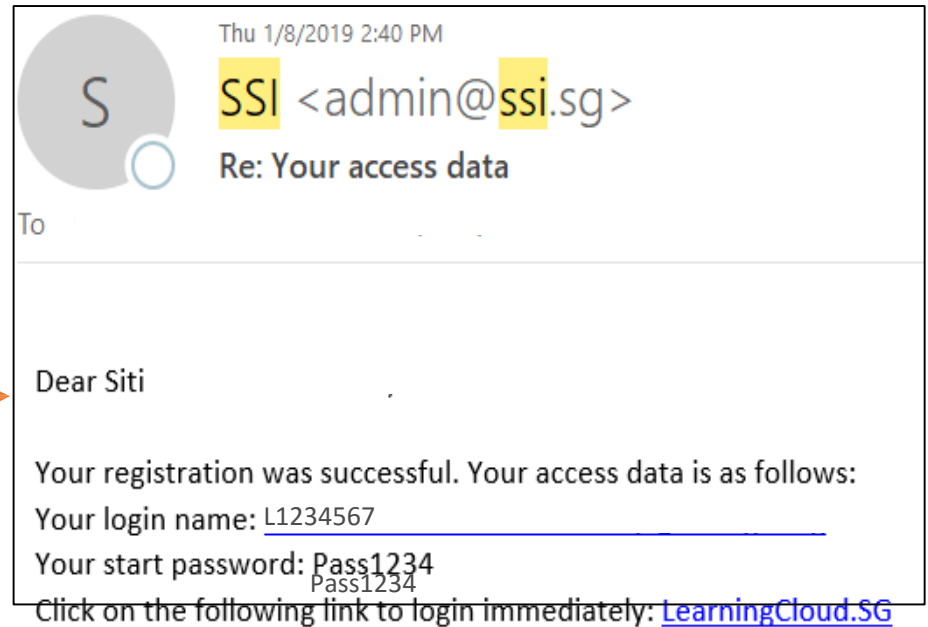


# LearningCloud User Guide

**NEW USER** will receive an email from LearningCloud with your login credentials. Should you not receive an email within 2 working days of the confirmation email, please contact the SSI administrator at [socialserviceinstitute@ncss.gov.sg](mailto:socialserviceinstitute@ncss.gov.sg).

**EXISTING USER** may proceed to login to LearningCloud via existing login credentials. Should you forgot your username (e.g L1234567), please contact the SSI administrator at [socialserviceinstitute@ncss.gov.sg](mailto:socialserviceinstitute@ncss.gov.sg).



Best regards,  
Your Platform Support

To login to Learning Cloud, open your web browser and go to : <https://learningcloud.sg>

For compatibility purposes, please use Google Chrome, IE10+ , Safari or Mozilla Firefox

The screenshot shows the LearningCloud.SG homepage. At the top, there is a navigation bar with the LearningCloud.SG logo on the left. To the right of the logo are links: "Search for a Course", "Providers" (with a dropdown arrow), "Login" (with a dropdown arrow), and "Join Now" (with a dropdown arrow). A callout box with an orange border points to the "Login" link and says "Click 'Login' and choose 'Learners'". Another callout box points to the "Learners" option in the "Login" dropdown menu. Below the navigation bar is a large hero image showing a group of people high-fiving. Overlaid on this image is a dark grey box with the text "Welcome to LearningCloud.SG" and "Embarks on journey towards digital learning experience begins here. Find out more." Below the hero image is a section titled "Marketplace". Under "Marketplace", there are three cards. The first card is titled "Singapore's Social Compact" and "Understanding Singapore's Social Service Landscape", featuring an illustration of a diverse group of people. The second and third cards are both titled "Volunteer Management Toolkit" and feature the SSI logo.

LearningCloud.SG

Search for a Course Providers Login Join Now

Click 'Login' and choose 'Learners'

Learners Provider

Welcome to LearningCloud.SG

Embarks on journey towards digital learning experience begins here. Find out more.

Marketplace

Singapore's Social Compact  
Understanding Singapore's Social Service Landscape

Volunteer Management Toolkit

Volunteer Management Toolkit

## Login

User name

ⓘ Please enter your user name

Password

☐ Stay logged in ([Security information](#))**LOGIN**[Forgot your password?](#)[You can register yourself here.](#)

Login with your user name (e.g L1234567) and password (sent in the email). Click the 'Login' button.

Should you forgot your user name password, click the 'Forgot your password?')

