## **User Stories**

## User 1:

I am not mechanically inclined. I prefer to just ride my motorcycle and enjoy myself. I prefer to leave repairs up to the professionals at JF Cycles. I know my bike is in good hands and have trusted them for years. They look over every nut and bolt and they understand my life is in their hands. I am confident in their abilities and comfortable with them working on my bike. I can call or make an appointment with them online!

## User 2:

I prefer to do my own work, that way I know it's done right. I do not trust my life in anyone else's hands except my own. But, I do trust them to get the correct parts I need in order for me to make my own repairs. I can easily fill out the form on their website and directly communicate with the owner via email. I always order my parts through JF Cycles.

## User 3:

I don't need any mechanical work done to my bike, but I would love to get a custom paint job! At JF Cycles, their attention to detail cannot be beat. And I get my bike back in a timely manner. They will still look over my bike and let me know if they see anything that needs to be addressed. I can view all the different paint jobs they have completed on their gallery page and get an idea of what to expect.