Jackson Rainbird-Kendrick

Stayner, ON L0M1S0 ● 705 994 4506 ● jrkbirdy@hotmail.com

Professional Summary

Experienced computer operator with 5 years of experience in computer programming and 2 years experience of IT support in a retail environment. Passion for problem-solving and maintaining an efficient work flow. Seeking to expand knowledge of computer systems and further enhance skill set.

Skills

- Microsoft Office
- Software Development (HTML, CSS, JavaScript, Java, Node.js)
- Telecommunications
- Critical Thinking
- Problem-solving
- Time Management
- Creativity

Work History

IT Specialist, March 2021 to Current
Canadian Tire – Wasaga Beach, ON

- Managed hardware/software installations for in-store devices
- Investigated/resolved tech issues on site including: tablets, printers, computers, and POS registers
- Submitted support tickets to the Retail Systems Service Desk for issues beyond my access
- Collected and logged sales data into excel spreadsheets to analyze it compared to previous years
- Managed filing of invoices, claims, and ordering logs
- Distributed time-sensitive documents to the management team such as audit logs, deal signage, and price changes to meet weekly deadlines
- Navigated purchase history to verify cause in cases of discrepancies

Restaurant Team Member, June 2016 to March 2021
Tim Hortons – Stayner, ON
              – Sunnidale Corners, ON

Education

Full Stack Flex Coding Boot Camp, December 2022 – Current (Ending June 2023)
University Of Toronto

Computer Programmer, Diploma, December 2019
Humber College, Etobicoke, ON

High School Diploma, June 2017
Stayner Collegiate Institute, Stayner, ON

Additional Credentials
Scissor Lift Certification, April 2021 – April 2024
Forklift Certification, July 2022 – July 2025

References available upon request