

# Jacklyn Biggin.

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## Experience

### Developer Relations Lead Autocode Sep 2021 to Present Toronto, ON

- Technologies used: JavaScript, Node.js, MySQL, various APIs
- Built and managed Autocode's ambassador and community programs to drive engagement while growing Autocode's Discord server by 300% (from 9,300 to 37,000 members) and sustaining 20% week 1 member retention rate
  - Researched, scripted, presented and edited instructional videos for Autocode's YouTube channel, resulting in over 225,000 views and 10,000 hours of watch time
  - Wrote blog posts, technical documentation, and sample code while ensuring a consistent brand voice
  - Developed automations using JavaScript to handle content review and event management, optimizing processes to take minutes instead of hours
  - Collaborated with other team members to create marketing strategy, establish best practices and prioritize content release schedule based on business needs

### Hackathon Coach Major League Hacking Mar 2019 to Present UK & North America

- Mentored students and supported organizers at 40+ hackathons across Europe, North America and online
- Evangelized sponsored technical products such as Google Cloud, Twilio and GitHub to an audience of students
- Wrote and hosted technical workshops and livestreams for international audiences of between 10 and 350+ participants
- Trained 10+ team members in event management and developer advocacy

### Senior Developer (OpenShift) Royal Bank of Canada Aug 2020 to Aug 2021 Toronto, ON

- Technologies used: Git/GitHub, JavaScript (React), Python (Flask), MongoDB, HTML, CSS, Docker, Kubernetes
- Coordinated OpenShift's education and developer community initiatives, educating over 700 developers across RBC and winning RBC's Silo Buster award
  - Mentored four interns in developing a product integration, resulting in it winning Technical Distinction at AmpExpo
  - Maintained Python-based tools and scripted resiliency exercises to free up OpenShift cluster capacity

### Founder & Lead Organizer Hack Quarantine Mar 2020 to May 2020 Remote

- Led a team of 20 volunteers to organize a 3,500 participant, three-week online hackathon in ten days
- Achieved record breaking metrics, with 251 project submissions, 40,000 unique website visitors and 1.9 million minutes of video content being consumed

### Head of Tech & Software Leeds Student Radio Jun 2017 to May 2020 Leeds, UK

### Software Developer Intern RBC Capital Markets Jun 2019 to Aug 2019 London, UK



## Education

### Certificate in Learning Design University of Toronto • 2022 - Present

- Current average: 96.5%

### BA (Hons) Digital Media (International) University of Leeds • 2016 - 2021

- Graduated with First Class Honours

### Undergraduate Exchange Year Western University • 2018 - 2019

- Focused on Computer Science and Media



## Awards

**The Diana Award**, "the most prestigious accolade a young person aged 9-25 years can receive for their social action or humanitarian work" for educating young people in STEM skills

Featured in the **MLH Top 50 2021** as one of the global hackathon community's fifty most influential members out of 135,000+ people

### 14x Hackathon Award Winner, including:

- First Place** at UrbanHacks for creating an Android app to improve awareness of public services
- Second Place** at uOttHack for a custom hardware/software solution to solving farming issues in lower-income countries

### Outstanding Contribution Award from Leeds University Union

### Hero of the Moment at the national I Love Student Radio Awards



## Side Projects

- Growing BLAHAJGang, a global community of 850+ student developers and 2x Global Hack Week winner
- Improving my technical writing skills

Check out [timeline.jacklyn.dev](https://timeline.jacklyn.dev) for a more in-depth breakdown of what I've accomplished.