Aerosoft Airbus A318/A319/A320/A321

Volume 9

Connected Flight Deck Flows Robert Miroszewski & Emanuel Hagen

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001	Mar 12, 2015	1.30	First issue
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Welcome to your Multi Crew introduction course!

At the beginning let us discuss some of the details of multi crew operations you may not be used to from your previous operation in single pilot cockpits. Even if you already have previous experience in a multi crew cockpit you should read this section to get comfortable with the way the Airbus should be operated to ensure you and your crew member will fly it safely!

First of all you will notice the most obvious: There is someone else sitting next to you, including all the advantages, but also all the weaknesses of humans. This is especially true concerning we are untrained simmers, who, unlike professional pilots, do not have a type rating.

As you might already know from your previous flight experience there are a few golden rules of operating an Airbus, which are especially important when flying it with two crew members.

You can find those in a very nice document by Airbus and the FAA here: http://lessonslearned.faa.gov/IndianAir605/AirbusSafetyLib_-FLT_OPS-SOP-SEQ03%20-%20Ops%20Golden%20Rules.pdf

Take your time to read and fully understand them. Always be aware of the Golden Rules when flying the Airbus!

Now let's continue with some specific aspects of operating with another crew member. You may have flown, or when no second pilot is available will still fly, with addons providing a simulation of a first officer. It will not take long for you to notice that these are, as long as they understand your commands, more or less "perfect" in doing their flows, etc.

This is not the case any longer!

Flying with a real person means he is going to make mistakes, not doing what you want him to do and misunderstanding each other. This is normal and we have to deal with it. Over the last decades procedures have been developed to counteract the human factors while flying. They can't prevent all kind of mistakes, but they will help managing them!

Crew Resource Management (CRM)

What I'm outlining here is basically just a very small part of what real pilots learn in a CRM course. The real course lasts several days and includes in depth discussions of how to react in certain situations, etc. Some people tend to put a CRM course on par with an actor training.

We're just doing a brief summary on this here, however once you have read and understood it, it will greatly enhance your experience flying the Airbus in a multi crew environment.

All of the following sort of belongs to CRM, but for a better readability I'll split it in several parts combined with the most important information you need to fly the Airbus with a real person as your captain or first officer:

Know what your Crew member is doing

Probably the most important lesson to be learned is to check each other.

Just like a real crew that keeps watching each other you should also have a look at your crew member! As we are all doing this in our free time, sitting at home and probably having our Wife/Husband/girlfriend/boyfriend/mistress/children around us we will do mistakes. This is normal and there is nothing wrong with it.

Talk about it with your other crew member and let him know about mistakes you made. If he knows about your mistakes he can watch you.

Flying is a constant learning experience and as such it is good to know which mistakes others make as you may also make them without knowing about it!

My flight instructor always told me: "You should stop flying when you say you don't learn something new any longer!"

So, keep watching your crew member and correct him when necessary. Doing mistakes is human and there is nothing wrong with it as long as you acknowledge and correct them.

Sterile Cockpit

During high workload communication should be kept to a minimum necessary to operate the Airbus safely. Such situations are taxi, takeoff, climb out, approach and landing.

This not only includes communication, but also entering data into the systems (particularly the FMGS), etc.

As a rule of thumb the Sterile Cockpit concept should be applied below FL100/10.000ft, but also at any other times of high workload.

Callouts

Just like in ATC communication there are certain standard phrases that are used for communication between the crew in an Airbus (and in any other aircraft).

In the following document you can find some more information on this topic:

http://www.airbus.com/fileadmin/media gallery/files/safety library items/AirbusSafetyLib - FLT OPS SOP SEQ04.pdf

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I will list the most important callouts and some standard calls for procedures you should be familiar with which are not listed in the doc above:

- I have control/You have control
- Set Heading/Speed/Altitude xxx
 - → If a change in FCU altitude is made always check it on the PFD and reply Altitude/FL xxxx to make sure the correct value is set and "seen" by the System! When flying in managed modes keep in mind the FMGS may overwrite your set altitude due to a CSTR.
- [Insert System name] ON/OFF
- Gear UP/DOWN
- Altimeter reset:
 - PF: "altimeters"
 - PM: "standard, passing FLxxx"
 - PF: "standard, passing FLxxx"
- Approaching FCU altitude
 - PM: "1000"
 - \rightarrow The PM has to call 1000 if the aircraft is 1000ft before the assigned altitude. Some airlines also have a 2000 or a 500 call, but 1000 is the most common one.

