

# JACOB MCKENZIE

IT PROFESSIONAL



on request



Jmcke262@gmail.com

## About Me

I'm a passionate 22yr old IT graduate, with a strong interest in the world of modern software and hardware technologies. I greatly enjoy helping people solve problems, buying and selling IT hardware, and software development. This has lead me to broad and extensive troubleshooting knowledge for windows devices, from xp-10, and more common office/IE/Edge problems. when I'm not go-to tech support for everyone I know. I'm working on fun software like a p2p server less matchmaking library for web games in my free time.

## Experience

### Ipswich Metal Recycling 2018-2023

Laborer / IT manager

IMR is a small scrap metal business, as a small business I have developed a diverse skill set in areas of product valuation, client negotiation and communication. this role also included maintaining IT/security infrastructure and web presence.

### QUT Anime And Manga (QAAM) 2022-current

Secretary

QAAM is a University club with over 250 paying members. This role comprises planning, running and maintaining the day to day activities of QAAM. This includes the creation and running of the web store, development of documentation & graphics, process workflows, and leasing with sponsors and industry associates.

## Education

2015 Bremer state High

**Cert II in Business/**

**Cert II in Skills for work and Vocational Pathways**

Includes training for basic team cooperation in a workplace, use of office software, risk and hazard management and mitigation.

2021 QUT

**Bachelor of Information Technology  
(Computer Science)**

With Distinction. Includes broad knowledge of IT systems, with a focus on software engineering and data, from cloud to edge devices. setup and updating azure for cloud deployment, along with backup and restore.

2021-2023(expected) QUT

**Bachelor of Games and Interactive Systems  
(software Development)**

Includes broad knowledge of the design and development of interactive systems covers UI/UX design and project management/ documentation strategies.

## Language

C#

JavaScript

Python

English

## Expertise

- software development
- customer service
- Project management
- UI/UX

## Reference

**Marcus Herman**

Ipswich Metal recycling / Laborer

**Phone**

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