

Name

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## **SUMMARY**

Eager junior developer with a solid programming background and a strong eagerness to learn. Proficient in JavaScript, CSS, ReactJS, and Ruby on Rails, I excel at problem-solving and i have a genuine passion for coding. Open to a challenging sales position in any organization, where I can use my technical skills and enthusiasm for technology to drive sales and foster client relationships.

## **SKILLS**

- Proficient in JavaScript, ReactJS, and Ruby on Rails
- Familiar with Tailwind CSS, and Bootstrap
- Strong problem-solving and troubleshooting abilities
- Computer installation and maintenance
- Strong understanding of software engineering principles and technologies.
- Proven sales and customer service skills gained from experience in both IT and hardware sales.
- Excellent communication and interpersonal skills, with the ability to explain technical concepts to non-technical audiences.

- Proficient in system operations, troubleshooting, and user support.

## **EXPERIENCE**

### **\*March 2023 – July 2023**

#### **Technical support at Icore Information Systems Ltd, Nakuru.**

Providing technical support and training to line personnel to ensure the safe and effective operation of systems Managed and maintained computer systems, ensuring optimal performance and troubleshooting technical issues. Provided technical support to end-users, addressing queries and resolving issues promptly to enhance user satisfaction.

### **\*August 2023- September 2023**

#### **Technical support at Mwachu General Hardware Ltd, Nairobi.**

Providing technical support and training to line personnel to ensure the safe and effective operation of The Point Of Sale (POS) Demonstrated excellent customer service by assisting clients in finding the right hardware products, resulting in increased customer satisfaction and repeat business.

### **\*October 2023- January 2024**

#### **Merchandiser – Coca-Cola**

Collaborated with sales and delivery teams to achieve sales targets and streamline operations.

Demonstrated strong organizational and time management skills by efficiently managing multiple store locations.

Built and nurtured professional relationships with store managers and staff to secure optimal product placement.

### **\*February 2024- September 2024**

#### **Cashier at Dafabet Nakuru Ltd.**

I diligently managed financial transactions and customer interactions in a fast-paced environment.

Responsibilities included processing bets accurately, handling cash transactions, resolving customer inquiries, and maintaining a clean and organized workspace. Demonstrated strong numerical skills and attention to detail while adhering to company policies and regulations.

Developed effective communication skills through interactions with different customers, ensuring

a positive customer experience. Additionally, assisted in inventory management and contributed to team success through collaboration and teamwork.

### **February 2025 - March 2025**

#### **TMS at BAT isiolo Region**

Led the field execution of the Sportsman cigarette upgrade launch across key markets in Isiolo, introducing the improved product to traders, retailers, and consumers.

Conducted in-store and on-site product presentations to communicate changes in product quality, packaging, and value proposition.

Gathered real-time feedback from traders and consumers regarding taste, appeal, and brand perception to assess market reception.

Monitored sales trends, stock movement, and competitor activity during the early phase of the rollout.

Provided Daily reports with actionable insights to support strategic decisions in the product's regional rollout and adoption.

### **EDUCATION**

#### **\*July 2022 – February 2023**

Moringa School, Nairobi  
Certificate in Software Engineering

#### **\*January 2018 – February 2022**

GG Rumuruti Boys High School, Laikipia  
K.C.S.E  
Mean grade:C-

#### **\*January 2009 – November 2017**

Moi primary, Nakuru  
K.C.P.E  
Mean grade: 319

### **AWARDS AND HONORS**

- Moringa School Certificate
- LinkedIn Learning certificates
- K.C.S.E certificate

### **REFERENCE**

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