



UNIVERSITÀ DI PISA

SECURE POS

SOFTWARE SYSTEMS ENGINEERING PROJECT

A.Y. 2024/2025

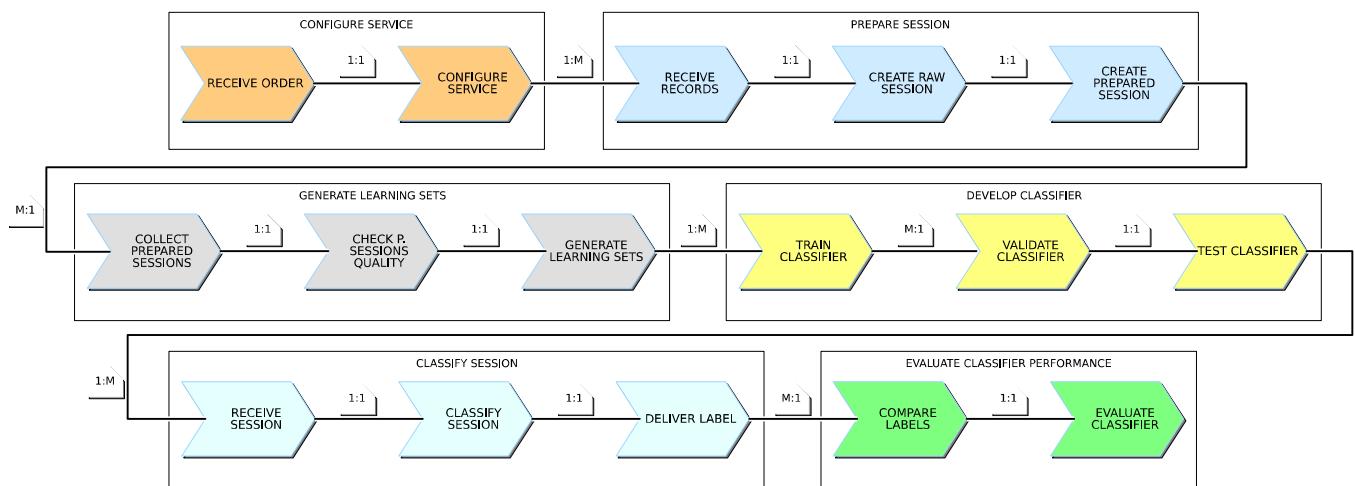
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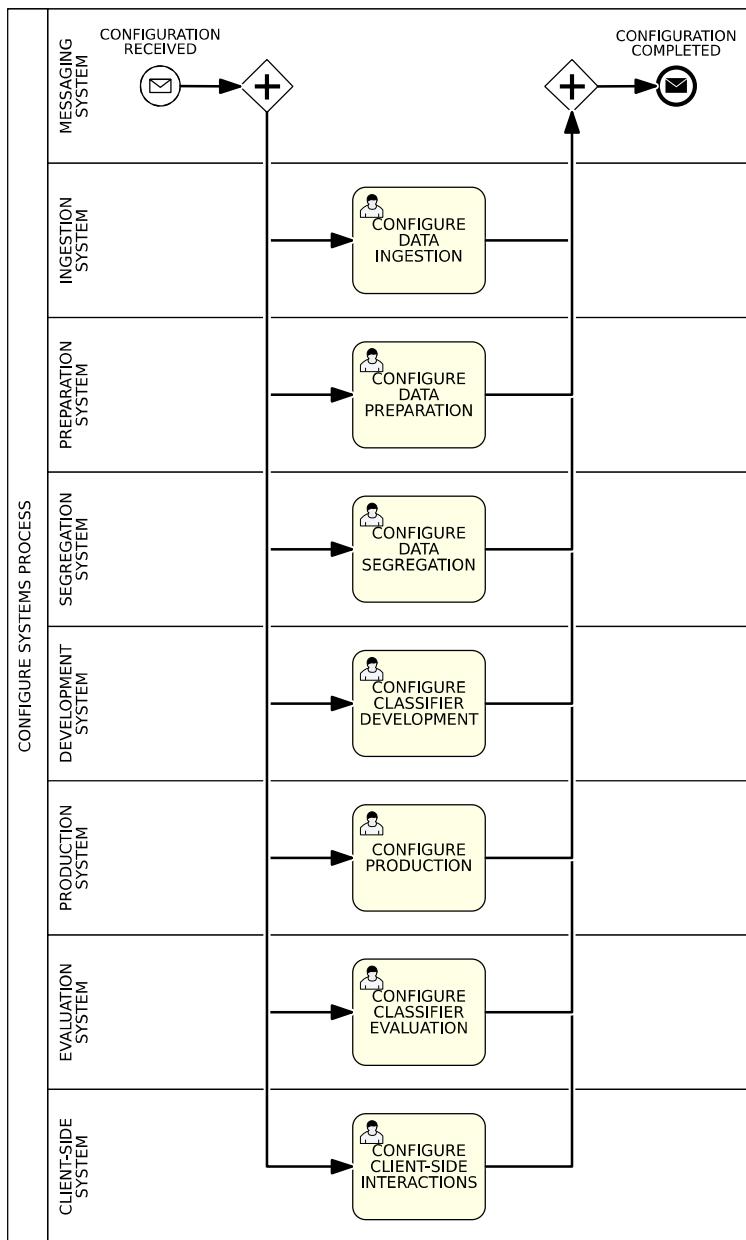
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PROCESS LANDSCAPE DIAGRAM

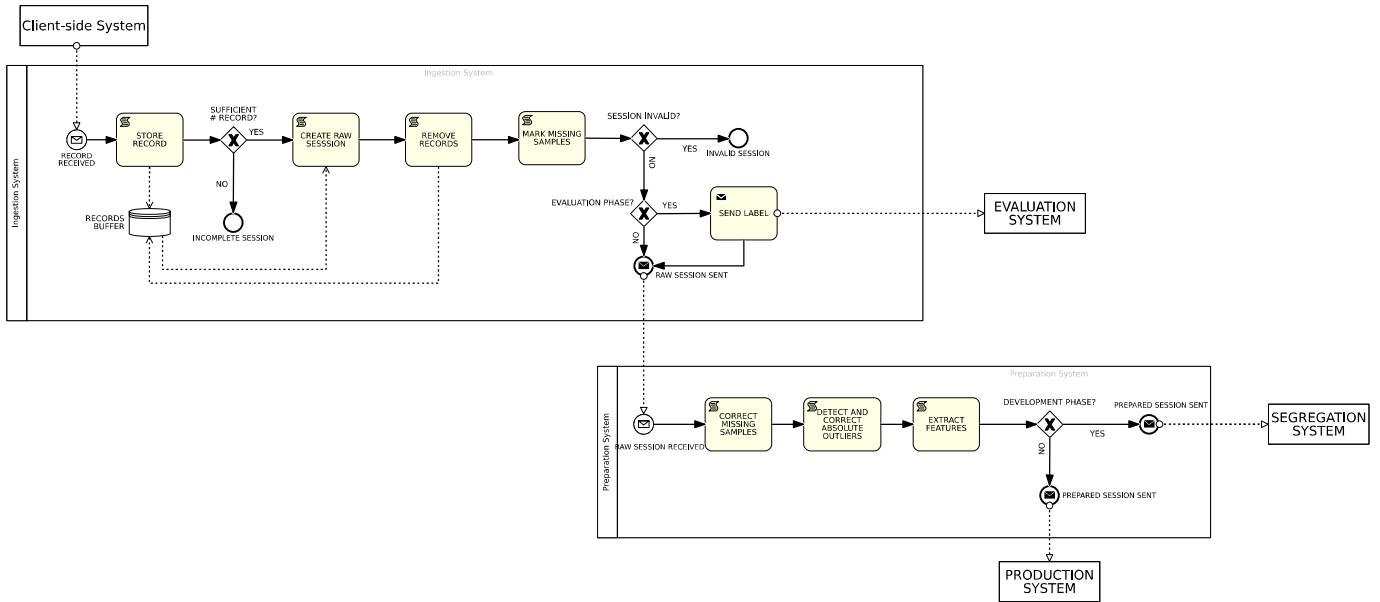


BPMN DIAGRAMS

CONFIGURE SYSTEMS PROCESS



PREPARE SESSION [Matteo]

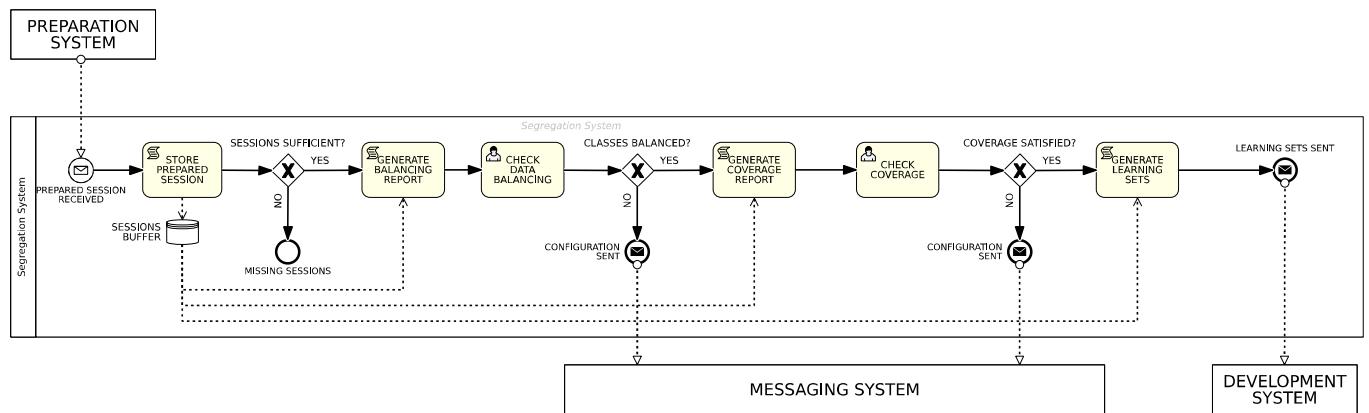


The system receives records from the client, stores them, and checks if there are enough records to create a raw session. Once this condition is reached, it generates the raw session, removes the records, and marks any missing samples.

Next, it verifies the validity of the session. If the system is in the evaluation phase, it sends a message containing the session token and the label to the evaluation system before forwarding the raw session to the preparation system; otherwise, it sends the raw session directly.

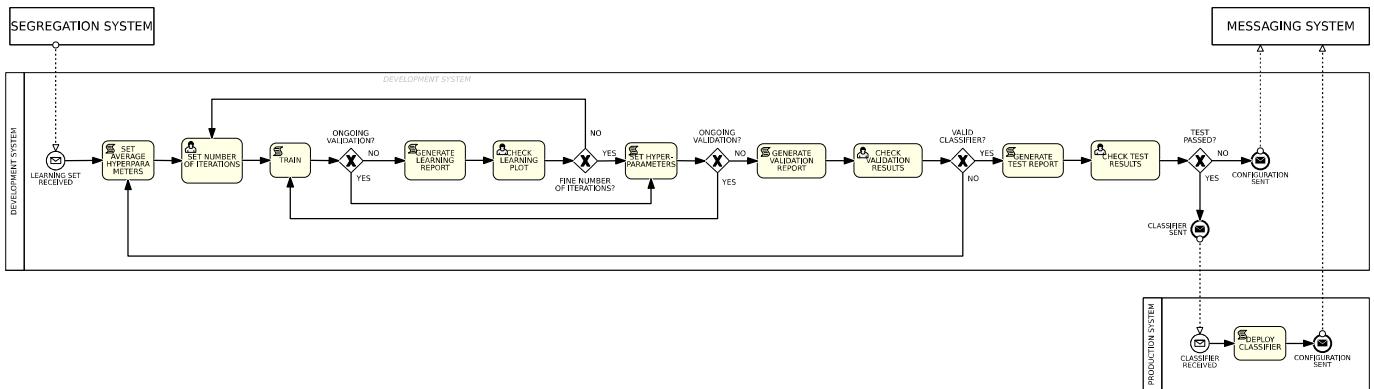
Upon receiving a raw session, the Preparation System corrects missing samples and addresses outliers in the data. Finally, it extracts relevant features and routes the session either to the segregation system if in the development phase, or to the production system otherwise.

GENERATE LEARNING SETS [Lorenzo]



This system receives the prepared sessions from the preparation system. It stores them and checks if they are enough to generate our learning sets. The system analyzes the balancing of the data of those sessions, and if data are unbalanced send a message in order to reconfigure the system. Otherwise, it checks the coverage. As before, if the coverage is not satisfied send a message to make a reconfiguration. Otherwise, it generates learning sets and sends them to the development system.

DEVELOP CLASSIFIER PROCESS [Nicola]



The system receives a learning set and sets starting average parameters.

A human must then set the number of iterations. A classifier is trained, and a learning plot is generated. A human checks the learning plot and decides if the number of iterations was enough. This sequence is repeated until the number of iterations is good.

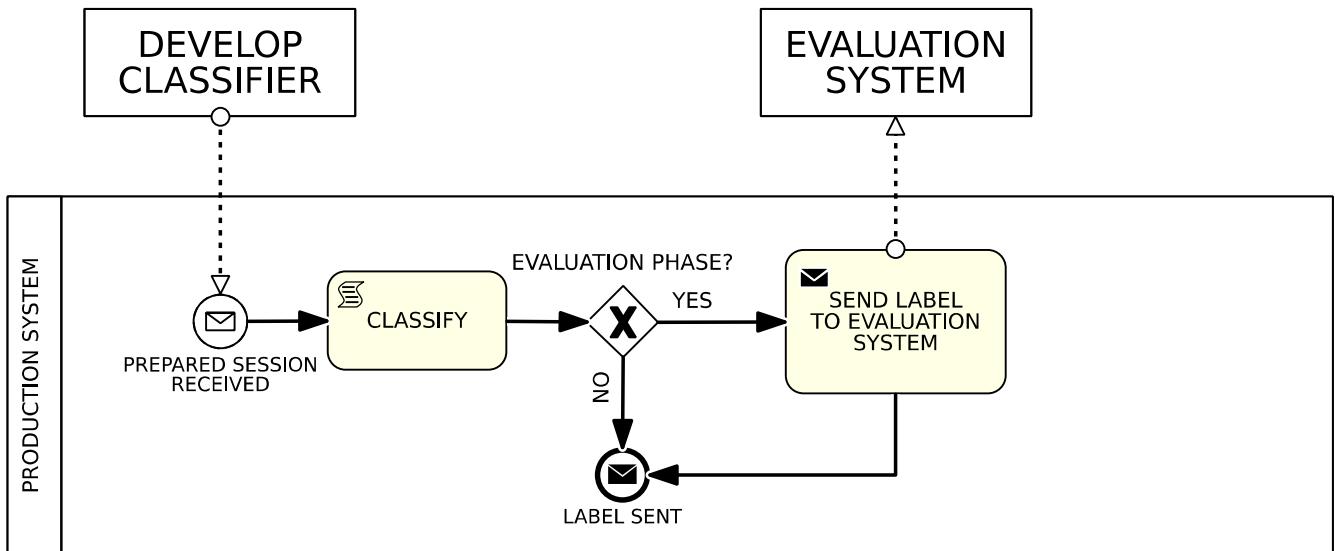
Then validation starts: a group of classifiers is generated by setting hyperparameters and training the model in a cycle.

When validation ends, a validation report is generated and a human analyses it. If there isn't any good classifier, the whole process restarts.

If there is a good classifier, it is tested, and a test report is generated. A human checks these results and decides if the test is passed. Then:

- If the test is passed, the fitted classifier is sent to the production system, that will deploy it and send a message to the messaging system to notify that the deployment succeeded.
- If the test is not passed, a message will be sent to notify that the development failed.

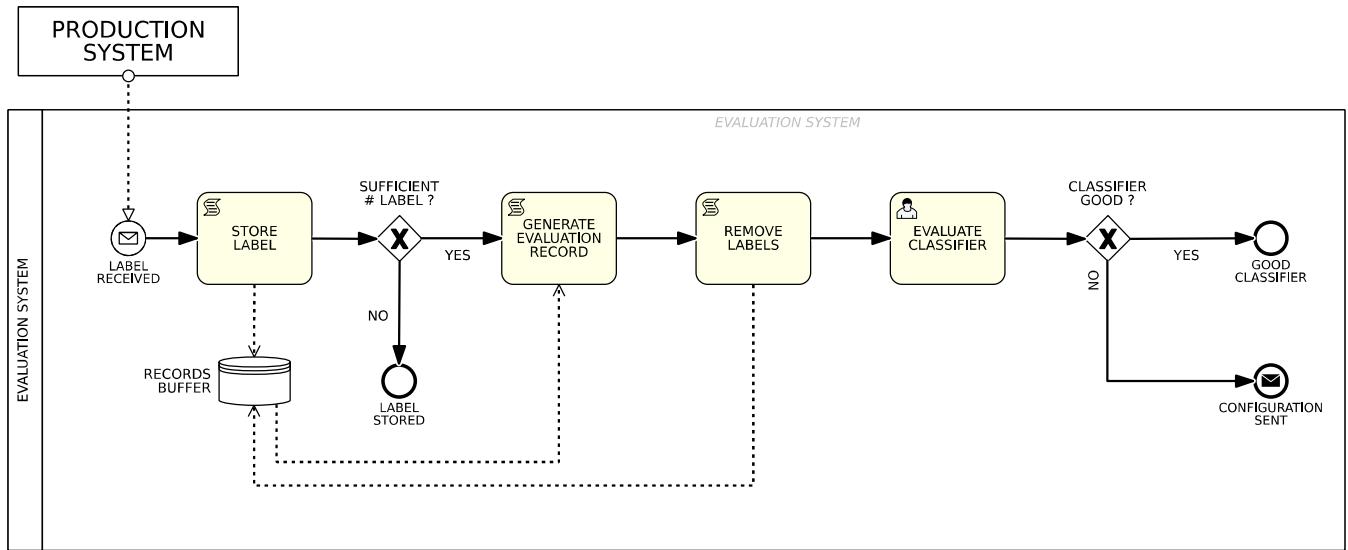
CLASSIFY SESSION [Enrico]



The system receives prepared sessions to be classified, thus the production system should already have deployed the classifier model.

