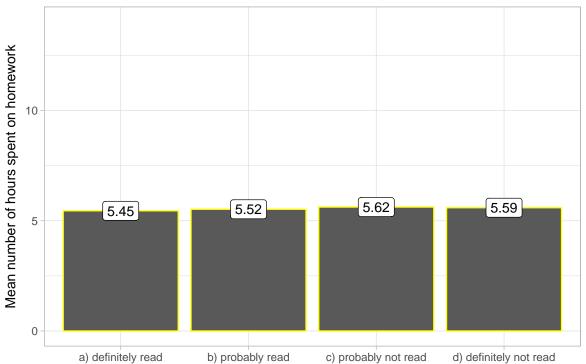




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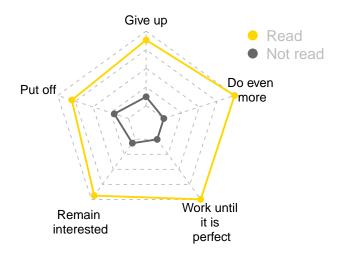
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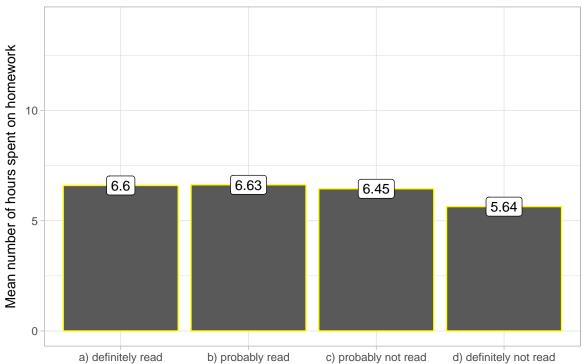




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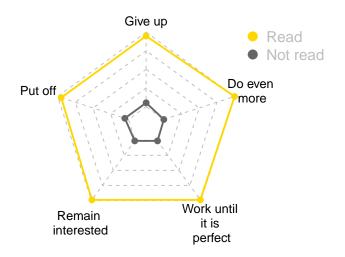
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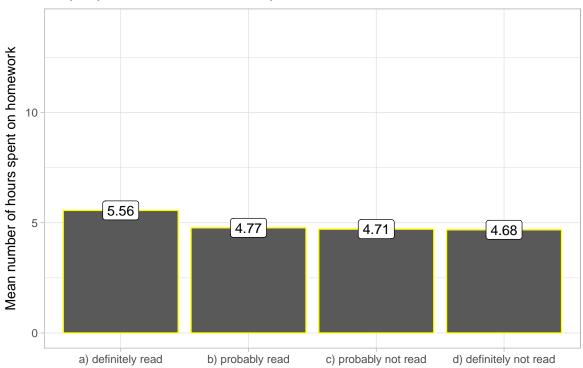




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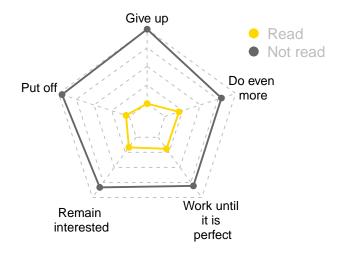
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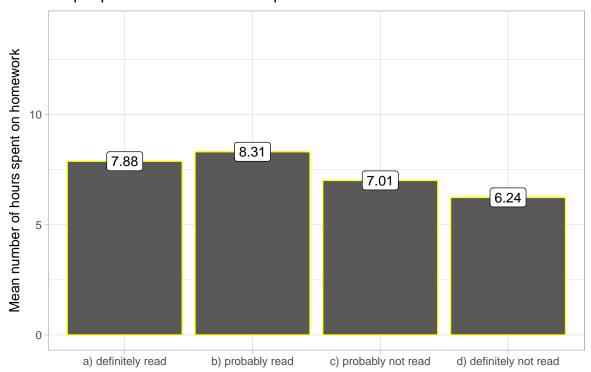




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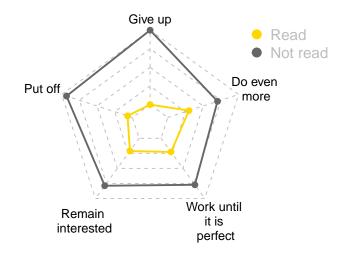
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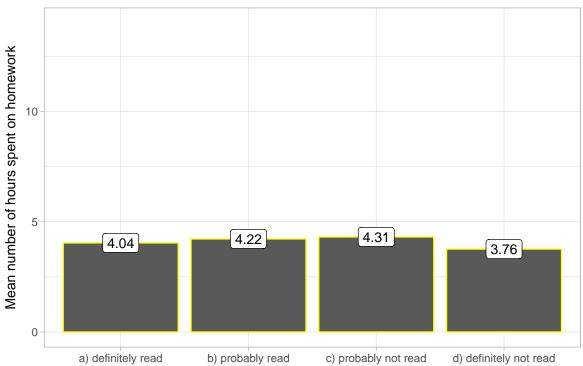




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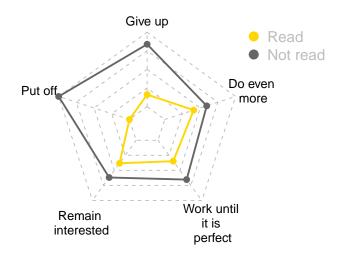
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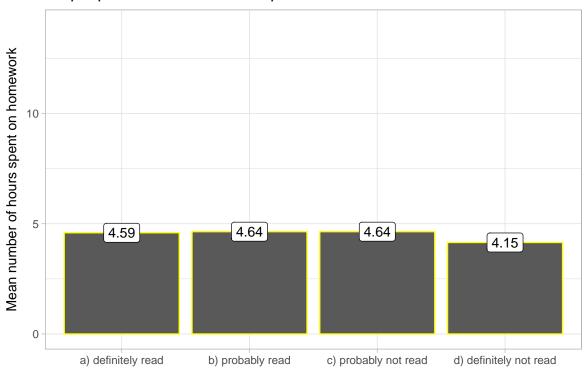




