

Knowledge of opportunities and limitations of these technologies related to client factors

- How client interests/abilities may influence choice of modality
- Awareness that clients will differ in their confidence and skills using digital technologies and that extra training and support may be required.
- Awareness of how client and staff attitudes/beliefs may affect their ability to engage in digital technologies e.g. Reluctance/fear of digital technology and be able to suggest strategies to overcome resistance where present
- Awareness of how severe and enduring mental health conditions may limit (but not preclude) the use of technology - e.g. paranoia