

Jacob Poland

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OBJECTIVE

Obtain an intern position in a security operations center.

EDUCATION

Texas A&M University-Corpus Christi

Bachelor of Science in Computer Science, GPA: 3.6

Corpus Christi, TX

May 2026

Del Mar College

Associate of Arts in General Studies, GPA: 3.9

Corpus Christi, TX

May 2019

TECHNICAL SKILLS

CompTIA A+ Certified, Python, C++, Service-Now ticketing system, Java, AI Prompt Engineering, Burp Suite, Wireshark

PROFESSIONAL SKILLS

Communication, Time Management, Teamwork, Diligence, Honesty

EXPERIENCE

IT Technician

TAMUCC Technology Management Program

May 2024 – Present

Corpus Christi, TX

- Completed 130+ university employee set-ups.
- Leverages generative AI to automate device preparation processes and troubleshoot client set-ups.
- Prepares up to 10 Windows laptops simultaneously while maintaining attention to detail.
- Automated two record-keeping processes using Python and Batch scripts.
- Writes and updates technical documentation to support team productivity.
- Employs written and verbal communication skills to determine client computing needs.

Member

TAMUCC Cyber Society

Aug 2024 – Present

Corpus Christi, TX

- Practices using cyber security tools such as Burpsuite and Wireshark in a controlled virtual environment.
- Participates in weekly workshops to learn cyber security skills.
- Prepares to compete in the 2025 National Cyber League.

Configuration Manager

SMRT Vocab

Aug 2024 – Dec 2024

Corpus Christi, TX

- Worked in a seven-person team to develop a language-learning app with Python.
- Managed the project's Git repository.
- Wrote documentation to support developers and end-users.
- Wrote dependency installation scripts.

Web Designer

Island Waves News

Feb 2024 – May 2024

Corpus Christi, TX

- Ensured the website's security by enforcing a password policy.
- Collaborated remotely to refine the website's design.
- Efficiently managed time to meet job goals ahead of deadlines.