#### **JACQUELINE GUTIERREZ**

#### CERTIFIED PROJECT MANAGER

#### Contact

714 - 392 - 6071 gtzjackie1@gmail.com Riverside, CA

#### **Certifications**

Advanced Certified Scrum Master (A-CSM) Scrum Alliance (000835649)

Project Management Professional (PMP) - Project Management Institute (3001742)

### **Skills**

Communication Management
Time Management
Strong Writing
Requirements Analysis
Stakeholder Management
Process Improvement
Agile Methodologies
Problem Solving
JIRA
SDLC

#### Education

CSU, Dominguez Hills

B.S in Biochemistry
B.S in Business Administration

#### **Profile**

A proactive certified project manager with over 6 years of experience, equipped with a comprehensive skill set that encompasses adept time management, problem-solving proficiency, and strong verbal and written communication capabilities. Additionally, demonstrating a client-focused approach, skilled in driving successful software implementations using Agile methodologies. Known for fostering collaboration within cross-functional teams to achieve optimal project outcomes.

#### Experience

# Project Manager at WurkNow Sept 2017- Nov 2023

- Collaborated with cross-functional teams to ensure alignment of the product roadmap with product goals and priorities.
- Created and executed a comprehensive communication plan, ensuring all stakeholders were well-informed about project progress and updates.
- Showed proficiency in written communication through crafting and maintaining product specifications, user guides, and release notes, thereby enhancing product understanding and user experience.

## Project Manager at AppCore Labs Sept 2017- Sept 2019

- Demonstrated exceptional time management skills by efficiently managing a portfolio of up to five projects.
- Spearheaded process improvement by introducing Agile methodology, thereby enhancing project efficiency and adaptability.
- Orchestrated and led meetings with project stakeholders, fostering discussions on deliverables, timelines, and conflict resolution.
- Systematically collected and organized customer feedback, incorporating change management principles to drive product improvements and enhance customer satisfaction.