

Khaana Management Team Roles

Chief Executive Officer (CEO) – Jane Smith

Jane Smith is the visionary leader behind Khaana. Since founding the company in 2020, she has guided it from a small startup into a fast-growing business at the intersection of foodservice and technology. As CEO, Jane balances innovation with operational discipline, ensuring that the company's growth is both sustainable and aligned with its mission to provide healthy, ready-to-eat meals at scale.

Her responsibilities include:

- Setting the long-term strategy for expansion into new markets.
- Overseeing investor relations and financial planning.
- Serving as the public face of Khaana in industry conferences, press appearances, and community events.
- Driving innovation by partnering with research teams to identify food trends, packaging improvements, and eco-friendly delivery models.

Jane is also deeply committed to community engagement. Under her leadership, Khaana established partnerships with local nonprofits to address food insecurity, ensuring that surplus meals are redirected to those in need. Her background in hospitality and business management allows her to blend customer experience with operational efficiency in a way that defines Khaana's competitive edge.

Chief Technology Officer (CTO) – Brian Jones

Brian Jones oversees all of Khaana's technological efforts, ensuring the company's systems are both scalable and secure. His expertise lies in building digital platforms that enhance customer convenience while optimizing backend operations. Brian's approach to technology emphasizes resilience and adaptability — essential traits in the fast-moving food delivery sector.

His responsibilities include:

- Leading the design and maintenance of Khaana's app and website to ensure accessibility across devices.

- Implementing automation tools that streamline order processing and delivery routing.
- Overseeing data analytics systems that track customer preferences, helping Khaana personalize its offerings.
- Coordinating cross-functional teams to integrate technology with operations, ensuring that innovation drives real-world efficiency.

Brian is particularly focused on cybersecurity and customer trust. He has introduced advanced encryption measures, real-time fraud monitoring, and continuous system audits to safeguard both business data and customer information. By marrying technological innovation with a customer-first mindset, Brian ensures Khaana remains a leader in digital foodservice solutions.

Head of Operations – Jennifer Brown

Jennifer Brown plays a pivotal role in ensuring that Khaana delivers on its promises to customers every day. Her role blends strategic oversight with hands-on management, ensuring that logistics, food preparation, and customer service operate seamlessly.

Her responsibilities include:

- Managing daily operational flow, from meal preparation in the kitchen to final delivery.
- Maintaining high standards of food safety and hygiene across all facilities.
- Coordinating with suppliers to ensure consistent ingredient quality and supply chain reliability.
- Implementing systems for performance tracking, ensuring all departments meet delivery and customer service targets.

Jennifer also leads employee development programs to strengthen team performance. She emphasizes training, safety, and morale, ensuring staff feel supported and motivated. Under her leadership, Khaana has achieved consistently high customer satisfaction ratings while scaling up operations to meet growing demand.

IT Security Manager – Callie Hekter

Callie Hekter ensures that Khaana's digital infrastructure remains secure and resilient against cyber threats. In an age where customer trust is heavily tied to data security, her role is crucial to the company's reputation and compliance efforts.

Her responsibilities include:

- Designing and implementing company-wide cybersecurity strategies.
- Monitoring networks and systems for vulnerabilities or breaches.
- Conducting regular security audits and training employees in best practices.
- Staying current with evolving regulatory frameworks and ensuring the company remains compliant.

Callie's leadership has helped Khaana earn industry recognition for its data protection standards, making customers feel confident that their information is safe when using the company's platforms.

Software Development Manager – Sydney Arias

Sydney Arias leads the team responsible for developing and maintaining Khaana's software products. She ensures that every digital interaction — whether browsing the website, placing an order on the app, or receiving delivery updates — is intuitive and efficient.

Her responsibilities include:

- Leading the design and implementation of new features that improve the customer journey.
- Managing the development lifecycle from concept to testing and deployment.
- Collaborating with designers, operations staff, and marketing to align technology with customer needs.
- Exploring emerging technologies like AI-based recommendation systems and machine learning tools to predict demand.

Sydney's focus on user experience ensures that Khaana's technology is not just functional, but delightful to use. She has spearheaded several initiatives to improve accessibility, making Khaana's platforms inclusive for users of all abilities.

Logistics Manager – Brooke Young

Brooke Young ensures that Khaana's delivery system runs efficiently, serving as the backbone of the company's promise of timely meal delivery. She brings expertise in supply chain management and logistics optimization.

Her responsibilities include:

- Designing efficient delivery networks that minimize delays and maximize coverage.
- Overseeing fleet operations and maintenance schedules.
- Implementing real-time tracking systems to provide customers with delivery updates.
- Coordinating with the kitchen and packaging teams to streamline handoffs from production to delivery.

Brooke also monitors sustainability initiatives, such as reducing fuel consumption through optimized routes and testing eco-friendly vehicles. Her leadership ensures that operations scale responsibly as the company expands to new regions.

Kitchen Manager – Lance Alston

Lance Alston manages all culinary operations at Khaana, ensuring meals are prepared to the highest standard of quality and taste. He combines a chef's eye for detail with a manager's focus on efficiency.

His responsibilities include:

- Supervising the preparation of meals to ensure consistency and excellence.
- Managing inventory and coordinating with suppliers for fresh, high-quality ingredients.
- Maintaining strict hygiene and safety standards within the kitchen.
- Implementing systems that reduce food waste and improve workflow efficiency.

Lance also collaborates closely with the Quality Assurance Manager to test new recipes and refine menu offerings, ensuring that Khaana continues to innovate in its meal selection.

Quality Assurance Manager – Colin Freeman

Colin Freeman ensures that every product and process at Khaana meets or exceeds quality expectations. His role spans the entire organization, from food preparation to delivery.

His responsibilities include:

- Conducting regular audits of meal preparation, packaging, and delivery standards.
- Developing policies and training programs to improve consistency and quality.
- Monitoring customer feedback and using insights to improve operations.
- Ensuring compliance with food safety and health regulations.

Colin's proactive approach to quality has resulted in streamlined processes and fewer customer complaints. His focus on continuous improvement strengthens Khaana's reputation as a reliable and trusted meal provider.