User testing report for EzTravel

Total: 2

Age: 25 - 50 Gender: Male

Income: Less than \$19999 Countries: Germany, Canada

Device: Smartphone Operating system: iOS Number of tasks: 6

Overview:

10/12(83%) tasks are considered nicely to be done. The overall rate for this prototype is 4/5.

What worked:

Login and Sign up:

2/2 completed the task. Both of them think the function of login and sign up is good. And both of them think the page is clear and easy.

Use 3 words to describe this app

2/2 completed the task. The first user thinks this app is simple, clear and pastel. The second user thinks this app is relax, clear, and easy.

Give some advises to make the app better:

2/2 completed the task. (The advises will be shown below.)

The differences between my app and other app:

2/2 completed the task.

What didn't work:

Typeface, word size, theme colour, and layout:

1/2 completed the task. One of them thinks the typeface, word size, theme colour, and layout are all perfect. But the other one thinks the word size for personal setting page is little bit big. And the other one thinks the home page should show the picture of the camp house. He also likes the shape of the function boxes, especially the corner of the boxes.

The safety problem of choosing camp house:

1/2 completed the task. The first user thinks this app is professional and he will feel safe. The other one thinks this app is just a prototype, he won't give some opinions of this.

Advises:

- 1. The home page should show the picture of the camp house.
- 2. The home page should be able to be swapped, so that the users can view more options of camp house.
- 3. The 3 buttons at the bottom of the screen(HOME PAGE, COLLECTION, ACCOUNT SETTING) should be changed position.