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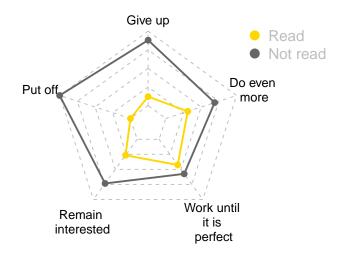
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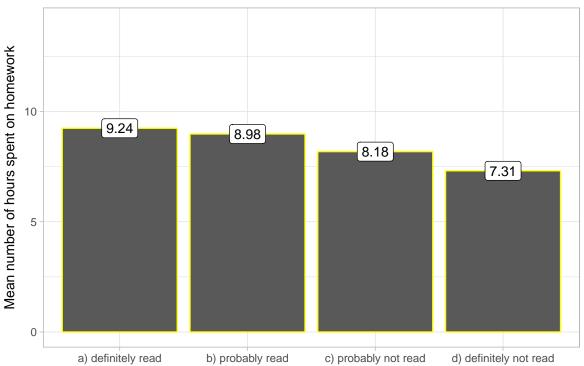




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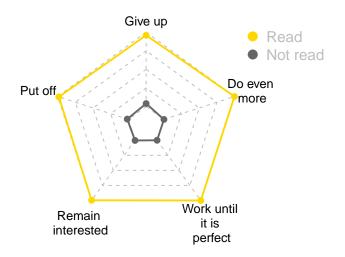
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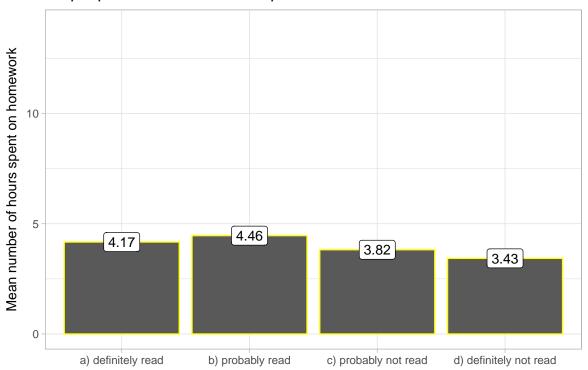




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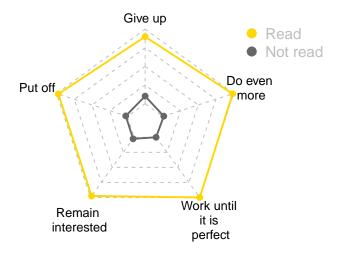
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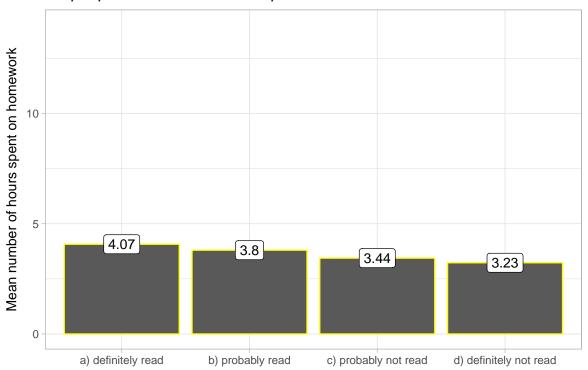




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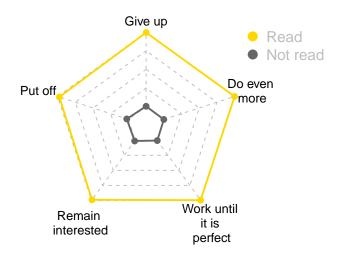
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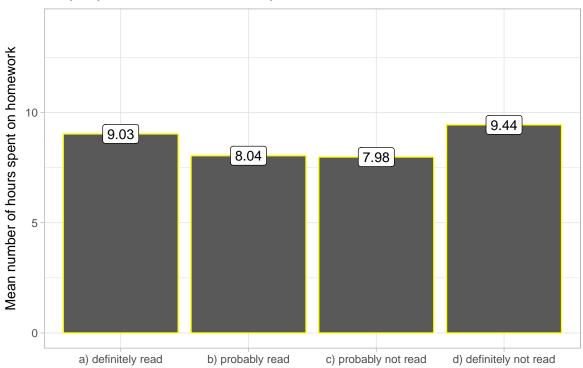




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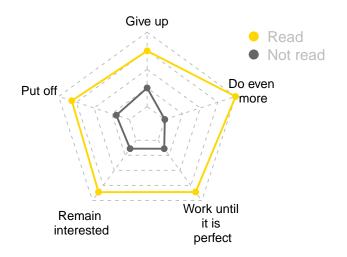
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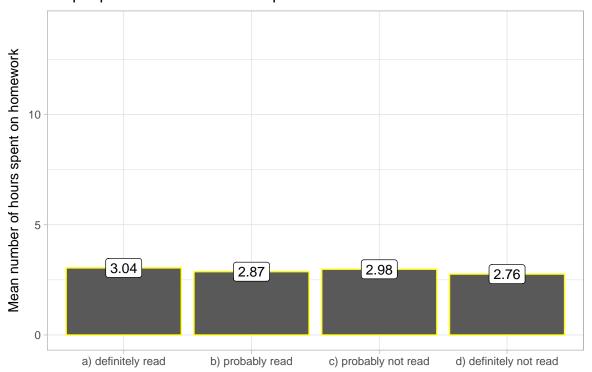