After the classification, if the current phase is settled to 'Evaluation', the system sends the label given by the Classifier to the Evaluation System.

EVALUATE CLASSIFIER PROCESS [Jacopo]



This system receives some labels over time and starts collecting them in a buffer.

The system needs to have enough labels from both the classifier and the expert, so as to check if they match.

If it notices it has enough labels, it extracts them, deletes them from the DataBase, and generates an <EvaluationReport>.

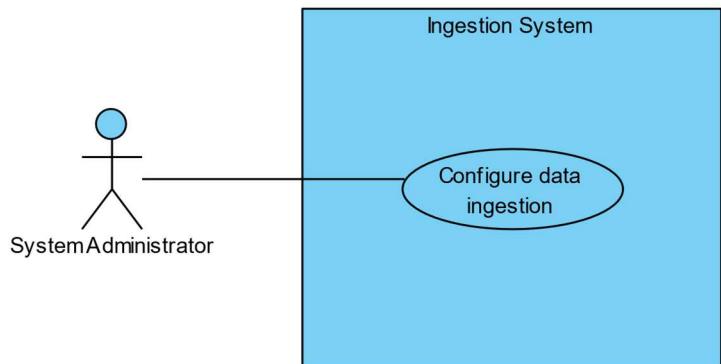
The Security Expert checks the report:

- If the classifier is good, everything works fine and there's nothing more to do.
- If the classifier is bad, a configuration message is sent in order to restart the whole training-balancing process.

ANALYSIS – USE CASES

PREPARATION/INGESTION SYSTEM [MATTEO]

Configure Ingestion System



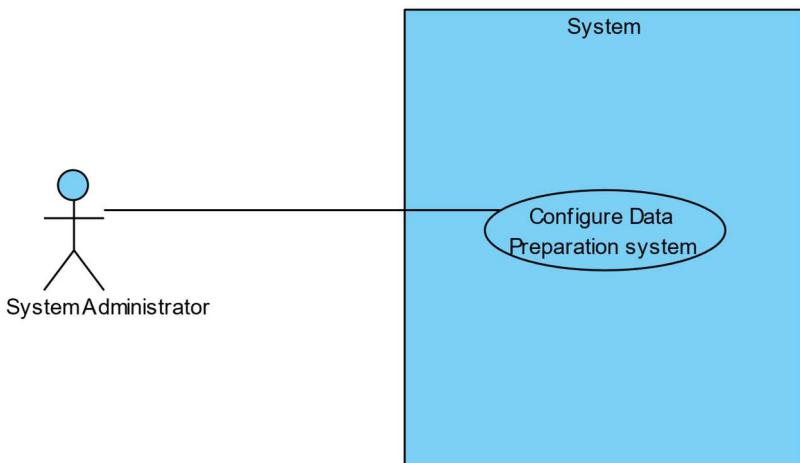
Scenario

1. The System Administrator open the configuration file through an editor.
2. The System Administrator update the configuration parameter using JSON.
3. The System Administrator save and close the configuration file.
4. The System Administrator restart the Ingestion System

Details

| Name | Value |
|-----------------|--|
| Preconditions | Configuration for data ingestion system required |
| Post-conditions | The Ingestion System is updated and restarted |

Configure Data Preparation System



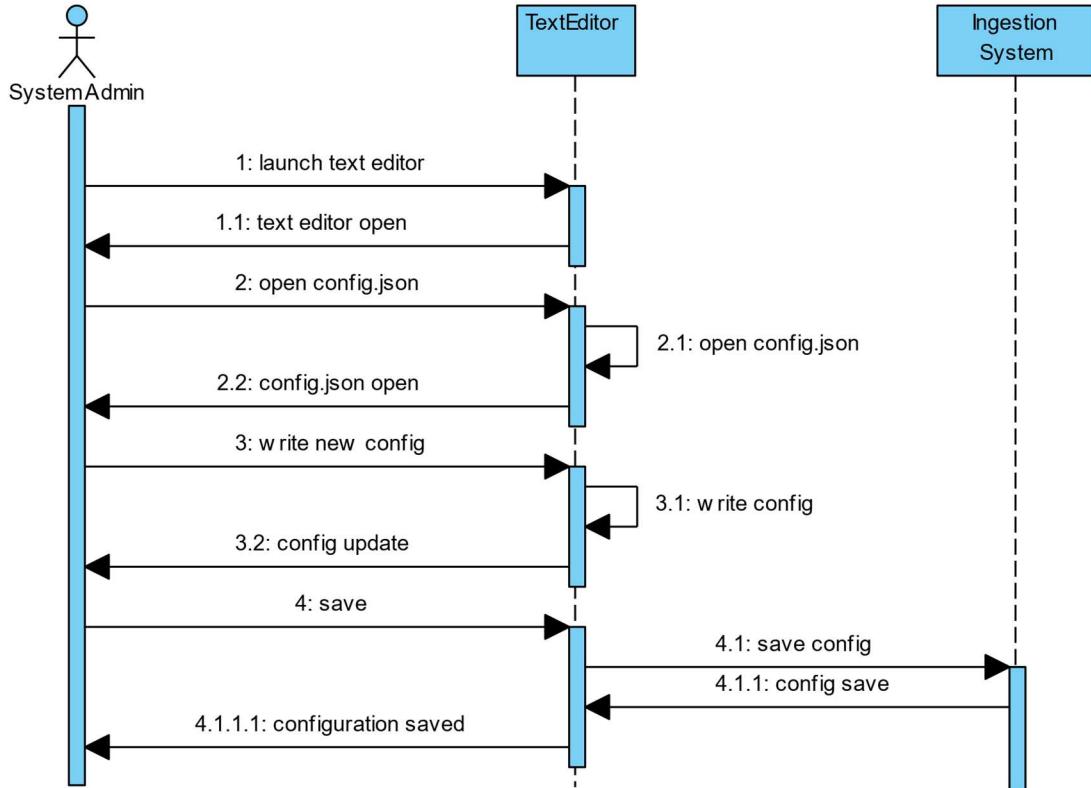
Scenario

1. The System administrator open the file config.json through a text editor
2. Update the configuration parameter then save, close and restart the preparation system

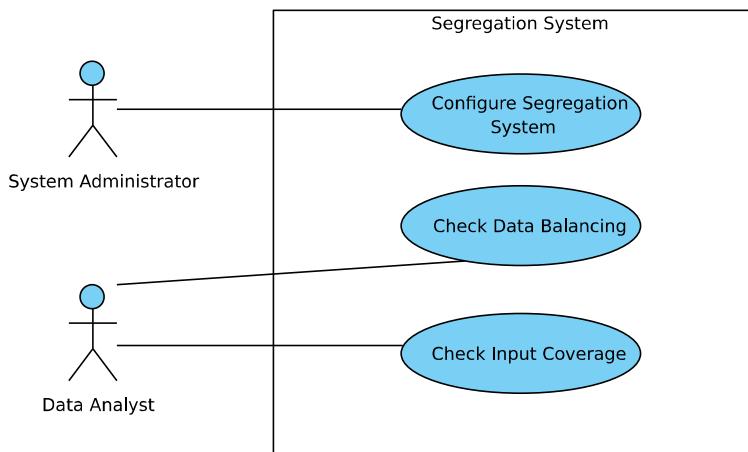
Details

| Name | Value |
|-----------------|--|
| Preconditions | Configuration for data preparation system required |
| Post-conditions | The Preparation System is updated and restarted |

Sequence diagram of CONFIGURE <SYSTEM>



SEGREGATION SYSTEM [LORENZO]



Configure Segregation System

Scenario

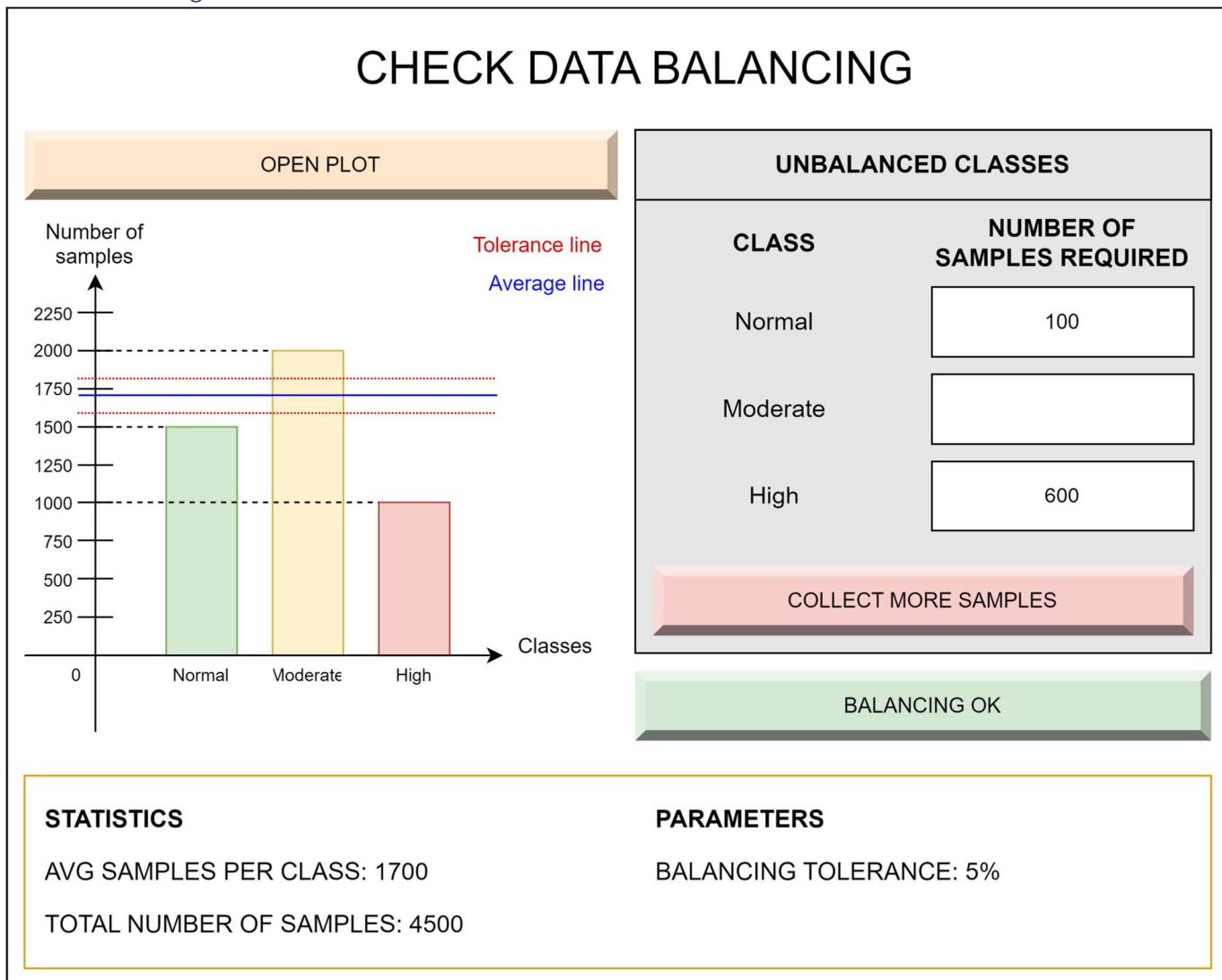
1. **System Administrator** launches Text Editor

2.  **System Administrator** open configuration file (config.json)
3.  **System Administrator** write configuration parameters in config.json
4.  **System Administrator** save configuration file (config.json)
5.  **System Administrator** close Text Editor

Details

| Name | Value |
|-----------------|---|
| Preconditions | A new configuration is requested for the Segregation System |
| Post-conditions | The Segregation System has been configured |

Check Data Balancing



Scenario

1.  **Data Analyst** requests to view the plot
2. **for each** class in the bar chart plot
 - 2.1.  **Data Analyst** checks the number of samples for that class
 - 2.2. **if** number of samples is below the lower tolerance line

| |
|---|
| 2.2.1.  Data Analyst computes the number of required samples as (lower tolerance value - number of samples for that class) |
| 2.2.2.  Data Analyst write the number of required samples in the "number of required samples" field |
| end if |
| end for each |
| 3. if all input classes are well balanced |
| 3.1.  Data Analyst clicks the button BALANCING OK |
| 4. else |
| 4.1.  Data Analyst requests a new configuration clicking the button COLLECT MORE SAMPLES |
| end if |

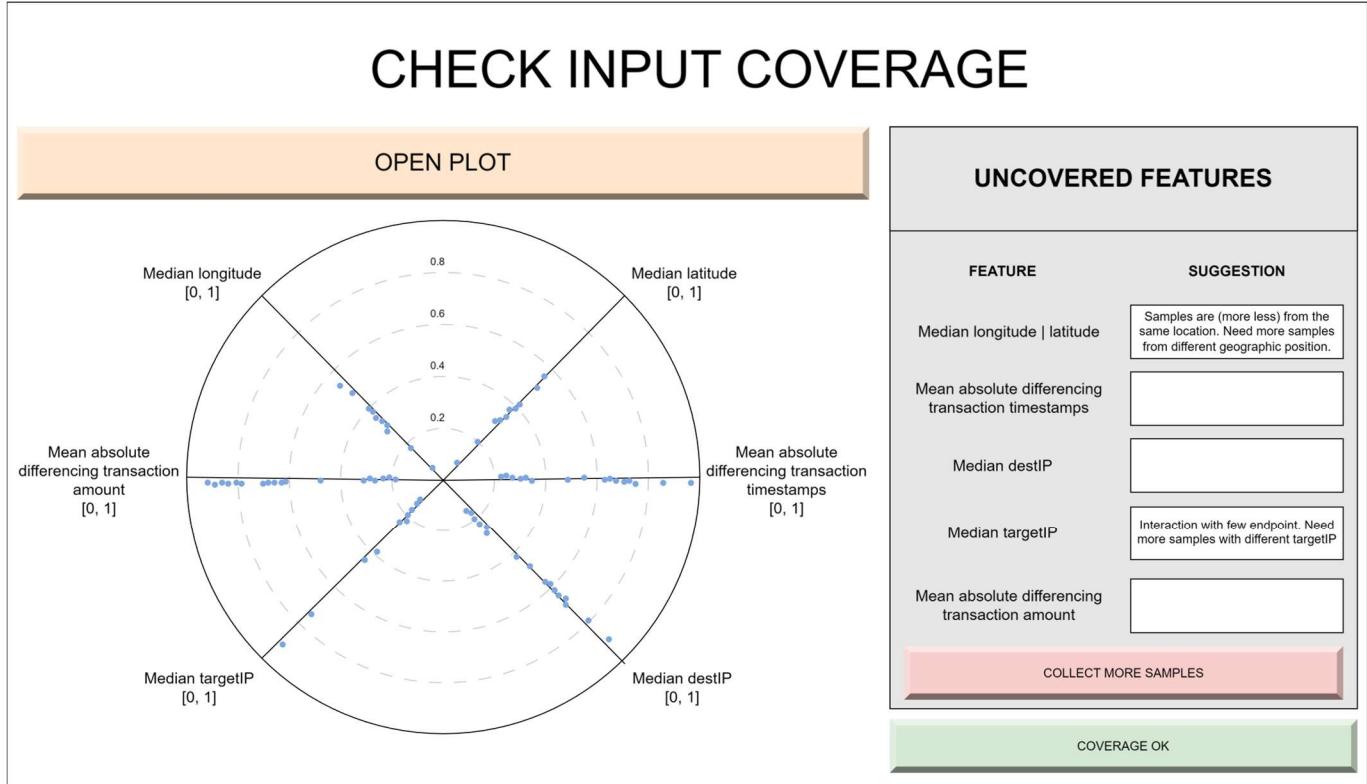
Details

| Name | Value |
|-----------------|---|
| Preconditions | 1. The application has produced a plot that represent the label distribution 2. The application has stopped its execution waiting for user input |
| Post-conditions | Alternative flow 1: the system continue its execution Alternative flow 2: a new configuration is requested |

Description

The Data Analyst needs to check the plot representing the distribution of the input labels (number of samples of each input class). The parameter to tell if classes are well balanced is the *tolerance*, in this case equal to 5%. If the number of instances of each class is different for at most 5% with respect of their average, then the classes are well balanced and the application can continue its flow. Otherwise, the Data Analyst needs to request a new configuration that ensure a good balance between the labels, specifying the number of samples for each class he needs.

