

Jack Griffiths

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PROFILE

I'm looking for a role that showcases my passion for providing a positive customer experience, whilst providing a solid foundation for an on-going career within the technology industry. I have successful experience in customer service and Technology from both university and previous employment

EDUCATION

Australian Defence Force Junortoun - Army Cadet 2014-2016

Learning to work as part of a team through training exercises in the wilderness.

Bendigo Senior Secondary College - VCE 2018-2019

Subjects: English, Math Methods, Further Mathematics, Chemistry, Biology, Allied Health, Psychology

La Trobe University – Bachelor of Information Technology 2020 – mid 2021

I had progressed through a year and a half, my degree at La Trobe was half complete but due to unfortunate circumstances I decided to take a gap year. I was taught and had experience in Python, Java, JavaScript, CLisp, HTML and SQL.

Deakin University – Bachelor of Information Technology 2023

After some time and moving to Geelong, I decided to go back to my studies and complete my degree. I got a recognition of prior learning to bring what I had learnt at La Trobe across. I am currently still studying at Deakin and plan to finish at the end of 2025.

ACHEIVEMENTS

- During year 11 Chemistry, I was getting top grades for my class and was invited to attend a high achieving Chemistry test out of state.
- I remained loyal to my first job at McDonalds for four and a half years until I had to resigned because I relocated for to Deakin University in Geelong.
- I then and currently am working at The Good Guys Geelong as a salesperson while I study.

EMPLOYMENT

The Good Guys – 2021 – Currently

Responsibilities:

- As a salesperson I have sale targets to reach, as well as this target I must sell a certain amount of warranties and offer Telstra connections to my customers.
- I make sure my department (TVs) is clean, dusted and all correct catalogue tickets are displayed with correct pricing for the week.
- I must be efficient and make sure all details are correct on my dockets is correct so as delivery and install processes go smoothly.
- I am required to be diligent and keep track of my active dockets as some customers will have items on backorder and I need to secure them when they reach our warehouses.
- I am required to have great team skills as there may be a sale that has items from departments all over the store, so smooth hand offs and team selling is required.

McDonalds- Crew Member- 2016 – 2020 (Four and a half years)

Responsibilities:

- Providing a positive customer experience to numerous and varied people
- Timely and accurate delivery of orders, working to tight deadlines
- Being a pro-active team player that works collaboratively with others
- Ensuring a clean and hygienic kitchen for safe food preparation
- Working with leaders to ensure a safe working environment for myself
- and others

Bricklayer- Labourer - 2016

Responsibilities:

- Being on time to the site for early starts (6am)
- Maintaining a clean and tidy workstation free of hazards
- Working long hours (up to 10 hours) whilst maintaining a quality output

REFERENCES

Taylah Jasmine- 03 5448 5194

Manager- McDonalds Epsom

Mrs. Albercht- 03 5443 2133

Teacher at Weeroona College Bendigo