

Front Page:

Welcome to the Handbook!

Here you will find tips and DNS acceptance and rejection guidelines for different clients.

Your job is to protect and help the client as their personal computer managing assistant.

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Company Rules:

- DO NOT CONTACT THE USER
- Always do the right thing
- Operate based on the client's POV
- Understand your client at all times
- Protect the client from spam and viruses
- LEAVE NO TRACE
- Complete all your work on time
- Shoes must be worn at all times; no dogs allowed

For any additional questions, comments, or concerns please contact your respective supervisor.

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Entry Level Client: THE SMITHS

- Classic nuclear family
- Two parents
- An elementary school-age son
- A high school-age daughter
- Strict household
- Rebellious children

MISSION: KEEP STATUS QUO

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Mid-Level Client: BISTRO BAGUETTE

- French American fusion restaurant
- Locally owned
- Financially unstable
- Well respected by the community
- Primary clients are retirees

MISSION: KEEP BUSINESS AFLOAT

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Senior Level Client: GOVERNORS OFFICE

- Libertarian
- Has had scandals during the campaign
- Public concerns about piracy
- A military man
- Currently under trial
- Is possibly having an affair with his secretary

MISSION: KEEP HIM IN POSITION