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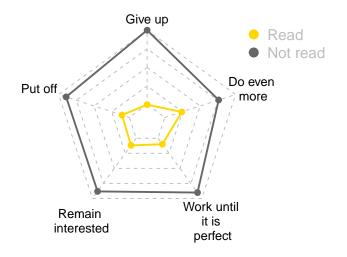
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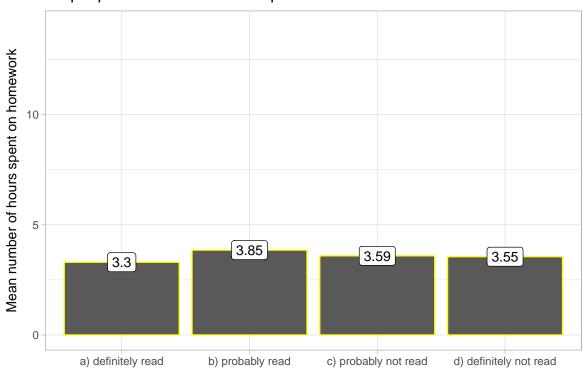




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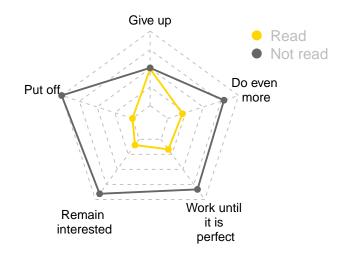
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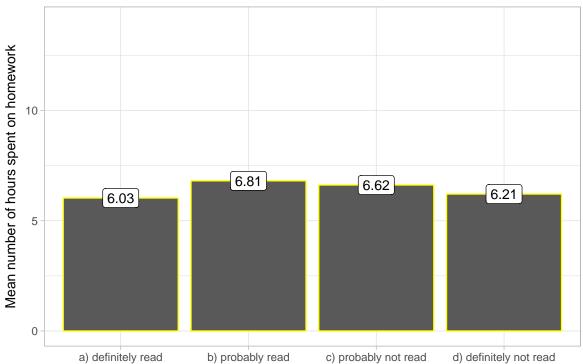




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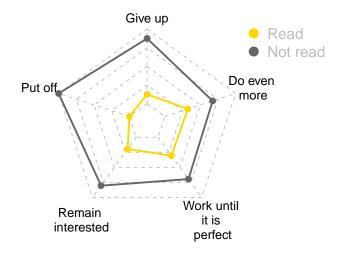
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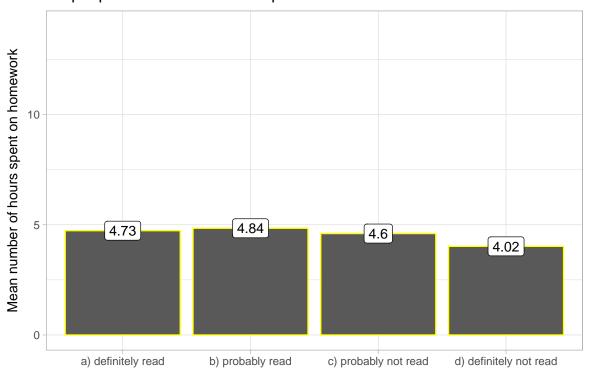




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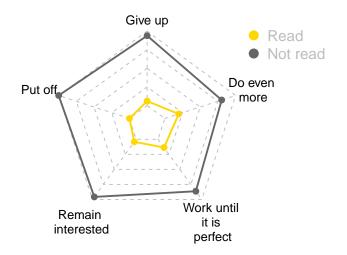
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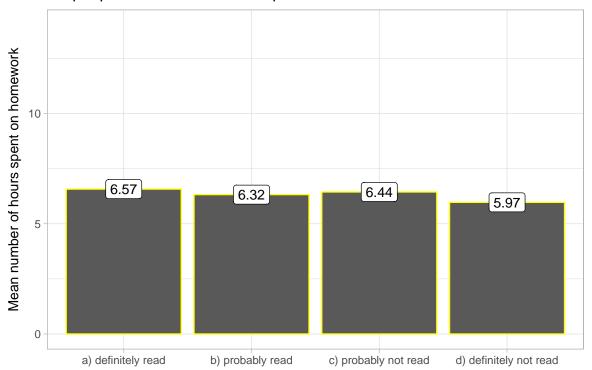




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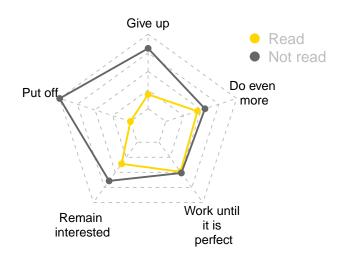
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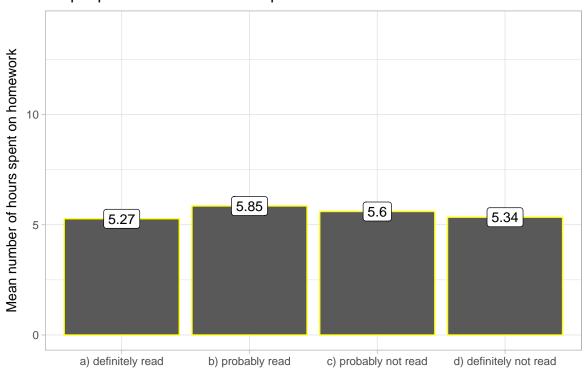




