

JACOB BLACK

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a Chestertown, Maryland 21620

PROFESSIONAL SUMMARY

Dedicated and responsible retail professional with demonstrated skills in processing payments, restocking shelves, and promoting sale items. Proficient in [stocking](#) and [restocking](#) merchandise and adept at offering every customer upbeat and knowledgeable support.

SKILLS

- Inventory Control
- Retail merchandising
- Customer Service
- Credit card processing
- Maintaining store appearance
- Payment processing
- Store merchandise stocking
- Shipping operations

EDUCATION

Queen Anne's County High School
Centreville, MD • 05/2019

High School Diploma

WORK HISTORY

Royal Farms - Customer Service Cashier/Food Service Worker
Chestertown, United States • 12/2019 - Current

- Restocked, arranged and organized merchandise
- Helped customers complete purchases, locate items and join reward programs to promote loyalty, satisfaction and sales numbers
- Assisted customers with locating and choosing merchandise in any store department
- Counted money in drawers at beginning and end of each shift to ensure amounts were correct

Hardee's - Food Service Worker
Centreville, Maryland • 09/2017 - 08/2019

- 3 years of experience in cooking batches of food according to standard recipes
- Cleaned and sanitized dishes and utensils, consistently keeping adequate supplies on hand for expected customer loads
- Performed customer satisfaction by preparing food according to standard recipes with modifications based on individual customer requirements
- Maintained clean, trash-free work places to maximize productivity and safety

ADDITIONAL INFORMATION

3 year member of youth church group