

JACKY WU

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SKILLS

- **Languages:** C, Objective-C, JavaScript, Java, Python, Swift, Haskell, Prolog, HTML/CSS
- **Frameworks:** React.js, Express.js, Node.js, Bootstrap
- **Tools:** MongoDB, jQuery, Git, Microsoft Office

EXPERIENCE

Computer Specialist and Repair Technician Assistant

May 2015 – August 2016

London Drugs

Calgary, AB

- Delivered superior customer service and product knowledge to strengthen the store image
- Troubleshooting and understanding the problems of the computers being brought into repair
- Marketed products to customers to minimize downtime in between repairs which effectively boosted sales metrics by over 200 dollars per day
- Assisted with cash registers and customer service desks during peak hours when called upon

Natural Value Clerk

January 2013 – December 2014

Real Canadian Superstore

Calgary, AB

- Supervised and trained new employees on quality control, work protocols, product knowledge and equipment safety, ensuring quality products were always in stock and daily operations were safely performed
- Multi-tasked frequently in a busy work environment, tasks included maintaining workspace conditions, ensuring sufficient product stock, assisting customer needs and cashier responsibilities.

EDUCATION

Bachelor of Science, Computer Science

September 2015 – May 2019

University of Calgary

Calgary, AB

- Alexander Rutherford Scholarship (2014)
- 1st in the Microsoft College Code Competition 2016 at UCalgary
- Relevant Courses: Data Structures, Software Analysis & Design, Design & Analysis of Algorithms

PROJECTS

Vending Machine Simulator (Java, Github)

September 2017

- Implemented core functionalities of “Vending Machine Simulator” in 5 hours, an application which simulates a vending machine through a graphical user interface.
- Application implemented the use of version control, debugging, github, recursion, encapsulation of instance variables, and GUI

Interactive Yearly Expense Calculator (Java)

January 2017 – April 2017

- Created interactive yearly expenses application that implemented use of inheritance, encapsulation of instance variables, appropriate static methods and variables, recursion and GUI using principles of MVC.

VOLUNTEER EXPERIENCE

Kitchen Assistant

May 2012 – May 2014

Salvation Army

Calgary, AB

- Prepare and serve food while maintaining a clean workspace and dining area.