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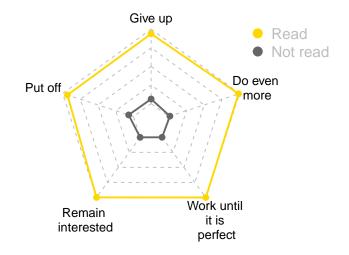
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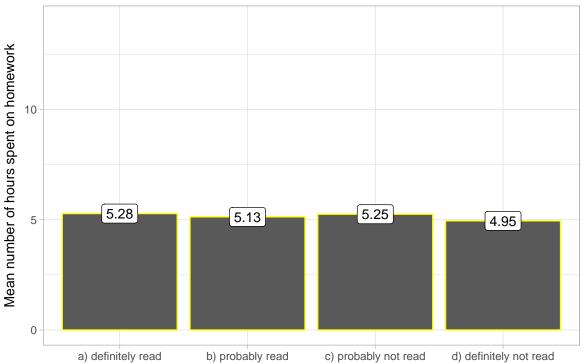




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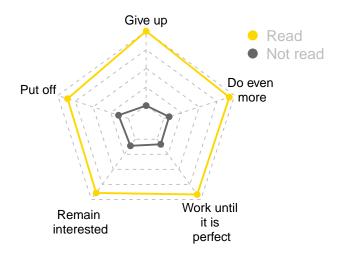
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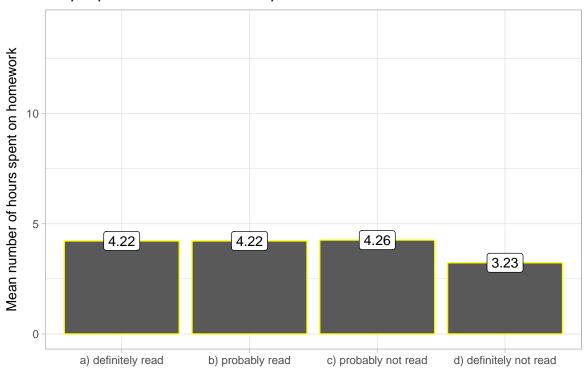




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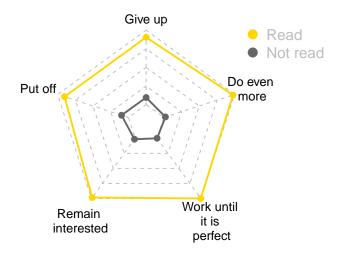
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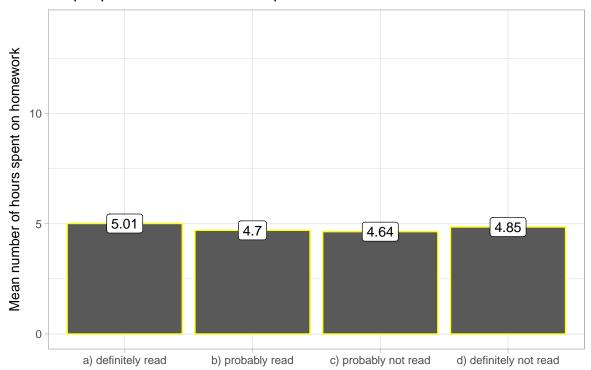




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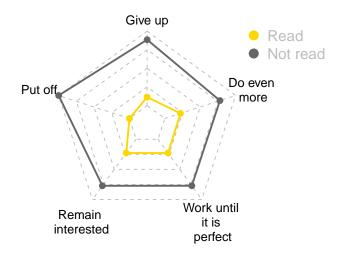
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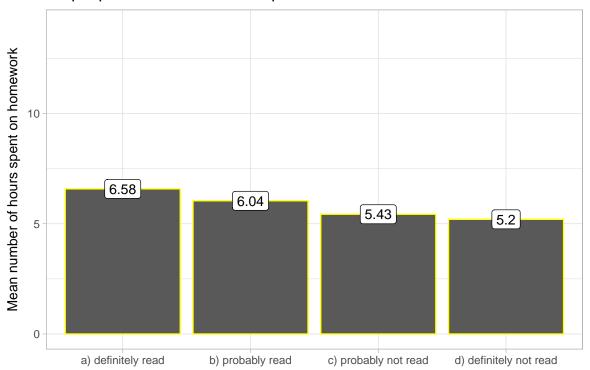




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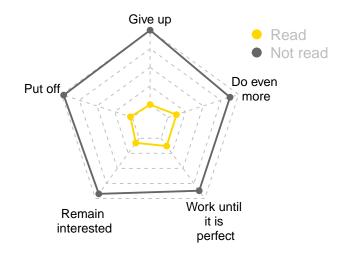
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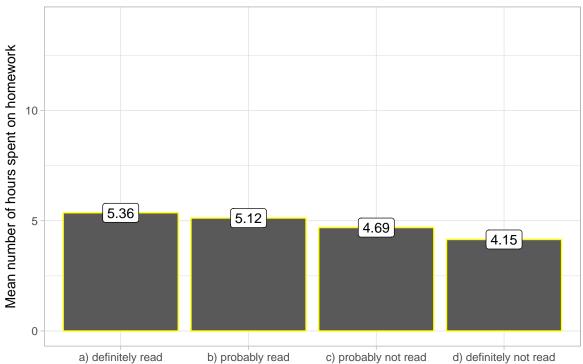




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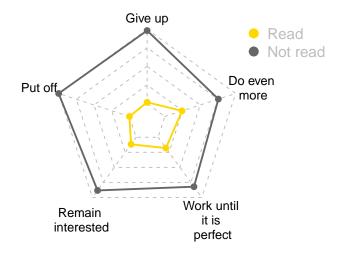
## How do you react when faced with a problem?