Check Input Coverage



Scenario

1. Data Analyst requests to view the plot
2. for each feature in the radar plot
 - 2.1. Data Analyst checks the data distribution
 - 2.2. if data are not well distributed
 - 2.2.1. Data Analyst insert a suggestion about the features that are not covered
 - end if
- end for each
3. if all features have a good distribution
 - 3.1. Data Analyst clicks the button COVERAGE OK
4. else
 - 4.1. Data Analyst requests a new configuration clicking the button COLLECT MORE SAMPLES
- end if

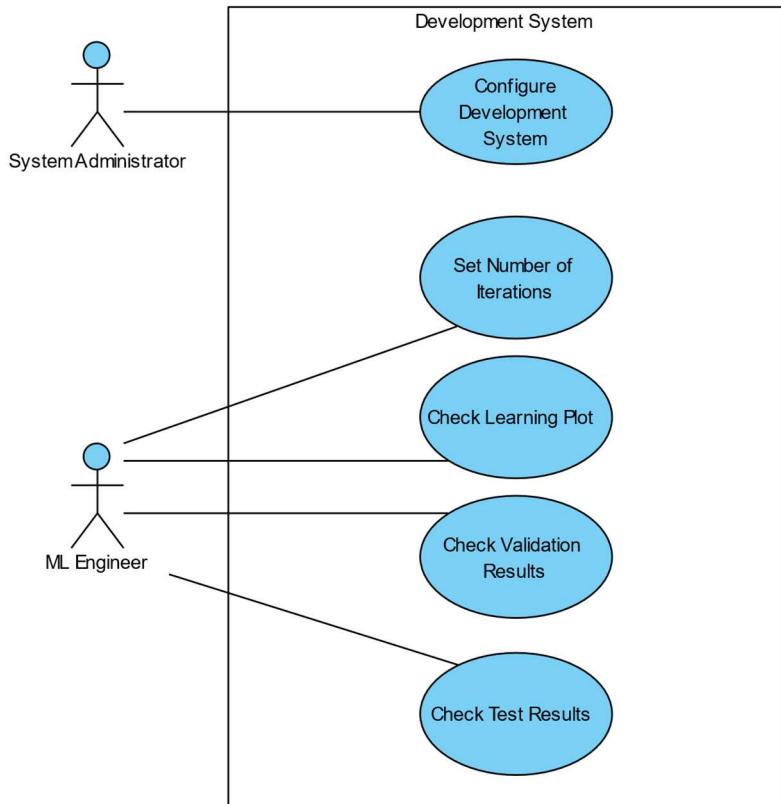
Details

| Name | Value |
|-----------------|---|
| Preconditions | <ol style="list-style-type: none"> 1. The application has produced plot that represent input distribution 2. The application has stopped its execution waiting for user input |
| Post-conditions | Alternative flow 1: learning sets are generated Alternative flow 2: a new configuration is requested |

Description

The Data Analyst needs to check if the input space of the network is definitively covered for each feature (by collecting other sessions, the distribution doesn't change). The input space is formed by some statistical variables: *Mean absolute differencing transaction timestamps*, *Mean absolute differencing transaction amount*, *Median longitude/latitude*, *Median targetIP* and *Median destIP*. The Data Analyst visualize a scatter radar plot. If there are many "bubbles" as the number of points (different number of sessions), then the data are well distributed and the learning sets can be generated. Otherwise, the Data Analyst needs to request a new configuration.

DEVELOPMENT SYSTEM [Nicola]



Configure Development System

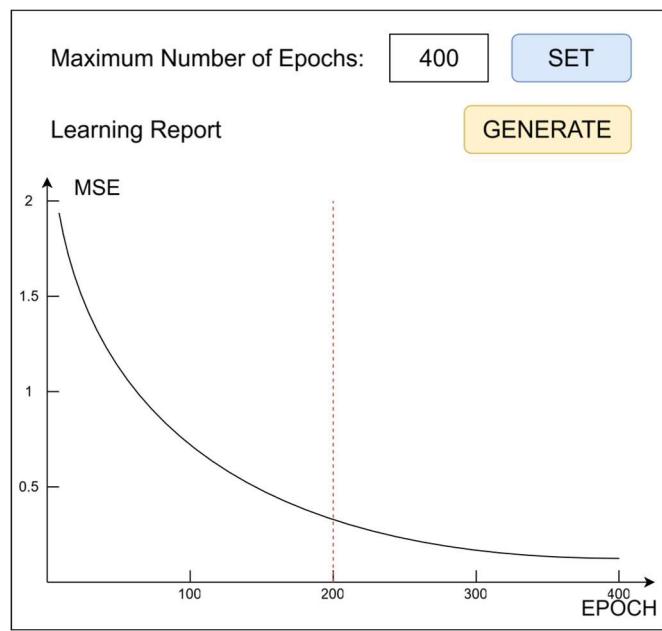
1. **System Administrator** launches Text Editor
2. **System Administrator** opens the "developmentConfig.json" file
3. **System Administrator** writes or updates the "developmentConfig.json" file with new configuration parameters.
4. **System Administrator** saves the updated configuration file.
5. **System Administrator** closes the Text Editor.

Set Number of Iterations

ML Engineer determines the number of epochs for next training. If it is the first time for a specific classifier, they will choose from their experience, otherwise a learning curve of a preceding training is present, and ML Engineer will choose by analyzing the curve.

If the curve is flat after half of the iterations, the previous number of epochs is too high and will be reduced.

If the curve is too steep at the end, the previous number is too low and will be incremented.



Scenario

1. **if** there isn't a learning curve
 - 1.1. **ML Engineer** writes in dedicated text block a number chosen by experience
2. **else**
 - 2.1. **ML Engineer** looks at learning curve
 - 2.2. **ML Engineer** check loss value after half the maximum number of iterations
 - 2.3. **if** the loss curve is flat after half the number of epochs
 - 2.3.1. **ML Engineer** reduces by a third the number in dedicated text block
 - 2.4. **else**
 - 2.4.1. **ML Engineer** checks the curve steepness at the end of the iterations
 - 2.4.2 **if** the curve is too steep
 - 2.4.2.1. **ML Engineer** enlarges by a third the number in dedicated text block
 - end if
 - end if
 - end if
3. **ML Engineer** clicks **SET**
4. **SYSTEM** saves the number in dedicated text block as maximum number of iterations.

Check Learning Plot

Scenario

1. **ML Engineer** clicks on **GENERATE**
2. **SYSTEM** trains a classifier and shows learning curve

Check Validation Results

ML Engineer chooses one of the hyperparameters configurations that were validated in a grid search. To do that, they must check the difference between validation and training error to avoid models that overfit (or underfit). Among the models that have that difference under a specific threshold, the Engineer should consider the two having the smallest validation

error. If these two models have a comparable error (in the same order of magnitude), ML Engineer should choose the less complex, otherwise simply the one with smaller error.

| Validation Results | | | | | Threshold: | 2.00 |
|--------------------|----------------------|--------------------|------------------|-------------------|--------------------------------|------|
| | Validation Error (%) | Training Error (%) | Number of Layers | Neurons per Layer | Validation/Training Difference | |
| 1 | 1.62 | 0.12 | 2 | 10 | 1.50 | PICK |
| 2 | 1.71 | 0.15 | 1 | 20 | 1.56 | PICK |
| 3 | 2.55 | 0.32 | 1 | 15 | 2.23 | PICK |
| 4 | 2.58 | 3.19 | 2 | 15 | -0.61 | PICK |
| 5 | 3.22 | 0.28 | 3 | 10 | 2.94 | PICK |

RESTART

Scenario

1.  **ML Engineer** starts a grid search
2. **SYSTEM** performs the grid search and shows a table with 5 best fitted models in ascending order of validation error
3. **for each** model in the table
 - 3.1.  **ML Engineer** checks the absolute value of the difference in validation and training error
4. **if** all models have a difference over a specified threshold
 - 4.1.  **ML Engineer** clicks **RESTART**
 - 4.2. **SYSTEM** deletes all results
5. **else if** only one model is valid
 - 5.1.  **ML Engineer** clicks **PICK** button next to that model
 - 5.2. **SYSTEM** saves model parameters on a file
6. **else**
 - 6.1.  **ML Engineer** calculate difference in validation error between first two valid models
 - 6.2.  **ML Engineer** calculate complexity of first two valid models
 - 6.3. **if** the difference is an order of magnitude smaller than the error values AND the second model is less complex than the first
 - 6.3.1.  **ML Engineer** clicks **PICK** button next to second model
- 6.4. **else**
 - 6.4.1.  **ML Engineer** clicks **PICK** button next to first model
- 6.5. **end if**
- 6.6. **SYSTEM** saves model parameters on a file

end if

Check Test Results

ML Engineer looks at the testing results of the model selected from validation. If the difference between validation and testing error is under a prespecified generalization tolerance, then the model is good, and ML Engineer will click ACCEPT to declare a successful termination of development. Otherwise, they will issue the system to restart from scratch.

Test Report

| Hyperparameters | |
|-------------------|----|
| Number of Layers | 2 |
| Neurons per Layer | 20 |

| Error in Percentage | |
|---------------------|------|
| Validation | 1.22 |
| Testing | 3.54 |
| Threshold | 3.00 |
| Difference | 2.32 |

ACCEPT **CANCEL**

Scenario

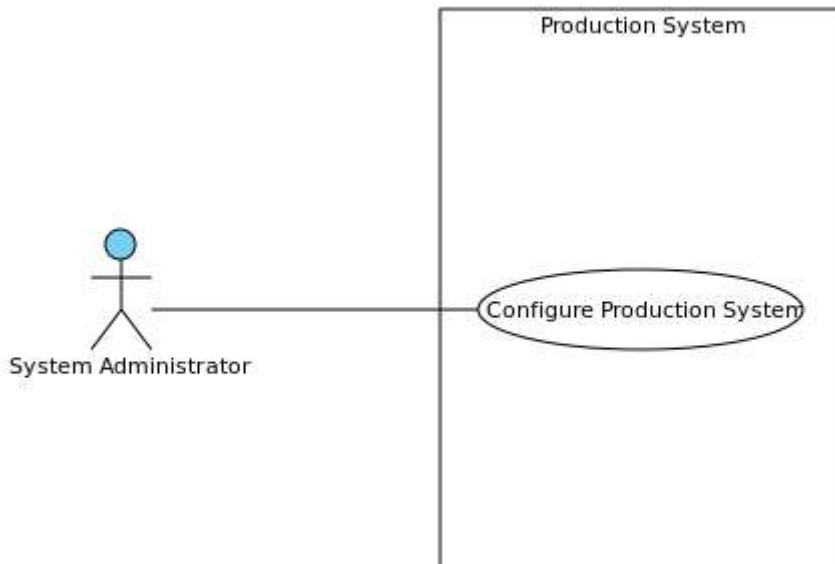
1.  **ML Engineer** starts a test
 2. **SYSTEM** executes the test using saved model and shows results, including hyperparameters values, test error, previous validation error and their difference
 3.  **ML Engineer** looks at the difference in validation and test error
 4. **if** the difference is under the specified generalization tolerance threshold
 - 4.1.  **ML Engineer** clicks **ACCEPT** button
 - 4.2. **SYSTEM** saves model parameters and flags it as ready for production
 5. **else**
 - 5.1.  **ML Engineer** clicks **CANCEL** button
 - 5.2. **SYSTEM** deletes all progress and restarts development
- end if**

Details

| Name | Value |
|----------------|--|
| Preconditions | A file containing model hyperparameters must exist. |
| Postconditions | <ol style="list-style-type: none">1.  ML Engineer waits for a new training session and its new result.2. SYSTEM starts deployment of the classifier. |

PRODUCTION SYSTEM [ENRICO]

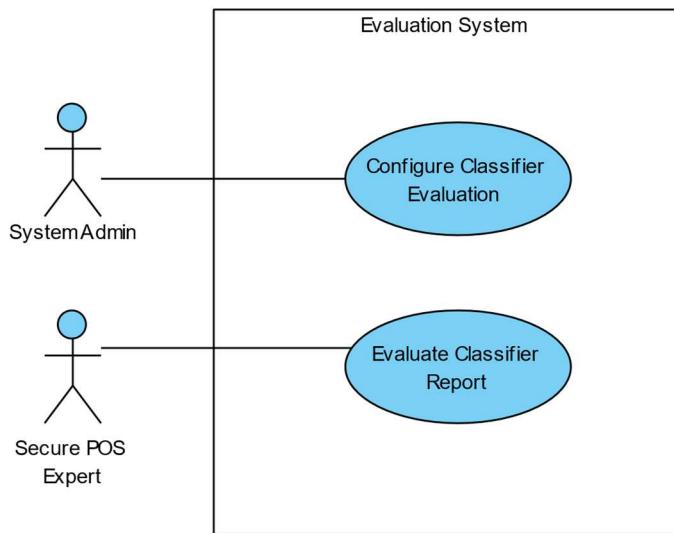
Configure Production System



1. **System Administrator** launches Text Editor
2. **System Administrator** opens the "productionConfig.json" file
3. **System Administrator** writes or updates the "productionConfig.json" file with new configuration parameters.
4. **System Administrator** saves the updated configuration file.
5. **System Administrator** closes the Text Editor.

| Name | Value |
|-----------------|---|
| Preconditions | 1. A new configuration has been requested by Production System. |
| Post-conditions | 1. The Production System has been configured. |

EVALUATION SYSTEM [JACOPO]



Configure Classifier Evaluation

Details

| Name | Value |
|-----------------|--|
| Preconditions | <ol style="list-style-type: none">1. The System Administrator has created a file called "config.json", and the corresponding validation scheme for this .json file.2. A request has arrived for a new configuration of the monitoring system. |
| Post-conditions | <ol style="list-style-type: none">1. The monitoring system has been newly configured. |

Scenario

| |
|--|
| 1.The System Administrator launches a test editor, able to open .json files . |
| 2.The System Administrator opens the file "config.json". |
| 3.The System Administrator writes the new configuration parameters into the config.json file, in json format, with respect of the specific validation schema. |
| 4.The System Administrator saves the changes to the file "config.json". |
| 5.The System Administrator closes the text editor that has been usin. |
| 6.The System Administrator launches the Evaluation System. |

Evaluate Classifier [JACOPO]

| Expert label class | Anomaly detector label class | Result |
|--------------------|------------------------------|--------|
| 1 | 2 | |
| 2 | 2 | |
| 3 | 3 | |
| 3 | 1 | |
| 4 | 5 | |
| 3 | 4 | |
| 2 | 2 | |

| | |
|---|----------|
| Ideal Max number of errors tolerated (thesis 1) : | 5 |
|---|----------|

| | |
|---|----------|
| Ideal Max number of consecutive errors tolerated (thesis 2) : | 2 |
|---|----------|

Total errors measured : 4

Max consecutive errors measured : 3

thesis1 : satisfied (4<5)

thesis2 : exceeded (3!< 2)

Scenario

| |
|--|
| 1.The Secure POS Expert launches a text editor able to open .json files. |
| 2.The Secure POS Expert opens the file "report.json". |
| 3.The Secure POS Expert looks at the field containing a list of theses, and their satisfaction status: |
| 3.1. If any one of the theses has been exceeded, then the classifier has failed its expectations. |
| 3.1.1. Secure POS Expert must therefore send a new training request, therefore a new configuration request. |
| 3.2. If all the theses have been satisfied, the classifier is good, and nothing must be sent. |
| 4.The Secure POS Expert closes the text editor. |

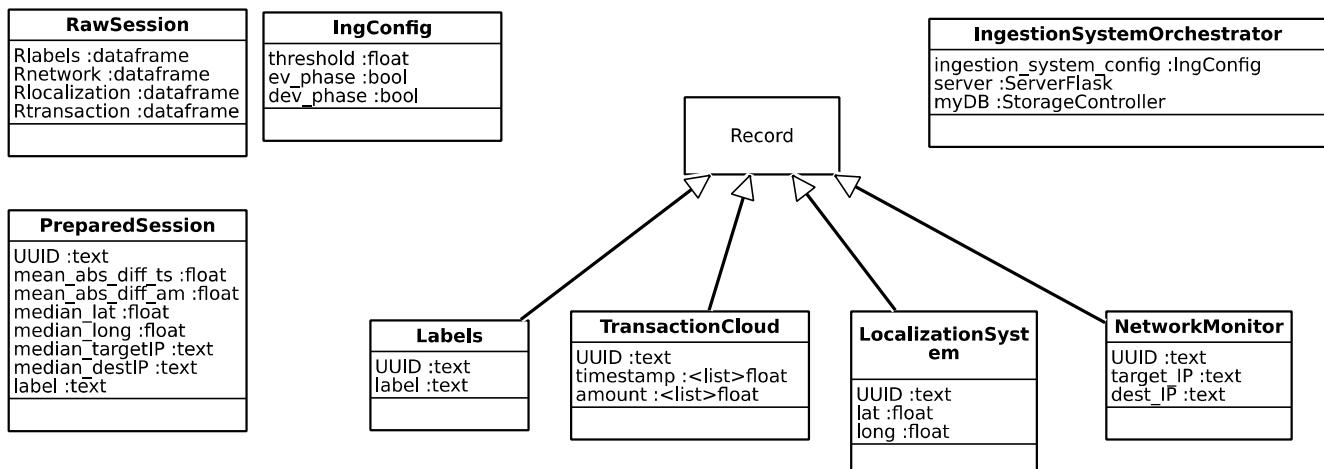
Details

| Name | Value |
|-----------------|---|
| Preconditions | 1. The EVALUATION SYSTEM has generated an evaluation report, and has saved it in a "report.json" file. |
| Post-conditions | 1. The evaluation report has been evaluated by the expert. |