FMA Callouts

I'm making this as a separate section as it is very important you are aware of these!

As you already know from the Golden Rules both pilots should **always** be aware of the FMA, regardless of who the PF is and who is the PM. Therefore it is important that each change in the FMA is announced.

Announcements are to be made by the PF, however the PM shall announce the new mode if the PF does not make a timely announcement. Give him a short time to notice the change though. Nothing can be more annoying than someone always doing your announcements if you miss them by half a second!

A missing announcement may indicate an incapacitation of the other crew member!

Task sharing/SOP

A proper sharing of tasks is needed in order to operate the aircraft in a professional and safe manner.

Following a Standard Operating Procedures (SOP) is the only way to operate the aircraft time and fuel efficient and to create the base for proper CRM.

In the real world each operator creates their own SOP which tells exactly which tasks are to be performed by which pilot. We have included a detailed SOP in this manual, which you should use to fly the Airbus.

If every pilot of our Airbus operates it according to the SOP we included you will have no problems, even when flying with someone whom you have never seen or talked to before, so you could basically fly with each and every pilot who has our Airbus!

Do not worry if you see something done differently in some video. Keep in mind each airline may do things different than another.

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Briefing

The briefing is one of the parts most of us will not be very familiar with.

Even worse, many of us may have already adapted a wrong way of conducting a briefing as there are several addons out there which include briefings, but to be honest, so far I haven't seen a single addon doing a briefing correctly and as it would be done in real life.

Only a good briefing can lead to a good flight with both crewmembers knowing what will be done.

Knowing what the other pilot plans to do is the key element of flying with each other and to remain ahead of the aircraft. In fact there is a lot more behind a briefing than most of us would think seeing a video of a real crew conducting a briefing.

A detailed guide how to conduct a proper briefing is published by Airbus here:

http://www.airbus.com/fileadmin/media gallery/files/safety library items/AirbusSafetyLib - FLT OPS-SOP-SEQ06.pdf

You should follow this guide at all times when briefing your other crew member.

Make sure to plan with enough time to prepare and conduct the briefing.

Equally important is the usage of the same charts by both crew members, in order for both to get the same information. Of course it's ideal if the charts even comply with the database. If they are not up to date make sure to check the procedure entered in the FMGS with your charts to make sure no sudden surprise happens during the approach!

Below you will find the flows for our SOP divided into Captain/First Officer and Pilot Flying/Pilot Monitoring sections.

We recommend always to fly according to these flows, even when flying the Airbus in a single pilot operations in order to get used to them.

I'm looking forward to see you in the air and wish you always three greens!

Emanuel Hagen

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COCKPIT PREPARATION FLOWS				
PF	PM / PNF			
PFD/NDBRT FLOOD LTAS RQRD INTEG LTAS RQRD	ECAMS BRT			
OVERHEAD PANEL BATTERY 1+2 ON EXT POWER ON RCDR GND CTL ON ADIRS NAV ELEC HYD PUMP ON FUEL PUMPS ON ENG GEN ON/FAULT PACK 1+2 ON ENG BLEED 1+2 ON HOT AIR ON ENG ANTI ICE OFF PROBE HEAT AUTO EMER EXIT LT ARM CABIN SIGNS ON MCDU SET	PEDESTAL PARKING BRAKE SET FLAPS VERIFY O SPEEDBRAKE RET/DISARM ENG MASTER 1+2 OFF ENG MODE SEL NORM THRUST LEVERS IDLE TRANSPONDER STBY RADIO PANEL ON FREQ SET ECAM / MAIN PANEL ECAM RECALL SELECT L/G LEVER DOWN DOORS OPEN/AS RQRD ANTI SKID ON ATIS/ATC CLRN OBTAIN SQUAWK SET			
	BRIEFING			
TAKEOFF BRIEFING PERFORM GLARESHIELD BARO REF SET FD ON LS AS RQRD ND MODE/RANGE SET	GLARESHIELD BARO REFSET			
VOR/ADF SELECT FCU SET	FCU VERIFY AND COMPLETE PEDESTAL MCDU CHECK IRS ALIGN			

