

# JACLYN j IPPOLITO

## UI/UX DESIGNER

### EXPERIENCE

#### Gartner • UI/UX - Interaction Designer

Feb 2022 - Present | Dallas, Texas (Remote)

Support internal technologies by designing / improving digital products & applications.

#### CareerFoundry • UI/UX Design Program

2020 - 2021 | Berlin, Germany (Remote)

##### ○ Toss It - [View case study](#)

A native app focused on helping people understand and track expiration dates for their personal care products.

##### ○ Meal Reel - [View case study](#)

A responsive web app that makes it fun and easy for people to expand their recipe repertoire.

##### ○ Money Tree - [View case study](#)

A fintech website and native app designed to help anyone save for a specific goal in a finite amount of time.

##### ○ Red Trunk - [View case study](#)

An e-commerce mobile app for art deco enthusiasts to buy and sell one-of-a-kind pieces.

#### PracticeMax • Healthcare Professional

2013 - 2020 | New York Regional Office / Remote

(Formerly Medical Management Corporation of America)

##### ○ Surgical Appeals Team Lead | 2020

- Worked cross-functionally with numerous departments and offices
- 100% approval rate for external appeals filed with New York State

##### ○ Informatics Specialist | 2019

- Implemented / maintained new system for providers and websites
- Entrusted as the organization's account admin / local security officer

##### ○ Human Resources Coordinator | 2019

- Performed payroll and time / attendance
- Main point of contact for 100+ employees

##### ○ Legal & Bankruptcy Manager | 2016 - 2018

- Facilitated legal action for missing insurance payments
- Liaison for financial hardship requests and negotiations

##### ○ Payments / Collections Supervisor | 2014 - 2016

- Streamlined process, by restructuring from paper to digital
- Established strong rapport with agencies, clients, and patients

##### ○ Patient Services & A/R Representative | 2013 - 2014

- Guided patients through intake forms and questions
- Followed up on full claim cycle (iterative process)

### CONTACT

📍 USA / Remote

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### OVERVIEW

Creative and analytical problem-solver, with a sharp eye for detail, and passion for balancing functionality + aesthetics.

### SKILLS

Animation / Motion Graphics

Branding / Style Guides

Competitive Analysis

Designer → Dev Handoff

Frontend: HTML / CSS / JS

Information Architecture

Lo / Mid / Hi-Fi Wireframing

Prototyping & Mockups

User Research + Testing

Working Remote (5+ yrs)

### TOOLS

Adobe XD

Balsamiq

Figma

Flinto

InVision

Keynote

Photoshop

Sketch

Slack

Zeplin

### EDUCATION

UI / UX Design Certificate

CareerFoundry | 2020-2021

B.A. Liberal Studies / Visual Arts

SUNY Purchase College (3.7/4.0)