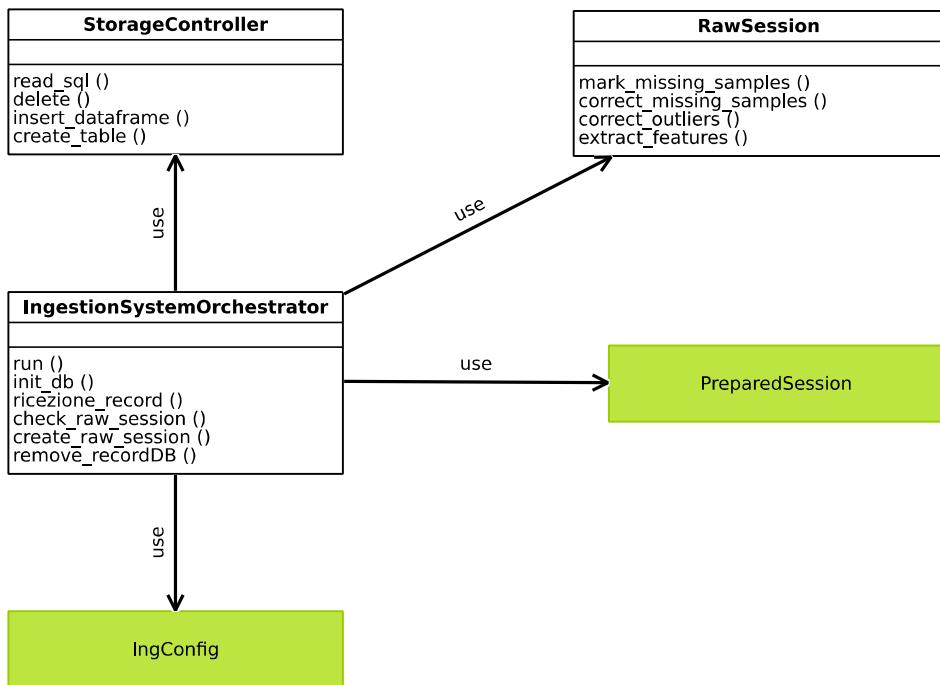
ANALYSIS – MODEL AND SEQUENCE DIAGRAM

PREPARATION PROCESS [MATTEO]

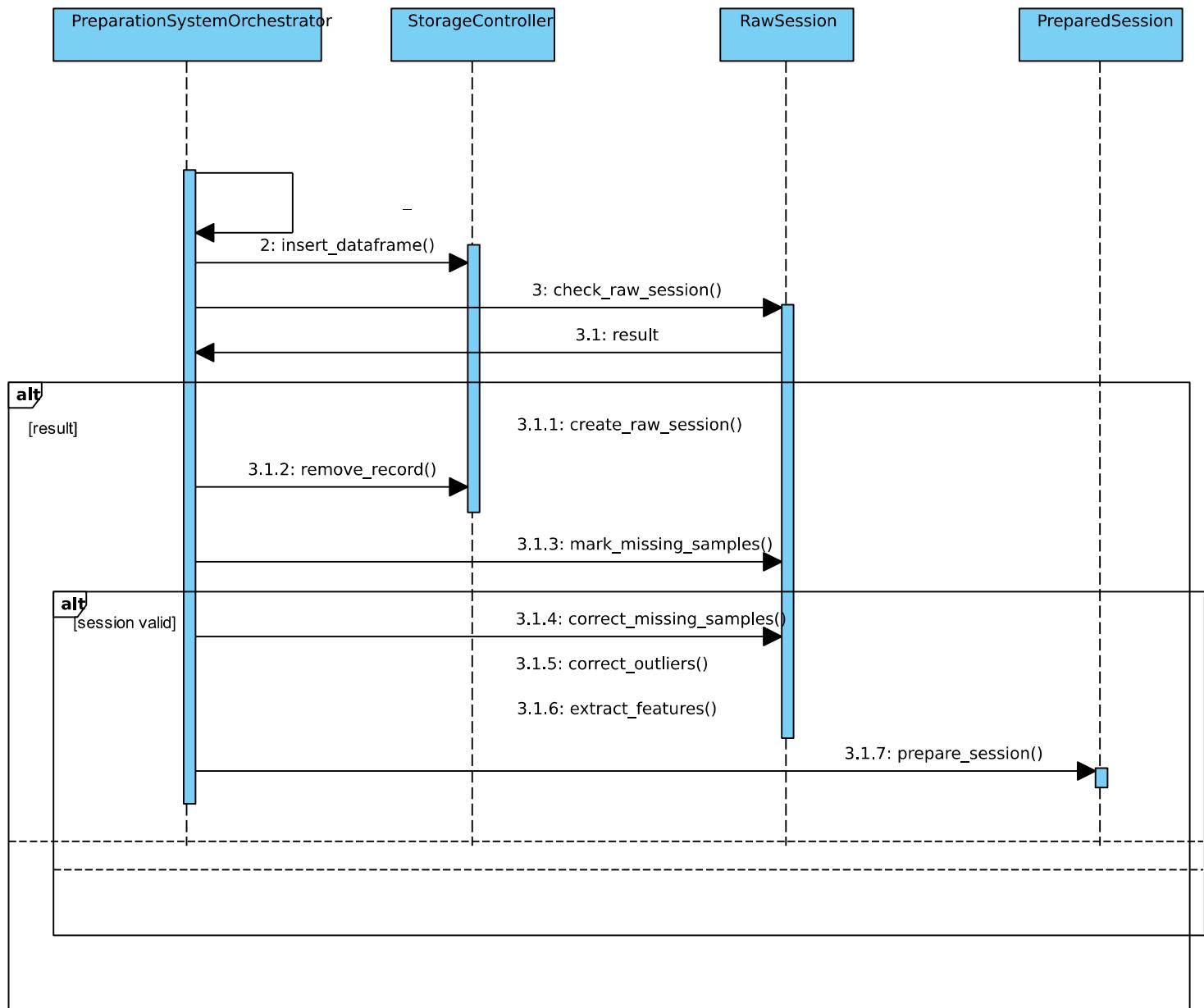
DATA MODEL



APPLICATION LOGIC



SEQUENCE DIAGRAM

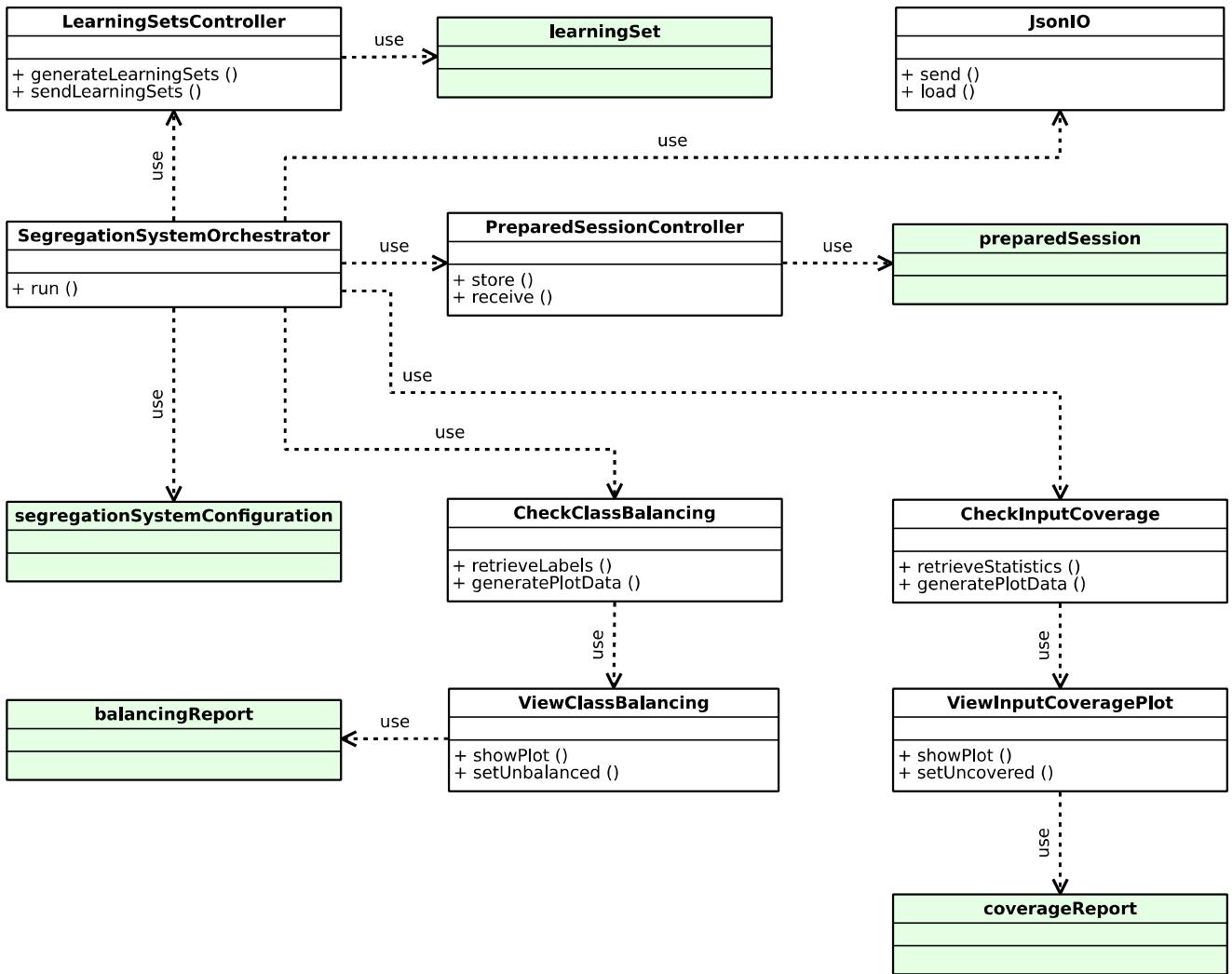


GENERATE LEARNING SETS PROCESS [LORENZO]

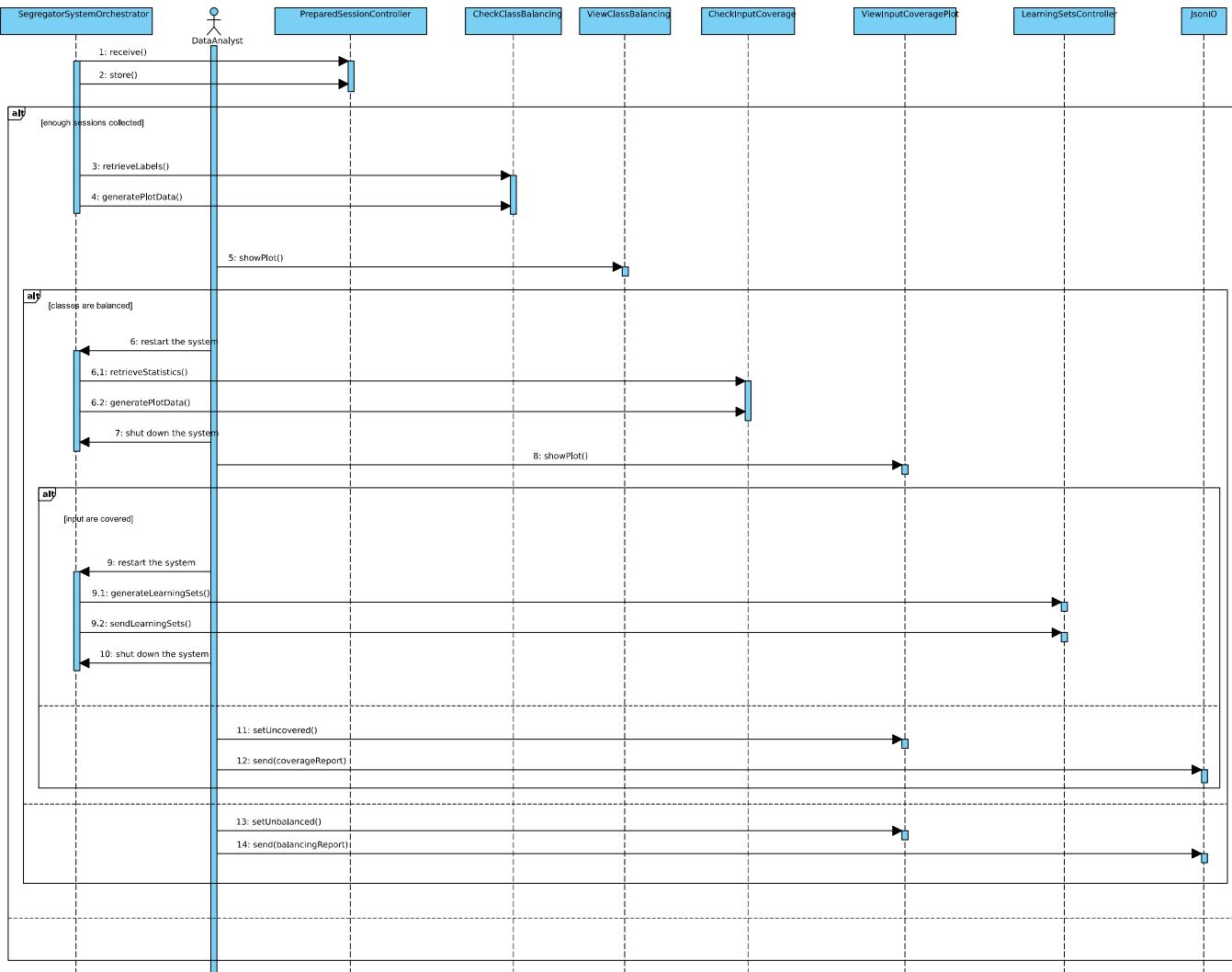
DATA MODEL

| | | |
|--|---|---|
| preparedSession | balancingReport | coverageReport |
| uuid :string label :string median_longitude :double median_latitude :double mean_diff_time :double mean_diff_amount :double mean_targetIP :double mean_destIP :double | approved :boolean unbalanced_classes :list<unbalancedClass> | approved :boolean uncovered_features :list<uncoveredFeature> |
| segregationSystemConfiguration | unbalancedClass | uncoveredFeature |
| session_number :integer tolerance_threshold :integer average_samples :double total_samples :integer | type :string requested_samples :integer | type :string suggestion :string |
| learningSet | learningSetParameters | |
| training_set :dataframe testing_set :dataframe validation_set :dataframe | train_percentage :integer validation_percentage :integer test_percentage :integer | |

APPLICATION LOGIC



SEQUENCE DIAGRAM



DEVELOP CLASSIFIER [NICOLA]