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BEFORE PUSHBACI	K / START FLOWS	
PF	PM / PNF	
TO DATA CHECK/REVISE MCDU PERF TO	BOARDING VERIFY COMPLETE FUELING VERIFY COMPLETE DOORS CLOSE PARKING BRAKE	
APU START APU BLEED ON EXT POWER OFF	CHOCKS REMOVE	
BEFORE START C	/L TO THE LINE	
WINDOWS/DOORS CHECK THRUST LEVERS IDLE PARKING BRAKE AS RQRD	PUSHBACK/START CLEAR OBTAIN WINDOWS/DOORS CHECK BEACON ON	
BEFORE START C/L	BELOW THE LINE	

BEFORE START/PUSHBACK CHECKLIST
COCKPIT PREP COMPLETED WHEEL CHOCKS REMOVED PM CABIN SIGNS ON/AUTO ADIRS NAV FUEL QUANTITY KG TO DATA SET
BARO REFSET B
WINDOWS/DOORS

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ENGINE ST	ART FLOWS
CAPT	F0
ENG MODE SEL IGN/START ANNOUNCE "STARTING ENG 2" MASTER SW 2 ON START VALVE N2 IGNITER FUEL FLOW EGT N1 OIL PRESS START VALVE CLOSE 50% N2 CFM 42% N2 IAE ENG IDLE PARAMS CHECK ANNOUNCE "STARTING ENG 1" REPEAT THE START SEQUENCE	ANNOUNCE "ENG 1 or 2 STABILIZED"

AFTER START FLOWS				
PF	PM / PNF			
ENG MODE SEL				
PITCH TRIMSET	FLAPSSET ECAM STATUSCHECK			
FLT CTL CHECK	FLT CTL CHECK			

AFTER START CHECKLIST		
ANTI ICE	AS RQRD	
ECAM STATUS	CKD	
PITCH/RUD TRIM	/ZERO	
HAND SIGNAL	.RECEIVED	

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TAXI FLOWS		
CAPT	F0	
NOSE LT	TAXI CLEARANCE OBTAIN	
TAXI CLEARANCE OBTAINED: PARKING BRAKE OFF THRUST LEVERS AS RQRD BRAKES CHECK	ELAPSED TIME AS RQRD BRAKE PRESS CHECK ZERO AUTO BRAKE	
FLT INSTR/FMACHECK	FLT INSTR/FMA CHECK RADAR AS RQRD	
TO BRIEFING CONFIRM	TO CONFIG	
BEFORE TAKEOFF C/L TO THE LINE		

BEFORE TAKEOFF FLOWS			
CAPT	F0		
APPR PATH CLEAR OF TFC CHECK THRUST BUMP	BRAKE TEMP		
	SLIDING TABLE		

BEFORE TAKEOFF CHECKLIST
FLT CTL CKD B FLT INSTR CKD B TAKEOFF BRIEFING CONFIRMED FLAPS CONF FLAPS B V1, VR, V2, FLX TEMP,/ B ATC SET ECAM MEMO TAKEOFF NO BLUE
CABIN CREW ADVISED TCAS. TA OR TA/RA ENG MODE SEL AS RQRD PACK 1+2. AS RQRD

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TAKEOFI	FLOWS
PF	PM / PNF
ANNOUNCE "TAKEOFF" BRAKES RELEASE THRUST LEVERS FLEX/TOGA	
CHRONO START	
BELOW 80 KT:	PFD/ND
AT 100 KT: ANNOUNCE "CHECKED"	ANNOUNCE
AT V1:	ANNOUNCE "V1"
AT VR:	ANNOUNCE "ROTATE"
WHEN V/S POSITIVE: ORDER "GEAR UP"	ANNOUNCE "POSITIVE CLIMB" L/G
APAS RQRD	ANNOUNCE"GEAR UP"
AT THRUST REDUCTION ALT: THRUST LEVERS	
AT F SPEED: ORDER"FLAPS 1"	FLAPS 1 SELECT ANNOUNCE "SPD CKD FLAPS 1"
AT S SPEED: ORDER "FLAPS 0"	FLAPS 0SELECT ANNOUNCE"SPD CKD FLAPS 0" 2ND PACKON

