Hi!
I'm Jack Christie

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I am an experienced software and customer success engineer in VC-backed companies, skilled in delivering high-quality solutions that drive business growth and customer satisfaction. My expertise in customer success engineering enables me to ensure exceptional service and support for customers throughout their journey.

WORK EXPERIENCE

2020-2021

MAKE-A-WISH
Software Engineer – Remote

- Led a small team of four to build community protection software, to protect users and viewers of their online StreamFTW campaign, which allows streamers to raise money using Tiltify, live.

2022-2022

CROSSMINT
Customer Success Engineer – Remote

- Created internal tooling to automate procedures
- Worked on customer-facing features with React, Tailwind & NextJS
- Handled Developer questions on how to implement our software

2021-2023

ORBITAL STUDIOS
Co-Founder

- Created a platform to match incoming clients to a curated list of freelancers.
- Created all underlying infrastructure for invoicing, reviews & management.

Phone
+61 0493 061 702

SKILLS & EXPERTISE

`Software` `Security` `Design`

- **Frontend** Using modern technology tooling like TailwindUI & React to create beautiful website desgins which are practical to the end-user.

- **Backend** Creating secure, and easily understandable APIs that are used everyday by hundreds of people.

- **Database** Using modern databases like MongoDB to store high volumes of data, with clusters.

- **Developer Support** Released a number of open-source projects, requiring good debugging knowledge of operating systems and enviorments.

EDUCATION

Billanook College
2010 – 2023
K-12

INTERESTS

Music   Finance   Photography