

Jack Kelly

JackShylo@ProtonMail.com

Professional Summary

24 year old motivated and detail-oriented web development graduate seeking new opportunities in the workforce.

Work Experience

McDonald's – Crew Trainer

October 2022 – Present

- Train and onboard new staff in company policies, procedures, and customer service standards, ensuring a high level of team performance.
- Collaborate with team members to maintain efficient operations during busy shifts, demonstrating adaptability and communication skills.
- Resolve customer inquiries and issues promptly, enhancing customer satisfaction and loyalty.

Education

New Zealand Diploma in Web Software Development (Level 6)

Vision College, Christchurch • March 2020 – November 2020

New Zealand Diploma in Web Development & Design (Level 5)

Vision College, Christchurch • March 2019 – November 2019

Skills

Soft Skills: Team training, communication, problem-solving, time management