

Jackson Zenisek

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512-987-2910

I have a passion for web and software development. I have always been intrigued in the process used to design efficient websites, applications, and processes that benefit companies and clients. I am looking for a company that is challenging and allows me to apply my technical skills to facilitate various software-based business improvements as directed through their corporate vision. I utilize my “out-of-the-box thinking” to provide new ideas to drive improvements and troubleshoot issues within a business. I need minimal managerial guidance to accomplish tasks and believe that collaboration, determination, and communication are critical for an employee, and business, to be successful.

Work Experience

August 2023 – Present

National Oilwell Varco, Cedar Park, TX – (Full Time)

Electro-Mechanical, Sensor, Coil and Data Cable Technician

I work in the Electrical Assembly Department, manufacturing electronic devices for oil rigs and drill ships. I mainly work on computing and networking devices such as troubleshooting issues, configuring outdoor routers with their IP addresses and subnets, data cables, switches, coils, wireless radios, installation of customized operating systems on customized desktop computers, and many other electronic devices. After six months in electrical assembly, I also volunteered to assist the Sensors Department repair used sensors from oil rigs and troubleshoot problems associated with them. I have troubleshot and repaired hundreds of devices.

June 2023 – August 2023

Ubreakifix Corporation, Cedar Park, TX – (Full Time)

Computer Repair Technician

My responsibilities were to directly work with customers and evaluate the issue with their computers. I troubleshot desktops, laptops, all-in-one computers, and smartphones. Due to my in-depth knowledge of laptops, I worked on 50+ computers ranging from: building desktop computers, laptop screen replacements, laptop keyboard replacements, battery replacements, malware infections, windows blue screens, password resets, and many other workorder requests.

H-E-B, Austin, TX – (Full Time)**October 2022 – June 2023****Dairy Associate**

My responsibility was to stock dairy products and provide customer support as needed. I was also in charge of unloading all the dairy trucks.

Facility Solutions Group, Austin, TX– (Full Time)**March 2020 – September 2022****Apprentice Electrician**

My responsibility was to assist Journeyman and Master Electricians on construction sites and service calls. I mainly worked on new construction sites installing EMT pipe for electrical raceways, lighting, electrical panels and transformers. Due to my skill set and troubleshooting capabilities, after one year the company assigned me to the Service Department to assist journeyman, and master electricians, troubleshoot and repair preexisting electrical issues.

Education**Working towards a Bachelor of Applied Science | Software Development**

Austin Community College – Cypress Creek, TX

GPA – 3.75

January 2023 – Present

Certifications

- CompTIA ITF+
- CompTIA A+
- CompTIA Network+
- CompTIA Security+

Notable Experience/Skills

- Computer Skills
 - o Web Development; HTML, CSS, JavaScript, PHP
 - o Python Programming
 - o Windows, MacOS, and Linux operating systems
 - o Computer Building & Troubleshooting
 - o Network Infrastructure & Troubleshooting
 - o Troubleshooting Methodology and Critical Thinking