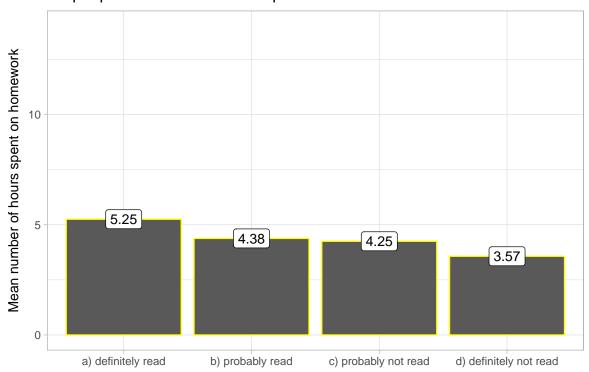




### 45 NEW ZEALAND

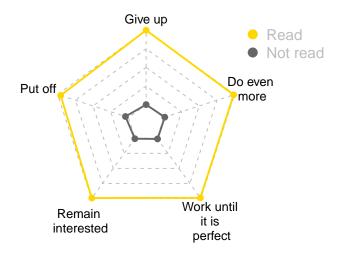
## How do you react when faced with a problem?

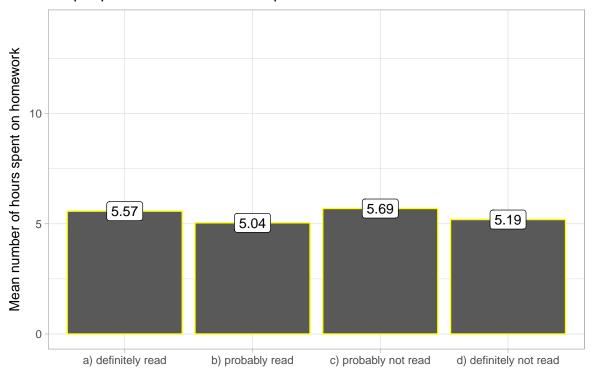




### 46 PERU

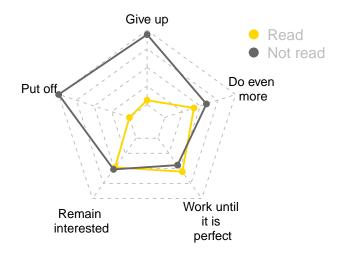
## How do you react when faced with a problem?

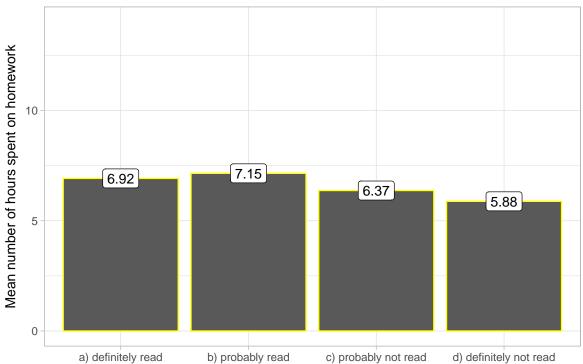




### 47 POLAND

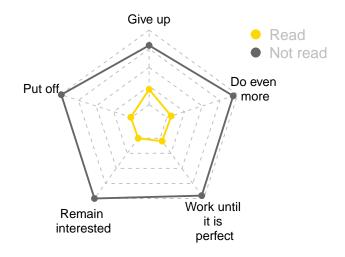
## How do you react when faced with a problem?

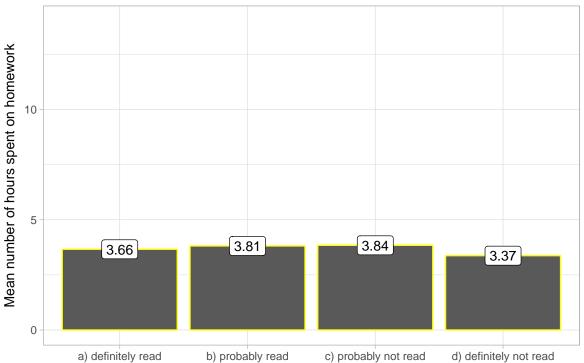




### 48 PORTUGAL

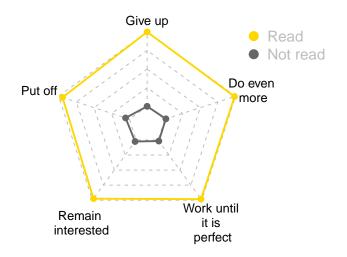
## How do you react when faced with a problem?

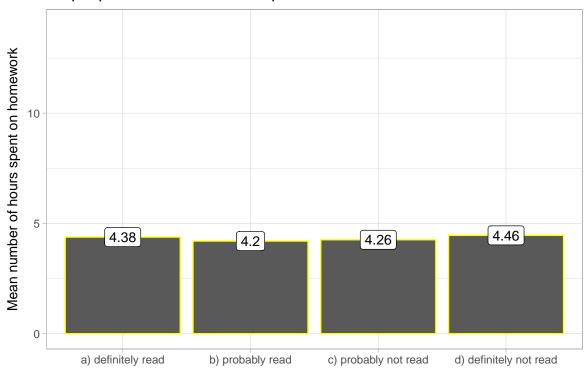




## 49 QATAR

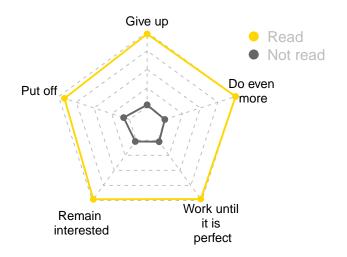
## How do you react when faced with a problem?

