

Jacob Conacher

Undergrad Computer Science Major, Certified in Mobile Programming

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OBJECTIVE

I am looking to further my programming knowledge in a professional setting regarding app and software development.

PROFESSIONAL EXPERIENCE

Mar 2021 – Present **ResTech, Northern Illinois University – Assistant Manager**

- Utilizing Gitlab for a ticket-based system
- Managing IT Technicians on projects and tickets
- Developing a Discord bot using Python
- Assisting students and faculty with computer, network, and cable issues

May 2022 – Aug 2022 **IT Lighthouse – Information Technology Summer Intern**

- Assisted nearly 40 different companies with remote and on-site troubleshooting
- Researched the different companies and the software they used in order to pinpoint the issue(s) and fix them.
- Utilized Splashtop and Datto Autotask to remotely access servers and machines

Jun 2021 – Aug 2021 **Impress Computers – Summer Intern**

- Minimized mailing costs by revamping the mailing list within the company
- Shadowed custom PC building and troubleshooting

EDUCATION

Northern Illinois University – DeKalb, Illinois
Computer Science - Software Dev, August 2020 - Present
Sociology and eSports minor, App Dev Certificate
Studying desktop and mobile software development

ADDITIONAL SKILLS

- React Native, Python, Java, JavaScript, Swift, C++, HTML, SQL, Markdown
- Android Studio, XCode, Visual Studio Code, Obsidian
- Helpdesk, Software/Hardware Troubleshooting