

## **Social Service Accelerator Track**

### **Leading Through Change**

This course provides learners with the knowledge and skills to lead change through strategized tactical action to change the mind-sets and behaviours necessary to sustain the change transformation.

### **Module Objectives:**

By the end of this module, participants will be able to:

1. Identify the success factors for managing change;
2. Identify a Fixed Mindset and develop strategies to shift to a Growth Mindset;
3. Apply the appropriate change strategies and behaviours to put in place the right people, process and tools to ensure successful execution.

### **Topics:**

1. The VUCA World & the Impact of Change
2. Kotter's 8-Step Change Management Theory
3. Prosci's Change Management Theory
4. Kubler-Ross Change Curve
5. Fixed & Growth Mindset

### **Target Audience:**

Professionals with 0-5 years' experience managing volunteers for their respective organisations.