DATA MODEL

| gridSearchParameters |
|----------------------|
| min_layers :int |
| step_layers :int |
| max_layers :int |
| min_neurons :int |
| step_neurons :int |
| max_neurons :int |

| classifier |
|-------------------------|
| num_layers :int |
| num_neurons :int |
| training_error :float |
| validation_error :float |
| model :file |

| learningCurve |
|-----------------------|
| mse_list :list<float> |
| |

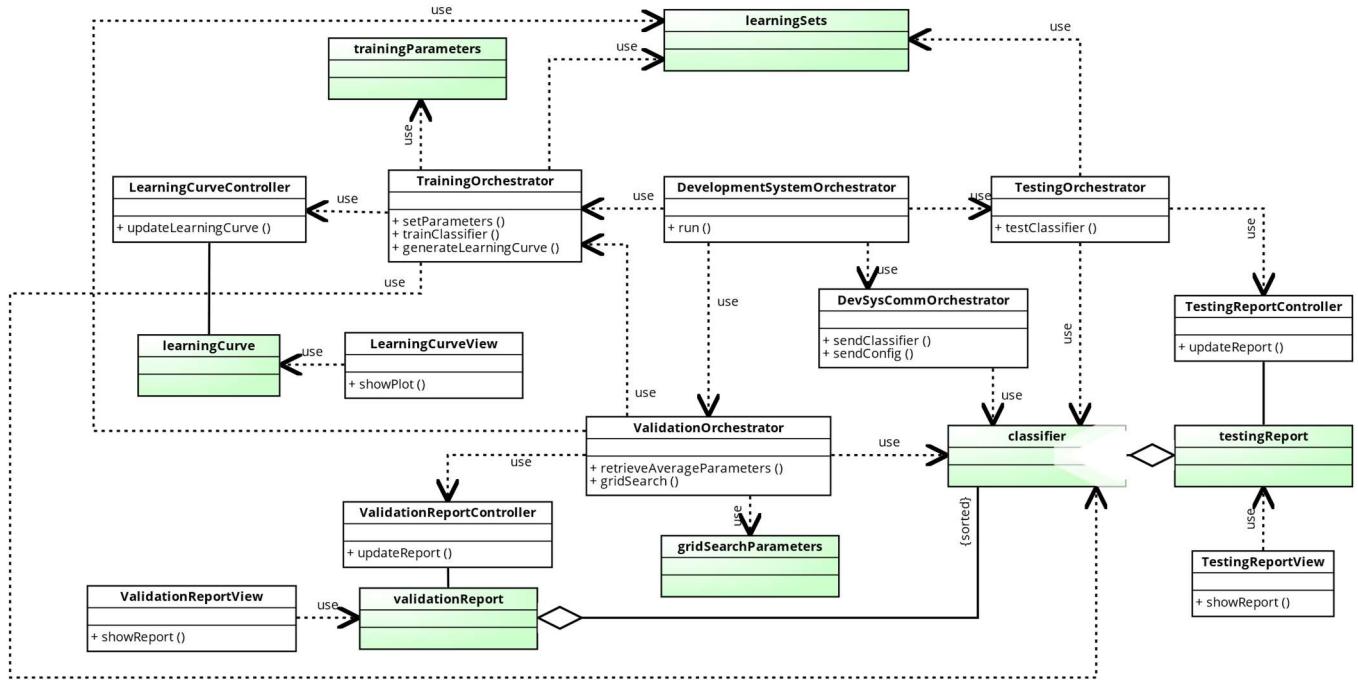
| validationReport |
|------------------------------------|
| best_classifiers :list<classifier> |
| overfitting_tolerance :float |

| trainingParameters |
|---------------------|
| num_iterations :int |
| num_layers :int |
| num_neurons :int |

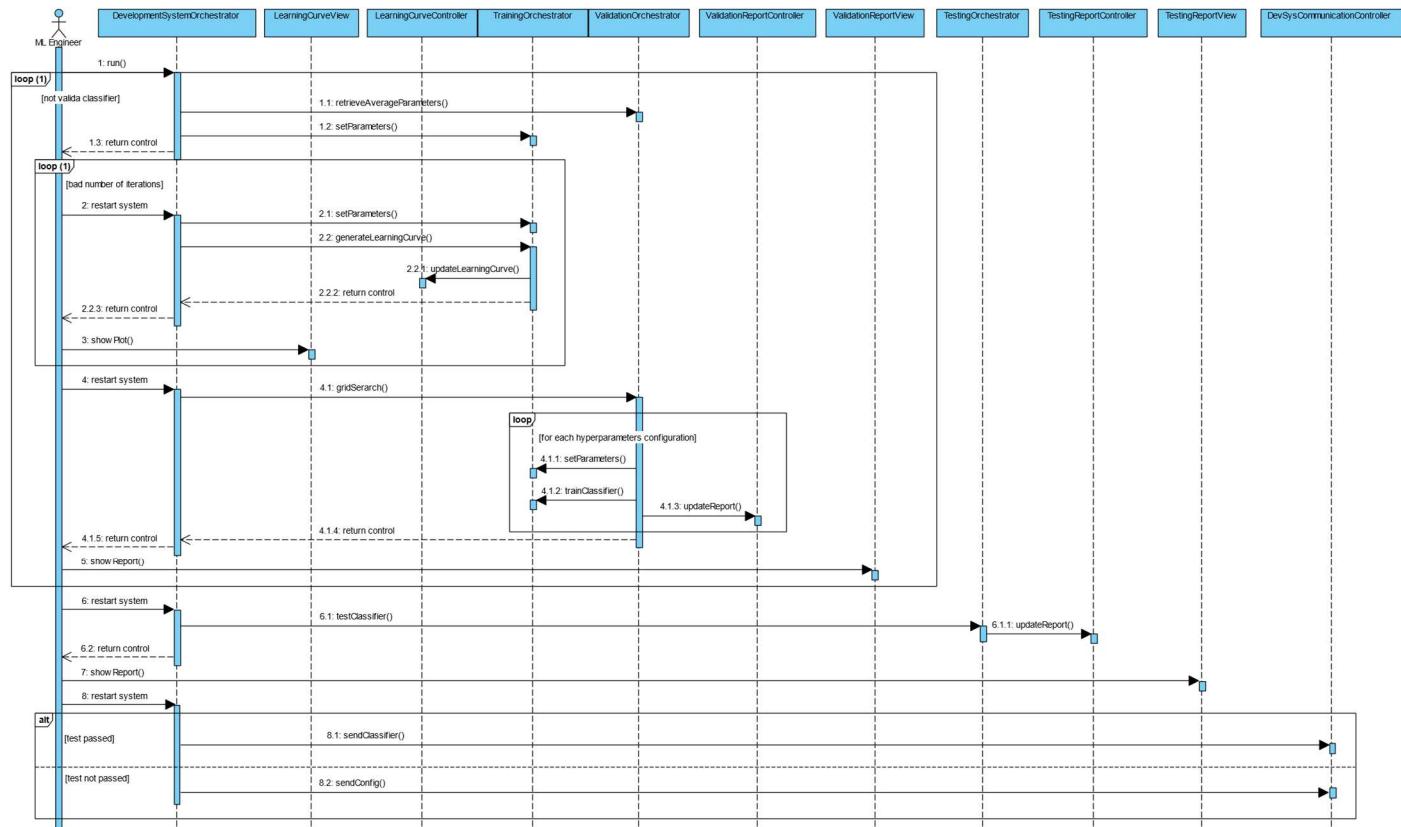
| testingReport |
|---------------------------------|
| classifier :classifier |
| testing_error :float |
| generalization_tolerance :float |
| approved :bool |

| learningSets |
|---------------------------|
| training_set :DataFrame |
| validation_set :DataFrame |
| testing_set :DataFrame |

APPLICATION LOGIC



SEQUENCE DIAGRAM

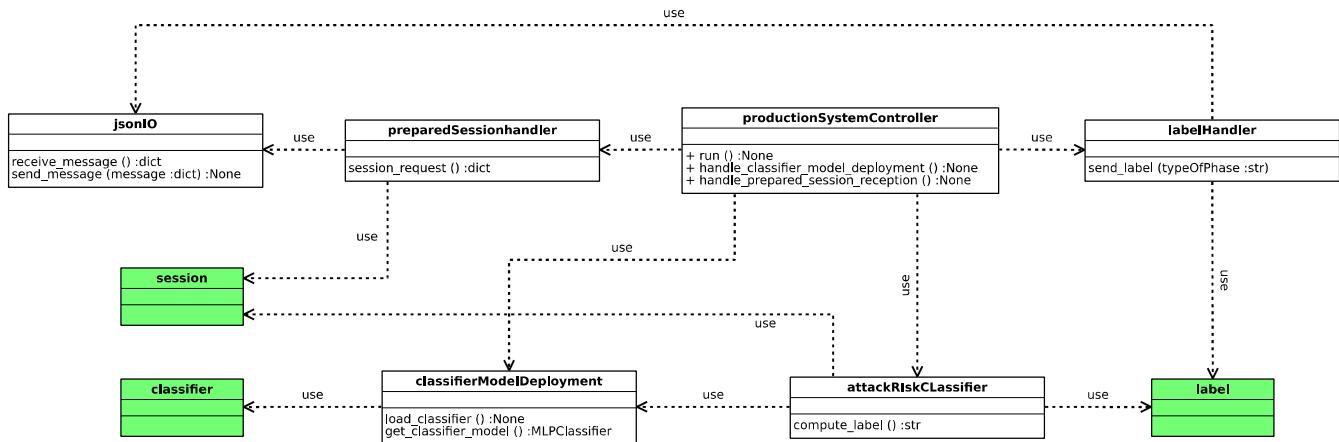


CLASSIFY SESSION [ENRICO]

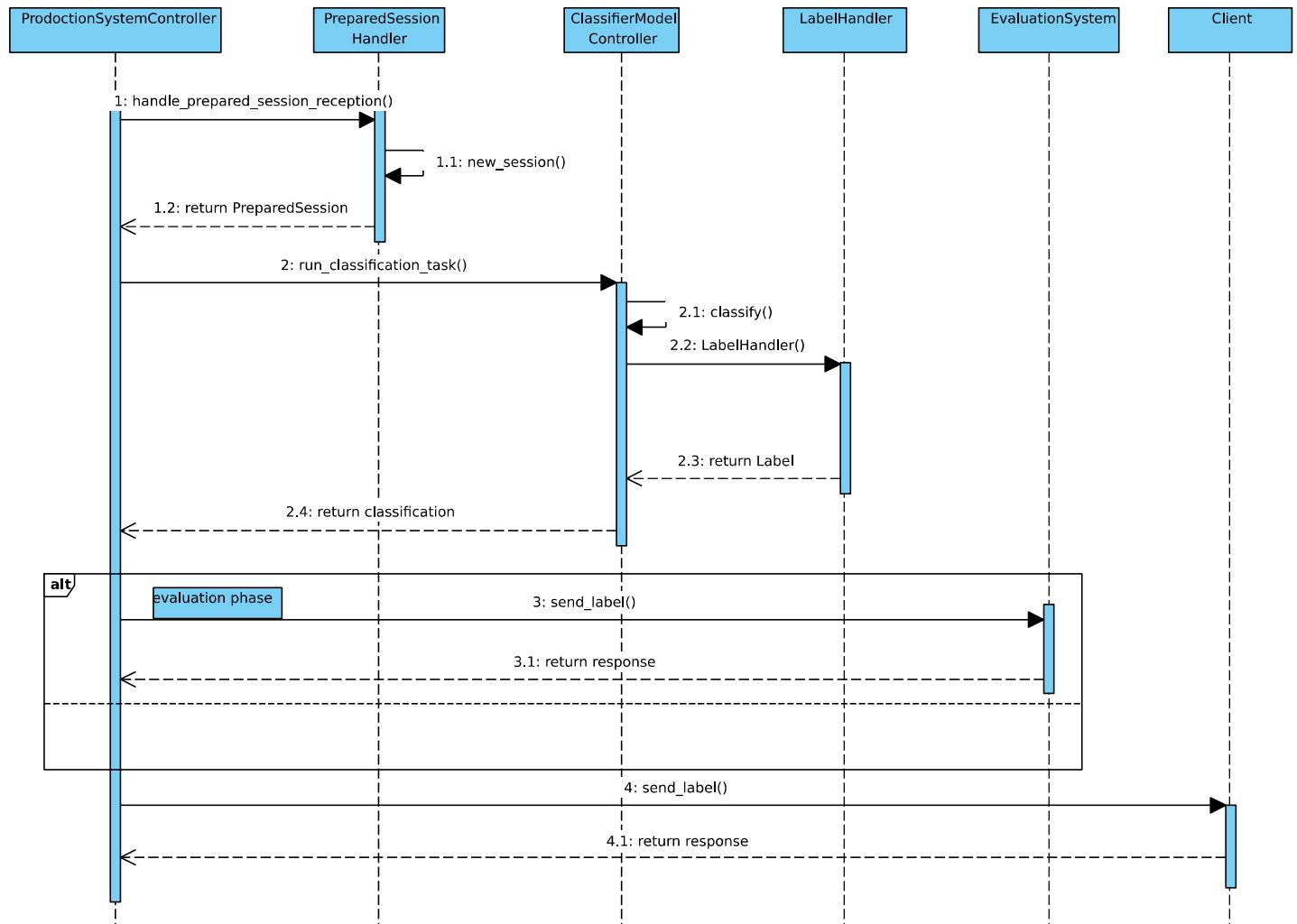
DATA MODEL

| classifier | preparedSession | label |
|---|--|-------------------------------|
| num_inputs :int num_layers :int num_neurons :int training_error :float validation_error :float model :file mean_targetIP :double mean_destIP :double | uuid :string label :string median_longitude :double median_latitude :double mean_diff_time :double mean_diff_amount :double mean_targetIP :double mean_destIP :double | uuid :string label :string |

APPLICATION LOGIC

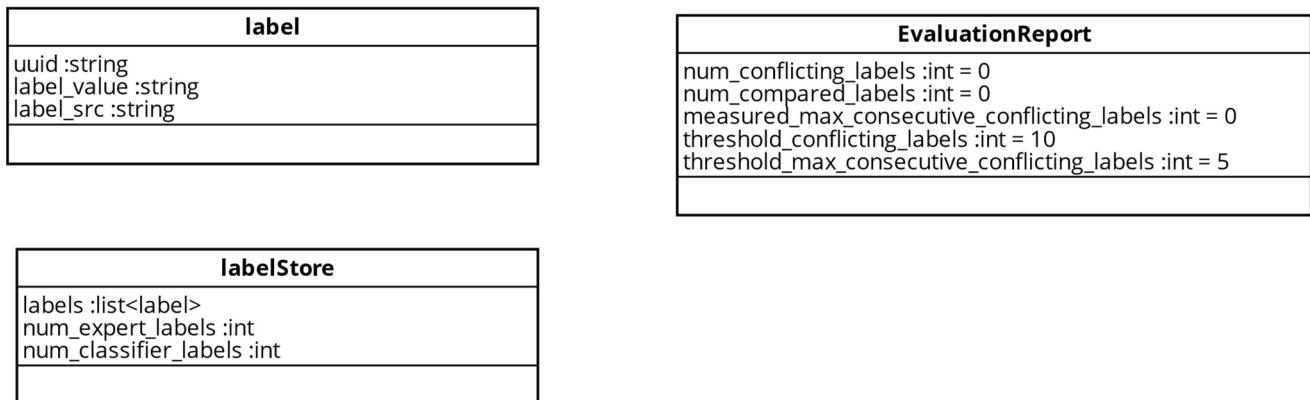


SEQUENCE DIAGRAM

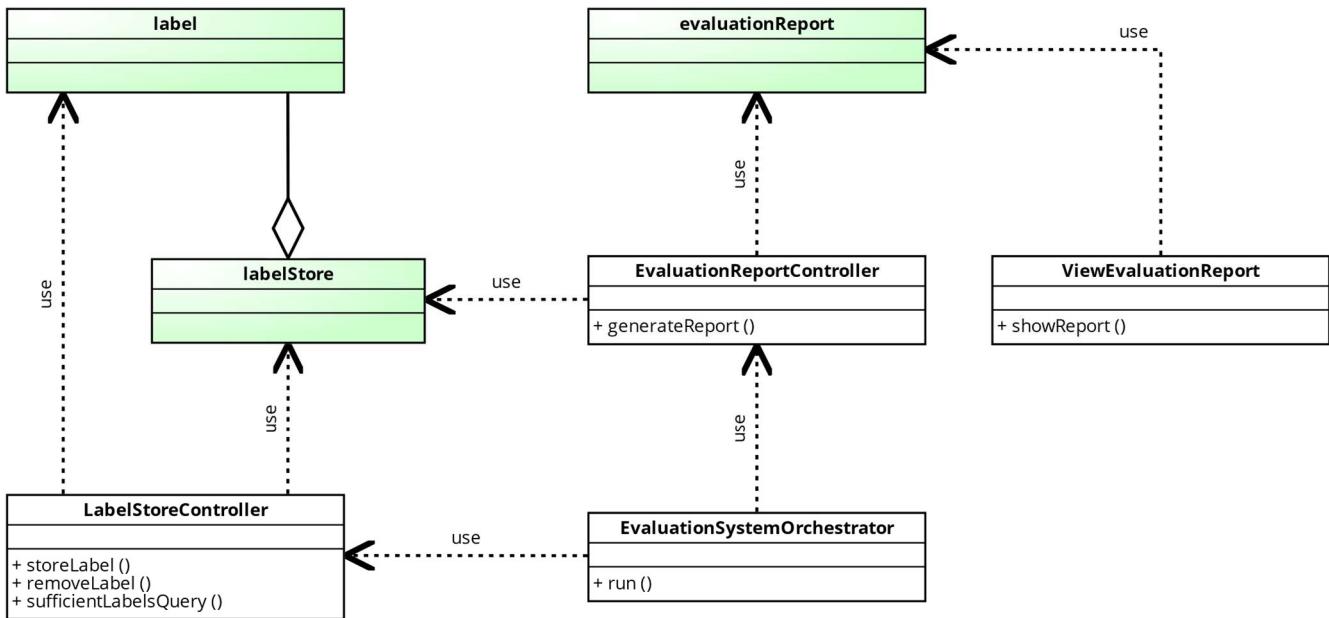


EVALUATE CLASSIFIER [JACOPO]

