Slot	User Response
Requested Services	Fire department, ambulance
Emergency Details	Fire
Safe	No
Someone Injured	Yes
Victim Details	Burns
Street Address	Horcastle close
Postcode	No
District	Unknown
Location Description	Not needed
First Aid Knowledge	Yes
Name	Oliver
Phone Number	No
Extra Details	No

Transcript

Whitehall: I'm Whitehall, the emergency service chatbot
Whitehall: Can you please provide the emergency service that you require
User: Send a fire engine please
Whitehall: Can you please describe the details of your emergency?
User: There's a fire
Whitehall: Are you currently in a safe location?
User: No
Whitehall: Please get somewhere where you can be safe until someone arrives
Whitehall: Is anyone injured?
User: I have burns
Whitehall: Do you know the street address so I can notify the fire department?
User: Horcastle close
Whitehall: Could you tell me the postcode for Horcastle Close to help the fire department get there?
User: No
Whitehall: The fire department have been dispatched and will be with you shortly
Whitehall: Do you or anyone near you have experience with first aid?
User: I do
Whitehall: Okay, if you feel you can help the situation, please do
Whitehall: Here is a useful link that I found that can help:
Whitehall: https://www.nhs.uk/conditions/burns-and-scalds/treatment/
Whitehall: Can you tell me your name please?
User: Oliver
Whitehall: Okay, would you mind giving me your phone number to forward to the fire department?
User: No
Whitehall: Okay, is there anything else the fire department should know before they arrive?
User: No
Whitehall: Alright, I've passed everything onto a human now, please stay safe and wait for the fire

department