

## Contact

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(LinkedIn)

## Top Skills

Data Analysis  
SQL  
Python (Programming Language)

## Languages

English (Full Professional)  
Malayalam (Native or Bilingual)

# Jacob Kaippallil Mathew

Business Analytics Student  
Toronto, Ontario, Canada

## Summary

Customer service professional with more than 4 years experience in leadership roles.

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## Experience

Shoppers Drug Mart  
Post Office Manager  
March 2021 - August 2024 (3 years 6 months)  
Toronto, Ontario, Canada

Shoppers Drug Mart  
2 years 6 months  
Post office Manager  
September 2018 - February 2020 (1 year 6 months)  
Calgary, Alberta, Canada

Store Supervisor  
March 2018 - September 2018 (7 months)  
Calgary, Alberta, Canada

Post office Clerk  
October 2017 - September 2018 (1 year)  
Calgary, Alberta, Canada

Cashier Customer Service  
September 2017 - March 2018 (7 months)  
Calgary

Radisson  
Banquet Server  
January 2016 - August 2017 (1 year 8 months)  
Toronto, Canada Area

DESJARDINS FINANCIAL SECURITY INVESTMENTS Inc.  
Student Internship

May 2016 - August 2016 (4 months)

Mississauga

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## Education

Cambrian College

Graduate, Business Analytics · (September 2024 - June 2025)

Lambton College Toronto

Financial Planning and Wealth Management, Business/Commerce,  
General · (2015 - 2016)

University of Kerala

Bachelor of Commerce (B.Com.), Accounting · (2011 - 2014)