Slot	User Response
Requested Services	Police, ambulance
Emergency Details	Stabbing
Safe	No
Someone Injured	Yes
Victim Details	Bleeding
Street Address	Unknown
Postcode	Unknown
District	Unknown
Location Description	No
First Aid Knowledge	No
Name	No
Phone Number	No
Extra Details	No

## **Transcript**

User: Init

Whitehall: My name is Whitehall, the emergency service chatbot

Whitehall: What emergency service do you require?

User: No

Whitehall: Sorry, could you rephrase? I'm not sure what you mean

User: No

Whitehall: I'm sorry, I didn't quite find an answer in your response, could you

please rephrase?

User: No

Whitehall: Sorry, I didn't quite understand that, could you please rephrase?

User: Police

Whitehall: What is the nature of your emergency?

User: Stabbing bleeding

Whitehall: Is the situation safe now?

User: No

Whitehall: Please get somewhere where you can be safe until someone

arrives

Whitehall: Could you please provide the street address police and

paramedics? User: No

Whitehall: Can you give a description of where you are so the police and

paramedics can help get to you?

User: No

Whitehall: Alright, I've sent everything to the police and paramedics and

they've been dispatched. They'll be with you shortly

Whitehall: Do you know anyone there who could provide first aid?

User: No

**Whitehall**: Okay, I will find some useful resources to help you **Whitehall**: Here is a useful link that I found that can help:

**Whitehall**: https://www.redcross.org.uk/first-aid/learn-first-aid/bleeding-heavily #:~:text=Put%20pressure%20on%20the%20wound,clot%20and%20stop%20t he%20bleeding.&text;=If%20you%20can't%20call,someone%20else%20to%2 0do%20it.

Whitehall: Would you be okay giving me your name? The police and

paramedics may need to know more about you

User: No

Whitehall: Okay, would you mind giving me your phone number to forward to

the police and paramedics?

User: No

Whitehall: Do you have any extra details on the situation that you think could

be helpful? User: No

Whitehall: Okay, help is coming, please stay safe, the police and paramedics

are on their way