

Jackson Kuroposa Lolkipangi
ICT Specialist
Project Coordinator

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P.O Box 91-20600
Maralal, Kenya

0796505014

jackiepaengi@gmail.com

LinkedIn: <https://www.linkedin.com/in/jackson-kuroposa-lolkipangi-54394b175/>

PROFILE SUMMARY

Dynamic and results-oriented ICT Officer with a robust background in IT support and information management. With over a year of hands-on experience from a prestigious internship at ICT Authority and a current role at Eco-Oryx Solutions Limited as an IT Support & Training Coordinator, I bring a proven track record of enhancing operational efficiency and delivering exceptional technical solutions. Adept at managing digital archives, providing top-tier user support, and ensuring the integrity and security of information systems, I excel in fast-paced environments and am passionate about leveraging technology to drive organizational success. My expertise in troubleshooting, system maintenance, and user training is complemented by excellent communication skills and a keen eye for detail, making me a valuable asset in any ICT infrastructure. Committed to continuous learning and staying abreast of the latest industry trends, I am enthusiastic about contributing my skills to innovative projects and forward-thinking teams.

WORK EXPERIENCE

ECO-ORYX SOLUTIONS LIMITED / ICT SPECIALIST

January 2024 – 30th October, NAIROBI

Responsibilities

- Involved in the RFID asset tagging and tracking management.
- Managing the Company's projects ensuring we meet the projects' timeline.
- Provided the 24/7-hour support to our customer's on the issues about the Asset Management System.
- Offering the IT Support to clients on the Asset Management System Request (AMS).
- Installed application software and upgrades, and help in providing solutions.
- Training the users on the use of the AMS system.
- Involved in the deployment of AMS system at BioVax, KRA, KTDA, MCK, Kenya Institute of Management, and Nyandarua County Government.
- Designing and Maintaining the Company's website.

- Determined and resolved printer and networked copier outages.
- Assisting in the administration and maintenance of our systems, and network infrastructure.
- Assisting in the inventory management of IT equipment.
- Assisting with hardware and software troubleshooting, resolving technical issues, and supporting end-users.
- Responding to staff inquiries and requests for technical assistance.
- Working closely with other members of the IT department and collaborating on projects or initiatives to improve the Company's service delivery.

Achievements.

Successfully designed the company's website on time and published after the Director's approval.

ICT Authority / Kenya Revenue Authority / Intern ICT Assistant
December 2022 – November 2023, MARALAL.

Responsibilities

- Assisting in the administration and maintenance of computer systems, and network infrastructure.
- Installed application software and upgrades, virus protection, and drivers.
- Determined and resolved printer and networked copier outages.
- Assisting in the inventory management of IT equipment.
- Assisting with hardware and software troubleshooting, resolving technical issues, and supporting end-users.
- Responding to staff inquiries and requests for technical assistance.
- Working closely with other members of the IT department and collaborating on projects or initiatives.
- Assisted in Filing of Individual, Non-individual and Rental income returns.
- Helped in installation of e-TIMS systems and installed products into the system.

Achievements.

I restructured the networking including trunking, and terminating new RJ45 ports. I managed to reset the VDIs that had issues and resolved successfully.

WORLD VISION- Kenya Big Dream: *Facilitator*

JANUARY 2023 - FEBRUARY 2023, & JUNE 2022 - JULY 2022,
BAAWA WARD

Responsibilities

- Collecting data
- Analyze the captured data
- Educate the community on the Child rights and the consequences that comes with it.

- Collected data on the effects of FGM and early child marriage.
- Co-ordinate with enumerators to ensure data accuracy.
- Provided the accurate data on Local value chain development I collected from the community.
- Advised the community on the importance of Agriculture to help improve in food security within the country.

Achievements.

I captured an accurate and correct data needed during the process, as am well equipped with skills and knowledge of the tools used.

Independent Electoral and Boundaries Commission / Support Electoral Trainer(SET)

JULY 2022 - AUGUST 2022, BARAGOI

Responsibilities

- Learning and understanding everything about how general elections are conducted,
- Educating Presiding/Deputy Presiding Officers and Clerks on their roles
- Officiate the 2022 General Elections as a Presiding Officer.
- Identified issues, analysed information and provided solutions to problems in order to provide Reliable Election Results.
- Proved successful working within tight deadlines and fast-paced atmosphere.
- Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.

Achievements

August 2022: Trained the Presiding Officers and their Deputies well. Officiated the General elections on 9th August without any hitches.

TRAININGS

December 2022: Python Essentials (CISCO)

December 2022: Networking Essential (CISCO)

December 2022: Introduction to Cybersecurity (CISCO).

February 2023: Java Programming (Programming Hub)

May 2023: Google IT Support (Coursera)

June 2023: CCNA-1 (CISCO)

July 2023: CCNA-3 (CISCO)

July 2023: CCNA-2 (CISCO)

September 2023: CISCO DEVNET ASSOCIATE
September 2023: CISCO CYBEROPS ASSOCIATE
September 2023: Prince2 Foundation and Practitioner
January 2024: Ajira Digital Mentorship program
July 2024: Jitume Program - Cybersecurity Fundamentals

EDUCATION

Jaramogi Oginga Odinga University of Science and Technology / Bachelor of Science in Information and Communication Technology.

SEPTEMBER 2017 - April 2022, BONDO

Second Class Honors (Upper Division)

Knowledge in Project Management, Communication skills, Procedural programming, Systems hardware and software, Electronics, operating systems, Software engineering, Algorithms, Database systems, Networking, Digital circuits, Information systems security, Data structures, Simulation and Modeling, Computer Graphics, Computer Architecture, Distributed Systems, User Interface Design, Object Oriented Programming, among others.

I developed a Female Genital Mutilation mobile application to be used to report the cases of FGM.

Good Shepherd Minor Seminary / Kenya Certificate of Secondary Education

JANUARY 2013 – DECEMBER 2016, MARALAL

B+ (plus) 70/96 points.

Barsaloi Primary School / Kenya Certificate of Primary Education

JANUARY 2004 – DECEMBER 2012, BARSALOI

316 / 500 MARKS.

SKILLS AND ATTRIBUTES

- Equipped with IT Support and Customer Service Support skills.
- RFID Technology operations.
- IT/MS Office experience and skills e.g. MS Word, Excel, PowerPoint.
- Organization and Time Management Skills.
- Hardware and Software computer repair skills.
- Collaborative Team Player
- Network Hardware and Software Maintenance
- Leadership Skills.
- Great Communicator and a Problem Solver.
- Android Developer and Web Designer.

HOBBIES

- Landscaping.
- Watching Movies
- Reading Novels.
- Nature walk.

REFEREES

1. Mr. Wilfred Ratila Lalampaa
Inspector General
Kenya Forest Service
Phone: 0742916646
Email: lalampaawilfred@gmail.com
2. Mr. Stephen Elly Loldepe
County Executive Committee Member,
Samburu County Government.
Phone: 0714803288
Email: ellyloldepe@gmail.com
3. Mr. Thomas Ruben Leleina
Opiroi Location,
Assistant Chief.
Phone: 0710921442
Email: lelinathomas@gmail.com