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Linkedin
Github
Portfolio

Profile Summary

Software Engineer with a strong background in UI design,frontend development, and a solid foundation in Information Technology. With my expertise in IT, I bring a comprehensive understanding of the technical landscape and its applications in software development.

Skills

Technical Skills
User Experience/User Interface
- HTML/CSS/Javascript/React/Tailwind.css/Sass

Backend
- Ruby/Rails

Visual Design Skills
- Figma

Collaboration Skill
- Git and GitHub

Education

KIBABII UNIVERSITY, *Bungoma*
BSc in Information Technology
2018 -2023

Relevant Coursework
- Object-oriented programming (Java)
- Web application (HTML,CSS and Javascript)
- Database application(MySql)
- Project Management

MORINGA SCHOOL, *Nairobi*
Software Engineering

Relevant Coursework
- Frontend Development (HTML, CSS and Javascript)
- Backend Development (Ruby)
- Frameworks (React and Rails)

Experience

KK Security(GardaWorld)— *Bid Manager*
JULY 2024 - PRESENT
- I define and implement a clear bid strategy to ensure they align with KK Security objectives.
- I collaborate with the executive management to determine the suitable approach for each bid.
- I identify risk associated with the bidding processes and develop mitigation strategies
- I create and manage the tender document and monitor the entire bid process.

Skills Gained
- Project Management Skills
- Communication Skills
- Research and Analysis
- Collaboration
- Problem-Solving
- Feedback Analysis

ABNO Software International — *Customer Success Engineer*
SEPTEMBER 2023 - FEBRUARY 2024
- I facilitated smooth product onboarding, guiding customers through setup and configuration processes.
- I provided technical support and resolved customer issues, collaborating with internal teams for complex problems.
- I conducted training sessions and workshops to educate customers on product features, ensuring effective usage.
- I established and maintained strong customer relationships, providing proactive support and advice to drive success.
- I gathered and conveyed customer feedback to contribute to product improvement and development.

Skills Gained
- Technical Proficiency

- Communication Skills
- Customer Relationship Management
- Training and Education
- Problem-Solving
- Feedback Analysis
- Documentation and Knowledge Management
- Renewal and Upselling
- Monitoring and Reporting
- Cross-Functional Collaboration

Kenya Port Authority, *Nairobi*

SEPTEMBER 2022 - NOVEMBER 2022

- I provided IT support to end-users within Kenya Port Authority.
- I troubleshoot and resolve technical issues efficiently.
- I collaborated with the IT team to ensure smooth operations.

Skills Gained

- Troubleshooting techniques
- Customer Relationship Management
- Project Conceptualization
- Process Improvement

Section Engineering Education —*Technical Writer*

SEPTEMBER 2021 - PRESENT

- Writing informative and engaging technical articles on various Android topics, including
the article "[Android] Adding A Custom Floating Action Button To A Bottom Navigation Bar."
- Conduct in-depth research to ensure accuracy and relevancy of the content.
- Section Engineering Education
- Floating Action Button

Skills Gained

- Project Conceptualization
- Process Improvement
- Research and Competitive analysis

Projects

Onlineshop

OnlineShop offers a seamless and convenient way to explore and shop the latest women's fashion trends. Browse our curated collection of stylish apparel and accessories, all available at your

fingertips. With our user-friendly interface, adding products to your cart, adjusting quantities, and managing your selections is effortless. Technology used were React and Sass

[Github Link](#)

InnovateHub
InnovateHub is a landing page showcasing cutting-edge IT and tech service solutions tailored to meet the evolving needs of businesses in today's digital era of an organization. Technologies used were React and Tailwind.

[Github Link](#)

Reference
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