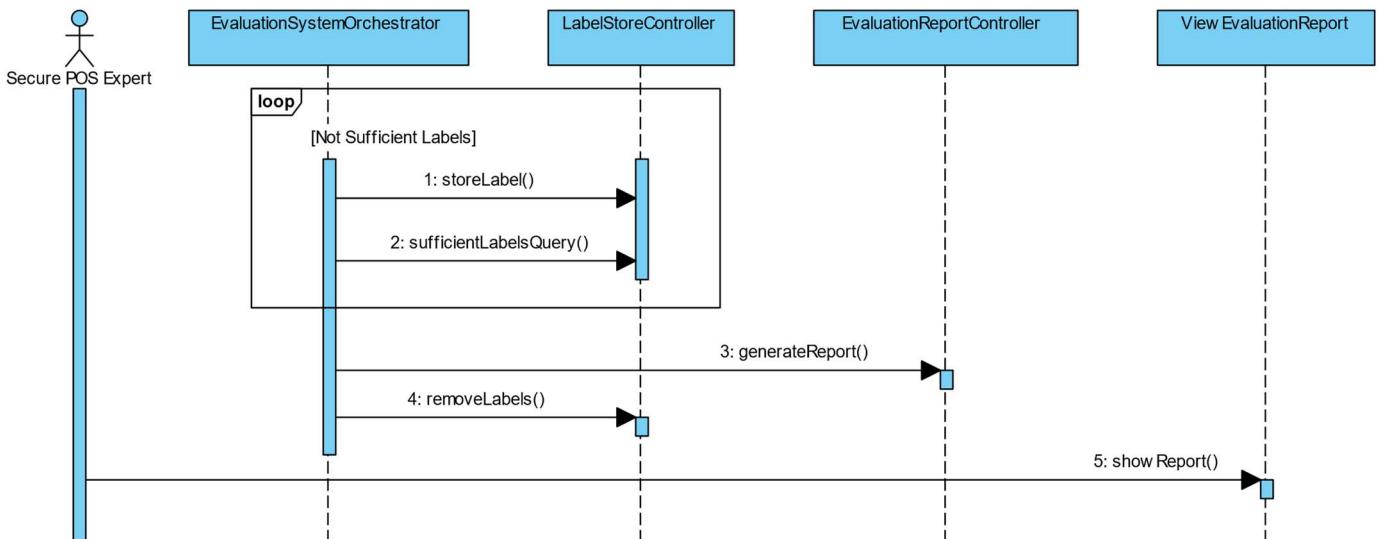
DATA MODEL



APPLICATION LOGIC



SEQUENCE DIAGRAM



DESIGN WORKFLOW

UTILITY CLASSES

Communications

| ServerREST |
|----------------------------|
| api :Api |
| app :Flask |
| run (:host, :port, :debug) |

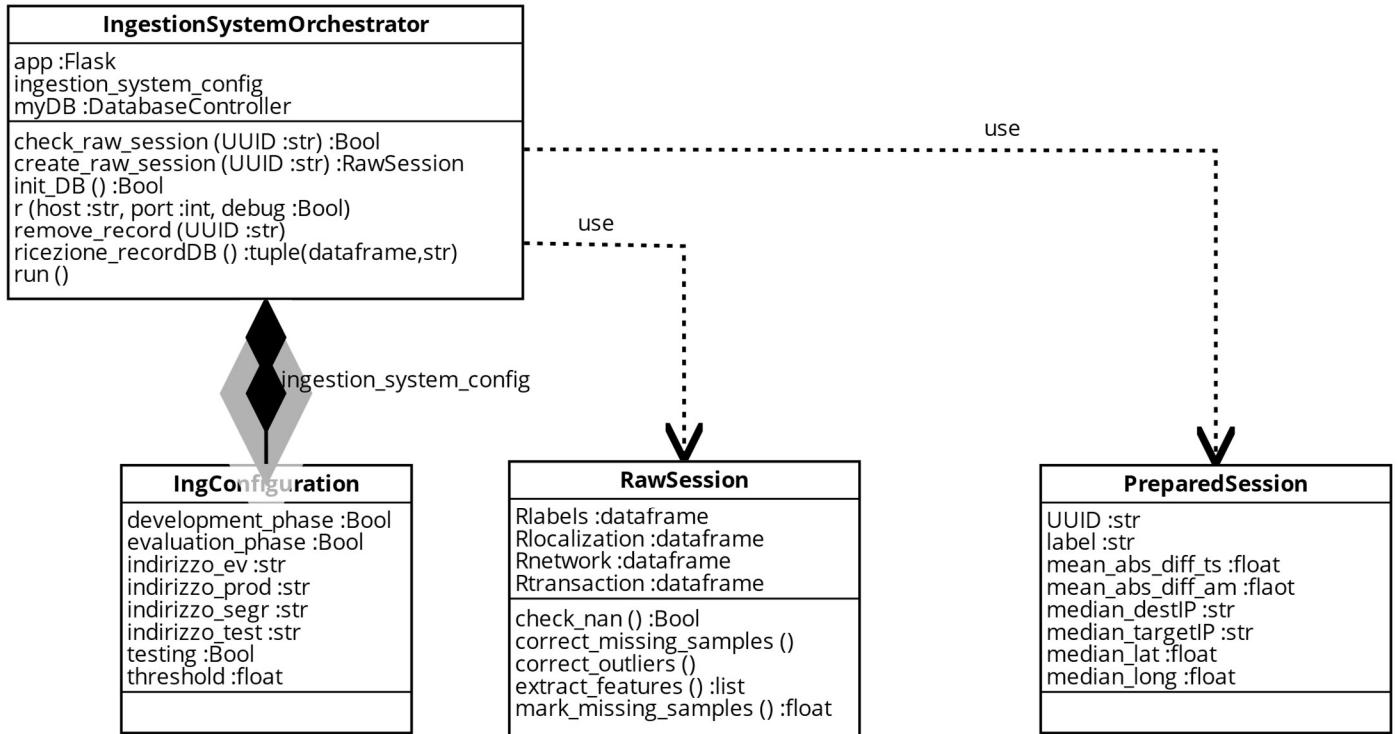
| FileReceptionAPI |
|------------------|
| filepath :str |
| post () |

| ReceiveJsonApi |
|---|
| handle_request :Optional[Callable[[dict],None]] |
| json_path_schema :str |
| post () |

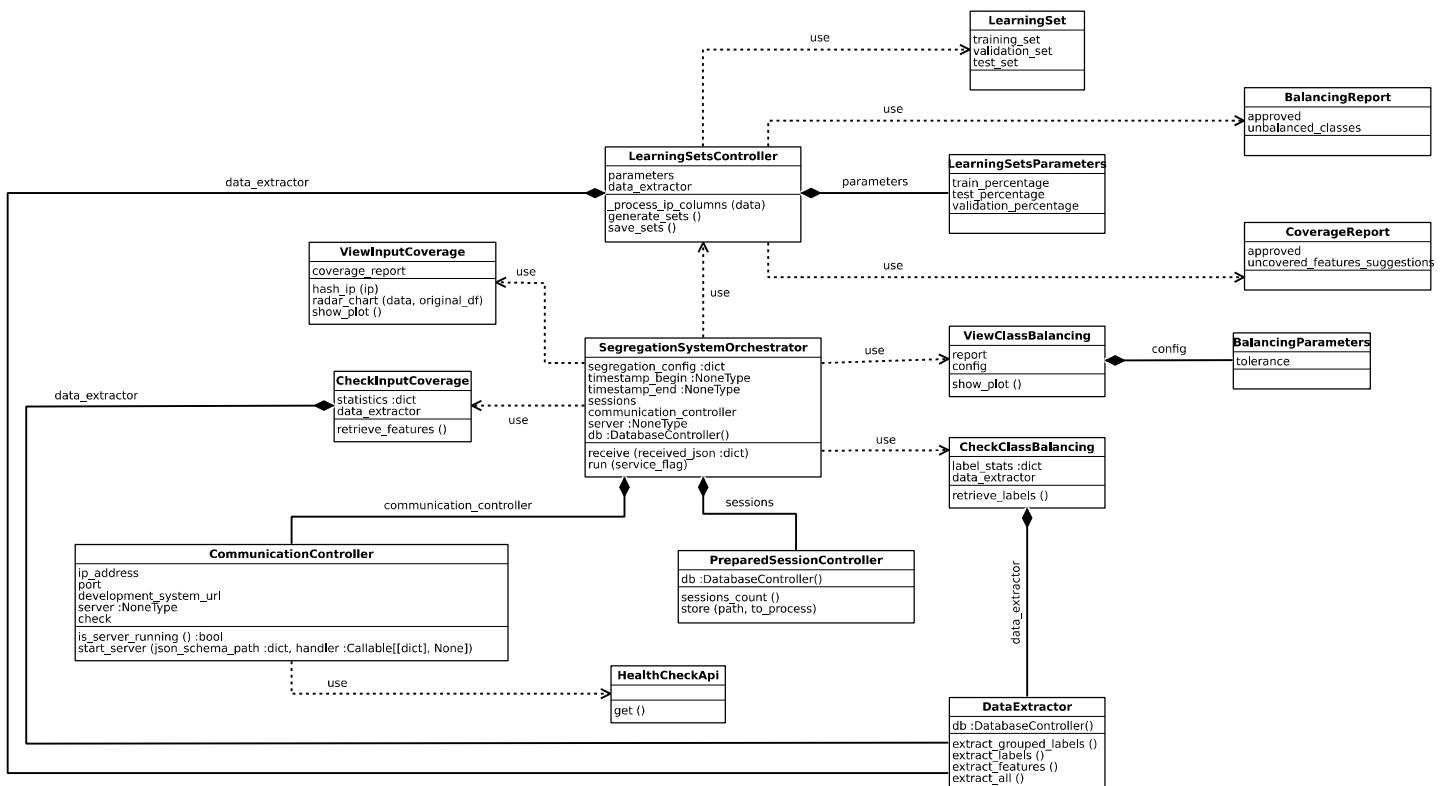
Database Controller

| DatabaseController |
|---|
| create-table (query :str, params :list) :bool delete (query :str, params :list) :bool drop_database () drop_table (table :str) :bool insert_dataframe (dataframe :pd.DataFrame, table :str) :bool read_sql (query :str, params :list) update (query :str, params :list) :bool |

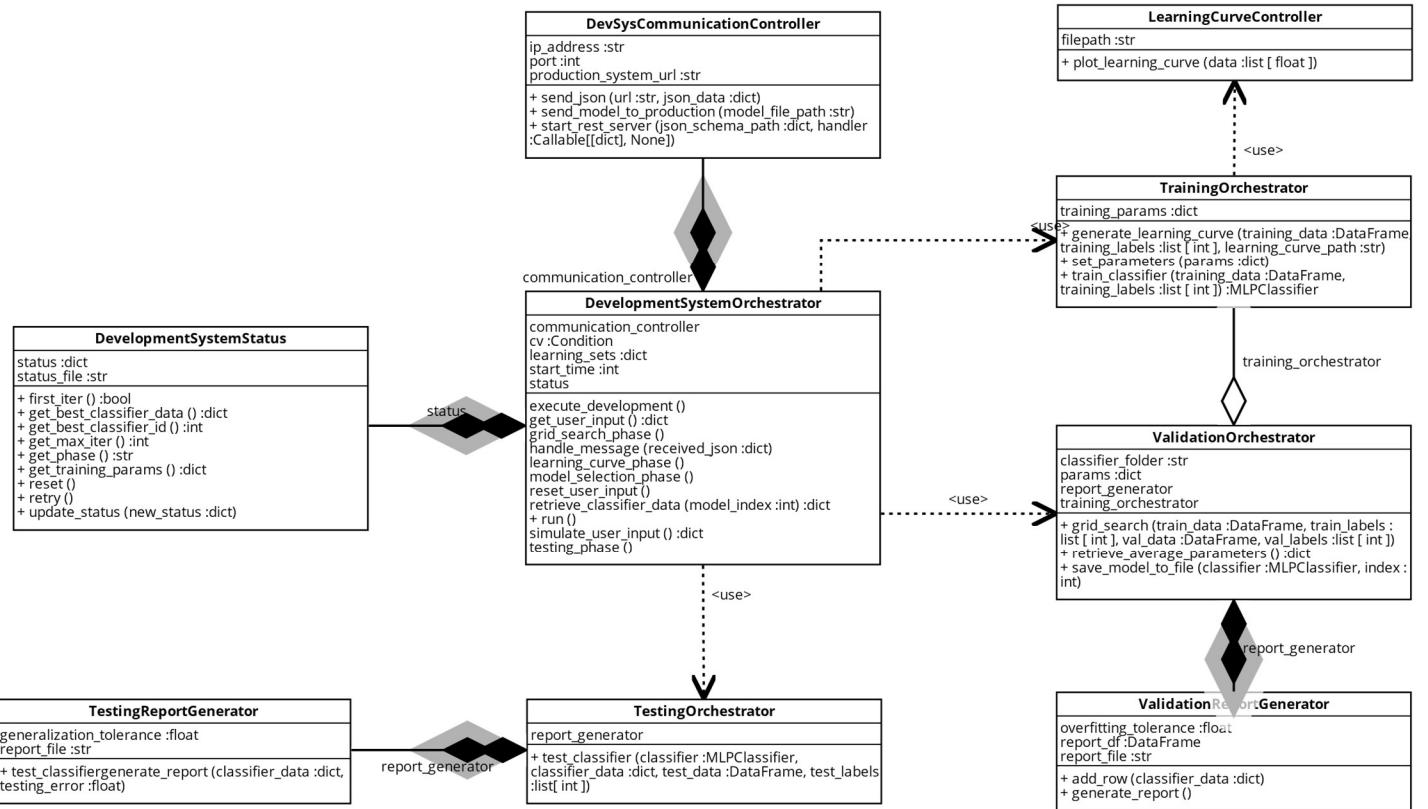
PREPARE/INGESTION SYSTEM [MATTEO]



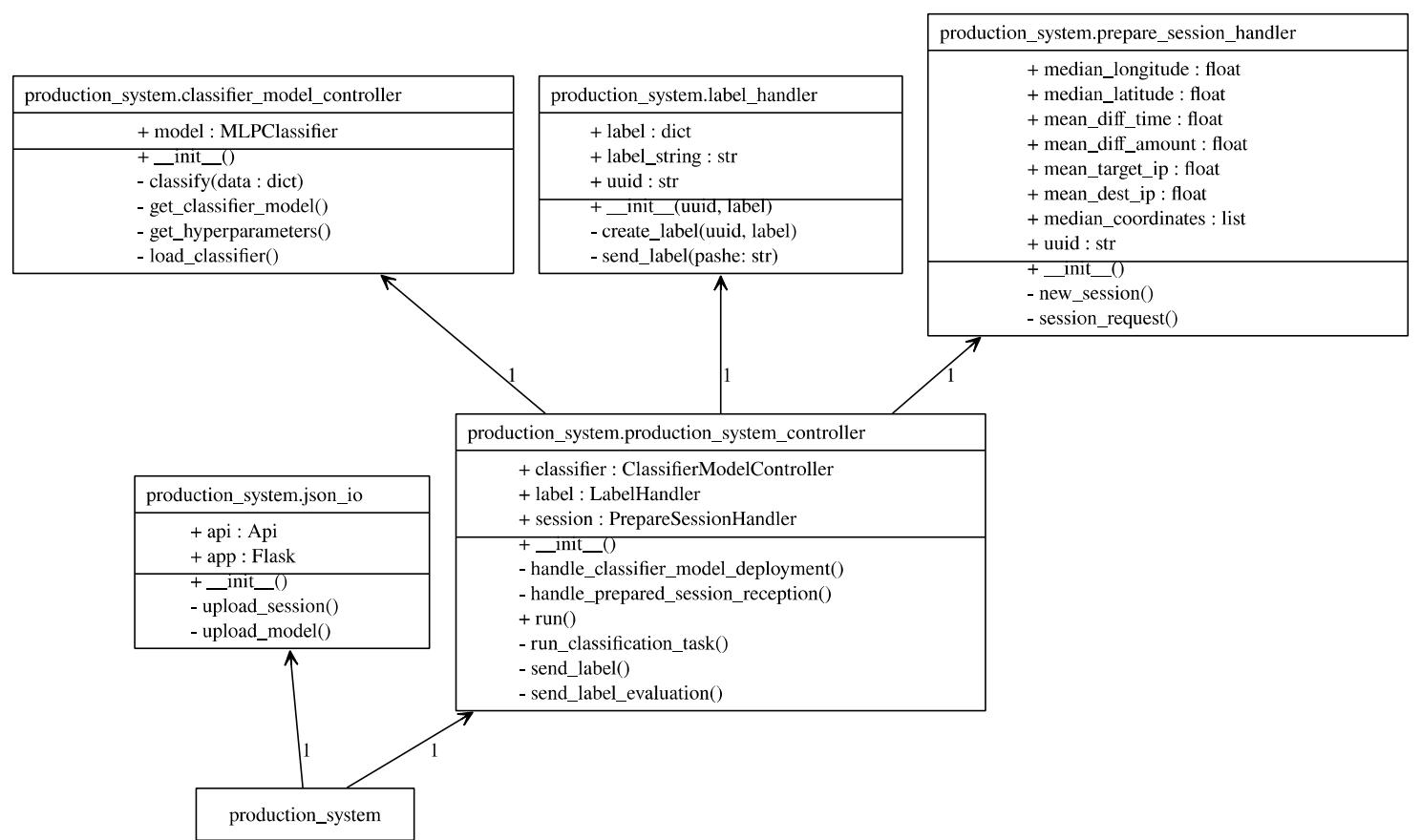
SEGREGATION SYSTEM [LORENZO]



