

# Jacob Elkins

Curry College  
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## EXPERIENCE

### **Travelers Insurance**, Hartford, CT

Software Developer, Claims Innovation Center

Dec 2017 – Jan 2018

- Paired Programming to implement new features to Travelers Claim Auto and Property Adjusters mobile application.
- Researched and exercised web development skills to create a team pairing web application

### **Mass Mutual Life Insurance**, Springfield, MA

Mobile Application Research, Travel Department

Summer 2017

- Researched and reported available mobile applications with a focus on an intuitive UI for non-technical business travelers
- Compared available helpdesk automation tools, document features and benefits of each tool, and recommended two solutions that best fit to the company's needs. With management approval, tested the two recommended solutions and selected the best solution for the company's needs.

### **Curry College**, Milton, MA

Help Desk Supervisor, Technology Center

*Fall 2014-Present*

- Communicated and worked with students and faculty to determine technical symptoms, discover probable causes and implement a solution to their problem.
- Implemented available updates for computer software and hardware throughout campus.
- Trained new employees to communicate and work with students and faculty to efficiently determine issues and solve technical problems.

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## EDUCATION

### **Curry College**, Milton, MA

Bachelor of Science Degree

Major: Software Development

GPA: 3.82/4.0

Anticipated Graduation Date: May 2018

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## AREAS OF EXPERTISE

- Teamwork
- Leadership
- Communication
- Customer Service
- Visual Studio
- C#
- JavaScript
- HTML5
- CSS
- Graphic Design
- Bootstrap
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## PROJECTS

- **Pairing Central Web Application:** Front End Web application to randomize and pair team members. Utilizes dropping and dropping objects to create pairs.
- **Check List Mobile Application:** IOS application using X-Code Objective-C

## PROFESSIONAL DEVELOPMENT

### **Boston Code Camp 26,27,28**

- Volunteer, March 2017, Nov 2017, April 2018
- Attendee
- Presented on Test Driven Development (April 2018)

### **Progressive Web App Training**

Completed: March 3, 2017

Akamai Technologies: Progressive Web App training conference.

### **Online Professional Courses**

The Development of Android Applications  
Professional Course by Brian Muhammad

Completed November 2016

Front End Web Development Track  
By Tree House

In Progress 2018

Introduction to Mobile Operating Systems  
By Michelle Plumb, Russ Long and Chris Lobban

Completed April 2017

Adobe Edge Animate CC: Publishing Compositions  
By Linda Foulkes

Completed April 2017

### **Evil by Design by Chris Nodder**

Evil design implementations grouped under the seven deadly sins, with tips on how to use each pattern, and examples from real life and the Web.

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## HONORS

- National Honor Society (2013-14)
- Honors Scholars Program (2014-Present)
- Alexander Graham Bell Honor Society (2018)

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## PROFESSIONAL ORGANIZATION MEMBERSHIPS

- Association for Computing Machinery member (2016 - Present)
- Institute of Electrical and Electronics Engineers member (2016 - Present)