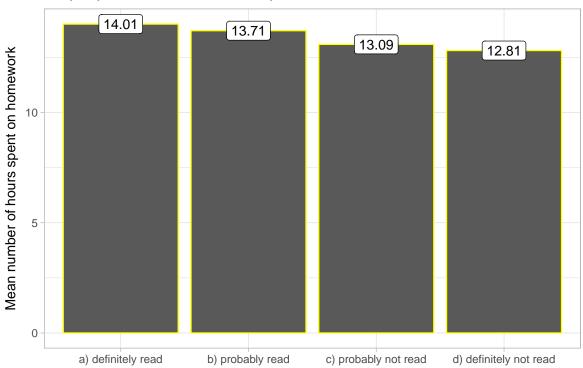




### 50 CHINA-SHANGHAI

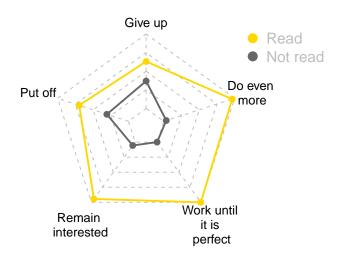
# How do you react when faced with a problem?

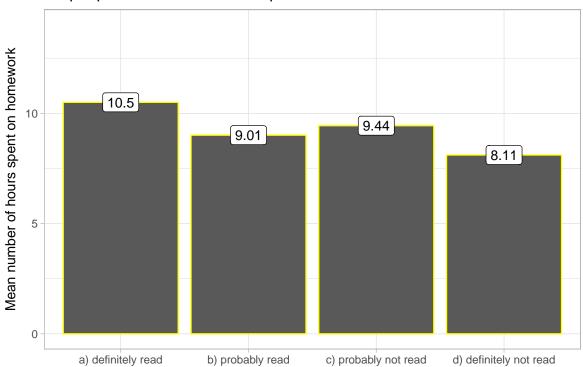




# 51 PERM(RUSSIAN FEDERATION)

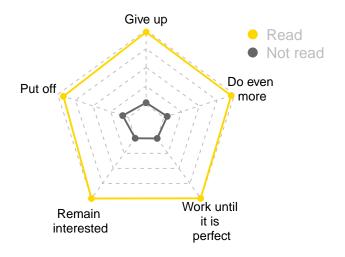
### How do you react when faced with a problem?

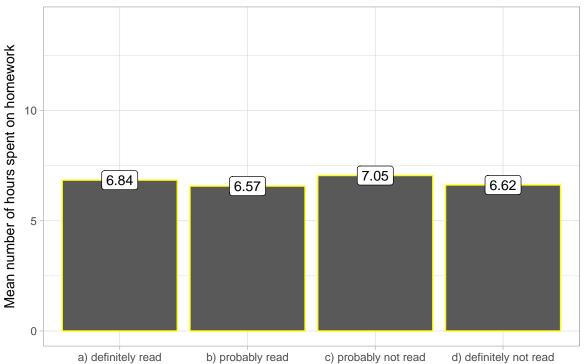




### 52 ROMANIA

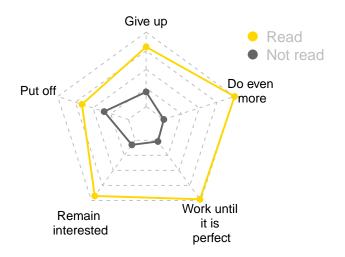
## How do you react when faced with a problem?

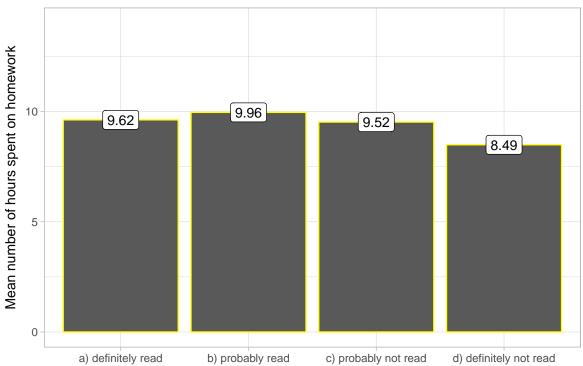




### 53 RUSSIAN FEDERATION

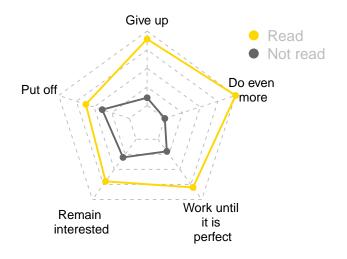
## How do you react when faced with a problem?

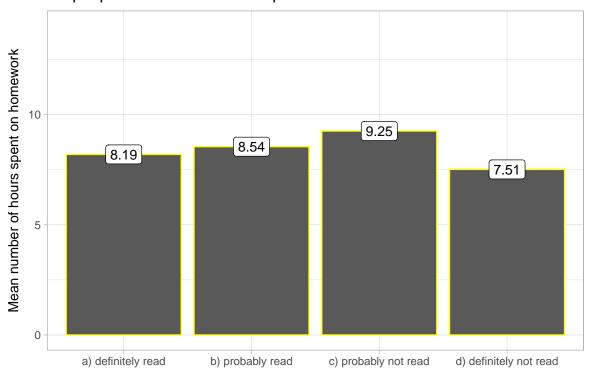




### 54 SINGAPORE

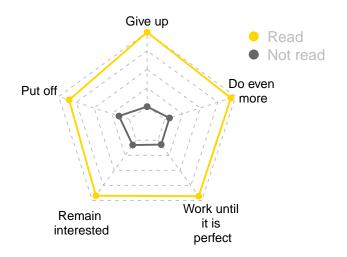
# How do you react when faced with a problem?

