

## Testing Script

Thank you for participating in this usability testing. Before starting I will read to you an overview of what we will be doing and what you are allowed to do.

First, your participation is voluntary, you can leave at any time, and you can take as many breaks as needed during the testing. Any information collected will be kept confidential and your personal information will not be disclosed. During the testing please be as honest as possible and explain your reasoning behind what you are doing. You will not hurt our feelings with negative feedback. We are here to test the app to make improvement so all feedback is good feedback. If you get stuck do not worry about it, you are not being judged, we only judge our design.

### Preliminary Questions

We will start by asking you a few questions.

**(The user should not navigate the program before getting to the task portion of the testing)**

- How often you use the internet in a week?
- How many hours do you listen to music a day?
- What is the app you use most often to listen to music?
- How long have you use your music app?
- What is your first impression starting at Home?

### Tasks

- Task one will require you to, starting at the mood screen find a way to play a song.
- For task two you are asked to play a song from a playlist.
- Task three you will need to find out how to change your password.
- Task four pause a playing song.
- For the final task please go to the home screen and play the third most recently played song.

### Post Testing Questions

Now that the testing is over, please answer a few post test questions.

- What is your general impression when using the app?
- Did you enjoy using the app?
- Was it easy to use?

- If you could add anything to the app, what would you add?
- Is there anything you really hate about the app?
- Do you have anything else to add? Suggestion?