

## Usability Study Notes

- Use internet ~2 hrs a day
  - 1 hr a day listening to music
  - Use I heart radio app to listen to music
    - Have used this app for 6 months
  - First impression
    - Clear and obvious functions/buttons
    - Things you are most likely to need upfront
    - Locked at the Welcome Back first
1. Task 1:
    - Decided on chill
    - Went to click on artist to access music
    - Clicked on playlist
    - The fact that it played automatically was unexpected
    - Time to complete 3
  2. Task 2:
    - Time to complete 3
  3. Task 3:
    - Went to settings to look for where to change password
    - Time to complete 2
  4. Task 4:
    - Icon to indicate playing music unclear
    - Time to complete 3
  5. Task 5:
    - Almost clicked back instead of house to find home screen
    - Time to complete 3

### Post study interview

- Everything worked as expected
- Easy to navigate
- Did everything it needed to do
- Yes, they enjoyed it
- Yes, it was easy to use
- Add a function to cast to a speaker or another device
- Didn't hate anything

- Could add more colour