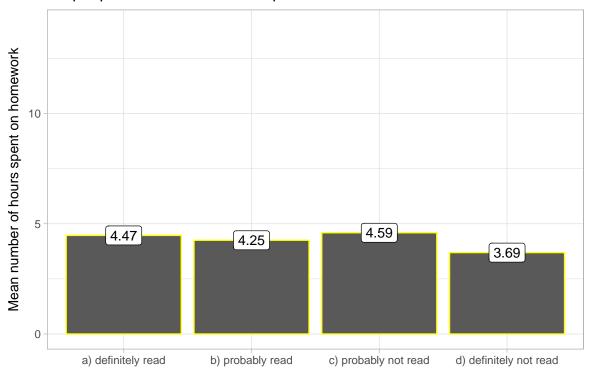




### 55 SERBIA

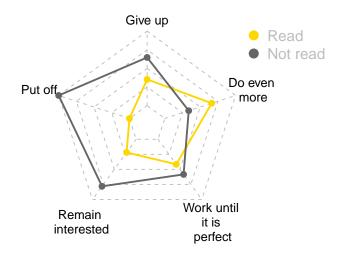
## How do you react when faced with a problem?

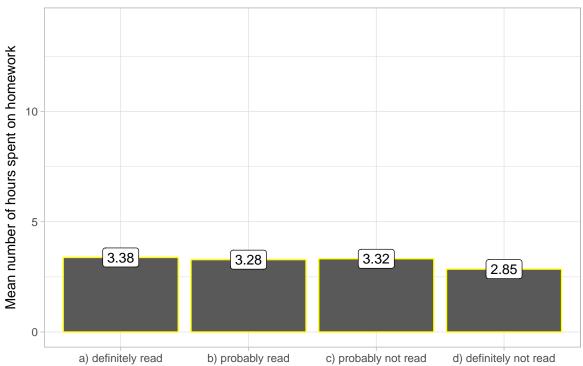




### 56 SLOVAK REPUBLIC

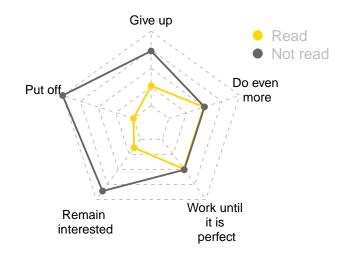
## How do you react when faced with a problem?

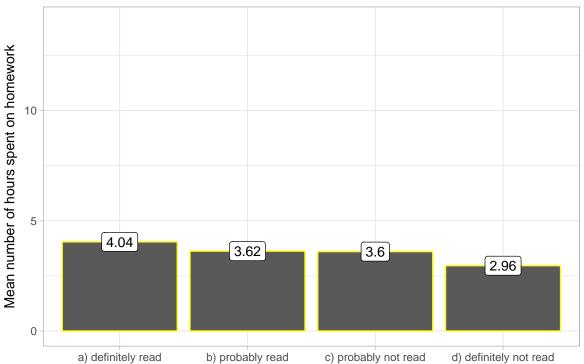




### 57 SLOVENIA

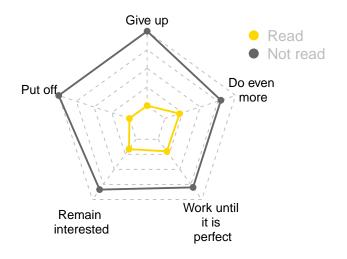
## How do you react when faced with a problem?

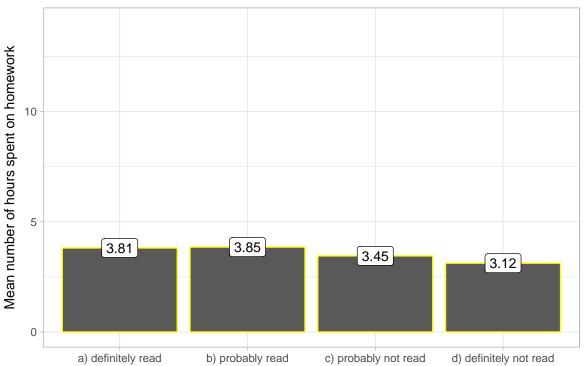




### 58 SWEDEN

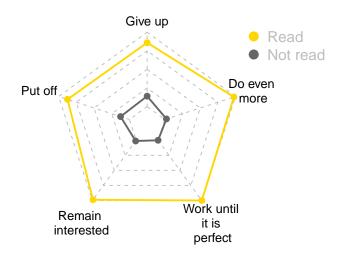
## How do you react when faced with a problem?

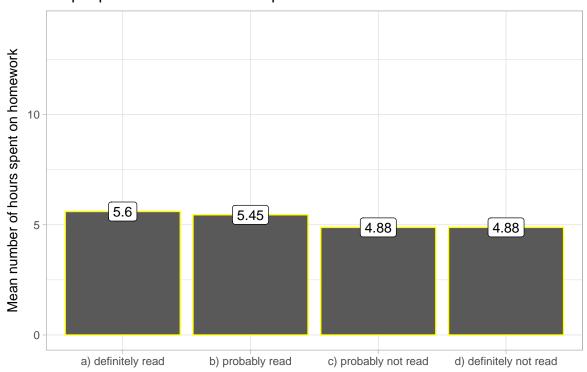




### 59 CHINESE TAIPEI

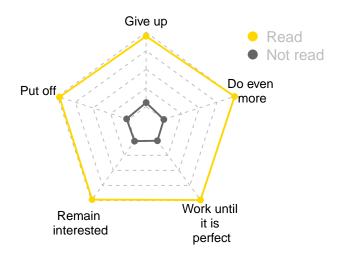
# How do you react when faced with a problem?

