

Social Service Assistant Track

Supporting Clients with Professional Resources

This module emphasises listening skills, empathy and the ability to holistically identify health, wellness and other social service support required by clients.

Module Objectives:

By the end of this module, participants will be able to:

1. Provide clients with information on social support services available at other organisations;
2. Introduce programmes offered by the organisation to target client groups;
3. Support engagements with other professionals and organisations to direct social resources and meet the needs of clients;
4. Identify the needs of clients based on client interactions.

Topics:

1. Introduction to social prescribing
2. Assessing the client
3. Applying theory into practice

Target Audience:

Professionals with 0-2 years' experience managing volunteers for their respective organisations.