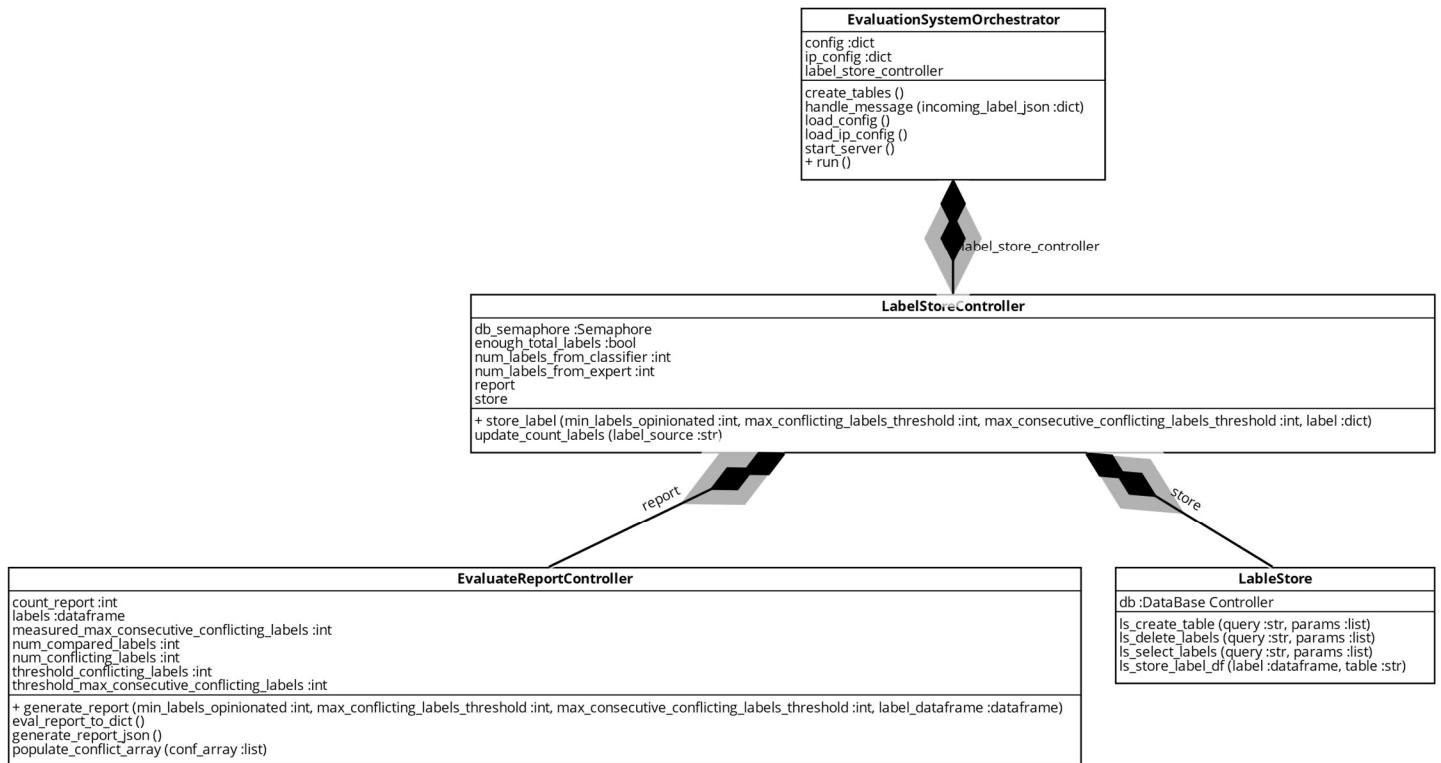
DEVELOPMENT SYSTEM [NICOLA]



PRODUCTION SYSTEM [ENRICO]



EVALUATION SYSTEM [JACOPO]



PRODUCTIVITY EVALUATION NON-AUTOMATION

Cost Calculation: (iterations *) Probability * Automation-Cost * Relative-Salary

Base reference salary:

| Employee | Salary (per year) | Relative salary |
|---|-------------------|-----------------|
| System Administrator | \$ 94,356 | 1 |
| Machine Learning Data Analyst | \$ 107,000 | 1.13 |
| Machine Learning Engineer | \$ 166,833 | 1.77 |
| Senior Cybersecurity Consultant (Secure POS Expert) | \$ 201,000 | 2.13 |

PREPARE/INGESTION SYSTEM [MATTEO]

PREPARE/INGESTION SYSTEM: CONFIGURE

| STEP | Cost Calculation | Salary Calculation |
|--|------------------|--------------------|
| 1. System Administrator launches Text Editor | 1 x 1 x 1 | 1 |
| 2. System Administrator open configuration file (config.json) | 1 x 1 x 1 | 1 |
| 3. System Administrator write configuration parameters in config.json | 1 x 1 x 1 | 1 |
| 4. System Administrator save configuration file (config.json) | 1 x 1 x 1 | 1 |
| 5. System Administrator close Text Editor | 1 x 1 x 1 | 1 |
| TOTAL | | 5 |

SEGREGATION SYSTEM [LORENZO]

SEGREGATION SYSTEM: CONFIGURE

| STEP | Cost Calculation | Salary Calculation |
|---|------------------|--------------------|
| 1.  System Administrator launches Text Editor | 1 * 1 * 1 | 1 |
| 2.  System Administrator open configuration file (config.json) | 1 * 1 * 1 | 1 |
| 3.  System Administrator write configuration parameters in config.json | 1 * 1 * 1 | 1 |
| 4.  System Administrator save configuration file (config.json) | 1 * 1 * 1 | 1 |
| 5.  System Administrator close Text Editor | 1 * 1 * 1 | 1 |
| TOTAL | | 5 |

CHECK DATA BALANCING

| STEP | Cost Calculation | Salary Calculation |
|---|----------------------|--------------------|
| 1.  Data Analyst requests to view the plot | 1 * 1 * 1.13 | 1.13 |
| 2. for each class in the bar chart plot | | |
| 2.1.  Data Analyst checks the number of samples for that class | (3 *) 1 * 3 * 1.13 | 10.17 |
| 2.2. if number of samples is below the lower tolerance line | | |
| 2.2.1.  Data Analyst computes the number of required samples as (lower tolerance value - number of samples for that class) | (3 * 0.1) * 3 * 1.13 | 1.02 |
| 2.2.2.  Data Analyst write the number of required samples in the "number of required samples" field | (3 * 0.1) * 3 * 1.13 | 1.02 |
| end if | | |
| end for each | | |
| 3. if all input classes are well balanced | | |
| 3.1.  Data Analyst clicks the button BALANCING OK | (0.73) * 1 * 1.13 | 0.95 |
| 4. else | | |
| 4.1.  Data Analyst requests a new configuration clicking the button COLLECT MORE SAMPLES | (0.27) * 1 * 1.13 | 0.31 |
| end if | | |
| TOTAL | | 15.24 |

CHECK INPUT COVERAGE

| STEP | Cost Calculation | Salary Calculation |
|---|----------------------|--------------------|
| 1.  Data Analyst requests to view the plot | 1 * 1 * 1.13 | 1.13 |
| 2. for each feature in the radar plot | | |
| 2.1.  Data Analyst checks the data distribution | 6 * 4 * 1.13 | 27.12 |
| 2.2. if data are not well distributed | | |
| 2.2.1.  Data Analyst insert a suggestion about the features that are not covered | (6 * 0.1) * 4 * 1.13 | 2.71 |

| | | |
|---|-------------------|-------|
| end if | | |
| end for each | | |
| 3. if all features have a good distribution | | |
| 3.1. 🚶 Data Analyst clicks the button COVERAGE OK | (0.53) * 1 * 1.13 | 0.60 |
| 4. else | | |
| 4.1. 🚶 Data Analyst requests a new configuration clicking the button COLLECT MORE SAMPLES | (0.47) * 1 * 1.13 | 0.53 |
| end if | | |
| TOTAL | | 32.09 |

DEVELOPMENT SYSTEM [NICOLA]

DEVELOPMENT SYSTEM: CONFIGURE

| Step | Cost Calculation | Salary Calculation |
|--|------------------|--------------------|
| 1. 🚶 System Administrator launches Text Editor | (3 *) 1 * 1 * 1 | 3 |
| 2. 🚶 System Administrator opens the configuration file | (3 *) 1 * 1 * 1 | 3 |
| 3. 🚶 System Administrator writes or updates the configuration files with new configuration parameters. | (3 *) 1 * 1 * 1 | 3 |
| 4. 🚶 System Administrator saves the updated configuration file. | (3 *) 1 * 1 * 1 | 3 |
| 5. 🚶 System Administrator closes the Text Editor. | (3 *) 1 * 1 * 1 | 3 |
| TOTAL | | 15 |

SET NUMBER OF ITERATIONS

| Step | Cost Calculation | Salary Calculation |
|---|------------------|--------------------|
| 1. if there isn't a learning curve | 0 | 0 |
| 1.1. 🚶 ML Engineer writes in dedicated text block a number chosen by experience | 0.4 * 4 * 1.77 | 2.832 |
| 2. else | 0 | 0 |
| 2.1. 🚶 ML Engineer looks at learning curve | 0.6 * 0 * 1.77 | 0 |
| 2.2. 🚶 ML Engineer check loss value after half the maximum number of iterations | 0.6 * 4 * 1.77 | 4.248 |
| 2.3. if the loss curve is flat after half the number of epochs | 0 | 0 |
| 2.3.1. 🚶 ML Engineer reduces by a third the number in dedicated text block | 0.15 * 3 * 1.77 | 0.7965 |
| 2.4. else | 0 | 0 |
| 2.4.1. 🚶 ML Engineer checks the curve steepness at the end of the iterations | 0.45 * 4 * 1.77 | 3.186 |
| 2.4.2 if the curve is too steep | 0 | |
| 2.4.2.1 🚶 ML Engineer enlarges by a third the number in dedicated text block | 0.15 * 3 * 1.77 | 0.7965 |
| end if | | |

| | | |
|--|----------------|--------|
| end if | | |
| end if | | |
| 3.  ML Engineer clicks SET | $1 * 1 * 1.77$ | 1.77 |
| 4. SYSTEM saves the number in dedicated text block as maximum number of iterations. | 0 | 0 |
| TOTAL | | 13.629 |

CHECK LEARNING CURVE

| Step | Cost Calculation | Salary Calculation |
|--|------------------|--------------------|
| 1.  ML Engineer clicks on GENERATE | $1 * 1 * 1.77$ | 1.77 |
| 2. SYSTEM trains a classifier and shows learning curve | 0 | |
| TOTAL | | 1.77 |

CHECK VALIDATION REPORT

| Step | Cost Calculation | Salary Calculation |
|---|------------------------|--------------------|
| 1.  ML Engineer starts a grid search | $1 * 1 * 1.77$ | 1.77 |
| 2. SYSTEM performs the grid search and shows a table with 5 best fitted models in ascending order of validation error | 0 | 0 |
| 3. for each model in the table | 0 | 0 |
| 3.1.  ML Engineer checks the absolute value of the difference in validation and training error | $(5 *) 1 * 2 * 1.77$ | 17.7 |
| end for each | 0 | 0 |
| 4. if all models have a difference over a specified threshold | 0 | 0 |
| 4.1.  ML Engineer clicks RESTART | $0.1 * 1 * 1.77$ | 0.177 |
| 4.2. SYSTEM deletes all results | 0 | 0 |
| 5. else if only one model is valid | 0 | 0 |
| 5.1.  ML Engineer clicks PICK button next to that model | $0.3 * 1 * 1.77$ | 0.531 |
| 5.2. SYSTEM saves model parameters on a file | 0 | 0 |
| 6. else | 0 | 0 |
| 6.1.  ML Engineer calculate difference in validation error between first two valid models | $0.6 * 3 * 1.77$ | 1.062 |
| 6.2.  ML Engineer calculate complexity of first two valid models | $(3 *) 0.6 * 3 * 1.77$ | 3.186 |
| 6.3. if the difference is an order of magnitude smaller than the error values AND the second model is less complex than the first | 0 | 0 |
| 6.3.1.  ML Engineer clicks PICK button next to second model | $0.3 * 1 * 1 * 1.77$ | 0.531 |
| 6.4. else | 0 | 0 |

| | | |
|--|----------------------|--------|
| 6.4.1.  ML Engineer clicks PICK button next to first model end if | $0.3 * 1 * 1 * 1.77$ | 0.531 |
| 6.5. SYSTEM saves model parameters on a file end if | 0 | 0 |
| TOTAL | | 13.629 |

CHECK TESTING REPORT

| Step | Cost Calculation | Salary Calculation |
|--|------------------|--------------------|
| 1.  ML Engineer starts a test | $1 * 1 * 1.77$ | 1.77 |
| 2. SYSTEM executes the test using saved model and shows results, including hyperparameters values, test error, previous validation error and their difference | 0 | 0 |
| 3.  ML Engineer looks at the difference in validation and test error | $1 * 2 * 1.77$ | 3.54 |
| 4. if the difference is under the specified generalization tolerance threshold | 0 | 0 |
| 4.1.  ML Engineer clicks ACCEPT button | $0.9 * 1 * 1.77$ | 1.593 |
| 4.2. SYSTEM saves model parameters and flags it as ready for production | 0 | 0 |
| 5. else | 0 | 0 |
| 5.1.  ML Engineer clicks CANCEL button | $0.1 * 1 * 1.77$ | 0.177 |
| 5.2. SYSTEM deletes all progress and restarts development | 0 | 0 |
| end if | 0 | 0 |
| TOTAL | | 7.08 |

PRODUCTION SYSTEM [ENRICO]

PRODUCTION SYSTEM: CONFIGURE

| STEP | Cost Calculation | Salary Calculation |
|--|-----------------------|--------------------|
| 1.  System Administrator launches Text Editor | $1 \times 1 \times 1$ | 1 |
| 2.  System Administrator opens the "productionConfig.json" file | $1 \times 1 \times 1$ | 1 |
| 3.  System Administrator write configuration parameters in "productionConfig.json" | $1 \times 1 \times 1$ | 1 |
| 4.  System Administrator save configuration file "productionConfig.json" | $1 \times 1 \times 1$ | 1 |
| 5.  System Administrator close Text Editor | $1 \times 1 \times 1$ | 1 |
| TOTAL | | 5 |

EVALUATION SYSTEM [JACOPO]

EVALUATION SYSTEM: CONFIGURE

| Step | Cost Calculation | Salary Calculation |
|--|----------------------|--------------------|
| 1.The  Secure POS Expert launches a test editor, able to open .json files . | $1 * 1 * 2.13$ | 2.13 |
| 2.The  Secure POS Expert opens the files : "eval_ambient_flags.json", "eval_config.json", "eval_ip_config.json". | $(3 *) 2 * 1 * 2.13$ | 6.39 |
| 3.The  Secure POS Expert writes the new configuration parameters into the configuration files, in .json format, with respect of the respective specific validation schemas. | $(3 *) 2 * 1 * 2.13$ | 6.39 |
| 4.The  Secure POS Expert saves the changes to the files. | $(3 *) 1 * 1 * 2.13$ | 6.39 |
| 5.The  Secure POS Expert closes the text editor that has been using. | $1 * 1 * 2.13$ | 2.13 |
| TOTAL | | 23.43 |

EVALUATE CLASSIFIER

| Step | Cost Calculation | Salary Calculation |
|--|-------------------|--------------------|
| 1.The  Secure POS Expert launches the Evaluation System. | $1 * 1 * 2.13$ | 2.13 |
| 2.The  Secure POS Expert launches a text editor able to open .json files. | $1 * 1 * 2.13$ | 2.13 |
| 3.The  Secure POS Expert opens the file "report.json" corresponding to the test that is being evaluated. | $1 * 1 * 2.13$ | 2.13 |
| 4.The  Secure POS Expert looks at the field containing a list of thresholds, and the respective measured values | $3 * 1 * 2.13$ | 6.39 |
| 4.1. If any one of the theses has been exceeded, then the classifier has failed its expectations. | 0 | 0 |
| 4.1.1.  Secure POS Expert must therefore send a new training request, therefore a new configuration request. | $1 * 0.15 * 2.13$ | 0.3195 |
| 4.2. Else | 0 | 0 |
| all the theses have been satisfied, the classifier is good, and nothing must be sent. | $0 * 0.85 * 2.13$ | 0 |
| end if | 0 | 0 |
| 5.The  Secure POS Expert closes the text editor. | $1 * 1 * 2.13$ | 2.13 |
| TOTAL | | 15.2295 |

TESTING

NON-RESPONSIVENESS

Non-Responsiveness was calculated by taking timestamps in each system at the beginning and at the end of their respective processes. These tests do not take into consideration the time needed to exchange messages between systems.

