### JACOB PANTUSO

**<sup>€</sup>** Toronto, ON

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# EDUCATION BSc (Honors), Computer Science

Toronto Metropolitan
University (Formerly Ryerson)

· Deans List - 3.91 CGPA

Expected graduation: June 2026

#### **FUNDAMENTALS**

- Data Structures
- Algorithms and timecomplexity analysis
- Object-Oriented Programming

#### SOFT SKILLS

- Organized and selfregulated
- Excellent timemanagement
- · Strong work ethic
- Confident
- · Attention to detail
- Creative
- · Self-motivated

#### **TECHNICAL SKILLS**

- Python
- Java
- HTML, CSS, JavaScript
  - MySQL
- · Swift and SwiftUI
- C / C++

#### SOFTWARE SKILLS

- Microsoft Office
- · Visual Studio Code
- IntelliJ Applications
- Apple Operating Systems
- Xcode
- Figma

#### SUMMARY OF QUALIFICATIONS

- Ability to work in a fast-paced, intense environment and can adapt to rapidly changing situations easily
- · Outstanding customer service, communication, and interpersonal skills
- Detail oriented, strong organizational skills with the ability to complete tasks with minimal supervision

#### WORK EXPERIENCE

#### Sales Associate @ Telus Corporate Store

MAY 2022 - PRESENT

- Achieved top sales personnel every quarter
- · Maintain neatness and cleanliness of work stations and store displays
- Be knowledgable on promotions and policies at all times to provide customers with the best shopping experience
- Identify customer needs to suggest the best phone and rate plan in regards to their current situation

#### Customer Service Rep @ Candian Tire Retail

MARCH 2020 - JULY 2021

- Working with multiple cash register and booking softwares
- Manage customer complaints and find fair solutions to satisfy the customers
- Create a welcoming environment for customers in-person or over the phone.
- Booking and managing appointments for successful day to day operations.

#### **PROJECTS**

#### Pingu Discord Bot | Python

- Designed for the Computer Science Class of 2026 Discord at Toronto Metropolitan University
- Contains moderation, management, user customization, and fun commands
- Allows staff to eliminate spam, advertising, or NSFW content using chat filters.

#### Coco | iOS, SwiftUI

- A simple productivity app for iOS devices
- Friendly user interface to keep track of events and tasks
- · Developed with simplicity in mind