

Slot	User Response
Requested Services	Police, ambulance
Emergency Details	Stabbing
Safe	Ja
Someone Injured	Yes
Victim Details	Bleeding
Street Address	Unknown
Postcode	Unknown
District	Unknown
Location Description	No
First Aid Knowledge	No
Name	No
Phone Number	No
Extra Details	No

Transcript

Whitehall: I'm Whitehall, the emergency service chatbot

Whitehall: Who's services do you require?

User: No

Whitehall: Sorry, I didn't quite understand that, could you please rephrase?

User: Police

Whitehall: Could you describe the nature of the emergency please?

User: No

Whitehall: Sorry, could you rephrase? I'm not sure what you mean

User: Nope

Whitehall: I'm afraid I don't understand, could you try rephrasing please?

User: Lol

Whitehall: I'm afraid I don't understand, could you try rephrasing please?

User: Stabbed

Whitehall: Are you safe?

User: Ja

Whitehall: Please make sure you're safe until someone arrives

Whitehall: Can you describe how the victim is doing?

User: No

Whitehall: I'm afraid I don't understand, could you try rephrasing please?

User: Bleeding

Whitehall: Do you know the street address so I can notify the police and paramedics?

User: No

Whitehall: Could you tell me about your surrounding so I can pass it onto the police and paramedics?

User: No

Whitehall: The police and paramedics are on their way, they'll be with you soon

Whitehall: Do you or anyone near you have experience with first aid?

User: No

Whitehall: Okay, I will find some useful resources to help you

Whitehall: Here is a useful link that I found that can help:

Whitehall: <https://www.redcross.org.uk/first-aid/learn-first-aid/bleeding-heavily#:~:text=Put%20pressure%20on%20the%20wound,clot%20and%20stop%20the%20bleeding.&text=If%20you%20can't%20call,someone%20else%20to%20do%20it>.

Whitehall: Could you please give me your name so the police and paramedics will be more informed when they arrive please?

User: No

Whitehall: Okay, would you mind giving me your phone number to forward to the police and paramedics?

User: No

Whitehall: Okay, is there anything else the police and paramedics should know before they arrive?

User: No

Whitehall: Alright, I've passed everything onto a human now, please stay safe and wait for the police and paramedics