

# Instructor

Name: Charles Xavier	Status: Trusted
Roles: Instructor	Demographics: 50, University professor
Knowledge, Skills, Ability: <ul style="list-style-type: none"><li>• Has a deep understanding on the human mind</li><li>• Has used blackboard / portal for his courses</li><li>• Active member and user of Google Scholar</li></ul>	
Goals, Motives, Concerns: <ul style="list-style-type: none"><li>• Wants to find an efficient ways to improve teaching across multiple campuses</li><li>• Wants to get young people interested in Psychology</li><li>• Wants a platform to share his own research, and gather research across different fields of study in academia</li><li>• Researching and writing about technology and how it affects the mind, as well as artificial intelligence</li></ul>	
Usage Patterns: <ul style="list-style-type: none"><li>• Posts course notes, and course material, to be easily accessible to all students and non-students. But prefers certain course projects and assignments to be accessible only to instructors and students of his courses.</li><li>• Reads academic papers in the field of technology and artificial intelligence. Searches for academic papers from other reputable sources in his university.</li><li>• Searches assignment submissions by students in his courses. He categorizes submissions by campus, and course.</li><li>• Preview documents and files before downloading them.</li><li>• Likes to offer feedback and comments to submissions / academic papers.</li></ul>	

# Student

Name: Jane Smith	Status: Trusted
Roles: Student	Demographics: 22, University student
Knowledge, Skills, Ability: <ul style="list-style-type: none"><li>• Basic computer skills.</li><li>• Has used portal/blackboard for past courses</li></ul>	
Goals, Motives, Concerns: <ul style="list-style-type: none"><li>• Wants a website with a simple to use UI</li><li>• To find notes from future lectures and courses to prepare for them earlier.</li><li>• To be able to quickly find past exams and answers for them.</li><li>• To study and do well on quizzes and exams.</li><li>• To be able to find the best quality notes and papers.</li></ul>	
Usage Patterns: <ul style="list-style-type: none"><li>• Posts her own notes taken during lecture for others.</li><li>• Occasionally reads lecture material from other courses to learn a little more about them without taking the course.</li><li>• Searches for past exams for her courses to prepare for them.</li><li>• Searches for academic papers to complete certain assignments.</li><li>• Likes to compare her answers on past exams to the answer key.</li><li>• Likes to rate submitted material to help others find quality material.</li></ul>	

# Guest

Name: Hakim Boyd	Status: Untrusted
Roles: Guest	Demographics: 17, High school student
Knowledge, Skills, Ability: <ul style="list-style-type: none"><li>• Enjoys Biology and Chemistry in high school</li><li>• Highly intelligent, gets good grades in college level courses</li><li>• Tutors fellow students in his free time</li></ul>	
Goals, Motives, Concerns: <ul style="list-style-type: none"><li>• Wants to study medicine in the future</li><li>• Wants to apply to University of Toronto for undergraduate studies</li><li>• Wants to learn more about Biology and Chemistry by taking online courses</li><li>• Wants to understand what to expect in college</li></ul>	
Usage Patterns: <ul style="list-style-type: none"><li>• Searches for content in Biology and Chemistry, prefers complete and structured courses that include projects and assignments.</li><li>• Takes notes on content he finds interesting.</li><li>• Works on some assignments for fun, compares his answers to the answer key.</li><li>• Occasionally reads academic papers in the medical field.</li><li>• Contacts instructors for course information and recommendations.</li><li>• Contacts students about student life at University of Toronto.</li></ul>	