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AFTER TAKEOFF AND CLIMB FLOWS		
PF	PM / PNF	
	APU MASTER. AS RQRD ENG MODE SEL AS RQRD TCAS TA/RA ANTI ICE AS RQRD	
AFTER TAKEOFF C/L TO THE LINE		
FCU/FMGS SET IF AP ON	MCDU PERF CLB	
AT TRANSITION ALT: BARO REF	BARO REFSTD	
AFTER TAKEOFF C/	L BELOW THE LINE	
	ENG ANTI ICE AS RQRD	
AT 10000 FT: EFIS OPTION	LAND LT	

AFTER TAKEOFF CHECKLIST
L/G UP FLAPS RETRACTED PACKS ON
BARO REF STANDARD SET B

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CRUISE FLOWS		
PF PM / PNF		
MONITOR FLIGHTPATH	EVERY 30 MINS: FUEL	

DESCENT PREP AND DESCENT FLOWS			
PF	PM / PNF		
LDG ELEV CHECK	ATIS OBTAIN LANDING DATA PREPARE GPWS LDG FLAP 3 AS RQRD		
APPROACH	BRIEFING		
APPR BRIEFING PERFORM	DESCENT CLEARANCE OBTAIN ANTI ICE AS RQRD		
DESCENT			
WHEN CLEARED TO ALTITUDE: BARO REF	BARO REF SET ECAM STATUS CHECK		
AT 10000 FT: EFIS OPTION	LAND LTON SEAT BELTSAS RQRD		

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APPROACH FLOWS		
PF	PM / PNF	
15 NM FROM TOUCHDOWN: APPR PHASEACTIVATE OR SET GREEN DOT SPEED	ENG MODE SEL AS RQRD SEAT BELTS ON/AUTO	
	NAV ACCURACY MONITOR	
APPROACH C/L		

APPROACH CHECKLIST
APPROACH BRIEFING CONFIRMED
ECAM STATUS CKD
SEAT BELTSON
BARO REFSET B
MDA/DHSET B
ENG MODE SELAS RQRD

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FINAL FLOWS			
PF	PM / PNF		
AT GREEN DOT SPEED: ORDER	FLAPS 1 SELECT ANNOUNCE "SPD CKD FLAPS 1"		
CHECK OR S	ET S SPEED		
	TCAS TA OR TA/RA		
WHEN ESTABLISHED ON APPROACH: AT 2000 FT AGL	GO AROUND ALT SET		
ORDER "FLAPS 2"	FLAPS 2 SELECT ANNOUNCE "SPD CKD FLAPS 1"		
CHECK OR S	ET F SPEED		
WHEN FLAPS 2 ORDER "GEAR DOWN"	L/GDOWN GRND SPLRSARM AUTO BRAKEAS RQRD CONFIRM/ANNOUNCE"GEAR DOWN"		
WHEN L/G DOWN, BELOW VFE ORDER	FLAPS 3 SELECT ANNOUNCE "SPD CKD FLAPS 3" FLAPS FULL SELECT		
	ANNOUNCE "SPD CKD FLAPS FULL"		
CHECK OR	SET VAPP		
SLIDING TABLESTOWED	A/THR CHECK SPD OR OFF WING ANTI ICE AS RQRD EXT LT SET SLIDING TABLE STOWED CABIN REPORT OBTAIN CABIN CREW ADVISE		
LANDING C/L			

LANDING CHECKLIST		
CABIN CREW	ADVISED	
A/THR	SPEED/OFF	
	LANDING NO BLUE B	

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SHORT FINAL FLOWS			
PF	PM / PNF		
	FLT PARAMSCHECK		
	Announce any deviation in excess of: V/S: 1000 ft/min IAS: speed target + 10 KT; VAPP – 5 KT		
AT DH/MDA + 100 FT:	ANNOUNCE "HUNDRED ABOVE"		
AT DH/MDA: ANNOUNCE "LANDING" OR "GA/FLAPS"	ANNOUNCE""MINIMUM"		

LANDING FLOWS		
PF	PM / PNF	
AT 20 FEET: FLARE PERFORM THRUST LEVERS IDLE AT TOUCHDOWN:	ATTITUDEMONITOR	
REV MAX BRAKES AS RQRD	ANNOUNCE	
AT 70 KT: REV	ANNOUNCE	
AUTO BRAKE DISENGAGE		

