

Slot	User Response
Requested Services	Fire department, ambulance
Emergency Details	Fire
Safe	No
Someone Injured	Yes
Victim Details	Burns
Street Address	8 horncastle close
Postcode	Cv4 8ge
District	Unknown
Location Description	Not needed
First Aid Knowledge	No
Name	Oliver
Phone Number	07444 444444
Extra Details	Hurry!

Transcript

Whitehall: My name is Whitehall, the emergency service chatbot

Whitehall: What emergency service do you require?

User: Send help, there's a fire!

Whitehall: Are you safe?

User: No!

Whitehall: Please get somewhere where you can be safe until someone arrives

Whitehall: Is anyone injured?

User: I have some burns

Whitehall: Do you know the street address so I can notify the fire department?

User: 8 horncastle close, cv4 8ge

Whitehall: Alright, I've sent everything to the fire department and they've been dispatched. They'll be with you shortly

Whitehall: Does anyone there have any first aid knowledge?

User: No!

Whitehall: Okay, I will find some useful resources to help you

Whitehall: Here is a useful link that I found that can help:

Whitehall: <https://www.nhs.uk/conditions/burns-and-scalds/treatment/>

Whitehall: Could you please give me your name so the fire department will be more informed when they arrive please?

User: My name is oliver

Whitehall: Okay, would you mind giving me your phone number to forward to the fire department?

User: 07444 444444

Whitehall: Alright, do you think there's anything else the fire department should know before getting there?

User: Hurry!

Whitehall: Alright, I've passed everything onto a human now, please stay safe and wait for the fire department

Conversation occurred at: 21-Apr-2021 (15:09:06.266596)