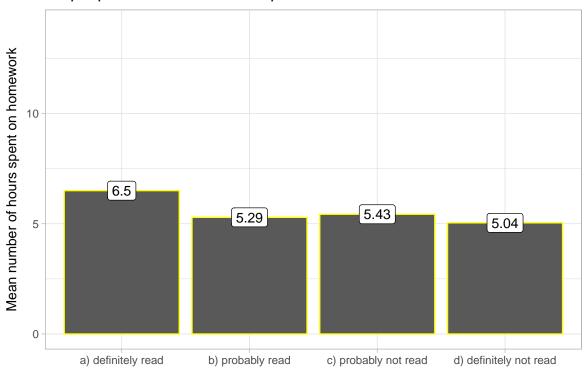




### 60 THAILAND

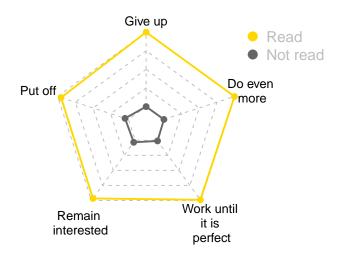
## How do you react when faced with a problem?

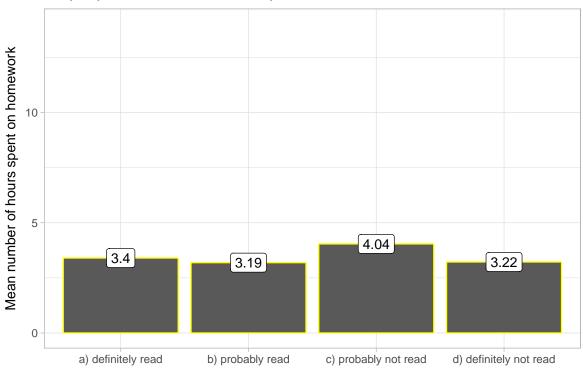




### 61 TUNISIA

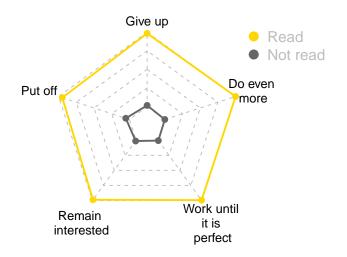
## How do you react when faced with a problem?

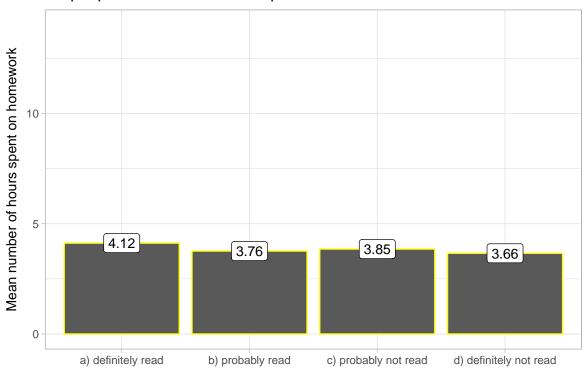




### 62 TURKEY

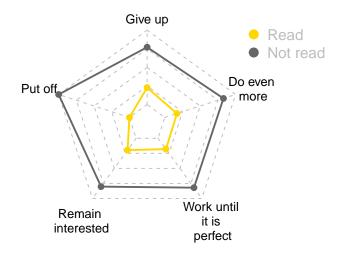
## How do you react when faced with a problem?

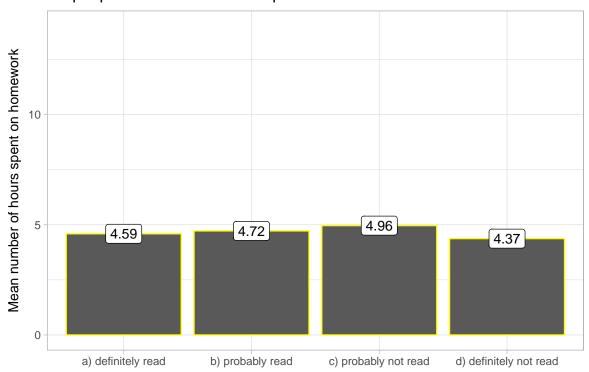




### 63 URUGUAY

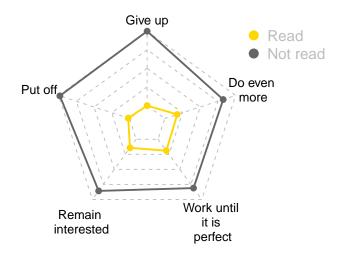
## How do you react when faced with a problem?

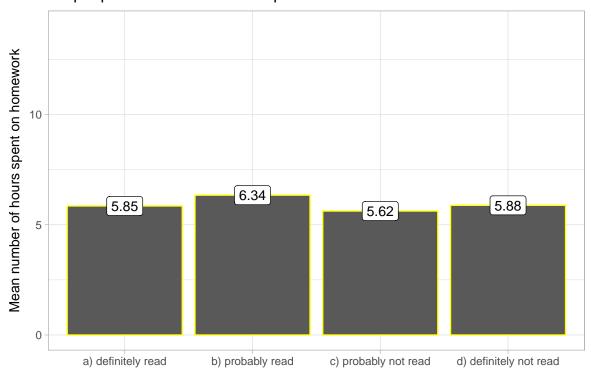




### 64 UNITED STATES OF AMERICA

## How do you react when faced with a problem?





### 65 VIETNAM

## How do you react when faced with a problem?

