To host or not to host, that is the question

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Overbooking

Che cos'è

Possibilità data alle strutture ricettive di accettare un numero superiore di prenotazioni rispetto alla loro vera capacità.

I proprietari di tali strutture ricorrono a questa pratica per prepararsi ad eventuali cancellazioni

Road map

Analisi esplorativa

Modelli di classificazione

Conclusioni

- Esplorazione dataset
- Studio delle distribuzioni
- Studio delle correlazioni
- Principal Component Analysis
- Analisi Cluster

- Algoritmo
- **LDA**
- Regressione Logistica
- > KNN
- **SVM**
- Random Forest

- Modello migliore
- Variabili decisive

Analisi Esplorativa

Il dataset

Le variabili

- Number of adults
- Number of children
- Number of weekend nights
- Number of week nights
- Lead time
- Arrival month
- Number of previous cancellations
- Number of previous booking not cancelled
- Average price per room
- Number of special requests
- **Booking status** → Variabile oggetto di studio

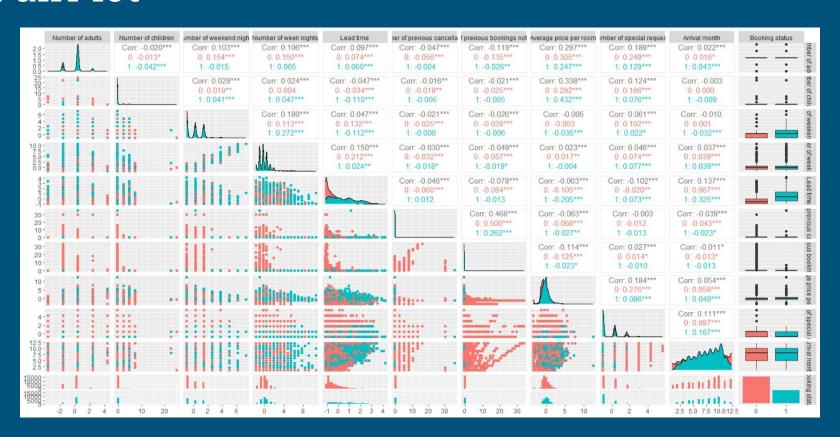
Caratteristiche dataset

Numero di osservazioni: 36.275

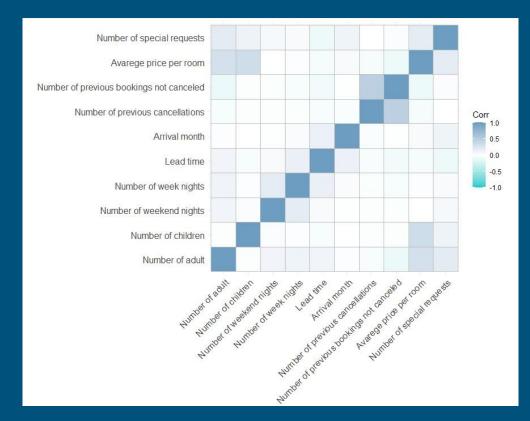
• Numero di variabili: 11

Numero di valori NA: 0

PairPlot



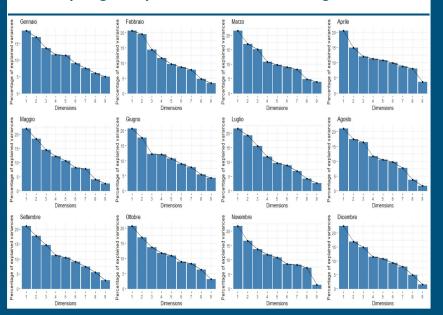
Correlazioni



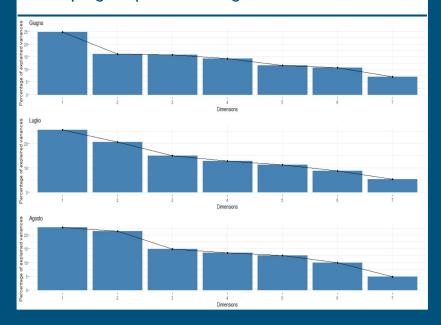
- Moderata e positiva correlazione tra number of previous bookings not canceled e number of previous cancellations (0.468)
- Inferiore correlazione tra il number of children ed average price per room (0.338)
- Diffusa incorrelazione o leggermente negativa tra le altre variabili
- Quelle correlate si può supporre dovranno essere rimosse dall'analisi, ma questa decisione deriva da una PCA

