Le Aundre D. Jackson

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## Qualification Summary:

* 4 years of functioning in a Help desk environment
* 2 year of IT support in a healthcare environment

## Education:

Central Michigan University

* Bachelors of Science in Business Administration
  + Major: Information Systems with a concentration in SAP

Delta College

* Associates' Degree in Computer Science and Information Systems

## Certification:

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| --- | --- | --- |
| * SAP Certified Business Associate with SAP ERP 6.0 | * SQL Fundamentals * HTML Fundamentals course | * Python 3 Fundamental Course * Java Tutorial Course |

## Skills:

## **Information Technology:**

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| --- | --- | --- |
| * Support Vector Machine, Linear Regression, K-Nearest Neighbor | * HTML, CSS, JavaScript | * Windows 7, Windows 10, and Linux |
| * Python 3 | * SQLite, MySQL | * Ruby, Swift, PHP |
|  |  |  |

## Projects:

## **SAP Implementation**

* Part of a three-person team that implemented a SAP system for a fictional company McDougle Furniture
* Helped in creating the Company Code, Plants, Vendor, and Customer Master
* Documented the Procure-to-Pay and Order to Cash Cycle
* Presented reports in front of class

## **Electronika Group Project**

* In a team of three, offered business solution for fictional eBook rental company Electronika
* Created Inventory Management Tracking System with MS Access
* Generated reports to document transactions
* Presented in front of class with Power Point presentation

## Internship:

MI Cup, Michigan Technological University May - June 2008

* Engineered a virtual Fedora 7&8 operating systems
* Figured out performance of virtual machine
* Summarized results in poster presentation

## Work History:

**Ascension Information Services (AIS)**, Jan 2017-Present

Desktop Support Associate

* Aids in managing inventory including stocking levels and equipment returns to vendors for repair.
* Aids with warehouse functions to include asset tagging, inventory management, asset disposal, parts inventory and working with Asset Management team.
* Delivers equipment to ministry locations.
* Applies images and configures desktop class machines.
* Enters data into tracking system.
* Confirms IT related assets.

Nexteer Automotive, Nov 2015-March 2016

IT Analyst

* Responsible for the design, development and/or support and maintenance of a software application (Teamcenter Product Lifecycle Management and Product Cost Module)
* Worked with project manager to coordinate interfaces development and overall schedule.
* Gave project status reports.
* Supported application implementation.