DEVELOPMENT SCENARIO

In this scenario a new classifier is developed and deployed. For this test, 150 sessions were required to create a learning set and the classifier hyperparameters were:

- Layers: minimum 1, maximum 3, step 1
- Neurons per layer: minimum 10, maximum 100, step 10

| System | Mean Traversing Time | Probability of process continuing |
|-----------------------|--|-----------------------------------|
| Ingestion/Preparation | 19.84 s (~132 ms per session) | 1 |
| Segregation | 1.08 s | 0.39 |
| Development | 74.31 s | 0.90 |
| Production | 1.04 s | 0 |
| TOTAL | $19.84 * 1 + 1.08 * 1 + 74.31 * 0.39 + 1.04 * 0.39 * 0.90 = 50.26 \text{ s}$ | |

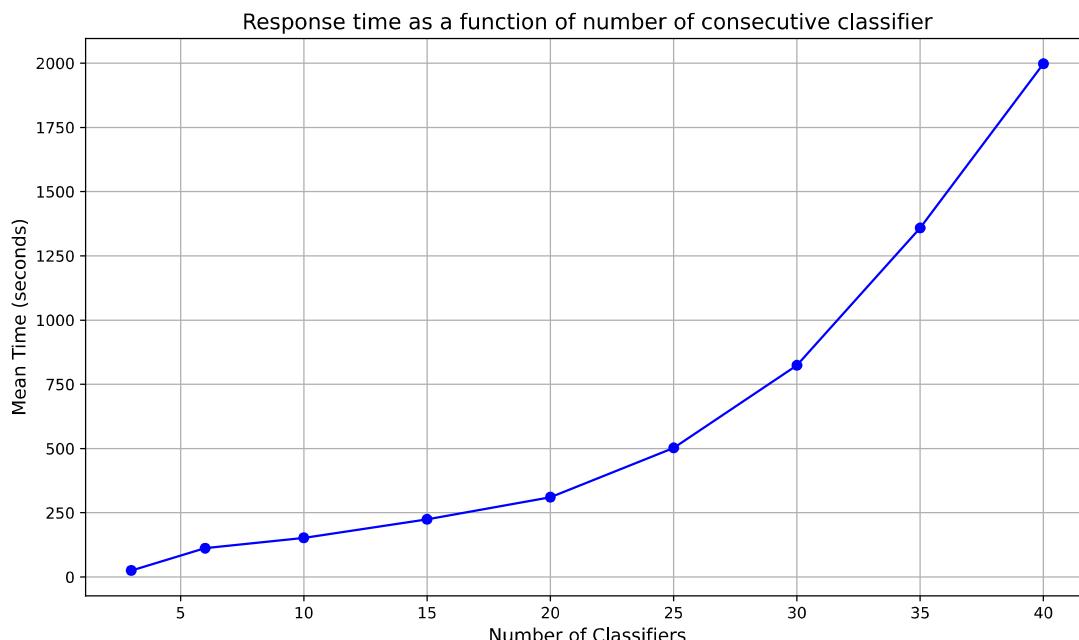
PRODUCTION SCENARIO

In this scenario an already deployed classifier is used to classify a session.

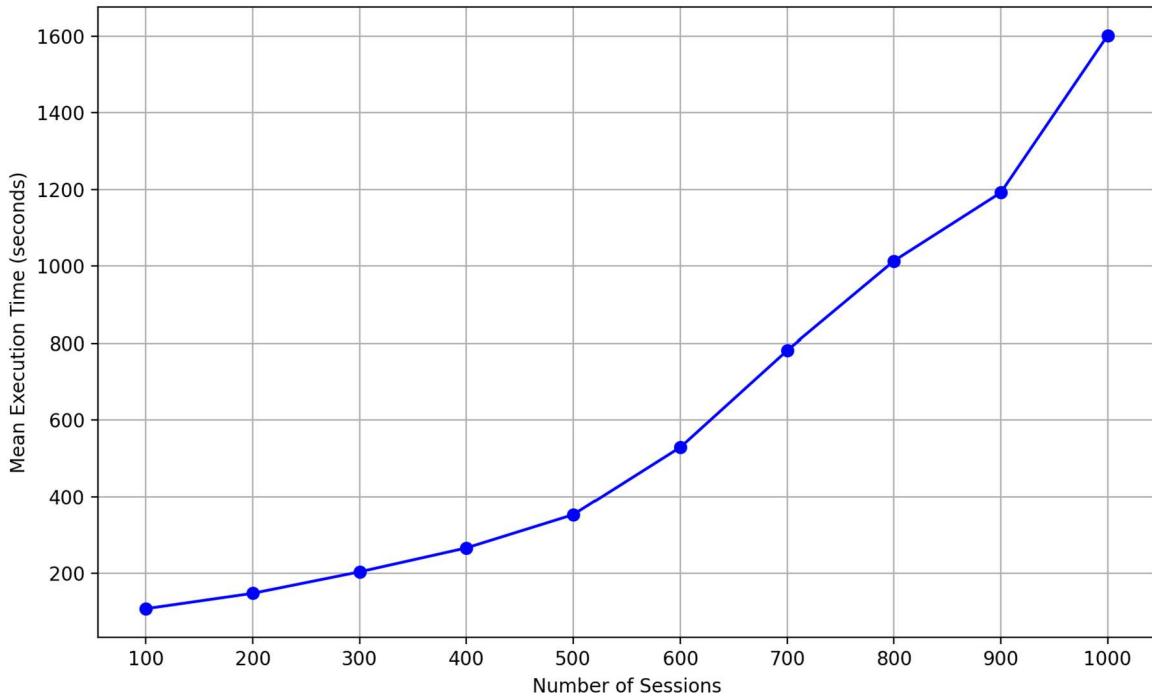
| System | Mean Traversing Time | Probability of process continuing |
|-----------------------|-------------------------------------|-----------------------------------|
| Ingestion/Preparation | 132.42 ms | 1 |
| Production | 1.37 ms | 0 |
| TOTAL | $132.42 + 1.37 = 133.79 \text{ ms}$ | |

NON-ELASTICITY

DEVELOPMENT PHASE



PRODUCTION PHASE



EVALUATION SYSTEM STRESS-TEST

During testing, it was observed that the actual execution time of the evaluation system (which covers label store, db check, label query and report generation) is very short (less than 5 microseconds).

A test was developed in order to find a bound for *minimum incoming-packet period*.

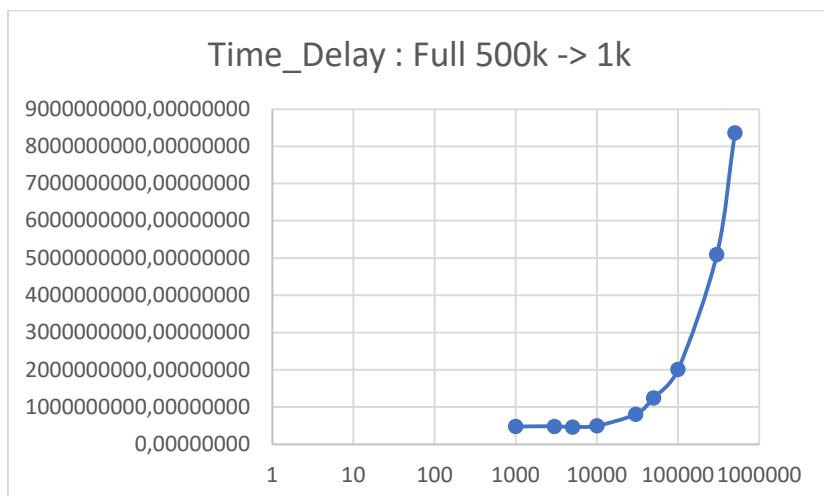
The test covered the following time intervals, in nanoseconds : 500k, 300k, 100k, 50k, 30k, 10k, 5k, 3k, 1k.

The times measured are the times intercurring between consecutive report generations, and during the test the parameter describing the “number of labels needed in order to generate a report” was a configuration constant.

Parameters where :

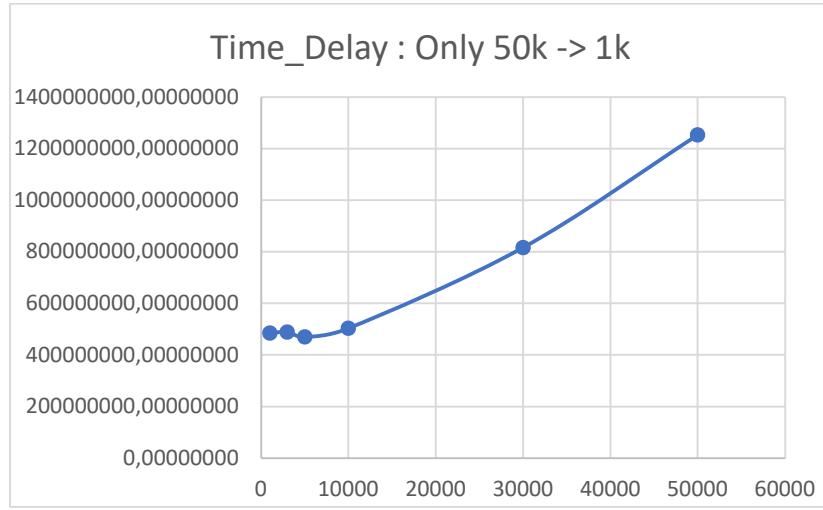
- num_labels_needed : 10 (meaning 10 from classifier and 10 from expert, with matching session_id)
- max_total_errors : 5
- max_consecutive_total_errors : 3

Each test consisted of 120 labels sent, with the given time period, and was repeated 15 times (for a total of 90 reports generated for each period value). The inter-report response period was then plotted, as can be seen in the following graphs.



If the system had no queueing problem at all, then the response time should be in the shape of : $a * \text{gen_period} + b$,

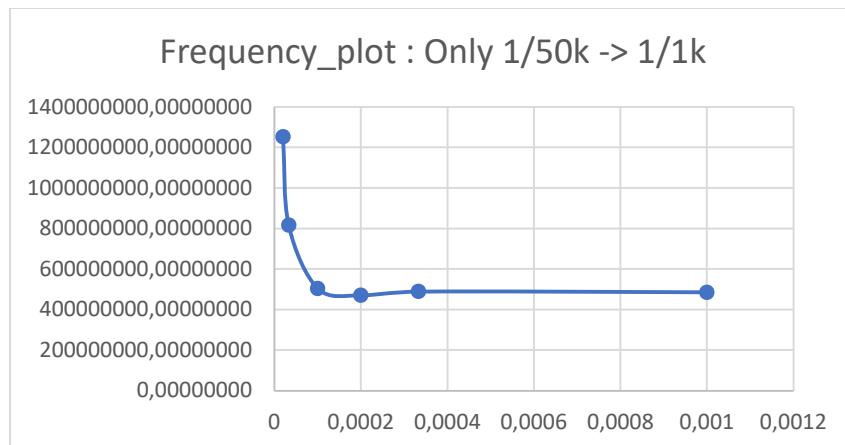
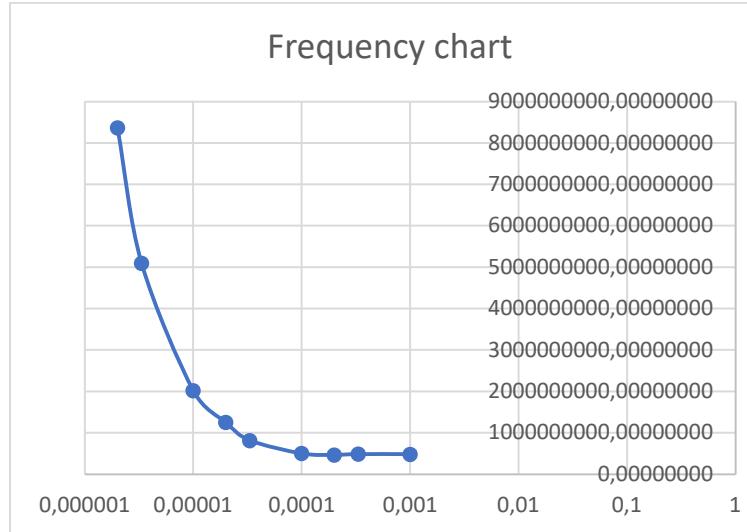
Therefore should appear to have a linear behaviour in a linear scale, or a (regular) exponential behaviour in the logarithmic scale. However, looking at the plot above, we can see that the time below 10k nanoseconds might seem to stop being as expected, so the plot was “zoomed” there :



From this plot, which has linear axes, we can see a linear behaviour up to 10k ns, but then the values become constant.

Meaning that there was no longer gain in response-time to a reduction in input-period : a knee forms in the graph.

The same observation about expected-linear behaviour (not met) can be made if we extract the input-frequency instead of the input-period, as follows).



It should also be noted that a major block in the expansion of these tests is the fact that the system response is so short that in order to probe it we need very small times. Such times are so small that the main problem is not the system, but the Python request package, which doesn't manage to actually generate packages quickly enough for further probing.

NON-RESILIENCY

PREPARE/INGESTION SYSTEM

| ID | Input | Consequence | Score |
|--------------|--|---|-----------|
| I1 | Wrong data structure | Not detected, causes an internal error but doesn't propagate it. | 5 |
| I2 | Missing label | Detected and filtered. | 4 |
| I3 | Missing sample | Detected: if it is a time series, use interpolation; if it is a static record, try to find a previous record; otherwise, filter it. | 3 |
| I4 | Duplicated records | Detected and solved automatically. | 1 |
| I5 | Two (or more) labels arrive with same session_id | Detected: use the mode to determine the final label; if occurrences are equal, choose the first one. | 1 |
| I6 | Missing record | Not detected, the system waits indefinitely. | 5 |
| I7 | Outliers | Assign the relative upper or lower bound. | 1 |
| TOTAL | | | 20 |

SEGREGATION SYSTEM

| ID | Input | Consequence | Score |
|--------------|---|---|-----------|
| S1 | Wrong prepared session schema. | Prepared session is discarded. | 3 |
| S2 | Two (or more) prepared sessions with same UUID. | Only the first session is stored, the other(s) are discarded. | 3 |
| S3 | Prepared sessions with wrong features (e.g., outliers). | The system processes them and generates the learning sets. | 5 |
| S4 | Unbalanced labels. | The system is stopped. | 1 |
| S5 | Features not well distributed. | The system is stopped. | 1 |
| TOTAL | | | 13 |

DEVELOPMENT SYSTEM

| ID | Input | Consequence | Score |
|----|--|--|-------|
| D1 | Missing set (training, validation or test) in learning set | Learning set is discarded, development doesn't start, and an alert is sent | 3 |
| D2 | Malformed learning set (e.g. less labels than rows in a set) | Training/Validation/Testing fails and System crashes | 5 |

| | | | |
|--------------|--|---|-----------|
| D3 | Too few records for training and/or validation | System trains only very bad classifiers and might remain stuck in validation loop | 5 |
| D4 | ML Engineer passes malformed input | Error in input is detected, and an alert is sent | 3 |
| TOTAL | | | 16 |

PRODUCTION SYSTEM

| ID | Input | Consequence | Score |
|--------------|---|--|-----------|
| P1 | Port already in use – server cannot start | Not detected, Production System Handler waits forever | 5 |
| P2 | Classifier file corrupted before load | Detected: System does not load the corrupted file and waits until eventually it receives the correct file. | 1 |
| P3 | Classifier file is not received | Not detected, Production System Handler waits forever | 5 |
| P4 | Missing feature(s) in Prepared Session(s) | Detected and solved by discarding that Prepared Session(s). | 4 |
| S2 | Two (or more) Prepared Sessions arrive with same uuid | Detected and solved by overwriting the older session. | 1 |
| TOTAL | | | 16 |

EVALUATION SYSTEM

| ID | Input | Consequence | Score |
|--------------|---|---|-----------|
| E1 | Wrong label structure (fails validation). | Label is filtered out (not used), an alert is sent | 3 |
| E2 | Bad label content (unexpected values). | Label is filtered out (not used), an alert is sent | 3 |
| E3 | Labels come out-of-order (considering orders from expert vs classifier). | Label is inserted in DB and is used when both opinions have arrived. | 1 |
| E4 | Two (or more) labels arrive with same session_id. | Causes db crash. | 5 |
| E5 | Multiple label streams arrive, relative to different evaluation sessions. | Labels are all used together. | 5 |
| E6 | Consecutive evaluation sessions are required by different clients (possible label_id collisions). | If the system is restarted with a proper flag, it cleans the database properly. | 1 |
| TOTAL | | | 18 |

NON-INTEROPERABILITY

| Feature | Prepare/Ingestion System | Segregation System | Development System | Production System | Evaluation System | Score |
|--|--------------------------|--------------------|--------------------|-------------------|-------------------|----------|
| Can receive new input data while still working on a previous batch | YES | YES | NO | NO | YES | 2 |
| Can manage duplicate session id | YES | YES | YES | YES | NO | 1 |
| TOTAL | | | | | | 3 |