Pca - Varianza spiegata

Var. spiegata per mese modello generale

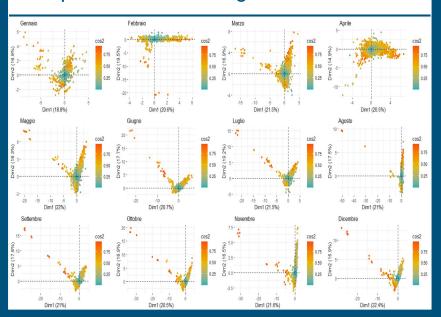


Var. spiegata per mesi target e modello ridotto

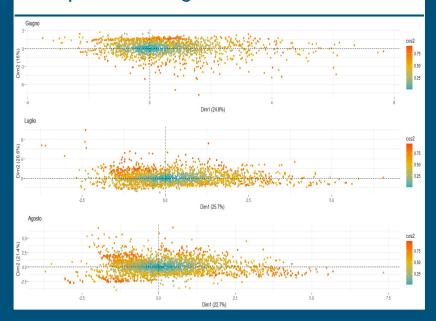


Pca - Scatter Plot

Plot per mese modello generale

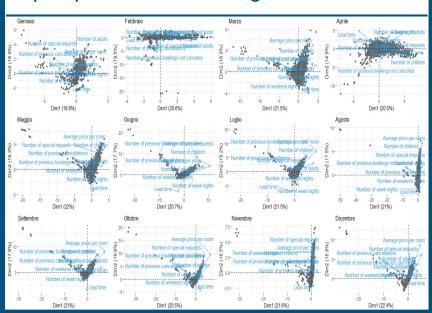


Plot per mesi target e modello ridotto

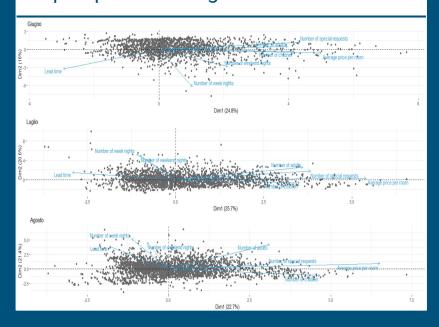


Pca - Biplot

Biplot per mese modello generale

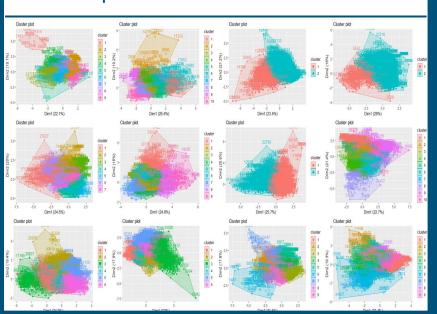


Biplot per mesi target e modello ridotto

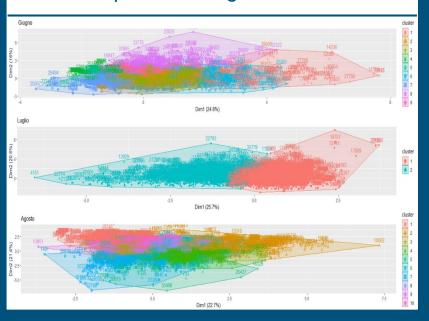


K-means

K-means per mese



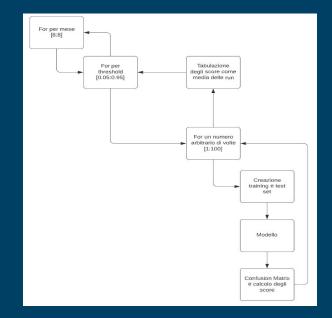
K-means per mesi target



Modelli di classificazione

Algoritmo validativo

Metodologia con la quale abbiamo implementato ciascun modello

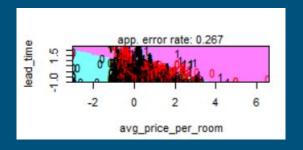


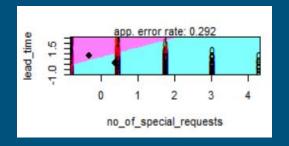
Threshold		Giu	igno			Lu	glio		Agosto			
	Precision	Accuracy	Sensitivity	Specificity	Precision	Accuracy	Sensitivity	Specificity	Precision	Accuracy	Sensitivity	Specificity
0.05	0.82	0.86	0.82	0.88	0.77	0.78	0.75	0.81	0.70	0.77	0.72	0.80
0.10	0.82	0.85	0.81	0.88	0.76	0.77	0.73	0.81	0.72	0.79	0.73	0.82
0.15	0.84	0.87	0.84	0.89	0.75	0.77	0.75	0.79	0.71	0.77	0.71	0.81
0.20	0.83	0.87	0.85	0.88	0.79	0.81	0.78	0.83	0.71	0.77	0.71	0.81
0.25	0.85	0.88	0.86	0.90	0.74	0.77	0.75	0.78	0.73	0.79	0.75	0.82
0.30	0.83	0.88	0.86	0.88	0.74	0.77	0.74	0.79	0.71	0.77	0.70	0.81
0.35	0.83	0.87	0.85	0.88	0.78	0.80	0.77	0.83	0.75	0.80	0.74	0.84
0.40	0.85	0.88	0.87	0.90	0.75	0.77	0.75	0.80	0.70	0.77	0.71	0.80
0.45	0.82	0.86	0.85	0.87	0.74	0.76	0.72	0.79	0.76	0.80	0.73	0.85
0.50	0.87	0.88	0.84	0.91	0.74	0.76	0.74	0.78	0.76	0.82	0.79	0.84
0.55	0.86	0.88	0.85	0.91	0.74	0.79	0.81	0.77	0.74	0.81	0.78	0.83
0.60	0.84	0.87	0.85	0.89	0.80	0.79	0.72	0.85	0.74	0.81	0.79	0.82
0.65	0.87	0.89	0.85	0.91	0.79	0.80	0.75	0.84	0.75	0.81	0.76	0.84
0.70	0.86	0.88	0.82	0.91	0.74	0.77	0.74	0.79	0.72	0.79	0.74	0.82
0.75	0.83	0.86	0.82	0.89	0.76	0.78	0.75	0.80	0.75	0.79	0.68	0.86
0.80	0.85	0.87	0.83	0.90	0.74	0.74	0.67	0.80	0.74	0.79	0.72	0.84
0.85	0.86	0.88	0.85	0.91	0.73	0.75	0.71	0.78	0.73	0.79	0.73	0.82
0.90	0.85	0.87	0.83	0.90	0.77	0.76	0.68	0.83	0.74	0.79	0.72	0.84
0.95	0.84	0.86	0.80	0.90	0.77	0.78	0.73	0.82	0.72	0.77	0.70	0.82

