

Report—HoloLens 2

Problem: After the reset, HoloLens 2 could not be set normally, and the screen was black.

Solution: Using the method of Clean-reflash the device to reset the HoloLens 2.

Link: <https://docs.microsoft.com/en-us/hololens/hololens-recovery>

What I Learned:

1. **HoloLens 2 is prone to exceptions when compatible with Windows 10 home Insider Preview* versions.**

** Edition: Window 10 Home Insider Preview

Version: Dev

OS build: 21322.1000

2. **The HoloLens 2 is prone to errors when using the system's own Reset.**

~~In HoloLens 2: Settings->Update & Security->Recovery->Reset~~

3. **When using the method of Clean-reflash the device, open the Advanced Recovery Companion software BEFORE connecting the computer to Hololens2.**
4. **When using the method of Clean-reflash the device, the download will fail several times. Click "Try Again" until the download is complete.**