Slot	User Response
Requested Services	Police, ambulance
Emergency Details	Broke her leg, hit by a car
Safe	Yes
Someone Injured	Yes
Victim Details	Freaking out
Street Address	Iveston lane
Postcode	I'm not sure, street address is iveston lane though
District	Unknown
Location Description	Not needed
First Aid Knowledge	Unknown
Name	Georgia harris
Phone Number	07888 124 342
Extra Details	Please hurry, that sod in the car might get away

## **Transcript**

User: \_\_\_

Whitehall: I am Whitehall, the emergency service chatbot

**Whitehall**: Can you please provide the emergency service that you require **User**: Police please, my friend was just hit by a car and they drove off **User**: Police please, my friend was just hit by a car and they drove off

Whitehall: Are you safe?

**User**: We're on the corner of iveston lane now, yeah **User**: We're on the corner of iveston lane now, yeah

Whitehall: Is anyone injured?

Whitehall: Can you please provide the emergency service that you require

User: My friend was just hit by a car and they drove off

User: \_\_\_\_

Whitehall: I am Whitehall, the emergency service chatbot

**User**: Police please, my friend was just hit by a car and they drove off **User**: Police please, my friend was just hit by a car and they drove off

Whitehall: Are you currently in a safe location?
User: Yeah, we're at the corner of iveston lane now
User: Yeah, we're at the corner of iveston lane now

Whitehall: Is anyone injured?

**User**: My friend got her leg under the wheel **User**: My friend got her leg under the wheel **Whitehall**: What state is the victim in?

User: I think she broke her leg and she's freaking out User: I think she broke her leg and she's freaking out Whitehall: Can you please provide your postcode? User: I'm not sure, street address is iveston lane though User: I'm not sure, street address is iveston lane though

Whitehall: DISPATCH

Whitehall: Do you or anyone near you have experience with first aid?

User: Not a clue

**Whitehall**: Okay, I will find some useful resources to help you **Whitehall**: Here is a useful link that I found that can help:

Whitehall: https://www.nhs.uk/conditions/first-aid/after-an-accident/

Whitehall: Can you tell us your name?

User: Georgia harris

Whitehall: Can you please provide your phone number should we need to

contact you over the phone?

User: 07888 124 342 User: 07888 124 342

Whitehall: Okay, is there anything else we should know before we get there?

**User**: Please hurry, that sod in the car might get away **User**: Please hurry, that sod in the car might get away

Whitehall: Help is on the way, please stay safe and wait for the professionals

to arrive