LDA

		Giugno				Luglio				Agosto				
	Pre Acc Sen Spe				Pre	Acc	Sen	Spe	Pre	Acc	Sen	Spe		
Value	0.97	0.79	0.99	1.00	1.00	0.73	1.00	1.00	0.90	0.77	1.00	1.00		
Threshold	0.90	0.65	0.05	0.95	0.90	0.45	0.05	0.95	0.90	0.90	0.05	0.95		

Partition Plot







Regressione Logistica

		Giugno				Luglio				Agosto			
	Pre	Pre Acc Sen Spe				Acc	Sen	Spe	Pre	Acc	Sen	Spe	
Value	0.94	0.81	0.99	1.00	0.98	0.74	1.00	1.00	0.91	0.77	0.99	1.00	
Threshold	0.90	0.55	0.05	0.95	0.90	0.45	0.05	0.95	0.90	0.50	0.05	0.95	

Regressori e coefficienti

	No of adults	No of weekend nights	No of week nights	Lead time	Avg price per room	No of special requests
Giugno	0.57	0.41	0.18	1.43	0.91	-1.52
Luglio	0.10	0.08	0.10	0.97	0.48	-1.00
Agosto	0.04	0.07	0.16	1.30	0.66	-0.83

K-Nearest Neighbor & Support Vector Machines

K-NN

		Gi	ugno		Luglio				Agosto			
	Pre	Acc	Sen	Spe	Pre	Acc	Sen	Spe	Pre	Acc	Sen	Spe
Value	0.87	0.89	0.87	0.91	0.80	0.81	0.81	0.85	0.76	0.82	0.79	0.86
Threshold	0.65	0.65	0.40	0.65	0.60	0.20	0.55	0.60	0.45	0.50	0.50	0.75

SVM

		Gi	ugno		Luglio				Agosto			
	Pre	Acc	Sen	Spe	Pre	Acc	Sen	Spe	Pre	Acc	Sen	Spe
Value	0.96	0.86	1.00	0.99	0.98	0.81	1.00	1.00	0.97	0.81	0.99	1.00
Threshold	0.95	0.35	0.05	0.95	0.85	0.40	0.05	0.95	0.85	0.35	0.05	0.95

Random Forest

		Giugno				Luglio				Agosto			
	Pre	Acc	Sen	Spe	Pre	Acc	Sen	Spe	Pre	Acc	Sen	Spe	
Value	1.00	0.91	0.99	1.00	0.98	0.86	0.98	0.99	0.98	0.88	0.97	0.99	
Threshold	0.90	0.60	0.05	0.90	0.80	0.45	0.05	0.95	0.90	0.50	0.05	0.90	

Variable Importance

	Giu	igno	L	uglio	Agosto		
	MDGini	MDAccuracy	MDGini	MDAccuracy	MDGini	MDAccuracy	
Lead time	535.23	190.97	433.39	235.86	688.32	291.00	
No of special requests	172.75	157.75	217.62	222.99	379.44	191.07	
Average price per room	312.47	128.39	338.26	158.58	178.98	178.98	

Pre	0.95			Pre	0.97			Pre	0.99	
Acc	0.76			Acc	0.82			Acc	0.88	
Sen	0.99			Sen	1.00			Sen	0.98	
Spe	1.00			Spe	1.00			Spe	1.00	
L	DA	LOGIS	STICA	SI	/M	KI	ΝN	RI	=	
		Pre	0.94			Pre	0.81			
		Acc	0.77			Acc	0.84			
		Sen	0.99			Sen	0.82			
		Spe	1.00			Spe	0.87			

Conclusioni

Modello migliore: Random forest

Accuracy mesi target: 91%, 86%, 88%

- > Variabili chiave per classificazione:
 - Lead time
 - Number of special requests
 - Average price per room

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