[Terms of use](#)

English (UK) 中文 (简体)



Accept privacy policy

## Accept privacy policy.

- Welcome to LearningCloud.SG, a multi-tenanted learning and content management system with extensions to various current and next- generation virtual learning applications and environments, as well as related technology-enabled learning services. The LearningCloud.SG website and services are provided by the Skills Future Singapore Agency ('SSG', 'we', 'us' or 'our'). These terms of service (there 'Terms') govern your ('you' or 'your') access to and use of the LearningCloud.SG platform ('LearningCloud.SG Platform'), <https://www.learningcloud.sg> web site and its subdomains (the 'Website') and all services provided by SSG in relation to LearningCloud.SG (collectively, including the LearningCloud.SG Platform and the Website, the 'Services').

DECLINE PRIVACY POLICY

ACCEPT PRIVACY POLICY

Scroll down to the end and  
'Accept Privacy Policy'

Terms of use

English (UK) 中文 (简体)



Accept privacy policy



Change password

## Change password

Fields marked with an asterisk (\*) are mandatory.

Current password \*

New password \*

Repeat password \*

**SAVE CHANGES**

You will be prompted to change your password.  
Key in the current and new password.

English (UK) 中文 (简体)

Upon login, you will be directed to your dashboard

Click the course title to access the e-learning content.



Catalogues ▾

My Courses

Learn More




## My learning

Current Pending enrolments Completed

1 current element


### Courses



#### Understanding the Social Service Sector (TD)

Ends on 12 Apr 2018

Enrolled E-Learning



Another way you can access your courses will be to click on "My Courses"

[Terms of use](#) [Info](#)

English (UK) 中文 (简体)

### IMPORTANT NOTE

Online materials are available for download and viewing 2 weeks before course till 2 weeks after course ends.



## Understanding the Social Service Sector (TD)

Available from 29 Apr 2017 09:00 to 12 Apr 2018 09:00

Complete your e-learning contents from **'Syllabus'**.

You may download your learning materials/ handouts from **'Library'**.

**'Info'** contains an overview of the course.

### Info

**All times in**  
Singapore Time  
(Asia/Singapore) (UTC+08:00)

### Description

### Overview

This unit equips social service professionals with the knowledge needed to understand overall history and formation of social service, roles of key providers, scope and trends in sub sectors and functional frameworks to deliver effective services.

### Learning

### Outcomes

By the end of the course, participants will be able to:

- Illustrate the basis of formation and history of social services;
- Identify the major roles of

### Syllabus

Expand all

#### Slides

Understanding Social Service Sector - Topic 1



Understanding Social Service Sector - Topic 2



Understanding Social Service Sector - Topic 3



### Library


- [Understanding the Social Service Sector \(Slides\)](#)
- [Booklet Understanding Persons with Disabilities](#)
- [SociallyEnabledPosters](#)
- [Be Socially Enabled Brochure 470488](#)
- [For All We Care 470492](#)
- [Interacting with Seniors Removing Barriers](#)
- [Lets Play Together](#)
- [Mental Health Booklet \(Removing Barriers\)](#)

Click arrow button to access the e-learning content.



Click the '**Up Arrow**' to return to the main syllabus and view all e-learning contents.

Click '**Next**' to access the next e-learning content

Home Catalogues ▾ My Courses Learn More 



 Previous Understanding the Social Service Sector - Pre-Co...  Understanding the Social Service Sector (TD)  Next Understanding Social Service Sector - Topic 2 


Click '**Previous**' to return to the previous the E-learning content

**Green** tab will be shown when you have completed your E-learning content.



**Yellow** tab will be shown when you have access to your E-learning content but have yet to complete.


**Grey** tab will be shown when you have not access to the e-learning content.

 Understanding Social Service Sector - Topic 1  

 Open training  
Successfully processed  
WBT (SCORM)


Green circle with tick indicates completion of online content

 Understanding Social Service Sector - Topic 2  

 Open training  
In progress  
WBT (SCORM)

Select the content that you would like to proceed with.

 Understanding Social Service Sector - Topic 3  

 Open training  
Not yet started  
WBT (SCORM)



## Understanding the Social Service Sector – Topic 1



Click right arrow to proceed to the next slide.

When you have reached your last slide, click the '<< Back' button to continue your next e-learning content.

<< Back

UnderstandingSocialServicesectorTopic1 > UnderstandingSocialServicesectorTopic1.pptx > 24

# Making Assistance Accessible

Grey arrow indicates last slide.

24 Understanding the Social Service Sector v 1.0

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Click left arrow to return to the previous slide

To retrieve e-learning content, click '**My Courses**'.

To logout, click your name, from the dropdown list, choose '**Logout**'

[Home](#)[Catalogues ▾](#)[My Courses](#)[i Chua ▾](#)

## Learning status

[Current](#)[Pending enrolments](#)[Completed](#)

**Current** tab will shows e-learning content that you have not view or in progress.

**Completed** tab will shows e-learning content that you have view completely.

[My Profile](#)[Edit account](#)[My experience](#)[Edit account](#)[Logout](#)