

Jacklyn Biggin.

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Toronto, ON, Canada



Experience

Developer Relations Lead Autocode Sep 2021 to Present Toronto, ON

- Technologies used: JavaScript, Node.js, MySQL, various APIs
- Built and managed Autocode's ambassador and community programs to drive engagement while growing Autocode's Discord server by 300% (from 9,300 to 37,000 members) and sustaining 20% week 1 member retention rate
 - Researched, scripted, presented and edited instructional videos for Autocode's YouTube channel, resulting in over 225,000 views and 10,000 hours of watch time
 - Wrote blog posts, technical documentation, and sample code while ensuring a consistent brand voice
 - Developed automations using JavaScript to handle content review and event management, optimizing processes to take minutes instead of hours
 - Collaborated with other team members to create marketing strategy, establish best practices and prioritize content release schedule based on business needs

Hackathon Coach Major League Hacking Mar 2019 to Present UK & North America

- Mentored students and supported organizers at 40+ hackathons across Europe, North America and online
- Evangelized sponsored technical products such as Google Cloud, Twilio and GitHub to an audience of students
- Wrote and hosted technical workshops and livestreams for international audiences of between 10 and 350+ participants
- Trained 10+ team members in event management and developer advocacy

Senior Developer (OpenShift) Royal Bank of Canada Aug 2020 to Aug 2021 Toronto, ON

- Technologies used: Git/GitHub, JavaScript (React), Python (Flask), MongoDB, HTML, CSS, Docker, Kubernetes
- Coordinated OpenShift's education and developer community initiatives, educating over 700 developers across RBC and winning RBC's Silo Buster award
 - Mentored four interns in developing a product integration, resulting in it winning Technical Distinction at AmpExpo
 - Maintained Python-based tools and scripted resiliency exercises to free up OpenShift cluster capacity

Founder & Lead Organizer Hack Quarantine Mar 2020 to May 2020 Remote

- Led a team of 20 volunteers to organize a 3,500 participant, three-week online hackathon in ten days
- Achieved record breaking metrics, with 251 project submissions, 40,000 unique website visitors and 1.9 million minutes of video content being consumed



Prior Experience

Head of Tech & Software, Leeds Student Radio, 2017 to 2020
Software Developer Intern, RBC Capital Markets, Summer 2019



Education

Certificate in Learning Design
University of Toronto • 2022 - Present
• Current average: 96.5%

BA (Hons) Digital Media (International)
University of Leeds • 2016 - 2021
• Graduated with First Class Honours

Undergraduate Exchange Year
Western University • 2018 - 2019
• Focused on Computer Science and Media



Awards

The Diana Award, "the most prestigious accolade a young person aged 9-25 years can receive for their social action or humanitarian work" for educating young people in STEM skills

Featured in the **MLH Top 50 2021** as one of the fifty most influential members in the global hackathon community out of 135,000+ people

14x Hackathon Award Winner, including:

- **First Place** at UrbanHacks for creating an Android app to improve awareness of public services
- **Second Place** at uOttHack for a custom hardware/software solution to solving farming issues in lower-income countries

Outstanding Contribution Award from Leeds University Union

Hero of the Moment at the national I Love Student Radio Awards



Side Projects

- Growing BLAHAJGang, a global community of 850+ student developers and 2x Global Hack Week winner
- Improving my technical writing skills

Check out timeline.jacklyn.dev for a more in-depth breakdown of what I've accomplished.