Slot	User Response
Requested Services	Ambulance
Emergency Details	Stroke
Safe	Irrelevant
Someone Injured	Yes
Victim Details	In pain, not responding
Street Address	Imaginary lane
Postcode	Sorry, i don't know it
District	Unknown
Location Description	Not needed
First Aid Knowledge	No
Name	Daniel
Phone Number	07445 545445
Extra Details	He's quite old so please hurry

## **Transcript**

**Whitehall**: I'm Whitehall, the emergency service chatbot **Whitehall**: What emergency service do you require?

**User**: Can you send the paramedics? my dad is having a stroke **Whitehall**: Could you tell me more about the victim please?

User: They're in pain and not responding

Whitehall: Do you know the street address so I can notify the paramedics?

User: 16 imaginary lane

Whitehall: Could you tell me the postcode for Imaginary Lane

User: Sorry, i don't know it

Whitehall: The paramedics have been dispatched and will be with you shortly

Whitehall: Does anyone there have any first aid knowledge?

User: No

**Whitehall**: Okay, I will find some useful resources to help you **Whitehall**: Here is a useful link that I found that can help:

Whitehall: https://www.redcross.org.uk/first-aid/learn-first-aid/stroke

Whitehall: Could you please give me your name so the paramedics will be more informed when they

arrive please?

User: My name is daniel

Whitehall: Can you please provide your phone number should the paramedics need to contact you

over the phone?

**User**: My number is 07445 545445

Whitehall: Alright, do you think there's anything else the paramedics should know before getting there?

User: He's quite old so please hurry

Whitehall: Help is on the way, please stay safe and wait for the professionals to arrive

Conversation occured at: 21-Apr-2021 (15:10:20.709042)