GO AROUND FLOWS		
PF	PM / PNF	
THRUST LEVERS		
ROTATION PERFORM	FLAPSRETRACT ONE STEP ANNOUNCENEW FLAPS SETTING ANNOUNCE"POSITIVE CLIMB	
ORDER "GEAR UP"	L/GUP ANNOUNCE"GEAR UP" NAV/HDGSELECT	
AT GA THRUST RED. ALTITUDE:		
THRUST LEVERS CL AT GA ACCEL ALTITUDE:		
SPEED MONITOR	FLAPS RETRACT ON SCHEDULE	

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AFTER LANDING FLOWS	
CAPT	FO
AT NIGHT TIME: LAND LTRETRACT	AT DAY TIME: LAND LT RETRACT
GRND SPLRS	CLEAN-UP: FLAPS RETRACT ENG MODE SEL NORM TRANSPONDER STBY ANTI ICE AS RQRD APU START RADAR OFF/STBY BRAKE TEMP CHECK
AFTER LANDING C/L	

AFTER LANDING CHECKLIST (FO SILENTLY)		
GRND SPLRS DISARMED FLAPS RETRACTED ENG MODE SEL NORM APU AS RQRD		

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PARKING FLOWS			
PF	PM / PNF		
PARKING BRAKE SET ENG MASTER 1+2 OFF FUEL PUMPS OFF GRND CONTACT ESTABLISHED BEACON LT OFF EXT LT AS RQRD SEATBELTS OFF PARKING BRAKE AS RQRD	ELAPSED TIMESTOP WHEEL CHOCKSSET EXT POWERCONNECT ECAM STATUSCHECK		
PARKING C/L			

PARKING CHECKLIST
APU BLEEDON
ENG MASTER 1+2 OFF
ANTI ICE OFF
SEAT BELTS OFF
EXT LT AS RQRD
FUEL PUMPSOFF
PARKING BRAKE AS RQRD

SECURING THE AIRCRAFT FLOWS		
PF	PM / PNF	
PARKING BRAKE CHECK ON ADIRS (1+2+3) OFF	EXT LT OFF APU BLEED OFF APU MASTER OFF EMER EXIT LT OFF NO SMOKING OFF EXT POWER AS RQRD BATTERY 1+2 OFF	
SECURING THE AIRCRAFT C/L		

SECURING THE AIRCRAFT	CHECKLIST
ADIRS NO SMOKING APU BATTERY 1+2	OFF

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CHECKLISTS

BEFORE START/PUSHBACK CHECKLIST
COCKPIT PREP
BARO REF SET B
WINDOWS/DOORS CLOSED B BEACON ON THRUST LEVERS IDLE PARKING BRAKE AS RQRD

APPROACH CHECKL	IST
APPROACH BRIEFING	CONFIRMED
ECAM STATUS	CKD
SEAT BELTS	ON
BARO REF	SET B
MDA/DH	SET B
ENG MODE SEL	AS RQRD

LANDING CHECKLIST
CABIN CREW ADVISED
A/THR SPEED/OFF
ECAM MEMOLANDING NO BLUE B

AFTER START CHECKL	[ST
ANTI ICE	.AS RQRD
ECAM STATUS	CKD
PITCH/RUD TRIM	/ZERO
HAND SIGNAL	RECEIVED

AFTER LANDING CHECKLIST (FO SILENTLY)	
GRND SPLRS DISARMER FLAPS RETRACTER ENG MODE SEL NOR	D
APU AS RQR	

BEFORE TAKEOFF CH	ECKLIST
FLT CTL	CKD B CONFIRMED FLAPS B CONFIRMED SET
CABIN CREW. TCAS. ENG MODE SEL PACK 1+2.	ADVISED .TA OR TA/RA AS RQRD

APU BLEED ON
ENG MASTER 1+2 OFF ANTI ICE OFF SEAT BELTS OFF EXT LT AS RQRD FUEL PUMPS OFF PARKING BRAKE AS RQRD

AFTER TAKEOFF CHECKLIST
L/G UP FLAPS RETRACTED PACKS ON
BARO REF STANDARD SET B

SECURING THE AIRCRAFT CHECKLIST
ADIRSOFF
NO SMOKING OFF
APU OFF
BATTERY 1+2 OFF