

Contact

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Top Skills

Cashiering
Customer Service Management
Retail

Certifications

Google AI Essentials

Jackson Filosa

Marketing Major & Artificial Intelligence Minor at Quinnipiac University | Tech Sales Aspirant | Passionate About Growth & Leadership

Burlington, Massachusetts, United States

Summary

Marketing major at Quinnipiac University pursuing a minor in Artificial Intelligence with a strong interest in tech sales. Brings 6+ years of retail and customer-facing experience, strong communication skills, and a solutions-driven mindset. Thrives in fast-paced environments, values continuous growth, and is motivated by building meaningful professional relationships.

Experience

Quinnipiac University

Quinnipiac polling

October 2025 - Present (5 months)

As a Telephone Interviewer for the Quinnipiac University Poll, I conduct high-volume outbound calls to collect survey data from a wide range of respondents while following structured calling procedures. I manage call pacing and productivity in a fast-paced environment and ensure responses are recorded accurately and confidentially. This role strengthened my communication discipline, attention to detail, and ability to work efficiently with repetitive outreach tasks.

Delta Upsilon Quinnipiac University

Brother

November 2024 - Present (1 year 4 months)

Quinnipiac University

Active member of the Delta Upsilon chapter at Quinnipiac University, engaged in leadership development, philanthropy, and campus involvement. Contribute to community service initiatives, fundraising events, and collaborative projects while building strong teamwork, communication, and organizational skills in a values-driven brotherhood environment.

Burlington Public Schools

Substitute Teacher (Grades 1-12)

December 2025 - January 2026 (2 months)

Burlington, Massachusetts, United States

Provided classroom instruction and supervision across grade levels 1–12, maintaining a positive learning environment, following lesson plans, managing classroom behavior, and adapting teaching approaches to meet diverse student needs while demonstrating professionalism, flexibility, and strong communication skills.

Johhny Ds Landscaping

Landscaper

May 2025 - November 2025 (7 months)

Burlington, Massachusetts, United States

Maintained residential and commercial properties through mowing, trimming, planting, and general grounds upkeep while developing strong work ethic, reliability, and teamwork skills in a fast-paced outdoor environment.

The Cookie Monstah

Retail Cashier

March 2023 - April 2025 (2 years 2 months)

United States

Working at The Cookie Monstah has various requirements. These may include cleaning, dealing with customers issues and situations, prep, and communicating with team. One of the biggest requirements for this workplace was keeping a smile and good vibe at all times for customers to feel welcomed.

Fogo de Chão

Food Server

December 2023 - January 2024 (2 months)

Burlington, Massachusetts, United States

Served guests at Fogo de Chão, a high-end Brazilian steakhouse, delivering exceptional service in a fast-paced, fine dining environment. Gained valuable experience in teamwork, time management, and effective communication while ensuring customer satisfaction. Strengthened professionalism and the ability to thrive under pressure, preparing for success in future customer-focused roles.

Shaws Grocery

Retail Cashier

May 2020 - December 2021 (1 year 8 months)

Burlington, Massachusetts, United States

Provided excellent customer service while supporting daily store operations including stocking, organizing inventory, and assisting customers, developing strong communication, responsibility, and time-management skills in a fast-paced retail environment.

Education

Quinnipiac University

Bachelor's degree, Marketing; minor in artificial intelligence , Business · (August 2023 - April 2027)